

(INSUR)

INS. CASE OWNER:

Wuthin  
MRBCC 4<sup>ASm</sup> / AXA1801 5511

R2ubh

LKK:  
IDAC:

Surveyor:

DOI:

ASSIGNMENT

Date / Time:

29/8/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

GBG W610

Claim No.:

S8MOOTCN / 651803

Name of Insured:

T ZONE LAB &amp; TRUCK RENT

Policy No.:

VFX / PRO5500

Insured Tel No.:

HP:

Make / Model:

IVECO

Excess Sec II :\$S

D.O.A.:

21/8/18

Place of Accident:

QUEENSWAY TRMS PORTDOWN

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

ANIL HAMBHAH BIN SAM

OI GIA REPORT: YES / NO:

TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO )

Insured Liability:

%

Final ? Yes / No

SHOZHAIK

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:prime  
wacoINSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/Time

29/8/18  
TH

SHOZHAIK-T

GBG W610-T

# grant claim  
- OIR

STAGE

DATE / PIC

Non-Reporting 1st (1st):

Non-Reporting 1st (2nd):

Non-Reporting 1st (Final):

Notification 1st (if non-pickup):

Call OI:

After call 1st to OI:

Documentation Check List: Handler Typist

Notification 1st (if non-pickup)

After call 1st to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$S

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia

Repair Cost:

\$S

days)

137.80

Loss of Rental (LOR):

\$S

S

x

days)

Loss of Use (LOU):

\$S

S

x

days)

Loss of Income (LOI):

\$S

S

x

days)

LOR only

LOU only

LOI only

LOR + LOU

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

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GLA/LTA Search

\$S

Medical:

\$S

Disbursement:

\$S

(e.g. Tow/ Independent)

Legal Cost

\$S

Total:

\$S

Global Sum \$S:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$S

Name 1:

PRIME AUTO CLAIMS SERVICE PTE LTD

Payee 2: (Strike if N.A.)

\$S

Name 2:

X

Payee 3: (Strike if N.A.)

\$S

Name 3:

X

COPY SENT

TOTAL




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18015511/R1ub3

8 SHENTON WAY #24-01  
AXA TOWERS SINGAPORE 068811

Date : 27-08-2018



Code : ASM

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBG 2461D	Veh. Inspected	SHD 2991K
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	27/08/2018

## 2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

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## 5. General Information

Accident Date	24/08/2018	Inspection Date
Survey held at	PRIME AUTO CLAIMS SERVICE PTE LTD 6 BENOI PLACE SINGAPORE 629927	

## 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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# Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M  
6 Benoi Place Singapore 629927  
Tel: 6861 0908 Fax: 6515 2948

Date: 27.08.2018

AXA Insurance Singapore Pte Ltd  
8 Shenton Way #27-01/02  
AXA Tower  
Singapore 068811

Attn: Motor Claims Dept

RE: ESTIMATE COST OF REPAIR TO VEHICLE SHD2991K TOYOTA VELLFIRE (2012)

## To Supply

1 ) 1pc	Rear bumper	\$	1,785.00	DE
2 ) 1set	Rear bumper clip	\$	30.00	see
3 ) 1pc	Rear right bumper tow hook cover	\$	59.80	cut
4 ) 1pc	Rear left bumper tow hook cover	\$	59.80	cut
5 ) 1pc	Tail gate	\$	2,200.00	TH
6 ) 1pc	Tail gate "Vellfire" emblem	\$	80.00	see
7 ) 1pc	Tail gate "Toyota" logo	\$	90.00	see
8 ) 1pc	Tail gate "Hybrid Synergy Drive" emblem	\$	60.00	see
9 ) 1pc	Tail gate "E-Four" emblem	\$	70.00	see
10 ) 1pc	Tail gate weatherstrip	\$	282.00	see
11 ) 1pc	Tail gate lamp	\$	X 326.80	? X see
12 ) 1pc	Rear end panel	\$	X 804.10	repair
13 ) 1pc	Rear end panel top garnish	\$	X 400.00	? X see
14 ) 1set	Rear end panel top garnish clip	\$	30.00	see
15 ) 1pc	Rear bumper center right parking sensor (Genuine)	\$	290.00	see
16 ) 1pc	Rear bumper center left parking sensor (Genuine)	\$	290.00	see
17 ) 1pc	Rear bumper center right parking sensor cover (Genuine)	\$	25.00	see
18 ) 1pc	Rear bumper center left parking sensor cover (Genuine)	\$	25.00	see
19 ) 1pc	Spare wheel carrier	\$	X 470.00	repair repair
20 ) 1pc	Spare wheel carrier bolt	\$	X 85.00	X see

5376.60	Sub total parts	\$	7,462.50	6650.70
252	Less: 25% discount	\$	1,865.62	-1662.68
4032.45		\$	5,596.88	4988.02

### To Supply S.Nett Parts

- 1 ) 1pc "Prime Taxi" sticker
- 2 ) 1set Rear glass seal
- 3 ) 1tube Rear glass sealant

\$ 55.00 ✓  
 \$ ~~245.10~~ X 27  
 \$ 45.00 ✓

Sub total S.Nett Parts \$ 345.10 100.00

### L/charges

- 1 ) To tuff kote
- 2 ) To remove & refit rear glass
- 3 ) To remove & refit center reverse sensor & sensor, reset reverse sensor light. Check wiring
- 4 ) To transfer tail gate trim cover, handle, glass & mechanism part.
- 5 ) To cut / welding rear end panel, knock / repair floor panel. Remove rear bumper, tail gate & etc. Replace the above parts. Align & adjust rear bumper and tail gate.
- 6 ) To putty, respray painting rear bumper, end panel, tail gate inlet & outer, floor panel, tow hook cover & reverse sensor cover in pearl white. To polish

\$ 100.00 60

\$ 120.00 ✓

\$ 60.00 ✓

\$ 120.00 80

\$ 1,000.00 700

\$ 1,200.00 850

Sub total L/charges \$ 2,600.00 1870.00 ✓  
 Estimated Grand total \$ 8,541.98 6958.02

Less: 20% LS -1391.61  
 5566.41

LS 5550 ✓

4032.45

100.00

1870.00

6002.45

20%

4801.96

45-4,800

6 days

RASUL  
 Hq 90010068

6 days

43

28/08/18 @ 0955

Reg after repair

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before initial spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications are allowed
- Supplementary repair must be done if required and is subject to final approval of Insurance Company

Acknowledged by Repairer:  
 Signature:  
 Date:



## Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M  
6 Benoi Place Singapore 629927  
Tel: 6861 0908 Fax: 6515 2948

Date: 27.08.2018

AXA Insurance Singapore Pte Ltd  
8 Shenton Way #27-01/02  
AXA Tower  
Singapore 068811

Attn: Motor Claims Dept

### RE: ESTIMATE COST OF REPAIR TO VEHICLE SHD2991K TOYOTA VELLFIRE (2012)

#### To Supply

1 )	1pc	Rear bumper	\$	1,785.00	DE ✓
2 )	1set	Rear bumper clip	\$	30.00	✓
3 )	1pc	Rear right bumper tow hook cover	\$	59.80	cut ✓
4 )	1pc	Rear left bumper tow hook cover	\$	59.80	cut ✓
5 )	1pc	Tail gate	\$	2,200.00	✓
6 )	1pc	Tail gate "Vellfire" emblem	\$	80.00	✓
7 )	1pc	Tail gate "Toyota" logo	\$	90.00	✓
8 )	1pc	Tail gate "Hybrid Synergy Drive" emblem	\$	60.00	✓
9 )	1pc	Tail gate "E-Four" emblem	\$	70.00	✓
10 )	1pc	Tail gate weatherstrip	\$	282.00	✓
11 )	1pc	Tail gate lamp	\$	326.80	?
12 )	1pc	Rear end panel	\$	804.10	repair ✓
13 )	1pc	Rear end panel top garnish	\$	400.00	?
14 )	1set	Rear end panel top garnish clip	\$	30.00	✓
15 )	1pc	Rear bumper center right parking sensor (Genuine)	\$	290.00	✓
16 )	1pc	Rear bumper center left parking sensor (Genuine)	\$	290.00	✓
17 )	1pc	Rear bumper center right parking sensor cover (Genuine)	\$	25.00	✓
18 )	1pc	Rear bumper center left parking sensor cover (Genuine)	\$	25.00	✓
19 )	1pc	Spare wheel carrier	\$	470.00	repair ✓
20 )	1pc	Spare wheel carrier bolt	\$	85.00	X

Sub total parts	\$	7,462.50
Less: 25% discount	\$	1,865.62
	\$	5,596.88

To Supply S.Nett Parts

1 ) 1pc	"Prime Taxi" sticker	\$	55.00 <del>100</del>
2 ) 1set	Rear glass seal	\$	<del>1000</del> 245.10 <del>1000</del>
3 ) 1tube	Rear glass sealant	\$	45.00 <del>100</del>

Sub total S.Nett Parts \$ 345.10

L/charges

1 )	To tuff kote	\$	<del>100.00</del> 60
2 )	To remove & refit rear glass	\$	120.00
3 )	To remove & refit center reverse sensor & sensor, reset reverse sensor light. Check wiring	\$	60.00
4 )	To transfer tail gate trim cover, handle, glass & mechanism part.	\$	<del>120.00</del> 80
5 )	To cut / welding rear end panel, knock / repair floor panel. Remove rear bumper, tail gate & etc. Replace the above parts. Align & adjust rear bumper and tail gate.	\$	<del>1,000.00</del> 700
6 )	To putty, respray painting rear bumper, end panel, tail gate inlet & outer, floor panel, tow hook cover & reverse sensor cover in pearl white. To polish	\$	<del>1,200.00</del> 850

Sub total L/charges \$ 2,600.00  
Estimated Grand total \$ 8,541.98

LHS Auto Consultants hence notify the Repairer of the following:

- To resurvey before, after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications allowed
- Supplementary work is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature: \_\_\_\_\_  
Date: \_\_\_\_\_

RASUL  
HQ 90010068  
6 days  
43  
28/08/18 @ 0955  
Raz after repair



## Re:MANDATE IA

Type

🔔 Question

Message

APPROVED

Reply





Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 30/08/2018

### Survey Details:

Date of loss	24-Aug-18
Date of appointment	27-Aug-18
Date of survey	28-Aug-18
Location of survey	PRIME AUTO CLAIMS SERVICE PTE LTD

### Vehicle Details:

Claim Type:	Third party
Vehicle number	SHD 2991K
Make and Model	TOYOTA VELLFIRE HYBRID 2.4X A
Date of registration	21/11/2012
Excess	
Market Value	\$0
Part Rebate	\$0
Nett Loss	\$0

### Repair details:

Initial Estimate	\$ 8,541.98
------------------	-------------

### Proposed/Revised repair cost:

Parts	\$ 4,132.45
Check items (estimate)	
Labour	\$ 1,870.00
Total	\$ 6,002.45
Lump Sum(if applicable)	\$ 4,800.00

Number of days for repair	6
---------------------------	---



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Remarks:**

*We have not authorized repairs. HEAD TO REAR*

**Mandate:**

Liability(TP)		100%
Proposed repair cost	\$	5,136.00
Loss of use		GST
Loss of rental	\$	826.80
Loss of income	\$	\$137.80 x 6
LTA search fees	\$	2.00
Others	\$	
<b>Proposed Total</b>	<b>\$</b>	<b>5,964.80</b>



## Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M  
6 Benoi Place Singapore 629927  
Tel: 6861 0908 Fax: 6515 2948

Date: 10.09.2018

Our Ref: SHD2991K  
LKK ref: Please advice

AXA Insurance (S) Pte Ltd  
No. 8 Shenton Way #27-01  
AXA Tower  
Singapore 068819

Without prejudice

Attn: Motor Claims Dept

Dear Sir,

### ACCIDENT ON 24.08.2018 INVOLVING VEHICLE NO. SHD2991K & GBG2461D

We are on behalf of M/S Prime Car Rental & Taxi Services Pte Ltd owner of SHD2991K in their third party claim against your insured / driver of vehicle GBG2461D

Appended below our client's claim:-

1. Cost of repair	\$ 5,136.00
2. Loss of rental @\$137.80 x 6 days	\$ 826.80
3. GIA search	\$ 2.00
Total	<u>\$ 5,964.80</u>

We enclosed herewith our *Amended* Invoice 2601, GIA search receipt, Authorization to Act, Letter of Certification for your retention.

For an amicable direct settlement, please let us have your reply the soonest.

Regards

Yours faithfully,

  
.....  
Ms. Alice Leong  
E-mail: [aliceleong@primeautoclaims.com](mailto:aliceleong@primeautoclaims.com)

Encl.

## Joy Irene (LKKAUTO)

---

**From:** Joy Irene (LKKAUTO)  
**Sent:** Thursday, 3 January 2019 3:07 PM  
**To:** 'bernardliw67@yahoo.com.sg'  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING GBG 2461D AND SHD 2991K ALONG QUEENSWAY TOWARDS PORTSDOWN ROAD ON 24.08.2018

### T ZONE CAR & TRUCK RENTAL

Policy Holder

Dear Sir/Madam,

**OUR REF : CC4/ASM18015511/R1jb3**  
**YOUR REF : GBG 2461D**

### ACCIDENT INVOLVING GBG 2461D AND SHD 2991K ALONG QUEENSWAY TOWARDS PORTSDOWN ROAD ON 24.08.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Singapore Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s Prime Auto Claims Service Pte Ltd, acting on behalf of the owner of SHD 2991K against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided with the Third Party vehicle SHD 2991K from the rear. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

There is an excess of \$ 1,500.00 on Third Party claims under your policy and an additional all claims excess of \$2,000.00. Please make a cheque payment of \$ 3,500.00 payable to "AXA Insurance Singapore Pte Ltd" with your vehicle registration number and the date of accident indicated on the back of your cheque and mail to AXA Insurance Singapore Pte Ltd.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact the undersigned.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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AUTHORISATION TO ACT

In the matters of an accident involving my/our motor vehicle SHD2991K  
And others 486 2461D  
on 24.08.2018 along Queensway Traffic Light Junction



I / We PRIME CAR RENTAL & TAXI SERVICES PTE LTD. D/Birth NA Sex NA of  
5 BENDI PLACE SINGAPORE 629926 Tel No: NA  
Occupation NA NRIC No NA

hereby authorize and appoint PRIME AUTO CLAIMS SERVICE PTE. LTD. to act for me/us for  
the purpose of making a third party claim in respect of the abovementioned matter.



I / We further authorize the workshop to settle my/ our above mentioned claim in a manner that they  
deem fit and the workshop is also authorized to receive any payment further to settlement of my  
claim with payment cheque being made in favour of the workshop on my behalf.

I / We also knowledge that any settlement the workshop may reach on my/our behalf is on a "Without  
Prejudice and without admission of liability" basis insofar as the driver/ owner/ insurers of the other  
vehicle is concerned.

Date the 27<sup>TH</sup> day of AUGUST month of 2018.

Interpreted and witnessed by  
Name:

Signature or Thumb Print  
Name:



redefining / insurance

CLAIM REF : S8M00TCN  
INSURED : T ZONE CAR & TRUCK RENTAL

# DISCHARGE VOUCHER

We/I PRIME CAR RENTAL & TAXI SERVICES PTE LTD CO REG NO. 1996062932 hereby agree to accept the sum of dollars [ FIVE THOUSAND NINE HUNDRED SIXTY FOUR AND CENTS EIGHTY ONLY ] (\$\$ 5,964.80 ) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their insured or the driver of motor vehicle no. [GBG 2461D] as a result of an accident along [QUEENSWAY TOWARDS PORTSDOWN ROAD] on [24/08/2018] of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. [SHD 2991K].

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. [GBG 2461D] in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. [GBG 2461D]

Dated this 3rd day of January 2018 2019

Claimant's Signature : PRIME CAR RENTAL & TAXI SERVICES PTE LTD  
NRIC no./ Company Stamp : CO REG NO. 1996062932

Occupation/ Business :

Address :

Telephone No. :

Witness's Name :

Witness's Signature :

Witness's NRIC No. :

CHAI KONG LOONG  
878301081  
WORKSHOP MANAGER  
NO. 5 BENOL PLACE  
SINGAPORE 820926

Wong Sok Chung  
226122146

AXA Insurance Pte Ltd (Company Reg. No. 199903512M)  
8 Shenton Way, #24-01 AXA Tower, Singapore 068811  
Customer Centre #B1-01  
Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg

"The contents of this document apply to vehicles damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document"

**TAX INVOICE**

No: 2601

**Prime Auto Claims Service Pte Ltd**

6 Benoi Place Singapore 629927

Tel: 6861 0908 Fax: 6515 2948

GST Reg. No: 201606560M

Reg No. 201606560M

Amended

MESSRS

AXA Insurance (S) Pte Ltd

8 Shenton Way

#24-01 AXA Tower

Singapore 068811

Date: 4/10/2018

Works Order No: 2418

Vehicle No: SHD2991K

ITEM	DESCRIPTION	UNIT PRICE	AMOUNT
1.	<p>Make/Model : Toyota Vellfire Repair Date : 25/8/2018 Terms of Payment: COD</p> <p><u>Third Party Claims</u></p> <p>Being lump sum repair to the above vehicle.</p>		\$ 4,800.00

\* Compound interests at the rate of 1% per month  
will be charged on late payment.

SUB TOTAL \$ 4,800.00

GST 7% \$ 336.00

TOTAL \$ 5,136.00

Prepared by

Prime Auto Claims Service Pte Ltd  
Manager





# PRIME CAR RENTAL & TAXI SERVICES PTE LTD

Prime Taxi Office  
5, Benoi Place  
Singapore 629926  
Tel : 6898 2000  
Fax : 6862 2628  
Email : primetaxi@singnet.com.sg  
Website : www.primetaxi.com.sg

Co. Cert. No: 199606293Z  
Gst Reg. No: 19-9606293-Z

Your Ref : Please advise

Our Ref: SHD2991K

Date : 31.08.2018

To : Whom It May Concern

From : Prime Car Rental & Taxi Services Pte Ltd

## **RE: LETTER OF CERTIFICATION FOR MR. WILLIE LIM GHIM LEE**

This letter serves to confirm that Mr. Willie Lim Ghim Lee, Nric Number S7424589G is a Taxi Master for Prime Car Rental & Taxi Services Pte Ltd hiring the Vehicle Registration Number SHD2991K for Singapore Dollar One Hundred and Thirty Seven and Cents Eighty (\$137.80) Only.

Should clarification require I can be contacted at 94524182.

Thank you with Best Regards

Yours Sincerely

Mr Chan Kong Loong  
Workshop Manager



CHAN KONG LOONG  
S76301061  
WORKSHOP MANAGER  
NO. 5 BENOL PLACE  
SINGAPORE 629926



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-18-130894  
Date of Request: 27/08/2018

Your Ref No: Online Purchase

Prime Auto Claims Service Pte Ltd  
6 Bendal Place  
Singapore 629927

Dear Sir/Madam,

Enquiry Date: 27/08/2018  
Enquiry By: Liu Pei Yee  
TP Vehicle No: GBG2461D  
Enquiry Date: 24/08/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBG2461D	EQ Insurance Company Ltd	22/09/2017-21/09/2018	6223 9433
GBG2461D	AXA Insurance Pte Ltd	02/01/2018-01/01/2019	6338 7288

Thank You.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
 Phone: +65 6224 0010 Fax: +65 6224 0030  
 Operating Hours: Monday to Friday 9am to 5pm  
 GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-130894  
 Date of Request: 27/08/2018

Your Ref No: Online Purchase

Prime Auto Claims Service Pte Ltd  
 6 Benoi Place  
 Singapore 629927

Dear Sir/Madam,

Enquiry Date: 27/08/2018  
 Enquiry By: Liu Pei Yee  
 \*\*\* Vehicle No.: GBG2461D  
 \*\*\* Incident Date: 24/08/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date

☒ GIRO ☐ Cash ☐ Cheque

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	GBG 2461D (Insd veh)	Model:	TOYOTA VELLFIRE 2.4A
	SHD 2991K (TP veh)		
Date of Accident:	24/08/2018		

Global Sum Settlement	: [ ] Yes	[ X ] No	
Repair Estimate	: \$	9,139.91	
Final Repair Cost	: \$	5,136.00	
Loss of Token Sum	: \$		days at \$0.00 per day
Rental (if any)	: \$	826.80	6 days
LTA / GIA Search Fee	: \$	2.00	
Others:	: \$	0.00	

	: \$		
Final Settlement Sum	: \$	5,964.80	
Is Third Party Workshop GIA Registered?	[ ] YES	[ X ] NO	(Kindly indicate below)
A) For Non GIA Registered Workshop:	Agreed Liability	100 (%)	
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No	BOLA Scenario No:	
	BOLA Liability: (%)	Assessed Liability (*): (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks			

Payment Instruction: Payee's Breakdown			
1)	PRIME AUTO CLAIMS SERVICE PTE LTD	: \$	5,964.80

JOANNE LEE KHANG MIN  
LKK Auto Consultants Pte Ltd

09/01/2019  
Date


Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18015511/R1jb3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN: CYNTHIA LOH		Date : 09-01-2019	
		Code : ASM	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	GBG 2461D	Veh. Inspected	SHD 2991K
Policy No.	VFX/P2055530	Coverage (\$)	0.00
Claim No.	S8M00TCN	Excess (\$)	0.00
Assign From		Assign Date	27/08/2018
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model	TOYOTA VELLFIRE 2.4A	c.c	2362
Engine No.	HIDDEN	Year of Reg.	2012
Chassis No.	ATH208020322	Colour	WHITE
Odometer	500766	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre	215/65 R16	GOODRIDE	6 mm
L/H Front Tyre	215/65 R16	GOODRIDE	6 mm
R/H Rear Tyre	215/65 R16	GOODRIDE	6 mm
L/H Rear Tyre	215/65 R16	GOODRIDE	6 mm
<b>4. Description of Damages</b>			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
<b>5. General Information</b>			
Accident Date	24/08/2018	Inspection Date	28/08/2018
Survey held at	PRIME AUTO CLAIMS SERVICE PTE LTD 6 BENOI PLACE SINGAPORE 629927		
<b>5a. Remarks</b>			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
<b>5b. Estimate Days of Repair</b>			
ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days	



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Reg. No: 199607198R GST Reg. No. 19-9607198-R

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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 2991K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR BUMPER (CONSISTENT)	DEFORMED	1,785.00	1,785.00
1	SET REAR BUMPER CLIP (CONSISTENT)	NECESSARY	30.00	30.00
1	REAR RIGHT BUMPER TOW HOOK COVER (CONSISTENT)	CUT	59.80	59.80
1	REAR LEFT BUMPER TOW HOOK COVER (CONSISTENT)	CUT	59.80	59.80
1	TAIL GATE (CONSISTENT)	BENT	2,200.00	2,200.00
1	TAIL GATE 'VELLFIRE' EMBLEM (CONSISTENT)	NECESSARY	80.00	80.00
1	TAIL GATE 'TOYOTA' LOGO (CONSISTENT)	NECESSARY	90.00	90.00
1	TAIL GATE 'HYBRID SYNERGY DRIVE' EMBLEM (CONSISTENT)	NECESSARY	60.00	60.00
1	TAIL GATE 'E-FOUR' EMBLEM (CONSISTENT)	NECESSARY	70.00	70.00
1	TAIL GATE WEATHERSTRIP (CONSISTENT)	NECESSARY	282.00	282.00
1	TAIL GATE LAMP (CONSISTENT)	SERVICEABLE	326.80	-
1	REAR END PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	804.10	-
1	REAR END PANEL TOP GARNISH (CONSISTENT)	SERVICEABLE	400.00	-
1	SET REAR END PANEL TOP GARNISH CLIP (CONSISTENT)	NECESSARY	30.00	30.00
1	REAR BUMPER CENTER RIGHT PARKING SENSOR (GENUINE) (CONSISTENT)	NECESSARY	290.00	290.00
1	REAR BUMPER CENTER LEFT PARKING SENSOR (GENUINE) (CONSISTENT)	NECESSARY	290.00	290.00
1	REAR BUMPER CENTER RIGHT PARKING SENSOR COVER (GENUINE) (CONSISTENT)	SCRATCHED	25.00	25.00
1	REAR BUMPER CENTER LEFT PARKING SENSOR COVER (GENUINE) (CONSISTENT)	SCRATCHED	25.00	25.00
1	SPARE WHEEL CARRIER (CONSISTENT)	TO REPAIR SEE LABOUR	470.00	-
1	SPARE WHEEL CARRIER BOLT (CONSISTENT)	SERVICEABLE	85.00	-
	LESS 25% DISCOUNT		-1,865.63	-1,344.15
			5,596.87	4,032.45
<b>SPECIAL NETT ITEMS</b>				
1	'PRIME TAXI' STICKER (SN) (CONSISTENT)	NECESSARY	55.00	55.00

Report Ref No. CC4/ASM18015511/R1jb3q2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	SET REAR GLASS SEAL (SN) (CONSISTENT)	NOT NECESSARY	245.10	-
1	TUBE REAR GLASS SEALANT (SN) (CONSISTENT)	NECESSARY	45.00	45.00
			345.10	100.00
	<b>LABOUR</b>			
	TO TUFF KOTE		100.00	60.00
	TO REMOVE & REFIT REAR GLASS.		120.00	120.00
	TO REMOVE & REFIT CENTER REVERSE SENSOR & SENSOR .RESET REVERSE SENSOR LIGHT.CHECK WIRING.		60.00	60.00
	TO TRANSFER TAIL GATE TRIM COVER ,HANDLE ,GLASS & MECHANISM PART.		120.00	80.00
	TO CUT/WELDING REAR END PANEL ,KNOCK /REPAIR FLOOR PANEL .REMOVE REAR BUMPER,TAIL GATE & ETC .REPLACE THE ABOVE PARTS .ALIGN & ADJUST REAR BUMPER AND TAIL GATE.INCLUSIVE OF THE REPAIR OF REAR END PANEL AND SPARE WHEEL CARRIER .		1,000.00	700.00
	TO PUTTY .RESPRAY PAINTING REAR BUMPER ,END PANEL,TAIL GATE INLET & OUTER,FLOOR PANEL ,TOW HOOK COVER & REVERSE SENSOR COVER IN PEARL WHITE .TO POLISH.		1,200.00	850.00
			2,600.00	1,870.00
	<b>GRAND TOTAL</b>		<b>8,541.97</b>	<b>6,002.45</b>
	<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>			<b>4,800.00</b>

Report Ref No. CC4/ASM18015511/R1jb3q2

MOHAMMED RASUL BIN MOHD YUNUS  
Automotive Assessor

HO LEONG CHUAN  
Automotive Assessor

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No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

## Service Request Details

Claim	SBA007CH
Reference	CCA/SIAI8015511/R16342
Loss Date	24 August 2018
Request Date	30 December 2018
Due Date	
Vendor Name	LIOK AUTO CONSULTANTS PTE LTD (ITP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement
Actions	
<div>Next Step<div>Wait for Approve Invoice</div><div>Add Invoice</div></div>	

Additional Instructions:

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

Document Type

Document SubType

+ Upload Document

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Accident Statement	Reports & Statement		Maximen	





