

RE: ACCIDENT INVOLVING PA9465M / SHA7665K DOA 13/08/2018

Mekavathanan Sarangapani <mekavathanan@iii.com.sg>

Fri 30/10/2020 2:14 PM

To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Denis Teo Chin Chye <denisteo@sparkcarcare.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Manivel Priyadarshini <manivel@iii.com.sg>; Derrick Tan <DerrickTan@iii.com.sg>

Thanks Cecilia

My Colleague Priya will arrange for payment .

Best Regards,

Mekavathanan

HOD

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

DID: 6347 6105 Fax: 6224 4174



From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Friday, 30 October 2020 10:24 am

To: Mekavathanan Sarangapani <mekavathanan@iii.com.sg>; Hsiao Tong LKK (chewht@lkkauto.com) <chewht@lkkauto.com>

Cc: Denis Teo Chin Chye <denisteo@sparkcarcare.com>

Subject: Re: ACCIDENT INVOLVING PA9465M / SHA7665K DOA 13/08/2018

Without Prejudice

Dear Sir/Madam

Further to our email below.

Strictly without admission of any liability and solely for quick amicable settlement, we confirm settlement at \$38,000.00 for property damage only. Please note that this acceptance is purely for quick settlement and it shall not be cited or relied on as precedent in any proceeding. Please note that the contents of this document apply to vehicle damages only. It is condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

The duly completed document is enclosed for your attention. Please arrange to let us have your payment made in favour of ComfortDelGro Engineering Pte Ltd within the next seven (7) days.

Thank you.

Best Regards

Cecilia Lee

Executive (Accident Repair/Claims)

T: 6383 7824 | F: 6281 5767

W: www.SPARKcarcare.com.sg



From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Thursday, 29 October 2020 5:26 PM

To: Mekavathanan Sarangapani <mekavathanan@iii.com.sg>

Cc: Denis Teo Chin Chye <denisteo@sparkcarcare.com>

Subject: Re: ACCIDENT INVOLVING PA9465M / SHA7665K DOA 13/08/2018

Without Prejudice

Dear Meka

Please refer to conversation between you and Denis.

Strictly without admission of any liability and solely for quick amicable settlement, we confirm settlement at **\$38,000.00** for property damage only. Please note that this acceptance is purely for quick settlement and it shall not be cited or relied on as precedent in any proceeding. Please note that the contents of this document apply to vehicle damages only. It is condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Please forward Discharge Voucher for execution and your cheque made payable to : COMFORTDELGRO ENGINEERING PTE LTD

Thank you.

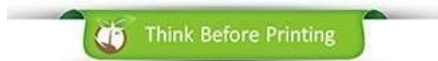
Best Regards

Cecilia Lee

Executive (Accident Repair/Claims)

T: 6383 7824 | F: 6281 5767

W: www.SPARKcarcare.com.sg



From: Denis Teo Chin Chye <denisteo@sparkcarcare.com>

Sent: Wednesday, 14 October 2020 10:11 AM

To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>; Mekavathanan Sarangapani <mekavathanan@jii.com.sg>

Subject: Re: ACCIDENT INVOLVING PA9465M / SHA7665K DOA 13/08/2018

Dear Meka,

Appreciate your urgent reply as my Management is asking the status.

As this case was invoiced on 2018 and till today, we are still pending your reply.

Please contact me if you need any further classification.

Regards & Thanks

Denis Teo

Manager (Accident Repair)

T: 63837168 M: 91801800

W: www.SPARKcarcare.com

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Wednesday, 14 October 2020 9:58 AM

To: Mekavathanan Sarangapani <mekavathanan@jii.com.sg>

Cc: Denis Teo Chin Chye <denisteo@sparkcarcare.com>

Subject: Fw: ACCIDENT INVOLVING PA9465M / SHA7665K DOA 13/08/2018

Dear Meka

This matter has been long outstanding.

Please review the case and let us have your reasonable offer for amicable settlement.

Thank you.

Best Regards

Cecilia Lee

Executive (Accident Repair/Claims)

T: 6383 7824 | F: 6281 5767

W: www.SPARKcarcare.com.sg



From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Monday, 21 September 2020 1:44 PM

To: Mekavathanan Sarangapani <mekavathanan@jii.com.sg>

Cc: Denis Teo Chin Chye <denisteo@sparkcarcare.com>

Subject: Fw: ACCIDENT INVOLVING PA9465M / SHA7665K DOA 13/08/2018

Without Prejudice

Dear Meka

Please review the matter and let us have your revised offer to wrap up the matter.

Thank you.

Best Regards

Cecilia Lee

Executive (Accident Repair/Claims)

T: 6383 7824 | F: 6281 5767

W: www.SPARKcarcare.com.sg



Think Before Printing

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Thursday, 13 August 2020 10:13 AM
To: Mekavathanan Sarangapani <mekavathanan@jii.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Denis Teo Chin Chye <denisteo@sparkcarcare.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: ACCIDENT INVOLVING PA9465M / SHA7665K DOA 13/08/2018

Your Insured: SHA7665K

Without Prejudice

Dear Meka

Please refer to the subject matter.

We appreciate your assistance to close this long outstanding matter.

The vehicle was surveyed by your panel surveyor, M/s LKK Auto Consultant. We attached herewith our repair invoice and surveyor's marking. The items were billed at a lower cost in accordance to what your surveyor recommended and we have also given discount on the labor charges (\$6,861.20 vs \$9040). The repair cost was finalized at \$33,000 before GST and therefore, your loss adjuster's offer of \$28,000 (before GST) is not acceptable to us.

The loss of use is also too low to accept. Your surveyor recommended 12 days for repair however your offer of 12 days without considering the downtime for PRI and weekends involved, downtime for parts arrival is not acceptable. The rate of \$150/day for an excursion bus is also too low to accept. Our client, ComfortDelgro Bus Pte Ltd is a land transport company and provide bus services to their contract customers and runs cross-boarder coach service into West Malaysia. The benchmark rate for a single deck (air con) is \$250-\$275.

We seek your assistance to review the matter and let us have your revised offer to wrap up this matter.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6383 7824 | Fax: 6281 5767



Think Before Printing

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Monday, 15 June 2020 3:12 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Denis Teo Chin Chye <denisteo@sparkcarcare.com>
Subject: Re: <REMINDER> LOD AGAINST INDIA/LKK - PA9465M / SHA7665K DOA 13/08/2018

Without Prejudice

Dear Sir/Madam

Please revert.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd



Think Before Printing

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Friday, 22 May 2020 10:24 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: <REMINDER> LOD AGAINST INDIA/LKK - PA9465M / SHA7665K DOA 13/08/2018

Without Prejudice

Dear Sir/Madam

Please justify your offer of \$31760 when your surveyor had approved the repair cost at \$35,310.00.

Please let us have your reply/offer by email as we are currently deployed to work from home in view of the current COVID-19 situation in Singapore.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 22 May 2020 9:30 AM
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: <REMINDER> LOD AGAINST INDIA/LKK - PA9465M / SHA7665K DOA 13/08/2018

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We have seek further mandate from our principal on this matter. However, we regret to inform you that we have our principal instruction to maintain offer at \$31,760.00(all-in).

Please re-consider our offer.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256 3561 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Friday, 24 April 2020 2:14 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: <REMINDER> LOD AGAINST INDIA/LKK - PA9465M / SHA7665K DOA 13/08/2018

Without Prejudice

Dear Sir/Madam

Please review and revert with reasonable offer for amicable settlement.

Please let us have your reply/offer by email as we are currently deployed to work from home in view of the current COVID-19 situation in Singapore.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd



From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Monday, 16 March 2020 1:35 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: <REMINDER> LOD AGAINST INDIA/LKK - PA9465M / SHA7665K DOA 13/08/2018

Without Prejudice

Dear Sir/Madam

Further to our email below.

We attached herewith our repair invoice and surveyor's marking. Our invoice was billed in accordance to what your surveyor recommended. In fact, we have already given discount on the labor charges.

Please review/revise offer.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843



From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Monday, 16 March 2020 11:13 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: <REMINDER> LOD AGAINST INDIA/LKK - PA9465M / SHA7665K DOA 13/08/2018

Without Prejudice

Dear Sir/Madam

Your offer is rejected. Please revert with reasonable offer for amicable settlement. Who is the case owner from India?

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Saturday, 14 March 2020 12:14 PM
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: <REMINDER> LOD AGAINST INDIA/LKK - PA9465M / SHA7665K DOA 13/08/2018

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to maintain offer as follows: -

1. Cost of Repair (w/GST)	\$ 29,960.00 (\$28,000.00 + 7%GST)
2. Loss of Use (12days x \$150.00)	\$ 1,800.00
Total	\$ 31,760.00

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Thursday, 16 January 2020 3:40 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>

Subject: <REMINDER> LOD AGAINST INDIA/LKK - PA9465M / SHA7665K DOA 13/08/2018
Importance: High

REMINDER

Without Prejudice

Dear Sir/Madam

This matter has been long protracted. Please revert with reasonable offer without further delay.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843



From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Friday, 29 November 2019 3:48 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: LOD AGAINST INDIA/LKK - PA9465M / SHA7665K DOA 13/08/2018

Without Prejudice

Dear Sir/Madam

Please also review on the LOU. Our client's vehicle is excursion bus and they are seeking for \$250/day. Your surveyor recommended 12 days and your principal only offer 12 days without considering the downtime for PRI/weekends/spareparts is not acceptable. We attached herewith the Supplier Invoice dated 14/9/18 for your attention. Order placed on 29/8/18. See attached.

The screenshot shows the SAP 'Display Document Flow' window. The 'Business Partner' is 0007010040 COMFORTDELGRO BUS PTE LTD. The document list includes:

- Service Notification 305199446 (Ref.) - 13.08.2018 - Notification completed Notification printed Sales
- Standard Order 3847529 - 13.08.2018 - Completed
- Purchase Order 4500796677 - 29.08.2018 - Completed

The 'Purchase Order 4500796677' table is expanded, showing the following items:

Purchasing D...	Item	Material	Descr.	Short Text	Quantity	OUn	Status
4500796677	1	1979		LAMP HEAD IRIZAR LHS E-MARK - PA9465M	1	PC	
4500796677	2	1979		LAMP HEAD IRIZAR RHS E-MARK	1	PC	
4500796677	3	1979		CHI FR WINDSCREEN CT19	1	PC	
4500796677	4	1979		GLASS RUBBER RWS MV995-35X40	1	PC	
4500796677	5	1979		FIBER FR CAP CHI	1	PC	
4500796677	6	1979		FIBER FRONT SALON DD	1	PC	
4500796677	7	1979		FIBER FR BUMPER DD	1	PC	
4500796677	8	1979		CHI FRONT BUMPER STR	1	PC	
4500796677	12	1979		BEARING NACHI 6000-ZZ	1	PC	
4500796677	9	1979		CHI FRONT SALON STR	1	PC	
4500796677	10	1979		HOOD LOCK BONNET NS-DL002	1	PC	
4500796677	11	1979		CHI6 ISUZU SALON EXTENSION STR	1	PC	
4500796677	13	1979		LAMP FOG YG-419- LHS	1	PC	

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843



From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Friday, 29 November 2019 3:36 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Subject: Re: LOD AGAINST INDIA/LKK - PA9465M / SHA7665K DOA 13/08/2018

Without Prejudice

Dear Hsiao Tong

Please review the matter and revert with revised offer.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843



From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Tuesday, 1 October 2019 2:23 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Subject: Re: LOD AGAINST INDIA/LKK - PA9465M / SHA7665K DOA 13/08/2018

Without Prejudice

Dear Sir/Madam

Your offer was rejected. The COR was finalized at \$33K before GST.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, 1 October 2019 10:39 AM
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Cc: Admin A <admin-a@lkkauto.com>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Subject: RE: LOD AGAINST INDIA/LKK - PA9465M / SHA7665K DOA 13/08/2018

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to offer as follows: -

1. Cost of Repair (w/GST)	\$ 29,960.00 (\$28,000.00 + 7%GST)
2. Loss of Use (12days x \$150.00)	\$ 1,800.00
Total	\$ 31,760.00

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Tuesday, 17 September 2019 11:44 AM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; III Claims III (motorclaim@iii.com.sg) <motorclaim@iii.com.sg>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Subject: Re: LOD AGAINST INDIA/LKK - PA9465M / SHA7665K DOA 13/08/2018
Importance: High

Without Prejudice

Dear Vivian

Please review and revert with revised offer.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok
Sent: Wednesday, 21 August 2019 4:32 PM
To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; III Claims III (motorclaim@iii.com.sg) <motorclaim@iii.com.sg>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Subject: Re: LOD AGAINST INDIA/LKK - PA9465M / SHA7665K DOA 13/08/2018

Without Prejudice

Dear Vivian

Your offer of \$29,500 is rejected. Based on your surveyor's adjustment, the repair cost itself already over \$30K before GST. Please revert with reasonable offer.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Sent: Wednesday, 21 August 2019 4:17 PM
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Cc: Admin A <admin-a@lkkauto.com>; III Claims III (motorclaim@iii.com.sg) <motorclaim@iii.com.sg>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Subject: RE: LOD AGAINST INDIA/LKK - PA9465M / SHA7665K DOA 13/08/2018

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Cecilia,

Accident on 13/08/2018 involving PA 9465M & SHA 7665K

We refer to the above matter

For a quick and amicable settlement, our principal offer to settle global sum at **\$S 29,500.00**

Kindly confirm acceptance

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 20 August, 2019 10:05 AM
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; III Claims III (motorclaim@iii.com.sg) <motorclaim@iii.com.sg>; KKLau <kklau@lkkauto.com>; Aileen Tan Lee Noi

<aileentan@cdge.com.sg>

Subject: RE: LOD AGAINST INDIA/LKK - PA9465M / SHA7665K DOA 13/08/2018

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Vivian,

Kindly assist - CC4/III18015506/Kwb3

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Tuesday, 20 August 2019 10:03 AM

To: Shu Pei (LKKAuto) <shupe@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; III Claims III (motorclaim@iii.com.sg) <motorclaim@iii.com.sg>; KKLau <kklau@lkkauto.com>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Subject: Re: LOD AGAINST INDIA/LKK - PA9465M / SHA7665K DOA 13/08/2018

Importance: High

Without Prejudice

Dear Sir/Madam

This matter has been unreasonably protracted. Please revert with your offer within the next **SEVEN (7)** days.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok

Sent: Tuesday, 7 May 2019 11:35 AM

To: Shu Pei (LKKAuto) <shupe@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Re: LOD AGAINST INDIA/LKK - PA9465M / SHA7665K DOA 13/08/2018

Without Prejudice

Dear Sir/Madam

It has been almost 4 months since we submitted our LOD. Please review and revert with offer without further delay.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Shu Pei (LKKAuto) <shupe@lkkauto.com>

Sent: Tuesday, 15 January 2019 7:16 PM

To: Cecilia Lee Peng Geok

Cc: Admin A; Asher Sng (LKKAuto)

Subject: FW: LOD AGAINST INDIA/LKK - PA9465M / SHA7665K DOA 13/08/2018

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/III18015506/Keb3	Asher

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupej@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Tuesday, 15 January 2019 11:53 AM
To: Admin A <admin-a@lkkauto.com>
Subject: LOD AGAINST INDIA/LKK - PA9465M / SHA7665K DOA 13/08/2018

Without Prejudice

Dear Sir/Madam

Attached our LOD dated 15.01.2018 for your attention and early settlement. Original copy will submit together with the signed DV upon settlement confirmed.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

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