

Celine Fong (LKKAUTO)

From: Celine Fong (LKKAUTO)
Sent: Friday, 19 July 2019 2:48 PM
To: Khoo, Kay-Eng
Cc: Sim, Priscilla-LK; Laili, Shahzlan; Bryan Ang (LKKAUTO); Adrian Ling (LKKAUTO)
Subject: RE: Your Assistance Please: Our Ref: 3066847369SG; Your Ref: CC3/AIG18015482/ARD3E2

Dear Mr Khoo,

Based on the used car advertisement as at June 2019, the market value of Audi A4 (167hp) which register on December 2015 was approximate \$90,000.00 (depreciation \$11,500.00 per year).

After adjustment and interpolation, market value of Audi A4 (167hp) at time of accident is estimated to be \$105,000.00

However, the vehicle in question is an Audi A4 (248hp). Hence, based on difference in new car price (\$255,000.00 - \$188,000.00 = \$67,000.00).

We estimate the market value at time of accident of this Audi A4 (248hp) to be about \$150,000.00

Please do not hesitate to contact Adrian Ling HP: 9689 3735 if you need further clarification.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>
Sent: Friday, 19 July 2019 1:19 PM
To: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>
Cc: Sim, Priscilla-LK <Priscilla-LK.Sim@aig.com>; Laili, Shahzlan <Shahzlan.Laili@aig.com>; Celine Fong (LKKAUTO) <celinefong@lkkauto.com>
Subject: RE: Your Assistance Please: Our Ref: 3066847369SG; Your Ref: CC3/AIG18015482/ARD3E2

Dear Celine

For AIG's easy understanding, you may want to get our Adrian to call Kay Eng and explain on the method used after sending the calculation over.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>
Sent: Friday, 19 July 2019 11:44 AM
To: Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>

Cc: Sim, Priscilla-LK <Priscilla-LK.Sim@aig.com>; Laili, Shahzlan <Shahzlan.Laili@aig.com>; Celine Fong (LKKAUTO) <celinefong@lkkauto.com>

Subject: RE: Your Assistance Please: Our Ref: 3066847369SG; Your Ref: CC3/AIG18015482/ARD3E2

Importance: High

Dear Bryan,

As per our conversation yesterday, can assist on urgent basis?

I am copying my Recovery Teammate Mr Shahzlan in this email so that we are kept abreast for this case.

Thanks.

Khoo Kay Eng

AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1026

kay-eng.khoo@aig.com | www.aig.sg



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From: Bryan Ang (LKKAUTO) [<mailto:bryanang@lkkauto.com>]

Sent: Wednesday, July 10, 2019 6:31 PM

To: Khoo, Kay-Eng; Celine Fong (LKKAUTO)

Cc: Sim, Priscilla-LK

Subject: [EXTERNAL] RE: Your Assistance Please: Our Ref: 3066847369SG; Your Ref: CC3/AIG18015482/ARD3E2

This message is from an external sender; be cautious with links and attachments.

Dear Kay Eng

Our surveyor has informed that the insured vehicle is one of the higher spec for this model vehicle. There is no publication for this spec at that time. However his MV was based on some calculation using the base spec as reference.

The details of the calculation will be shared with you shortly.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>

Sent: Wednesday, 10 July 2019 5:11 PM

To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Celine Fong (LKKAuto) <celinefong@lkkauto.com>

Subject: Your Assistance Please: Our Ref: 3066847369SG; Your Ref: CC3/AIG18015482/ARD3E2

Importance: High

Hi Bryan/Celine,

Above vehicle Audit A4, 2.0(A) was surveyed by LKK in August 2018 and recommendation as per screenshot – Pre Accident Market Value at \$145,000

LKK Auto Consultants Pte Ltd (Co Reg No. 199607198R) 51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933 Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com , assignments@lkkauto.com			
To:	AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #07-16 Singapore 079120	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:	Daily Amri, Mimi Zarina	Date:	27 Aug 2018
<u>Preliminary Advice</u>			
Vehicle No	: SLB8067C	Accident Date	
Make	: AUDI A4	Policy No.	
Assignment Date	: 27/08/2018	Excess	
Date of Inspection	: 24/08/2018	Est. Duration of Repair	
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		
<u>Point of Impact / General Description of Damages</u>			
The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.			
	Repairer's Estimate (Gross)	\$S	147,200.00
	Revised Amount	\$S	Total loss
	Check Items (Estimated)	\$S	
	Total	\$S	
	Lump Sum Repair	\$S	
<u>Total Loss Consideration</u>			
	New for Old Value	\$S	220,000.00
	Pre-Accident Value	\$S	145,000.00
	COE / PARF Rebate	\$S	78,802.00
	Salvage Value	\$S	
	Margin for Repair (New for Old Value)	\$S	141,198.00
	Margin for Repair (Pre-Accident Value)	\$S	66,198.00
<u>Remarks</u>			

On urgent basis, and to facilitate our Recovery, appreciate if you can assist to provide us the supporting documents (eg SG carmart, publications etc) in support of the Market Value recommendation.

Thank you.

Khoo Kay Eng
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1026

kay-eng.khoo@aig.com | www.aig.sg



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