

ASS. REC. BY:

REF:

CS/MR018015443/da

Special Instruction:

SUPERVISOR:

**ASSIGNMENT (Office)**

From (Person): Pauline Thuan

of MEIG

Date/Time: 24/2/2018

Estimated Cost:

Bill to:

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: GBD1543Z

Insured: YL 6500A

at Workshop m/s Cheng Hwe Motor

Tel: 67556142

of Blk 1019 Yishan Ind Pk A #01-3FH

Policy No:

Claim No:

Sum Insured:

Excess:

Make of Veh:  
(Client's Record)

D.O.A. 17/2/2018

CA / REV / REP. / REV 24 HRS

Date/Time 24/2

Person Contacted:

H.O.D. Endorsement:

Vehicle IN/OUT

Date/Time	Action/Instruction ( <input checked="" type="checkbox"/> ) Estimate
	GBD1543Z - CCH/ALG17009255/Ken382 DCA: 24/2/2018
	YL 6500A - X
24/2/2018	Revert to Pauline Thuan temporary close file. <u>Close 4/1/2020</u>

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Aug 2018		24 Aug 2018 15:44 <a href="#">Edit Adj Rpt</a>				<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<a href="#">Main</a>	<a href="#">Reference</a>	<a href="#">Claim Details</a>	<a href="#">Documents</a>	<a href="#">Show All</a>
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### CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	KEE WEE HUP KEE FOOD MANUFACTURE PTE LTD, Co. Reg. No.: 0		
Main Claimant:	HAI'S PTE LTD, Co. Reg. No.: 200004067R		
Vehicle Reg. No.:	GBD1543Z	Date of Loss:	17/08/2018 12:00 - :59 [49 Months and 8 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 568094	Policy/Cover Note No.:	B27050641TMV (Third Party Only) Coverage: 17/03/2018 - 16/03/2019
Vehicle Reg. No. (Insured):	YL6500A	Policy No. (Claimant):	
Repairer:	Cheng Hoe Motor Pte Ltd (Yishun) Blk 1019 #01-374/382, Yishun Industrial Park A, 768761 Yishun - Tel: 6755 6142		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by <b>Pauline Tham</b> - 6594 2545]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by <b>KENNETH KONG</b> ] ... [Imm.Advice due 25/08/2018]		
Driver/Custodian (Insured):	LIM SWEE GUAN ALLAN ( ), NRIC: S1701891D, Tel: +6591256116 Email:		
Adj Asg. Remarks:	Liability 100%. Contact Person: June Phua / 6755 6142, TP agree to use Kenneth Kong frm LKK.		

### ASSOCIATED MAIL RECEIVED

There are no mail for this case.

[View All](#)[Compose Case Mail](#)

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## View Sent Message

This mail is associated with :

**\*GBD1543Z (S68094)**  
**[YL6500A]**

TP

HAI'S PTE LTD

Aug 17 2018 12:00PM

[KEE WEE HUP KEE FOOD MANUFACTURE PTE LTD]  
Cheng Hoe Motor Pte Ltd

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**From** LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 28/11/2019 11:10 AM.  
**To** SGSGPAUT  
**Subject** GBD1543Z

Dear Sir/Mdm,

Please be informed that we are unable to conduct the inspection for GBD 1543Z after some attempts to inform the workshop to present the vehicle. This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Apologize for the late reply.

Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

### DOCUMENTS SUMMARY

There are no documents.

## **Nivitha (LKK Auto)**

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**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Sent:** Thursday, 28 November 2019 11:09 AM  
**To:** 'Pauline Tham'; assignments  
**Cc:** SUR  
**Subject:** RE: Yref : GBD1543Z - DOA 17/8/2018, OREF : 568094568094

Dear Sir/Mdm,

Please be informed that we are unable to conduct the inspection for GBD 1543Z after some attempts to inform the workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Apologize for the late reply.

Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>  
**Sent:** Thursday, 7 November 2019 12:10 PM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Pauline Tham <[pauline\\_tham@sg.msig-asia.com](mailto:pauline_tham@sg.msig-asia.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: Yref : GBD1543Z - DOA 17/8/2018, OREF : 568094568094

**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

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Dear Pauline,

Thank you for your email.

Dear assignment team,

Kindly check & revert.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

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**From:** Pauline Tham <[pauline\\_tham@sg.msig-asia.com](mailto:pauline_tham@sg.msig-asia.com)>  
**Sent:** Thursday, 7 November 2019 10:47 am  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** Yref : GBD1543Z - DOA 17/8/2018, OREF : 568094

Dear Sir

Please let us know if any survey was done for above.

Any bill?

Thanks.

**Pauline Tham**

Senior Executive, Claims Services, Motor

D: +65 6594 2545 | F: +65 6225 7402 | [pauline\\_tham@sg.msig-asia.com](mailto:pauline_tham@sg.msig-asia.com)



**MSIG**

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



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