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Driver To	ame/Age: LYUVE KAPFOR LORUE	OI GIA REPORT: TE	NO . TP GIA REPOR		
SKA 967	<u>₹</u> \				
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Repair Cost:	55 5167-03				
Loss of Rental (LOR):	SS ( days)				
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Legal Cost	SS STATE SEP	3) Sur	vey fee:		
Total:	SS 5674-48 Global Sum SS:				
FINAL PAYMENT	Date/Time: Confirm with:	Email	Cal		
Payor 1:	ss 5674-48 Name 1: Performance	motor's CTO			
Payee 2: (Strike if N.A.) Payee 3: (Strike if N.A.)	\$\$ Name 2: \$\$ Name 3:				
CASSES CHIEFER N.A.)	(Value 2)				

ASS REG. HY: Tangton REF: III	W
	SIGNMENT
From Date: 31918 Estimated Cost	Voh No: SKA 9977L Yr Regn: 2010, Dec. Type: McGr/M.Cycle/Bus/Van/Lorry/Taxi/Prime Mover/
OD / PWS / TP RES / OD RES / EVA / INV / MV	Truck / Trailer or
To Inspect Vehicle No: SKA 9977 L	Make: BMW Z4 cc 2919
M Workshop m/s Performing Motor	Colour white A/C: Insured / Std / NI / NA
to Inspect Vehicle No: SKA 9977 L  at Workshop m/s Performance Motor  at 303 Alexandra Rd	Sp.Rending 57042 T/Radio: Insured / Std / NI / NA
Insured	Eng/No:
Policy No.	CINOS _ WEALM/2050E393028
Claims No.	Gen. Cond Good / Fair / Poor / Burnt
Sam Insured: Excess:	Steering: Ingreder / Jammed / Leaked / Burnt or
AND HARMAN	Broke: Inorde / Jammed / Leaked / Burnt or
(Client's Record) Make of Veh: Han	Modi: Nil / 8/Rim / STD A/Rim or
TIME	Tyre Size F: L 755/35/268
	A R:
(Policy Condition)  Remark: The yell had commenced its N/S O/S	4
Remark: The veh had commenced its N/S O/S repair at the time of inspection.	TOYO / YOKO or
Balt or Market Value: \$70K	Front C Rear C
EDAC Accident Roort Consistent? : Yes or No	R/Bal. mm R/Bal. mm
GIA / PR Scen: Consistent?: Yes or No	L/Bal. L mm L/Bal. L mm
Est Repairs 4 days Res.: Yes or No	D.O.A. D.O.J. 3/9/18 @ 128
Lum Sum: 2.8.2 % 3 Val. Yes or No	Survey held at PML
CA / REV / REP. / 24 HRS/UP>	Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or
Vehicle: IN / OUT	The U/C / Chassis frame / Body Structure affected due to collision.
Date / Time   Action / Instruction	Rebate: \$50,992.
5555289B 004: 1814/17	134
22/10/18 CONFIRM 2-8-2 A 4829-00	with 4 worthy days
	(Rd:#1871.
thats/Time_File Pass to? : Prell. Report	Days Of Repair:
1) : Final Report Units/Time, File Return 16?	Resurvey No. of Trip: Survey Fee:
7) Add Fe	e:   Site Insp (\$ )s+Rssi
	Interview (\$ ) Photos
Report Format :	: Tech. Invs (\$ ) Others
Lump Sum / I.B.I: (\$	Weekend (\$
	TOTAL
	15/10%



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

IND	A INTERNATIONA	L INSURANCE PL	Ref : CC3/III180154	31/wb3	
140	MINICHANION	LINGOIGHIOLIE			
	CECIL STREET		Date: 24-08-2018		
#05	-02 IOB BUILDING	SINGAPORE 049711	Date: 24-00-2010		
			Code: III2		
1.		Policy Particul	ars :- THIRD PARTY CLA		
	Insured Veh.	SMD 1830P	Veh. Inspected	SKA 9977L	
	Policy No.		Coverage (\$)	0.00	
	Claim No.		Excess (\$)	0.00	
	Assign From		Assign Date	24/08/2018	
2.		Vehicle P	articulars & Condition		
	Make & Model		c.c	0	
	Engine No.	HIDDEN	Year of Reg.		
	Chassis No.		Colour		
	Odometer	2	Steering		
	Brakes		Modification		
	General				
3.		Cor	nditions of Tyres		
		Size	Make	Balance	
	R/H Front Tyre			mm	
	L/H Front Tyre			mm	
	R/H Rear Tyre			mm	
	L/H Rear Tyre			mm	
4.		Descr	ription of Damages		
5.		Ger	neral Information		
	Accident Date	23/08/2018	Inspection Date		
	Survey held at	PERFORMANCE MOTORS			
		303 ALEXANDRA ROAD SINGAPORE 159941			
5a.			Remarks		
	A)THE INSPECTIO	ON WAS CONDUCTED ON A	"WITHOUT PREJUDICE" BA	SIS.	

Mon 03/09/@ 11am SKA 99+7L

Performance Motors Limited

A member of the Sime Darty Group Co. Reg. No. 187401558W GBT Reg. No M2-0020081-X

303, Alexandra Road Sime Darry Performance Centre Singapore 159941 Tel: 63190100 (Sales & Admin) 53190311 (AfterSales) Fax: 64747770

: b1

48167

Estimate No.

280, Kampong Arang Road East Coast Centre Singapore 438180 10 63190888 (AfterSales) Fas. 8349773

115. Alexandra Boad Sime Darby Business Centre Singapore 159546 Tel. 63190528 (AfterSa) (AfterSales)

63190533/830 0

Grand Total

6,700.71

GST REG. NO : M2 - 0020081 - X

2 4 AUG 2018

Page No. : 1 of 4

ESTIMATE

Date Estimated : 24/08/2018 Prepared By : Han Kwan Yong - ESTIMATE REPAIR FOR -- ACCOUNT -Cash Sales - Service Ho Li Chen Caren (He Lizhen Caren) 93 Cardiff Grove Singapore Singapore 558958 MILEAGE REGN. NO. CHASSIS NO. REGN. DATE MODEL SKA9977L E393028 29/12/2010 Z4 sDrive35is 0 DESCRIPTION VALUE 17-002,550.00 To remove and install body attachments including to knock out dented area caused by the accident 2899 To respray front bumper, front right fender and bonnet 3,221.00 177.00 To check electrical wiring systems at the front section for proper function including adjustments of headlights. rec me 80.00 Sundries. Total Labour 1: 6,028.00 DESCRIPTION PRIC VALUE NI 69.50 139.00 FRT EMBLEM (D=70MM) NU! 93.85 93.85 # MODEL LETTERING S DRIVE 35IS 1 **BODY NUT** 2 0.75 1.50 Me! Total Parts 234.35 Claims OD / 3rd Party / Uninsured losses / Direct Settlement LICK Auto Consultants hence notify the Repairer of the following: Claim No. Ragn No. To resurvey before latter spray painting To display damaged part(s) during resurvey Surveyor's Name · Parts prices are suspect to continuer --Labour 1 cmon s 6,028.00 **Authorised Date** Subplantance of the Approve than Insurance Company denut in correct and 234.35 RESURVEY PARTS PHOTO BY SURVEYOR Yes / No PML Yes / No 0.00 theant wer LIVE Surveyor's E-mail ARXESSES by Repairer 0.00 OH Total GST @ 7% No. of Working Days Recomm 438,36 Date:

<sup>\*\*</sup> THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY\*\*

<sup>\*\*</sup> PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE \*\*

A member of the Stree Darty Group Co. Reg. No. 197401556W. QST Reg. No. MJ-0000081-X



#### FINAL REPORT

Estimate No.

b1 48167

Page No. :

Date Estimated : 24/08/2018

Prepared By

Han Kwan Yong

REPAIR FOR -

- ACCOUNT -

ORIGINAL PRICE

1700.00

2899.00

Ho Li Chen Caren (He Lizhen Caren)

India Int'L Insurance Pte Ltd

93 Cardiff Grove

64 Cecil Street #04-05 IOB Building Singapore 049711

Singapore 558958

REGN NO

CHASSIS NO

REGN DATE

MODEL

M LEACE

SKA9977L

E393028

29/12/2010

Z4 sDrive35is

DISC. %

DESCRIPTION To make good the front bumper, front RH fender, bonnet

include removing attachments to facilitate repairs and knocking out dents caused by the accident

To respray front bumper, front RH fender and bonnet To check electrical wiring systems at the front section for proper function including adjustments of headlights.

Sundries,

80.00

150.00

80.00

NETT

1,700.00

2,899.00 150.00

DESCRIPTION

UNIT PRICE

QTY DISC. % NETT

# SUPPLEMENTARY ITEMS

Total Labour : Total Parts :	4,829.00
Total Labour & Parts :	4,829.00
Deduction for Excess:	0.00
Total Repair Costs less Excess:	4,829.00
GST @7%:	338.03
Grand Total :	5,167.03



A member of the Sime Darby Group . Co. Reg. No. 197401559W GST Reg. No. NO-0020081-

303. Alexandra Road Sime Darby Performance Centre Singapore 189941

Tel. 83190100 (Bales & Admin) 83190111 (AfterSales) Fax. 64747770

re East Coast Centre Singapore 458180 in) Tel 63190888 (AfterSale

Tel 63190888 (AfterSales) Fax. 63449773

200, Kampons Arans Road

315, Alexandra Road Sime Darby Business Centre Singapore 159944

Singapore 159944 Twl. 63190528 (AfterSales) 63190337/530 (Motorrad) Fax. 6479602 (AfterSales) 64796034 (Motorrad)



GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No.

Date Estimated

: b1 48167

3.2

: 24/08/2018

Prepared By

: Han Kwan Yong

CHASSIS NO.

REGN. DATE 29/12/2010 MODEL

5775 a water

MILEAGE

REGN. NO. SKA9977L

E393028

Z4 sDrive35is

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Page No. : 2 of 4

#### Terms & Conditions of Service

- All requests for servicing, repairs, replacements or installations to the Vehicle (collectively, "Repairs") are subject to acceptance by Performance Motors Limited ("PML") and PML shall have the absolute discretion to reject or deny any request for the Repairs.
- 2. The list of the Repairs or quantum of charges for the Repairs printed overleaf are estimates only and PML shall be entitled to carry out additional repairs or replacements ("Additional Works") if, in its absolute discretion, Additional Works are necessary provided that, where the cost of additional Works exceed S\$250, PML shall obtain the customer's prior consent (whether given orally or otherwise) before carrying out the additional Works.
- Subject to clause 2 above and save in the case of manifest error or gross negligence, in the event where PML's estimation of the Repairs recommended for the Vehicle differs
  from the Customer's own estimation of repairs needed, PML's estimate shall prevail.
- 4 The Vehicle accepted by PML for the Repairs shall remain, at all times, at the Customer's own risk while the Vehicle undergoes the Repairs at PML's premises. PML's visual inspection and record of the physical condition of the Vehicle made prior to the commencement of the Repairs shall be binding and conclusive as between PML and the Customer. The Customer shall ensure that all valuables are removed from the Vehicle prior to delivering it to PML for the Repairs. PML shall not be liable, in any way, for theft, fire, accident, loss of or damage to the Vehicle, its contents or accessories whatsoever.
- The Vehicle may be driven on the road if and when PML, in its absolute discretion, decides that it is necessary for the purposes of carrying out tests in connection with the Repairs. Should any damage occur to the Vehicle in such an instance. PML's liability will be limited to the rectification of damage, free of charge.
- 6. PML's entire liability whether, in respect of faulty workmanship or otherwise, shall be limited to the rectification of any faulty workmanship or other faults, free of charge, such faults being reasonably determined by PML to have been caused by PML in the course of the Repairs. The Customer shall, nevertheless, be responsible for all costs for the disassembly, diagnosis, inspection of the Vehicle etc., at PML's current labour charge-out rate, necessarily incurred for the purpose of determining the cause of the fault(s) if it is found that the fault(s) is or are not caused by PML.
- Except as provided in clause 6 above. PMI, makes no warranty (whether expressed or implied) in respect of the Repairs and shall not, to the fullest extent permitted by law, be liable under any circumstances for special, consequential or incidental damages including but not limited to the loss of use of or depreciation in value of the Vehicle.
- 8. Unless otherwise agreed by PML in writing, the Customer shall pay the costs of the Repairs owing to PML, in cash, upon the completion of the Repairs and before the Customer collects the Vehicle. In the event any credit is granted by PML at its absolute discretion, and the Customer fails to make payment of the costs of the Repairs (or any part thereof) by the agreed payment date, interest shall be imposed on the sum remaining unpaid at the rate of 1% per month (or part thereof) from the due date of payment until the date all payments are actually received by PML. PML reserves the right, at any time, to suspend or withdraw any credit facility granted to the Customer without assigning any reason whatsoever.
- 9. The Customer shall collect the Vehicle within 48 hours from the date PML notifies the Customer, (whether orally or otherwise), that the Vehicle is ready for collection. In the event that the Customer falls to collect the Vehicle within 46 hours, the Customer shall, in addition to the costs of the Repairs owing to PML, pay all storage charges, at a rate to be determined by PML provided always that the Customer shall not, under any circumstances, hold PML liable for any loss of or damage to the Vehicle, its contents or accessories or for any deterioration in the quality of or damage to the Vehicle arising from such storage. In the event that the Customer fails to collect the Vehicle for more than 14 days, PML shall be entitled, at its absolute discretion, to dispose of the Vehicle & deduct, from the proceeds of disposal, PML's costs in connection with the disposal as well as all other monies owing to PML.
- 10. If PML does not receive any notification of faulty workmanship from the Customer within 7 days from the date the Customer collects the Vehicle from PML, the Customer shall be deemed to have accepted the Repairs as satisfactory.
- 11. If the Vehicle is serit to PML for the Repairs by any person other than the Customer, PML shall be entitled, without need to make any inquiry, to treat such third party as acting for and on the Customer's behalf. PML shall be entitled to rely on this ostensible authority to carry out the repairs in compliance with such third party's instructions and the Customer shall not hold PML liable for any loss or damage suffered by the Customer as a result and shall pay for the costs of the Repairs owing to PML and further indemnify PML against all claims, losses, expenses, damages suffered or incurred by PML arising from PML's reliance on such authority and/or compliance with such instructions.
- 12. PML may, in its absolute discretion and upon the Customer's request, provide a driver to deliver the Vehicle from the Customer to PML's premises or vice versa provided always that the driver shall, during the time of such conveyance of the Vehicle, be deemed to be the servant of the Customer and not that of PML's and the Customer shall not hold. PML liable for any accident, loss of or damage to the Vehicle or its contents or accessories while the same is under the custody of the driver.
- 13 These Terms & Conditions of Service including all annexes and attachments hereto contains the entire agreement between PML and the Customer with respect to the Services described in the Repair Order and supersedes all previous agreements and understandings between PML and the Customer relating to the subject matter herein. No amendments or changes to these Terms & Conditions of Service shall be effective unless made in writing and signed by authorized representatives of both PML and the Customer.
- 14. If any term or provision of these Terms & Conditions of Service shall be held to be linvalid, illegal or unenforceable, the remaining terms and provisions of these Terms & Conditions of Service not affected by such invalidity, illegality or unenforceability shall remain in force and effect.



A member of the Sime Darby Group . Co. Reg. Mo. 197401559W GET Reg. No M2-03200W1-X

303, Alexandra Enad Sime Darby Performance Centre Singapore 159941

Tel: 63190100 (Sales & Admin) 63190111 (AfterSales) Fas: 64747770

180, Kampong Arang Road East Coast Centre Singapore 498180

Tel 63190888 (AfterSales) Fax: 63449773

315, Alexandra Road Sine Derby Business Centre Hingapore 359944 Tel 63190538 (Afterda: 63190533/538 (Motorrad (Afterdales)

(Motorrad) AfterDales Fms: 64796601 64798624



GST REG. NO : M2 - 0020081 - X

#### ESTIMATE

Estimate No. Date Estimated

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: b1 48167

: 24/08/2018

Prepared By

: Han Kwan Yong

REGN. DATE

MODEL.

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MILEAGE

REGN. NO. SKA9977L

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CHASSIS NO.

29/12/2010

24 sDrive35is

Page No. : 3 of 4

- 15. A person not party to these Terms & Conditions of Service shall have no right under any legislation for the enforcement of contractual terms by a third party (whether in force now or to be enacted in the future and as the same may be modified, adapted or supplemented from time to time) to enforce any term in these Terms & Conditions of Service.
- 16. The laws of the Republic of Singapore shall govern the validity and interpretation of these Terms & Conditions of Service and the Parties submit to the exclusive jurisdiction of the Courts of the Republic of Singapore.
- 17. The Sime Darby Motors Group companies in Singapore are committed to ensuring that your personal data is protected. The purpose of this document is to explain how we collect information about you, the procedures that we have in place to safeguard your privacy and how you can instruct us if you prefer to limit the use of that information.
  - The Vendor shall collect and use the Customer's personal data for any of the following purposes, including but not limited to:
    - (a) the registration of the Vehicle with the relevant transportation authorities, including but not limited to Land Transport Authority.
    - (b) sharing of the Customer's personal data with the Vendor's principal, its related corporations and contractors, whether within Singapore or overseas, and/or insurance companies, so as to provide the necessary warranties and/or extended warranties for the Vehicle to the Customer.
    - (c) sharing of the Customer's personal data with financial institutions and motor vehicle insurers, on the Customer's behalf, in order for the Customer to obtain financing for the purchase of the Vehicle and the motor insurance on the Vehicle and when necessary, to obtain the loan amounts outstanding from financial institutions, on the Customer's behalf so as to assist the Customer in effecting the Vehicle loan redemptions.
    - (d) servicing of Vehicle and to update the Vendor's after-sales service records. The relevant personal data shall be used by the Vendor, its appointed after-sales service dealers, agents and sub-contractors and/or the Vendor's principal and/or its related corporations whether within or outside Singapore to provide the relevant after-sales service and/or to repair the Vehicle and to communicate with the Customer on any matter relating to the provision of the services in general including to notify the Customer by any means, including by short message services ("SMS") of the next/ subsequent date/mileage for routine service for the Vehicle;
    - (e) administrative, research and analysis purposes to enable it to monitor and improve the services it provides, and
    - (f) organizing events for the Customer, to inform the Customer of such events by any means (including through SMS, multi-media services ("MMS"), phone call, fax. magazines, or brochures) any new products, promotions or services provided by the Vendor in Singapore
  - 17.2 The Vendor shall also disclose the Customer's personal data:
    - (a) to its service providers, for example, providers of web hosting or maintenance services, for the purpose of supplying itself with the inter connected services and/or web site links with the relevant authorities.
    - (b) to its customer service agencies whether within or outside Singapore for administrative, research and analysis purposes to enable it to monitor and improve the services it provides:
    - (c) to the Vendor's service providers and/or the Vendor's principal, its related corporations and contractors whether within or outside Singapore for the purpose of organizing events for the Customer, to inform the Customer of and send to the Customer by any means (including through SMS, MMS, phone call, fax, magazine or brochures) any new products or promotions or services that are provided by the Vendor and/or the Vendor's principal whether within or outside Singapore.
    - (d) to the Vendor's business partners for the purpose of carrying out product promotions;
    - (e) to the Vendor's stakeholders and the Vendor's principal and its/their related corporations and contractors for the purpose of carrying out audits;
    - to the Vendor's principal and/or the Vendor's stakeholders and their respective related corporations and contractors whether within or outside Singapore for the purposes of carrying out audits; and
    - (g) to the Vendor's principal and its related corporations whether located within or outside Singapore for the purpose of responding to any of the Customer's enquiries.
  - 17.3 The Vendor shall retain the Customer's personal data either for the period of the business relationship or, for the requisite retention periods as stipulated in any contractual arrangements or under any applicable law, whichever is later.
  - 17.4 If the Vendor amends any provision in this clause 17, it will notify the Customer via e-mail and may place notices on the Vendor's web site. The Vendor's email to the Customer shall require the Customer's consent to its change of use of the Customer's personal data. Continued use of the Vendor's services shall signify the Customer's agreement to any such changes.
  - The personal data the Customer provides may be transferred to the Vendor's principal within or outside Singapore for surveys and research purposes conducted with 17.5 the objective of enhancing the Customer's satisfaction.
  - The Customer shall have a right to request a copy of the personal data the Vendor holds about the Customer and information about the ways in which the Customer's personal data has been or may have been used or disclosed within a year before the date the Customer's request. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or.
    - (a) put his request in writing and indicate whether he would like to have a copy of his personal data or he wishes to have information about the ways in which his personal data is used or disclosed during the past year or both;
      - (b) include proof of his identity and address (e.g. a copy of the Customer's driving licence and a recent credit card bill); and
      - (c) specify the personal data he wants access to, including any account or reference numbers where applicable.

The Vendor shall reply to the Customer as soon as reasonably possible upon its receipt of the Customer's request.



A member of the Sine Darby Group . Co. Reg. No. 197401559W SET Reg. No M2-0815081

303, Alexandra Road Sime Darby Performance Centre Singapore 159941

Tel. 63190100 (Sales & Admin) 63190111 (AfterSales) Fms. 64747770 180. Kampong Arang Road East Coast Centre Singapore 458180

Tel 63190888 (AfterSales) Fax 63449773 315. Alexandra Road Dime Darby Business Centre Singapore 159944

Elinjapore 159944
Tel. 83199828 (AfterSales)
83199833/830 (Motorrad)
Fam. 64796634 (Motorrad)
64796634 (Motorrad)



GST REG. NO : M2 - 0020081 - X

#### ESTIMATE

Estimate No.

: b1 48167

Date Estimated

: 24/08/2018

Prepared By

: Han Kwan Yong

REGN. NO.

CHASSIS NO.

REGN. DATE

MODEL

MILEAGE

SKA9977L

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29/12/2010

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Page No. : 4 of 4

- 17.7 The Customer shall pay an amount to access his personal data in the manner stated in Clause 17.6(a) above
- 17.8 The Customer shall have the right to correct any inaccuracies in his personal data free of charge. If the Customer wishes to exercise this right, the Customer shall
  - (a) put his request in writing.
  - (b) provide the Vendor with enough information to identify himself (e.g. the Customer's account number, username, registration details); and
  - (c) specify the information that is incorrect and what it should be replaced with

The Vendor shall reply to the Customer as soon as practicable upon its receipt of the Customer's request.

- 17.9 The Customer's access or correction request will not be granted as of right, the Vendor's ability to accede to the Customer's access or correction request is subjected to the prohibitions and exceptions set out or which may be set out in the Singapore Personal Data Protection Act ("PDPA") and its accompanying regulations.
- 17.10 The Customer shall have the right to ask the Vendor to stop collecting, using or disclosing his personal data for any of the abovementioned purposes set out in Clauses 17.1 and 17.2. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or.
  - (a) put his request in writing by way of an email sent to the Vendor;
  - (b) provide the Vendor with his name, NRIC number, mobile number, email and Vehicle registration number to identify the Customer, and
  - (c) If the Customer's objection is not to direct marketing in general, but to direct marketing by a particular channel (e.g. voice call, SMS, MMS, fax, mailers or email), the Customer has to specify the channel he is withdrawing his consent to.
- 17.11 In the event that the Customer withdraws consent to the collection, use or disclosure of his personal data such that it materially affects this Agreement and it renders the Vendor unable to, or such that it becomes difficult for the Vendor to perform or properly perform or discharge its obligations under this Agreement, at law, under the warranty undertakings, or its role as a responsible dealer of BMW vehicles, the Vendor may at its discretion, be entitled to terminate this Agreement with the Customer.
- 17.12 The obtaining the Customer's consent for the collection, use or disclosure of his personal data under this clause 17 is subject to the exceptions set out or which may be set out in the PDPA.
- 17.13 The Customer shall address all communications pertaining to this Clause 17 to:

The Data Protection Officer Performance Motors Limited

Address: Sime Darby Performance Centre 303 Alexandra Road Singapore 159941

Email address: dataprotection@pml.com.sg

# View Received Message

This mail is associated with:

\*SKA9977L (MCA180203) [SMD1830P] TP

CAREN HO LI CHEN Aug 23 2018 6:00PM [COMFORTDELGRO RENT-A-CAR PTE, LTD] Performance Motors Limited

Reply	Reply All	Mark as Unread	Print Message	Delete Message	Forward		
rom	India In	ternational Insu	rance Pte Ltd (	(HQ) (III_SG), s	ent on 14/12/201	8 11:52 AM.	
Го	LKK_HQ						
Subject	Alert - A	dj Mandate App	roved (S\$5674	.48) - 5KA9977L	- Claim Handler:	Lalitha Krishnan	
Approved	:5674.48.						
	:5674.48.	MARY					

A member of the Simil Darby Group



(v:/)

India Int'l Insurance Pte Ltd 64 Cecil Street #04-05 IOB Building Singapore 049711 Attention: Motor Claims

"Without Prejudice"

Your Ref

Date:

15 November 2018

#### ACCIDENT INVOLVING VEHICLES SKA9977L & SMD1830P ON 23.08.2018

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:-

Cost of repair

S\$ 5167.03

Loss of use :

S\$ 500.00 (S\$100.00 x 5 days)

LTA search fee :

S\$ 7.45

Total

S\$ 5674.48

10tal . 35 307

A copy of each of the following supporting documents is enclosed:

Copy of Accident Report

2. Copy of Final Repair bill & LTA search slip

Copy of Certificate of Insurance

4. Copy of Identification Card & Driving License

5. Copy of Letter of Authorisation & Discharge Voucher

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to pml-pbsp@simedarby.com.sg.

Yours sincerely

Registered office 305 Alexandra Road #02-01 Vantage Automobile Centre Singapore 159942

Performance Motors

1800-Call-BMW

(1800-2255-269)

www.pml.com.sq

Sime Darby Performance Centre Singapore 159941

> Tel Aftersalos: 6319 0111

Fax 6474 7770

3D3 Alexandra Road

Tel Sales 6319 0100

315 Almandra Road #01-01 Sime Darby

Business Centre Singapore 159944

> Tel Afternales 6319 0527 Fax 6479 6624

Tel Sales 6319 0511

Kampong Arang Rd East Coast Centre Singapore 438180

Tel Attenuios 6319 0888 Fax 6344 1332

Co. Reg. No: 197401559W Teng Wai Khan

Customer Service Manager, Body & Paint

HAN KWAN YONG

Performance Motors Limited 303 Alexandra Road Since Darby Performance Centre Singapore 159941

NRIC No.:

A member of the Sime Darby Group



# LETTER OF AUTHORISATION

ACCIDENT INVOLVING 8KA9977L & SMD1830P ON 23/08/18.
hereby authorise <b>Performance Motors Limited</b> to submit, correspond, negotiate and settle my claim for cost of repair and/or uninsured losses arising from the above accident.
I further authorise <b>Performance Motors Limited</b> to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me in respect of my claim above.
I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me in person.
I further confirm that the acceptance by <b>Performance Motors Limited</b> of the settlement amount in respect of such claim shall constitute the full discharge of my claim in respect of such loss and damage.
Signed by:
Name: Ho LI CHEN CAREN (Date) 24/68/18- NRIC No.: 87928284G
In the presence of:
Name: (Date) 2 4 (4 9 1 , 0

FORM B1 VERSION 1 - SEPT 2017



Occupation:

#### INDIA INTERNATIONAL INSURANCE PTE LTD

Co. Reg. No. 1987037928 | GST. Reg. No. M2-0078806-X 64 | Cecil Street | #04 | #05 | #06-02 | IOB Building | Singapore 049711

Office (65) 63476100 Email insure@iii.enm.sg Fatt [65] 62244174 Website www.iii.com.sg

# **EXPRESS SETTLEMENT**

# DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MLA 180973 Claimant Ref: Sta 9077			
	L		
Well Perfor mance Motors C			
with the appointed Surveyor of India Intern	ational Insurance Pte Ltd	LKK Auto Cor	nsultants Pte Ltd (name
of Surveyor) with respect to the amount			
use/rental), S\$7.45 (search fee), vehi	cle no.StA 4471Cthat was	damaged pursua	ant to the accident which occurred
on >3/8/18 (date) at Cardoff	Grove	(location) invol	ving vehicle no. SMD 1820 (insured
vehicle). This is pursuant to the Inspection cor	ducted on 71 116 (da	ite) at "the worksho	p".
	Coron H	to 11 che	1 (The third party
We/I confirm that we/I are/am authorized	by the owner Core 1	to bi the	cod well have full authority to cattle
claimant") of vehicle no StA 99716 to make the matter on his/her behalf in a manner			
	that wen deem ht. www end	aose nerem the m	siter or authority given by sie tiald
party claimant".			
We/I further confirm that we/I will indemni	fy India International Insuran	ce Pie I td for all	damages loss and/or expense that
they will or have already incurred in the			
further claim against the former for any li			
of use pursuant to the damage to Skp-971			
or use pursuant to the duringe to starting	Tronicio (10.) 35 di 10001	or the decident	
We'l confirm that the agreement reached	d above is in full and final	settlement of all	claims of "the third party claimant"
pursuant to the accident and that further t			
basis			
This agreement is subject to the application	n of Singapore law and the S	Singapore Courts	have exclusive jurisdiction over any
dispute arising out of the same.			
		0	
We/I authorize you to pay the total amou	intofs 5674 48 to Pe	erformance	Motors Ltd.
10.	000000		
Dated this 18 day of 12	20 18		
			((use))
CLAIMANT:		WITNESS:	((LKK))
Signature		Signature:	M7H.
Signed by "the worksh	op" (with chop)	Signature.	Signed by appointed Surveyor
Name	1	Name:	LKK Auto Consultants Pte Ltd
Name.			
NRIC HAN KWAN	YONG	NRIC:	199607198R
Address: Performance Motor	rs Limited	Address:	Blk 51, Paya Ubi Industrial Park
303 Alexandra Sime Darby Perform	1 10000		Ubi Avenue 1, #02-25   S(40893)
Singapore 15			251 Vieline 1, 405-50   0(40000
Nationality	3500	Nationality:	

Occupation:

new Douler

# Performance Motors Limited

A member of the Sime Darby Group Co. Heg. No. 197401559W GST Reg. No H2-0020081-x

383. Alexandra Road Sime Darby Performance Centre Singapore 159941

Tel. 63190100 (Sales & Admin) 63190111 (AfterSales) Fax. 64747770

280, Kampong Arang koad East Coast Centre Singapore 438180

Tel. 63190888 (AfterSales) Fax. 53449773

115. Alexandra Road Sime Darby Business Centre Singapore 159944

(Afterfales) 63190528 (Afterfal4 63190533/538 (Motorrad) Tel. (AfterSales) (Motorrad)



## SERVICE TAX INVOICE

Repair Order No.

: B1

1295925

Page No.

: 1 of 2

: 03/09/2018

Invoice Number: 2028678 / WSB

Date IN

Invoice Date Payment Terms

30 Days From Invoice

Invoice By

Sharon Heng

: 13/11/2018

CUSTOMER INFORMATION -

Cust. Svc. Advisor: Han Kwan Yong

Ms Ho Li Chen Caren

(He Lizhen Caren)

93 Cardiff Grove

INVOICE TO -219

India Int'L Insurance Pte Ltd

64 Cecil Street

#04-05 IOB Building Singapore 049711

Singapore 558958

REGN. NO. SKA9977L

CHASSIS NO. E393028

REGN. DATE 29/12/2010 MODEL

Z4 SDRIVE35IS

MILEAGE 57042

----LABOUR 1 ---

NETT 1,700.00

2,899.00

150.00

80.00

0.00

0.00

0.00

To make good the front bumper, front right fender, front bonnet and knock out dented area caused by the accident.

To remove and install body

parts in order to carry out painting job.

To respray front bumper, front right fender and front bonnet

To check electrical wiring systems at the front section

for proper function including adjustments of headlights.

Sundries.

INS CLAIMS: ACCIDENT REPAIR. DIRECT SETTLEMENT.

DATE OF ACCIDENT: 23.8.2018. 3RD PARTY CAR: SMD1830P.

YOUR REF NO: NIL.

VEHICLE WAS SURVEYED BY MR TAUFIKH FROM LKK AUTO CONSULTANTS PTE LTD ON 5.9.2018 AT 12.45 PM. AUTHORISED REPAIR BY MS VIVIAN LAU FROM LKK ON

28.8.2018 VIA E-MAIL.

PROPOSE LOSS OF USE = \$100x5. THE AMOUNT IS SUBJECTED

TO INSURANCE COMPANY COMFIRMATION.

LTA SEARCH FEE = \$7.45.

--LABOUR 2 --

Total Labour 2:

Total Labour 1:

0.00

NETT 0.00

4,829.00

DHW Dealer

## Performance Motors Limited

A member of the Sime Darby Group Co. Reg. No. 197401559W GST Reg. No M2-0020081-x

203, Alexandra Road Sime Darby Performance Centre Singapore 159941

Tel. 63190100 (Boles & Admin) 63190111 (Aftermales) Fax 64747770

280, Kampong Arang Hoad Bast Coast Centre Bingapore 438180

Tel. 63196888 (AfterSales) Fax. 63449773

315, Alexandra Road Sime Darby Business Centre Singapore 159944 Tel. 63190528 (AfterSales) 63190521/530 (Motorrad) Fax 64796651 (AfterSales) 6479624 (Motorrad)



#### SERVICE TAX INVOICE

Repair Order No. : B1 1295925 Page No. : 2 of 2

Invoice Number: 2028678 / WSB : 03/09/2018 Date IN

Invoice Date : 13/11/2018

Cust. Svc. Advisor: Han Kwan Yong Payment Terms : 30 Days From Invoice

> Invoice By Sharon Heng

Labour Charges	1	4,749.00	Total Labour & Parts Charges	: S\$	4,829.00
Parts Charges		0.00	Less Insurance Excess	: S\$	0.00
Lubricant/Misc	¥.	80.00	Invoice Total Amount Exclude GST	: S\$	4,829.00
			GST @ 7%	: S\$	338.03
			Invoice Total Amount Include GST	: S\$	5,167.03

Amount Payable Include GST

S\$ 5,167.03



Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.



#### > Back to OneMotoring



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

24 Aug 2018 / 13:46:32

Receipt Date/Time: 24 Aug 2018 / 13:46:32

#### Tax Invoice/Receipt

Receipt No.: ITNET-00000-180824-001180

Previous Receipt No.:

S/N			Amount	GST	Amount
	Business Transaction Reference		Before	Amount	After GST
	No.		GST (S\$)	(S\$)	(S\$)
Resu	It of Insurance Enquiry - SMD1830P				
As at	23 Aug 2018/18:00:00				
Insur	ance Co: INDIA INT'L INS PTE LTD				
-1	Insurance Enquiry - SMD1830P				
	Enquiry Fee		7.00	0.49	7.49
	20180824134447232573				
		Sub-Total	7.00	0.49	7.49
		<b>Total Before Rounding</b>	7,00	0.49	7.49
		Rounding Difference			0.04
		Total Amount Payable			7.45
		Paid By			
		***************************************	Credit Card: Visa/MasterCard		7,45
		Total			7.45
		Cash Change			0.00
		Tendered Amount			7.45
		Excess Refundable Amount			0.00

#### THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

#### REPUBLIC OF SINGAPORE IDENTITY CARD NO. S7928284G





HO LI CHEN, CAREN (HE LIZHEN, CAREN)

何莉珍

CHINESE

579282840

12-09-1979 Country of birth

SINGAPORE

26-02-2010

83 CARDIFF GROVE SINGAPORE 558958 NRIC No. \$7928284G

Date: 12/09/2016

# REPUBLIC OF SINGAPORE IDENTITY CARD NO. \$7725845J





Promo

LEE KOK FEI PAUL

Rece

CHINESE Date of birth

Care

57725945-1

09-09-1977 M

Country of Irrito

SINGAPORE

WITH THE

.........



4184079



S7725845J

05-03-2008

93 CARDIFF BROVE SINGAPORE 558958

NRIC No. \$7725845J

Date: 25/08/2015

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Bass 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms 27 Nov ....

Licence No: 57725645.1

NP 428A

Page 1 of 1

# ...CLAIM SUBFOLDER...(Pending for Survey Report) Direct Settlement

LAIM SUB	FOLDER TRA									
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt		Adj Submitted	Ins Auth'ed		tatus	
Main	31 Aug 2018 Edit Reg		03 Sep 2018 00:00 Edit Adj Rpt	5\$4,82 Edit E	9.00 itimates	\$\$4,829.00 View Rpt			ending for eport Cancel Case	BOXISHEN
	Main		teference		Claim Det	ails	Docum	ents	٦.	Show All
CLAIM SU	BFOLDER DE	And the Artist of Parties and				[Created	by adjuster)	1		
Insured:	COMFORT	DELGRO RENT-	A-CAR PTE. LTD,	Co. Reg. N	0.1.1					
Main Claimant:	CAREN H	O LI CHEN, ID	: 57928284G							
Vehicle Rep No.:	SKA997	SKA9977L					8 18:00 - :59 is and <b>25</b> Days	From LTA	Reg Date (	Man Yr)]
Claim Type	TP / MC/	A180203			Policy/Co Note No.		01 (Comprehe	nsive)		
Vehicle Res No. (Insured):	SMD1830	P			Policy No. (Claimant): GA300134/1					
				11121100	Excess:					entropy.
Repairer:		nce Motors Lim /63190174	ited (Alexandra) 3	03 Alexand	ra Road, S	ime Darby Perfo	mance Centre	, 159941	Alexandra -	Tel:
Handling Insurer:	India Inte	ernational Insu	rance Pte Ltd (HQ)	) - Tel: 634	76100 [	Handled by Latit	ha Krishnan	6347 61	39]	
Claimant's Insurer:	AXA Insu	rance Pte Ltd (I	HQ) - Tel: 6338 728	8						
Adjuster:	04/09/20		e Ltd (HQ) - Tel: 62	256-3561	. [Handled	by MOHD TAU	IKH BIN HAP	4ID] [8	Final Rpt	due
ASSOCIA	TED MAIL RE	CEIVED						View All	Compos	e Case Ma
			date Approved (St date Approved (St							
ALL ASSO	CIATED TAS	KS⊟				View All	Search Tasks	Create	New Task	Complet
Due Dat		Type Tasi	k Group Subject	ct Hand	ller A	ssigned By	Completed	On (	reated On	Done

#### Claim Documents

\*SKA9977L (MCA180203)

[SMD1830P]

TP

CAREN HO LI CHEN

Aug 23 2018 6:00PM

[COMFORTDELGRO RENT-A-CAR PTE. LTD]

Performance Motors Limited

Uţ	plead Documents Up	load Photos Compose New Letter	View	View in Brows	ser 🗸
Pho	otos/Images		3 per p	age V	V
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	14/12/18 10:20	General View	0	Load JPG	1
2	14/12/18 10:20	General View	0	Load JPG	V
3	14/12/18 10:20	General View	0	Load JPG	V
4	14/12/18 10:20	General View	0	Load JPG	V
5	14/12/18 10:20	General View	0	Load JPG	V
6	14/12/18 10:20	General View	0	Load JPG	V
7	14/12/18 10:20	General View	0	Load JPG	V
8	14/12/18 10:20	General View	0	Load JPG	12
9	14/12/18 10:20	General View	0	Load JPG	V
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14	14/12/18 10:20	General View	0	Load JPG	V
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16	14/12/18 10:20	General View	0	Load JPG	V
17	14/12/18 10:20	General View	0	Load JPG	V
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No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	1 per s	Thumbnail	
1	24/08/18 15:40	TP ESTIMATE	0	Load PDF	PERMIT
2	24/08/18 15:40	TP GIA REPORT	ŏ	Load PDF	
3	04/09/18 19:06	TP ESTIMATE- MARKED	0	Load PDF	
4	12/12/18 14:32	WORKSHOP INVOICE	ŏ	Load PDF	
5	12/12/18 14:32	LTA SEARCH	0		
6	12/12/18 14:32	LOD	0	Load PDF	
7	20/12/18 08:16	DISCHARGE VOUCHER	Ó	Load PDF	
8	20/12/18 08:16	AUTHORISATION TO ACT FORM	0	Load PDF	
9	20/12/18 08:16	IC	0	Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	27/08/18 08:55	Singapore Accident Statement	0	Load PDF	

#### **Documents Checklist**

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	

Merimen e-Claims Page 2 of 2

r Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	

#### LKK Auto Consultants Pte Ltd (Co Reg. No. 199607198R)

51 Ubi Ave 1 #01-25. Pava Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

#### VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC3/III18015431/T1WB3Q2

Date:

20/12/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

M495128/01

Claimant Vehicle No:

SKA9977L

Insured Vehicle No:

SMD1830P

Date of Loss:

23/08/2018

Nature of Claim:

TP

Claim No: MCA180203

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

**SKA9977L** 

Make & Model:

BMW Z4, 2.0 (A)

Engine No:

10327388N54B30A

Reg. Date: Colour:

29/12/2010 (Man. Year: 2010)

Chassis No: Odometer:

WBALM12050E393028 57042 km

Engine Capacity:

2979 cc

Market Value/New Car Price: N/A Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Handbrake (Serviceable):

Engine Modification:

Pre-accident Condition:

Yes

CONDITION OF TYRES

Front Tyre Size:

255/35 R18

Rear Tyre Size:

255/35 R18

Front Left Side: Front Right Side: Bridgestone 6 mm

Rear Left Side: Rear Right Side: Bridgestone 6 mm Bridgestone 6 mm

Bridgestone 6 mm The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		314.35	80.00	234.35	74.55
Miscellaneous Items		0.00	0.00	0.00	
Labour		5,948.00	4,749.00	1,199.00	20.16
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Gross Total (S\$)	6,262.35	4,829.00	1,433.35	22.89
	+ GST 7.00/7.00% (S\$)	438.36	338.03	100.33	22.89
	Nett Amount (S\$)	6,700.71	5,167.03	1,533.68	22.89
	. 1f II /F 0 P	5400 00/d\ (CS)	500.00		

+ Loss of Use (5.0 x S\$100.00/day) (S\$) 500.00 + Doc/Search Fee (S\$) 7.45 Nett Liability (S\$) 5,674.48

INSPECTION

Date of Assignment:

03/09/2018

Date Inspected:

03/09/2018 Inspected At:

Performance Motors Limited (Alexandra)

303 Alexandra Road, Sime Darby

Performance Centre Singapore 159941

Estimated Period of Repair:

4.0 days

Adjuster: MOHD TAUFIKH BIN HAMID Manager: VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report

## REPAIR DETAILS

Reference

Part Source: (Last Synchronised: 12 Dec 2018)

Parts: N/A BMW Z4 2.0 (A) (Model not available in database)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SKA9977L)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	80.00 FS	*80.00 FS
2	2		*FRT EMBLEM (D=70MM)	Not Necessary	139.00 FS	*-FS
3	1		*MODEL LETTERING S DRIVE 351S	Not Necessary	93.85 FS	*-FS
4	2		*BODY NUT	Not Necessary	1.50 FS	*-FS
F=Fn	anchise	part. S=SpcN	ett.	-		
				Total Parts (S\$)	314.35	80.00

Report was unsubmitted during this print-out.

# Recommended Miscellaneous Items

There are no new miscellaneous items selected.

#### Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO REMOVE AND INSTALL BODY ATTACHMENTS INCLUDING TO KNOCK OUT DENTED AREA CAUSED BY THE ACCIDENT	New	2,550.00	1,700.00
2	TO RESPRAY FRONT BUMPER ,FRONT RIGHT FENDER AND BONNET	New	3,221.00	2,899.00
3	TO CHECK ELECTRICAL WIRING SYSTEMS AT THE FRONT SECTION FOR PROPER FUNCTION INCLUDING ADJUSTMENT OF HEADLIGHTS	New	177.00	150.00
	Gross Labour	Cost (S\$)	5,948.00	4,749.00
	Report was unsubmitted during t	his print-out.		

< END OF ESTIMATES >