

INSURANCE

INS. CASE OWNER:

Jey CCY/EQ1801 5428,

LKK  
IDAC

Surveyor:

Kenneth

DOI:

ASSIGNMENT

29/8/18

Date / Time:

m/s/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

GBA 9425T

Name of Insured:

MULTICO MARKETING &amp; SERVICES pvt

Insured Tel No.:

HP:

Excess Sec II : \$5

D.O.A.:

20/8/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

KONG HEE TONG

Driver Tel No.:

(V/L YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO

Insured Liability:

TP GIA REPORT: YES / NO

Final ? Yes / No

SGN 5145R



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

DATE / PIC

STAGE

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup):

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

days / Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

NIL

If NO or B 28, Ass. Lia:

Repair Cost:

\$5

2000.00

Loss of Rental (LOR):

\$5

days)

Loss of Use (LOU):

\$5

2400.00

(5 days)

Loss of Income (LOI):

\$5

(5 days)

LOR only ☐ LOU only ☐

\$5

LOR + LOU ☐LOR + LO ☐

[Tick only one]

GIA/LTA Search

\$5

Medical:

\$5

Disbursement:

\$5

(e.g. Time / Independent)

Legal Cost:

\$5

Total:

\$5

2400.00

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

2400.00

Name 1:

Autoworx House

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

400.00

010  
18/11  
00

5/5/1/1/13 wef  
ASS. REC. BY:

REF: GQI

### ASSIGNMENT

From: Date: 24/8/18

Estimated Cost:

OP / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SJN 5145R  
at Workshop m/s: Airwork House  
of 176 & Ming Drive # 02-01

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 04 days Res.: Yes or No

Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS (up)

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SJN 5145R Yr Regn: 02, 09

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: NIS Teano cc 1997

Colour: M.O. Blue A/C: Insured / Std / NI / NA

Sp Reading: 95132 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: JN1B0UJ3280000702

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: BS 215/60R16

R: Sumi

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal: 7 mm

L/Bal: 7 mm

D.O.A: 20/8/18

Survey held at

Rear

R/Bal: 6 mm

L/Bal: 6 mm

D.O.I: 24/8/18

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

27/8 Re pass to Customer

US \$ 200 credit # 4227 93 / (M)

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

\_\_\_\_ \$ + RS. \_\_\_\_ \$

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$ )

Add Fee: ☐ : Site Insp (\$ )

☐ : Interview (\$ )

☐ : Tech. Invs (\$ )

☐ : Weekend (\$ )



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile                                                                      |                                                                    |      |                          |                                                                                     |
|----------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------|------|--------------------------|-------------------------------------------------------------------------------------|
| EQ INSURANCE COMPANY LTD                                                                                                               |                                                                    |      | Ref : CC4/EQ18015428/ub3 |                                                                                     |
| 5 MAXWELL ROAD<br>#17-00 TOWER BLOCK<br>MND COMPLEXSINGAPORE 069110                                                                    |                                                                    |      | Date : 24-08-2018        |  |
|                                                                                                                                        |                                                                    |      | Code : EQI               |                                                                                     |
| <b>1. Policy Particulars :- THIRD PARTY CLAIM</b>                                                                                      |                                                                    |      |                          |                                                                                     |
| Insured Veh.                                                                                                                           | GBA 9925T                                                          |      | Veh. Inspected           | SJN 5145R                                                                           |
| Policy No.                                                                                                                             |                                                                    |      | Coverage (\$)            | 0.00                                                                                |
| Claim No.                                                                                                                              |                                                                    |      | Excess (\$)              | 0.00                                                                                |
| Assign From                                                                                                                            |                                                                    |      | Assign Date              | 24/08/2018                                                                          |
| <b>2. Vehicle Particulars &amp; Condition</b>                                                                                          |                                                                    |      |                          |                                                                                     |
| Make & Model                                                                                                                           |                                                                    |      | c.c                      | 0                                                                                   |
| Engine No.                                                                                                                             | HIDDEN                                                             |      | Year of Reg.             |                                                                                     |
| Chassis No.                                                                                                                            |                                                                    |      | Colour                   |                                                                                     |
| Odometer                                                                                                                               |                                                                    |      | Steering                 |                                                                                     |
| Brakes                                                                                                                                 |                                                                    |      | Modification             |                                                                                     |
| General                                                                                                                                |                                                                    |      |                          |                                                                                     |
| <b>3. Conditions of Tyres</b>                                                                                                          |                                                                    |      |                          |                                                                                     |
|                                                                                                                                        | Size                                                               | Make | Balance                  |                                                                                     |
| R/H Front Tyre                                                                                                                         |                                                                    |      | mm                       |                                                                                     |
| L/H Front Tyre                                                                                                                         |                                                                    |      | mm                       |                                                                                     |
| R/H Rear Tyre                                                                                                                          |                                                                    |      | mm                       |                                                                                     |
| L/H Rear Tyre                                                                                                                          |                                                                    |      | mm                       |                                                                                     |
| <b>4. Description of Damages</b>                                                                                                       |                                                                    |      |                          |                                                                                     |
|                                                                                                                                        |                                                                    |      |                          |                                                                                     |
| <b>5. General Information</b>                                                                                                          |                                                                    |      |                          |                                                                                     |
| Accident Date                                                                                                                          | 20/08/2018                                                         |      | Inspection Date          |                                                                                     |
| Survey held at                                                                                                                         | AUTOWORX HOUSE<br>176 SIN MING DRIVE<br>#02-01<br>SINGAPORE 575721 |      |                          |                                                                                     |
| <b>5a. Remarks</b>                                                                                                                     |                                                                    |      |                          |                                                                                     |
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.<br>B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |                                                                    |      |                          |                                                                                     |

# AUTOWORX HOUSE

C/O.176 SIN MING DRIVE #02-01 SINGAPORE 575721  
TEL: 64520715 FAX: 64529250

## ESTIMATE

UNIQUE TOURIST SERVICE PTE LTD  
c/o 46 Lenton Plain  
Singapore 786548

*Not Authorised*  
*61 Lm 8?*  
*Resurvey After Painting*  
*4 days* Date: 23/8/2018

| QUANTITY | PARTICULARS                                                                                           | AMOUNT (\$)               |
|----------|-------------------------------------------------------------------------------------------------------|---------------------------|
|          | <b>RE: NISSAN TEANA / SJN 5145 R</b>                                                                  |                           |
|          | rear door lower chrome garnish                                                                        | <i>CM</i> 376.40 ✓        |
|          | rear door outer channel garnish                                                                       | <i>UN</i> 356.70 ✗        |
|          | rear door glass regulator                                                                             | <i>R</i> 566.20 ✗         |
|          | sub-total                                                                                             | 1,299.30                  |
|          | less 30%                                                                                              | 389.79                    |
|          | sub-total(a)                                                                                          | 909.51<br><i>23846</i>    |
|          | rear door net                                                                                         | <i>B</i> 867.40 ✓         |
|          | rear door lock net                                                                                    | <i>na</i> 78.60 ✓         |
|          | rear door hinge net                                                                                   | <i>Dir</i> 193.40 ✓       |
|          | rear door stay rod net                                                                                | <i>Dir</i> 175.00 ✓       |
|          | front door net                                                                                        | <i>R</i> 765.40 ✗         |
|          | B pillar outer panel net                                                                              | <i>R</i> 674.00 ✗         |
|          | sub-total                                                                                             | 2,753.80                  |
|          | less 10%                                                                                              | 275.38                    |
|          | sub-total(b)                                                                                          | 2,478.42<br><i>118,96</i> |
|          | sub-total for (a) + (b)                                                                               | 3,387.93                  |
|          | To remove and replace the parts mentioned above, panel beat and realign the necessary affected areas. | <i>40d</i> 1,300.00       |
|          | To check wiring system.                                                                               | <i>20d</i> 60.00          |
|          | To transfer door(s) accessories.                                                                      | 60.00 ✓                   |
|          | sub-total                                                                                             | 4,807.93                  |

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

|  |                                                    |                    |          |
|--|----------------------------------------------------|--------------------|----------|
|  | balance b/f                                        | 4,807.93           |          |
|  | To remove trimming and seats to enable repair.     | <i>vn</i> 120.00   | <i>x</i> |
|  | To apply putty & spray painting on affected areas. | <i>6001</i> 800.00 |          |
|  | To bench mount to align frame.                     | <i>vn</i> 400.00   | <i>x</i> |
|  | To apply rust proofing on affected areas.          | <i>302</i> 100.00  |          |
|  | Total                                              | 6,227.93           |          |

## Nivitha (LKK Auto)

---

**From:** Shu Pei (LKKAuto) <shupeil@lkkauto.com>  
**Sent:** Thursday, 23 August 2018 2:29 PM  
**To:** assignments  
**Subject:** FW: PRS FOR SJN5145R (GBA9925T - EQ)  
**Attachments:** 23082018142431-0001.pdf

2.51pm @ 23/8/18  
vehicle in-  
person @ yuki  
average on 24/8/18

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Joel Goh <joel.goh@eqinsurance.com.sg>  
**Sent:** Thursday, 23 August 2018 2:28 PM  
**To:** autoworxhouse@hotmail.com  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** PRS FOR SJN5145R (GBA9925T - EQ)

**Without Prejudice**

Dear Sirs

I refer to your fax dated 21/08/2018.  
We will appoint LKK to conduct survey for your client's vehicle.

Dear LKK

Please assist on this PRS.

Best Regards,

Joel Goh  
Executive | Claims

 *Unite Gato Friends*

**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

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Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify t

# AUTOWORX HOUSE

176 Sin Ming Drive, #02-01 Sin Ming Autocare Singapore 575721

• Tel: 6452 8211 • Fax: 6451 7420



EQ Insurance Company Ltd  
Attn: Motor Claims Department

21/08/2018

29

Dear Sir,

RE: Request for PRI for RTN514SR in an accident involving GBA9925T  
@ Sin Ming Autocare Level 1

We have been authorised by Unique Tourist Service Pte Ltd the registered owner of motor vehicle: RTN514SR at the material time of accident to make a claim against your insured.

Please give us the list of panel of your 10 survey firms for our selection to inspect the above said vehicle or you may assign our choice from either one of the 3 survey firms.

- 1) Premier Appraiser Services
- 2) LKK Auto Consultants Pte Ltd
- 3) AJAX Inspection Services Pte Ltd

We will direct settle the claims with you if the survey is conducted by either of the firms mentioned.

Kindly contact us at 64528211 before coming to ensure the vehicle is in the workshop.

Thank you.

Yours Sincerely,

Autoworx House  
Email: autoworxhouse@hotmail.com

## Hsiao Tong (LKKAUTO)

---

**From:** Su Li (LKK Auto)  
**Sent:** Friday, 11 October 2019 2:05 PM  
**To:** claim.autoworxhouse@gmail.com; Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** FW: LOD SJN 5145 R  
**Attachments:** 20102018\_114946\_BRN3C2AF46F4866\_000950.pdf

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Ms Hsiao Tong.

Hi Hsiao Tong,

FYNA, our ref CC4/EQI18015428/Kpb3

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 (Ext:119) Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** claim.autoworxhouse@gmail.com [mailto:claim.autoworxhouse@gmail.com]

**Sent:** Friday, 11 October 2019 12:02 PM

**To:** Vivian Lau (LKKAUTO)

**Cc:** Admin A

**Subject:** FW: LOD SJN 5145 R

Dear Vivian,

As this case was transferred to you, attached is the LOD for this case for your settlement.  
Thank you.

Best regards,

Ms. Ho

Autoworx House

No.176 Sin Ming Drive

#02-01 Singapore 575721

Tel: 96725547 / 87668115

Fax: 64517423



**From:** [admin@supreme.sg](mailto:admin@supreme.sg) <[admin@supreme.sg](mailto:admin@supreme.sg)>  
**Sent:** Thursday, June 6, 2019 12:07 PM  
**To:** Poh Kin (LKKAuto) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>  
**Subject:** FW: LOD SJN 5145 R

Hi Poh Kin,

Just discovered that this case has been transferred over to you.  
Attached is the LOD for your settlement.  
Thank you.

Best regards,  
Yuki Ho  
Supreme Auto Service Pte Ltd  
No.176 Sin Ming Drive  
#02-01 Singapore 575721  
Tel: 64528211  
Fax: 64517423

---

**From:** [admin@supreme.sg](mailto:admin@supreme.sg) <[admin@supreme.sg](mailto:admin@supreme.sg)>  
**Sent:** Wednesday, 19 December 2018 2:39 PM  
**To:** 'Asher Sng (LKKAuto)' <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** LOD SJN 5145 R

Hi Asher,

LOD attached for your settlement.  
Thank you!

Best regards,  
Yuki Ho  
Supreme Auto Service Pte Ltd  
No.176 Sin Ming Drive  
#02-01 Singapore 575721  
Tel: 64528211  
Fax: 64517423

## Hsiao Tong (LKKAuto)

---

**From:** Joel Goh <joel.goh@eqinsurance.com.sg>  
**Sent:** Friday, 25 October 2019 8:48 AM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: EQ Ref: TBA \*LKK Ref: CC4/EQI18015428/Kpb3 [ACCIDENT INVOLVING GBA9925T(EQ) AND SJN5145R ON 20/08/2018] (DM18HO02189-JG)

Dear Hsiao Tong

Please proceed to resolve at best.

Best Regards,

Joel Goh  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

 A Member of Citystate

*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.*

---

**From:** Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]  
**Sent:** Friday, October 25, 2019 8:20 AM  
**To:** Joel Goh  
**Cc:** Admin A  
**Subject:** EQ Ref: TBA \*LKK Ref: CC4/EQI18015428/Kpb3 [ACCIDENT INVOLVING GBA9925T(EQ) AND SJN5145R ON 20/08/2018]

EQ Ref: TBA Without Prejudice  
LKK Ref: CC4/EQI18015428/Kpb3

Dear Sirs/Mdm,

**ACCIDENT INVOLVING GBA9925T(EQ) AND SJN5145R ON 20/08/2018**

We refer to the above matter.

Attached is a copy of video footage from third party for your easy reference. From the video, it shows that third party vehicle's door was already opened and hit by our insured vehicle. We are of the view that liability is not in our driver favour.

Kindly let us have your comments/ instruction.

Best Regards,

• **Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAuto)

---

**From:** claim.autoworxhouse@gmail.com  
**Sent:** Thursday, 14 November 2019 9:37 AM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** RE: LOD SJN 5145 R //DOA: 20/08/2018 // LKK REF: CC4/EQI18015428/Kpb3

Dear Hsiao Tong,

We accept your offer.  
Thank you.

Best regards,  
Ms. Lee  
Autoworx House  
No.176 Sin Ming Drive  
#02-01 Singapore 575721  
Tel: 96725547 / 87668115  
Fax: 64517423

---

**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Saturday, November 9, 2019 1:11 PM  
**To:** claim.autoworxhouse@gmail.com  
**Cc:** Admin A <admin-a@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>  
**Subject:** RE: LOD SJN 5145 R //DOA: 20/08/2018 // LKK REF: CC4/EQI18015428/Kpb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$2,400.00(all-in).

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Friday, 11 October 2019 2:05 PM

**To:** [claim.autoworxhouse@gmail.com](mailto:claim.autoworxhouse@gmail.com); Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** FW: LOD SJN 5145 R

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Ms Hsiao Tong.

Hi Hsiao Tong,

FYNA, our ref CC4/EQI18015428/Kpb3

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 (Ext:119) Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) | Fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** [claim.autoworxhouse@gmail.com](mailto:claim.autoworxhouse@gmail.com) [<mailto:claim.autoworxhouse@gmail.com>]

**Sent:** Friday, 11 October 2019 12:02 PM

**To:** Vivian Lau (LKKAuto)

**Cc:** Admin A

**Subject:** FW: LOD SJN 5145 R

Dear Vivian,

As this case was transferred to you, attached is the LOD for this case for your settlement.

Thank you.

Best regards,

Ms. Ho

Autoworx House

No.176 Sin Ming Drive  
#02-01 Singapore 575721  
Tel: 96725547 / 87668115  
Fax: 64517423

---

**From:** [admin@supreme.sg](mailto:admin@supreme.sg) <[admin@supreme.sg](mailto:admin@supreme.sg)>  
**Sent:** Thursday, June 6, 2019 12:07 PM  
**To:** Poh Kin (LKKAUTO) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>  
**Subject:** FW: LOD SJN 5145 R

Hi Poh Kin,

Just discovered that this case has been transferred over to you.  
Attached is the LOD for your settlement.  
Thank you.

Best regards,  
Yuki Ho  
Supreme Auto Service Pte Ltd  
No.176 Sin Ming Drive  
#02-01 Singapore 575721  
Tel: 64528211  
Fax: 64517423

---

**From:** [admin@supreme.sg](mailto:admin@supreme.sg) <[admin@supreme.sg](mailto:admin@supreme.sg)>  
**Sent:** Wednesday, 19 December 2018 2:39 PM  
**To:** 'Asher Sng (LKKAUTO)' <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** LOD SJN 5145 R

Hi Asher,

LOD attached for your settlement.  
Thank you!

Best regards,  
Yuki Ho  
Supreme Auto Service Pte Ltd  
No.176 Sin Ming Drive  
#02-01 Singapore 575721  
Tel: 64528211  
Fax: 64517423



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 19/11/2019

**THIRD PARTY DIRECT SETTLEMENT**

|                  |           |            |                                       |
|------------------|-----------|------------|---------------------------------------|
| Vehicle No.      | GBA 9925T | (Insd Veh) | Your Ref. No. : DM18HO02189-JG        |
|                  | SJN 5145R | (TP Veh)   | Our Ref. No. : CC4/EQI18015428/Kpb3q2 |
| Date of Accident | 20/8/2018 |            |                                       |

|                      |               |        |
|----------------------|---------------|--------|
| Liability            | 100%          |        |
| Final Repair Cost    | : \$ 2,000.00 |        |
| Loss of Use          | : \$ 400.00   | 5 days |
| Rental (If any)      | : \$          | days   |
| Others:              | : \$          |        |
|                      | : \$          |        |
|                      | 2,400.00      |        |
| Final Settlement Sum | : \$ 2,400.00 |        |
| Remarks              | :             |        |

| <u>Payment Instruction: Payee's Breakdown</u> |                |               |
|-----------------------------------------------|----------------|---------------|
| 1)                                            | AUTOWORX HOUSE | : \$ 2,400.00 |
|                                               |                | : \$          |
|                                               |                |               |

JOANNE LEE

LKK Auto Consultants Pte Ltd



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile                                                                      |                                                                    |                 |                             |                                                                                     |
|----------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------|-----------------|-----------------------------|-------------------------------------------------------------------------------------|
| EQ INSURANCE COMPANY LTD                                                                                                               |                                                                    |                 | Ref : CC4/EQ18015428/Kpb3q2 |                                                                                     |
| 5 MAXWELL ROAD<br>#17-00 TOWER BLOCK<br>MND COMPLEXSINGAPORE 069110                                                                    |                                                                    |                 | Date : 19-11-2019           |  |
|                                                                                                                                        |                                                                    |                 | Code : EQI                  |                                                                                     |
| <b>1. Policy Particulars :- THIRD PARTY CLAIM</b>                                                                                      |                                                                    |                 |                             |                                                                                     |
| Insured Veh.                                                                                                                           | GBA 9925T                                                          | Veh. Inspected  | SJN 5145R                   |                                                                                     |
| Policy No.                                                                                                                             | DMCPHQ18-000450                                                    | Coverage (\$)   | 0.00                        |                                                                                     |
| Claim No.                                                                                                                              | DM18HO02189-JG                                                     | Excess (\$)     | 0.00                        |                                                                                     |
| Assign From                                                                                                                            | JOEL                                                               | Assign Date     | 23/08/2018                  |                                                                                     |
| <b>2. Vehicle Particulars &amp; Condition</b>                                                                                          |                                                                    |                 |                             |                                                                                     |
| Make & Model                                                                                                                           | NISSAN TEANA (A)                                                   | c.c             | 1997                        |                                                                                     |
| Engine No.                                                                                                                             | HIDDEN                                                             | Year of Reg.    | 2009                        |                                                                                     |
| Chassis No.                                                                                                                            | JN1BDUJ32Z6000722                                                  | Colour          | METALLIC DARK BLUE          |                                                                                     |
| Odometer                                                                                                                               | 95132                                                              | Steering        | IN ORDER                    |                                                                                     |
| Brakes                                                                                                                                 | IN ORDER                                                           | Modification    | STANDARD ALLOY RIM          |                                                                                     |
| General                                                                                                                                | GOOD                                                               |                 |                             |                                                                                     |
| <b>3. Conditions of Tyres</b>                                                                                                          |                                                                    |                 |                             |                                                                                     |
|                                                                                                                                        | Size                                                               | Make            | Balance                     |                                                                                     |
| R/H Front Tyre                                                                                                                         | 215/60 R16                                                         | BRIDGESTONE     | 7 mm                        |                                                                                     |
| L/H Front Tyre                                                                                                                         | 215/60 R16                                                         | BRIDGESTONE     | 7 mm                        |                                                                                     |
| R/H Rear Tyre                                                                                                                          | 215/60 R16                                                         | SUMITOMO        | 6 mm                        |                                                                                     |
| L/H Rear Tyre                                                                                                                          | 215/60 R16                                                         | SUMITOMO        | 6 mm                        |                                                                                     |
| <b>4. Description of Damages</b>                                                                                                       |                                                                    |                 |                             |                                                                                     |
| THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION.<br>DAMAGES SEE DETAILS.                                                         |                                                                    |                 |                             |                                                                                     |
| <b>5. General Information</b>                                                                                                          |                                                                    |                 |                             |                                                                                     |
| Accident Date                                                                                                                          | 20/08/2018                                                         | Inspection Date | 24/08/2018                  |                                                                                     |
| Survey held at                                                                                                                         | AUTOWORX HOUSE<br>176 SIN MING DRIVE<br>#02-01<br>SINGAPORE 575721 |                 |                             |                                                                                     |
| <b>5a. Remarks</b>                                                                                                                     |                                                                    |                 |                             |                                                                                     |
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.<br>B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |                                                                    |                 |                             |                                                                                     |
| <b>5b. Estimate Days of Repair</b>                                                                                                     |                                                                    |                 |                             |                                                                                     |
| ESTIMATED NORMAL PERIOD FOR REPAIR:                                                                                                    |                                                                    |                 | <b>4 Working Days</b>       |                                                                                     |





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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJN 5145R

| Qty                         | Description of Parts                                                                                                                                                                             | Condition            | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------|---------------------------|-------------------|
| <b>REPLACEMENT OF PARTS</b> |                                                                                                                                                                                                  |                      |                           |                   |
| 1                           | REAR DOOR LOWER CHROME GARNISH                                                                                                                                                                   | CRACKED              | 376.40                    | 376.40            |
| 1                           | REAR DOOR OUTER CHANNEL GARNISH                                                                                                                                                                  | NOT NECESSARY        | 356.70                    | -                 |
| 1                           | REAR DOOR GLASS REGULATOR                                                                                                                                                                        | TO REPAIR SEE LABOUR | 566.20                    | -                 |
|                             | LESS 30% DISCOUNT                                                                                                                                                                                |                      | -389.79                   | -112.92           |
|                             |                                                                                                                                                                                                  |                      | 909.51                    | 263.48            |
| <b>NETT ITEMS</b>           |                                                                                                                                                                                                  |                      |                           |                   |
| 1                           | REAR DOOR (N)                                                                                                                                                                                    | BENT                 | 867.40                    | 867.40            |
| 1                           | REAR DOOR LOCK (N)                                                                                                                                                                               | DENTED               | 78.60                     | 78.60             |
| 1                           | REAR DOOR HINGE (N)                                                                                                                                                                              | DISTORTED            | 193.40                    | 193.40            |
| 1                           | REAR DOOR STAY ROD (N)                                                                                                                                                                           | DISTORTED            | 175.00                    | 175.00            |
| 1                           | FRONT DOOR (N)                                                                                                                                                                                   | TO REPAIR SEE LABOUR | 765.40                    | -                 |
| 1                           | B'PILLAR OUTER PANEL (N)                                                                                                                                                                         | TO REPAIR SEE LABOUR | 674.00                    | -                 |
|                             | LESS 10% DISCOUNT                                                                                                                                                                                |                      | -275.38                   | -131.44           |
|                             |                                                                                                                                                                                                  |                      | 2,478.42                  | 1,182.96          |
| <b>LABOUR</b>               |                                                                                                                                                                                                  |                      |                           |                   |
|                             | TO REMOVE AND REPLACE THE PARTS MENTIONED ABOVE ,PANEL BEAT AND REALIGN THE NECESSARY AFFECTED AREAS.INCLUSIVE OF THE REPAIR OF REAR DOOR GLASS REGULATOR ,FRONT DOOR AND B'PILLAR OUTER PANEL . |                      | 1,300.00                  | 400.00            |
|                             | TO CHECK WIRING SYSTEM.                                                                                                                                                                          |                      | 60.00                     | 20.00             |
|                             | TO TRANSFER DOOR (S) ACCESSORIES.                                                                                                                                                                |                      | 60.00                     | 60.00             |
|                             | TO REMOVE TRIMMING AND SEATS TO ENABLE REPAIR.                                                                                                                                                   | NOT NECESSARY        | 120.00                    | -                 |
|                             | TO APPLY PUTTY & SPRAY PAINTING ON AFFECTED AREAS.                                                                                                                                               |                      | 800.00                    | 600.00            |
|                             | TO BENCH MOUNT TO ALIGN FRAME.                                                                                                                                                                   | NOT NECESSARY        | 400.00                    | -                 |
|                             | TO APPLY RUST PROOFING ON AFFECTED AREAS.                                                                                                                                                        |                      | 100.00                    | 30.00             |
|                             |                                                                                                                                                                                                  |                      | 2,840.00                  | 1,110.00          |
| <b>GRAND TOTAL</b>          |                                                                                                                                                                                                  |                      | <b>6,227.93</b>           | <b>2,556.44</b>   |

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|                                                                         |  |  |          |
|-------------------------------------------------------------------------|--|--|----------|
| RECOMMENDED COST OF LUMP SUM REPAIRS<br>(TO ITS PRE-ACCIDENT CONDITION) |  |  | 2,000.00 |
|-------------------------------------------------------------------------|--|--|----------|

Report Ref No. CC4/EQ118015428/Kpb3q2

KONG SENG CHEONG

Licensed Appraiser

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