

Asher Sng (LKKAUTO)

From: Torque 5 Claims <claims@torque5.com>
Sent: Wednesday, 3 October 2018 2:12 PM
To: Vivian Lau (LKKAUTO); Asher Sng (LKKAUTO); Thin Thin (LKKAUTO); Zayyer (LKKAUTO); Zaini (LKK Auto); Bevan Lim (LKK Auto)
Cc: claims@torque5.com; Admin A
Subject: Accident Involving SJK 9848 K & SLQ 8546 H on 21/08/2018. Our ref: SJK9848K.
Attachments: image010.wmz; SJK 9848K - 21082018 LOD.pdf

Follow Up Flag: Follow up
Flag Status: Completed

WITHOUT PREJUDICE

Dear Sir/Mdm,

Attached is the Total loss, Loss of Use, LTA fee and GIA fee of the above mentioned vehicle.

Claim amount as per below:-

1. Total Loss	\$ 1,731.00
2. Loss of Use for 10 x \$80/- per day	\$ 480.00
3. Loss of Storage 10 x \$30/- per day	\$ 300.00
4. LTA/GIA Search fee	\$ 45.00
TOTAL:	\$ 2,556.00

The above settlement is in respect of our client's claim for damages pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation of his personal injuries.

Kindly acknowledge by replying to this email and let us have your offer soon.

Your assistance is greatly appreciated.



Thank you.

Warmest Regards,

Rachel Wu

Claims Officer | Motor Claims Department

Hotline (65) 6452 4457 EXT 112 | Fax (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875



Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 12 September 2018 3:03 PM
To: 'BUTTERPAPERSTUDIO@GMAIL.COM'
Subject: ACCIDENT INVOLVING SLQ 8546H AND SJK 9848K ALONG JALAN DATOH / BALESTIER ROAD ON 21/08/2018

12 SEPT 2018

GOH WEI KIAT

Dear Sir/ Mdm

OUR REF : CC4/ASM18015401/Gea3
YOUR REF : SLQ 8546H
ACCIDENT INVOLVING SLQ 8546H AND SJK 9848K ALONG JALAN DATOH / BALESTIER ROAD ON 21/08/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s TORQUE 5 PTE LTD acting on behalf of the owner of SJK 9848K against your motor insurance policy.

Basing on the circumstances of the accident reported by both parties, where your vehicle was involved in a four (4) vehicle chain collision and was the 3rd vehicle and rear-ended the Third Party Vehicle SJK 9848K and we are of the opinion that we cannot be absolved from liability.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to ashersng@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at ashersng@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)



Torque 5 Pte Ltd

No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit, #01-50 Singapore 415875

Tel: +65 6452 4457 | Fax: +65 6452 4584 | Email: enquiry@torque5.com

Co. Reg. No.: 201313221G

LETTER OF AUTHORISATION

Accident on 2/8/18 along Jalan Dato
Involving vehicles SJK 9848K, S1Q 8546H, S1K 75017, YH1747C

Inconsideration of **Torque 5 Pte Ltd, 8 Kaki Bukit Ave 4, Premier @ Kaki Bukit #01-50 Singapore 415875**, repairing my/our motor vehicle no SJK 9848K at my request, I/We, 5M CAR RENTAL PTE LTD ("the claimant") of _____ (address) bearing NRIC No 2017005524 the owner of motor vehicle no SJK 9848K, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Torque 5 Pte Ltd**.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to **Torque 5 Pte Ltd** the cost of repairs to my/our vehicle.

In the event that the settlement/payment cheque is being made in my/our favour, I/we hereby undertake to return the full amount to **Torque 5 Pte Ltd** account, within 7 days from receiving and clearance of the said settlement/payment cheque. Failing which, **Torque 5 Pte Ltd** will have the legal rights to take legal proceedings against me/us to recover the said sum, with further costs and disbursements to be incurred by me/us.

I/We further authorize **Torque 5 Pte Ltd** to settle the aforesaid claim in a manner that you deem fit and to utilize the monies to pay your charges without further reference to me/us. The payment to **Torque 5 Pte Ltd** shall amount to a good discharge of **Torque 5 Pte Ltd** obligation to me/us in respect of the settlement monies.

Dated this 21 day of 08 (month) 20 18 (year)



Signed by "the claimant"

Name: 5M CAR RENTAL PTE LTD

NRIC No: 2017005524



Signed by **Torque 5 Pte Ltd**

Name: Peach G



redefining / insurance



CLAIM REF : S8M00SZG
INSURED : GOH WEI KIAT

DISCHARGE VOUCHER

We/I [SM CAR RENTAL PTE LTD, NRIC NO. 201700552G] hereby agree to accept the sum of dollars [TWO THOUSAND THREE HUNDRED AND SIXTY TWO ONLY.] [S\$2,362.00] paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. [SLQ 8546H] as a result of an accident along [JALAN DATOH] on [21/08/2018] of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. [SIK 9848K].

We/I hereby declare that the said Insurer or owner and/or driver of Insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. [SLQ 8546H] in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said Insurer, owner and/or driver of vehicle no. [SLQ 8546H].

Dated this 09 day of November 2018

Claimant's Signature

NRIC no./ Company Stamp

Occupation/ Business

Address

Telephone No.

Witness's Name

Witness's Signature

Witness's NRIC No.



my execution of this Discharge Voucher is only for my claim for property damage and not prejudicial to any other claims arising from the same accident.

Wu Limei

S8928969F

AXA Insurance Pte Ltd (Company Reg. No. 199903512M)
8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Customer Centre #B1-01
Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg

my execution of this Discharge Voucher is only for my claim for property damage and not prejudicial to any other claims arising from the same accident.

8/23/2018

Invoice



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-129109
Date of Request: 23/08/2018

Your Ref No: Online Purchase

Torque 5 Pte Ltd
No. 8 Kaki Bukit Ave 4,
#01-50
Singapore 415875

Dear Sir/Madam,

Enquiry Date 23/08/2018
Enquiry By Stephanie Teo Wan Ting
TP Vehicle No. SLQ8546H
Accident Date 21/08/2018

SJK9848K

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLQ8546H	AXA Insurance Pte Ltd	22/09/2017-21/09/2018	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

8/23/2018

Invoice



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-129109

Date of Request: 23/08/2018

Your Ref No: Online Purchase

Torque 5 Pte Ltd
No. 8 Kaki Bukit Ave 4,
#01-50
Singapore 415875

Dear Sir/Madam,

Enquiry Date 23/08/2018
Enquiry By Stephanie Teo Wan Ting
TP Vehicle No. SLQ8546H
Accident Date 21/08/2018

SJK9848K

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

SEARCH RESULTS

Our Ref No: GR-18-129775

Date of Request: 23/08/2018

Your Ref No:

Online Purchase

Torque 5 Pte Ltd
No. 8 Kaki Bukit Ave 4,
#01-50
Singapore 415875

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 21/08/2018
Place of Accident: JALAN DATOH
Client Vehicle No: SJK9848K

With reference to your search criteria for the accident report, the following documents were found to closely match your search criteria:

REQ. VEHICLE	ACCIDENT LOCATION	ACCIDENT DATE
SLQ8546H	JALAN DATOH/BALESTIER ROAD <i>SBM</i>	21/08/2018 16:30
SLX3301T	JALAN DATOH <i>SBM</i>	21/08/2018 16:20
YN1747C	No match found.	

Thank You.

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This is a computer generated document and requires no signature.

TAX INVOICE

Our Ref No: GR-18-129775

Date of Request: 23/08/2018

Your Ref No:

Online Purchase

Torque 5 Pte Ltd
No. 8 Kaki Bukit Ave 4,
#01-50
Singapore 415875

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 21/08/2018

Place of Accident: JALAN DATOH

Client Vehicle No: SJK9848K

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

TAX INVOICE

Our Ref No: GR-18-129906
Date of Request: 24/08/2018

Your Ref No: Online Purchase

Torque 5 Pte Ltd
No. 8 Kaki Bukit Ave 4,
#01-50
Singapore 415875

Dear Sir/Madam,

Date of Accident: 21/08/2018
Vehicle No: SJK9848K
Place of Accident: JALAN DATOH
Involving Vehicle No: SLQ8546H

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SLQ8546H	JALAN DATOH	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

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Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	0552G
Vehicle Details	
Vehicle No.:	SJK9848K
Vehicle to be Exported:	Yes
Intended De-registration Date:	24 Aug 2018
Vehicle Make:	HYUNDAI
Vehicle Model:	HD AVANTE 1.6 A
Primary Colour:	Grey
Manufacturing Year:	2008
Engine No.:	G4FC8U535130
Chassis No.:	KMH DU41BR9U613116
Maximum Power Output:	89.7 kW (120 bhp)
Open Market Value:	\$11,942.00
Original Registration Date:	12 Nov 2008
First Registration Date:	12 Nov 2008
Transfer Count:	3
Actual ARF Paid:	\$11,942.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	11 Nov 2018
PARF Rebate Amount:	\$5,971.00
Intended COE Rebate Details	
COE Expiry Date:	11 Nov 2018
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$13,801.00
COE Rebate Amount:	\$298.00
Total Rebate Amount:	\$6,269.00

The information contained herein is correct as at 24 Aug 2018

OK