

INS CASE OWNER:

CC 4, Asm 180

15401, Gen3m

LKK:

IDAC:

64948

SURVEYOR:

DOI:

ASSIGNMENT

Date / Time:

23/8/2018

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLQ 8546H

Name of Insured:

GWA NBN KIA7

Insured Tel No.:

HP: 96672457

Excess Sec II :SS

D.O.A: 21/8/2018

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

S8M 0052 G

Policy No.:

GA269372

Make / Model:

Andi A4

Place of Accident:

Balestian Rd

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SLX33017

SLQ 8546H

SJK9848K

YMR47C



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

21/8
A2m

SJK9848K. X; SLQ 8546H. X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

Email 12-9-18

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill: (NO NEED)

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others: LTA REPAIR:

29-8-18 = 11

CALLED OI CONFIRMED ACCIDENT OI INVOLVED IN 4 VEH CC OI WAS THE 3RD VEH. INFORM TO CLAIM AGREE TO SETTLE AND AVOID ABOUT NCD ISSUE.

Email WSP LIABILITY CLMKE.

* for supporting document for Leach fee / disbursement. please check in handler directly.

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time: 08.11.18

Confirm with: RACHAL

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

28

If NO or B 28, Ass. Lia:

100%

Repair Cost: NET VALUE

S\$1,731.00

4 VEH CC OI 3RD

Loss of Rental (LOR):

S\$ -

(

days)

Loss of Use (LOU):

S\$600.00

(\$60

x 10 days)

Loss of Income (LOI):

S\$ -

(\$

x days)

LOR only ☐ LOU only ☒

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$31.00

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost

S\$ -

Total:

S\$2,362.00

Global Sum S\$:

FINAL PAYMENT

Date/Time: 08.11.18

Confirm with: RACHAL

Email

Call

Payee 1:

S\$2,362.00

Name 1:

TORQUE 5 PTE LTD

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

+350

COPY SENT
27/11/18

(08/11/13) wef

ASS. REC. BY:

REF: AXA

ASSIGNMENT

From:

Date:

24/08/18

Estimated Cost:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SJK 9848K

at Workshop n/s

Torque 5

of 8 kaki Bkt Ave 4# 01-49 premier

Insured:

Lucas - 8/3/6518

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

\$8000

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.:

Yes or No

Lum Sum:

%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS 'up'

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SJK 9848K

Yr Regn:

12 Nov 2008

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Hyundai Avante 1.6 155/

Colour:

Green

A/C: Insured / Std / NI / NA

Sp. Reading

236705

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

KMT1DU41BR94613116

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/45R17

R:

1/

BS: DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

Rear

R/Bal.

5

mm

R/Bal.

5

mm

L/Bal.

5

mm

L/Bal.

5

mm

D.O.A.

D.O.I.

24-08-18

Survey held at

w/s

3:30pm

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

24/8

w/s agree \$1500 Total loss

MARKET VALUE: \$8000

LTA REBATE: \$6,269

Nett VALUE: \$1,731

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Survey Fee:

Transportation:

S + RS. SI

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$



No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit, #01-50 Singapore 415875
Tel: +65 6452 4457 | Fax: +65 6452 4584 | Email: enquiry@torque5.com
Co. & GST Reg. No.: 201313221G

Torque 5 Pte Ltd

81316518

lucas

Vehicle No : SJK9848K
Make & Model : HYUNDAI, HD AVANTE 1.6
A, KMHDU41BR9U613116
Year of Manufacture : 2008

ESTIMATION REPORT

Estimation No. : E18080012
DOA : 23/08/2018

No	Description	Qty	U/P	Amt
Section: List Items				
1	Rear bumper	1.00	698.00	698.00
2	Rear bumper reinforcement	1.00	492.70	492.70
3	Rear bumper bracket (LH)	1.00	118.80	118.80
4	Rear bumper bracket (RH)	1.00	118.80	118.80
5	Rear bumper retainer (LH)	1.00	92.90	92.90
6	Rear bumper retainer (RH)	1.00	92.90	92.90
7	Rear bumper sponge	1.00	92.90	92.90
8	Bootlid	1.00	885.00	885.00
9	Bootlid emblem - logo	1.00	120.00	120.00
10	Bootlid license lamp garnish	1.00	142.00	142.00
11	License lamp (RH)	1.00	98.00	98.00
12	License lamp (LH)	1.00	98.00	98.00
13	Bootlid lamp (LH)	1.00	202.40	202.40
14	Bootlid lamp (RH)	1.00	202.40	202.40
15	Bootlid lock	1.00	210.20	210.20
16	Bootlid lock catch	1.00	0.00	0.00
17	Bootlid key lock	1.00	380.00	380.00
18	Bootlid hinge (LH)	1.00	198.00	198.00
19	Bootlid hinge (RH)	1.00	198.00	198.00
20	Bootlid rubber beading	1.00	112.00	112.00
21	Bootlid insulator	1.00	240.00	240.00
22	Tail lamp (LH)	1.00	619.20	619.20
23	Tail lamp (RH)	1.00	619.20	619.20
24	Tail lamp inner panel (LH)	1.00	271.70	271.70

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Continue on next page...



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DOA : 23/08/2018

No	Description	Qty	U/P	Amt
25	Tail lamp inner panel (RH)	1.00	271.70	271.70
26	End panel	1.00	319.20	319.20
27	End panel top garnish	1.00	512.70	512.70
28	Spare tyre panel	1.00	1,053.90	1,053.90
29	Spare tyre top board	1.00	392.00	392.00
30	Tail lamp garnish (LH)	1.00	0.00	0.00
31	Tail lamp garnish (RH)	1.00	0.00	0.00
32	Front bumper	1.00	633.00	633.00
33	Radiator grille	1.00	473.00	473.00
34	Front bumper retainer (LH)	1.00	43.00	43.00
35	Front bumper retainer (RH)	1.00	43.00	43.00
36	Front bumper bracket (LH)	1.00	53.80	53.80
37	Front bumper bracket (RH)	1.00	53.80	53.80
38	Front bumper reinforcement	1.00	293.00	293.00
39	Front bumper sponge	1.00	134.00	134.00
40	Front bumper lower grille	1.00	75.00	75.00
41	Front bumper emblem - logo	1.00	120.00	120.00
42	Fog lamp (LH)	1.00	195.00	195.00
43	Fog lamp (RH)	1.00	195.00	195.00
44	Head lamp (LH)	1.00	645.00	645.00
45	Head lamp (RH)	1.00	645.00	645.00
46	Head lamp bracket (LH)	1.00	49.00	49.00
47	head lamp bracket (RH)	1.00	49.00	49.00
48	Bonnet	1.00	1,108.00	1,108.00
49	Bonnet insulator	1.00	0.00	0.00

Continue on next page...



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DOA : 23/08/2018

No	Description	Qty	U/P	Amt
50	Bonnet lock	1.00	115.00	115.00
51	Bonnet hinge (LH)	1.00	91.70	91.70
52	Bonnet hinge (RH)	1.00	91.70	91.70
53	Front support panel	1.00	882.00	882.00
54	Front support panel side garnish (LH)	1.00	0.00	0.00
55	Front support panel side garnish (RH)	1.00	0.00	0.00
56	A/C Condenser	1.00	1,174.00	1,174.00
57	Radiator	1.00	885.00	885.00
58	Radiator fan cowling	1.00	820.00	820.00
59	Radiator fan motor	1.00	0.00	0.00
60	Radiator fan blade	1.00	0.00	0.00
61	Radiator bracket	2.00	0.00	0.00

Amt	S\$
	17,719.60
Discount (0.00%)	S\$ 0.00
Subtotal	S\$
	17,719.60

Section: Special Nett Items

62	Rear bumper clip set	1.00	40.00	40.00
63	End panel top garnish clip set	1.00	30.00	30.00
64	Bootlid insulator clip set	1.00	40.00	40.00
65	Tail lamp clip set	1.00	20.00	20.00
66	Bootlid spoiler	1.00	600.00	600.00
67	Bootlid spoiler LED lamp	1.00	300.00	300.00
68	End panel sealant	1.00	50.00	50.00
69	Spare tyre insulator matt	1.00	250.00	250.00

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No	Description	Qty	U/P	Amt
70	Rear bumper reverse sensor	1.00	250.00	250.00
71	Rear number plate & casing	1.00	45.00	45.00
72	front bumper clip set	1.00	40.00	40.00
73	Bonnet insulator clip set	1.00	30.00	30.00
74	Engine coolant 4L	1.00	80.00	80.00
75	Horn set	1.00	180.00	180.00

Amt S\$ 1,955.00
Discount (0.00%) S\$ 0.00
Subtotal S\$ 1,955.00

Section: Labour Items

76	To remove and refit rear bumper reverse sensor	1.00	60.00	60.00
77	To apply undercoating on affected areas	1.00	100.00	100.00
78	To check wiring and lighting system front & rear	1.00	120.00	120.00
79	To remove and replace radiator and a/c condenser assy	1.00	200.00	200.00
80	To top up 134a refrigerant	1.00	100.00	100.00
81	To R&R rear garnish and trims	1.00	100.00	100.00
82	To repair, replace and realign damage areas	1.00	1,800.00	1,800.00
83	To spray painting on affected areas	1.00	1,600.00	1,600.00
84	To check water seepage after repair	1.00	120.00	120.00

Amt S\$ 4,200.00
Discount (0.00%) S\$ 0.00
Subtotal S\$ 4,200.00

List Items Subtotal S\$ 17,719.60
Special Nett Items S\$ 1,955.00
Subtotal
Labour Items Subtotal S\$ 4,200.00
Total S\$ 23,874.60

Service Request Details

Claim

S8M00SZG

Reference

None 

Loss Date

August 21, 2018

Request Date

August 23, 2018

Due Date

August 30, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

23082018 @ 2:54pm

Stephanie veh in.
Torque 5

24082018

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SJK9848K

Make

TPVD HYUNDAI

Model

Service Address

...

Primary Contact/Insured

GOH WEI KIAT

640 YISHUN STREET 61, #08-194, 760640, Singapore

jaygohweikiat@gmail.com.sg

Claim Handler

ANG Richard

richard.angbs@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message



MANDATE REQUEST FOR S8M00SZG

Read

Type

🔗 Question

Message

Liability: Insured involved in 4 vehicle chain collision insured 3rd vehicle. Spoken to insured and he aware that his NCD is affected and AXA to settle at best. Settlement: Nett Value: \$1,731.00 Loss of Use: \$600.00 (10days x \$60) GIA: \$31.00 Total: \$2,362.00 Immediate Advice with Mandate for your easy reference.

Please kindly let us have your approval / instruction if any. Thank you - Asher Sng (15/10/2018)

Reply



Re:MANDATE REQUEST FOR S8M00SZG

Type

🔗 Question

Message

Hi LKK, pls proceed as per mandate. Thank you.

Reply

SATISFACTION VOUCHER

I / We, SM CAR RENTAL PTE LTD hereby confirm that repairs to my / our
vehicle no. SJK4848P have been completed to my / our satisfaction and
that I / we have collected my / our said vehicle on the under-mentioned date.

Date in: 21/8/18

Date out: 31/8/18



Owner's Signature

Name: SM CAR RENTAL PTE LTD

NRIC No.: 2017005526

Date:

Time:

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SLQ 8546H (Insd veh)	Model:	Hyundai Avante
	SJK 9848K (TP veh)		
Date of Accident:	21/08/2018		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	
Total Loss	:	\$	1,731.00
Loss of Use	:	\$	600.00
Rental (if any)	:	\$	10 days at \$60.00 per day
LTA / GIA Search Fee	:	\$	31.00

Others:	:	\$	
---------	---	----	--

	:	\$	
Final Settlement Sum	:	\$	2,362.00

Is Third Party Workshop GIA Registered?		☐ YES	☒ NO	(Kindly indicate below)
A) For Non GIA Registered Workshop:		Agreed Liability _____ 100 _____ (%)		
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____		
BOLA Liability: _____ (%)		Assessed Liability (*): _____ 100 _____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.				
Remarks TOTAL LOSS _____				

Payment Instruction: Payee's Breakdown			
1)	TORQUE 5 PTE LTD	:	\$ 2,362.00

NUR SHAQILAH BTE ABDOL
WAHAB

15/11/2018

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))