1/521111	cc 4/AIG1801 5 496	N WB/ IDAC
INS. CASE OWNE	ASSIGNMENT	1 . 1 1 . /
Surveyor:	NHE DOI: 24/08/16	Date / Timy:
Pre-assign / CCU	PETE	Registered in Merimen:
Insured Vehicle N	GB6 44396	574987787466
Name of Insured	FEDERAL EXPRESS (S) VIL Policy N	1011824666
Insured Tel No.	HIP: 1 4 Make / 2	TOMATH
Excess Sec II :SS	2/18/18	Accident HEMENTI RD
Is driver the owne		
		REPORT: YES/NO : TP GIA REPORT: FES/NO
Driver Te	I No.: (V/L: TES) NO.) Insured	REPORT: YES/NO : TP GIA REPORT: FES/NO Liability : 5: Final ? Yes/No
416 4772	<u>·</u> → →	
INSRS: WSP:	INSRS. WSP. WSP.	insks:
A A THE CU	S A Tel: Tel:	A Tel:
Liability:	Liability: Liability	N V
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	THE INDOCUMENT OF CLAMM IN NO.	Notification ltr (if non-picksp)
	TO OI.	After call lit to OI:
	- PINACIEND.	Authorisation To Aut.  Helense Voucher
1.1	- TP LOW IN BY BUILDING	Final Repair Hill:
21/01/19	- THE INFOUNT FOR MYNDHUR HERSONY	- Car Rental Invince
ratoita	(CALOUS PONA	Towing Invoice
54101114	TO NOTION SIS ASKILLIN)	LTA/GIA  Medical Hill:
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p.11.00.11.1	- ALL GOOD IN OFFICE.	Mandate/Reject Instruction:
	To cubit.	LOD
		Payment Breakdown Form:
PRELIMINARY ADVICE	E. Date/Time: Sent By:	Post-Repair Photos Others:
FINALIZATION	Date/Time: Confirm with:	Confirm by:
Repair Cost: 1-19	SS Co-GOO-BO J & days) Reduction &	Email Call
FINAL SETTLEMENT	Date/Time: 7-1/03/19 Confirm with HO THE	Email Cal
Final Liability:	% IOO (Agreed / Assessed) BOLA S/N No.: 24	If NO or B 28, Ass. List:
Repair Cost: (30) (357)	55 7,062.00	(DID EANS AND AD ID)
Loss of Rental (LOR):	SS days)	
Loss of Use (LOU):	25   (201-001-001-001) 25   (201	TEMENT.
LOR only LOU onl		1114400
GIA/LTA Search	SS 7-18	Dantel
Medical	55 —	1) Claim status: Norma/Reject/Private Settle
Disbursement	SS (e.g. Tow/ Independent )	2) Report Formul:
Legal Cost	SS -	3) Survey fee: \$20.00
Total: FINAL PAYMENT	SS B, VA . 45 Global Sum SS: B, 500, 00	Email Col
E-91 DATE - DATE	SS 8,500.00 Name 1: C79 AUTOMO	BILE ONOUNDS PTE UTD
Payce 1: Payce 2: (Strike if N.A.)	SS - Name 2: -	
Payee 3: (Strike if N.A.)	SS — Name 2:	
THE PERSON NAMED IN COLUMN TWO IS NOT THE PARTY.	Person Hamiltonia	

Surrence NA2 REF:	A1C+	Λ	
Surreger 14/12	ASSIGNMENT		
From: Date:	Veh No:		Yr Regn: 25 ACQ 2008
OD / TP / WS / TP RES / OD RES / EVA / INV / MV	Truck/Tr	17.	
	Make:	HUNDA (RV	c.c 2 354
To Inspect Vehicle No:	177700000	WHITE	A/C: Coural /Std/NI/
at Workshop m/s			-
01		22, 294	T/Radig: [Listered/Ald / NI / I
Insured:	Eng/No:		
Policy No.		Poor / Burnt	6207409
Sum Insured: Excess:		Jammed / Leaked /	Burnt or
(Client's Record)	~~~	/ Jammed / Leaked /	
Make of Veh:		Rim / STD A/Rim or	E.W.119. W.
		225/6	n 618
(Policy Condition)	R		
	N/S O/S BS / DUN / EXNO	VA/GY/FS/LIZA/	MIC / OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYO/YOKO o	r	
Bal. or Market Value:	Front		Rear
IDAC Accident Rport: Consistent? ; Yes or N	o R/Bal. 6	mm	R/Bal. 6 mr
GIA / PR Seen: Consistent? : Yes or N	o L/Bal, 6	mm	L/Bal. / mn
Est Repairs:	D.O.A. 21/8/	18	D.O.I. 24/8/10
Lum Sum: % 3 Val.: Yes or N	o Survey held at	CYS AUT	C
CA / REV / REP. / 24 HRS		FIT / ROV DOIS IN	I/S / U/C / Rooftop or
Date: Person Contacted: Vehic	fle: IN / OUT		
Date / Time   Action / Instruction	The O/C / Chai	ISIS frame / Body SI	tructure affected due to collision
20010		2	A16-615
27-112118 FINALIZED LIMP SUM CEOD: 4 5,10	REPAIR 4 6 600.00	/ 8 DAYL	
CF60. 4 B(10	19.68 [82.10]		
			9AV
Date/Time, File Pass to? : Prelli. Report	Days Of Repair:		
) : Final Report	Resurvey No. of Tr	ip: S	urvey Fee:
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Report Format :	:Tech. Invs (\$		Photos Others
ump Sum / I.B.I: (\$	:Weekend (\$		
		100000000000000000000000000000000000000	TOTAL
		,	
5a.	Remarks		

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

# Y

# 進友成汽車服務私人有限公司

# CYS Automobile Services Pte Ltd

ROC Reg. No :A05041/2001E

GST Reg. NO: 20-0105041-E

MR HOE YONG SOON CONSTRUCTION PTE LTD POLICY NO

8B ADMIRALTY STREET #04-15 8B@ADMIRALTY, (S) 757440 YOUR REF

: THIRD PARTY CLAIMS : GBG4439G (AIG)

TP5931

VECHICLE NO : SLS4732C MAKE/MODEL Honda CRV 2.4

DATE OF ACCIDENT : 21.Aug.18

SURVEY BY DATE: 23.Aug.18

	SONVETBI					100
1	PC TAILGATE			S\$	931.20	DD
1	PC TAILGATE " CRV" EMBLEM				29.40	nec
1	PC TAILGATE OUTER CHROME				238.40	ME
1	PC TAILGATE CENTRE EMBLEM				24.10	car
1	PC TAILGATE GARNISH				368.80	/
4	PCS TAILGATE GLASS MOUDLING				98.50	NEC LE
1	PC TAILGATE OUTER LOCK				151.80 178.50	Brikey
1	PC TAILGATE TOP LOCK PC TAILGATE INNER TRIM BOARI	D.			175.10	Bruker
4	PC TAILGATE WEATHERSTRIP	,			133.70	
4	PC TAILGATE WEATHERSTRIP				255.30	
2	PCS TAILGATE ABSORBER		151.8		303.60	
2	PCS TAILGATE HINGES		68.10		136.20	
1	PC REAR END PANEL				535.40	100
1	PC REAR END PANEL TOP GARN	ISH			85.40	CRA
1	PC SPARE TYRE FLOOR PANEL				1,045.50	DO
1	PC SPARE TYRE FLOOR PANEL S	SCREW			17.00	nec
2	PCS SPARE TYRE SIDE GARNISH		80.80		161.60	
1	PC SPARE TYRE HARDBOARD				462.10	2181
2	PCS REAR FENDER INNER TRIM B	OARD			189.30	
1	PC REAR BUMPER		POGGANTOAV		599.50	81
2	PCS REAR BUMPER SIDE	202	153.40		306.80	XLIT RA
2	PCS REAR BUMPER SIDE RETAIN		17.40		34.80	X 711 514
1	PC TAILLAMP ASSY L/H	the Repairer of th	tants hence notify		420.60	CENT
		* To resurvey before	office annual majoritors	S\$	6,882.60	
		<ul> <li>To display damaged</li> </ul>	part(s) during resurvey 200	% S\$	1,376.52 5,506.08	
		* Parts prices are sub			Sept of Contract Contract	
1	PC INSULATOR PADDING		s on a "Without Prejudice" basis	S\$	120.00	S/NETT
8	PCS TAILGATE GARNISH CLIPS	* No illegal modificati a Supplementary item	on(s) is allowed 4.20 (s) must be resurveyed and		33.60	- Me C
2	PC SEALANT		proval from Insurance Company		80.00	" Thee
1	SET REAR BUMPER CLIPS SET REVERSE SENSOR				35.00 350.00	
	SET REVERSE SENSOR	Actinosledged by Rep Signature:	parer .	S\$	618.60	200 - nec
ТС	CHECK WIRING FUNCTION	Date:		S\$	30.00	20
TC	APPLY RUST PROOFING ON REPLA	ACED/ REPAIRE	D PANEL		80.00	60
TO	TRANSFER TAILGATE				80.00	-60
TO	REMOVE AND REFIX CAMERA		NAZ LKY		60:00	30
TO	REMOVE AND REFIX TAILGATE GL	ASS	24/4/18 124	5	140:00	120
TO	REMOVE AND REFIX CUSHION SEA	AT	L13		80:00	60
LA	BOUR CHARGES		10 bays.		1,600.00	1,400
TO	PUTTY AND SPRAY PAINTING CHA	RGES		Tanta	1,600.00	1,400
	T.		AFFEL REPART	1010 ss	9,794.68	

SIN DOLLARS: NINE THOUSAND SEVEN HUNDRED NINETY-FOUR AND CENTS SIXTY-EIGHT ONLY.

YOUR FAITHFULLY, 38 Woodlands Industrial Park East 1 #07-17 Admiralty Industrial Park Singapore 757700

Tel: 6219 2098 (3 Lines) Fax: 6219 2096 E-mail: cysauto@singnet.com.sg

## > Back to OneMotoring

Enquire	PARF/COE	Rebate for	Registered	Vehicle
---------	----------	------------	------------	---------

Vehicle Owner Particulars

Owner ID Type:

Owner ID:

Vehicle Details

Vehicle No.:

Vehicle to be Exported:

Intended De-registration Date:

Vehicle Make:

Vehicle Model:

Primary Colour:

Manufacturing Year:

Engine No.:

Chassis No.:

Maximum Power Output:

Open Market Value:

Original Registration Date:

First Registration Date:

Transfer Count:

Actual ARF Paid:

Intended PARF Rebate Details

PARF Eligibility:

PARF Eligibility Expiry Date:

PARF Rebate Amount:

Intended COE Rebate Details

COE Expiry Date:

COE Category:

COE Period(Years):

POP Paid:

COE Rebate Amount:

Total Rebate Amount:

The information contained herein is correct as at 23 Aug 2018

Company 8036M

SLS4732C

Yes

25 Aug 2018 HONDA

HONDA CRV 2.4LAT

White

2008

K24Z12752853 JHLRE48508C207409

125.0 kW (167 bhp)

\$30,328.00

23 Apr 2008

23 Apr 2008

2

\$30,328.00

Forfeited

\$0.00

22 Apr 2028

B - Car (1601cc & above)

10

\$40,881.00

\$39,493.00

\$39,493.00

OK

## Vic (LKKAuto)

From:

Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Sent:

Monday, 4 March, 2019 12:56 AM

To:

Vic (LKKAuto)

Cc:

Admin A

Subject:

RE: <SEEK MANDATE> Your Ref: 5749877824SG-003 \_ACCIDENT INVOLVING

Pending 8 working days J

reg. Nero hunder.

VEHICLES GBG 4439G (OI) AND SLS 4732C (TP) ON 21/08/2018 LKK RFE

CC4/AIG18015396/Nhb3

Hi Vic

Referring to your email below.

Kindly let us have your further comments on your recommendation on the following parts:

1. TAILGATE WIPER MOTOR - NOTKING INDEMNTHATY When tested doing the first som 2. SPARE TYRE FLOOR PANEL - Dearl - Ry~ 7 hrat 27 and 28.

3. TAILLAMP ASSYL/H - Cod | Sadon-Regor phono 14. Edge of toil gode hit agenst Also, please advise on the breakdown on labour cost as well as the recommended repair days.

Thank you.

the import.

Best Regards

like - was need to (it to very and good penal and Spell Spell tyre pend.

Bennie Tan

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Tuesday, January 29, 2019 11:26 AM

To: Tan, Bennie-WZ

Cc: Admin A; Vic (LKKAuto)

Subject: <SEEK MANDATE> Your Ref: 5749877824SG \_ACCIDENT INVOLVING VEHICLES GBG 4439G (OI) AND SLS

4732C (TP) ON 21/08/2018 LKK RFE CC4/AIG18015396/Nhb3

Your Ref: 5749877824SG

Our Ref: CC4/AIG18015396/Nhb3

Dear Bennie.

ACCIDENT INVOLVING VEHICLES GBG 4439G (OI) AND SLS 4732C (TP) ON 21/08/2018

We refer to the subject matter.

It was reported that Insured vehicle had rear-ended TP vehicle.

## Vic (LKKAuto)

From:

Tan, Bennie-WZ <Bennie-WZ Tan@aig.com>

Sent:

Sunday, 10 March, 2019 9:24 AM

To:

Vic (LKKAuto) Admin A

Cc: Subject:

RE: <SEEK MANDATE> Your Ref: 5749877824SG-003 \_ACCIDENT INVOLVING

VEHICLES GBG 4439G (OI) AND SLS 4732C (TP) ON 21/08/2018 LKK RFE

CC4/AIG18015396/Nhb3

Hi Vic

Referring to your email below.

Per our previous email, we also requested for a breakdown to the recommended days.

Best Regards

Bennie Tan

AIG

Senior Complex Claims Examiner Claims | AIG Asia Pacific Insurance Pte. Ltd

or days - remove and cost I would back and spore type

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

gd7 - sbru

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Thursday, March 07, 2019 4:06 PM

To: Tan, Bennie-WZ

Cc: Admin A; Vic (LKKAuto)

Subject: RE: <SEEK MANDATE> Your Ref: 5749877824SG-003 \_ACCIDENT INVOLVING VEHICLES GBG 4439G (OI)

AND SLS 4732C (TP) ON 21/08/2018 LKK RFE CC4/AIG18015396/Nhb3

Dear Bennie,

We refer to your below email.

Please refer to the below comments with regards to your queries:

- TAILGATE WIPER MOTOR it was working intermittently when tested during the first survey
- SPARE TYRE FLOOR PANEL it was dented. Please refer to photos 27-28 in merimen.
- TAILLAMP ASSY L/H cut/scratch was observed. Please refer to photo 14. The edge of the tailgate hit against the lamp cover during the impact.

With regards to the labour cost, there is a need to cut and weld the end panel and spare tyre panel. A total of 8 repair days were recommended.

Meanwhile, TP had proposed and agreed to settle the claim in full at a global sum of \$8,000.00 (all in).

Thank you.

# **Print Received Message**

This mail is associated with:

\*SLS4732C (5749877824SG) [GBG4439G] TP

HOE YONG SOON CONSTRUCTION PTE LTD Aug 21 2018 2:00PM [FEDERAL EXPRESS (SINGAPORE)] CYS Automobile Services Pte Ltd

AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 21/03/2019 14:15 PM. From

LKK\_HQ To

Alert - Adj Mandate Approved (S\$8000.00) - SLS4732C - Claim Handler: Tan, Bennie-WZ Subject

Approved:8000.00:Pls do your utmost to negotiate settlement from \$7,800 - \$8,000 (All-in)

## Vic (LKKAuto)

From:

CYSAUTO <cysauto@singnet.com.sg>

Sent:

Friday, 21 December, 2018 4:16 PM

To:

Vic (LKKAuto)

Cc:

Naz (LKKAuto); SUR

Subject:

FW: OUR REF: SLS4732C YOUR INSURED: GBG4439G - \*\*\*LKK

REF:CC4/AIG18015396/Nhb3 - DEMAND LETTER

Attachments:

LTA RECEIPT.tif; LTA FEES.jpg

Importance:

High

Dear Mr Naz.

### WITHOUT PREJUDICE

I wish to inform you that we are agreed the repair cost at \$6,600.00

Dear Mr Vic.

We have instruction to accept as follow:

Cost of Repair

\$ 7,062.00(inclusive GST)

Loss of Use (13daysX\$100)

\$ 1,300.00(recommend 10days+arrangement+2 weekends)

LTA Fees

\$ 7.45(as claimed)

TOTAL

\$ 8,369.45

Kindly let us have your confirmation on this claim asap. Thanks and look forward for your reply.

## Warm regards, Ms Tee Wee Sin



## CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096 Email: cysauto@singnet.com.sg

From: Shu Pei

(LKKAuto) [mailto:shupei@lkkauto.com] Sent: Friday, August 24, 2018 2:38 PM

To: CYSAUTO <cysauto@singnet.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: OUR REF: SLS4732C YOUR INSURED: GBG4439G - KINDLY CHECK LIABILITY \*\*\*LKK

REF:CC4/AIG18015396/Nhb3

Dear Ms Tee.

We refer to the above matter.

Please be informed that we are currently pending for OI GIA report.

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

## Thank you

## To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Peil Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <u>shupei@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CYSAUTO <<u>cysauto@singnet.com.sg</u>> Sent: Friday, 24 August 2018 1:35 PM To: Admin A <<u>admin-a@lkkauto.com</u>>

Subject: OUR REF: SLS4732C YOUR INSURED: GBG4439G - KINDLY CHECK LIABILITY

Importance: High

Dear Sir.

#### WITHOUT PREJUDICE

Attached herewith estimate surveyed by Mr Nazril and GIA report for your attention.

Kindly check liability for this claim. Thanks and look forward for your reply.

## Warm regards, Ms Tee Wee Sin



## CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096 Email: cysauto@singnet.com.sg

> From: AIG SGP,

Claims-Survey [mailto:AIGSGP\_ClaimsSurvey@aig.com]

Sent: Thursday, August 23, 2018 2:25 PM

To: CYS Auto, Woodlands < cysauto@singnet.com.sg>

Subject: RE: ARRANGE FOR THIRD PARTY SURVEY FOR VEHICLE SLS4732C AGAINST GBG4439G

### Without Prejudice

Hi Esther,

We'll appoint AIG in-house surveyor to inspect the vehicle, kindly confirm acceptance.

Thanks.

AIG Claims Survey

From: CYS Auto, Woodlands [mailto:cysauto@singnet.com.sg]

Sent: Thursday, August 23, 2018 1:34 PM

To: AIG SGP, Claims-Survey

Subject: ARRANGE FOR THIRD PARTY SURVEY FOR VEHICLE SLS4732C AGAINST GBG4439G

Dear Officer,

ACCIDENT INVOLVING SLS4732C & GBG4439G ON 21.AUG.18

Kindly arrange for a survey for my client's vehicle SLS4732C against your insured GBG4439C.

Vehicle is in 38, WOODLANDS INDUSTRIAL PARK E1 #07-17 (5) 757700.

Kindly let me have the officer in charge and also the liability of this case.

I've attached the GIA report and ESTIMATE for your reference.

Thanks.

Regards,
Esther Lim
CYS AUTOMOBILE SERVICES PTE LTD

TEL: 62192098 FAX: 62192096



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL.; (065) 62563561 FAX: (065) 62564315

31 AUGUST 2018

FEDERAL EXPRESS 9SINGAPORE) PTE LTD 90 ALPS AVENUE SINGAPORE 498746 ATTN: THE MANAGEMENT

Dear Sir/Madam,

OUR REF

: CC4/AIG18015396/Nhb3

YOUR REF

: GBG 4439G

ACCIDENT INVOLVING GBG 4439G AND SLS 4732C ALONG CLEMENTI ROAD ON 21.08.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SLS 4732C against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SLS 4732C. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD - if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to <a href="mailto:vicalpeh@lkkauto.com">vicalpeh@lkkauto.com</a> within 10 days from the date of this letter if not provided at AIG's reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Video footage of accident (if any)

Statement and/or police report from independent witness(es) (if any)

 If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely.

Vic Alpeh Case Handler DID: 6841 2096 FAX: 6741 4108

Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

## WITHOUT PREJUDICE to:

(a) Insurers' Subrogated Claim anylor (b) Any Personal Injury Claims

# AUTHORISATION TO ACT

Note This Notice supersedes and inconsist (AIG Express Third Party Claim)

found in this Discharge Voucher!

	(the third party claims  (the third party claims  (address), owner of	SLS 4732 (vehicle no.)
	CYS AUTOMOBILE SERVICES PTE LTD	("the workshop") to act for me
	claim for repair costs and/or rental and/or los	
	that was damaged pursuant to the accident	
(date) along	pper Bukit Timah Panal (1	ocation) involving vehicle no/s
GLE 44396 (	("the accident").	

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this \_\_\_\_\_ (day) of \_\_\_\_\_ (month) 20\_\_\_ (year)

Signed by "the third party claimant"

(with chop if applicable)

地友成年申順券私人有限公司 CYS Automobile Services Rte Ltd 38 Woodlands Industrial Park East 1 W07-17 Admirally Industrial Park

Signed by the workshop 6219 2096

(with chop)

## WITHOUT PREJUDICE to :

(a) Insurers' Subrogated Claim any/or

(b) Any Personal Injury Claims

(Note: This Notice supersedes and inconsistencies

found in this Discharge Voucher]

## RELEASE VOUCHER

# (AIG Asia Pacific - Express Third Party Claim)

"We/I, CYS AUTOMOBILE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$8.000.00 (Global Sum – all in) for vehicle no. SLS 4732C that was damaged pursuant to the accident which occurred on 21/08/2018 (date) along CLEMENTI ROAD (location) involving vehicle no/s GBG 4439G This is pursuant to the inspection conducted on 24/08/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>HOE YONG SOON CONSTRUCTION</u>

<u>PTE LTD</u> ("the third party claimant") of vehicle no. <u>SLS 4732C</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to <a href="SLS 4732C">SLS 4732C</a> (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

I IN

Signed by appointed surveyor

Signed by "the workshop" (with chop)

進友或汽車服務和人有限公司 CY\$ Automobile Services Pte Ltd 38 Woodlands Industrial Park East 1 #07-17 Admirally Industrial Park Singapore 757700 Telt 6219 2098 (3lines) Fax: 6219 2096



# 進友成汽車服務私人有限公司

# **CYS Automobile Services Pte Ltd**

ROC Reg. No :A05041/2001E

GST Reg. NO: 20-0105041-E

## TAX INVOICE

Invoice No

7767

M/S AIG ASIA PACIFIC INSURANCE PTE LTD CHARTIS BUILDING 78 SHENTON WAY

> #07-16 SINGAPORE 079120 ATTN: MOTOR CLAIMS DEPT.

POLICY NO OUR REF VEHICLE NO MAKE/MODEL

: THIRD PARTY CLAIM : TP 5931

: SLS 4732 C : HONDA CRV DATE OF ACCIDENT : 21-Aug-18 : 21-Mar-19

DATE

SURVEY BY

TO AGREE AT THE SUM OF

GST 7%

S\$ 6,600.00 462.00 SS 7,062.00

SIN DOLLARS, SEVEN THOUSAND AND SIXTY-TWO ONLY

YOURS FAITHFULLY.

FOR CYS AUTOMOBILE SERVICES PTE LTD

#### > Back to OneMotoring

Land Transport Authority

Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

23 Aug 2018 / 09:24:08

Receipt Date/Time: 23 Aug 2018 / 09:24:08

## Tax Invoice/Receipt

Receipt No.: ITNET-00000-180823-000208

Previous Receipt No. :

S/N Item Description/		Amount	GST	Amount
S/N Item Description/ Business Transaction Refe	mance	Before	Amount	After GST
No.	rence	GST (S\$)	(5\$)	(\$\$)
	14200	00. (00)	(00)	()
Result of Insurance Enquiry - GBG	1439G			
As at 21 Aug 2018/14:20:00 Insurance Co: AIG ASIA PACIFIC I	NSUBANCE DTE LTD			
1 Insurance Enquiry - GBG4439G	NSDIONICE FIE. CID.			
Enquiry Fee		7.00	0.49	7.49
20180823092256072767				
	Sub-Total	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	20150823092312723	Direct Debit: eNE (Internet Banking		7,45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

#### THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## > Back to OneMotoring

# Vehicle Insurance Particulars Result

Vehicle No.

GBG4439G

Incident Date/Time

21 Aug 2018 / 14:20:00

Insurance Company Name

AIG ASIA PACIFIC INSURANCE PTE. LTD.

Print

OK

Save as PDF

Merimen e-Claims

# ...CLAIM SUBFOLDER...(Pending for Survey Report)

LAIM SUB	FOLDER TRA	CKING								
Case	Notified	Est Submitted	Ad) Assigned	Ad) Rpt		Ad)	Submitted	Ins Auth ed	Status	
Main	24 Aug 2018 Edit Reg		23 Aug 2018 00:00 Edit Adj Apt	S\$6,60 Edit Es	0.00 timates	100	,600.00 ew Rpt		Pending for Survey Report Cancel Case	
3	Main	R	eference		laim Det	nils		Documents		Show All
CLAIM SU	BFOLDER DE	TAILS					[Created b	by adjuster]		
Insured:	FEDERAL	EXPRESS (SING	APORE) PTE LTD,	Co. Reg. 1	No.: NA					
Main Claimant:	HOE YON	G SOON CONSTR	RUCTION PTE LTD,	Co. Reg	No.: 200	00803	36M			
Vehicle Reg No.:	SLS473	2C			Date of L	oss:		14:00 - :59 is and <b>29</b> Days From	LTA Reg	Date (Man Yr)]
Claim Type	TP / 574	9877824SG			Policy/Co Note No.		099999490	(Third Party Only)		
Vehicle Req No. (Insured):	GBG4439G POICY NO. 5094747033									
					Excess:					
Repairer:		mobile Services - Tel: 6219 2098		is) 38 Woo	odlands In	dustri	al Park East	1, #07-17, Admiralty	y Industria	i Park, 757700
Handling Insurer:	AIG Asia WZ.Tan@a		e Pte. Ltd. (Expres	s) - Tei: 6	5-6419-30	000	. [Handled b	Y Tan, Bennie-WZ -	6419 171	8] Bennie-
Claimant's Insurer:	NTUC Inc	ome Insurance (	Co-operative Ltd (I	HQ) - Tel:						
Adjuster:	04/09/20		Ltd (HQ) - Tel: 62	56-3561	[Handled	by M	luhammad I	Nazril Bin Abdullah	] [Fin	al Rpt due
ASSOCIA	TED MAIL RE	CEIVED						View A	II Con	npose Case Mail
AIG_SG     AIG_SG	EXPRESS (10)	/03/2019): Alert /03/2019): Alert	- Adj Mandate Mai	ntained -	SLS47326	- CI	aim Handle aim Handle	laim Handler: Tan, r: Tan, Bennie-WZ r: Tan, Bennie-WZ earch Tasks Creat		2.
Due Dat No results.	e Priority	Type Task	Group Subject	t Hand	ler A	ssign	ed By	Completed On	Created	On Done

Merimen e-Claims Page 1 of 2

## Claim Documents

\*SLS4732C (5749877824SG) [GBG4439G] TP

# HOE YONG SOON CONSTRUCTION PTE LTD Aug 21 2018 2:00PM [FEDERAL EXPRESS (SINGAPORE) PTE LTD] CYS Automobile Services Pte Ltd

Let	ters/Corresponder	nces	1 per	page V	~
Νa	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	0	Edit	
Pho	otos/Images		3 per	page V	7
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	[3 per	Thumbnail	-
1	28/08/18 18:27	General View	0	Load JPG	2
2	28/08/18 18:27	General View	0	Load JPG	V
3	28/08/18 18:27	General View	0	Load JPG	[2]
4	28/08/18 18:27	General View	0	Load JPG	V
5	28/08/18 18:27	General View	0	Load JPG	V
6	28/08/18 18:27	General View	0	Load JPG	V
7	28/08/18 18:27	General View	0	Load 3PG	~
В	28/08/18 18:27	General View	0	Load JPG	W
9	28/08/18 18:27	General View	0	Load JPG	<b>V</b>
10	28/08/18 18:27	General View	0	Load JPG	1
11	28/08/18 18:27	General View	0	Load JPG	12
12	28/08/18 18:27	General View	0	Load JPG	V
13	28/08/18 18:27	General View	0	Load 3PG	<b>∀</b>
14	28/08/18 18:27	General View	0	Load JPG	V
15	28/08/18 18:27	General View	0	Load JPG	50
16	28/08/18 18:27	General View	0	Load JPG	V
17	28/08/18 18:27	General View	0	Load JPG	V
18	28/08/18 18:27	General View	0	Load JPG	V
19	28/08/18 18:27	General View	0	Load JPG	V
20	28/08/18 18:27	General View	0	Load JPG	<b>V</b>
21	28/08/18 18:27	General View	0	Load JPG	<b>S</b>
22	28/08/18 18:27	General View	0	Load JPG	5
23	28/08/18 18:27	General View	0	Load JPG	V
24	28/08/18 18:27	General View	0	Load JPG	V
25	28/08/18 18:27	General View	0	Load JPG	120
26	28/08/18 18:27	General View	0	Load JPG	V
27	27/12/18 16:04	Dismantied Parts	0	Load JPG	<b>S</b>
28	27/12/18 16:04	Dismantled Parts	0	Load JPG	[2]
29	27/12/18 16:04	Dismantled Parts	0	Load JPG	V
30	27/12/18 16:04	Dismantied Parts	0	Load JPG	100
31	27/12/18 16:04	Dismantled Parts	0	Load JPG	V
32	27/12/18 16:04	Dismantled Parts	0	Load JPG	₩
33	27/12/18 16:04	Dismantled Parts	0	Load JPG	3
34	27/12/18 16:04	Dismantled Parts	0	Load JPG	144

Merimen e-Claims Page 2 of 2

Let	ters/Corresponder	nces	1 per 1	page V	3
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
					~
35	27/12/18 16:04	Dismantled Parts	0	Load JPG	V
36	27/12/18 16:04	Dismantled Parts	0	Load JPG	V
37	27/12/18 16:05	Dismantled Parts	0	Load IPG	V
38	27/12/18 16:05	Dismantled Parts	0	Load JPG	V
39	27/12/18 16:05	Dismantled Parts	0	Load JPG	Ø
Doc	umentation		1 per	oage 🔻	<b>V</b>
Νo	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	24/08/18 13:57	EMAIL FROM AIG DD 23082018	0	Load PDF	
2	24/08/18 13:57	TP ESTIMATE	0	Load TIF	
3	24/08/18 13:57	TP GIA REPORT	0	Load PDF	
4	30/08/18 09:56	TP ESTIMATE- MARKED	0	Load PDF	
5	31/08/18 14:32	LETTER TO OI	0	Load PDF	
6	23/01/19 10:25	LTA SEARCH	0	Load PDF	
7	12/04/19 10:42	WORKSHOP INVOICE	0	Load PDF	
8	12/04/19 10:42	AUTHORISATION TO ACT FORM	0	Load PDF	
9	12/04/19 10:42	Release Voucher	0	Load PDF	
Nö	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	27/08/18 09:08	OI GIA REPORT	0	Load PDF	

# **Documents Checklist**

DOCUMENTS CHECKLIST	Reset	Save	Print.
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
			^
			~
Show Remarks To:   Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE: TO	BE COMPI	ETED BY	SURVEYOR
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TEAM		
LEAN		

# THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	GBG4439G (Insd veh) SLS4732C (TP veh) :: 21/08/2018				Mo	Model:		HOI	HONDA CR-V 2.4 L (A)	
Date of Accident:										
							_			
Global Sum Settlen	nent :	[X]	Yes		[ ]	No				
Repair Estimate				: \$		10,480.	31			
Final Repair Cost				: \$		8,000	0.00			
Loss of Use				: \$				11.00	) day	ys at \$100.00 per day
Rental (if any)				: \$					day	ys
LTA / GIA Search F	ee			: \$						
Others:				: \$						
				: \$						
Final Settlement Su	ım (Globa	l Sum)		: \$		8,000	0.00			
Is Third Party Wor selow)	kshop G	IA Regis	stered?		[ ]	YES	[ X	1 1	10	(Kindly indicate
A) For Non GIA R	legistere	d Works	shop:		Agr	eed Liat	oility _	100		(%)
B) For GIA Regis  BOLA Liability:		_(%)		ah a la	Ass	essed L	iability	/ (*):		(%)  OLA does not apply.
Remarks	bility to b	e mied o	rily lor t	Ji rani	COMSIC	ns anu i	Ur Gas	oca wner	0.00	ода ишев пы аррау.
Payment Instruction	on: Paye	e's Brea	kdown							
CYS Automob	ile Servic	es Pte L	.td			: \$				8,000.
2)						: \$				
3)						: \$				
4)						: \$				
JOANNE	LEE KHA	NG MIN				2 Apr 2019				

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)

## LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607196R)

51 Ubi Ave 1 #01-25. Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC4/AIG18015396/NHB3Q2

Date:

12/04/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

0999994900

Claimant Vehicle No:

SLS4732C

Insured Vehicle No:

GBG4439G

Date of Loss:

21/08/2018

Nature of Claim:

TP

Claim No: 5749877824SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SLS4732C

Make & Model:

HONDA CR-V, 2.4 L (A)

Engine No:

K24Z12752853

Reg. Date: Colour

23/04/2008 (Man. Year: 2008)

Chassis No: Odometer:

JHLRE48508C207409 222294 km

Engine Capacity:

2354 cc

Market Value/New Car Price: N/A Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

225/60 R18

Rear Tyre Size:

225/60 R18

Front Left Side: Front Right Side: Sumitomo 6 mm Sumitomo 6 mm Rear Left Side: Rear Right Side: Sumitomo 6 mm Sumitomo 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		6,124.68	5,002.28	1,122.40	18.33
Miscellaneous Items		0.00	0.00	0.00	
Labour		3,670.00	3,150.00	520.00	14.17
Paintwork Labour		0.00	0.00	0.00	
Towing		6,124.68         5,002.28         1,122.40           0.00         0.00         0.00           3,670.00         3,150.00         520.00           0.00         0.00         0.00           0.00         0.00         0.00           9,794.68         8,152.28         1,642.40           6,600.00         3,194.68           685.63         462.00         223.63           10,480.31         7,062.00         3,418.31			
	Calculated Gross Total (S\$)	9,794.68	8,152.28	1,642.40	16.77
	Approved Total (Overridden) (S\$)		6,600.00		
	(S\$)	9,794.68	6,600.00	3,194.68	32.62
	+ GST 7.00/7.00% (S\$)	685.63	462.00	223.63	32.62
	Nett Amount (S\$)	10,480.31	7,062.00	3,418.31	32.62
	+ Loss of Use (11.0 x S\$1	00.00/day) (S\$)	1,100.00		
	+ Doc/S	earch Fee (S\$)	7.45		
	Nett Liability (SS)		8,169.45		
	Global Sum S	8,000.00			

INSPECTION

Date of Assignment:

23/08/2018

Date Inspected:

24/08/2018 Inspected At:

CYS Automobile Services Pte Ltd (Woodlands) 38 Woodlands Industrial Park East 1, #07-17, Admiralty Industrial Park Singapore 757700

Estimated Period of Repair:

8.0 days

Adjuster: Muhammad Nazril Bin Abdullah Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report Page 3 of 4

# REPAIR DETAILS

# Recommended Parts

No.	Qty Pa	t No. Particulars	Condition	Repairer's	Amount
1	1	*TAILGATE	Dented	931.20 FL	*750.00 FL
2	1	*TAILGATE CRV EMBLEM	Necessary	29.40 FL	*29.40 FL
3	1	*TAILGATE OUTER CHROME	Necessary	238.40 FL	*238.40 FL
4	1	*TAILGATE CENTRE EMBLEM	Necessary	24.10FL	*24.10 FL
5	1	*TAILGATE GARNISH	Cracked	368.80 FL	*300.00 FL
6	1	*TAILGATE GLASS MOULDING (4 PCS)	Necessary	98.50 FL	*98.50 FL
7	1	*TAILGATE OUER LOCK	Broken	151.80 FL	*151.80 FL
8	1	*TAILGATE TOP LOCK	Broken	178.50 FL	*178.50 FL
9	1	*TAILGATE INNER TRIM BOARD	Cracked	175.10 FL	*100.00 FL
10	1	*TAILGATE WEATHERSTRIP	Bent	133.70 FL	*133.70 FL
11	1	*TAILGATE WIPER MOTOR	Not Working	255.30 FL	*200.00 FL
12	2	*TAILGATE ABSORBER	Serviceable	303.60 FL	*-FL
13	2	*TAILGATE HINGES	Serviceable	136.20 FL	*-FL
14	1	*REAR END PANEL	Deformed	535.40 FL	*535,40 FL
15	1	*REAR END PANEL TOP GARNISH	Cracked	85.40 FL	*85.40 FL
16	1	*SPARE TYRE FLOOR PANEL	Dented	1,045.50 FL	*1,000.00 FL
17	1	*SPARE TYRE FLOOR PANEL SCR	EW Necessary	17.00 FL	*17.00 FL
18	2	*SPARE TYRE SIDE GARNISH	Serviceable	161.60 FL	*-FL
19	1	*SPARE TYRE HARDBOARD	Bent	462.10 FL	*462.10 FL
20	2	*REAR FENDER INNER TRIM BOAI	RD Cracked	189.30 FL	*189.30 FL
21	1	*REAR BUMPER	Bent	599.50 FL	*599.50 FL
22	1	*REAR BUMPER SIDE	O/S Cracked	306.80 FL	*153.40 FL
23	2	*REAR BUMPER SIDE RETAINERS	Serviceable	34.80 FL	*-FL
24	1	*TAILLAMP ASSY L/H	Cracked	420.60 FL	*420.60 FL
25	1	*INSULATOR PADDING	Cracked	120.00 FS	*120.00 FS
26	8	*TAILGATE GARNISH CLIPS	Necessary	33.60 FS	*33.60 FS
27	2	*SEALANT	Necessary	80.00 FS	*80.00 FS
28	1	*SET REAR BUMPER CLIPS	Necessary	35.00 FS	*35.00 FS
29	1	*SET REVERSE SENSOR	Necessary	350.00 FS	*200.00 FS
F=Fra	inchise part.	S=SpcNett. L=ListItemDisc.			
			Sub Total (S\$)	7,501.20	6,135.70
	- List Item Discount on L Items 20.00/20.00% (S\$)			1,376.52	1,133.42
			Total Parts (S\$)	6,124.68	5,002.28

Report was unsubmitted during this print-out.

Adjuster Report Page 4 of 4

# Recommended Miscellaneous Items

There are no new miscellaneous items selected.

# Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO CHECK WIRING FUNCTION	New	30.00	20.00
2	TO APPLY RUST PROOFING ON REPLACED/ REPAIRED PANEL	New	80.00	60.00
3	TO TRANSFER TAILGATE	New	80.00	60.00
4	TO REMOVE AND REFIX CAMERA	New	60.00	30.00
5	TO REMOVE AND REFIX TAILGATE GLASS	New	140.00	120.00
6	TO REMOVE AND REFIX CUSHION SEAT	New	80.00	60.00
7	LABOUR CHARGES	New	1,600.00	1,400.00
8	TO PUTTY AND SPRAY PAINTING CHARGES	New	1,600.00	1,400.00
	Gross Lab	our Cost (S\$)	3,670.00	3,150.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >