

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 19 March, 2019 4:57 PM
To: Bennie-WZ.Tan@aig.com
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: <SEEK MANDATE> Your Ref: 5749877824SG-003 _ACCIDENT INVOLVING VEHICLES GBG 4439G (OI) AND SLS 4732C (TP) ON 21/08/2018 LKK RFE CC4/AIG18015396/Nhb3

Dear Bennie,

We refer further to our below email.

Please be informed that TP is prepared to accept a global sum of **\$8,000.00** (all in).

Kindly advise if we can proceed to settle the matter and/or for your further instruction if any.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAUTO)
Sent: Wednesday, 13 March, 2019 3:04 PM
To: 'Tan, Bennie-WZ'
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: <SEEK MANDATE> Your Ref: 5749877824SG-003 _ACCIDENT INVOLVING VEHICLES GBG 4439G (OI) AND SLS 4732C (TP) ON 21/08/2018 LKK RFE CC4/AIG18015396/Nhb3

Dear Bennie,

We refer to the below email.

Please find below breakdown of days as per our surveyor.

Panel Beating – 6 Days

Spray Painting – 2 Days

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

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From: Tan, Bennie-WZ [<mailto:Bennie-WZ.Tan@aig.com>]

Sent: Sunday, 10 March, 2019 9:24 AM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: <SEEK MANDATE> Your Ref: 5749877824SG-003 _ACCIDENT INVOLVING VEHICLES GBG 4439G (OI) AND SLS 4732C (TP) ON 21/08/2018 LKK RFE CC4/AIG18015396/Nhb3

Hi Vic

Referring to your email below.

Per our previous email, we also requested for a breakdown to the recommended days.

Best Regards

Bennie Tan
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Thursday, March 07, 2019 4:06 PM

To: Tan, Bennie-WZ

Cc: Admin A; Vic (LKKAuto)

Subject: RE: <SEEK MANDATE> Your Ref: 5749877824SG-003 _ACCIDENT INVOLVING VEHICLES GBG 4439G (OI) AND SLS 4732C (TP) ON 21/08/2018 LKK RFE CC4/AIG18015396/Nhb3

Dear Bennie,

We refer to your below email.

Please refer to the below comments with regards to your queries:

1. **TAILGATE WIPER MOTOR** – it was working intermittently when tested during the first survey
2. **SPARE TYRE FLOOR PANEL** – it was dented. Please refer to photos 27-28 in merimen.
3. **TAILLAMP ASSY L/H** – cut/scratch was observed. Please refer to photo 14. The edge of the tailgate hit against the lamp cover during the impact.

With regards to the labour cost, there is a need to cut and weld the end panel and spare tyre panel. A total of 8 repair days were recommended.

Meanwhile, TP had proposed and agreed to settle the claim in full at a global sum of **\$8,000.00** (all in).

Thank you.

Best Regards,

Vic Alpeh | Case Handler

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From: Tan, Bennie-WZ [<mailto:Bennie-WZ.Tan@aig.com>]

Sent: Monday, 4 March, 2019 12:56 AM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: <SEEK MANDATE> Your Ref: 5749877824SG-003 _ACCIDENT INVOLVING VEHICLES GBG 4439G (OI) AND SLS 4732C (TP) ON 21/08/2018 LKK RFE CC4/AIG18015396/Nhb3

Hi Vic

Referring to your email below.

Kindly let us have your further comments on your recommendation on the following parts:

1. **TAILGATE WIPER MOTOR**
2. **SPARE TYRE FLOOR PANEL**
3. **TAILLAMP ASSY L/H**

Also, please advise on the breakdown on labour cost as well as the recommended repair days.

Thank you.

Best Regards

Bennie Tan
AIG

Senior Complex Claims Examiner

From: Vic (LKKAUTO) [<mailto:vic@lkkauto.com>]

Sent: Tuesday, January 29, 2019 11:26 AM

To: Tan, Bennie-WZ

Cc: Admin A; Vic (LKKAUTO)

Subject: <SEEK MANDATE> Your Ref: 5749877824SG _ACCIDENT INVOLVING VEHICLES GBG 4439G (OI) AND SLS 4732C (TP) ON 21/08/2018 LKK RFE CC4/AIG18015396/Nhb3

Your Ref: 5749877824SG

Our Ref: CC4/AIG18015396/Nhb3

Dear Bennie,

ACCIDENT INVOLVING VEHICLES GBG 4439G (OI) AND SLS 4732C (TP) ON 21/08/2018

We refer to the subject matter.

It was reported that Insured vehicle had rear-ended TP vehicle.

We had spoken to the Insured Driver Mr Muhammad Izzudin and he was informed of the TP claim, liability and NCD issue. Insured had agreed to settle the matter. A letter was sent out to the Insured and no further feedback till to date.

Summary to offer to repairer **CYS AUTOMOBILE SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 10,480.31	\$ 7,062.00
Loss of Use (\$100 x 13 days)	\$ 1,300.00	\$ 1,100.00 (\$100 x 11 days)
LTA Search Fee	\$ 7.45	\$ 7.45
TOTAL	\$ 11,787.76	\$ 8,169.45

Breakdown of days is as follows:

Recommended days	8 Days
Weekends / Downtime	3 Days
TOTAL	11 Days

Relevant supporting claim documents are uploaded in merimen for your perusal.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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