

## Vic (LKKAUTO)

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**From:** CYSAUTO <cysauto@singnet.com.sg>  
**Sent:** Thursday, 21 March, 2019 9:34 AM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A; Bryan Ang (LKKAUTO)  
**Subject:** RE: OUR REF: SLS4732C YOUR INSURED: GBG4439G - \*\*\*LKK  
REF:CC4/AIG18015396/Nhb3 - TAX INV & DV  
**Attachments:** TAX INV.jpg; AUTHORISATION TO ACT.jpg; RELEASE VOUCHER.jpg

Dear Mr Vic,

### WITHOUT PREJUDICE

Attached herewith Tax Invoice, Authorization to Act and Release Voucher for your attention. Kindly let us have your respective cheque made in favour of “**CYS AUTOMOBILE SERVICES PTE LTD**” without delay. Thanks

Warm regards,  
Ms Tee Wee Sin



**CYS AUTOMOBILE SERVICES PTE LTD**  
38 Woodlands Industrial Park E1 #07-17 S(757700)  
Tel: 62192098 Fax: 62192096  
Email: [cysauto@singnet.com.sg](mailto:cysauto@singnet.com.sg)

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**From:** Vic

(LKKAUTO) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Wednesday, March 20, 2019 4:58 PM  
**To:** CYSAUTO <cysauto@singnet.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>  
**Subject:** RE: OUR REF: SLS4732C YOUR INSURED: GBG4439G - \*\*\*LKK REF:CC4/AIG18015396/Nhb3 - REQUEST DV

Without Prejudice

Dear Ms Tee,

Please find attached DV for your further action.

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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**From:** Bryan Ang (LKKAuto)

**Sent:** Tuesday, 12 March, 2019 11:00 AM

**To:** CYSAUTO; Vic (LKKAuto)

**Cc:** SUR

**Subject:** RE: OUR REF: SLS4732C YOUR INSURED: GBG4439G - \*\*\*LKK REF:CC4/AIG18015396/Nhb3 - REQUEST DV

Dear Vic

Please advice what is the hold up if any.

Best Regards,

**Bryan Ang**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [bryanang@lkkauto.com](mailto:bryanang@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CYSAUTO <[cysauto@singnet.com.sg](mailto:cysauto@singnet.com.sg)>

**Sent:** Tuesday, 12 March 2019 10:58 AM

**To:** Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** FW: OUR REF: SLS4732C YOUR INSURED: GBG4439G - \*\*\*LKK REF:CC4/AIG18015396/Nhb3 - REQUEST DV

**Importance:** High

Dear Mr Bryan Ang,

**WITHOUT PREJUDICE**

We still not yet received Discharge Voucher even we are agreed settlement at \$8000.

Kindly check. Thanks and look forward for your reply.

Warm regards,

Ms Tee Wee Sin



**CYS AUTOMOBILE SERVICES PTE LTD**

38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096

Email: [cysauto@singnet.com.sg](mailto:cysauto@singnet.com.sg)

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**From:** CYSAUTO [<mailto:cysauto@singnet.com.sg>]  
**Sent:** Friday, March 08, 2019 9:48 AM  
**To:** 'bryanang@lkkauto.com' <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>; 'Vic (LKKAuto)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Cc:** 'sur@lkkauto.com' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** FW: OUR REF: SLS4732C YOUR INSURED: GBG4439G - \*\*\*LKK REF:CC4/AIG18015396/Nhb3 - REQUEST DV  
**Importance:** High

Dear Mr Bryan Ang,

**WITHOUT PREJUDICE**

Refer tele-conversation dated 07 March 2019.

As spoken, we are agreed the settlement at \$8,000 all in.

Kindly let us have your respective DV made in favour of “**CYS AUTOMOBILE SERVICES PTE LTD**” without delay. Thanks

Warm regards,

Ms Tee Wee Sin



**CYS AUTOMOBILE SERVICES PTE LTD**

38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096

Email: [cysauto@singnet.com.sg](mailto:cysauto@singnet.com.sg)

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**From:** CYSAUTO

[<mailto:cysauto@singnet.com.sg>]

**Sent:** Friday, December 21, 2018 4:16 PM

**To:** 'Vic (LKKAuto)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** 'Naz (LKKAuto)' <[Naz@lkkauto.com](mailto:Naz@lkkauto.com)>; 'sur@lkkauto.com' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** FW: OUR REF: SLS4732C YOUR INSURED: GBG4439G - \*\*\*LKK REF:CC4/AIG18015396/Nhb3 - DEMAND LETTER

**Importance:** High

Dear Mr Naz,

**WITHOUT PREJUDICE**

I wish to inform you that we are agreed the repair cost at \$6,600.00

Dear Mr Vic,

We have instruction to accept as follow:

Cost of Repair	\$ 7,062.00(inclusive GST)
Loss of Use (13daysX\$100)	\$ 1,300.00(recommend 10days+arrangement+2 weekends)
LTA Fees	\$ 7.45(as claimed)
<b>TOTAL</b>	<b>\$ 8,369.45</b>

Kindly let us have your confirmation on this claim asap. Thanks and look forward for your reply.

Warm regards,

Ms Tee Wee Sin



## CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096

Email: [cysauto@singnet.com.sg](mailto:cysauto@singnet.com.sg)

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**From:** Shu Pei  
(LKKAUTO)

[<mailto:shupeil@lkkauto.com>]

**Sent:** Friday, August 24, 2018 2:38 PM

**To:** CYSAUTO <[cysauto@singnet.com.sg](mailto:cysauto@singnet.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: OUR REF: SLS4732C YOUR INSURED: GBG4439G - KINDLY CHECK LIABILITY \*\*\*LKK  
REF:CC4/AIG18015396/Nhb3

Dear Ms Tee,

We refer to the above matter.

Please be informed that we are currently **pending for OI GIA report.**

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

*To check availability of the case handler, you may contact the undersigned.*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CYSAUTO <[cysauto@singnet.com.sg](mailto:cysauto@singnet.com.sg)>

**Sent:** Friday, 24 August 2018 1:35 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** OUR REF: SLS4732C YOUR INSURED: GBG4439G - KINDLY CHECK LIABILITY

**Importance:** High

Dear Sir,

**WITHOUT PREJUDICE**

Attached herewith estimate surveyed by Mr Nazril and GIA report for your attention.

Kindly check liability for this claim. Thanks and look forward for your reply.

Warm regards,

Ms Tee Wee Sin



**CYS AUTOMOBILE SERVICES PTE LTD**

38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096

Email: [cysauto@singnet.com.sg](mailto:cysauto@singnet.com.sg)

**From:**

AIG

SGP,

Claims-Survey [[mailto:AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)]

**Sent:** Thursday, August 23, 2018 2:25 PM

**To:** CYS Auto, Woodlands <[cysauto@singnet.com.sg](mailto:cysauto@singnet.com.sg)>

**Subject:** RE: ARRANGE FOR THIRD PARTY SURVEY FOR VEHICLE SLS4732C AGAINST GBG4439G

Without Prejudice

Hi Esther,

We'll appoint AIG in-house surveyor to inspect the vehicle, kindly confirm acceptance.

Thanks.

AIG Claims Survey

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**From:** CYS Auto, Woodlands [<mailto:cysauto@singnet.com.sg>]

**Sent:** Thursday, August 23, 2018 1:34 PM

**To:** AIG SGP, Claims-Survey

**Subject:** ARRANGE FOR THIRD PARTY SURVEY FOR VEHICLE SLS4732C AGAINST GBG4439G

Dear Officer,

ACCIDENT INVOLVING SLS4732C & GBG4439G ON 21.AUG.18

Kindly arrange for a survey for my client's vehicle SLS4732C against your insured GBG4439C.

Vehicle is in 38, WOODLANDS INDUSTRIAL PARK E1 #07-17 (S) 757700.

Kindly let me have the officer in charge and also the liability of this case.

I've attached the GIA report and ESTIMATE for your reference.

Thanks.

Regards,

Esther Lim

CYS AUTOMOBILE SERVICES PTE LTD

TEL: 62192098

FAX: 62192096

