



Insured Vehicle No.

Name of Insured

SUGUNAVATHI OLO G PRASINASAMY

Claim No.

Policy No.

0000010.00013X

Insured Tel No.

HP:

Make / Model

V-Jetta

Excess Sec II : S\$

D.O.A:

19/8/2018

Place of Accident

7 MILL RD

Is driver the owner?

( YES / NO )

Nature of Accident

If NO, Driver Name / Age:

KUNHAN MANO KAPA

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

90108941

(V/L: YES / NO)

Insured Liability:

%

Final ? Yes / No

SH 720 T



INSRS:

WSP:

Tel:

Liability:

RMKS:

chua luyas



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

12/9/2018

SH 720 T - 01/01/2018 0134 / Kunhan Mano Kapa - 90108941

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI: 4/12/18 2-01-18

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

22/8

Sent By:

ANK

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$ 500

( 2 days)

Reduction: 87.91

%

Email

Call

FINAL SETTLEMENT

Date/Time:

17/12/18

Confirm with

Sim Wong

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

27

Repair Cost:

(1/417)

S\$ 321.00

Loss of Rental (LOR):

S\$ 169.50

( 1.5 days)

X \$113.00

Loss of Use (LOU):

S\$

-

( 5 days)

X \$113.00

Loss of Income (LOI):

S\$ 75.00

( 5 days X 1.5 days)

LOR only

LOU only

LOR + LOU

LOR + LOI

LOI

LOI

LOI

LOI

LOI

LOI

LOI

LOI

LOI

LOI

LOI

LOI

LOI

LOI

LOI

LOI

LOI

LOI

LOI

LOI

LOI

LOI

LOI

LOI

LOI

LOI

LOI

LOI

LOI

LOI

LOI

LOI

LOI

LOI

LOI

LOI

LOI

LOI

LOI

LOI

LOI

GIA/LTA Search

S\$ 7.44

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/Independent)

Legal Cost:

S\$

-

Total:

S\$ 572.99

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$ 572.99

Name 1:

Comfort Relgro Engineering Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

\$400.00

18/12/18

OK

19/12/18

OK

Final to rev (collision)

(05/11/13)

Butre: Kalvin

REF:

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimate/Cost: \_\_\_\_\_

OD/TP/WS/TP RES/OD RES/EVA/INV/MV

To Insured Vehicle No: \_\_\_\_\_

at Workshop m/s: \_\_\_\_\_

of: \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No: \_\_\_\_\_

Claims No: \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal or Market Value: \_\_\_\_\_

IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or NoLum Sum: 2.8% 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SH 7220 T Yr Regn: 3 Apr 2014

Type: M.Car / M.Cycle / Bus / Van / Lorry / T/Tr / Prime Mover /

Truck / Trailer or

Make: Hyundai Z40 cc 1685Colour: Blue A/C: Ins 6 / Std / NI / NASp. Reading: 674168 T/Radio: Ins 0 / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: KMHLB414ME405369PGen. Cond: 6 / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brakes: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / Rim or

Tyre Size: F: 205/60R16

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or West/Ke.Front: 7 mm Rear: 7 mmR/Bal: 7 mm L/Bal: 7 mmD.O.A: 19/8/14 D.O.I: 23/8/14Survey held at: (DHE (Loyang))

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear o/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time | Action / Instruction

EQ  
4

Date/Time, File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Report Format: \_\_\_\_\_

Lump Sum / I.B.I: (\$ \_\_\_\_\_)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)☐ : Interview (\$ \_\_\_\_\_)☐ : Tech. Invs (\$ \_\_\_\_\_)☐ : Weekend (\$ \_\_\_\_\_)

Survey Fee:

Transportation:

\$ + RS: \$ \_\_\_\_\_

Photos

Others

TOTAL

P/P 4300.00 / R/P 2,181.58 / 81.91 %

## REPAIR ESTIMATE\*

MAKE :

DATE 23/8/2018 22:21

DATA: 19.03.18

MODEL : HYUNDAI i40		Qty	Parts Description/ Labour	Type	Unit Price	Amount
			Rear Bumper X repair			\$ 603.60
			Rear Bumper Reinforcement X			\$ 504.35
			Rear Bumper Reinforcement Bracket (LH/RH) X		\$ 180.00	\$ 360.00
			Rear Bumper Side Bracket X			\$ 49.00
			Rear Bumper Clips X 17			\$ 22.00
			Rear Bumper Sponge X 50			\$ 143.40
			Rear Bumper Under Cover X 50			\$ 225.00
			SUB TOTAL			\$ 1,907.35
			LESS 20%			\$ 381.47
			DISCOUNTED TOTAL			\$ 1,525.88
			Rear Bumper Reverse Sensor X 50			\$ 135.70
			Rear Bumper Rubber Mat X 17			\$ 50.00
						\$ 185.70
			Labour Charge			\$ 100
			Panel Beating			\$ 350.00
			Spray Painting Charge			\$ 250.00
			Wiring Charge			\$ 50.00
			R/Refix Reverse Sensor			\$ 120.00
			TOTAL LABOUR			\$ 770.00
			ESTIMATE TOTAL			\$ 2,481.58
			<div><div>LKK Auto Consultants hence notify the Repairee of the following:<ul style="list-style-type: none"><li>To resurvey before after spray painting</li><li>To display damaged parts during resurvey</li><li>Parts prices are subject to confirmation</li><li>Third party survey is on a "Without Prejudice" basis</li><li>No illegal modification is allowed</li><li>Supplementary claims must be reinsured and is subject to prior approval from Insurance Company</li></ul></div><div>Acknowledged by Insurer: Signature: Date:</div></div>			

Nett  
Nett

200  
X 100  
X 100

Kaluh LKK  
23/8/18 1515hrs.  
2 Daps.  
4/5  
After Repair photo

Larry Ng

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

# COMFORTDELGRO ENGINEERING

Our Job Ref No : 305203479

Date : 27. Aug. 2018

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156

## FINALIZATION FORM

To : EQ

Fax :

Attn : LKK

Vehicle Reg No. : SH 7220T

Date of Accident : 19. Aug. 2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: EQ SKF4106R

2. The finalized amount shall be:

(a) Spare Parts after List discount 1

(b) Labour Charges \$300.00

**Total for Part-By-Part Repair Cost \$300.00**

(c.) Lumpsum Repair (if applicable)

Total for Lumpsum repair cost after Less: \_\_\_\_\_

**Final Lumpsum Repair cost** \_\_\_\_\_

3. Estimated normal period for repairs: 2 working days.

4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : Lorry Ng

Tel : 6214 8316

Fax : 6546 8156

Signature : 

Name : Kalm

Date : 29/8/18

## For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

\_\_\_\_\_



COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

Date: 27.08.2018

Time: 09:11:01

Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010045  
ADDRESS : COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65508755

JOB NO : 305203479  
REGN NO : SH 7220T  
MILEAGE : 0000000000  
MAKE : HYUNDAI  
MODEL : I-40  
DATE OF REGN : 30.04.2014  
DATE/TIME IN : 23.08.2018 09:00  
ACCIDENT DATE : 19.08.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

SUB-TOTAL : 0.00

JOB NATURE

0000 L PANEL BEATING 100.00

0001 23-502 SPRAYPAINT ON AFFECTED AREA 200.00

SUB-TOTAL : 300.00

TOTAL : 300.00

MVA NAME & SIGNATURE  
DATE :

AUTHORISED : YES / NO  
SURVEYOR NAME & SIGNATURE  
DATE :

EQ

DATE 23/8/2018 22:21

Date: 19.08.18

Qty	Parts Description/ Labour
	Rear Bumper X <i>Repair</i>
	Rear Bumper Reinforcement X ?
	Rear Bumper Reinforcement Bracket (LH/RH) ?
	Rear Bumper Side Bracket ?
	Rear Bumper Clips X
	Rear Bumper Sponge X
	Rear Bumper Under Cover X
	<b>SUB TOTAL</b>
	<b>LESS 20%</b>
	<b>DISCOUNTED TOTAL</b>

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper <i>X repair</i>			\$ 603.60
	Rear Bumper Reinforcement <i>X ?</i>			\$ 504.35
	Rear Bumper Reinforcement Bracket (LH/RH) <i>?</i>		\$ 180.00	\$ 360.00
	Rear Bumper Side Bracket <i>?</i>			\$ 49.00
	Rear Bumper Clips <i>X</i>			\$ 22.00
	Rear Bumper Sponge <i>X</i>			\$ 143.40
	Rear Bumper Under Cover <i>X</i>			\$ 225.00
	<b>SUB TOTAL</b>			<b>\$ 1,907.35</b>
	<b>LESS 20%</b>			<b>\$ 381.47</b>
	<b>DISCOUNTED TOTAL</b>			<b>\$ 1,525.88</b>
	Rear Bumper Reverse Sensor <i>X</i>			\$ 135.70
	Rear Bumper Rubber Mat <i>X</i>			\$ 50.00
				<b>\$ 185.70</b>
	<b>Labour Charge</b>			
	Panel Beating			<del>\$ 350.00</del>
	Spray Painting Charge			<del>\$ 250.00</del>
	Wiring Charge			<del>\$ 50.00</del>
	R/Refix Reverse Sensor			<del>\$ 120.00</del>
	<b>TOTAL LABOUR</b>			<b>\$ 770.00</b>
	<b>ESTIMATE TOTAL</b>			<b>\$ 2,481.58</b>

Customers hence notify the Repairer of the following:

- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party supply is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Accepted by Repairer  
Signature: \_\_\_\_\_  
Date: \_\_\_\_\_

*Kalish 16/11/14*

*23/8/18*

*2 Days*

*4/5*

*After Repair photo*

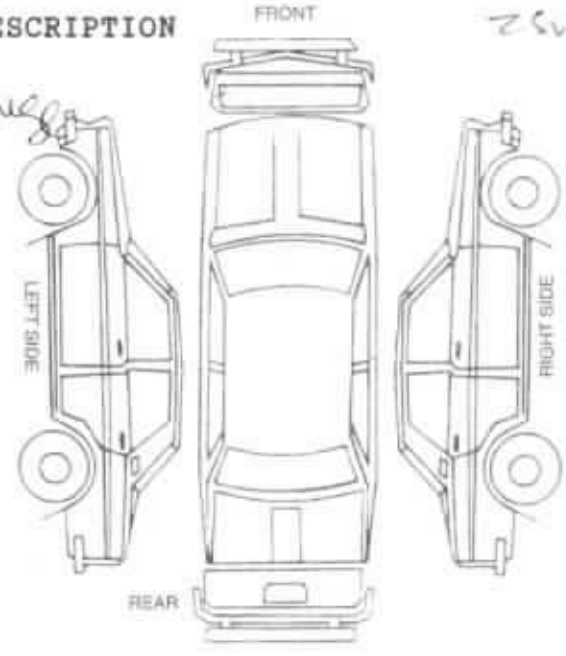
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Team:	ARC Repair TP(CLSO)1	JOB CARD	Sales Order:	JC NO.: 305203479
STOMER	COMFORT TRANSPORTATION PTE LTD	REGN NO.: SH 7220T	MILEAGE	
MS	7010045	MAKE: HYUNDAI	FUEL	
STOMER NO.	383 SIN MING DRIVE	MODEL: I-40	DATE/TIME IN	23.08.2018 09:00
RESS	Singapore SINGAPORE 575717	YR OF MANU: 30.04.2014	TARGET DATE	
(R)	65508755	CHASSIS CODE: KMHLB41UMEU053698	COMPLETION DATE/TIME	
(P)				
COUNT CARD NO.				

JOB DESCRIPTION

Accident Date: 19.08.2018  
NATURE: 3P 19.08.2018

S/NO	LABOR CODE	DESCRIPTION	FRONT	REAR	LEFT SIDE	RIGHT SIDE
		EQ - hari Rear damage				
		LRC/Kolmi -				



BOOKED & PASSED OUT BY:

SERVICE ADVISOR CUSTOMER'S SIGNATURE

Acknowledgement Slip

Exit Pass

Vehicle No.: SH 7220T LARRY

Vehicle No.: SH 7220T

Signature of Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard

**Poh Kin (LKKAUTO)**

---

**From:** Jim Wong See Pah <jimwong@cdge.com.sg>  
**Sent:** Monday, 17 December 2018 9:39 AM  
**To:** Poh Kin (LKKAUTO)  
**Subject:** Re: Our Ref: CC3/EQI18015394/K1fa3; Your Ref: T0818/ SH 7220T/ JW(st)

Dear Mr Chong

Please process settlement in sum \$572.99 for resolving our property damage claim amicably.

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd

---

**From:** Poh Kin (LKKAUTO) <pohkin@lkkauto.com>  
**Sent:** Saturday, 15 December 2018 3:33 PM  
**To:** Jim Wong See Pah  
**Subject:** Our Ref: CC3/EQI18015394/K1fa3; Your Ref: T0818/ SH 7220T/ JW(st)

**WITHOUT PREJUDICE**

Our Ref: CC3/EQI18015394/K1fa3  
Your Ref: T0818/ SH 7220T/ JW(st)

Dear Jim,

**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKF 4106R AND SH 7220T ON 19.08.2018**

We refer to the above matter.

Towards an amicable settlement and without admission of liability to our Insured's part, we offer settlement as below:

1. Cost of Repair (w/GST)	S\$ 321.00
2. Loss of Rental (\$113.00 x 1.5 days)	S\$ 169.50
3. Loss of Income (\$50.00 x 1.5 days)	S\$ 75.00
4. LTA search	<u>S\$ 7.49</u>
	<u><b>S\$ 572.99</b></u>

Kindly confirm acceptance.

Your prompt reply will be very much appreciated.



## Poh Kin (LKKAUTO)

**From:** Poh Kin (LKKAUTO)  
**Sent:** Saturday, 15 December 2018 3:34 PM  
**To:** 'Jim Wong See Pah'  
**Subject:** Our Ref: CC3/EQI18015394/K1fa3; Your Ref: T0818/ SH 7220T/ JW(st)  
**Importance:** High

### WITHOUT PREJUDICE

Our Ref: CC3/EQI18015394/K1fa3  
Your Ref: T0818/ SH 7220T/ JW(st)

Dear Jim,

### ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKF 4106R AND SH 7220T ON 19.08.2018

We refer to the above matter.

Towards an amicable settlement and without admission of liability to our Insured's part, we offer settlement as below:

1. Cost of Repair (w/GST)	S\$ 321.00
2. Loss of Rental (\$113.00 x 1.5 days)	S\$ 169.50
3. Loss of Income (\$50.00 x 1.5 days)	S\$ 75.00
4. LTA search	S\$ 7.49
	<b>S\$ 572.99</b>

Kindly confirm acceptance.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

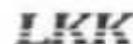
Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not

Our Ref : T 0818 / SH 7220T / JW(st)  
Your ref : \_\_\_\_\_  
Date : 29-Aug-18

EQ Insurance Company Limited  
5 Maxwell Road, MND Complex  
#17-00 Tower Block  
Singapore 069110

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Marline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198002200

Workshops

Braddell  
205 Braddell Road  
Singapore 579701

Loyang  
59 Loyang Drive  
Singapore 508969

Sin Ming  
383 Sin Ming Drive  
Singapore 575717

Pandan  
45 Pandan Road  
Singapore 609286

Ubi  
320 Ubi Road 3  
Singapore 408649

Senoko  
24 Senoko Loop  
Singapore 758156

Sungei Kadut  
7 Sungei Kadut Way  
Singapore 728791

Yishun  
501 Yishun Industrial Park A  
Singapore 768732

Attn : **Motor Claims Department**

**WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SH 7220T YOUR INSURED SKF4106R  
AND OTHER \_\_\_\_\_ ON 19.08.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SH 7220T which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SKF4106R we are submitting these claims for your consideration on behalf of the claimants.

#### TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 321.00
2	<u>2</u> days Loss of Rental @ \$ 113.00 per day	\$ 226.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	-
<b>Sub Total :</b>		<b>\$ 554.49</b>

#### HIRER'S CLAIM

7	<u>2</u> days Loss of Income @ \$ 80.00 per day	\$ 160.00
<b>Total Claims:</b>		<b>\$ 714.49</b>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 8 pcs.  
b) LTA search slip/s of : SKF4106R  
c) GIA / Police report/s of : SH 7220T  
d) Letter of authority from owner / hirer / operator  
( ) Witness statement/s ( ) Towing/Medical bill/receipts ( ) Certificate of Insurance  
( X ) Photograph/s of Accident Scen ( x ) Downtime/Mileage record ( x ) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*Jim Wong*

Deputy Manager

CDGE Claims Department

Tel : 6214 8374 Fax: 6214 1843 Email : jimwong@cdge.com.sg

This is a computer generated letter. No signature is required.

**Poh Kin (LKKAuto)**

---

**From:** Poh Kin (LKKAuto)  
**Sent:** Tuesday, 4 December 2018 9:20 AM  
**To:** 'MANOKARA\_S@ITE.EDU.SG'  
**Subject:** ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKF 4106R AND SH 7220T  
ALONG EAST COAST PRAK SERVICE ROAD ON 19.08.2018.

**Importance:** High



Auto  
Consultants  
Pte Ltd

---

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/EQI18015394/K1fa3

**SUGUNAVATHI D/O G KRISHNASAMY**  
Policy Holder

Attn: Mr Kunalan Manokara

Dear Sir/Madam,

**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKF 4106R AND SH 7220T ALONG EAST COAST PRAK  
SERVICE ROAD ON 19.08.2018.**

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

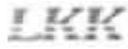
Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

## LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING  
ALONG

I 40 SH7220T , SKF4106R

ON 19-Aug-18 15:00

EAST COAST PARKWAY ( SLIP RD ) TWDS MARINE PARADE.

I / We

PANG BOH KOW @ PANG... (Hirer) NRIC No.: S0002963G

and/or

(Relief) NRIC No.:

Taxi Number

SH7220T

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

20-Aug-2018

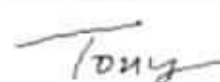
Name of Hirer

PANG BOH KOW @ PANG SOON SIN

Hirer NRIC

S0002963G

Signature :



Address

170 BISHAN STREET 13 #05-65  
570170

Contact No.

91158957

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010325

RQ INSURANCE COMPANY LIMITED

5 MAXWELL ROAD TOWER BLOCK #17-00  
SINGAPORE SG 069110

CONTACT NO: 62239433

VEHICLE NO  
SH 7220T

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
30.04.2014

CHASSIS CODE  
KMHT841UMKU053698

INV. NO/DATE  
91392283 28.08.2018

JOB NO.  
305203479

OILMETER READING

DATE/TIME IN  
23.08.2018 09:00

Description : 3P 19.08.2018

S/No Part No.

Qty Unit Price Wdisc Net

PART REQUISITION

SUB-TOTAL : 0.00

JOB NATURE

S/No	Part No.	Description	Qty	Unit Price	Wdisc	Net
0001	1	PANEL HEATING	100.00			100.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	200.00			200.00

SUB-TOTAL : 300.00

Items total	300.00
Add GST @ 7.000 %	21.00
Invoice amount	321.00

WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST THE RISK OF ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR DAMAGE OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL, WITHIN 3 DAYS FROM SUCH DELIVERY, ADVISE THE COMPANY IN WRITING OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY ARREARS DUE AND PAYABLE TO THE COMPANY BY THE CUSTOMER AND NOT END ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE MONTH END OF THE PERIOD OF DEFAULT.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY DISCREPANCY OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010325	91392283	321.00	

## TAX INVOICE

8010325

EQ INSURANCE COMPANY LIMITED

5 MAXWELL ROAD TOWER BLOCK #17-00  
SINGAPORE SG 069110

CONTACT NO: 62239433

VEHICLE NO  
SH 7220T

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
30.04.2014

CHASSIS CODE  
KMHL841UMEU053698

INV. NO/DATE  
91392283 28.08.2018

JOB NO.  
305203479

CUSTOMER READING

DATE/TIME IN  
23.08.2018 09:00

Issued by : KATHERINETAN 28.08.2018 14:41:37  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS RISK.  
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM DELIVERY ADVISE THE COMPANY IN WRITING TO THE COMPANY OF ANY COMPLAINTS OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.  
INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DAY DUE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.  
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010325	91392283	321.00	

Our Ref: CT18080563

Date: 28 August 2018



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	19/08/2018 @ 15:00 hrs
ALONG	EAST COAST PARKWAY ( SLIP RD ) TWDS MARINE PARADE.
INVOLVING	SKF4106R

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH7220T** (the "Taxi"). The Taxi was hired to **PANG BOH KOW @ PANG SOON SIN IC NO S0002963G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$113.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.



[illegible]

**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SKF4106R	19 Aug 2018 / 15:00:00	Successful	E04	EQ INSURANCE COMPANY LTD

Previous OK



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 20/12/2018

**THIRD PARTY DIRECT SETTLEMENT**

Vehicle No.	SKF 4106R (Insd Veh)	Your Ref. No. : DMPPHQ18-003137
	SH 7220T (TP Veh)	Our Ref. No. : CC3/EQI18015394/K1fa3q2
Date of Accident	19/8/2018	

Liability	100%	
Final Repair Cost	: \$ 321.00	
Loss of Income	: \$ 75.00	1.5 days
Rental (If any)	: \$ 169.50	1.5 days
Others:	: \$ 7.49	
	: \$	
	572.99	
Final Settlement Sum	: \$ 572.99	
Remarks	:	

<u>Payment Instruction: Payee's Breakdown</u>		
1)	COMFORTDELGRO ENGINEERING PTE LTD	: \$ 572.99
		: \$

JOANNE LEE  
LKK Auto Consultants Pte Ltd

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC3/EQI18015394/K1fa3q2

5 MAXWELL ROAD  
#17-00 TOWER BLOCK  
MND COMPLEXSINGAPORE 069110

Date : 20-12-2018



Code : EQI

**1. Policy Particulars :- THIRD PARTY CLAIM**

Insured Veh.	SKF 4106R	Veh. Inspected	SH 7220T
Policy No.	DMPPHQ18-003137	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	23/08/2018

**2. Vehicle Particulars & Condition**

Make & Model	HYUNDAI I40	c.c	1685
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	KMHLB41UMEU053698	Colour	BLUE
Odometer	674168	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

**3. Conditions of Tyres**

	Size	Make	Balance
R/H Front Tyre	205/60 R16	WEST LAKE	7 mm
L/H Front Tyre	205/60 R16	WEST LAKE	7 mm
R/H Rear Tyre	205/60 R16	WEST LAKE	7 mm
L/H Rear Tyre	205/60 R16	WEST LAKE	7 mm

**4. Description of Damages**

THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION. DAMAGES SEE DETAILS.
--------------------------------------------------------------------------------

**5. General Information**

Accident Date	19/08/2018	Inspection Date	23/08/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

**5a. Remarks**

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
----------------------------------------------------------------------------------------------------------------------------------------

**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
-------------------------------------	----------------

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Page No.: 1 of 1

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SH 7220T**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>REPLACEMENT OF PARTS</u></b>			
1	REAR BUMPER	TO REPAIR SEE LABOUR	603.60	-
1	REAR BUMPER REINFORCEMENT	SERVICEABLE	504.35	-
2	REAR BUMPER REINFORCEMENT BRACKET (LH/RH) @\$180.00	SERVICEABLE	360.00	-
1	REAR BUMPER SIDE BRACKET	SERVICEABLE	49.00	-
1	REAR BUMPER CLIPS	NOT NECESSARY	22.00	-
1	REAR BUMPER SPONGE	SERVICEABLE	143.40	-
1	REAR BUMPER UNDER COVER	SERVICEABLE	225.00	-
	LESS 20% DISCOUNT		-381.47	-
			1,525.88	-
	<b><u>SPECIAL NETT ITEMS</u></b>			
1	REAR BUMPER REVERSE SENSOR (SN)	SERVICEABLE	135.70	-
1	REAR BUMPER RUBBER MAT (SN)	NOT NECESSARY	50.00	-
			185.70	-
	<b><u>LABOUR</u></b>			
	PANEL BEATING .INCLUSIVE OF THE REPAIR OF REAR BUMPER .		350.00	100.00
	SPRAY PAINTING CHARGE.		250.00	200.00
	WIRING CHARGE.	NOT NECESSARY	50.00	-
	R/REFIX REVERSE SENSOR .	NOT NECESSARY	120.00	-
			770.00	300.00
	<b>GRAND TOTAL</b>		<b>2,481.58</b>	<b>300.00</b>
	<b>RECOMMENDED COST OF REPAIRS</b>			<b>300.00</b>

Report Ref No. CC3/EQ18015394/K1fa3q2

**KALVIN ANG WEI KUN**

Automotive Assessor / Investigator

**HO LEONG CHUAN**

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.