

INS CASE OWNER

CC 3 / CTI 180 15383, NKA312

LKK: IDAC:

Surveyor: NKZ Date: 21/8/2018 Registered in Malaysia: 21/8/2018

ASSIGNMENT

Pre-assign / CCU / FTE



Insured Vehicle No. : SJT 1586 X
Name of Insured : Lim Hwee Kat
Insured Tel No. : _____ HP: 9692821
Excess Sec II :SS D.O.A. : 19/08/2018
Is driver the owner? (YES / NO) Nature of Accident :

Claim No. : Sumit 403 for
Policy No. : PMPCSN3103171701
Make / Model : Honda Shuttle
Place of Accident : JB (MSIA) custom offroad
7 SG

IF NO, Driver Name / Age : _____
Driver Tel No. : _____ (V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO
Insured Liability: % Final ? Yes / No

SAB 5318 X



INSRS: Sumit. m
WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INSRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INSRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INSRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____

Date/Time	STAGE	DATE / PIC
<u>21/8/18</u>	Non-Reporting ltr (1st): Non-Reporting ltr (2nd): Non-Reporting ltr (Final): Notification ltr (if non-pickup): Call OI: After call ltr to OI:	
<u>26/6/19</u>	Documentation Check List: Handler Typist	
<u>29/7/19</u>	Notification ltr (if non-pickup): After call ltr to OI: Authorisation To Act: Release Voucher: Final Repair Bill: Car Rental Invoice: Towing Invoice: LTA / GIA: Medical Bill: PIR: Mandate/Reject Instruction: LOD: Payment Breakdown Form: Post-Repair Photos: Others:	

PRELIMINARY ADVICE	Date/Time:	Sent By:	Confirm by:
FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	SS _____	(_____ days) Reduction: _____ %	Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time: <u>1/19</u>	Confirm with <u>Tan Lee Goh</u>	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	% <u>100</u>	(Agreed / Assessed) BOLA S/N No. : <u>27</u>	IF NO or B 28, Ass. Lis :
Repair Cost:	SS <u>2223.51</u>		
Loss of Rental (LOR):	SS <u>490.08</u>	(<u>4</u> days) x <u>\$122.52</u>	
Loss of Use (LOU):	SS <u>-</u>	(<u>5</u> x days)	
Loss of Income (LOI):	SS <u>200.00</u>	(<u>50</u> x <u>4</u> days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]		
GIA/LTA Search:	SS <u>2.00</u>		
Medical:	SS <u>-</u>		
Disbursement:	SS <u>-</u>	(e.g. Tow/Independent)	
Legal Cost:	SS <u>-</u>		
Total:	SS <u>2920.59</u>	Global Sum SS:	
FINAL PAYMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	SS <u>2920.59</u>	Name 1: <u>SMART Taxi Pte Ltd</u>	
Payee 2: (Strike if N.A.)	SS _____	Name 2:	
Payee 3: (Strike if N.A.)	SS _____	Name 3:	

COPY SENT 1/8/19

- 1) Claim status: Normal/Reject/Private Settle
- 2) Report Format: TP
- 3) Survey fee: \$400

Surveyor

NRA

REF:

CTI

TAX 108/18/2075

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop n/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: - % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SHB 5318X Yr Regn: 30 NOV 2017

Typ: M. Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: TOYOTA PRUUS C.C. 1,798

Colour: MAROON A/C: Insured / Std / NI / NA

Sp. Reading: 91,807 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: 3TDK133F4803575427

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In Op / Jammed / Leaked / Burnt or

Brake: In Op / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/65 R15

R: "

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or FALKEN

Front Rear

R/Bal. 6 mm R/Bal. 5 mm

L/Bal. 6 mm L/Bal. 5 mm

D.O.A. 19/8/18 D.O.I. 21/8/18

Survey held at SMRT WOODLANDS

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

REAR O/S

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

PIP - \$2223.51 (Red \$1803.55 / 37%)

CTI PIP

Date/Time, File Pass to? : Preli. Report

1) : Final Report

Date/Time, File Returns to?

2) _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Add Fee: : Site Insp (\$ _____)) \$ + RS. \$ _____

: Interview (\$ _____)) Photos

: Tech. Invs (\$ _____)) Others

: Weekend (\$ _____))

Report Format :

Lump Sum / I.B.I: (\$ _____)

TOTAL

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB5318X
Ref. No : TAX/08/18/2075
Reg. Date : 30/11/2017
Vehicle Type : TAXI
Make : TOYOTA PRIUS
Model : PRIUS4
Name of Driver : JEREMY TAN KIM HAI
Type of Accident : HEAD TO REAR
Date / Time of Accident : 19/08/2018 10:00:00 PM
Accident Reported Date / Time : 20/08/2018 12:00:00 AM
Surveyor is Required? : Yes
Survey by :
Vehicle is Towed Back? : No
Towed Back Date/Time :
Replacement Vehicle issued? : No
Accident Repair Job Card No : 000024097621
Special Instruction to ARC,if any :
TOS / SJT1586X - CHINA TAIPING - LKK
Prepared Date : 21/08/2018 09:35:32 AM



Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKB3FU803575427

Mileage : 0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 507.00	0.00
Total Spray Painting Charges	: 738.00	0.00
Total Material Charges	: 2,001.85	2,001.85
Other Charges	: 460.00	0.00
TOTAL	: 3,706.85	0.00
Lum Sum Total	: 0.00	0.00
No. of Repair Days	: 4.00 <i>3.00</i>	0.00
Prepared / Adjusted By	:	
Arc / Surveyor Sign Off Date	: 21/08/2018 11:19:44 AM	01/01/1900 12:00:00 AM

Prepared / Adjusted Date :

Remarks :

Prepared Date : 21/08/2018 11:19:44 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :

Invoice No :

Quotation Date :

Invoice Date :

Invoice Amount :

Prepared Date :

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR RH REAR PORTION	507.00	0.00
Total Labour	507.00 300	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00 200	0.00
TO RESPRAY FILLER RR BUMPER RH	180.00 100	0.00
TO RESPRAY BUMPER BEAM	180.00 ?	0.00
Total Spray Painting & Panel Beating	738.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00 20	0.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00 X NA	0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00 20	0.00
TO REPLACE SUNDRY PARTS	100.00 X NA	0.00
TO WASH AND VACUUM	60.00 X NA	0.00
Total Other Costs	460.00	0.00

NAZ LKK
 21/8/18 1100
 P/P
 BEFORE PAINT PHOTO

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer
 Signature:
 Date:

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommended	Surveyor Approved	Photos Attached
i2159479 13			COVER, RR BUMPER ASSY	1	423.90	25.00	317.92	Replace	Replace	No <i>CEA</i>
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace	No <i>ne</i>
i2462470 10			PAD, RR BUMPER, RH & LH , 1	2	3.80	25.00	5.70	Replace	Replace	No <i>g ne</i>
i2462470 10			PAD, RR BUMPER, RH & LH , 2	2	3.80	25.00	5.70	Replace	Replace	No <i>g ne</i>
i2462470 0			PAD, RR BUMPER, RH & LH , 3	2	3.80	25.00	5.70	Replace	Replace	No <i>g ne</i>
i2191470 10			SEAL, RR BUMPER ARM, RH & LH	2	11.00	25.00	16.50	Replace	Replace	No <i>g ne</i>
i2575470 0			RETAINER, RR BUMPER, RH	1	112.70	25.00	84.52	Replace	Replace	No <i>g</i>
i2591470 0			SEAL, RR BUMPER , RH	1	85.20	25.00	63.90	Replace	Replace	No <i>g</i>
i1581470 0			LENS & BODY ASSY , RR BUMPER , RH	1	486.80	10.00	438.12	Replace	Replace	No <i>g</i>
i2565479 0			FILLER, RR BUMPER , RH	1	119.90	25.00	89.92	Replace	Replace	No <i>g</i>
i2453470 0			GUARD, RR BUMPER, LOWER	1	558.30	25.00	418.72	Replace	Replace	No <i>DD</i>
i2169470 0			COVER, GUARD RR BUMPER LOWER	1	14.80	25.00	11.10	Replace	Replace	No <i>CEA</i>
i2023470 0			REAR BUMPER REINFORCEMENT	1	318.80	25.00	239.10	Replace	Replace	No <i>g</i>
			SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Replace	No <i>X JVC</i>
i2461470 0			PAD, RR BUMPER, CTR	3	2.20	25.00	4.95	Replace	Replace	No <i>ne</i>
TOTAL MATERIALS								2,001.87	2,001.85	
TOTAL MATERIALS(Discounted)							2,001.85	2,001.85		

dded Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									



TH

24.8.18 / 16:36.

25.8.18 / 11:36.

60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68662623

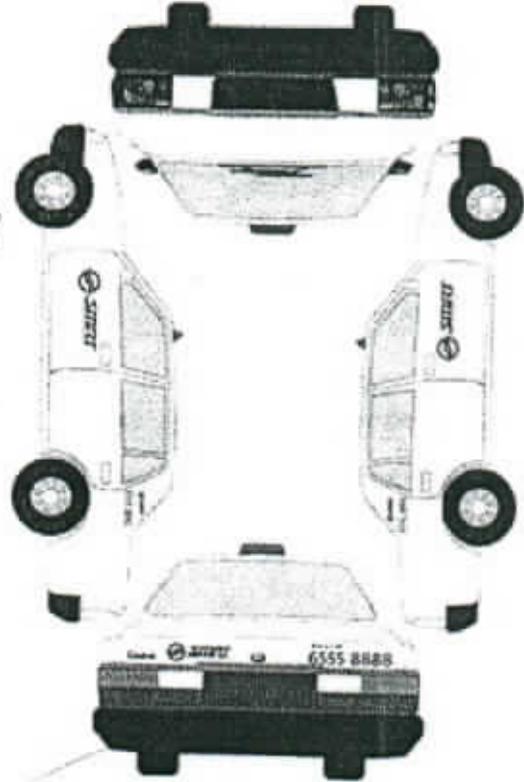
Accident Reporting Number : 68662672

SMRT Accident Vehicle Repair Estimates

21.8.18 / 11:36

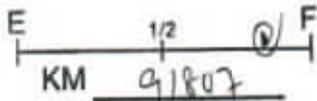
Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB5318X
 Ref. No : TAX/08/18/2075
 Reg. Date : 30/11/2017
 Vehicle Type : TAXI
 Make : TOYOTA PRIUS
 Model : PRIUS4 985538926
 Name of Driver : JEREMY TAN KIM HAI
 Type of Accident : HEAD TO REAR
 Date / Time of Accident : 19/08/2018 10:00:00 PM
 Accident Reported Date / Time : 20/08/2018 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by : Nazil
 Vehicle is Towed Back? : No
 Towed Back Date/Time :
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024097621
 Special Instruction to ARC, if any :



TOS / SJT1586X - CHINA TAIPING - LKK
 BEFORE PAINT PHOTO AND AFTER PAINT PHOTO, FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL SURVEYOR Muhd Nazril (LKK) & Email sur@lkkauto.com HP:98804220

Prepared Date : 21/08/2018 09:35:32 AM



Attached Supplementary

Waga Job No: 08/0495
 Vehicle sent to SMRT Date in: 23.08.18
 Time in: 14:23
 Received by (SMRT):

Recording Camera

Radio Antenna

1st witness Date 21.8.18

2nd witness Date

QC 23/8/18 / 17:57 Pass

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKB3FU803575427

Mileage : 0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 507.00	300.00
Total Spray Painting Charges	: 738.00	300.00
Total Material Charges	: 1,821.86	1,583.51
Other Charges	: 460.00	40.00
TOTAL	: 3,526.86	2,223.51
Lump Sum Total	: 0.00	0.00
No. of Repair Days	: 4.00	3.00
Prepared / Adjusted By	:	NAZ (LKK)
Arc / Surveyor Sing Off Date	: 21/08/2018 11:19:44 AM	21/08/2018 11:36:49 AM

M

LKK

Prepared / Adjusted Date :

Remarks :

Prepared Date : 21/08/2018 11:19:44 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : QN-1808-0608

Invoice No :

Quotation Date : 28/8

Invoice Date :

Invoice Amount : 0.00

Prepared Date : 8/21/2018 11:43:56 AM

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR RH REAR PORTION	507.00	300.00
Total Labour	507.00	300.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	200.00
TO RESPRAY FILLER RR BUMPER RH	180.00	100.00
TO RESPRAY BUMPER BEAM	180.00	0.00
Total Spray Painting & Panel Beating	738.00	300.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	20.00
TO REPLACE SUNDRY PARTS	100.00	0.00
TO WASH AND VACUUM	60.00	0.00
Total Other Costs	460.00	40.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached		
52159479 13			COVER, RR BUMPER ASSY	1	423.90	25.00	317.92	Replace	Replace	No	/	CRB
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace	No	/	REC
52462470 30			PAD, RR BUMPER, RH & LH, 1	2	3.80	25.00	5.70	Replace	Replace	No	/	REC
52462470 20			PAD, RR BUMPER, RH & LH, 2	2	3.80	25.00	5.70	Replace	Replace	No	/	REC
52462470 10			PAD, RR BUMPER, RH & LH, 3	2	3.80	25.00	5.70	Replace	Replace	No	/	REC
52191470 30			SEAL, RR BUMPER ARM, RH & LH	2	11.00	25.00	16.50	Replace	Replace	No	/	REC
52575470 40			RETAINER, RR BUMPER, RH	1	112.70	25.00	84.53	Replace	Check	No	X	SVC
52591470 50			SEAL, RR BUMPER, RH	1	85.20	25.00	63.90	Replace	Check	No	X	IN
81581470 10			LENS & BODY ASSY, RR BUMPER, RH	1	486.80	10.00	438.12	Replace	Replace	No	/	SER
52565479 00			FILLER, RR BUMPER, RH	1	119.90	25.00	89.93	Replace	Check	No	X	SVC
52453470 10			GUARD, RR BUMPER, LOWER	1	558.30	25.00	418.72	Replace	Replace	No	/	CRB
52169470 20			COVER, GUARD RR BUMPER LOWER	1	14.80	25.00	11.10	Replace	Replace	No	/	DIS
52023470 30			REAR BUMPER REINFORCEMENT	1	318.80	25.00	239.10	Replace	Replace	No	/	BT
			SENSOR REVERSE	0	180.00	0.00	0.00	Replace	Not given	No	X	SVC
52461470 10			PAD, RR BUMPER, CTR	3	2.20	25.00	4.95	Replace	Replace	No	/	REC
TOTAL MATERIALS							1,821.87	1,583.51				
TOTAL MATERIALS(Discounted)							1,821.86	1,583.51				

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

1583.51 ✓
 + 300.00 ✓
 + 340.00 ✓

 2223.51

4176.80

CONFIRMED PART BY PART REPAIR \$2223.51 / 3 DAYS

xH
 4/9/18



中国太平
CHINA TAIPING

中国太平保险(新加坡)有限公司

CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

3 Anson Road #16-00 Springleaf Tower Singapore 079900

Tel: 6389 6111 Fax: 6222 1033

Website: www.sg.ontaping.com

Co. Reg. No. 200208394E

Our Reference: **SNM18D04037/C01/6**

Date : **30 AUGUST 2018**

via Ordinary & Registered Mail

**LIM HWEE KIAT
BLK 532 ANG MO KIO AVENUE 10
#01-2485 CHENG SAN CENTRE
SINGAPORE 560532**

Dear Sir / Madam

**ACCIDENT INVOLVING SJT1586X AND SHB5318X ON 19 AUGUST 2018
ALONG MALAYSIA CHECKPOINT TOWARDS SINGAPORE**

We refer to the abovementioned accident.

Please be advised that the third party vehicle, **SHB5318X**, is filing a third party property claim against your vehicle.

We have appointed **LKK Auto Consultants Pte Ltd**, to administer the said claim on our behalf and they will contact you for more information about the accident.

Kindly render your assistance and co-operation accordingly.

Yours truly,
Claims Department

(This is a computer generated letter and no signature is required.)

CC : LKK Auto Consultants Pte Ltd
Attn : THIN THIN
Ref : CC3/CT118015383/NUA3
Contact No : 68412360
via Email : THINTHIN@LKKAUTO.COM

CC : Agent - (AN0083A) - KCB AGENCY

F01/LKKDS-2013

Mei Kwan (LKKAuto)

From: Lucas Lee <lucas.lee@sg.cntaiping.com>
Sent: Thursday, 30 August, 2018 10:03 AM
To: Mei Kwan (LKKAuto)
Subject: RE: Direct Settlement - Accident Involving SJT1586X (OI : CAI - SNM18D04037C02) and SHB5318X (TP : LKK REF - CC3/CTI18015383/Nua3) on 19/08/2018
Attachments: leeSZ_SNM18D04037C01-SJT1586X-LKKDirectSettlementAccidentLtr_CLCR95.890.pdf; MCHM18107797-SJT1586X.pdf
Follow Up Flag: Follow up
Flag Status: Completed
Categories: HMK

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Irene Tay

Lucas Lee
Claims Department (Motor)
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
Direct (65) 6389 6181
Fax (65) 6222 7175/6224 7478
Email: lucas.lee@sg.cntaiping.com
Website: www.sg.cntaiping.com



Disclaimer :

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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Wednesday, 29 August, 2018 1:35 PM
To: Claims Dept of CTI
Cc: Irene Tay; Lucas Lee; Vivian Lau (LKKAuto); Thin Thin (LKKAuto); Admin A
Subject: Direct Settlement - Accident Involving SJT1586X (OI : CAI - TBA) and SHB5318X (TP : LKK REF - CC3/CTI18015383/Nua3) on 19/08/2018

Jia Le (LKK Auto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Friday, 26 July 2019 12:28 PM
To: Jia Le (LKK Auto)
Subject: Returned of DV Re: Accident on 19/8/2018 involving SHB 5318X & SJT 1586X (Our Ref: TAX/08/18/2075/lg) *** LKK REF : CC3/CTI18015383/Nua3
Attachments: img-726121300-0001.pdf

Dear Carlor,

We will pass the original signed DV and ATA (copy attached) to your surveyor when he is here.

Please let us have China Taiping's cheque for \$2,902.59 payable to **SMRT TAXIS PTE LTD**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: 24/07/2019 16:58
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Subject: RE: Acceptance of offer Re: Accident on 19/8/2018 involving SHB 5318X & SJT 1586X (Our Ref: TAX/08/18/2075/lg) *** LKK REF : CC3/CTI18015383/Nua3

Without Prejudice

Dear Lee Gek,

DV and ATA attached.

Thank you.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [mailto:LeeGek@smrt.com.sg]
Sent: Monday, 22 July 2019 12:01 PM
To: Jia Le (LKK Auto)
Subject: Acceptance of offer Re: Accident on 19/8/2018 involving SHB 5318X & SJT 1586X (Our Ref: TAX/08/18/2075/lg) *** LKK REF : CC3/CTI18015383/Nua3

Dear Carlor,

We agreed to accept your offer of \$2,920.59. Please let us have your DV and ATA. Thanks.

Regards
Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: 18/07/2019 17:19
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Subject: RE: URGENT / FINAL REMINDER Re: Accident on 19/8/2018 involving SHB 5318X & SJT 1586X (Our Ref: TAX/08/18/2075/lg) *** LKK REF : CC3/CTI18015383/Nua3

Without Prejudice

Dear Sir/Mdm,

We refer to the above matter.

We propose settlement as follows:-

1. Cost of Repair	\$ 2,223.51
2. Loss of Rental (4days x \$122.52)	\$ 490.08
3. Loss of Income (4days x \$50)	\$ 200.00
4. LTA/GIA Search Fee	\$ 7.00
TOTAL	\$ 2,920.59

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [mailto:LeeGek@smrt.com.sg]
Sent: Thursday, 18 July 2019 4:21 PM
To: Jia Le (LKK Auto)
Subject: URGENT / FINAL REMINDER Re: Accident on 19/8/2018 involving SHB 5318X & SJT 1586X (Our Ref: TAX/08/18/2075/lg) *** LKK REF : CC3/CTI18015383/Nua3

URGENT
FINAL REMINDER

Dear Carlor,

Despite sending 2 reminders, to-date there is still no response.

We attach the scene photo and video footage for your perusal.

Please let us have your offer by **26th July 2019**, otherwise we will escalate the matter. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Sent: 07/06/2019 18:45

To: Vic

Subject: URGENT / 2ND REMINDER Re: Accident on 19/8/2018 involving SHB 5318X & SJT 1586X (Our Ref: TAX/08/18/2075/lg) *** LKK REF : CC3/CTI18015383/Nua3

URGENT

2nd REMINDER

Dear Vic,

Please let us have your offer by **14th June 2019**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Sent: 09/01/2019 17:27

To: Vic

Cc: Admin A

Subject: URGENT / REMINDER Re: Accident on 19/8/2018 involving SHB 5318X & SJT 1586X (Our Ref: TAX/08/18/2075/lg) *** LKK REF : CC3/CTI18015383/Nua3

URGENT

REMINDER

Dear Vic,

Please let us have your offer by **17th January 2019**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: 08/10/2018 14:20
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Thin Thin (LKKAuto)
Cc: Admin A; CS A Team
Subject: RE: LOD Re: Accident on 19/8/2018 involving SHB 5318X & SJT 1586X (Our Ref: TAX/08/18/2075/lg) ***
LKK REF : CC3/CTI18015383/Nua3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Lee Gek,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC3/CTI18015383/Nua3	Thin Thin - 6841 2360

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <LeeGek@smrt.com.sg>
Sent: Friday, 5 October, 2018 7:05 PM
To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: LOD Re: Accident on 19/8/2018 involving SHB 5318X & SJT 1586X (Our Ref: TAX/08/18/2075/lg)

Dear All,

We attach our LOD and the supporting documents for your perusal.

Please acknowledge and let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CC3/CTI18015383/Nda3n2

3 ANSON ROAD #16-00
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 14-08-2019



Code : CTI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJT 1586X	Veh. Inspected	SHB 5318X
Policy No.	DMPCSN3103171701	Coverage (\$)	0.00
Claim No.	SNM18D04037/C02	Excess (\$)	0.00
Assign From		Assign Date	21/08/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JTDKB3FU803575427	Colour	MAROON
Odometer	91807	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	FALKEN	6 mm
L/H Front Tyre	195/65 R15	FALKEN	6 mm
R/H Rear Tyre	195/65 R15	FALKEN	5 mm
L/H Rear Tyre	195/65 R15	FALKEN	5 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	19/08/2018	Inspection Date	21/08/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **3 Working Days**



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607196R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 5318X

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	COVER,RR BUMPER ASSY (DISC 25%)	CRACKED	423.90	317.92
2	PAD,RR BUMPER,RH & LH,1 @\$3.80 (DISC 25%)	NECESSARY	7.60	5.70
2	PAD,RR BUMPER,RH & LH,2 @\$3.80 (DISC 25%)	NECESSARY	7.60	5.70
2	PAD,RR BUMPER,RH & LH,3 @\$3.80 (DISC 25%)	NECESSARY	7.60	5.70
2	SEAL,RR BUMPER ARM,RH & LH @\$11.00 (DISC 25%)	NECESSARY	22.00	16.50
1	GUARD,RR BUMPER,LOWER (DISC 25%)	CRACKED	558.30	418.72
1	COVER,GUARD RR BUMPER LOWER (DISC 25%)	DISTORTED	14.80	11.10
1	REAR BUMPER REINFORCEMENT (DISC 25%)	BENT	318.80	239.10
3	PAD,RR BUMPER,CTR @\$2.20 (DISC 25%)	NECESSARY	6.60	4.95
1	LENS & BODY ASSY,RR BUMPER,RH (DISC 10%)	SCRATCHED	486.80	438.12
2	PIXEL STICKER @\$60.00 (SN)	NECESSARY	120.00	120.00
1	RETAINER,RR BUMPER,RH	SERVICEABLE	112.70	-
1	SENSOR REVERSE	SERVICEABLE	180.00	-
1	FILLER,RR BUMPER,RH	SERVICEABLE	119.90	-
1	SEAL,RR BUMPER,RH	NOT NECESSARY	85.20	-
			2,471.80	1,583.51
LABOUR				
PANEL BEATING & BODY WORK.			507.00	300.00
SPRAY PAINT.			738.00	300.00
TO CHECK WIRING AND SYSTEM FUNCTION.			80.00	20.00
TO APPLY RUST-PROOFING ON AFFECTED AREA.			100.00	-
TO TEST AND REFIX REVERSE SENSOR SYSTEM.			120.00	20.00
TO REPLACE SUNDRY PARTS.			100.00	-
TO WASH AND VACUUM.			60.00	-
-			-	-
-			-	-
-			-	-
			1,705.00	640.00
GRAND TOTAL			4,176.80	2,223.51



RECOMMENDED COST OF REPAIRS			2,223.51
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Report Ref No. CC3/CT118015383/Nda3n2

MUHAMMAD NAZRIL BIN ABDULLAH

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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