

Mei Kwan (LKKAuto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 4 September, 2018 12:52 PM
To: Mei Kwan (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: Motor Claim Dept - Accident Claim against GBC1163S
Attachments: 04092018124635.pdf

Follow Up Flag: Follow up
Flag Status: Completed

Categories: HMK

Dear Mei Kwan

Attached copy of insured's report for your attention.

Please note our reference should be 18/18/18/VC00/020789

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Tuesday, 4 September, 2018 8:46 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Poh Kin (LKKAuto); Hsiao Tong (LKKAuto); Admin A
Subject: RE: Motor Claim Dept - Accident Claim against GBC1163S

WITHOUT PREJUDICE

LPC ref: 18/18/18/VP05/02020843
LKK REF: CC4/LPC18015372/Gfa3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Wednesday, 29 August, 2018 11:59 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Motor Claim Dept - Accident Claim against GBC1163S

WITHOUT PREJUDICE

LPC ref: 18/18/18/VP05/02020843

LKK REF: CC4/LPC18015372/Gfa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SG 5542H

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Poh Kin and he can be contacted at DID: 6841 2132.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Tuesday, 21 August 2018 4:09 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments@lkkauto.com

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; 'Admin A' <admin-a@lkkauto.com>

Subject: RE: Motor Claim Dept - Accident Claim against GBC1163S

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer arrange on 23/08/2018.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Tuesday, 21 August 2018 2:19 PM

To: paul@soonbee-vbm.com.sg
Cc: MT_Claim_SG <mt_claim@lonpac.com>; admin-d@lkkauto.com
Subject: RE: Motor Claim Dept - Accident Claim against GBC1163S

WITHOUT PREJUDICE

Our Ref : 18/18/18/VP05/02020843

Dear Paul,

We shall arrange for our surveyor to contact you to fix the date and time for the pre-repair survey.

Aside to LKK – Attn: Catherine/Nivitha
Kindly do the necessary.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Paul [<mailto:Paul@soonbee-vbm.com.sg>]
Sent: Tuesday, 21 August, 2018 1:07 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: RE: Motor Claim Dept - Accident Claim against GBC1163S

Hi Gerald,

Attached is the surveyor that we had selected.
2) Xing Guo Qiang

Kindly confirm on the date and timing for the PRI.

Thank you.

Best Regards,
Paul
+65 9003 6715

From: "GERALD POH WEE BIN" <geraldpoh@lonpac.com>
Sent: Tuesday, 21 August 2018 9:54 AM
To: "paul@soonbee-vbm.com.sg" <paul@soonbee-vbm.com.sg>
Cc: "MT_Claim_SG" <mt_claim@lonpac.com>
Subject: RE: Motor Claim Dept - Accident Claim against GBC1163S

WITHOUT PREJUDICE

Our Ref : 18/18/18/VC00/020789

Dear Paul,

Please see attached and revert to us.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Paul [<mailto:Paul@soonbee-vbm.com.sg>]

Sent: Tuesday, 21 August, 2018 9:41 AM

To: MT_Claim_SG

Subject: Motor Claim Dept - Accident Claim against GBC1163S

Attention: Motor Claim Dept,

We are putting up a claim against your insurance vehicle no: GBC1163S.

We are acting on our client behalf, Go Ahead Loyang Pte Ltd, with respect of the accident claim on the repair costs for their vehicle no. SG5542H that was damaged due to the accident occurred on (Date:) 26/07/2018 at (Time:) 10:20am at (location:) HOUGANG AVENUE 2 involving your insured vehicle no. GBC1163S forthwith.

Attached is the letter of authorisation from our client.

We will like to inform that the vehicle is available for the Pre Repair Inspection (PRI) in the premises at Loyang depot (Address: 2 Loyang Way Singapore 508776).

Kindly expedite on the arrangement for the surveyor for the PRI with us.

Do feel free to call us on the number below if you need any further clarification.

Thank you.

Best Regards,

Paul

+65 9003 6715



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