

INSURANCE

INS. CASE OWNER:

Jenny

CC 3 / AIG1801 522Vh, R1 f/b3/

LKK: IDAC:

Surveyor:

Rusli

DOI:

ASSIGNMENT

27/8/18

Date / Time:

27/8/18

Registered in Merimen:

27/8/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SUF 7104M

Claim No.:

257984479550

Name of Insured:

TAN H XIN MILDENE

Policy No.:

200408706-01

Insured Tel No.:

HP:

97397959

Make / Model:

Huor

Excess Sec II :\$F

D.O.A.:

21/8/18

Place of Accident:

MOUNTBATEW RD.

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final? Yes / No

SUB 1981J



INRS: WSP: Tel: Liability: RMKS:

volkswagen



INRS: WSP: Tel: Liability: RMKS:



INRS: WSP: Tel: Liability: RMKS:



INRS: WSP: Tel: Liability: RMKS:

Date/Time	STAGE	DATE / PIC
27/8/18 poh km 9/5/18	Sub 1981J - X SUF 7104M - X	
	no body plck call back, confirm with US (Ms Tan) BOLA	
	27, informed TP claim and HED issue, OT agree to settle and confirm HED will be attached send letter to OT	
	before photo X	
	Documentation Check List:	Handler Typist
	Notification lr (if non-pickup)	
	After call lr to OT	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA:	<input checked="" type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/>
	LOD	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by: Email  Call

Repair Cost: SS 4,574.8 (3 days) Reduction: 4137 %

FINAL SETTLEMENT Date/Time: 31/8/18 Confirm with: Mei Email  Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 27

Repair Cost: SS 4,895.09

Loss of Rental (LOR): SS 321.00 (3 days) X \$100.00 + 110.00

Loss of Use (LOU): SS - (5 x days)

Loss of Income (LOI): SS - (5 x days)

LOR only  LOU only  LOR + LOU  LOR + LO  (Tick only one)

GIA/LTA Search: SS 2.00

Medical: SS -

Disbursement: SS - (e.g. Tow/Independent)

Legal Cost: SS -

Total: SS 5,218.04 Global Sum SS:

FINAL PAYMENT Date/Time: Confirm with: Email  Call

Payee 1: SS 5,218.04 Name 1: Volkswagen Centre Singapore

Payee 2: (Strike if N.A.) SS Name 2:

Payee 3: (Strike if N.A.) SS Name 3:

REF: ALH

f

6/6/00

## ASSIGNMENT

From \_\_\_\_\_ Date: 27/08/2018

Estimated Cost:

OO (TP) / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SLB 1981J

at Workshop n/s

of 247 Volkswagen  
Alexandra Rd

Insured

Policy No.

Claims No.

Sum Insured

Excess

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 3 days Res: Yes or No

Lum Sum: 113 % 3 Val Yes or No

CA / REV / REP. / 24 HRS

Date \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle IN / OUT

Veh No: SLB 1981J Yr Regn: 2016 MAKE

Type: Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: VOLKSWAGEN GOLF 230TSI 1395

Colour: RED A/C: Insured / Std / NI / NA

Sp. Reading: 21942 T/Rado: Insured / Std / NI / NA

Eng/No:

C/No: WVW ZZZAUZH P577312

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/40R18

R: -

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or CONTINENTAL

Front

R/Bal: 6 mm R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A: 21/08/18 D.O.I: 27/08/18

Survey held at VOLKSWAGEN ALEXANDRA

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time \_\_\_\_\_ Action / Instruction \_\_\_\_\_

Mip: \$4,574.84 (Ref: 3,227.57 / 41,379.1)

Date/Time: File Pass to/

 : Prelim. Report

//

 : Final Report

Date/Time: File Return to/

//

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transportation

3 - Pk. 75

1 Item

1 Item

2

TOTAL

Report Format :

Lump Sum / LB: \$

Add Fee:  Site Insp 15 Interview 15 Tech. Insp 15 Workshop 15



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18015323/fb3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 23-08-2018	
		Code : AIG	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SLK 7104M	Veh. Inspected	SLB 1981J
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	23/08/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear fyre			mm
4. Description of Damages			
5. General Information			
Accident Date	21/08/2018	Inspection Date	
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

PDI TUAS

PDI TUAS

TONG HOR SENG, KENNETH  
 @DONG KECHENG  
 7 AMBER GARDENS  
 #10-17  
 Singapore, 439974  
 Singapore

Phone No.  
 Fax No.  
 E-Mail

VAT Registration No. M20098505-2  
 Tax No. 199101494Z

**Service Quote**

Customer No. CV010665  
 Quote No. SER/QUO/1801378  
 QuoteDate 23/08/18  
 Salesperson Delsie Ong  
 Page 1

**THIS IS NOT AN OFFICIAL TAX INVOICE**

<b>Make</b>	<b>Model Description</b>	<b>Mileage</b>	<b>Service Advisor</b>
Volkswagen Passeng	GOLF A7 VARIANT 1.4 (DSG) 92KW	17,228	Cheong Pearlyn
<b>License No.</b>	<b>VIN</b>	<b>Initial Registration</b>	<b>Sales Advisor</b>
SLB1981J	WVWZZZAUZGP577312	30/03/16	Delsie Ong
<b>Engine Code</b>	<b>Labor Type</b>	<b>Engine No.</b>	<b>Model Code</b>
	1T	CZC 085299	BA54HZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	3	UNIT		<del>2,820.00</del> 840
P B&P ALEX PAINT	SPRAY PAINT	3	UNIT		<del>1,500.00</del> 800
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		480.00
P B&P MECH	COMPULSORY TO DO AFTER AC				
	CHECK WIRE HARNESS, ECU, S	1	Time Un		280.00
	Nett				
	<b>Sum Labor</b>				<b>4,780.00</b>
P 5G9807305A	BUMPER REINFORCEMENT	1	Pieces		? 544.14
P 5G9807375	BUMPER BRACKET LHS	1	Pieces		? 59.73
P 5G9807376	BUMPER BRACKET RHS	1	Pieces		? 52.42
P 5G9807393A	BUMPER RETAINER LHS	1	Pieces		? 52.42
P 5G9807394G	BUMPER RETAINER RHS	1	Pieces		? 52.42
	Predecessor 5G9807394A				
P 5G9807417H GRU	REAR BUMPER	1	Pieces		DE 1,416.49
P 5G9807568H 041	REAR LOWER RDIFFUSOR	1	Pieces		CA 438.09
P 5G9807863A	REAR CENTER STRIP	1	Pieces		Xan ? 86.43
P 5G9919491	SENSOR BRACKET	1	Pieces		no 34.98
P 5G9919491A	SENSOR BRACKET	1	Pieces		no 34.98
P 5G9919491A	SENSOR BRACKET	1	Pieces		no 34.98
P 5G9919492	SENSOR BRACKET	1	Pieces		no 34.98
P 5Q0919133 704	SENSOR O RING	1	Pieces		no 2.53
P D 180KU2A1	2KADHESIVE	1	Pieces		no 103.66
P D 822150A1	BONDAGENT	1	Pieces		no 74.16
<b>Sum carried forward</b>					<b>7,802.41</b>

Payments to: - BBN: - Acc.-No.:

PDI TUAS

PDI TUAS

TONG HOR SENG, KENNETH  
 @DONG KECHENG  
 7 AMBER GARDENS  
 #10-17  
 Singapore, 439974  
 Singapore

Phone No.  
 Fax No.  
 E-Mail

VAT Registration No. M20098505-2  
 Tax No. 199101494Z

**Service Quote**

Customer No. CV010665  
 Quote No. SER/QUO/1801378  
 QuoteDate 23/08/18  
 Salesperson Delsie Ong  
 Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	GOLF A7 VARIANT 1.4 (DSG) 92KW	17,228	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
SLB1981J	WVWZZZAUZGP577312	30/03/16	Delsie Ong
Engine Code	Labor Type	Engine No.	Model Code
	1T	CZC 085299	BA54HZ

Continued 7,802.41

Sum Item 3,022.41

Sum Labor 4,780.00

Sum Item 3,022.41

Total SGD 7,802.41

7% GST 7,802.41 546.17

Total SGD Incl. GST 8,348.58

**Explanations**

P = Proportionately Charged

Payment Terms No Credit

*RASUL*  
*Hp 90010068*  
*3 days*  
*27/08/18 @ 1310*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey (with spray painting)
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary Item(s) must be resurveyed and is subject to final approval from Insurance Company.

Acknowledged by Repairer  
 Signature: \_\_\_\_\_  
 Date: \_\_\_\_\_

Payments to: - BBN - Acc.-No.:

## Service Order Confirmation

**SERVICE ORDER NO.:** 18P2256  
**CUSTOMER NO.:** CV010665  
**CUSTOMER NAME:** TONG HOR SENG, KENNETH  
**TELEPHONE NO.:**  
**ADDRESS:** 7 AMBER GARDENS #18-17  
 Singapore

**VEH No.:** SLB1981J

**Order Date:** 30/08/18  
**Reg Date:** 30/03/16 **KM:** 22,314  
**VIN NO.:** WVWZZZAUZGP57731Z **ENGINE NO.:**  
**MODEL:** GOLF A7 VARIANT 1.4 (DSG) 92X **MODEL NO.:** BA54HZ

SA: Cheong Pearlyn

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
<b>Labor</b>						
1	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	480		480
2	B&P MECH CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1	TU	280		280
3	B&P ALEX LABOUR LABOUR	1	UNIT	840		840
4	B&P ALEX PAINT SPRAY PAINT	1	UNIT	800		800
5	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
6	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
<b>Item</b>						
7	5G9807417H GRU REAR BUMPER	1	PCS	1,416.49		1,416.49
8	5G9807568H 041 REAR LOWER RDIFFUSOR	1	PCS	436.09		436.09
9	5G9919492 SENSOR BRACKET	1	PCS	34.98		34.98
10	5G9919491A SENSOR BRACKET	1	PCS	34.98		34.98
11	5G9919491A SENSOR BRACKET	1	PCS	34.98		34.98
12	5G9919491 SENSOR BRACKET	1	PCS	34.98		34.98
13	5Q0919133 704 SENSOR O RING	1	PCS	2.53		2.53
14	D 822150A1 BONDAGENT	1	PCS	74.16		74.16
15	D 180K02A1 2KADHESIVE	1	PCS	103.66		103.66

Remarks : AIG DIRECT SETTLEMENT

DOA 21/8/2018

SURVEYOR LKK RASUL

TP VEHICLE 5LK7194M

## Service Order Confirmation

SERVICE ORDER NO: 18P2256

CUSTOMER NO.: CV010665

CUSTOMER NAME: TONG HOR SENG, KENNETH

TELEPHONE NO.:

ADDRESS: 7 AMBER GARDENS #10-17  
Singapore

**VEH No.: SLB1981J**

Order Date: 30/08/18

Reg Date: 30/03/18 KM: 22,314

VIN NO.: WVVZZZAUZGP577312

ENGINE NO:

SA: Cheong Pearlyn

MODEL: GOLF A7 VARIANT 1.4 (DSG) 92K MODEL NO.: BA54H2

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
-----	-------------	-----	-----	------------	--------	--------

TOTAL	4,574.85
GST AMOUNT	320.24
TOTAL AMOUNT	4,895.09

On Behalf Of "COMPANY"

Certified Goods/Service received:

\_\_\_\_\_  
Authorized Signature

\_\_\_\_\_  
Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

## Poh Kin (LKKAuto)

---

**From:** Poh Kin (LKKAuto)  
**Sent:** Thursday, 13 June 2019 3:31 PM  
**To:** Wong Meiy (VGS - SG/Singapore)  
**Cc:** Foo John (VGS - SG/Singapore); Cheong Pearlyn (VGS - SG/Singapore); Kong Charmaine (VGS - SG/Singapore); Admin A  
**Subject:** RE: RTA involving vehicle- SLB1981J and SLK 7104M; DOA: 21.08.2018-CC3/AIG18015323/R1fb3

**Importance:** High

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Our Ref: CC3/AIG18015323/R1fb3  
Your Ref: SLB 1981J

Dear Meiy,

We refer to above matter.

We hereby confirmed settlement as below:

1. Cost of Repair (w/gst)	S\$ 4,895.09
2. Loss of Rental (3 days x \$100.00+7%gst)	S\$ 321.00
3. GIA search	<u>S\$ 2.00</u>
	<b><u>S\$ 5,218.09</u></b>

Pre-signed DV in your LOD, we will proceed closing this matter for payment processing.

In the meantime, we appreciate if you could kindly furnish us a copy of the **before paint photo** for our file record.

Your prompt action will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler  
**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

## Poh Kin (LKKAuto)

---

**From:** Wong Mei (VGS - SG/Singapore) <meiy.wong@vw.com.sg>  
**Sent:** Wednesday, 12 June 2019 6:52 PM  
**To:** Poh Kin (LKKAuto)  
**Cc:** Foo John (VGS - SG/Singapore); Cheong Pearlyn (VGS - SG/Singapore); Kong Charmaine (VGS - SG/Singapore); Admin A  
**Subject:** RE: RTA involving vehicle- SLB1981J and SLK 7104M; DOA: 21.08.2018-CC3/AIG18015323/R1fb3

Dear Poh Kin,

Thanks you offer ,but please re-consider LOR @ \$107 per day , Thanks.

Thanks and Best Regards,

Meiy  
Insurance Service Advisor  
Aftersales

Volkswagen Group Singapore Pte Ltd  
247 Alexandra Road  
Singapore 159934

Direct line: +65 6305 7216  
Main Line: +65 6305 7299  
Main Fax: +65 6474 3643  
[meiy.wong@vw.com.sg](mailto:meiy.wong@vw.com.sg)  
<https://www.volkswagen.com.sg/>



It's not e-mail, if you print it. Think Blue.

Internal

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**From:** Poh Kin (LKKAuto) <pohkin@lkkauto.com>  
**Sent:** Wednesday, 12 June 2019 5:32 PM  
**To:** Wong Mei (VGS - SG/Singapore) <meiy.wong@vw.com.sg>  
**Cc:** Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Admin A <admin-a@lkkauto.com>

## Poh Kin (LKKAuto)

---

**From:** Poh Kin (LKKAuto)  
**Sent:** Wednesday, 12 June 2019 5:32 PM  
**To:** Wong Meiy (VGS - SG/Singapore)  
**Cc:** Foo John (VGS - SG/Singapore); Cheong Pearlyn (VGS - SG/Singapore); Kong Charmaine (VGS - SG/Singapore); Admin A  
**Subject:** RE: RTA involving vehicle- SLB1981J and SLK 7104M; DOA: 21.08.2018-CC3/AIG18015323/R1fb3

**Importance:** High

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Our Ref: CC3/AIG18015323/R1fb3  
Your Ref: SLB 1981J

Dear Meiy,

We refer to above matter.

Apologies for late reply.

Towards an amicable settlement and without admission of liability to our Insured's part, we offer settlement as below:

1. Cost of Repair (w/gst)	S\$ 4,895.09
2. Loss of Rental (3 days x \$100.00(w/gst))	S\$ 300.00
3. GIA search	<u>S\$ 2.00</u>
	<b><u>S\$ 5,197.09</u></b>

Kindly confirm acceptance.

In the meantime, we appreciate if you could kindly furnish us a copy of the **before paint photo** for our file record.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

## Poh Kin (LKKAuto)

---

**From:** Poh Kin (LKKAuto)  
**Sent:** Thursday, 30 August 2018 3:45 PM  
**To:** 'Kong, Charmaine (VWG Singapore)'  
**Cc:** Admin A; 'Wong, Mei (VWG Singapore)'; 'Pearlyn.cheong@vw.com.sg'; 'edmund.goh@vw.com.sg'; assignments  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLB1981J & SLK7104M ON 21.8.18 \*\*\*LKK REF:CC3/AIG18015323/fb3

### WITHOUT PREJUDICE

Our Ref: CC3/AIG18015323/fb3  
Your Ref: SLB 1981J

Dear Charmaine,

We refer to above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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---

**From:** Kong, Charmaine (VWG Singapore) [mailto:[charmaine.kong@vw.com.sg](mailto:charmaine.kong@vw.com.sg)]  
**Sent:** Thursday, 30 August 2018 3:38 PM  
**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>  
**Cc:** Wong, Mei (VWG Singapore) <[meiy.wong@vw.com.sg](mailto:meiy.wong@vw.com.sg)>; Cheong, Pearlyn (VWG Singapore) <[Pearlyn.cheong@vw.com.sg](mailto:Pearlyn.cheong@vw.com.sg)>; Goh, Edmund (VWG Singapore) <[edmund.goh@vw.com.sg](mailto:edmund.goh@vw.com.sg)>; Admin A <[admin-](mailto:admin-)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC3/AIG18015323/R1fb3**

6<sup>th</sup> September 2018

**TAN LI XIN MICHELLE**  
35 Amber Road,  
#03-15,  
Singapore 439945.

**BY POST**

Dear Sir/Madam,

**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SLK 7104M AND SLB 1981J ALONG MOUNTBATTEN ROAD ON 21.08.2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Poh Kin, Chong  
Case Handler  
DID: 6841 2132  
FAX: 6741 4108  
Email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

### AUTHORIZATION TO ACT

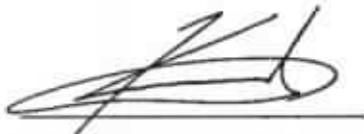
#### (AIG Asia Pacific - Express Third Party Claim)

I, TOUH HOR SENH KENNETH (the third party claimant) of 7 AMBER GARDENS # 10-17 (address), owner of SLB1981J (vehicle no.) hereby authorize Volkswagen Centre Singapore ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SLB1981J that was damaged pursuant to the accident which occurred on 21/07/2018 (date) along MOHIBATTEN ROAD (location) involving vehicle no/s SLK7144M ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 12 (day) of SEPT (month) 20 18 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, Volkswagen Centre Singapore ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for S\$ 4290.09 (Repair Cost), S\$ 521.00 (Loss of Use/Rental), S\$ 2.00 (Disbursement) for vehicle no. SLB 19815 that was damaged pursuant to the accident which occurred on 21/8/2018 (date) along Mountbatten Road (location) involving vehicle no/s SLK 710417. This is pursuant to the inspection conducted on 21/8/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Tung Hor Seng Kenneth ("the third party claimant") of vehicle no. SLB 19815 make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLB 19815 (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 13<sup>th</sup> (day) of June (month) 2019 (year)

A circular stamp containing the letters "LKK" and the handwritten initials "MRB" next to it.

Signed by appointed surveyor

A rectangular stamp with the text "VOLKSWAGEN GROUP SINGAPORE" and a circular logo with a "VW" emblem. Below the stamp is the number "81030001".

Signed by "the workshop" (with chop)

# Volkswagen Centre Singapore



Service Tax Invoice No. SV18P42206

Biz Reg. No. 53103069E  
GST No. M2009E505-2

SERVICE ORDER NO: 18IP2256  
SERVICE CUSTOMER NO.: F01089R  
SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L  
TELEPHONE NO.:  
ADDRESS: 78 Shenton Way  
#07-16 AIG Building  
Singapore  
Post Code: 079120

VEH NO.: SLB1981J  
DATE: 24/09/18 Pickup:  
VIN NO.: WVGZZZALZGP577312 KM: 22,314  
GEARBOX CODE: Engine No.:  
MODEL: GOLF AT VARIANT 1.4 (DSG) 82KW  
SA: Chaong Pearlyn  
Next Appointment Date :  
Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
	<b>AIG DIRECT SETTLEMENT DOA 21/8/2018 SURVEYOR LKK RASUL TP VEHICLE SLK7104M</b>				
	Labour				
1	LABOUR	1.00	UNIT	840.00	840.00
2	SPRAY PAINT	1.00	UNIT	800.00	800.00
3	Tow SVC- Quality Recovery Services	1.00	UNIT		
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
6	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	280.00
	Item				
7	REAR BUMPER	1.00	PCS	1,418.49	1,418.49
8	REAR LOWER ROIFFUSOR	1.00	PCS	438.09	438.09
9	SENSOR BRACKET	1.00	PCS	34.98	34.98
10	SENSOR BRACKET	1.00	PCS	34.98	34.98
11	SENSOR BRACKET	1.00	PCS	34.98	34.98
12	SENSOR BRACKET	1.00	PCS	34.98	34.98
13	SENSOR O RING	1.00	PCS	2.53	2.53
14	2KADHESIVE	1.00	PCS	103.66	103.66

# Volkswagen Centre Singapore



Service Tax Invoice No. SV18P42206

Biz Reg. No. 53103069E  
GST No. M20098505-2

SERVICE ORDER NO: 18IP2256  
SERVICE CUSTOMER NO.: F01089R  
SERVICE CUSTOMER NAME.: AIG ASIA PACIFIC INSURANCE PL.  
TELEPHONE NO.:  
ADDRESS: 78 Shenton Way  
#07-16 AIG Building  
Singapore  
Post Code: 079120

VEH NO.: SLB1981J  
DATE: 24/09/18 Pickup:  
VIN NO.: WVVZZZAJZGP577312 KM: 22,314  
GEARBOX CODE: Engine No.:  
MODEL: GOLF AT VARIANT 1.4 (DBG) 82KW  
SA: Cheong Pearlyn  
Next Appointment Date :  
Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
15	BONDAGENT	1.00	PCS	74.16	74.16

GST (7%) AMOUNT: 320.24  
TOTAL AMOUNT: 4,895.09

FOR VOLKSWAGEN GROUP SINGAPORE Pte Ltd



Authorized Signatory

Customer

#### NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2528214802 Swift Code: DEUT3333 Please indicate Customer Name and Invoice Number in the payment

Phone : Fax :

13 SEP 2018  
BY: MC

**Volkswagen Centre Singapore**



Service Tax Invoice No. SV18P40586

Biz Reg. No. 53103069E  
GST No. M20098505-2

SERVICE ORDER NO: 18IP2392  
 SERVICE CUSTOMER NO.: CV010665  
 SERVICE CUSTOMER NAME: TONG HOR SENG, KENNETH  
 TELEPHONE NO.:  
 ADDRESS: 7 AMBER GARDENS  
 #10-17  
 Singapore  
 Post Code: 439874

VEH NO.: SMD6145B  
 DATE: 13/09/18 Pickup:  
 VIN NO.: WVVZZZALJZW084700 KM: 8  
 GEARBOX CODE: Engine No.:  
 MODEL: Golf 1.0 TSI 81 kW Trendline  
 SA: Goh Edmund  
 Next Appointment Date :  
 Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
	customer car plate @ SLB1981J				
	Labor				
1	B&P VW DRIVEEASY RENTAL/LOAN CAR	3.00	TU	112.15	336.45

GST (7%) AMOUNT: 23.55  
 TOTAL AMOUNT: 360.00  
 For Volkswagen Group Singapore Pte Ltd

Customer

Authorized Signatory

NOTICE  
 1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2328214002 Swift Code: DEUT3333 Please indicate Customer Name and Invoice Number in the payment

Phone : Fax :



Volkswagen Group Singapore Pte Ltd  
247 Alexandra Road, Singapore 159934

REPLACEMENT CAR AGREEMENT

MAIN DRIVER PARTICULARS	
Owner's Vehicle No:	SLB1981J
Model:	GOLF A7
Name:	TONG HOE SENH, KENNETH
Address:	7 Amber Gardens #10-17 One Amber S(434974)
Office Tel:	Residence Tel:
Occupation:	No: 90279898
P.P/LC No:	S7426840D Nationality:
Date of Birth:	Place of Birth:
Dr. Licence No:	

ADDITIONAL DRIVER'S PARTICULAR	
Name:	Evangeline Tan Ivy
Address:	As Above
Office Tel:	Residence Tel:
Occupation:	No: 90688127
P.P/LC No:	S8242641H Nationality:
Date of Birth:	Place of Birth:
Dr. Licence No:	

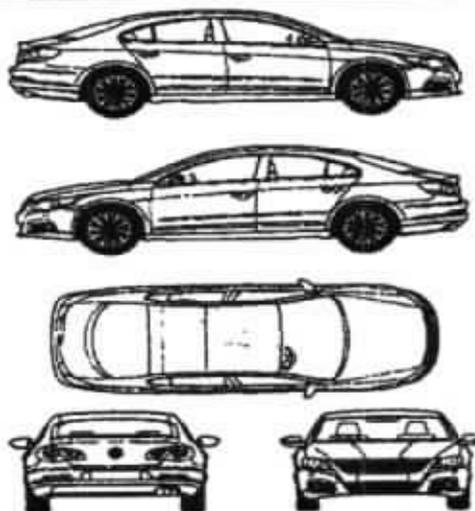
ADDITIONAL DRIVER'S PARTICULAR	
Name:	
Address:	
Office Tel:	Residence Tel:
Occupation:	No:
P.P/LC No:	Nationality:
Date of Birth:	Place of Birth:
Dr. Licence No:	

REPLACEMENT VEHICLE PARTICULARS		
Replacement Vehicle No:	SMD6145B	
Model:	GOLF	
Collection Out:	Date & Time 10/9/18	Mileage Out 16
Return In:	Date & Time 13/09	Mileage In 92
OUT		IN
EMPTY	FULL	EMPTY FULL

REPLACEMENT CAR CHARGES		
	Days	Total
Days @ \$ 120.00 Per Day 3	.	360

ADDITIONAL CHARGES		
PETROL TOP-UP CHARGES		
WISC		
TOTAL CHARGES (incl 7% GST)		

Remark:  
COLLECT PAYMENT  
UPON COLLECTION



Kindly top up the petrol before you return us the replacement car. Otherwise, there will be charges added to your payment.

In the event of vehicle breakdown, please call our Volkswagen 24hrs road assistance at 63338800

CHECKED OUT BY:

CHECKED IN BY:

## Rental Car Terms & Conditions

1. I hold a valid Singapore driving licence, as provided herein, for the operation of the loan car ("the Car").
2. For the avoidance of doubt, 1 day is equivalent to 24-hour period from when the Car was rented out. When the loan period is less or equal to 5 hours after 1 day, I will incur a half day charge. When the rental period exceeds 5 hours after 1 day, I will incur a full day charge.
3. In the event of vehicle breakdown, Volkswagen Group Singapore will only replace another rental vehicle on the next working day subject to availability of the rental vehicle.
4. I acknowledge that Volkswagen Group Singapore is fully entitled to request for the return of the Car at any time, giving 1 day notice, when your car is ready for collection.
5. The Car shall be issued and returned during the operating hours of the Service Centres.
6. I have checked and accepted the Car in the current condition and agree to return it to you in the same condition, failing which, I agree bear all cost and expenses necessary to restore the Car to its initial condition.
7. I agree to take full responsibility for the Car and at all times exercising reasonable care when using the Car, and only the authorized driver may drive the rental vehicle.
8. There will be additional charges of \$50 per day for Malaysia Usage
9. I shall take good care on the cleanliness of the Car and shall not eat, drink and smoke in the Car.
10. I shall not permit anything to be done that may void or affect the Car's insurance in any way, eg. driving under influence of alcohol/medication, participating in racing, etc. Under such circumstances, I will bear all cost to restore the Car to the initial condition, or to replace the Car.
11. I take full responsibility and shall promptly pay for any damage or loss, however caused to the Car during the loan period.
12. I shall pay for all traffic violations, fines and penalties imposed on the Car during the rental period.
13. All claims, damages, losses, increased insurance premiums, insurance claim excess amounts, costs and expenses (including legal costs on a full indemnity basis), whatsoever and however brought against, suffered or incurred by you in respect of the Car or the use or operation of the Car during the rental period.
14. In the event when the Car is damaged, I shall pay the Insurance claims excess stated below (please tick the relevant):
  - ) \$2,500 excess amount - applicable for non-sport models and/or with engine capacity less than 2,500cc (Polo, Beetle, Jetta, Passat, CC, Touran and Sharan).
    - Applicable to sports, coupe and cabriolet models, including Scirocco and Golf Cabriolet.
    - Applicable to vehicle with engine capacity above 2,500cc, including Touareg and Phaeton.
  - ) \$5,000 excess amount - applicable for sports, coupe and cabriolet models and/or with engine capacity above 2,500cc (Scirocco, Golf Cabriolet, Touareg and Phaeton)
  - ) \$5000 Excess Amount - Applicable for drivers below 26 years old and above 62 years old and with driving experience less than 2 years
15. I shall return the same level of petrol in which the Car was loan out, when I returning the Car. Otherwise, I shall be charged for topping up of petrol to the same level in which the Car was rented out. when returning the car back to VGS.
16. I agree that I shall settle all outstanding payment before I am able to collect my own car from the workshop.
17. I have read, fully understand and agreed with the terms and conditions herein.

Customer / Hirer's Signature :





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

 6 Raffles Quay #18-00, Singapore 048580  
 Phone: +65 6224 0010 Fax: +65 6224 0030  
 Operating Hours: Monday to Friday 9am to 5pm  
 GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No: GR-18-128885  
 Date of Request: 21/08/2018  
 Your Ref No: Online Purchase

Volkswagen Centre Singapore  
 247 Alexandra Road  
 Singapore 159934

Dear Sir/Madam,

Enquiry Date 21/08/2018  
 Enquiry By Pearlyn Cheong Pei Fang  
 TP Vehicle No. SLK7104M  
 Accident Date 21/08/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLK7104M	AIG Asia Pacific Insurance Pte. Ltd.	24/01/2018-23/01/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



**GENERAL  
INSURANCE  
ASSOCIATION**

RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-128885

Date of Request: 21/08/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore  
247 Alexandra Road  
Singapore 159934

Dear Sir/Madam,

Enquiry Date: 21/08/2018  
Enquiry By: Pearlyn Cheong Pei Fang  
TP Vehicle No: SLK7104M  
Accident Date: 21/08/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
<b>Total Amount Due (GST Inclusive)</b>	<b>2.00</b>

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO  Cash  Cheque

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	23 Aug 2018 <a href="#">Edit Reg</a>		27 Aug 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$4,574.85</b> <a href="#">Edit Estimates</a>	<b>S\$4,574.85</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>TAN LI XIN MICHELLE (CHEN LIXIN)</b> , ID: 58537030H								
Main Claimant:	<b>TONG HOR SENG KENNETH</b> , ID: S7426840D								
Vehicle Reg. No.:	<b>SLB1981J</b>	Date of Loss:	21/08/2018 08:00 - :59 [28 Months and 22 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 3579894795SG</b>	Policy/Cover Note No.:	2100498796 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SLK7104M</b>	Policy No. (Claimant):	MA000035						
		Excess:							
Repairer:	<b>Volkswagen Centre Singapore (HQ)</b> 247 Alexandra Road, 159934 Alexandra - Tel: 63057288								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Foo, Chit Yan</b> ] Chityan.Foo@aig.com								
Claimant's Insurer:	<b>Etiqua Insurance Pte Ltd (HQ)</b> - Tel: 63360477								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD RASUL</b> ] ... [Final Rpt due 03/09/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLB1981J (3579894795SG)  
[SLK7104M]  
TP  
TONG HOR SENG KENNETH  
Aug 21 2018 8:00AM  
[TAN LI XIN MICHELLE (CHEN LIXIN)]  
Volkswagen Centre Singapore

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View	View in Browser
<b>Letters/Correspondences</b>															1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	(Draft)	<b>Third Party Express Settlement - Payment Breakdown</b>											Edit			
<b>Photos/Images</b>															3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	12/06/19 16:48	<b>Odometer Reading</b>											Load JPG	<input checked="" type="checkbox"/>		
2	12/06/19 16:48	<b>Chassis Number</b>											Load JPG	<input checked="" type="checkbox"/>		
3	12/06/19 16:48	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
4	12/06/19 16:48	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
5	12/06/19 16:48	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
6	12/06/19 16:48	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
7	12/06/19 16:48	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
8	12/06/19 16:48	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
9	12/06/19 16:48	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
10	12/06/19 16:48	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
11	12/06/19 16:48	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
12	12/06/19 16:48	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
13	12/06/19 16:48	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
14	12/06/19 16:48	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
15	12/06/19 16:48	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
16	12/06/19 16:48	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
17	12/06/19 16:48	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
18	12/06/19 16:48	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
19	12/06/19 16:48	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
20	12/06/19 16:48	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
21	12/06/19 16:48	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
22	12/06/19 16:48	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
23	12/06/19 16:48	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
24	12/06/19 16:48	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
25	12/06/19 16:48	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
26	12/06/19 16:48	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
27	12/06/19 16:48	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
28	14/06/19 08:51	<b>Reinspection Photo</b>											Load JPG	<input checked="" type="checkbox"/>		
29	14/06/19 08:51	<b>Reinspection Photo</b>											Load JPG	<input checked="" type="checkbox"/>		
30	14/06/19 08:51	<b>Reinspection Photo</b>											Load JPG	<input checked="" type="checkbox"/>		
31	14/06/19 08:51	<b>Reinspection Photo</b>											Load JPG	<input checked="" type="checkbox"/>		
32	14/06/19 08:51	<b>Reinspection Photo</b>											Load JPG	<input checked="" type="checkbox"/>		
<b>Documentation</b>															1 per page	<input checked="" type="checkbox"/>

Letters / Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	23/08/18 16:58	TP EST & GIA REPORT		Load PDF
2	30/08/18 10:12	TP ESTIMATE- MARKED		Load PDF
3	12/06/19 17:33	LETTER TO OI		Load PDF
4	27/06/19 09:26	WORKSHOP INVOICE		Load PDF
5	27/06/19 09:26	AUTHORISATION TO ACT FORM		Load PDF
6	27/06/19 09:26	Release Voucher		Load PDF
7	27/06/19 09:26	RENTAL RECEIPT		Load PDF
8	27/06/19 09:26	GIA SEARCH		Load PDF
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail Print
1	24/08/18 11:54	OI GIA REPORT		Load PDF

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>			
<div style="border: 1px solid black; width: 100%; height: 100%;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

Vehicle No:	SLK7104M (Insd veh)	Model:	VOLKSWAGEN GOLF 1.4 1.4 TSI R-LINE AT SR (A)
	SLB1981J (TP veh)		
Date of Accident:	21/08/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	: \$	8,348.58	
Final Repair Cost	: \$	4,895.09	
Loss of Use	: \$		days at \$0.00 per day
Rental (if any)	: \$	321.00	3 days
LTA / GIA Search Fee	: \$	2.00	
Others:	: \$	0.00	
	: \$		
Final Settlement Sum	: \$	5,218.09	
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability ___100___(%)	
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes/ No BOLA Scenario No:	
BOLA Liability: _____(%)		Assessed Liability (*): _____(%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Centre Singapore	: \$	5,218.09
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

27 Jun  
2019

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CC3/AIG18015323/R1FB3Q2  
**Date:** 27/06/2019

#### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No: 2100498796	
<b>Claimant Vehicle No :</b> SLB1981J	<b>Insured Vehicle No :</b> SLK7104M	
Date of Loss: 21/08/2018	Nature of Claim: TP	Claim No: 3579894795SG

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	<b>SLB1981J</b>		
Make & Model:	VOLKSWAGEN GOLF, 1.4 1.4 TSI R-LINE AT SR (A)	Engine No:	CZC085299
Reg. Date:	30/03/2016 (Man. Year: 2016)	Chassis No:	WWZZZAUZGP577312
Colour:	Red	Odometer:	21942 km
Engine Capacity:	1395 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Engine Modification:	No	Pre-accident Condition:	

#### CONDITION OF TYRES

Front Tyre Size:	225/40 R18	Rear Tyre Size:	225/40 R18
Front Left Side:	Continental 6 mm	Rear Left Side:	Continental 6 mm
Front Right Side:	Continental 6 mm	Rear Right Side:	Continental 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,022.41	2,174.85	847.56	28.04
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,780.00	2,400.00	2,380.00	49.79
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>7,802.41</b>	<b>4,574.85</b>	<b>3,227.56</b>	<b>41.37</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>546.17</b>	<b>320.24</b>	<b>225.93</b>	<b>41.37</b>
<b>Nett Amount (S\$)</b>	<b>8,348.58</b>	<b>4,895.09</b>	<b>3,453.49</b>	<b>41.37</b>
<b>+ Car Rental (3.0 x S\$100.00/day + 7.00% GST) (S\$)</b>		321.00		
<b>+ Doc/Search Fee (S\$)</b>		2.00		
	<b>Nett Liability (S\$)</b>	<b>5,218.09</b>		

#### INSPECTION

Date of Assignment:	27/08/2018	
Date Inspected:	27/08/2018	Inspected At: Volkswagen Centre Singapore (HQ) 247 Alexandra Road Singapore 159934
Estimated Period of Repair:	3.0 days	

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**Adjuster:** MOHD RASUL

**Manager:** Chong Poh Kin

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER REINFORCEMENT	Not Necessary	544.14 FS	*- FS
2	1		*BUMPER BRACKET LHS	Not Necessary	59.73 FS	*- FS
3	1		*BUMPER BRACKET RHS	Not Necessary	52.42 FS	*- FS
4	1		*BUMPER RETAINER LHS	Not Necessary	52.42 FS	*- FS
5	1		*BUMPER RETAINER RHS	Not Necessary	52.42 FS	*- FS
6	1		*REAR BUMPER	Deformed	1,416.49 FS	*1,416.49 FS
7	1		*REAR LOWER RDIFFUSOR	Cracked	438.09 FS	*438.09 FS
8	1		*REAR CENTER STRIP	Not Necessary	86.43 FS	*- FS
9	1		*SENSOR BRACKET	Necessary	34.98 FS	*34.98 FS
10	1		*SENSOR BRACKET	Necessary	34.98 FS	*34.98 FS
11	1		*SENSOR BRACKET	Necessary	34.98 FS	*34.98 FS
12	1		*SENSOR BRACKET	Necessary	34.98 FS	*34.98 FS
13	1		*SENSOR O RING	Necessary	2.53 FS	*2.53 FS
14	1		*2KADHESIVE	Necessary	103.66 FS	*103.66 FS
15	1		*BONDAGENT	Necessary	74.16 FS	*74.16 FS

F=Franchise part. S=SpcNett.

**Total Parts (S\$)      3,022.41      2,174.85**

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	LABOUR	New	2,520.00	840.00
2	SPRAY PAINT	New	1,500.00	800.00
3	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
4	CHECK WIRE HARNESS ,ECU ,S	New	280.00	280.00
<b>Gross Labour Cost (S\$)</b>			<b>4,780.00</b>	<b>2,400.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >