

## Jia Le (LKK Auto)

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**From:** Chong Boon Sen <boonsen.chong@sg.cntaiping.com>  
**Sent:** Friday, 13 March 2020 9:37 AM  
**To:** Jia Le (LKK Auto)  
**Cc:** Chong Boon Sen  
**Subject:** Re: Direct Settlement - Accident Involving GBC746S (OI : CTI - SNM18D04034C02) and SHC5297S (TP : LKK REF -CC3/CTI18015314/Kdb3) on 17.08.2018

Dear Jiale,

pls proceed as recommended.

self note to put this in system and also invoice and lta fee and claimant details and workshop details in system.

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

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**From:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>  
**Sent:** Thursday, March 12, 2020 1:47 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>  
**Cc:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Subject:** RE: Direct Settlement - Accident Involving GBC746S (OI : CTI - SNM18D04034C02) and SHC5297S (TP : LKK REF -CC3/CTI18015314/Kdb3) on 17.08.2018

Dear Boon Sen,  
Attached herewith a copy of repair bill and LTA Search receipt for your reference.  
Thank you.

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jia Le (LKK Auto)  
**Sent:** Tuesday, 14 January 2020 12:07 PM  
**To:** Claims Dept of CTI  
**Cc:** Alfred Toh; Irene Tay  
**Subject:** RE: Direct Settlement - Accident Involving GBC746S (OI : CTI - SNM18D04034C02) and SHC5297S (TP : LKK REF -CC3/CTI18015314/Kdb3) on 17.08.2018

Dear Sirs/Madam,  
We refer to the below email dated on 06/11/19.  
Kindly let us have your approval/instruction as Third Party is chasing.  
Thank you.

"Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Jia Le (LKK Auto)

**Sent:** Thursday, 2 January 2020 3:11 PM

**To:** Claims Dept of CTI

**Cc:** Alfred Toh; Irene Tay

**Subject:** RE: Direct Settlement - Accident Involving GBC746S (OI : CTI - SNM18D04034C02) and SHC5297S (TP : LKK REF -CC3/CTI18015314/Kdb3) on 17.08.2018

Dear Sirs/Madam,

We refer to the below email dated on 06/11/19.

Kindly let us have your approval/instruction as Third Party is chasing.

Thank you.

*"Best Wishes for Merry Christmas & Happy New Year 2020"*

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Jia Le (LKK Auto)

**Sent:** Wednesday, 6 November 2019 2:22 PM

**To:** Claims Dept of CTI

**Cc:** Alfred Toh; Irene Tay

**Subject:** RE: Direct Settlement - Accident Involving GBC746S (OI : CTI - SNM18D04034C02) and SHC5297S (TP : LKK REF -CC3/CTI18015314/Kdb3) on 17.08.2018

Your ref : **SNM18D04034C02**

Our ref : CC3/CTI18015314/Kdb3

Dear Sirs/Madam,

**ACCIDENT INVOLVING GBC 746S(OI) & SHC 5297S(TP) ON 17/08/2018**

We refer to the above matter.

It is head to rear collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer **"TRANS-CAB AUTO SERVICES PTE LTD"** at **\$7,292.27(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$50,100.35	\$ 6,687.50
2. Loss of Rental (7days x \$99.32)	\$ 695.24	\$ 397.28 (4days x \$99.32)
3. Loss of Income (7days x \$50)	\$ 350.00	\$ 200.00 (4days x \$50)
4. LTA/ GIA Search Fee	\$ 7.49	\$ 7.49
Total	\$51,153.08	<b><u>\$ 7,292.27</u></b>

\*\*03days recommendation for repair + 1PRS = 4days.

Enclosed here with all the relevant documents for your perusal.

**For your approval/instruction please.**

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Lucas Lee <[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)>

**Sent:** Thursday, 30 August 2018 3:30 PM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving GBC746S (OI : CTI - SNM18D04034C02) and SHC5297S (TP : LKK REF -CC3/CTI18015314/Kub3) on 17.08.2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Irene Tay

**Lucas Lee**

Claims Department (Motor)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175/6224 7478

Email: [lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)

Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)



*Disclaimer :*

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**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

**Sent:** Thursday, 23 August, 2018 5:18 PM

**To:** Claims Dept of CTI

**Cc:** Lucas Lee; Irene Tay; Thin Thin (LKKAuto); Admin A

**Subject:** Direct Settlement - Accident Involving GBC746S (OI : CTI - TBA) and SHC5297S (TP : LKK REF -CC3/CTI18015314/Kub3) on 17.08.2018

**WITHOUT PREJUDICE**

Dear Sir/ Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHC 5297S at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

Thank You.

Best Regards,

**Shu Pei** Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeilkkauto.com](mailto:shupeilkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1808-148

Your Ref : GBC746S

Date : 24.January 2019

**CHINA TAIPING INSURANCE**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHC5297S AND GBC746S ON 17/08/18 11:25 PM ALONG LOYANG AVENUE**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	6,687.50
2.	Loss of Rental for <u>7</u> days @ \$ <u>99.32</u> per day	\$	695.24
3.	Loss of Income for <u>7</u> days @ \$ <u>50</u> per day	\$	350.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	7,740.23

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

**Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.**

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI18015314/Kdb3

13 JUNE 2019

**YUEN MAI GLASS MERCHANT PTE LTD**  
4 LOYANG STREET  
SINGAPORE 508839  
Attn: The Management

Dear Sir/Madam,

**ACCIDENT INVOLVING GBC 746S AND SHC 5297S ON 17/08/2018**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE  
Case Handler  
DID: 6749 5792  
FAX: 6741 4108  
EMAIL: [jjale@lkkauto.com](mailto:jjale@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

**Authorization To Act**

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHC5297S and GBC746S along LOYANG AVENUE on 17/08/18 11:25 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 24 (day) of January 2019

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN3021251800

Claim No : SNM18D04034C02

Claimant : TRANS-CAB SERVICES PTE LTD

Amount : S\$7,250.00

Singapore Dollars Seven Thousand Two Hundred and Fifty Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 5297S

Insured Vehicle No. : GBC 746S

Date of Loss : 17/08/2018

Place of Accident : LOYANG AVENUE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : YUEN MAI GLASS MERCHANT PTE LTD

Driver Name : ISLAM ASHRAFUL

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum

S\$ 7,250.00

=====

TOTAL . . . . . S\$ 7,250.00

=====

Claimant Name :

*Amanda Tay*

NRIC No :

*S9385511C*

Signature :

*Ray*

Date :

*18/03/20*



**Trans-Cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

**Tel:** 6287 6666**Fax:** 6287 7764**Co. Reg. No.:** 201019626G**GST Reg. No.:** 201019626G**Tax Invoice / Debit Note**

<b>TO:</b> <b>CHINA TAIPING INSURANCE (S) PTE LTD</b> 3 ANSON ROAD #15-02 SPRINGLEAF TOWER 079909 SINGAPORE  ATTENTION:	<b>INVOICE NO.</b> : INV1812-357 <b>DATE</b> : 31. December 2018 <b>REFERENCE NO</b> : AAD1808-148 <b>TERMS</b> : <b>DUE DATE</b> : 31. December 2018 <b>PAGE</b> : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHC5297S;DOA 17.08.18(LUMP SUM-18)	1	6,687.50	6,687.50

**Total SGD Excl. GST :** 6,250.00**7% GST :** 437.50**\*\*\*\* SIX THOUSAND SIX HUNDRED EIGHTY SEVEN AND FIFTY SGD ONLY \*\*\*\*****Total SGD Incl. GST :** 6,687.50

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

**E. & O. E.****THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

24 January, 2019

To Whom It May Concern

Dear Sir / Madam,

Accident on 17/08/18 11:25 PM at LOYANG AVENUE

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHC5297S. The taxi was hired to TAY MENG SOON a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$99.32 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

17-08-2018

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
<b>Accident No.</b>	AAD1808-148	<b>Accident Date</b> 17-08-2018
8/18/2018 12:30	8/24/2018 16:30	SHC5297S
8/18/2018 00:30	8/18/2018 12:29	SHC5297S

Yours Faithfully,

**Trans-Cab Services Pte Ltd**



**Jasmine Tan**

**General Manager**

[> Back to OneMotoring](#)**Vehicle Insurance Particulars Result**

Vehicle No.	Incident Date/Time	Insurance Company Name
SJM8619B	17 Aug 2018 / 23:55:00	MSIG INSURANCE (SINGAPORE) PTE LTD
SKK536H	17 Aug 2018 / 19:30:00	AXA INSURANCE PTE LTD
GBC746S	17 Aug 2018 / 23:25:00	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

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