

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES / NO)

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

2779.00

(3 days)

Reduction:

70

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

SS

2974.07

Loss of Rental (LOR):

SS

525.00

(5 days)

x

115.00

Loss of Use (LOU):

SS

250.00

(5 days)

x

50.00

Loss of Income (LOI):

SS

-

(5 days)

x

-

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS

7.00

Medical:

SS

-

Disbursement:

SS

-

Legal Cost

SS

-

(e.g. Tow/ Independent)

Total:

SS

3806.56

Global Sum

SS

3800.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

3800.00

Name 1:

COMPTON

BUSINESS

PTE LTD

Payee 2: (Strike if N.A.)

SS

-

Name 2:

-

-

Payee 3: (Strike if N.A.)

SS

-

Name 3:

-

-

-

(08/11/13)

Surveyor: Kalvin

REF: _____

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / ITP RES / OD RES / EVA / INV / MV

To Insp'd Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHD 3160K Yr Regt: 2³ Lu, 2016

Type: M. Car / M. Cycle / Bus / Van / Lorry / T. / Prime Mover /

Truck / Trailer or

Make: Hyundai Zeo cc 1685Colour: Blue A/C: Ins Std / NI / NASp. Reading: 381699 T/Radio: Ins Std / NI / NA

Eng/No: _____

C/No: KM HLBK1UMH4091527

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/B or

Tyre Size: F: 255/60R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Celestion

Front _____ Rear _____

R/Bal. 3 mm R/Bal. 3 mmL/Bal. 3 mm L/Bal. 3 mmD.O.A. 16/2/12 D.O.I. 20/2/12Survey held at: (DHE (Loyang))

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Pen

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	P/P \$ 2,779.50
	CRAB: \$ 6,530.20 (70%)

AXA
PR

Date/Time, File Pass to?

☐ : Prelim. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee:

Transportation:

S + RS \$

Photos

Others

TOTAL

Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)☐ : Weekend (\$)

Report Format: _____

Lump Sum / I.B.I. (\$) _____

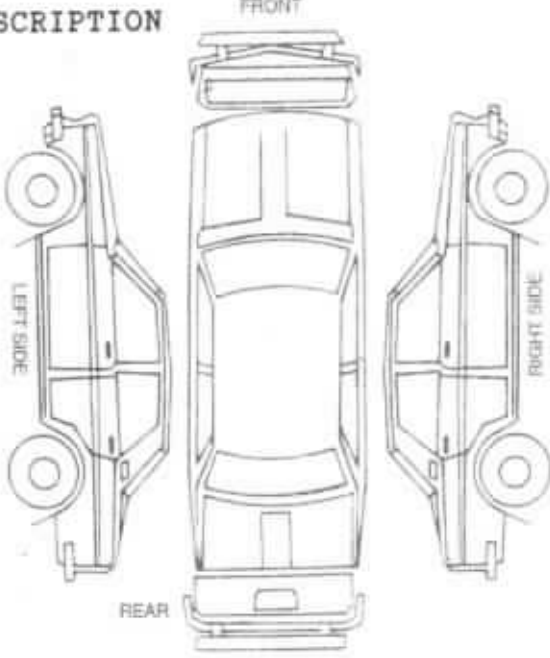
A member of COMFORTDELGRO

Date/Time: 20.08.2018 16:06 Page : 1

Team: ARC Repair TP(CLSO)1	JOB CARD	Sales Order:	JC NO.: 305202191
Customer: COMFORT TRANSPORTATION PTE LTD 7010045 383 SIN MING DRIVE Singapore SINGAPORE 575717 65508755	REGN NO.: SHD3160K MAKE: HYUNDAI MODEL: I-40 YR OF MANUF: 23.06.2016 CHASSIS CODE: KMHLB41UMGU091527	MILEAGE FUEL: E 1/2 F DATE/TIME IN: 18.08.2018 22:00 TARGET DATE COMPLETION DATE/TIME:	

Accident Date: 18.08.2018
NATURE: 3P 18.08.2018

NO	LABOR CODE	DESCRIPTION
	AXA - taxi	Rear damage



CHECKED & PASSED OUT BY:

SERVICE ADVISOR	CUSTOMER'S SIGNATURE
Acknowledgement Slip	Exit Pass
Vehicle No.: SHD3160K	Vehicle No.: SHD3160K
Name of Service Advisor	Name of Service Advisor
Signature/Date	Date
Returned to Service Reception upon collection	To be kept by Security Guard

REPAIR ESTIMATE*

VEHICLE NO : SHD 3160K

DATE 21/8/2018 10:21

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Boot Lid <i>X repl</i>			\$ 2,174.90
	Boot Lid Rubber <i>X</i>			\$ 115.80
	Boot Lid Hinge (LH/RH) <i>X</i>	\$	178.10	\$ 356.20
	Boot Lid Lock Upper <i>X</i>			\$ 137.90
	Boot Lid Lock Lower <i>X</i>			\$ 31.70
	Boot Lid 'H' Emblem <i>/</i>			\$ 27.20
	Boot Lid CRDI Plate <i>/</i>			\$ 41.00
	Licence Lamp (LH/RH) <i>both /</i>	\$	33.95	\$ 67.90
	Boot Lid Trimboard <i>X</i>			\$ 172.70
	Boot Lid Trimboard Clips (11pcs) <i>X</i>			\$ 11.00
	Bootlid Moulding <i>X</i>			\$ 85.00
	Bootlid i40 Emblem <i>/</i>			\$ 41.00
	Bootlid Lower Garnish <i>X repl</i>			\$ 398.00
	Licence Lamp Garnish <i>X repl</i>			\$ 380.80
	Rear Boot Protector <i>X</i>			\$ 980.80
	Rear Bumper <i>/</i>			\$ 603.60
	Rear Bumper Reinforcement <i>?</i>			\$ 504.35
	Rear Bumper Reinforcement Bracket (LH/RH) <i>?</i>	\$	180.00	\$ 360.00
	Rear Bumper Side Bracket <i>?</i>	\$	49.00	\$ 98.00
	Rear Bumper Clips <i>/</i>			\$ 22.00
	Rear Bumper Sponge <i>?</i>			\$ 143.40
	Rear Bumper Under Cover <i>X</i>			\$ 225.00
	Rear Panel <i>X repl</i>			\$ 592.30
	Rear Panel Garnish <i>?</i>			\$ 57.70
	Rear Panel Lower Panel <i>X repl</i>			\$ 495.50
	SUB TOTAL			\$ 8,123.75
	LESS 20%			\$ 1,624.75
	DISCOUNTED TOTAL			\$ 6,499.00
	Boot Lid Comfort Logo & Tel No. Sticker <i>?</i>			\$ 30.00
	Boot Lid Advertisement Logo <i>/</i>			\$ 100.00
	Rear No. Plate <i>/</i>			\$ 25.00
	Rear Bumper Reverse Sensor <i>/</i>			\$ 135.70
	Rear Bumper Rubber Mat <i>/</i>			\$ 50.00
	Rear Bumper Advertisement Logo <i>/</i>			\$ 50.00
	Rear Fender Advertisement Logo (LH/RH) <i>/</i>			\$ 200.00
	Labour Charge			\$ 590.70
	Panel Beating <i>Kahin 1000</i>			\$ 1,000.00
	Spray Painting Charge <i>2/8/18 1505h</i>			\$ 1,000.00
	Wiring Charge <i>3 R7, P/P</i>			\$ 50.00
	Tuff Kote <i>Before Paint p/h</i>			\$ 50.00
	Remove/Refix Reverse Sensor			\$ 120.00
	TOTAL LABOUR			\$ 2,220.00
	ESTIMATE TOTAL			\$ 9,309.70

LKK Auto Consultants hence notify the Repairer of the following:

- To survey before start spray painting
- To display damaged panel during survey
- Parts prices are subject to stock market
- Third party survey or appraisal (if required) cost
- No. of days of work to be completed
- No. of days of work to be completed and
- Supplies materials, consumables or labour cost
- is subject to final approval from Insurance Company

Authorised by: *[Signature]*

Signature: *[Signature]*

Date: *[Date]*

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COMFORTDEL GRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHD 3160K

MODEL : HYUNDAI i40

DATE 21/8/2018 10:21

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Boot Lid X reg			\$ 2,174.90
	Boot Lid Rubber X su			\$ 115.80
	Boot Lid Hinge (LH/RH) X su	\$	178.10	\$ 356.20
	Boot Lid Lock Upper X su			\$ 137.90
	Boot Lid Lock Lower X su			\$ 31.70
	Boot Lid 'H' Emblem + su			\$ 27.20
	Boot Lid CRDI Plate - su			\$ 41.00
	Licence Lamp (LH/RH) - su	\$	33.95	\$ 67.90
	Boot Lid Trimboard X su			\$ 172.70
	Boot Lid Trimboard Clips (11pes) X su			\$ 11.00
	Bootlid Moulding X su			\$ 85.00
	Bootlid i40 Emblem - su			\$ 41.00
	Bootlid Lower Garnish / su			\$ 398.00
	Licence Lamp Garnish X reg			\$ 380.80
	Rear Boot Protector X su			\$ 980.80
	Rear Bumper - Reborn			\$ 603.60
	Rear Bumper Reinforcement X su			\$ 504.35
	Rear Bumper Reinforcement Bracket (LH/RH) X su	\$	180.00	\$ 360.00
	Rear Bumper Side Bracket X su	\$	49.00	\$ 98.00
	Rear Bumper Clips - su			\$ 22.00
	Rear Bumper Sponge X su			\$ 143.40
	Rear Bumper Under Cover X su			\$ 225.00
	Rear Panel X reg			\$ 592.30
	Rear Panel Garnish X su			\$ 57.70
	Rear Panel Lower Panel X reg			\$ 495.50
	SUB TOTAL			\$ 8,123.75
	LESS 20%			\$ 1,624.75
	DISCOUNTED TOTAL			\$ 6,499.00
	Boot Lid Comfort Logo & Tel No. Sticker X reg			\$ 30.00
	Boot Lid Advertisement Logo - su			\$ 100.00
	Rear No. Plate - su			\$ 25.00
	Rear Bumper Reverse Sensor - su			\$ 135.70
	Rear Bumper Rubber Mat - su			\$ 50.00
	Rear Bumper Advertisement Logo - su			\$ 50.00
	Rear Fender Advertisement Logo (LH/RH) - su	\$	100.00	\$ 200.00
	Labour Charge			\$ 590.70
	Panel Beating			\$ 1,000.00
	Spray Painting Charge			\$ 1,000.00
	Wiring Charge			\$ 50.00
	Tuff Kote			\$ 50.00
	Remove/Refix Reverse Sensor			\$ 120.00
	TOTAL LABOUR			\$ 2,220.00
	ESTIMATE TOTAL			\$ 9,309.70

AKA

22A 18-08-18

Unit Price Consistants hence notify
the repairer of the following
• 1. Repairs & maintenance work
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Kabin 1/1/14

21/8/18 1505h

3 R71

P/P

Bedue Paint ph

600

600

20

X su

30

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305202191

Date : 31. Aug. 2018

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive, Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SHD3160K

Date of Accident: 18. Aug. 2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AXA SLC8183C

2. The finalized amount shall be:

(a) Spare Parts after List discount \$1,529.50

(b) Labour Charges \$1,250.00

Total for Part-By-Part Repair Cost \$2,779.50

(c) Lumpsum Repair (if applicable)

Total for Lumpsum repair cost after Less:


Final Lumpsum Repair cost

3. Estimated normal period for repairs: 3 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : Calvin Ng

Tel : 6214 8316

Fax : 6546 8156

Signature : 

Name : Calvin

Date : 30/8/8

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Final Amount Subject to Insurance Approval

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

Date: 31.08.2018

Time: 08:25:59

Page: 1

COMPANY: THIRD PARTY'S CLAIMS (CAS)
 CUSTOMER: 7010045
 ADDRESS: COMFORT TRANSPORTATION PTE LTD
 383 SIN MING DRIVE
 SINGAPORE SINGAPORE 575717
 65508755

JOB NO : 305202191
 REGN NO : SHD3160K
 MILEAGE : 0000000000
 MAKE : HYUNDAI
 MODEL : I-40
 DATE OF REGN : 23.06.2016
 DATE/TIME IN : 18.08.2018 22:00
 ACCIDENT DATE : 18.08.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001	04-01-0103-0579-G	I40VC COVER ASSY-RR BUMPE	1	603.60	20.00	482.88
0002	04-01-0101-0111-G	HYUNDAI BUMPER COVER CLIP	10 L	22.00	20.00	17.60
0003	28-01-0103-0005-A	(I40/SONATA)REAR BOOT LOG	1	15.00		15.00
0004	28-01-0103-0006-A	(I40/SONATA)REAR BOOT TEL	1	15.00		15.00
0005	04-01-0103-0787-G	I40VC EMBLEM-I40	1	41.00	20.00	32.80
0006	04-01-0103-0786-G	I40VC EMBLEM-CRDI	1	41.00	20.00	32.80
0007	09-01-0103-0104-G	I40VC LAMP ASSY-LICENSE P	2	67.90	20.00	54.32
0008	09-01-9999-0068-A	HYUNDAI REVERSE SENSOR AS	1	135.70		135.70
0009	04-01-0103-1150-A	I40VC PROTECTOR MAT	1	50.00		50.00
0010	FNPS	NO PLATE(S)	1 N	25.00		25.00
0011	04-01-0103-0784-G	I40VC MLDG-BACK PANEL	1	398.00	20.00	318.40

SUB-TOTAL : 1,179.50

JOB NATURE

COMFORTDELGRO ENGINEERING PTE LTD

Date: 31.08.2018

REPAIR ESTIMATE

Time: 08:25:59

Page: 2

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305202191
REGN NO : SHD3160K
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 23.06.2016
DATE/TIME IN : 18.08.2018 22:00
ACCIDENT DATE : 18.08.2018

JOB / PARTS DESCRIPTION		QTY	IND	UNIT-PRICE	DISC%	AMOUNT
0000 L	PANEL BEATING			600.00		
0001 23-502	SPRAYPAINT ON AFFECTED AREA			600.00		
0002 17-01	WIRING CHARGE			20.00		
0003 L	REMOVE/REFIX REVERSE SENSOR			30.00		
0004 L	ADVERTISEMENT - REAR BUMPER			50.00		
0005 L	ADVERTISEMENT - REAR FENDER RH/LH			200.00		
0006 L	ADVERTISEMENT - BOOT LID			100.00		
SUB-TOTAL						: 1,600.00
TOTAL						: 2,779.50

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

Hsiao Tong (LKKAUTO)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>
Sent: Monday, 22 July 2019 10:57 AM
To: Hsiao Tong (LKKAUTO)
Subject: Re: Your Ref: T 0818/ SHD3160K / WT(st) *Our Ref: CC4/ASM18015312/K1pa3 [ACCIDENT INVOLVING SLC 8183U(AXA) & SHD 3160K ON 18/08/2018]

Without Prejudice.

Dear Hsiao Tong

We accept your global offer. Kindly forward your D.V.

Thank you.

Best Regards

William Tan
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148737 | Fax : 62141843

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, 22 July 2019 10:04 AM
To: William Tan Thoo Seng <williamtan@cdge.com.sg>; Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Subject: Your Ref: T 0818/ SHD3160K / WT(st) *Our Ref: CC4/ASM18015312/K1pa3 [ACCIDENT INVOLVING SLC 8183U(AXA) & SHD 3160K ON 18/08/2018]

Your Ref: **T 0818/ SHD3160K / WT(st)**
Our Ref: CC4/ASM18015312/K1pa3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLC 8183U(AXA) & SHD 3160K ON 18/08/2018

We refer to the above matter.

We propose settlement at a global sum of \$3,800.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]



<Request for OI GIA & TP-Mandate IA> - S8M00STH [ACCIDENT INVOLVING SLC 8183U(OI) & SHD 3160K(TP) ON 18/08/2018]

Type

🔗 Question

Message

Hi, we refer to your msg dated 13/03/2019. Kindly advise if OI GIA report is available. If so, kindly assist to upload a copy of OI GIA in SC. Meantime, we seek your mandate at \$3,971.56(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong – 26 June 2019

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 26/06/2019

Survey Details:

Date of loss	18-Aug-18
Date of appointment	21-Aug-18
Date of survey	21-Aug-18
Location of survey	ORTDELGRO ENGINEERING PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SHD 3160K
Make and Model	HUNDAI I40 1685cc
Date of registration	23/6/2016
Excess	
Market Value (est)	
Part Rebate (est)	
Nett Loss (est)	

Repair details:

Initial Estimate	\$ 9,309.70
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 1,529.50
Check items (estimate)	\$ -
Labour	\$ 1,250.00
Total	\$ 2,779.50
Lump Sum(if applicable)	\$ -

Number of days for repair	3 DAYS
---------------------------	---------------



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

*OI had lodge police report. Based on OI police report, it is a head-to-rear collision. We are still pending for Insured's GIA report. TP LOD IN.
3 recommended repair days + 1Sunday + 1PRS + 1PH = 6days*

Mandate:

Liability(TP)	100%	
Proposed Repair Cost	\$ 2,974.07	w/gst
Loss of Use	\$ -	no. of days
Loss of Rental	\$ 690.00	\$115 x 6 days
Loss of Income	\$ 300.00	\$50 x 6days
GIA/LTA search fees	\$ 7.49	
Others	\$ -	
Proposed Total	\$ 3,971.56	



**Re:<Request for OI GIA & TP-Mandate IA> - S8M00STH
[ACCIDENT INVOLVING SLC 8183U(OI) & SHD 3160K(TP)
ON 18/08/2018]**

Type

 Question

Message

Pls proceed with your proposed mandate.

Reply

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 22 July 2019 10:04 AM
To: 'williamtan@cdge.com.sg'; 'catherinekoh@cdge.com.sg'
Subject: Your Ref: T 0818/ SHD3160K / WT(st) *Our Ref: CC4/ASM18015312/K1pa3
[ACCIDENT INVOLVING SLC 8183U(AXA) & SHD 3160K ON 18/08/2018]

Your Ref: T 0818/ SHD3160K / WT(st)
Our Ref: CC4/ASM18015312/K1pa3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLC 8183U(AXA) & SHD 3160K ON 18/08/2018

We refer to the above matter.

We propose settlement at a global sum of \$3,800.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Service Request Details

Claim

S8M005TH

Reference

None

Loss Date

August 18, 2018

Request Date

August 21, 2018

Due Date

August 29, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Kalvin

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SHD3160K

Make

TPVD HYUNDAI

Model

I40

Service Address

...

Primary Contact/Insured

ABDUL RAZEEZ BIN RASIT

BLK 181 PASIR RIS STREET 11, #08-22, 510181, Singapore

INSURANCE@DICKSON-AUTO.COM

Claim Handler

LOH Cynthia

6568804843

cynthia.loh@axa.com.sg

Additional Instructions

NON REPORTED

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

29 August, 2018

ABDUL RAZEEZ BIN RASIT
BLK 181 PASIR RIS STREET 11
#08-22
SINGAPORE 510181

Dear Sir,

OUR REF : CC4/ASM18015312/K1ha3 // S8M00STH
YOUR REF : SLC 8183U
ACCIDENT INVOLVING SLC 8183U & SHD 3160K ON 18/08/2018 ALONG/AT
BEACH ROAD TOWARDS BRAS BASAH ROAD IN FRONT PH SHAW TOWER

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

8 November, 2018

2ND REMINDER

**ABDUL RAZEEZ BIN RASIT
BLOCK 181 PASIR IRS STREET 11
#08-22
SINGAPORE 510181**

Dear Sir/Madam,

Your Ref: SLC 8183U

Our Ref: CC4/ASM18015312/K1ha3

**Accident involving SLC 8183U & SHD 3160K ALONG BEACH ROAD TOWARDS BRAS
BASAH ROAD ON 18/08/2018**

We refer to our letter of 29 August 2018 requesting for your reporting of the above accident.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 05 days, i.e by 15 November 2018**

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

Please take note that we shall inform the **Traffic Police** of the non-reporting if we do not hear from you then.

Furthermore, the owner of vehicle **SHD 3160K** has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **15 NOVEMBER 2018**, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

If you need any clarification, please do not hesitate to contact us at 6841 8625 at our operating hours 9:00am to 5:30pm or send to our email as below. Please quote our claim reference when you contact us that we can assist you more effectively.

Yours faithfully,

Vic Alpeh

Tel : 6841 2096

Email : vicalpeh@lkkauto.com

This is a computer generated letter and no signature is required.

*c.c. AXA Insurance Pte Ltd
(Motor Claims Dept)*



Our Ref : T 0818/ SHD3160K /WT(st)

Your Ref :

Date : 03-Sep-18

AXA Insurance Pte Ltd
8 Shenton Way
#24-01, AXA Tower
Singapore 068811

Attn : Motor Claims Department

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Hotline +65 6385 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198800049Y

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 809288

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
Yishun Industrial Park A
Singapore 768732

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHD3160K YOUR INSURED SLC8183U
AND OTHER _____ ON 18.08.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor vehicle No : SHD3160K which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SLC8183U we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	2,974.07
2	<u>6.5</u> days Loss of Rental @ \$ <u>115.00</u> per day	\$	747.50
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	GIA / LTA Search Fee	\$	7.49
5	GIA / Police Report Fees	\$	-
6	Towing Fees	\$	-
Sub Total :		\$	3,729.06

HIRER'S CLAIM

7	<u>6.5</u> days Loss of Income @ \$ <u>80.00</u> per days	\$	520.00
Total Claims:		\$	4,249.06

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs 8 pcs
- b) LTA search slip/s of : SLC8183U
- c) GIA / Police report/s of : SHD3160K
- d) Letter of authority from owner / hirer / operator
 - (X) Photocopy/s of Accident Scene Photo/s () Traffic Compound () PIR
 - () Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William 'Ian

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax : 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

01 July, 2019

ABDUL RAZEEZ BIN RASIT
BLK 181 PASIR RIS STREET 11,
#08-22,
SINGAPORE 510181

Dear Sir/ Mdm

OUR REF : CC4/ASM18015312/K1pa3 // S8M00STH

YOUR REF : SLC 8183U

**ACCIDENT INVOLVING SLC 8183U & SHD 3160K ON 18/08/2018 ALONG/AT
BEACH ROAD TOWARDS BRAS BASAH ROAD IN FRONT PH SHAW TOWER**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from COMFORTDELGRO ENGINEERING PTE LTD acting on behalf of the owner of SHD 3160K against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our

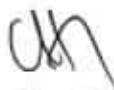
prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to est@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at Ms Chew Hsiao Tong (LKK Handler) 6742 3197 or chewht@lkkauto.com Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Chew Hsiao Tong
Case Handler
DID: 6742 3197
FAX: 6741 4108
EMAIL: chewht@lkkauto.com

cc AXA INSURANCE PTE LTD

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****i 40 SHD3160K , SLC8183U****ON 18-Aug-18 18:25****BEACH RD TWDS BRAS BASAH ROAD INFRONT OF SHAW TOWER**

I / We

GUAY KHENG CHUAN R... (Hirer) NRIC No.: **S6827984D**

and/or

LOH LIAT JONG (Relief) NRIC No.: **S1125877H**

Taxi Number

SHD3160K

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

19-Aug-2018

Name of Hirer

GUAY KHENG CHUAN RAYMOND

Hirer NRIC

S6827984D

Signature :



Address

**896C WOODLANDS DRIVE 50 #11-86
732896**

Contact No.

82189603

Name of Relief

LOH LIAT JONG

Relief NRIC

S1125877H

Signature :



Address

**514 WOODLANDS DRIVE 14 08-109
730514**

Contact No.

92966196



Sul1

AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SLC 8183U	(Insd veh)	Model: HYUNDAI I40
	SHD 3160K	(TP veh)	
Date of Accident/ Time:	18/08/2018		

Repair Estimate	\$	9,941.38	
Final Repair Cost	\$		
Loss of Use	\$		days at \$ per day
Rental (if any)	\$		days at \$ per day
LTA / GIA Search Fee	\$		
Others:	\$		
	\$		
Final Settlement Sum (Global Sum)	\$	3,800.00	
Payee Name : COMFORTDELGRO ENGINEERING PTE LTD			
Is Third Party Workshop GIA Registered? [X] YES [] NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:		Agreed Liability: _____ (%)
B)	For GIA Registered Workshop:		BOLA Applicable: Yes/ No : BOLA Scenario No: <u>27</u>
	BOLA Liability: <u>100</u> (%)		Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp Name of Representative: COMFORTDELGRO ENGINEERING PTE LTD Date: 15.8.19 55 LOYANG DRIVE SINGAPORE 639605	Signature of Witness / Workshop stamp (if applicable) Name of Witness: CLAIMS DEPARTMENT Date: 27/8/19 COMFORTDELGRO ENGINEERING PTE LTD 55 LOYANG DRIVE SINGAPORE 639605
Signature of AXA's surveyor/representative Name of AXA's surveyor /Representative: AWK Date: 27/8/19	

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SHD3160K

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
23.06.2016

CHASSIS CODE
KMHLB41UMGU091527

INV. NO/DATE
91393066 31.08.2018

JOB NO.
305202191

ODOMETER READING

DATE/TIME IN
18.08.2018 22:00

Description : 3P 18.08.2018

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0103-0579	I40VC COVER ASSY-RR BUMPE	1	603.60	20.00	482.88
0002	04-01-0101-0111	HYUNDAI BUMPER COVER CLIP	10	2.20	20.00	17.60
0003	28-01-0103-0005	(I40/SONATA)REAR BOOT LOG	1	15.00	0.00	15.00
0004	28-01-0103-0006	(I40/SONATA)REAR BOOT TEL	1	15.00	0.00	15.00
0005	04-01-0103-0787	I40VC EMBLEM-I40	1	41.00	20.00	32.80
0006	04-01-0103-0786	I40VC EMBLEM-CRDI	1	41.00	20.00	32.80
0007	09-01-0103-0104	I40VC LAMP ASSY-LICENSE P	2	33.95	20.00	54.32
0008	09-01-9999-0068	HYUNDAI REVERSE SENSOR AS	1	135.70	0.00	135.70
0009	04-01-0103-1150	I40VC PROTECTOR MAT	1	50.00	0.00	50.00
0010	FNPS	NO PLATE(S)	1	25.00	0.00	25.00
0011	04-01-0103-0784	I40VC MLDG-BACK PANEL	1	398.00	20.00	318.40

WE HEREBY TAKE THE RESPONSIBILITY OF THE VEHICLE FOR THE THEFT OR ACCIDENTAL DAMAGE. THE COMPANY ACCEPTS THE RESPONSIBILITY FOR LOSS OF STOLEN VEHICLE BELONGING TO CUSTOMERS WHO VEHICLE ARE DRIVEN AND TESTED IN OWNED PARK.

CUSTOMERS SHALL REPORT THE VEHICLE TO THE COMPANY IMMEDIATELY UPON LOSS AND SHALL RETURN THE VEHICLE TO THE COMPANY WITHIN 14 DAYS OF REPORTING TO THE COMPANY OF ANY COMPLAINTS OTHERWISE THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCIDENTED IN THE PARK.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND PAYABLE ON THE DUE DATE OF PAYMENT OR AFTER 30 DAYS FROM THE INVOICING DATE THE PERIOD OF DEFERRED.

PLEASE RETURN THE VEHICLE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY DAMAGE OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THE INVOICE AS COMPLETELY PAID OFF.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91393066	2,974.07	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SHD3160K

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
23.06.2016

CHASSIS CODE
KMHLB41UMGU091527

INV. NO/DATE
91393066 31.08.2018

JOB NO.
305202191

ODOMETER READING

DATE/TIME IN
18.08.2018 22:00

S/No	Part No.	Qty	Unit Price	%Disc	Net
------	----------	-----	------------	-------	-----

SUB-TOTAL : 1,179.50

JOB NATURE

0001	L	PANEL BEATING	600.00		600.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	600.00		600.00
0003	17-01	WIRING CHARGE	20.00		20.00
0004	L	REMOVE/REFIX REVERSE SENSOR	30.00		30.00
0005	L	ADVERTISEMENT - REAR BUMPER	50.00		50.00
0006	L	ADVERTISEMENT - REAR FENDER RH/LH	200.00		200.00
0007	L	ADVERTISEMENT - BOOT LID	100.00		100.00
SUB-TOTAL			:		1,600.00

BY TAKING DELIVERY OF THE VEHICLE THE CUSTOMER ACCEPTS THE COMPANY'S POLICY ON ACCIDENTS, DAMAGE, THEFT OR ACCIDENTAL DAMAGE. THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OF OTHER PROPERTY BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVER AND TESTED AT COMPANY'S RISK.

THE CUSTOMER SHALL BE RESPONSIBLE FOR THE VEHICLE'S SECURITY. IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS REPORT ALL LOSS, DAMAGE OR ACCIDENT TO THE COMPANY OR ANY COMPLAINTS. OTHERWISE THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED BY THE CUSTOMER.

INTEREST ON THE VEHICLE WILL BE CHARGED ON A DAY TO DAY BASIS IN ACCORDANCE WITH THE COMPANY'S POLICY ON INTEREST. THE CUSTOMER SHALL BE RESPONSIBLE FOR THE VEHICLE'S SECURITY AND SHALL BE RESPONSIBLE FOR THE VEHICLE'S SECURITY.

PLEASE EXAMINE THE VEHICLE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY DEFECTS OR DISCREPANCIES. IF THE CUSTOMER DOES NOT ADVISE THE COMPANY OF ANY DEFECTS OR DISCREPANCIES, THE CUSTOMER WILL BE RESPONSIBLE FOR THE VEHICLE'S SECURITY.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91393066	2,974.07	

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 3

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SHD3160K

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
23.06.2016

CHASSIS CODE
KMHLB41UMGU091527

INV. NO/DATE
91393066 31.08.2018

JOB NO.
305202191

ODOMETER READING

DATE/TIME IN
18.08.2018 22:00

Items total		2,779.50
Add GST @	7.000 %	194.57
Invoice amount		2,974.07

Issued by : CHEWHEELENG 31.08.2018 14:52:39
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91393066	2,974.07	

Our Ref: CT18080534

Date: 31 August 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	18/08/2018 @ 18:25 hrs
ALONG	BEACH RD TWDS BRAS BASAH ROAD INFRONT OF SHAW TOWER
INVOLVING	SLC8183U

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3160K** (the "Taxi"). The Taxi was hired to **GUAY KHENG CHUAN RAYMOND IC NO S6827984D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$115.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

$$\Sigma H_D = 3160 \text{ k}$$
[illegible]

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLC8183U	18 Aug 2018 / 18:25:00	Successful	A12	AXA INSURANCE PTE LTD

[Previous](#)[OK](#)

SHAD3160K




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM18015312/K1pa3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:KHOR SAW THENG			Date : 12-09-2019	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLC 8183U	Veh. Inspected	SHD 3160K ✓	
Policy No.		Coverage (\$)	0.00	
Claim No.	S8M00STH	Excess (\$)	0.00	
Assign From		Assign Date	21/08/2018 ✓	
2. Vehicle Particulars & Condition				
Make & Model	HYUNDAI I40 ✓	c.c	1685	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	KMHLB41UMGU091527	Colour	BLUE	
Odometer	381699	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/60 R16	CAMPEON	7 mm	
L/H Front Tyre	205/60 R16	CAMPEON	7 mm ✓	
R/H Rear Tyre	205/60 R16	CAMPEON	7 mm	
L/H Rear Tyre	205/60 R16	CAMPEON	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS. ✓				
5. General Information				
Accident Date	18/08/2018	Inspection Date	21/08/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		



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Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 3160K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	BOOT LID (CONSISTENT)	TO REPAIR SEE LABOUR	2,174.90	-
1	BOOT LID RUBBER (CONSISTENT)	SERVICEABLE	115.80	-
2	BOOT LID HINGE (LH/RH) @\$178.10 (CONSISTENT)	SERVICEABLE	356.20	-
1	BOOT LID LOCK UPPER (CONSISTENT)	SERVICEABLE	137.90	-
1	BOOT LID LOCK LOWER (CONSISTENT)	SERVICEABLE	31.70	-
1	BOOT LID 'H' EMBLEM (CONSISTENT)	NOT NECESSARY	27.20	-
1	BOOT LID CRDI PLATE (CONSISTENT)	NECESSARY	41.00	41.00
2	LICENCE LAMP (LH/RH) @\$33.95 (CONSISTENT)	CRACKED	67.90	67.90
1	BOOT LID TRIMBOARD (CONSISTENT)	SERVICEABLE	172.70	-
11	BOOT LID TRIMBOARD CLIPS (CONSISTENT)	NOT NECESSARY	11.00	-
1	BOOTLID MOULDING (CONSISTENT)	SERVICEABLE	85.00	-
1	BOOTLID I40 EMBLEM (CONSISTENT)	NECESSARY	41.00	41.00
1	BOOTLID LOWER GARNISH (CONSISTENT)	CRACKED	398.00	398.00
1	LICENCE LAMP GARNISH (CONSISTENT)	TO REPAIR SEE LABOUR	380.80	-
1	REAR BOOT PROTECTOR (CONSISTENT)	SERVICEABLE	980.80	-
1	REAR BUMPER (CONSISTENT)	DEFORMED	603.60	603.60
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	SERVICEABLE	504.35	-
1	REAR BUMPER REINFORCEMENT BRACKET (LH/RH) @\$180.00 (CONSISTENT)	SERVICEABLE	360.00	-
2	REAR BUMPER SIDE BRACKET @\$49.00 (CONSISTENT)	SERVICEABLE	98.00	-
1	REAR BUMPER CLIPS (CONSISTENT)	NECESSARY	22.00	22.00
1	REAR BUMPER SPONGE (CONSISTENT)	SERVICEABLE	143.40	-
1	REAR BUMPER UNDER COVER (CONSISTENT)	SERVICEABLE	225.00	-
1	REAR PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	592.30	-
1	REAR PANEL GARNISH (CONSISTENT)	SERVICEABLE	57.70	-
1	REAR PANEL LOWER PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	495.50	-
	LESS 20% DISCOUNT		-1,624.75	-234.70
			6,499.00	938.80

Report Ref No. CC4/ASM18015312/K1pa3q2



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Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	SPECIAL NETT ITEMS			
1	BOOT LID COMFORT LOGO & TEL NO.STICKER (SN) (CONSISTENT)	NECESSARY	30.00	30.00
1	BOOT LID ADVERTISEMENT LOGO (SN) (CONSISTENT)	NECESSARY	100.00	100.00
1	REAR NO.PLATE (SN) (CONSISTENT)	CRACKED	25.00	25.00
1	REAR BUMPER REVERSE SENSOR (SN) (CONSISTENT)	SHORTED	135.70	135.70
1	REAR BUMPER RUBBER MAT (SN) (CONSISTENT)	NECESSARY	50.00	50.00
1	REAR BUMPER ADVERTISEMENT LOGO (SN) (CONSISTENT)	NECESSARY	50.00	50.00
2	REAR FENDER ADVERTISEMENT LOGO (LH/RH) @\$100.00 (SN) (CONSISTENT)	NECESSARY	200.00	200.00
			590.70	590.70
	LABOUR			
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF BOOT LID,LICENCE LAMP GARNISH,REAR PANEL AND REAR PANEL LOWER PANEL.		1,000.00	600.00
	SPRAY PAINTING CHARGE.		1,000.00	600.00
	WIRING CHARGE.		50.00	20.00
	TUFF KOTE.	NOT NECESSARY	50.00	-
	REMOVE/REFIX REVERSE SENSOR.		120.00	30.00
			2,220.00	1,250.00
	GRAND TOTAL		9,309.70	2,779.50
	RECOMMENDED COST OF REPAIRS			2,779.50

Report Ref No. CC4/ASM18015312/K1pa3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	SBM005TH
Reference	CC4/ASM18013112/K1pa3u2
Loss Date	18 August 2018
Report Date	21 Aug 2018 11:38:34 AM
Request Date	30 May 2019
Due Date	
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TPP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	SHD3160K
Make	TPVD HYUNDAI
Model	I40
Service Address	
...	
Primary Contact/Insured	
ABDUL RAZEEZ BIN PASIT	
BLK 181 PASIR RIS STREET 11, #08-22, 510181, Singapore	
INSURANCE@DICKSON-AUTO.COM	
Claim Handler	
KHOR Saw Theng	
6568804754	
sawtheng.khor@axa.com.sg	

Additional Instructions

NON REPORTED

Document Type

Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1 (8).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TPP)	13 September 2019

NAME RENTAL RECEIPT.pdf	Forms / Claim Documents	SUB-TYPE Others	AXIA AUTO CONSULTANTS PTE LTD (TP)	DATE 13 September 2019
RENTAL MILEAGE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
LKKInspection (3).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
LKKAdjustment1a (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
LETTER TO CI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
TP-Mandate 1A dtd 260619.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	26 June 2019
CI Police Report.pdf	Reports & Statement	Police Report	WANG Peter	13 March 2019
CI LOA & Driver DL.pdf	Forms / Claim Documents	POA / Authority Letter	WANG Peter	13 March 2019
2nd Nonreporting Letter to CI.pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	8 November 2018
AXA IMMEDIATE ADVICE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	2 October 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKK BEINSPECTION PHOTOS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	2 October 2018
 TP LOD.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	2 October 2018
 LKK INSPECTION PHOTOS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	2 October 2018
 Ltr to Insured - non reporting.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	29 August 2018
 TP ESTIMATE - MARKED.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	29 August 2018
 EMAIL RECIEVED FROM WORKSHOP WITH TP GIA REPORT & ESTIMATE.png	Letters and Correspondence	Workshop	RATAN BHOSALE Pragati	21 August 2018