

INS. CASE OWNER:

PA

CC 4 AXA 180 15308

U pa3smLKK:
B.C.G.

Surveyor:

MARCUS

DOI:

73/8/2018

Date / Time:

73/08/2018

Registered in Merimen:

20/8/2018 by AXA

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHO 328P

Name of Insured:

TRANS. CAR SVC PTE

Insured Tel No.:

HP:

Excess Sec II :SS

5,000.00

D.O.A.:

12/08/2018

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

ng Hack Som

Driver Tel No.:

88288926

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

1E7 AIRPORT

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SLR 7996T



INSRS:

WSP:

Tel:

Liability:

RMKS:

Zoom
Autoworks

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

28/8

LAT

SLR 7996T / 11/18015033/24 ; WSP: 12/08/18
SHO 328P : 15/06/200820/KVA ; WSP: 15/03/18

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Elin

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No. : 15

If NO or B 28, Ass. Lia :

Repair Cost:

SS

17600.00

Loss of Rental (LOR):

SS

2000.00

(20 days)

x \$100.00

Loss of Use (LOU):

SS

—

(\$

x — days)

Loss of Income (LOI):

SS

—

(\$

x — days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS

7.45

Medical:

SS

Disbursement:

SS

120.00

(e.g. Tow/ Independent)

Legal Cost

SS

Total:

SS

19727.45

Global Sum SS:

19500.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

19500.00

Name:

Zoom Autoworks Pte Ltd.

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

COPY SENT
9/12/18

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$35000

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

GD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLR 7996T

at Workshop m/s Zoom

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 83/-

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 14 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

LIA 49704

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Date / Time Action / Instruction

7/4/16

US \$ 17600 (Red 16874.88/49%)

Date/Time, File Pass to?

☐

: Preli. Report

Days Of Repair: _____

1)

☐

: Final Report

Resurvey No. of Trip: _____

Date/Time, File Return to?

2)

Add Fee:

☐

: Site Insp (\$ _____)

☐

: Interview (\$ _____)

☐

: Tech. Invs (\$ _____)

☐

: Weekend (\$ _____)

Survey Fee:

Transportation:

S + RS. SI

Photos

Others

TOTAL

Report Format : _____

Lump Sum / I.B.I: (\$ _____)

...CLAIM SUBFOLDER...(New Assignment)

Proceed Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Aug 2018		23 Aug 2018 09:14 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	TRANS-CAB SERVICES PTE LTD		
Main Claimant:	GOH HOCK WAH		
Vehicle Reg. No.:	SLR7996T	Date of Loss:	17/08/2018 10:00 - :59
Claim Type:	TP / C0474239	Policy/Cover Note No.:	P1680520 (Third Party Only)
Vehicle Reg. No. (Insured):	SHD328P	Policy No. (Claimant):	
		Excess:	S\$5,000.00
Repairer:	Zoom Autowerks Pte Ltd - Bedok (HQ) 130 BEDOK RESERVOIR ROAD, #08-1339, 470130 Bedok - Tel: 94507920		
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Richard Ang]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 03/09/2018]		
Driver/Custodian (Insured):	NG HOCK SOON (60 / Male), NRIC: S1279766D, Tel: +6588188926		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AXA_SG (23/08/2018): TP settlement - C0474239/P1680520

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date Priority Type Task Group Subject Handler Assigned By Completed On Created On Done?

No results.

11-06am @ 23/8/18
person in
vehicle in.

Calendar for Year 2018 (Singapore)

January Su Mo Tu We Th Fr Sa 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 2:0 9:0 17:0 25:0 31:0	February Su Mo Tu We Th Fr Sa 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 7:0 16:0 23:0	March Su Mo Tu We Th Fr Sa 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 2:0 9:0 17:0 24:0 31:0
April Su Mo Tu We Th Fr Sa 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 8:0 16:0 23:0 30:0	May Su Mo Tu We Th Fr Sa 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 8:0 15:0 22:0 29:0	June Su Mo Tu We Th Fr Sa 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 7:0 14:0 20:0 28:0
July Su Mo Tu We Th Fr Sa 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 6:0 13:0 20:0 28:0	August Su Mo Tu We Th Fr Sa 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 5:0 11:0 18:0 26:0	September Su Mo Tu We Th Fr Sa 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 3:0 10:0 17:0 25:0
October Su Mo Tu We Th Fr Sa 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 2:0 9:0 17:0 25:0	November Su Mo Tu We Th Fr Sa 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 1:0 8:0 15:0 23:0 30:0	December Su Mo Tu We Th Fr Sa 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 7:0 15:0 23:0 29:0

Holidays and Observances:

1 Jan New Year's Day	1 May Labour Day	6 Nov Diwali/Deepavali
16 Feb Chinese Lunar New Year's Day	29 May Vesak Day	24 Dec Christmas Eve
17 Feb Second day of Chinese Lunar New Year	15 Jun Hari Raya Puasa	25 Dec Christmas Day
30 Mar Good Friday	9 Aug National Day	31 Dec New Year's Eve
31 Mar Easter Saturday	22 Aug Hari Raya Haji	
1 Apr Easter Sunday	4 Oct Children's Day	

? Need some help?

17/8/18 (Fri): DPA

22/8/18 (Thurs): DVI

14 repair days + 3 Sun + 1 PH + 2 ARS
= 20 days



ZOOM AUTOWERKS PTE LTD

832 Sims Avenue, Eunosville

#12-884 Singapore 400832

Tel: 9450 7920

* zoomautowerks@gmail.com

D.O.A : 17 AUGUST 2018

OWNER : GOH HOCK WAH

REG NO. : SLR 7996 T

MAKE/MODEL : HONDA FREED

20 AUGUST 2018

Not Authorized
1/5 17.600
1407.

ESTIMATED REPAIR COST FOR THE VEHICLE MENTIONED ABOVE

QTY	DESCRIPTION	AMT(S\$)
<u>LIST ITEMS</u>		
1	Front bonnet	\$ 1 720.80 X
1	Front bonnet hinge	\$ 1 45.60 X
1	Front headlamp 0/1	\$ 1 1,980.40 ✓
1	Front bumper	\$ 1 1,050.40 ✓
1	Front bumper clip (1 set)	\$ 1 55.00 ✓
1	Front bumper reinforcement	\$ 1 295.40 X
1	Front bumper side retainer	\$ 1 29.50 ✓
1	Front bumper tow hook cover	\$ 1 25.40 X
1	Front fender 0/1	\$ 1 440.60 ✓
1	Front fender inner shield	\$ 1 120.80 ✓
1	Front fender inner shield clip (1 set)	\$ 1 55.00 ✓
1	Front fender "HYBRID" emblem	\$ 1 80.10 ✓
1	Front wheel hub	\$ 1 200.40 ✓
1	Front wheel bearing	\$ 1 186.40 ✓
1	Front shock absorber 3 25	\$ 1 420.80 ✓
1	Front knuckle arm	\$ 1 350.80 ✓
1	Front lower arm	\$ 1 300.30 ✓
1	Front tie rod	\$ 1 89.60 ✓
1	Power steering rack	\$ 1 1,480.20 ✓
1	Power steering rack cross member	\$ 1 990.60 ✓
1	Front drive shaft	\$ 1 1,350.20 X
1	Front door - R/H 1120	\$ 1 1,725.90 ✓
1	Front door checker 141.00	\$ 1 950.80 ✓
1	Front door glass outer moulding	\$ 1 75.60 X
2	Front door hinges 45	\$ 2 91.60 ✓
1	Front door inner board	\$ 1 780.20 ✓
1	Front door lock	\$ 1 262.80 X
1	Front door outer handle	\$ 1 342.80 X
1	Front door regulator	\$ 1 364.50 ✓
1	Front door regulator motor	\$ 1 355.80 ✓
1	Front door rubber	\$ 1 110.80 ✓
1	Front door side mirror 520	\$ 1 674.50 ✓
1	Front door black tape	\$ 1 56.90 ✓
1	Front door outer pillar 866	\$ 1 1,150.20 ✓
1	Front door pillar inner garnish	\$ 1 129.80 X
		\$ 17,340.50

c/f:

\$ 17,340.50

LIST ITEMS

1	Centre pillar	
1	Rocker panel	
1	Front dashboard	
1	Steering air bag	2165.00
1	Front passenger air bag	2880
2	Front safety belts	
1	Air bag control unit	
1	Air bag clock sensor	
1	Rear sliding door	
1	Rear sliding door inner board	
1	Rear sliding door outer handle	
1	Rear sliding door lower roller	
1	Rear sliding door centre roller	
1	Rear sliding door regulator	
1	Rear sliding door regulator motor	
1	Rear sliding door rubber	
1	Rear sliding door black tape	
1	Rear wheel hub with bearing	
1	Rear shock absorber	

Less 20%

\$ R	1,400.30	X
\$ R	289.40	✓
\$ BUS	854.20	✓
\$ Acc	2,480.60	✓
\$ Acc	3,012.40	✓
\$ Acc	1,196.80	✓
\$ Acc	981.40	✓
\$ Acc	278.80	✓
00/ \$ Sel	1,105.80	✓
\$ 11	672.40	X
\$ 11	74.90	X
\$ 11	155.00	X
\$ 11	160.00	X
\$ 11	389.40	X
\$ 11	355.80	X
\$ 11	129.80	✓
\$ 11	45.80	✓
\$ 11	321.40	X
\$ 11	336.40	X
\$	31,581.10	
\$	6,316.22	
\$	25,264.88	

SPECIAL NETT ITEMS

1	Front tyre	LP 200
1	Front sport rim	
1	Rear tyre	
1	Rear sport rim	

\$ 11	450.00	160
\$ 11	850.00	80%
\$ 11	450.00	300
\$ 11	850.00	300
\$	2,600.00	

750

S/NLABOUR CHARGES

1	To check wiring and reset headlamps focusing.
2	To remove and refit front undercarriage.
3	To remove and refit rear undercarriage.
4	To conduct wheel alignment.
5	To remove, replace door damaged parts and transfer all fittings.
6	To apply undercoating.
7	Panel beating.
8	To re-spray painting on the affected areas.

\$	80.00	30
\$	450.00	300
\$ 11	350.00	X
\$	180.00	60
\$	400.00	120
\$	250.00	120
\$	2,500.00	1400
\$	2,400.00	1600
\$	6,610.00	

3630

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damage
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be

GRAND TOTAL:

PAGE 2 OF 2

is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

P-22022-3
202

17617.84

S.N 760

1660-3630

\$ 34,474.88

TOTAL #22007-84
202
17606.27

ANG Richard

From: Zoom Autowerks <zoomautowerks@gmail.com>
Sent: Wednesday, August 22, 2018 1:09 AM
To: ANG Richard
Subject: Re: AXA Ref: C0474239MC/RA. Pre-Repair Inspection for SLR 7996 T
Attachments: image002.jpg

Dear Richard,

Please arrange LKK Marcus.

Warmest Regards,

Elin Cai

Zoom Autowerks Pte Ltd
130 Bedok Reservoir Road
#08-1339 Singapore 470130
☎9450 7920
✉zoomautowerks@gmail.com

- Please note our change in mailing/registered address with effect from 1st July 2018 -

On Tue, Aug 21, 2018 at 9:20 AM ANG Richard <richard.angbs@axa.com.sg> wrote:

Without Prejudice

Hi Elin,

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a Single Joint Expert.

List of our motor surveyors:-

1. Mohd Fadhilah Bin Osman (LBS Automotive Appraisal Pte Ltd)
2. Chris Ang (LBS Automotive Appraisal Pte Ltd)
3. Stan See Chee Seng (LBS Automotive Appraisal Pte Ltd)
4. Ricky Teng/ Elgene Teng (RT Appraisal Pte Ltd)

5. Michael Chong (RT Appraisal Pte Ltd)
6. Elson Teng (RT Appraisal Pte Ltd)
7. Simon Ho/ Mohammed Rasul (LKK Auto Consultants Pte Ltd)
8. Ma Chin Fook/ Adrian Ling/ Chua Weijie (LKK Auto Consultants Pte Ltd)
9. Kenneth Kong/ Marcus Chua/ Hendry Ng (LKK Auto Consultants Pte Ltd)
10. AXA in house surveyors

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

Thank you.

Regards,

Richard Ang | Specialist, Motor (Property) Claims

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: richard.angbs@axa.com.sg

Customer Care No. 1800 8804888

☐	☐
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Please consider the environment before printing this message

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-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Insurance Pte Ltd or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

Hsiao Tong (LKKAUTO)

From: Vivian Lau (LKKAUTO)
Sent: Monday, 17 September 2018 8:09 AM
To: zoomautowerks@gmail.com; Hsiao Tong (LKKAUTO)
Subject: RE: Letter of Claim for SLR 7996 T
Attachments: Download File.pdf

WITHOUT PREJUDICE

Dear Elin,

Thank you for the email.

Dear Hsiao Tong,

Kindly assist CC4/AXA18015308/Upa3

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zoom Autowerks [mailto:zoomautowerks@gmail.com]

Sent: Saturday, 15 September, 2018 1:13 AM

To: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>

Subject: Letter of Claim for SLR 7996 T

Dear Vivian,

- Without Prejudice -

Enclosed please find Letter of Claim for your kind attention.

Look forward to your favorable reply.

Warmest Regards,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

✉zoomautowerks@gmail.com

- Please note our change in mailing/registered address with effect from 1st July 2018 -

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	20 Aug 2018 09:07	Clim Veh Model Changed	(202345) HONDA FREED 1.5 G (A).	[I] Shailendra Kumar
2	20 Aug 2018 09:07	Clim Created	Reg No: SLR7996T. Policy No: P1680520. Acct Date: 2018/08/17. Claim Type: TP, I nsurer: AXA Insurance Pte Ltd (HQ). Workshop: Zoom Autowerks Pte Ltd - Bedok (HQ). Ins.Status => Incoming Claim	[I] Shailendra Kumar
3	23 Aug 2018 09:14	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[I] Richard Ang
4	23 Aug 2018 09:14	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/09/03	[I] Richard Ang
5	23 Aug 2018 09:14	Adj Mandate Set	Approved:8000.00,Reinsp:Adj decides.	[I] Richard Ang
6	23 Aug 2018 10:28	Assignment 1st Accessed		[A] Nivitha Govindasamy
7	27 Aug 2018 20:20	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
8	27 Aug 2018 20:21	Clim Dtl Modified	Claimant's ID: -> 200303878K.	[A] HOW MEI KWAN
9	19 Sep 2018 16:34	Adj Mandate Request	Cur.Reg:19727.45;Liability: 100%. Insured driver changed lane and collided with th ird party. Inform OI about third party claim. Agreed to settle at best. We seek your mandate up to \$19,727.45(all-in). IA with mandate had been uploaded in Merimen	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Cy Name (Branch)	Ref 1	Ref 2	Amount
No billing items							



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 19.09.2018

Survey Details:

Date of loss	17.08.2018
Date of appointment	23.08.2018
Date of survey	23.08.2018
Location of survey	ZOOM AUTOWERKS PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SLR 7996T
Make and Model	Honda Freed Hybrid (1490cc)
Date of registration	29.08.2017
Excess	NIL
Market Value	\$ 83,000.00
Parf/COE Rebate	\$ 49,704.00
Nett Loss	\$ 33,296.00

Repair details:

Initial Estimate	\$ 34,474.88
------------------	--------------

Proposed/Revised repair cost:

Parts	\$ 18,377.84
Check items (estimate)	NIL
Labour	\$ 3,630.00
Supplementary	NIL
Total	\$ 22,007.84
Lump Sum(if applicable)	\$ 17,600.00

Number of days for repair	<u>14</u>
---------------------------	-----------



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Date: 19.09.2018

Remarks:

14 repair days + 3Sunday + 1PH + 2PRS = 20days

Mandate:

Liability(TP)	100%	
Proposed repair cost	\$ 17,600.00	
Loss of use	NIL	
Loss of rental	\$ 2,000.00	(20days x \$100.00)
Loss of income	NIL	
LTA/GIA search fees	\$ 7.45	
Others	\$ 120.00	(Towing Fee)
Proposed Total	\$ 19,727.45	

Print Sent Message

This mail is associated with :

***SLR7996T (C0474239)**
[SHD328P]

TP

GOH HOCK WAH

Aug 17 2018 10:00AM

[TRANS-CAB SERVICES PTE LTD]

Zoom Autowerks Pte Ltd - Bedok

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 19/09/2018 16:34 PM.
To richard.angbs@axa.com.sg
CC AXA_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Subject <SEEK MANDATE> - C0474239 [ACCIDENT INVOLVING SHD 328P(OI) & SLR 7996T(TP) ON 17/08/2018]

Hi,

We refer to the above matter.

Liability: 100%. Insured driver changed lane and collided with third party. Inform OI about third party claim.
Agreed to settle at best.

We seek your mandate up to \$19,727.45(all-in). IA with mandate had been uploaded in Merimen.

Kindly let us have your approval/instruction.

Hsiao Tong
LKK Auto Consultants Pte Ltd
DID: 6742 3197

Claim Audit

AUDIT TRAIL

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10	02 Oct 2018 18:02	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/09/03. Mandate Remarks: Pls offer global sum at \$18,630.00.	[I] Richard Ang
11	02 Oct 2018 18:02	Adj Mandate Set	Approved:18630.00:Pls offer global sum at \$18,630.00.	[I] Richard Ang

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
No billing items							

Print Received Message

This mail is associated with :

***SLR7996T (C0474239)**

[SHD328P]

TP

GOH HOCK WAH

Aug 17 2018 10:00AM

[TRANS-CAB SERVICES PTE LTD]

Zoom Autowerks Pte Ltd - Bedok

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 02/10/2018 18:02 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$18630.00) - SLR7996T - Claim Handler: Richard Ang

Approved:18630.00:Pls offer global sum at \$18,630.00.

Print Sent Message

This mail is associated with :

***SLR7996T (C0474239)**
[SHD328P]

TP

GOH HOCK WAH

Aug 17 2018 10:00AM

[TRANS-CAB SERVICES PTE LTD]

Zoom Autowerks Pte Ltd - Bedok

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 12/10/2018 10:05 AM.
To richard.angbs@axa.com.sg
CC AXA_SG; chewht@lkkauto.com
Subject RE: <SEEK MANDATE> - C0474239 [ACCIDENT INVOLVING SHD 328P(OI) & SLR 7996T(TP) ON 17/08/2018]

Hi,

We have offered up to g/s \$18,630.00(all-in). However third party rejected our offer and proposed \$20,127.45(all-in). The breakdown of third party proposed is as follows: -

1. Cost of Repair	\$ 17,600.00
2. Loss of Rental (20days x \$120.00)	\$ 2,400.00
3. LTA/GIA Search fee	\$ 7.45
4. Towing Fee	\$ 120.00
TOTAL	\$ 20,127.45

Kindly let us have your further mandate/ instruction.

Thank you.

Hsiao Tong
LKK Auto Consultants Pte Ltd
DID: 6742 3197

<-- Original Message -->

From: LKK_HQ
To: richard.angbs@axa.com.sg
CC: AXA_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Sent On: 19/09/2018 04:34 PM
Subject: - C0474239 [ACCIDENT INVOLVING SHD 328P(OI) & SLR 7996T(TP) ON 17/08/2018]

Hi,

We refer to the above matter.

Liability: 100%. Insured driver changed lane and collided with third party. Inform OI about third party claim. Agreed to settle at best.

We seek your mandate up to \$19,727.45(all-in). IA with mandate had been uploaded in Merimen.

Kindly let us have your approval/instruction.

Hsiao Tong
LKK Auto Consultants Pte Ltd
DID: 6742 3197