

1552/2018

INS. CASE OWNER:

Studdy

CC 4/AXA1801

5703, 12/6/18

LKK:

IDAC:

Surveyor:

Kenneth

DOI:

ASSIGNMENT

27/8/18
(Thurs)

Date / Time:

20/8/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKD 1501M

Claim No.:

S8M00574/64814

Name of Insured:

Nelson J. Brown

Policy No.:

4N 44004

Insured Tel No.:

HP: 9456754

Make / Model:

Penuat

Excess Sec II:SS

D.O.A: 18/8/18 (Sat)

Place of Accident:

OKHARO RD

Is driver the owner?

(YES / NO)

Nature of Accident:

OI GLA REPORT: YES / NO: TP GLA REPORT: YES / NO

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: % Final? Yes / No

EA 9877L

INSRS:
WSP:
Tel:
Liability:
RMKS:

Esteem

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time	STAGE	DATE / PIC
24/8/18	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	31/8/18
	After call ltr to OI:	Avion
31/8/18	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	
	After call ltr to OI:	
	Authorisation To Act:	
	Release Voucher:	
9/7/19	Final Repair Bill:	
	Car Rental Invoice:	
14/7/19	Towing Invoice:	
	LTA / GLA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	
PRELIMINARY ADVICE	Date/Time:	Sent By:
FINALIZATION	Date/Time:	Confirm with:
Repair Cost:	SS	days) Reduction: %
FINAL SETTLEMENT	Date/Time:	Confirm with:
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:
Repair Cost:	SS	5679.29
Loss of Rental (LOR):	SS	days)
Loss of Use (LOU):	SS	220.00 (S) x 10 days)
Loss of Income (LOI):	SS	(S) x days)
LOR only ☐ LOU only ☒ LOR + LOU ☐ LOR + LO ☐		[Tick only one]
GLA/LTA Search	SS	2-15
Medical:	SS	
Disbursement:	SS	(e.g. Tow/ Independent)
Legal Cost	SS	
Total:	SS	6490.29
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	SS	6490.29
Payee 2: (Strike if N.A.)	SS	
Payee 3: (Strike if N.A.)	SS	
	Name 1:	Esteem Performance pte Ltd.
	Name 2:	
	Name 3:	

REF: Asm (AXA)

W

ASSIGNMENT

From: Date: 23082018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop mis

of:

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection:

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

06 days

Res.: Yes or No

Lum Sum:

1.3.1 %

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No: EA 9817L Yr Regn: 06 18

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Colour:

Sp. Reading:

Eng/No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

R/Bal:

L/Bal:

D.O.A.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

24/8 Kk pass to Customer

P/P \$ 5307.75 (Reel \$ 3501.73 / 40%)

Date/Time: File Pass to?

1)

Date/Time: File Return to?

2)

Report Format :

Lump Sum / L.B.I. (\$)

☐

: Preli. Report

☐

: Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

) \$ + R\$ \$

) Photos

) Others:

TOTAL

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18015303/Kwb3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 23-08-2018	
		Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SKD 1501M	Veh. Inspected	EA 9817L
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	23/08/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	18/08/2018	Inspection Date	
Survey held at	ESTEEM PERFORMANCE PTE LTD BLK 5033 ANG MO KIO INDUSTRIAL PARK 2 #01-259 SINGAPORE 569536		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteempert.com.sg

Repair Estimates

EA 9817 L

*Not Authorized
Repairing*

Parts	(a) Cost / List Price Items	\$	5,765.97
	Plus/Less 25%	\$	1,441.49
	Total of Cost / List	\$	4,324.48
	(b) Nett Price Items		
	Less		
	Total of Nett Item		
	(c) Special Nett Items	\$	1,145.00
Total Parts Cost		\$	5,469.48
Labour		\$	3,340.00
Total		\$	8,809.48

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature: _____
Date: _____

The above total will be subjected to 7% G.S.T.

*8947.03
9112.03x*

Name of Surveyor : Kenneth
Company : LKK
Survey conducted on : 23/8/18 at _____

Remarks By Surveyor

- (a) The repair of this vehicle is authorized / is not authorized until further notice.
- (b) Recommended Days of Repair : 06 day(s)
- (c) Resurvey : Required / ~~Not Required~~
- (d) Excess : \$ _____
- (e) Signature of surveyor : Le Date: 23/8/18



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Spare Parts

Vehicle No. : **EA 9817 L**
Make & Model : **TOYOTA SIENTA**
Chassis No. : **NHP1707121803**

Submit By : **Carmen Lim**
Year Manufacture : **2018**
Engine No. :

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Rear windscreen moulding <i>Me</i>	1	\$70.22		✓
2	Rear windscreen sealant <i>Me</i>	1	\$50.00	S.N	<i>405N</i>
3	Reverse sensor <i>Shat</i>	2	\$400.00	S.N	<i>200N</i>
4	Rear number plate <i>Sn</i>	1	\$45.00	S.N	X
5	Rear bumper <i>Bu</i>	1	\$377.80		✓
6	Rear bumper lower centre <i>nd</i>	1	\$242.40		✓
7	Rear bumper lower garnish LH <i>nd</i>	1	\$172.40		✓
8	Rear bumper lower garnish RH <i>Sn</i>	1	\$172.40		X
9	Rear bumper reflector LH <i>"</i>	1	\$68.20		X
10	Rear bumper reflector RH <i>Sn</i>	1	\$68.20		X
11	Rear bumper clip <i>Me</i>	10	\$40.00		<i>44</i> ✓
12	Rear bumper side retainer LH <i>Sn</i>	1	\$78.02		X
13	Rear bumper side retainer RH <i>Sn</i>	1	\$78.02		X
14	Tail door <i>Bt</i>	1	\$1,276.30		✓
15	Tail door lock <i>Tn</i>	1	\$478.30		✓
16	Tail door emblem <i>Me</i>	1	\$69.74		✓
17	Wording "hybrid synergy drive" <i>Me</i>	1	\$48.37		✓
18	Tail door reflector LH <i>Sn</i>	1	\$195.60		X
19	Tail door reflector RH <i>Sn</i>	1	\$195.60		X
20	Tail door trim <i>svl</i>	1	\$167.80		X
21	Tail door trim clip <i>nn</i>	10	\$40.00		X
22	Tail end panel <i>BT</i>	1	\$678.40		<i>2</i>
23	Tail end panel garnish <i>Buc</i>	1	183.41		<i>2</i>

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

Spare Parts

Vehicle No. : **EA 9817 L**
Make & Model : **TOYOTA SIENTA**
Chassis No. : **NHP1707121803**

Submit By : **Carmen Lim**
Year Manufacture : **2018**
Engine No. :

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
24	Tail end panel garnish clip <i>nn</i>	10	\$40.00		<i>X</i>
25	Boot weatherstrip <i>dis/edge</i>	1	\$397.60		<i>2</i>
26	Tail lamp LH <i>sn</i>	1	\$387.60		<i>X</i>
27	Tail lamp RH <i>sn</i>	1	\$387.60		<i>X</i>
28	Reverse sensor cover LH <i>pc</i>	1	\$35.40		<i>✓</i>
29	Reverse camera <i>sn</i>	1	\$650.00	S.N	<i>X</i>
30					
31					
32					
33					
34					
35					
36					
37					
38					
39					
40					
41					
42					
43					
44					
45					
46					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Labour

Vehicle No. : EA 9817 L Submit By : Carmen Lim
Make & Model : TOYOTA SIENTA Year of Manufacture : 2018

S/No	Labour Description	Estimated Price	Adjusted Price
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (REAR BUMPER, TAILDOOR, END PANEL, SPARE TYRE WELL PANEL)	\$1,400.00	700
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (REAR BUMPER, TAILDOOR, END PANEL, SPARE TYRE WELL PANEL)	\$1,200.00	800
3	To check wiring	\$50.00	20
4	To remove & refit spare tyre, spare tyre board, carpet trim to assist work load.	\$150.00	60
5	To remove & refit rear windscreen.	\$120.00	✓
6	To tuff coat.	\$180.00	60
7	To transfer boot mechanism to new boot	\$120.00	60
8	To conduct water leakage tests to ensure proper air and sealing	\$120.00	30
		9112.03	

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

ESTEEM PERFORMANCE PTE LTD

BLK 5033 ANG MO KIO INDUSTRIAL PARK 2

#01-259 SINGAPORE 569536

Tel:64841221 Fax:64847829

Spare Parts

Vehicle No. :

Make & Model :

Chassis No. :

EA 9817 L

TOYOTA SIENTA

NHP1707121803

Submit By :

Year Manufacture :

Engine No. :

Cost / List

CARMEN LIM

2018

Supplementary

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	TAIL DOOR HANDLE PULL <i>Ref</i>	1	\$55.00		✓
2	TAIL DOOR KEY ANTENA <i>CM</i>	1	\$165.00		✓
3		1			
4		1			
5		1			
6		1			
7		1			
8		1			
9		1			
10		1			
11		1			
12		1			
13		1			
14		1			
15		1			
16		1			
17		1			
18		1			
19		1			
20		4			
21		1			
22		1			
23		1			

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge

770

Kw



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Repair Estimates

EA 9817 L

Parts	(a) Cost / List Price Items	\$	5,765.97
	Plus/Less 25%	\$	1,441.49
	Total of Cost / List	\$	4,324.48
	(b) Nett Price Items		
	Less		
	Total of Nett Item		
	(c) Special Nett Items	\$	1,145.00
	Total Parts Cost	\$	5,469.48
	Labour	\$	3,340.00
	Total	\$	8,809.48

Finalised

Not Authorized
Repair Beyond

4790.34

1072.59

3717.75

240

3457.75

1850

5307.75 ✓ ok

The above total will be subjected to 7% G.S.T.

Name of Surveyor

Kenneth

Company

CKK

Survey conducted on

23/8/18 at 13:40

Remarks By Surveyor

(a) The repair of this vehicle is authorized / is not authorized until further notice.

(b) Recommended Days of Repair : 06 day(s)

(c) Resurvey : Required / Not Required

(d) Excess : \$

(e) Signature of surveyor : Le Date: 23/8/18



**ESTEEM
PERFORMANCE**

ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Spare Parts

Vehicle No. : **EA 9817 L**
Make & Model : **TOYOTA SIENTA**
Chassis No. : **NHP1707121803**

Submit By : **Carmen Lim**
Year Manufacture : **2018**
Engine No. :
Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Rear windscreen moulding <i>Me</i>	1	\$70.22	✓	✓
2	Rear windscreen sealant <i>Me</i>	1	\$50.00	✓ S.N	<i>4012</i>
3	Reverse sensor <i>Shot</i>	2	\$400.00	✓ S.N	<i>20012</i>
4	Rear number plate <i>Sm</i>	1	\$45.00	S.N	X
5	Rear bumper <i>Bu</i>	1	\$377.80	✓	✓
6	Rear bumper lower centre <i>nd</i>	1	\$242.40	✓	✓
7	Rear bumper lower garnish LH <i>nd</i>	1	\$172.40	✓	✓
8	Rear bumper lower garnish RH <i>Sm</i>	1	\$172.40		X
9	Rear bumper reflector LH <i>Sm</i>	1	\$68.20		X
10	Rear bumper reflector RH <i>Sm</i>	1	\$68.20		X
11	Rear bumper clip <i>Me</i>	10	\$40.00	✓	44 ✓
12	Rear bumper side retainer LH <i>Sm</i>	1	\$78.02		X
13	Rear bumper side retainer RH <i>Sm</i>	1	\$78.02		X
14	Tail door <i>Bt</i>	1	\$1,276.30	✓	✓
15	Tail door lock <i>Tb</i>	1	\$478.30	✓	✓
16	Tail door emblem <i>Me</i>	1	\$69.74	✓	✓
17	Wording "hybrid synergy drive" <i>Me</i>	1	\$48.37	✓	✓
18	Tail door reflector LH <i>Sm</i>	1	\$195.60		X
19	Tail door reflector RH <i>Sm</i>	1	\$195.60		X
20	Tail door trim <i>Sm</i>	1	\$167.80		X
21	Tail door trim clip <i>Me</i>	10	\$40.00		X
22	Tail end panel <i>Bt</i>	1	\$678.40	✓	✓
23	Tail end panel garnish <i>Bu</i>	1	183.41	✓	✓

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

2637-24
240 (S.N)

Spare Parts

Vehicle No. :
 Make & Model :
 Chassis No. :

EA 9817 L

TOYOTA SIENTA

NHP1707121803

Submit By :

Carmen Lim

Year Manufacture :

2018

Engine No. :

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
24	Tail end panel garnish clip <i>nn</i>	10	\$40.00		X
25	Boot weatherstrip <i>dis/Ad</i>	1	\$397.60	✓	✓
26	Tail lamp LH <i>Sn</i>	1	\$387.60		X
27	Tail lamp RH <i>Sn</i>	1	\$387.60		X
28	Reverse sensor cover LH <i>Re</i>	1	\$35.40	✓	✓
29	Reverse camera <i>Sn</i>	1	\$650.00	S.N	X
30					
31					
32					
33					
34					
35					
36					
37					
38					
39					
40					
41					
42					
43					
44					
45					
46					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 689536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Labour

Vehicle No. : EA 9817 L Submit By : Carmen Lim
Make & Model : TOYOTA SIENTA Year of Manufacture : 2018

S/No	Labour Description	Estimated Price	Adjusted Price
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (REAR BUMPER, TAILDOOR, END PANEL, SPARE TYRE WELL PANEL)	\$1,400.00	700
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (REAR BUMPER, TAILDOOR, END PANEL, SPARE TYRE WELL PANEL)	\$1,200.00	600
3	To check wiring	\$50.00	20
4	To remove & refit spare tyre, spare tyre board, carpet trim to assist work load.	\$150.00	60
5	To remove & refit rear windscreen.	\$120.00	✓
6	To tuff coat.	\$180.00	60
7	To transfer boot mechanism to new boot	\$120.00	60
8	To conduct water leakage tests to ensure proper air and sealing	\$120.00	30

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

Service Request Details

Claim

S8M00SJY

Reference

None 

Loss Date

August 18, 2018

Request Date

August 23, 2018

Due Date

August 30, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

23082018 @ 1022am

Carmen. veh in.

Esteem Performance

385 Sin ming Drive

Kenneth

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

EA9817L

Make

TPVD TOYOTA

Model

SIENTA

Service Address

...

Primary Contact/Insured

NGEOW JIA WEN

BLK 39 JALAN RUMAH TINGGI, #21-262, 151039, Singapore

NGEOWJIAWEN@GMAIL.COM

Claim Handler

NG Stacey

6568804351

stacey.ng@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)



<TP - Mandate IA> - S8M00SJY [ACCIDENT INVOLVING SKD 1501M(OI) & EA 9817L(TP) ON 18/08/2018]

Type

🔗 Question

Message

Liability: 100%. Insured rear-ended third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$6,166.75(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 02 July 2019

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 02/07/2019

Survey Details:

Date of loss	18-Aug-18
Date of appointment	23-Aug-18
Date of survey	23-Aug-18
Location of survey	ESTEEM PERFORMANCE PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	EA 9817L
Make and Model	TOYOTA SIENTA HYBRID 1.5X CVT
Date of registration	11/6/2018
Excess	
Market Value	\$95,000
Parf Rebate	\$52,385
Nett Loss	\$42,615

Repair details:

Initial Estimate	\$ 8,809.48
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 3,292.75
Check items (estimate)	NIL
Labour	\$ 1,850.00
Supplementary	\$ 165.00
Total	\$ 5,307.75
Lump Sum(if applicable)	\$ -

Number of days for repair	6
---------------------------	---