

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

98197818

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 - Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/0947/2018/PH 5-Sep-18 GW 1 SLN 7819 T A3 S8 1.0 TFSI
Quantity	Description	Unit Price	Amount
Parts			
1	D-PILLAR SUPPORT -LH BT	\$ 561.00	448.40
2	FILLER PLATE -LH UPPER DD	\$ 330.00	263.60
3	SIDE MEMBER TRIM Frame ✓ BT	\$ 1,156.00	931.20
4	Reinforcement rail piece BT	\$ 12.00	9.52
		\$ 2,059.00	
Labour			
1	To repray lhs rear chassis frame side member. Align position.	\$ 4,200.00	Ref Labour 11
2	To respray lhs rear chassic frame. Cary out joint sealer works and corrosion prevention.	\$ 800.00	Ref Labour 13
TOTAL		\$ 7,059.00	

For Premium Automobiles Pte Ltd

Authorised Signature

05/9.

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

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Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 - Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/0947/2018/GW 04-Oct-18 GW 1 SLN 7819 T A3 SB 1.0 TFSI
Quantity	Description	Unit Price	Amount
Parts			
1	3M SOLAR FILM FOR REAR WINDSCREEN / <i>acc</i>	\$ 400.00	✓
2	IN CAR CAMERA (FRONT&BACK) / <i>MIS</i>	\$ 900.00	✓
		\$ 1,300.00	
TOTAL		\$ 1,300.00	

For Premium Automobiles Pte Ltd

Authorised Signature

Gino Ong.

UKK.

04/10

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0947/2018/PH
Date	:	19-Aug-18

Vehicle not IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms Ong Siok Luan
Address	:	Blk 954 Dunearn Road #03-14 Singapore 589483
Telephone	:	HP +6596901475
Type of Claim	:	Own Damage Claims
Policy No.	:	1700006472-01
Vehicle No	:	SLN 7819 T
Model Code	:	Audi A3 1.0 TFSI
Model / Year	:	May-17
Engine No	:	CHZ351321
Chassis No	:	WAUZZZ8V2HA122394
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	15-Aug-18
Place of Accident	:	Commonwealth Avenue West

Glory

9107 2569

Boo

9100 7007

Hi Guo Qiang

You recommended 15 days

We took 36 days - parts order

and added repairs - jb - 31 Jan 19

26 Days.

Premium Automobiles

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Estimated Labour Charges for Accident Vehicle SLN7819T .

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To carry out first measurement test on car o-line	S/N	\$ 800.00	
2	To remove and transfer rear parking aid.Check function.	S/N	\$ 280.00	\$ 280.00
3	To renew lhs 1/4 glass and rear windscreen to facillitate fender renewal.	S/N	\$ 600.00	\$ 600.00
4	To remove and reinstall rear lid's convenience lock system,wire harness for tail lights and rear wiper assy.	S/N	\$ 480.00	\$ 480.00
5	To dislodge and reinstall rear wire harness for lights,battery manager,fuse and relay trays,electrical and audio equipment.Inspect for damage and renew where necessary.	S/N	\$ 1,400.00	\$ 1,400.00
6	To remove and reinstall rear seat,back rest,hat tray,ABCD pillar trims,luggage compartment trims.Dislodge roof liner and disengagecurtain air bag etc.	S/N	\$ 1,400.00	\$ 1,400.00
7	To dismantle and reinstall centre console.Renew airbag control unit and both front seatbelt.	S/N	\$ 1,800.00	\$ 1,800.00
SUB TOTAL LABOUR CHARGES		:	<u>\$ 6,760.00</u>	<u>\$ 5,960.00</u>

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Estimated Labour Charges for Accident Vehicle SLN7819T .

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
		c/f		\$ 5,960.00
8	To remove and reinstall exhaust system and rear suspension assembly,including rear axle and propellor shaft.Renew accordingly.	S/N	\$ 2,800.00	\$ 2,800.00
9	To remove and reinstall fuel tank assy.	S/N	\$ 600.00	\$ 600.00
10	To set up vehicle on car o-liner for repair (C/Bench)	S/N	\$ 1,800.00	\$ 1,200.00
11	To dismantle and renew rear bumper and rear lid.Repair and straighten lhs rear chassis frames to specification of origin.Cut out and weld rear end panelling,spare wheel housing and lhs rear fender.Repair rhs rear fender.Re-organiserear crash management components.Reinstall all parts removed. (include rear panel, s/tyre housing, LHS chassis frame, LHS "D" pillar inner structure, bottom plates)	S/N	\$ 11,400.00	\$ 9,000.00
12	To carry out stone chip primer work on rear panelling and spare wheel housing.	S/N	\$ 780.00	\$ 780.00
13	To respray rear bumper,rear lid,both rear fender,lhs rear door,lhs sill panel,drain panel,roof channel,door entrances,end panelling,spare wheel housing and boot floor.To carry out stone chip treatment,cavity preservation and joint sealer works. (Additional \$550.00 for chassis frame, etc etc)	S/N	\$ 8,000.00	\$ 4,950.00
14	To carry out wheel alignment	S/N	\$ 240.00	\$ 240.00
14a	Added labour - see attached 4 Oct 18	S/N	\$ 1,300.00	\$ 1,300.00
16	To carry out diagnostic check	S/N	\$ 384.00	\$ 384.00
TOTAL LABOUR CHARGES		:	\$ 34,064.00	\$ 27,214.00

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Material List for Accident Vehicle Regn No. SLN 7819T .

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER	\$ 1,619.00	\$ 1,295.20
2	FIXING PARTS FOR REAR BUMPER	\$ 166.00	
3	ADAPTER WHEEL HOUSING LINER - LH/RH	2 \$ 64.00	\$ 50.72
4	REAR BUMPER SPOILER	\$ 206.00	\$ 164.40
5	REAR LIGHT REFLECTOR - LH/RH	2 \$ 52.00	\$ 20.08
6	LOCKING MECHANISM - LH/RH	2 \$ 22.00	\$ 17.60
7	GUIDE SECTION - LH/RH	2 \$ 114.00	\$ 90.56
8	BRACKET - LH/RH	2 \$ 48.00	\$ 37.12
9	SENSOR - INNER/OUTER	4 \$ 842.00	\$ 673.60
10	SEAL RING	4 \$ 14.00	\$ 10.88
11	WIRING SET FOR BUMPER	\$ 458.00	
12	REAR LID	\$ 1,782.00	\$ 1,425.60
13	ATTACHMENT PARTS FOR REAR LID	\$ 253.00	
14	LID HINGE - LH/RH	2 \$ 269.00	\$ 215.20
15	STOP BUFFER	2 \$ 32.00	\$ 25.60
16	STOP BUFFER FOR REAR LID	2 \$ 35.00	\$ 27.36
17	GAS FILLED STRUT	2 \$ 177.00	\$ 70.56
18	BALL STUD	2 \$ 36.00	
19	GASKET FOR FLAP	\$ 176.00	\$ 140.40
20	LID LOCK	\$ 157.00	\$ 125.20
SUB TOTAL SPARE PARTS CHARGES :		<u>\$ 6,522.00</u>	<u>\$ 4,390.08</u>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

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Material List for Accident Vehicle Regn No. SLN 7819T .

S/N	Parts Description	Damaged Parts & Prices		
		S/Nett	Remark	
			\$	4,390.08
	c/f		\$	
21	PUSH BUTTON FOR BOOT LOCK ACTUATOR	\$ 1,181.00	\$	944.80
22	LED LICENCE PLATE LIGHT	2 \$ 187.00	\$	149.28
23	LOCK STRIKER	\$ 76.00	\$	60.72
24	PACKING ADHESIVE	\$ 15.00	\$	11.60
25	AUDI EMBLEM	\$ 108.00	\$	86.00
26	A3 ' EMBLEM	\$ 83.00	\$	66.16
27	TFSI' EMBLEM	\$ 83.00	\$	66.16
28	REAR WINDSCREEN	\$ 675.00	\$	540.00
29	PRIMER	\$ 19.00	\$	14.56
30	SPOILER	\$ 1,467.00	\$	1,173.60
31	1 SET OF FOAM STRIPS	\$ 123.00		
32	ADDITIONAL BRAKE LIGHT	\$ 155.00		
33	FIXING PARTS FOR SPOILER	\$ 147.00		
34	LED TAIL LIGHT - LH/RH	2 \$ 1,460.00	\$	1,168.00 <i>SE4</i>
35	COUPLING ELEMENT BLACK	2 \$ 45.00	\$	36.16
36	COUPLING ELEMENT	2 \$ 45.00	\$	35.84
37	CORRUGATED PIPE	\$ 73.00	\$	57.84
38	HOSE	3 \$ 48.00	\$	38.16
39	1 SET:SHRINK FIT SLEEVES HOSE	2 \$ 262.00	\$	209.60
40	WIPER MOTOR	\$ 403.00	\$	322.00
	SUB TOTAL SPARE PARTS CHARGES	\$ 6,655.00	\$	9,370.56

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Material List for Accident Vehicle Regn No. SLN 7819T .

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
	c/f	\$	9,370.56
41	1 SET BEARING BRUSHES	\$ 46.00	\$ 36.56
42	WIPER ARM	\$ 73.00	\$ 57.84
43	WIPER BLADE	\$ 23.00	\$ 18.24
44	WATER JET	\$ 25.00	\$ 19.60
45	CAP	\$ 17.00	\$ 12.88
46	REAR LID TRIM PANEL - LOWER	\$ 500.00	\$ 399.60
47	REAR LID TRIM PANEL SOUL(BLACK)	\$ 250.00	\$ 199.60
48	COVER FOR LUGGAGE COMPARTMENT	\$ 394.00	\$ 314.80
49	WARNING TRIANGLE	\$ 187.00	
50	REAR CROSS PANEL	\$ 216.00	\$ 172.80
51	REINFORCEMENT FOR CROSS PANEL	\$ 645.00	\$ 515.60
52	CONNECTING PLATE -LH/RH	2 \$ 72.00	\$ 56.32
53	TRIM FOR REAR CROSS PANEL SOUL(BLACK)	\$ 135.00	
54	SECTIONAL PART - SIDE PANEL - LH REAR	\$ 1,938.00	\$ 1,550.40
55	C - PILLAR PLATE - LH OUTER	\$ 18.00	\$ 14.08
56	FILLER PLATE - LH UPPER	\$ 330.00	
57	SIDE PANEL -RH REAR	\$ 660.00	\$ 528.00
58	CONNECTING PLATE - RH OUTER	\$ 49.00	
59	SIDE WINDOW - LH	\$ 225.00	\$ 179.60
60	PRIMER	\$ 19.00	\$ 14.56
SUB TOTAL SPARE PARTS CHARGES :		\$ 5,822.00	\$ 13,461.04

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Material List for Accident Vehicle Regn No. SLN 7819T .

S/N	Parts Description	c/f	Damaged Parts & Prices	
			S/Nett	Remark
				\$ 13,461.04
61	LUGGAGE COMPARTMENT TRIM - LH	\$	914.00	\$ 731.20
62	WHEEL HOUSING LINER - LH	\$	215.00	\$ 171.60
63	ATTACHMENT PARTS FOR WHEEL LINER	\$	49.00	\$ 39.04
64	LED TAIL LIGHT-LH/RH	2 \$	1,460.00	\$ 1,168.00 <i>580</i>
65	SECURING ELEMENT	2 \$	20.00	\$ 15.68
66	GROMMET	4 \$	60.00	\$ 47.36
67	MOLDING - ROOF CHROME - LH	\$	509.00	\$ 407.20
68	TRIM STRIPS FOR SIDE WINDOW CHROME-LH REAR	\$	226.00	\$ 180.80
69	CORNER TRIM BLACK-GLOSSY - LH	\$	64.00	
70	WINDOW SLOT SEWAL WITH TRIM STRIP CHROME - LH REAR	\$	234.00	\$ 186.80
71	BOOT FLOOR PLATE	\$	1,603.00	\$ 1,282.40
72	CROSS MEMEBER - CENTRE	\$	313.00	
73	CONNECTING PLATE - LH/RH	2 \$	162.00	
74	CROSS MEMEBER - REAR	\$	190.00	\$ 152.00
75	CROSS PANEL FOR SIDE MEMBER -LH	\$	58.00	
76	D-PILLAR TRIM - LH UPPER	\$	141.00	\$ 112.40
77	D-PILLAR TRIM - RH UPPER	\$	141.00	
78	PLASTIC TRAY	\$	253.00	\$ 202.00
79	LUGGAGE COMP.FLOOR COVERING BLACK	\$	875.00	\$ 700.00
80	FLOOR SILENCER	\$	442.00	
SUB TOTAL SPARE PARTS CHARGES			\$ 7,929.00	\$ 18,857.52

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Material List for Accident Vehicle Regn No. SLN 7819T.

S/N	Parts Description		Damaged Parts & Prices	
			S/Nett	Remark
		<i>c/l</i>		\$ 18,857.52
81	REAR SILENCER		\$ 556.00	\$ 444.80
82	DUAL CLIP		\$ 53.00	\$ 41.84
83	RETAINER FOR EXHAUST SYSTEM	2	\$ 72.00	\$ 57.12
84	3 POINT AUTOMATIC SEAT BELT WITH BELT TENSIONER - LH		\$ 956.00	\$ 764.80
85	3 POINT AUTOMATIC SEAT BELT WITH BELT TENSIONER - RH		\$ 956.00	\$ 764.80
86	SEAT BELT HEIGHT ADJUSTER	2	\$ 343.00	\$ 274.40
87	CONTROL UNIT FOR AIRBAG		\$ 1,525.00	\$ 1,220.00
88	CRASH SESNOR FOR AIRBAG		\$ 239.00	\$ 190.80
89	CAR PLATE - REAR	S/N	\$ 25.00	\$ 25.00
90	ARCYLIC SEALANT	S/N	\$ 180.00	\$ 180.00
91	CAVITY WAX	S/N	\$ 140.00	\$ 140.00
92	STONE CHIP TREATMENT	S/N	\$ 180.00	\$ 180.00
93	MEATAL FILLER POWDER	S/N	\$ 280.00	\$ 280.00
94	REAR WINDSCREEN SEALANT	S/N	\$ 200.00	\$ 200.00
95	1/4 GLASS SEALANT	S/N	\$ 100.00	\$ 100.00
96	Added parts - see attached 5 Sep 18		\$ 2,059.00	\$ 1,652.72
97	Added parts - see attached 30 Aug 18		\$ 1,197.00	\$ 954.64
98	SUNDRIES		\$ 1,000.00	\$ 151.44
	TOTAL SPARE PARTS CHARGES	:	\$ 36,989.00	\$ 26,479.88
	TOTAL LABOUR CHARGES	:	\$ 40,824.00	\$ 27,214.00
	GRAND TOTAL	:	\$ 77,813.00	\$ 53,693.88

All charges are not inclusive of GST.

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52,525.88

Premium Automobiles

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Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 / Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/0947/2018/PH 30-Aug-18 CHANG 1 of 1 SLN 7819 T Audi A3 SEDAN 1.0 TFSI
Quantity	Description	Unit Price	Amount
Parts			
1	FRONT REINFORCEMENT BEAM	\$ 501.00	\$ 400.40
2	REAR SILENCER HEAT SHIELD	\$ 146.00	\$ 116.80
3	KEY LESS ANTENNA	\$ 65.00	\$ 51.28
4	REAR FENDER VENT TRIM	\$ 29.00	\$ 22.88
5	REAR BRACKET MOUNT	\$ 45.00	\$ 35.68
6	REAR END PANEL CONNECTING PLATE - LH	\$ 49.00	\$ 38.56
7	REAR LID BALL STUD	\$ 71.00	\$ 56.64
8	REAR END PANEL TRIM	\$ 135.00	\$ 107.60
9	RETAINER FOR JACK	\$ 156.00	\$ 124.80
GRAND TOTAL :		\$ 1,197.00	\$ 954.64

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles Pte Ltd

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GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Estimate No.

Date

Service Advisor

Pages

Regn No

Model No

PA/OD/0947/2018/PH

5-Sep-18

GW

1

SLN 7819 T

A3 SB 1.0 TFSI

Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	D-PILLAR SUPPORT -LH	\$ 561.00	\$ 448.40
2	FILLER PLATE -LH UPPER	\$ 330.00	\$ 263.60
3	SIDE MEMBER TRIM	\$ 1,156.00	\$ 931.20
4	Reinforcement rail piece	\$ 12.00	\$ 9.52
		\$ 2,059.00	\$ 1,652.72
<u>Labour</u>			
1	To repray lhs rear chassis frame side member. Align position.	\$ 4,200.00	REF LABOUR 11
2	To respray lhs rear chassic frame. Cary out joint sealer works and corrosion prevention.	\$ 800.00	REF LABOUR 12
			\$ -
	TOTAL	\$ 7,059.00	\$ 1,652.72

For Premium Automobiles Pte Ltd

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Quantity	Description	Unit Price	Amount	
<u>Parts</u>				
1	3M SOLAR FILM FOR REAR WINDSCREEN	\$ 400.00	\$	400.00
2	IN CAR CAMERA (FRONT&BACK)	\$ 900.00	\$	900.00
		\$ 1,300.00	\$	1,300.00
TOTAL		\$ 1,300.00		

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 2 December 2019 10:53 AM
To: Carrine Leong; Guo Qiang (LKKAUTO); SUR
Cc: jiyee.yap@premiumauto.com.sg; 'Chang Chee Sing'; (boojohnny@gmail.com)
Subject: RE: FINAL REVISION - SLN7819T - OD AIG - SURVEYED 21 Aug 18

Dear Carrine,

Labour No.11 follow \$9000

Final amount \$52,525.88 before GST @ 24 working days.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 31 October 2019 5:07 PM
To: Carrine Leong <carrine.leong@premiumauto.com.sg>; Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: jiyee.yap@premiumauto.com.sg; 'Chang Chee Sing' <claims@premiumauto.com.sg>; (boojohnny@gmail.com) <boojohnny@gmail.com>
Subject: RE: FINAL REVISION - SLN7819T - OD AIG - SURVEYED 21 Aug 18

Dear Carrine,

After surveyor's has review, kindly take out

- 1) No. 34 LED TAIL LIGHT RH-\$584
- 2) No. 64 LED TAIL LIGHT RH-\$584

Labour No.11 revised to \$7500

Please confirm repair cost of **\$51,025.88** before excess GST @ 24 days instead of 36 days.

We need to get approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>
Sent: Thursday, 29 August 2019 4:45 PM
To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>; SUR <sur@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: jiayee.yap@premiumauto.com.sg; 'Chang Chee Sing' <claims@premiumauto.com.sg>
Subject: RE: FINAL REVISION - SLN7819T - OD AIG - SURVEYED 21 Aug 18

Hi Guo Qiang,

Reminder

We have yet receive your confirmation of repair cost and days of repair for above vehicle.
Revised estimate was mailed to you on 31 Jan, 21 Feb & 15 Jul 2019.
We sincerely appreciate your early closure.

Thanks & Best Regard
Carrine Leong
Claims Administrator

Premium Automobiles Pte Ltd (Reg No.189902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183
e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

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From: Carrine Leong [mailto:carrine.leong@premiumauto.com.sg]
Sent: Monday, 15 July, 2019 3:22 PM
To: 'Adrian Ling' <adrianling@lkkauto.com>; 'Guo Qiang (LKK Auto)' <guoqiang@lkkauto.com>; 'sur@lkkauto.com' <sur@lkkauto.com>; 'Veron Chen' <veronchen@lkkauto.com>
Cc: 'jiayee.yap@premiumauto.com.sg' <jiayee.yap@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>
Subject: RE: FINAL REVISION - SLN7819T - OD AIG - SURVEYED 21 Aug 18

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Carrine Leong
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183
e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

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From: Carrine Leong [mailto:carrine.leong@premiumauto.com.sg]
Sent: Thursday, 21 February, 2019 4:43 PM
To: 'Adrian Ling' <adrianling@lkkauto.com>; 'Guo Qiang (LKK Auto)' <guoqiang@lkkauto.com>; 'sur@lkkauto.com' <sur@lkkauto.com>
Cc: 'jiayee.yap@premiumauto.com.sg' <jiayee.yap@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>
Subject: RE: FINAL REVISION - SLN7819T - OD AIG - SURVEYED 21 Aug 18

Hi Adrian,

Reminder

We have yet receive your confirmation of repair cost and days of repair for above vehicle.
Revised estimate was mailed to you on 31 Jan 2019.
We sincerely appreciate your early closure.

Thanks & Best Regard
Carrine Leong
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183
e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

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From: Boo seng yak [<mailto:boojohnny@gmail.com>]

Sent: Thursday, 31 January, 2019 5:29 PM

To: Adrian Ling <adrianling@lkkauto.com>; Guo Qiang (LKK Auto) <guoqiang@lkkauto.com>; sur@lkkauto.com;
Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing
<claims@premiumauto.com.sg>

Subject: FINAL REVISION - SLN7819T - OD AIG - SURVEYED 21 Aug 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$53,693.88 @ 36 days of repairs.

Please retrieve all pictures from our office and Ubi.

Your early closure is well appreciated.

Best regards - jb

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLN 7819 T

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0947/2018/NH

5TH DEC 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SLN 7819 T, Audi A3 SB 1.0 TFSI.

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SLN 7819 T**, claimant, **Ms. Ong Siok Luan**, please find the related document per attached.

1. A copy of the Original invoice no. 85014540 – S\$ 56,202.69
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SLN 7819 T

Premium Automobiles Pte Ltd



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Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014540 Date : 03/12/2019 Order : SLN7819T Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SLN7819T (V 33618)	Regn Date: 17/05/2017	Mileage: 19376	WIP No.: 21388
Model: A3 SPORTSBACK 1.0 TFSI 8VFANG	Chassis: WAUZZZ8V2HA122394	Engine: CHZ 351321	Dept: U
You have been assisted by :- UB-Tony Peong (33)			

		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE	25.00	1.00	25.00
S	SUBLET	M: TO INSTALL IN-CAR CAMERA.	900.00	1.00	900.00
S	SUBLET	M: TO INSTALL REAR WINDSCREEN SOLAR FILM	400.00	1.00	400.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION	280.00	1.00	280.00
S	BODYWORK	M: TO RENEW LHS 1/4 GLASS AND REAR WINDSCREEN TO FACILITATE FENDER RENEWAL	600.00	1.00	600.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR LID'S CONVENIENCE LOCK SYSTEM AND WIRE HARNESS FOR TAIL LIGHTS AND REAR WIPER ASSY	480.00	1.00	480.00
S	BODYWORK	M: TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO EQUIPMENT. INSPECT FOR DAMAGE AND RENEW WHERE NECESSARY	1400.00	1.00	1,400.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR SEAT, BACK REST, HAT TRAY, ABCD PILLAR TRIM, LUGGAGE COMPARTMENT TRIMS. DISLODGE ROOF LINER AND DISENAGEGE CURTAIN AIRBAG	1400.00	1.00	1,400.00
S	BODYWORK	M: TO DISMANTLE AND REINSTALL CENTRE CONSOLE. RENEW AIRBAG CONTROL UNIT AND BOTH FRONT SEATBELT	1800.00	1.00	1,800.00
S	BODYWORK	M: TO REMOVE AND REINSTALL EXHAUST SYSTEM AND REAR SUSPENSION ASSEMBLY, INCLUDING REAR AXLE AND PROPELLOR SHAFT. RENEW ACCORDINGLY	2800.00	1.00	2,800.00

Premium Automobiles Pte Ltd



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Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014540 Date : 03/12/2019 Order : SLN7819T Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SLN7819T (V 33618)	Regn Date: 17/05/2017	Mileage: 19376	WIP No.: 21388
Model: A3 SPORTSBACK 1.0 TFSI 8VFANG	Chassis: WAUZZZ8V2HA122394	Engine: CHE 351321	Dept: U
You have been assisted by :- UB-Tony Foong (33)			

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND REINSTALL FUEL TANK ASSY	600.00	1.00	600.00
S	BODYWORK	M: TO SET UP VEHICLE ON CAR O LINER FOR REPAIR	1200.00	1.00	1,200.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER AND REAR LID.REPAIR AND STRAIGHTEN LHS REAR CHASSIS FRAME TO SPECIFICATION OF ORIGIN.CUT OUT AND WELD REAR END PANELLING,SPARE WHEEL HOUSING AND LHS REAR FENDER.REPAIR RHS REAR FENDER.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL PARTS REMOVED	9000.00	1.00	9,000.00
S	BODYWORK	M: TO CARRY OUT STONE CHIP PRIMER WORK ON REAR PANELLING AND SPARE WHEEL HOUSING	780.00	1.00	780.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER,REAR LID,BOTH REAR FENDER,LHS REAR DOOR AND LHS SILL PANEL. TO CARRY OUT STONE CHIP TREATMENT,CAVITY PRESERVATION AND JOINT SEALER WORKS	4950.00	1.00	4,950.00
S	BODYWORK	M: TO CARRY OUT WHEEL ALIGNMENT	240.00	1.00	240.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	384.00	1.00	384.00
S	BODYWORK	M: TO SUPPLY ACRYLIC SEALANT,CAVITY WAX,STONE CHIP TREATMENT,METAL FILLER POWDER,REAR WINDSCREEN SEALANT AND 1/4 GLASS SEALANT	1080.00	1.00	1,080.00
X	ASV4807083D	(A) (Ger) ADAPTER(28/8 Less 020%	1.00	31.70	25.36
X	ASV4807084D	(A) (SK) ADAPTER(02/10 Less 020%	1.00	31.70	25.36
X	ASV0945105	(A) (SK) REFLECTOR(28/ Less 020%	1.00	25.10	20.08
X	ASV4807739C	(AIR) (SK) CATCH(27/08 Less 020%	1.00	11.00	8.80
X	ASV4807740C	(AIR) (SK) CATCH(27/08 Less 020%	1.00	11.00	8.80
X	ASV4807377D	(AIR) (SK) GUIDE(27/08 Less 020%	1.00	56.60	45.28
X	ASV4807378D	(AIR) (SK) GUIDE(27/08 Less 020%	1.00	56.60	45.28

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AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120		Invoice No: 85014540	Account: A0006 (T 0)		
		Date : 03/12/2019	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120		
		Order : SLN7819T			
		Term : 30			
Regn No: SLN7819T (V 33618)		Regn Date: 17/05/2017	Mileage: 19376 WIP No.: 21388		
Model: A3 SPORTSBACK 1.0 TFSI 8VFANG		Chassis: WAUZZZ8V2HA122394	Engine: CHZ 351321 Dept: U		
You have been assisted by :- UB-Tony Foong (33)					
		Details	Qty	Unit Price	Amount
X	A8V3807329A	(AIR) (SK) BRACKET (27/	Less 020%	1.00	22.50 18.00
X	A8V3807330A	(AIR) (SK) BRACKET (27/	Less 020%	1.00	23.90 19.12
X	A8V4827705	(AIR) (SK) WTHRSTRIP (2	Less 020%	1.00	175.50 140.40
X	A8V4827520	(A) (SK) CAP (30/8/18)	Less 020%	1.00	6.10 4.88
X	A8V4827933B GRU	006423/ (V) (Ger) SPOIL	Less 020%	1.00	1467.00 1,173.60
X	A3B9998754	(A) (Ger) BUSH (28/8/18	Less 020%	1.00	45.70 36.56
X	A8V4867979E 4PK	(AIR) (SK) TRIM PANEL (	Less 020%	1.00	499.50 399.60
X	A8V4867973D 4PK	006423/ (V) (Ger) TRIM	Less 020%	1.00	249.50 199.60
X	A8V0813561	(AIR) (SK) PLATE (27/08	Less 020%	1.00	35.20 28.16
X	A8V0813562	(AIR) (SK) PLATE (27/08	Less 020%	1.00	35.20 28.16
X	A8V0809347	006423/ (V) (Ger) PLATE	Less 020%	1.00	48.20 38.56
X	A8V4853345 222	(AIR) (SK) MOLDING (27/	Less 020%	1.00	226.00 180.80
X	A8V5857705E V04	(AIR) (SK) SEAT BELT (2	Less 020%	1.00	956.00 764.80
X	A8V5857706E V04	(AIR) (SK) SEAT BELT (2	Less 020%	1.00	956.00 764.80
X	A8V4813331TB	(AIR) (SK) REINFORCEM (	Less 020%	1.00	644.50 515.60
X	A8V3827299B	(AIR) (SK) HINGE (27/08	Less 020%	2.00	134.50 215.20
X	A8V4945091	(AIR) (SK) TAIL LIGHT (	Less 020%	1.00	730.00 584.00
X	A8V4945093C	(AIR) (SK) TAIL LIGHT (	Less 020%	1.00	730.00 584.00
X	A8V0955711B	(AIR) (SK) MOTOR (27/08	Less 020%	1.00	402.50 322.00
X	A8V4863471H 4PK	(AIR) (SK) TRIM PANEL (	Less 020%	1.00	134.50 107.60
X	A8V4863879R FIK	(AIR) (GER) LINING (27/	Less 020%	1.00	914.00 731.20
X	A8V4867245B MG6	(AIR) (GER) LINING (27/	Less 020%	1.00	140.50 112.40
X	A8V4253609E	(AIR) (GER) SILENCER (2	Less 020%	1.00	556.00 444.80
X	A5Q0959655AR	(AIR) (SK) MODULE (27/0	Less 020%	1.00	1525.00 1,220.00
X	A8W9827239	(A) (SK) BUMPER (28/8/1	Less 020%	2.00	16.00 25.60
X	A5M0955875	(A) (SK) COUPLPIECE (28	Less 020%	2.00	22.60 36.16
X	A8V3955407 1P9	(A) (SK) WIPER ARM (28/	Less 020%	1.00	72.30 57.84
X	A8V0805673A	(A) (Ger) GROMMET (28/8	Less 020%	4.00	14.80 47.36
X	A5Q0813115	(A) (SK) FLOORPLATE (30	Less 020%	1.00	1603.00 1,282.40
X	A5Q0813528	(A) (SK) MEMBER (30/8/1	Less 020%	1.00	190.00 152.00
X	A5Q0803274B	(A) (SK) RETAINER (30/8	Less 020%	1.00	44.60 35.68
X	A8V4861529 GWB	(A) (SK) LINING (30/8/1	Less 020%	1.00	875.00 700.00
X	A8V4867769B RY9	(A) (SK) COVER (30/8/18	Less 020%	1.00	393.50 314.80
X	A8V3012635B	(A) (SK) BRACKET (30/8/	Less 020%	1.00	156.00 124.80

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AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120		Invoice No: 85014540	Account: A0006 (T 0)
		Date : 03/12/2019	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
		Order : SLN7819T	
		Term : 30	

Regn No: SLN7819T (V 33618)	Regn Date: 17/05/2017	Mileage: 19376	WIP No.: 21388
Model: A3 SPORTSBACK 1.0 TFSI 8VFANG	Chassis: WAUZZZ8V2HA122394	Engine: CHZ 351321	Dept: U
You have been assisted by :- UB-Tony Foong (33)			

		Details	Qty	Unit Price	Amount	
X	ABV3863697D	(A) (SK) PLAS BASIN(30	Less 020%	1.00	252.50	202.00
X	ABV0863423A 4PK	(A) (SK) COVER(3/9/18)	Less 020%	1.00	55.30	44.24
X	ABV4810205A	006428/ (V) (Ger) SUPPO	Less 020%	1.00	560.50	448.40
X	ABV4817475	006428/ (V) (Ger) PLATE	Less 020%	1.00	329.50	263.60
X	A5Q0803501AL	006431/ (V) (G) SIDE ME	Less 020%	1.00	1164.00	931.20
X	A5Q0813127	006432/ (V) (G) REINFOR	Less 020%	1.00	11.90	9.52
X	ABV4810197TA	006446/ (V) (Ger) SIDE	Less 020%	1.00	660.00	528.00
X	AB 000750M3	BRAKEFLUID	Less 020%	1.00	28.00	22.40
X	ABV4827025D	(A) (SK) LID(28/8/18)	Less 020%	1.00	1782.00	1,425.60
X	ABV4809837	SUBPART	Less 020%	1.00	1938.00	1,550.40
X	ABV4845299A NVB	(AIR) (SK) SIDE WINDO(	Less 020%	1.00	224.50	179.60
X	ABV0810171A	WHEEL HOUS	Less 020%	1.00	214.50	171.60
X	A5Q0825701E	PLATE	Less 020%	1.00	146.00	116.80
X	ABV3807521K 9B9	(AIR) (Ger) SPOILER(27	Less 020%	1.00	205.50	164.40
X	ABV4813307	REAR APRON	Less 020%	1.00	216.00	172.80
X	ABV4845501 NVB	REARWINDOW	Less 020%	1.00	675.00	540.00
X	ABV4807067L GRU	(AIR) (GER) COVER(27/0	Less 020%	1.00	1619.00	1,295.20
X	ABV4807309	BEAM	Less 020%	1.00	500.50	400.40
X	ABV0098629A	ATT. PARTS	Less 020%	1.00	48.80	39.04
X	ABV4853742 22Z	AUDI SIGN	Less 020%	1.00	107.50	86.00
X	ABX0853737A 22Z	INSCRIPTION 'TFSI'	Less 020%	1.00	82.70	66.16
X	ASP0853741 22Z	INSCRIPTION 'A3'	Less 020%	1.00	82.70	66.16
X	ABV0857819	(AIR) (SK) ADJUSTER(27	Less 020%	2.00	171.50	274.40
X	ABR0827505A	LATCH	Less 020%	1.00	156.50	125.20
X	ABV0827507E	PLATE	Less 020%	1.00	75.90	60.72
X	ABV4810569A	(A) (Ger) DEADENER(28/	Less 020%	1.00	17.60	14.08
X	ABD0853419F	PACKING	Less 020%	1.00	14.50	11.60
X	A1K0253141L	CLAMP	Less 020%	1.00	52.30	41.84
X	A5Q0253144D	BRACKET	Less 020%	2.00	35.70	57.12
X	A4G9819181B	TRIM	Less 020%	1.00	28.60	22.88
X	ABJ8827439	BALL PIN	Less 020%	2.00	17.70	28.32
X	ABJ8827439	BALL PIN	Less 020%	2.00	17.70	28.32
X	ABT0827310	NUT	Less 020%	2.00	1.50	2.40
X	A1K0803583B	006423/ (V) (G) PLUG(31	Less 020%	4.00	2.60	8.32

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AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014540 Date : 03/12/2019 Order : SLN7819T Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SLN7819T (V 33618) Regn Date: 17/05/2017 Mileage: 19376 WIP No.: 21388

Model: A3 SPORTSBACK 1.0 TFSI 8V FANG Chassis: WAUZZZ8V2HA122394 Engine: CHE 351321 Dept: U

You have been assisted by :- UB-Tony Foong (33)

		Details		Qty	Unit Price	Amount
X	A8P4827249D	(A) (SK) BUMPER (28/8/1	Less 020%	2.00	17.10	27.36
X	A8P4827951A	PLUG	Less 020%	2.00	1.70	2.72
X	A8V0827566	BUTTON	Less 020%	1.00	1181.00	944.80
X	A8E0945246A	FASTENING	Less 020%	2.00	9.80	15.68
X	A311601361	RUBBER VAL	Less 020%	8.00	2.80	17.92
X	A5NA943021	LIC PL LIG	Less 020%	2.00	93.30	149.28
X	A4G9955205	CAP	Less 020%	1.00	16.10	12.88
X	A000979992A	(A) (SK) SLEEVE (28/8/1	Less 020%	2.00	131.00	209.60
X	A5Q0959651B	SENSOR	Less 020%	1.00	238.50	190.80
X	A2D0955962	(A) (SK) HOSE (28/8/18)	Less 020%	3.00	15.90	38.16
X	A1J0955751D	TUBING	Less 020%	1.00	72.30	57.84
X	A5Q0919275B GRU	SENSOR	Less 020%	4.00	210.50	673.60
X	A8V0945147A	(A) (SK) ADJUSTPART (30	Less 020%	2.00	16.70	26.72
X	A3B0955875	COUPLPIECE	Less 020%	2.00	22.40	35.84
X	A8V3955985	NOZZLE	Less 020%	1.00	24.50	19.60
X	A5Q0919133 704	WASHER	Less 020%	4.00	3.40	10.88
X	AD 00920002	PRIMER (DG)	Less 020%	2.00	18.20	29.12
X	A8K0973702G	HOUSING	Less 020%	1.00	8.10	6.48
X	A5Q0962131	AERIAL	Less 020%	1.00	64.10	51.28
X	AWHT006918	POP-RIVET	Less 020%	4.00	1.00	3.20
X	AN 10583501989	RIVET	Less 020%	2.00	1.40	2.24
X	AN 90511505	NUT	Less 020%	2.00	1.60	2.56
X	AWHT002258	NUT	Less 020%	4.00	1.30	4.16
X	AN 90155703	WASHER	Less 020%	4.00	1.00	3.20
X	A8V3955425	WIPERBLADE REAR	Less 020%	1.00	22.80	18.24
X	A8V4827552	GASFILSTRU	Less 020%	1.00	88.20	70.56
X	A8V4853763 222	WINDOW SLO	Less 020%	1.00	233.50	186.80
X	A8V4853703A 222	MOLDING	Less 020%	1.00	509.00	407.20

Parts 24,206.88
Labour 0.00
Sublet 28,319.00
Menus 0.00
Lubricant 0.00

Sub-Total 52,525.88

7% GST 3,676.81

Grand Total 56,202.69



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Your Ref: SLN 7819 T

6768 9828
6841 1183

Body Repair

PA/OD/0947/2018/GW
06 OCT 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

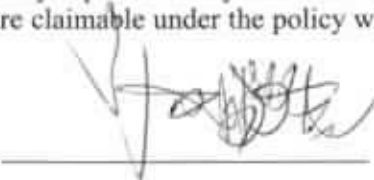
RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A3 SB 1.0 TFSI
Vehicle Chassis No. : WAUZZZ8V2HA122394
Vehicle Regn No. : **SLN 7819 T**
Vehicle Mileage : 13104 KM
Vehicle Owner : Ms. Ong Siok Luan
Certificate No : 1700006472-01
Policy Excess : NIL
Accident Date : 15 August 2018
Place : Commonwealth Avenue West
Repair Cost : \$ 56,202.69
WIP No. : 21388
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time : _____
Date : _____

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Aug 2018		23 Aug 2018 11:15 Edit Adj Rpt	\$552,525.88 Edit Estimates	\$552,525.88 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: ONG SIOK LUAN , ID: S6842904H, Tel: +6596901475, Email: LOOIONG@HOTMAIL.COM									
Vehicle Reg. No.: SLN7819T		Date of Loss: 15/08/2018 16:00 - :59 [14 Months and 29 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 8211577852SG		Policy/Cover Note No.: 1700006472-01 (Comprehensive)							
		Excess: \$0.00							
Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Loo, Tong Shing] TongShing.Loo@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 03/09/2018]									
Driver/Custodian: ONG SIOK LUAN (49 / Female) , NRIC: S6842904H, Tel: +6596901475 Email: LOOIONG@HOTMAIL.COM									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (02/12/2019): Alert - Adj Mandate Approved (\$552525.88) - SLN7819T - Claim Handler: Loo, Tong ... - AIG_SG (28/11/2019): Alert - Adj Mandate Approved (\$551357.88) - SLN7819T - Claim Handler: Loo, Tong ... - AIG_SG (23/10/2018): Alert - Adj Mandate Approved (\$538025.00) - SLN7819T - Claim Handler: Loo, Tong ... - AIG_SG (27/08/2018): Alert - Adj Mandate Approved (\$533366.00) - SLN7819T - Claim Handler: Loo, Tong ... - AIG_SG (24/08/2018): SLN7819T / OD / 15/08/2018 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLN7819T (8211577852SG)
OD
Aug 15 2018 4:25PM
[ONG SIOK LUAN]
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Video															1 per page		☒			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	24/08/18 10:46	Video - Accident														Load MP4				
Assessment Reports															1 per page		☒			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	23/08/18 17:03	Adjuster Immediate Advice														Load HTM				
2	18/10/18 12:22	Adjuster Immediate Advice														Load HTM				
Photos/Images															3 per page		☒			
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1	23/08/18 13:45	General View														Load JPG ☒				
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34	23/08/18 13:45	General View														Load JPG ☒				
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Video			1 per page	☒
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Documentation			1 per page	☒
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1	23/08/18 13:59	Singapore Accident Statement	 Load PDF	
2	23/08/18 14:00	Police Report	 Load PDF	
3	23/08/18 14:00	Certificate of Insurance	 Load PDF	
4	23/08/18 14:00	Insured's Driving License	 Load PDF	
5	23/08/18 14:04	MARK ESTIMATE	 Load PDF	
6	18/10/18 12:26	SUPPLEMENTARY	 Load PDF	
7	27/11/19 16:01	FINAL MARKING	 Load PDF	
8	27/11/19 16:02	SUPPLEMENTARY	 Load PDF	
9	11/12/19 15:32	Workshop Invoice	 Load PDF	
10	11/12/19 15:32	Discharge Voucher	 Load PDF	

Linked Accident Report Documents

Assessment Reports			View	View in Browser
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	16/08/18 10:25	Accident Statement	 Load HTM	
Photos/Images			3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
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Assessment Reports			1 per page	☒
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Documentation			1 per page	☒
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1	15/08/18 10:07	Sketch Plan	 Load JPG	☒
2	15/08/18 10:07	Sketch Plan #2	 Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG18015277/GVBE2

Date: 11/12/2019

REFERENCE

Insured/Claimant: ONG SIOK LUAN Policy No: 1700006472-01
Date of Loss: 15/08/2018 Nature of Claim: OD Claim No: 8211577852SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLN7819T**
Make & Model: AUDI A3, 999cc TFSI (A) Engine No: CHZ351321
Reg. Date: 17/05/2017 (Man. Year: 2017) Chassis No: WAUZZZ8V2HA122394
Colour: Blue Odometer: 13105 km
Engine Capacity: 999 cc
Market Value/New Car Price: S\$96,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16
Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm
The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	37,640.36	26,611.88	11,028.48	29.30
Miscellaneous Items	0.00	0.00	0.00	
Labour	32,764.00	25,914.00	6,850.00	20.91
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	70,404.36	52,525.88	17,878.48	25.39
+ GST 7.00/7.00% (S\$)	4,928.31	3,676.81	1,251.50	25.39
Nett Amount (S\$)	75,332.67	56,202.69	19,129.98	25.39

INSPECTION

Date of Assignment: 23/08/2018

Date Inspected: 21/08/2018 Inspected At:

Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 24.0 days

Adjuster: XING GUO QIANG

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,619.00 FS	*1,295.20 FS
2	1		*FIXING PARTS FOR REAR BUMPER	Not Necessary	166.00 FS	*- FS
3	2		*ADAPTER WHEEL HOUSING LINER-LH/RH	Deformed	64.00 FS	*50.72 FS
4	1		*REAR BUMPER SPOILER	Cut	206.00 FS	*164.40 FS
5	1		*REAR LIGHT REFLECTOR-LH/RH	Ns Distorted/Os Not Necessary	52.00 FS	*20.08 FS
6	2		*LOCKING MECHANISM-LH/RH	Necessary	22.00 FS	*17.60 FS
7	2		*GUIDE SECTION-LH/RH	Deformed	114.00 FS	*90.56 FS
8	2		*BRACKET-LH/RH	Necessary	48.00 FS	*37.12 FS
9	4		*SENSOR-INNER/OUTER	Damaged	842.00 FS	*673.60 FS
10	4		*SEAL RING	Necessary	14.00 FS	*10.88 FS
11	1		*WIRING SET FOR BUMPER	Not Necessary	458.00 FS	*- FS
12	1		*REAR LID	Bent	1,782.00 FS	*1,425.60 FS
13	1		*ATTACHMENT PARTS FOR REAR LID	Not Necessary	253.00 FS	*- FS
14	2		*LID HINGE-LH/RH	Bent	269.00 FS	*215.20 FS
15	2		*STOP BUFFER	Necessary	32.00 FS	*25.60 FS
16	2		*STOP BUFFER FOR REAR LID	Necessary	35.00 FS	*27.36 FS
17	2		*GAS FILLED STRUT	Not Working	177.00 FS	*70.56 FS
18	2		*BALL STUD	Not Necessary	36.00 FS	*- FS
19	1		*GASKET FOR FLAP	Necessary	176.00 FS	*140.40 FS
20	1		*LID LOCK	Bent	157.00 FS	*125.20 FS
21	1		*PUSH BUTTON FOR BOOT LOCK ACTUATOR	Deformed	1,181.00 FS	*944.80 FS
22	2		*LED LICENCE PLATE LIGHT	Cracked	187.00 FS	*149.28 FS
23	1		*LOCK STRIKER	Bent	76.00 FS	*60.72 FS
24	1		*PACKING ADHESIVE	Necessary	15.00 FS	*11.60 FS
25	1		*AUDI EMBLEM	Necessary	108.00 FS	*86.00 FS
26	1		*A3 EMBLEM	Necessary	83.00 FS	*66.16 FS
27	1		*TFSI EMBLEM	Necessary	83.00 FS	*66.16 FS
28	1		*REAR WINDSCREEN	Necessary	675.00 FS	*540.00 FS
29	1		*PRIMER	Necessary	19.00 FS	*14.56 FS
30	1		*SPOILER	Deformed	1,467.00 FS	*1,173.60 FS
31	1		*SET OF FOAM STRIPS	Not Necessary	123.00 FS	*- FS
32	1		*ADDITIONAL BRAKE LIGHT	Not Necessary	155.00 FS	*- FS
33	1		*FIXING PARTS FOR SPOILER	Not Necessary	147.00 FS	*- FS
34	1		*LED TAIL LIGHT-LH/RH	N/s Cracked/ O/s Not Necessary	1,460.00 FS	*584.00 FS
35	2		*COUPLING ELEMENT BLACK	Necessary	45.00 FS	*36.16 FS
36	2		*COUPLING ELEMENT	Necessary	45.00 FS	*35.84 FS
37	1		*CORRUGATED PIPE	Necessary	73.00 FS	*57.84 FS
38	3		*HOSE	Necessary	48.00 FS	*38.16 FS
39	2		*SET:SHRINK FIT SLEEVES HOSE	Necessary	262.00 FS	*209.60 FS
40	1		*WIPER MOTOR	Not Working	403.00 FS	*322.00 FS
41	1		*SET BEARING BRUSHES	Necessary	46.00 FS	*36.56 FS
42	1		*WIPER ARM	Cut	73.00 FS	*57.84 FS
43	1		*WIPER BLADE	Cut	23.00 FS	*18.24 FS
44	1		*WATER JET	Cut	25.00 FS	*19.60 FS
45	1		*CAP	Cut	17.00 FS	*12.88 FS
46	1		*REAR LID TRIM PANEL-LOWER	Deformed	500.00 FS	*399.60 FS
47	1		*REAR LID TRIM PANEL SOUL (BLACK)	Deformed	250.00 FS	*199.60 FS
48	1		*COVER FOR LUGGAGE COMPARTMENT	Deformed	394.00 FS	*314.80 FS
49	1		*WARNING TRIANGLE	Not Necessary	187.00 FS	*- FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
50	1		*REAR CROSS PANEL	Buckled	216.00 FS	*172.80 FS
51	1		*REINFORCEMENT FOR CROSS PANEL	Buckled	645.00 FS	*515.60 FS
52	2		*CONNECTING PLATE-LH/RH	Necessary	72.00 FS	*56.32 FS
53	1		*TRIM FOR REAR CROSS PANEL SOUL (BLACK)	Not Necessary	135.00 FS	*- FS
54	1		*SECTIONAL PART-SIDE PANEL-LH REAR	Buckled	1,938.00 FS	*1,550.40 FS
55	1		*C-PILLAR PLATE-LH OUTER	Necessary	18.00 FS	*14.08 FS
56	1		*FILLER PLATE-LH UPPER	Not Necessary	330.00 FS	*- FS
57	1		*SIDE PANEL-RH REAR	Buckled	660.00 FS	*528.00 FS
58	1		*CONNECTING PLATE-RH OUTER	Not Necessary	49.00 FS	*- FS
59	1		*SIDE WINDOW-LH	Necessary	225.00 FS	*179.60 FS
60	1		*PRIMER	Necessary	19.00 FS	*14.56 FS
61	1		*LUGGAGE COMPARTMENT TRIM - LH	Torn	914.00 FS	*731.20 FS
62	1		*WHEEL HOUSING LINER - LH	Deformed	215.00 FS	*171.60 FS
63	1		*ATTACHMENT PARTS FOR WHEEL LINER	Necessary	49.00 FS	*39.04 FS
64	1		*LED TAIL LIGHT - LH / RH	N/s Cracked/O/s Not Necessary	1,460.00 FS	*584.00 FS
65	2		*SECURING ELEMENT	Necessary	20.00 FS	*15.68 FS
66	4		*GROMMET	Necessary	60.00 FS	*47.36 FS
67	1		*MOLDING - ROOF CHROME - LH	Necessary	509.00 FS	*407.20 FS
68	1		*TRIM STRIPS FOR SIDE WINDOW CHROME - LH REAR	Necessary	226.00 FS	*180.80 FS
69	1		*CORNER TRIM BLACK - GLOSSY - LH	Not Necessary	64.00 FS	*- FS
70	1		*WINDOW SLOT SEWAL WITH TRIM STRIP CHROME - LH REAR	Necessary	234.00 FS	*186.80 FS
71	1		*BOOT FLOOR PLATE	Distorted	1,603.00 FS	*1,282.40 FS
72	1		*CROSS MEMBER - CENTRE	Not Necessary	313.00 FS	*- FS
73	2		*CONNECTING PLATE - LH / RH	Not Necessary	162.00 FS	*- FS
74	1		*CROSS MEMBER - REAR	Bent	190.00 FS	*152.00 FS
75	1		*CROSS PANEL FOR SIDE MEMBER - LH	Not Necessary	58.00 FS	*- FS
76	1		*D-PILLAR TRIM - LH UPPER	Deformed	141.00 FS	*112.40 FS
77	1		*D-PILLAR TRIM - RH UPPER	Not Necessary	141.00 FS	*- FS
78	1		*PLASTIC TRAY	Deformed	253.00 FS	*202.00 FS
79	1		*LUGGAGE COMP. FLOOR COVERING BLACK	Deformed	875.00 FS	*700.00 FS
80	1		*FLOOR SILENCER	Not Necessary	442.00 FS	*- FS
81	1		*REAR SILENCER	Dented	556.00 FS	*444.80 FS
82	1		*DUAL CLIP	Necessary	53.00 FS	*41.84 FS
83	2		*RETAINER FOR EXHAUST SYSTEM	Necessary	72.00 FS	*57.12 FS
84	1		*3 POINT AUTOMATIC SEAT BELT WITH BELT TENSIONER - LH	Activated	956.00 FS	*764.80 FS
85	1		*3 POINT AUTOMATIC SEAT BELT WITH BELT TENSIONER - RH	Activated	956.00 FS	*764.80 FS
86	2		*SEAT BELT HEIGHT ADJUSTER	Necessary	343.00 FS	*274.40 FS
87	1		*CONTROL UNIT FOR AIRBAG	Activated	1,525.00 FS	*1,220.00 FS
88	1		*CRASH SENSOR FOR AIRBAG	Activated	239.00 FS	*190.80 FS
89	1		*CAR PLATE - REAR	Scratched	25.00 FS	*25.00 FS
90	1		*ARCYLIC SEALANT	Necessary	180.00 FS	*180.00 FS
91	1		*CAVITY WAX	Necessary	140.00 FS	*140.00 FS
92	1		*STONE CHIP TREATMENT	Necessary	180.00 FS	*180.00 FS
93	1		*METAL FILLER POWDER	Necessary	280.00 FS	*280.00 FS
94	1		*REAR WINDSCREEN SEALANT	Necessary	200.00 FS	*200.00 FS
95	1		*1/4 GLASS SEALANT	Necessary	100.00 FS	*100.00 FS
96	1		*SUNDRIES	Necessary	1,000.00 FS	*151.44 FS
97	1		*REAR REINFORCEMENT BEAM	Bent	400.40 FS	*400.40 FS
98	1		*REAR SILENCER HEAT SHIELD	Bent	116.80 FS	*116.80 FS
99	1		*KEY LESS ANTENNA	Cracked	51.28 FS	*51.28 FS
100	1		*REAR FENDER VENT TRIM	Cracked	22.88 FS	*22.88 FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
101	1		*REAR BRACKET MOUNT	Cracked	35.68 FS	*35.68 FS
102	1		*REAR END PANEL CONNECTING PLATE - LH	Bent	38.56 FS	*38.56 FS
103	1		*REAR LID BALL STUD	Necessary	56.64 FS	*56.64 FS
104	1		*REAR END PANEL TRIM	Deformed	107.60 FS	*107.60 FS
105	1		*RETAINER FOR JACK	Bent	124.80 FS	*124.80 FS
106	1		*D-PILLAR SUPPORT - LH	Bent	448.40 FS	*448.40 FS
107	1		*FILLER PLATE - LH UPPER	Dented	263.60 FS	*263.60 FS
108	1		*SIDE MEMBER FRAME	Bent	931.20 FS	*931.20 FS
109	1		*REINFORCEMENT RAIL PIECE	Bent	9.52 FS	*9.52 FS
110	1		*3M SOLAR FILM FOR REAR WINDSCREEN	Necessary	400.00 FS	*400.00 FS
111	1		*IN CAR CAMERA (FRONT & BACK)	Missing	900.00 FS	*900.00 FS
Total Parts (S\$)					37,640.36	26,611.88

F=Franchise part, S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO CARRY OUT FIRST MEASUREMENT TEST ON CAR-O-LINER	New	800.00	0.00
2	TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION	New	280.00	280.00
3	TO RENEW LHS 1/4 GLASS AND REAR WINDSCREEN TO FACILITATE FENDER RENEWAL	New	600.00	600.00
4	TO REMOVE AND REINSTALL REAR LIDS CONVENIENCE LOCK SYSTEM, WIRE HARNESS FOR TAIL LIGHTS AND REAR WIPER ASSY	New	480.00	480.00
5	TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO EQUIPMENT. INSPECT FOR DAMAGE AND RENEW WHERE NECESSARY	New	1,400.00	1,400.00
6	TO REMOVE AND REINSTALL REAR SEAT, BACK REST, HAT TRAY, ABCD PILLAR TRIMS, LUGGAGE COMPARTMENT TRIMS. DISLODGE ROOF LINER AND DISENGAGE CURTAIN AIR BAG ETC	New	1,400.00	1,400.00
7	TO DISMANTLE AND REINSTALL CENTRE CONSOLE. RENEW AIRBAG CONTROL UNIT AND BOTH FRONT SEATBELT	New	1,800.00	1,800.00
8	TO REMOVE AND REINSTALL EXHAUST SYSTEM AND REAR SUSPENSION ASSEMBLY, INCLUDING REAR AXLE AND PROPELLOR SHAFT. RENEW ACCORDINGLY	New	2,800.00	2,800.00
9	TO REMOVE AND REINSTALL FUEL TANK ASSY	New	600.00	600.00
10	TO SET UP VEHICLE ON CAR-O-LINER FOR REPAIR	New	1,800.00	1,200.00
11	TO CARRY OUT STONE CHIP PRIMER WORK ON REAR PANELLING AND SPARE WHEEL HOUSING	New	780.00	780.00
12	TO RESPRAY REAR BUMPER, REAR LID, BOTH REAR FENDER, LHS REAR DOOR, LHS SILL PANEL, DRAIN PANEL, ROOF CHANNEL, DOOR ENTRANCES, END PANELLING, SPARE WHEEL HOUSING AND BOOT FLOOR. TO CARRY OUT STONE CHIP TREATMENT, CAVITY PRESERVATION AND JOINT SEALER WORKS	New	8,000.00	4,950.00
13	TO CARRY OUT WHEEL ALIGNMENT	New	240.00	240.00
14	TO CARRY OUT DIAGNOSTIC CHECK	New	384.00	384.00
15	TO DISMANTLE AND RENEW REAR BUMPER AND REAR LID. REPAIR AND STRAIGHTEN LHS REAR CHASSIS FRAMES TO SPECIFICATION OF ORIGIN. CUT OUT AND WELD REAR END PANELLING, SPARE WHEEL HOUSING AND LHS REAR FENDER. REPAIR RHS REAR FENDER. RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	11,400.00	9,000.00
Gross Labour Cost (\$\$)			32,764.00	25,914.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >