

Xcc

REF: ALH CC3 / ALH18015277 / Gmbler

28 04/11

VEHICLE

Form Date 21/08/2018

Estimated Cost

☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No SLN 7819T

at Workshop mile Premium

of 55 Ubi Rd 1

Insured:

Policy No 170000 6472 -01

Claims No

Sum Insured Excess 0

(Client's Record)

Make of Vch:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value \$96K New car \$134K

IDAC Accident Report Consistent? Yes or No

GIA / PR Seen Consistent? Yes or No

Est Repair 24/36 days Res. Yes or No

Lump Sum % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date Person Contacted Vehicle IN / OUT

Vch No SLN 7819T Vch Regd 17 May 2017

Type ☒ M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or

Make Audi A3 CC 999

Colour Blue A/C Insured / Std / NI / NA

Sp Reading 13/05 T/Radio: Insured / Std / NI / NA

Eng/No

C/No WAUZZZ8V2HA122394

Gen Cond ☒ Good / Fair / Poor / Burnt

Steering: ☒ In order / Jammed / Leaked / Burnt or

Brake: ☒ In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD / R/Rim or

Tyre Size F: 205/55R16 R: 11

☒ BS-DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front Rear

R/Bal 6 mm R/Bal 6 mm

L/Bal 6 mm L/Bal 6 mm

D.O.A. 15/8/18 D.O.I. 21-08-18

Survey held at w/s 11:30 AM

Des. of Damages: ☒ Fnt / Rear / Q/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

23/8/18 SLN 7819T - X RECEIVED 11 DEC 2019

23/8/18 Revert via merimen

23/8/18 Rec approved \$33,366, repair limit at \$77K from Victor by merimen

23/8/18 Informed George CA & \$0, repair limit at \$70K by email

19/11/19 @ 4:34pm Arrive agree 24 days

21/12/19 Final fig \$52,525.88 Confirmed by email (Red 17,878.48, 25%)

Deal/Tow. File Post to: ☐ Prel. Report ☐ Final Report

Days Of Repair: 24

Resurvey No. of Trip: 4

Survey Fee: 200

Transport: 11

11/12 - typist

Add Fee: ☐ Site Insp \$ ☐ Interview \$ ☐ Tech. Insp \$ ☐ Workshop \$

Report Format: merimen

Lump Sum / LR: 52,525.88

(TOTAL) 211

View Received Message

This mail is associated with :

***SLN7819T (8211577852SG)**

OD

Aug 15 2018 4:25PM

[ONG SIOK LUAN]

Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 02/12/2019 10:34 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$52525.88) - SLN7819T - Claim Handler: Loo, Tong Shing

Approved:52525.88.

DOCUMENTS SUMMARY

There are no documents.

View Received Message

This mail is associated with :

***SLN7819T (8211577852SG)**

OD

Aug 15 2018 4:25PM

[ONG SIOK LUAN]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 27/08/2018 11:09 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (\$33366.00) - SLN7819T - Claim Handler: Loo, Tong Shing

Approved:33366.00:Repair limit at \$77,000.00. Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2904H
Vehicle Details	
Vehicle No.:	SLN7819T
Vehicle to be Exported:	No
Intended De-registration Date:	23 Aug 2018
Vehicle Make:	AUDI
Vehicle Model:	A3 SPORTBACK 1.0 TFSI S TRONIC (LED)
Primary Colour:	Blue
Manufacturing Year:	2017
Engine No.:	CHZ351321
Chassis No.:	WAUZZZ8V2HA122394
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$23,758.00
Original Registration Date:	17 May 2017
First Registration Date:	17 May 2017
Transfer Count:	0
Actual ARF Paid:	\$15,262.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	16 May 2027
PARF Rebate Amount:	\$11,446.00
Intended COE Rebate Details	
COE Expiry Date:	16 May 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$51,106.00
COE Rebate Amount:	\$44,611.00
Total Rebate Amount:	\$56,057.00

The information contained herein is correct as at 23 Aug 2018

OK



Audi A3 Sportback Price Range Depreciation Year Reg Vehicle Type

Advanced Search

Home » Used Cars » GMA Auto Enterprise LLP » Audi A3 Sportback 1.0A TFSI S-tronic

Resources

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Commercial Vehicle

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Audi A3 Sportback 1.0A TFSI S-tronic

Overview Financial Accessories Similar Research Photos Map

Add to Shortlist

Add to Compare

Add a Note

Report Error

More Actions

Share

Car Details

Price	\$99,800	?
Depreciation	\$9,010 /yr View models with similar depreciation	?
Reg Date	11-Apr-2018 (9yrs 7mths 18days COE left)	?
Manufactured	2017	?
Mileage	1,511 km	?
Transmission	Auto	?
Engine Cap	999 cc	?
Road Tax	\$392 /yr	?
Power	85.0 kW (113 bhp) View specs of the Audi A3 Sportback (2009-2013)	?
Curb Weight	1,275 kg	?
Features	3 Cylinders Inline 12 Valve Turbocharged, 113 Bhp, Torque 200Nm, 9.9s (0 To 100 Km/H), 7 Speed (A) S-Tronic. Grey Exterior With Black Leather Interior	?
Accessories	Multi Function Steering Wheel, Keyless, Auto Headlights, Rain Sensing Wipers, Reverse Camera, Audi Drive Select, MMI Radio Plus, Bluetooth.	?
Description	Suave And Sophisticated A3 Sportback Powered By A Responsive And Frugal 1.0 TFSI Engine And Mated To A 7-Speed DSG Ensuring You A Powerful Daily Drive, Yet Returning Excellent Fuel Efficiency! Factory Fitted Interior. Spacious Cabin For Couples/Small Families!	?
COE	\$37,000	?
OMV	\$24,162	?
ARF	\$25,827	?
Dereg Value	\$55,032 as of today (change)	?
No. of Owners	1	?
Type of Veh	Hatchback	?
Category	PAAP Car, Almost New Car, Low Mileage Car	?
Availability	Available	?

Add to Shortlist

Add to Compare

Add a note

Posted on: 15-Aug-2018 | Last Updated on: 18-Aug-2018

Tags: Audi A3, 2018 Audi A3, Audi A3, Used Audi

Upfront Payment

Maximum Financial Offer

Transfer Fee	N.A.	?
Down Payment	\$39,920 (change)	Maximum 60% Loan
1st Instalment	\$862	?



Seller Information

Company	GMA Auto Enterprise LLP • dealer's pricelist • 1 vehs sold 3 vehs available	
Address	6D Mandai Estate #03-03 Search cars nearby this location	
Location	M-Space	
Office No	64531967	
Contact Person(s)	Marcus	90604010
	Mike	91158182
	Gibson	96729559

Useful Services



Afraid of lemons? Request to have this car evaluated professionally.

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Find out the market value for your car. Get a free Car Valuation.

[Free Valuation](#)



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Audi A3 Sportback

Min Price ▼

No Max ▼

Depreciation ▼

Vehicle Type ▼

Category ▼


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Audi A3 Sportback Search Results (1 vehicles)

Sort by [Model \(Ascending\)](#) ▼

15 ▼ results/page

Audi A3 Sportback



1.0 TFSI S tronic (A)

FACELIFT

\$134,240 ▼
\$12,200 /yr

• 20.8km/l | 116bhp | 7-speed (A) S tronic

Dealer

Premium Automobiles

Built in

Germany

User Rating

3 User Reviews

Promotion

Editor's Review

Car Model

Price

Dealer

Built in

User Rating

15 ▼ results/page

1 result(s) for **Audi A3 Sportback** models no longer being sold by local distributors
[View all past Audi cars](#)



Audi A3 Sportback
(2004-2013)

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Total Upfront Payment N.A. ?

Estimates based on 60% loan at 2.98% interest rate. Check with seller for exact figure.

Items for Audi A3

» View All

Retrofit Reverse Camera
\$1,288Infinite Tint Solar Film Package
From \$380Injection Door Visor
\$380Car Floor Mat
\$80Bidded Carplate For Sale
\$19,800

View All

Huat Lee Batteries & Motor Service Pte Ltd is a specialist workshop for Audi cars.

Recommended for you

1-6 of 18

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Audi A3 2017

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CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : ONG SIOK LUAN
 Period of Insurance : 17 May 2018 To 16 May 2019
 Engine No. : CHZ351321
 Chassis No. : WAUZZZ8V2HA122394

Vehicle No. : SLN7819T
 Policy No. : 1700006472-01
 Endorsement No. :
 Issued Date : 12 Apr 2018

ABOUT THE COVER

Make/Model : AUDI A3 Sportback 1.0 TFSI S tronic
 Engine Capacity/Tonnage : 999.00 CC Sum Insured : Market Value First Year of Registration : 2017
 Driver Restriction : NA Off Peak Car : No Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.
 You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 40 years old and above

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

ONG SIOK LUAN - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 406699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: HONG LEONG FINANCE LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125206

PREMIUM LEASING - SP
 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938
 Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Penik

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

SAPLIC

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s)
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place
- Do not admit or discuss fault or blame with the other party(ies)
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Write/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	16/08/2018 09:38
Date Of Accident	15/08/2018 16:25
Exact Location Of Accident	COMMONWEALTH AVENUE WEST
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLN7819T
Insured/Policyholder	
Name Of Registered Owner	ONG SIOK LUAN
NRIC No	S6842904H
Email Address	LOOIIONG@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-96901475
Alternative Phone No	OTHERS-96901475

Vehicle Particulars

Manufacturer	AUDI
Model	A3 SB 1.0 TF
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1700006472-01
Cover Note Number	

Driver

Name of Driver	ONG SIOK LUAN
NRIC No	S6842904H
Date Of Birth	21/12/1968
Occupation	INDOOR
Date Of Driving Pass	17/09/1987
Driving Experience	30 YEARS AND 10 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96901475
Fax Number	
Contact Number	OTHERS-96901475
Email Address	LOOIIONG@HOTMAIL.COM

Address	BLK 954 DUNEARN ROAD #03-14
Postcode	589483
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	TRAFFIC POLICE DIVISION HQ - SINGAPORE CITY
Police Station Address	ROAD: 10 UBI AVENUE 3 , POSTCODE: 408665 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 65470000 - FAX NO:
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

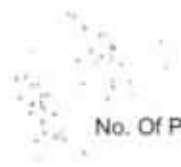
REFER TO SKETCH PLAN & POLICE REPORT NO: T/20180815/7018

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBC4586K
Vehicle Make/Model/Colour	LAND ROVER / DEFENDER / BLACK
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	KEVIN JAMES HILL
NRIC/Passport Number	S6964668I
Contact Number	96250215
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	



No. Of Passenger (Including Driver)

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claim;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time: 16/8/18

Driver's Signature
(If driver is not the policyholder)
Date & Time:

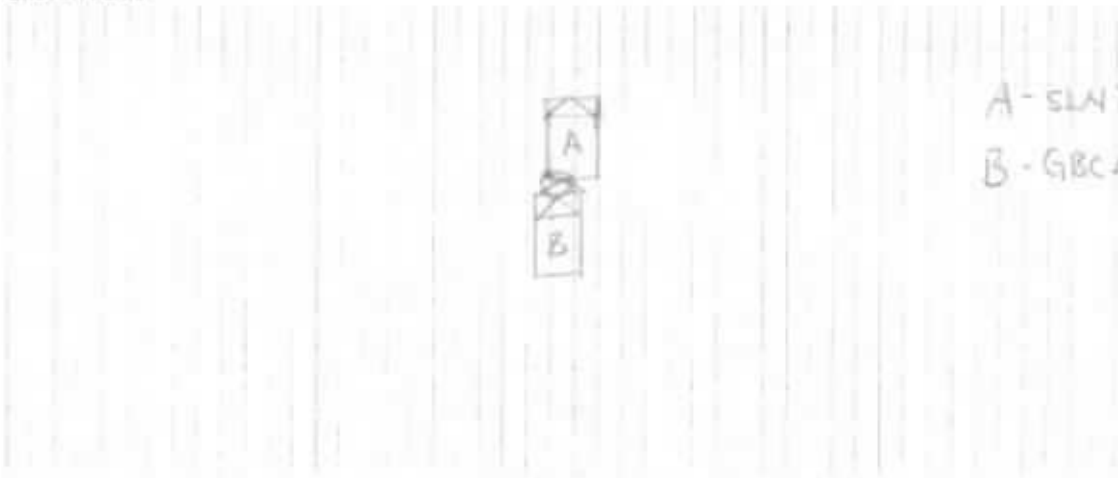
Reporting Centre Personnel

Name: Wang Xing Jie
NIC/FIN No: 67277438



Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Please refer back to the police report. T-080815/7018

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time: 16/8/18

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name: Henry A. Hwang Seng, Henry
NRIC/PIN No: 977871234



Police Report



**SINGAPORE
POLICE FORCE**



T/20180815/7018

1 of 3

Police Station Of Origin:
Traffic Police Division HQ
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

Report No: T/20180815/7018

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 15/08/2018 22:13	Vide Report No.:	Station Diary No.:
--	------------------	--------------------

Informant's Particulars

Name of Informant: ONG SIOK LUAN			Address: APT BLK 954 DUNEARN ROAD #03-14 SINGAPORE 589483		
ID Type / ID No.: NRIC NO / S6842904H			Contact No.: Home/Office: Mobile: 96901475		
Nationality: SINGAPORE CITIZEN			Email: kokong@hotmail.com		
Sex: Female	Age: 49	Date of Birth: 29/12/1968	Type of Informant: Vehicle Owner		
Race: Chinese			Language: English	Institution / School Name:	
Occupation: Administration manager			Driving Licence Information: Class:		Date of Expiry:

General Information of the Accident

General Information of the Accident				
Type of Accident:	Non-Injury Attended by Police	Drink Drive: No	Date/Time of Accident: 15/08/2018 16:25	Type of Location: X-Junction
Location: COMMONWEALTH AVENUE WEST				
Weather: Sunny		Road Surface: Dry	Road Speed Limit: 70 Km/h	
Traffic Flow: Dual Carriage Way		Traffic Control: Traffic Light - Working		Traffic Volume: Moderate
Type of Collision: Between Moving Vehicles - Head To Rear				Anyone conveyed by ambulance: No

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
GBC4586K	Car	LAND ROVER	Defender	Black	Seriously Damaged	0
SLN7819T	Car	AUDI	A3	Blue	Seriously Damaged	0

Details of Vehicle Insurance

Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
SLN7819T	AIG ASIA PACIFIC INSURANCE PTE. LTD.	1700006472-01	17/05/2018	16/05/2019

Police Report



**SINGAPORE
POLICE FORCE**



T00180815/7018

2 of 3

Police Station Of Origin:
Traffic Police Division HQ
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

Report No: T00180815/7018

CONTINUATION OF REPORT

Details of Person Involved			
Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA	
Driver			
Name	Kevin James Hill	ID No.	S09646681
Related Vehicle	GBC4586K (Car)	Contact No.	98250215
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: 3 Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL
Vehicle Owner			
Name	ONG SIOK LUAN	ID No.	SGB4290411
Related Vehicle	NIL	Contact No.	96901475
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details:

I was traveling along Clementi Road in the direction of Bukit Timah, I slowed to a stop for a red traffic light at the junction with Commonwealth Ave West. The car behind did not stop in time and collided into the rear of my car and propelled my car into the middle of the junction. The other driver came to my car window and asked if I was alright. Following that, as my car was blocking traffic in the middle of the junction, I moved it forward till after the junction and stopped at the side of the road. 3 police officers from the nearby police post came to investigate. After taking particulars from both drivers and ascertaining that there was no injury, they advised me to make a police report.

Police Report



**SINGAPORE
POLICE FORCE**

Police Station Of Origin:
Traffic Police Division HQ
10 Ubi Avenue 3 SINGAPORE 408866
Tel No: 65470000



T/20180815/7018

3 of 3

Report No. T/20180815/7018

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

Signature Of Officer Recording The Report:
Not applicable

Signature Of Interpreter:
Not applicable

Officer In Charge Of Case:
TP / TPHQ /
MOHAMED SUFIAN BIN SUDIN
Contact No.: 65476367

Authentication Stamp
N/163

Signature Of Informant:
The identity of the person making this report has
been authenticated by SingPass. No signature is
required.

Date/Time:
15/08/2018 22:13

Classification Of Case:

Accident Photo



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0947/2018/PH
Date	:	19-Aug-18

Vehicle not IN workshop. Kindly arrange for survey.

NTUC Income Insurance Co - Claims Department

73 Bras Basah Road

#05-01 NTUC Trade Union House

Singapore 189556

Attn: Motor Claims Dept

Tel: Fax 6338 1504

Owner's Name	:	Ms Ong Siok Luan
Address	:	Blk 954 Dunearn Road #03-14 Singapore 589483
Telephone	:	HP +6596901475
Type of Claim	:	Own Damage Claims
Policy No.	:	1700006472-01
Vehicle No	:	SLN 7819 T
Model Code	:	Audi A3 1.0 TFSI
Model / Year	:	May-17
Engine No	:	CHZ351321
Chassis No	:	WAUZZZ8V2HA122394
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	15-Aug-18
Place of Accident	:	Commonwealth Avenue West

View Sent Message

This mail is associated with :

***SLN7819T (8211577852SG)**

OD

Aug 15 2018 4:25PM

[ONG SIOK LUAN]

Premium Automobiles Pte Ltd

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From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 25/10/2018 11:44 AM.
To AIG_SG
Subject Re: Alert - Adj Mandate Approved (S\$38025.00) - SLN7819T - Claim Handler: Loo, Tong Shing

Dear Sir,

There is an typo error on the Front reinforcement beam should be rear reinforcement beam.

Best Regards,
Veron Chen

<-- Original Message -->

From: AIG_SG

To: LKK_HQ

Sent On: 23/10/2018 03:13 PM

Subject: Alert - Adj Mandate Approved (S\$38025.00) - SLN7819T - Claim Handler: Loo, Tong Shing

Approved:38025.00:Why is there a Front reinforcement beam supplementary when is is rear impact collision? Repair limit at \$77,000.00. Re-inspection to be done for damage check and supplementary items / labour;

DOCUMENTS SUMMARY

There are no documents.

View Received Message

This mail is associated with :

***SLN7819T (8211577852SG)**

OD

Aug 15 2018 4:25PM

[ONG SIOK LUAN]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 23/10/2018 15:13 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$38025.00) - SLN7819T - Claim Handler: Loo, Tong Shing

Approved:38025.00:Why is there a Front reinforcement beam supplementary when is is rear impact collision? Repair limit at \$77,000.00. Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #07-16 Singapore 079120	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: Loo, Tong Shing	Date: 18 Oct 2018

Preliminary Advice

Vehicle No	: SLN7819T	Accident Date	: 15/08/2018
Make	: AUDI A3	Policy No.	: 1700006472-01
Assignment Date	: 23/08/2018	Excess	: S\$0.00
Date of Inspection	: 21/08/2018	Est. Duration of Repair	: 15.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	82,813.00	(incl.supplementary \$9556)
Revised Amount	:S\$	38,025.00	(incl.supplementary \$9556)
Check Items (Estimated)	:S\$	20,857.00	
Total	:S\$	58,882.00	
Lump Sum Repair	:S\$		

Total Loss Consideration

New for Old Value	:S\$	134,000.00
Pre-Accident Value	:S\$	96,000.00
COE / PARF Rebate	:S\$	56,057.00
Salvage Value	:S\$	
Margin for Repair (New for Old Value)	:S\$	77,943.00
Margin for Repair (Pre-Accident Value)	:S\$	39,943.00

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : Repair limit at \$77,000.00.

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 13 September 2018 10:05 AM
To: Claims Dept; SUR
Cc: 'Nora Khai'
Subject: RE: OD CLAIMS FOR SLN 7819 T (DOA: 15/8/2018) (AIG OD)
Attachments: MARKING.pdf

Dear Jeffery,

Please refer attached.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Wednesday, 12 September 2018 9:59 AM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; 'Claims Dept' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIMS FOR SLN 7819 T (DOA: 15/8/2018) (AIG OD)

Dear all,

Kindly revert back on the marked estimate.

Many thanks!

Best regards,
Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]

Sent: Friday, 7 September, 2018 10:43 AM

To: 'Claims Dept' <claims@premiumauto.com.sg>; 'assignments' <assignments@lkkauto.com>

Cc: 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>

Subject: RE: OD CLAIMS FOR SLN 7819 T (DOA: 15/8/2018) (AIG OD)

Dear Jeffrey,

Noted, with thanks.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [mailto:claims@premiumauto.com.sg]

Sent: Friday, 7 September 2018 10:37 AM

To: 'Nivitha (LKK Auto)' <admin-d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>; 'Claims Dept' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIMS FOR SLN 7819 T (DOA: 15/8/2018) (AIG OD)

Dear all,

Kindly forward the supplementary to Taufik for this kind reference.

Survey was carried out yesterday.

Many thanks!

Best regards,

Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]
Sent: Friday, 31 August, 2018 3:38 PM
To: 'PAL Claim' <claims@premiumauto.com.sg>; 'assignments' <assignments@lkkauto.com>
Cc: 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>
Subject: RE: OD CLAIMS FOR SLN 7819 T (DOA: 15/8/2018) (AIG OD)

Dear Sir/Mdm,

Noted, with thanks.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PAL Claim [mailto:claims@premiumauto.com.sg]
Sent: Thursday, 30 August 2018 3:17 PM
To: 'assignments' <assignments@lkkauto.com>
Cc: 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>; 'PAL Claim' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIMS FOR SLN 7819 T (DOA: 15/8/2018) (AIG OD)

Dear all,

Kindly assist to arrange resurvey supplementary items for above mentioned vehicle.
Address : 24 Benoi Sector, Singapore 629857.

Thank you.

Best regards,
Chang Chee Sing
Estimator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Monday, 27 August 2018 11:27 AM
To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIMS FOR SLN 7819 T (DOA: 15/8/2018) (AIG OD)

Dear George,

As instructed by our client, please proceed to repair the **insured vehicle SLN 7819T on part by part (Excess S0/-)**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Please note there is repair limit at \$70,000/-.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>

Sent: Friday, 24 August 2018 10:43 AM

To: SUR <sur@lkkauto.com>

Cc: 'Claims Dept' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIMS FOR SLN 7819 T (VEH IN)

Dear all,

Attached is the necessary documentation needed for the claim process.

Kindly assist in OD claims approval and confirm the excess. Vehicle has been surveyed by Quo Qiang on 21/8/2018.

We appreciate your quick response.

Best Regards,

George wong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 200902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, 21 August 2018 2:34 PM

To: 'SUR'

Cc: 'Claims Dept'

Subject: RE: OD CLAIMS FOR SLN 7819 T (VEH IN)

Dear all,

Attached is the GIA report and Video footage for your kind reference.

Kindly assist in OD claims approval and confirm the excess. Vehicle has just been surveyed by Quo Qiang.

We appreciate your quick response.

Best Regards,

George Wong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Tuesday, 21 August 2018 12:23 PM
To: 'SUR'
Cc: 'Claims Dept'
Subject: OD CLAIMS FOR SLN 7819 T (VEH IN)

Dear all,

Survey was carried out on today morning.

Kindly assist in OD claims approval for the above mentioned vehicle.

Do take note, vehicle is in our premises.

Thank you.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 139902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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www.avg.com

Veron Chen (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 4 October 2018 4:22 PM
To: Veron Chen (LKKAUTO)
Cc: claims@premiumauto.com.sg
Subject: RE: Automatic reply: OD CLAIMS FOR SLN 7819 T (DOA: 15/8/2018) (AIG OD)
Attachments: SKM_364e18100416160.pdf; IMG_4741.JPG

Dear Ms. Veron ,

Kindly assist in approval for renew in car-camera and solar film for the above mentioned vehicle.

Attached is the documents and photos for your kind reference.

Thank you

Best regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
281 Alexandra Road Singapore 159938
p. +65 6388 2223 d. +65 66900293 f. +65 6841 1183 e. claims@premiumauto.com.sg w. www.audi.com.sg Audi
Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65
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-----Original Message-----

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Monday, October 1, 2018 4:20 PM
To: PAL Claim <claims@premiumauto.com.sg>
Subject: Automatic reply: OD CLAIMS FOR SLN 7819 T (DOA: 15/8/2018) (AIG OD)

I am away from office from 27/9/2018-2/10/2018 If you have an urgent query, please email my team at sur@lkkauto.com, or call (+65) 6256-3561. Otherwise, I will respond to your query when I am back. Thank you.

181 Alexandra Road Singapore 159938
RCB No. 199902271W
Telephone 6836 2223 Sales 6838 2223 Fax 6471 0523



73949

Particulars of Customer
Full name as in NR1C/PASSPORT (Underline Surname)

Name: ONG SIOK LUAN

Date: 07 May 2017

Address: BLK 954 DUNEARN ROAD #03-14

NRIC / Passport No.: S5842904H

Postal Code: 589483

Email:

Vehicle Details

Year Of Manufacture: 2017

Chassis No.: WAUZZZ8V2HA122394

Make / Model: A3 5B 1.0 TFSI 8VFANG

Engine No.: CHZ 351321

Registration Type: Private

Vehicle Regn.

Colour: COSMOS BLUE, METALLIC

Trim - ROCK GREY

Purchase Details

Basic Price with Std specifications, Imp Duty, ARF, Regn, COE and 1 year Road Tax

Accessories:

Discount Price:

Insurance Subsidy:

Total Purchase Price:

Deposit paid
(non-refundable)

☐ Yes☐ Cash:☐ Cheque No.:

Receipt No./ Date:

Important:

- Important:**
1. The above prices and specifications are subject to change without notice.
 2. Full car booking deposit must be made on the date of this Sales Agreement, failing which this Sales Agreement shall be deemed cancelled by both parties and any deposit received by the Company shall be forfeited by the Company henceforth.
 3. The purchaser must register the vehicle if available within the month of obtaining the COE and full payment must be made before registration.
 4. The company's Official Receipt will acknowledge and evidence any payment made by the purchaser for the vehicle.
 5. Cheques must be crossed and made payable to the company.
 6. The Company is not responsible for any payments made for the purchase of motor accessories unless the purchases are stated in this Agreement and substantiated by the Company's Official Receipt.
 7. This Agreement is not transferable and not assignable and only the name stated herein is recognised for registration of the vehicle. The Company reserves the right to refuse to register the vehicle in any name other than that given in this Agreement.
 8. In the event the purchaser does not proceed with the purchase of the motor vehicle, the deposit paid by the purchaser to the Company, any advance payment and any other payment shall not be refunded to the purchaser.
 9. In the event the purchase of the motor vehicle is not completed, by reason of the failure of the Company to obtain a COE the deposit paid by the purchaser to the Company, any advance payment and any other payment shall be refunded to the purchaser.
 10. This Agreement is subject to the Conditions of Sale overleaf.
 11. Car performance data eg. fuel consumption figures, power and torque, acceleration, etc can only be treated as indicative figures provided by test bodies under test conditions which cannot be interpreted as a guarantee to the performance during actual usage.
 12. Engine oil consumption up to 1 litre per 1,000km is an accepted characteristics depending on the type of engine Oil used.
 13. The contract will be void if full documentations for COE bidding and deposit is not submitted prior to the COE Bidding Exercise.

I hereby accept the abovementioned terms and conditions detailed above and on the overleaf, and confirm there is no other oral and unwritten warranty in this agreement

Witnessed by

Witnessed by
Sales Executive Png Yee Yong Sebas

Date _____

07 May 2017

Signature _____

Agreed on behalf of Premium Automobiles Pte Ltd

Management

Signature _____

Date _____

07 May 2017

Purchaser's Signature _____

Date 07 May 2017

Original copy for Finance/ Photostated copy for customer

Premium Automobiles Pte Ltd

Audi Centre Singapore

281 Alexandra Road, Singapore 159938. Tel 6836 2223 Fax 6471 0523

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 27 August 2018 11:27 AM
To: Claims Dept; SUR
Subject: RE: OD CLAIMS FOR SLN 7819 T (DOA: 15/8/2018) (AIG OD)

Dear George,

As instructed by our client , please proceed to repair the **insured vehicle SLN 7819T on part by part (Excess S0/-)**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Please note there is repair limit at S70,000/-.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Friday, 24 August 2018 10:43 AM
To: SUR <sur@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIMS FOR SLN 7819 T (VEH IN)

Dear all,

Attached is the necessary documentation needed for the claim process.

Kindly assist in OD claims approval and confirm the excess. Vehicle has been surveyed by Quo Qiang on 21/8/2018.

We appreciate your quick response.

Best Regards,
George wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg



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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Tuesday, 21 August 2018 2:34 PM
To: 'SUR'
Cc: 'Claims Dept'
Subject: RE: OD CLAIMS FOR SLN 7819 T (VEH IN)

Dear all,

Attached is the GIA report and Video footage for your kind reference.

Kindly assist in OD claims approval and confirm the excess. Vehicle has just been surveyed by Quo Qiang.

We appreciate your quick response.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 289902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Tuesday, 21 August 2018 12:23 PM
To: 'SUR'
Cc: 'Claims Dept'
Subject: OD CLAIMS FOR SLN 7819 T (VEH IN)

Dear all,

Survey was carried out on today morning.

Kindly assist in OD claims approval for the above mentioned vehicle.

Do take note, vehicle is in our premises.

Thank you.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 189902271W)
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LKK Auto Consultants Pte Ltd (Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Tr, Tinesh

Date: 23 Aug 2018

Preliminary Advice

Vehicle No	: SLN7819T	Accident Date	: 15/08/2018
Make	: AUDI A3	Policy No.	: 1700006472-01
Assignment Date	: 23/08/2018	Excess	: S\$0.00
Date of Inspection	: 21/08/2018	Est. Duration of Repair	: 15.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	73,257.00
Revised Amount	:S\$	33,366.00
Check Items (Estimated)	:S\$	19,410.00
Total	:S\$	52,776.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	134,000.00
Pre-Accident Value	:S\$	96,000.00
COE / PARF Rebate	:S\$	56,057.00
Salvage Value	:S\$	
Margin for Repair (New for Old Value)	:S\$	77,943.00
Margin for Repair (Pre-Accident Value)	:S\$	39,943.00

Remarks

() The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

() The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

(X) Other comments : Kindly note based on Pre-Accident Value is not economical to repair.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

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Estimated Labour Charges for Accident Vehicle SLN7819T.

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To carry out first measurement test on car o-line	S/N \$ 800.00	7 X NN
2	To remove and transfer rear parking aid. Check function.	S/N \$ 280.00	/ ✓
3	To renew lhs 1/4 glass and rear windscreen to facilitate fender renewal.	S/N \$ 600.00	/ ✓
4	To remove and reinstall rear lid's convenience lock system, wire harness for tail lights and rear wiper assy.	S/N \$ 480.00	/ ✓
5	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment. Inspect for damage and renew where necessary.	S/N \$ 1,400.00	/ ✓
6	To remove and reinstall rear seat, back rest, hat tray, ABCD pillar trims, luggage compartment trims. Dislodge roof liner and disengage curtain air bag etc.	S/N \$ 1,400.00	/ ✓
7	To dismantle and reinstall centre console. Renew airbag control unit and both front seatbelt.	S/N \$ 1,800.00	/ ✓
SUB TOTAL LABOUR CHARGES		: \$ 6,760.00	

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Estimated Labour Charges for Accident Vehicle SLN7819T .

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
8	To remove and reinstall exhaust system and rear suspension assembly, including rear axle and propellor shaft. Renew accordingly. 1	S/N \$ 2,800.00	✓ 2800
9	To remove and reinstall fuel tank assy. 1	S/N \$ 600.00	✓ 600
10	To set up vehicle on car o-liner for repair 2	S/N \$ 1,800.00	✓ 1200
11	To dismantle and renew rear bumper and rear lid. Repair and straighten lhs rear chassis frames to specification of origin. Cut out and weld rear end panelling, spare wheel housing and lhs rear fender. Repair rhs rear fender. Re-organise rear crash management components. Reinstall all parts removed. 9	S/N \$ 11,400.00	4500 9000
12	To carry out stone chip primer work on rear panelling and spare wheel housing. 7	S/N \$ 780.00	300 780 ✓
13	To respray rear bumper, rear lid, both rear fender, lhs rear door, lhs sill panel, drain panel, roof channel, door entrances, end panelling, spare wheel housing and boot floor. To carry out stone chip treatment, cavity preservation and joint sealer works. 8	S/N \$ 8,000.00	4400 1450 ✓
14	To carry out wheel alignment	S/N \$ 240.00	✓ ✓
15	To carry out diagnostic check	S/N \$ 384.00	✓ ✓
TOTAL LABOUR CHARGES		\$ 32,764.00	

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Material List for Accident Vehicle Regn No. SLN 7819T.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER / <i>RL</i>	\$ 1,619.00	1295.30
2	FIXING PARTS FOR REAR BUMPER <i>X</i> <i>MLC</i> <i>NN</i>	\$ 166.00	
③	ADAPTER WHEEL HOUSING LINER - LH/RH <i>2</i> <i>MLC</i> <i>NN</i> <i>De</i>	\$ 64.00	32 50.72
4	REAR BUMPER SPOILER / <i>GA</i>	\$ 206.00	164.40
5	REAR LIGHT REFLECTOR - LH/RH <i>2</i> <i>MLC</i> <i>NN</i> <i>De</i>	\$ 52.00	26 20.08
6	LOCKING MECHANISM - LH/RH / <i>MLC</i>	\$ 22.00	17.60
7	GUIDE SECTION - LH/RH / <i>RL</i>	\$ 114.00	90.56
8	BRACKET - LH/RH / <i>MLC</i>	\$ 48.00	37.12
9	SENSOR - INNER/OUTER / <i>DM</i>	\$ 842.00	673.60
10	SEAL RING / <i>MLC</i>	\$ 14.00	10.88
11	WIRING SET FOR BUMPER <i>7</i> <i>NN</i>	\$ 458.00	X
12	REAR LID / <i>BT</i>	\$ 1,782.00	1425.60
13	ATTACHMENT PARTS FOR REAR LID <i>X</i> <i>MLC</i> <i>NN</i>	\$ 253.00	X
14	LID HINGE - LH/RH / <i>BT</i>	\$ 269.00	215.20
15	STOP BUFFER / <i>MLC</i>	\$ 32.00	25.60
16	STOP BUFFER FOR REAR LID / <i>MLC</i>	\$ 35.00	27.36
Δ ①	GAS FILLED STRUT <i>2</i> <i>NN</i> <i>NW</i>	\$ 177.00	70.56
18	BALL STUD <i>X</i> <i>MLC</i> <i>NN</i>	\$ 36.00	X
19	GASKET FOR FLAP / <i>MLC</i>	\$ 176.00	140.40
20	LID LOCK / <i>BT</i>	\$ 157.00	125.20
SUB TOTAL SPARE PARTS CHARGES		\$ 6,522.00	

All charges are not inclusive of GST.

Legend: Remarks (OK) = Approved, Remarks (X) = Not approved
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Material List for Accident Vehicle Regn No. SLN 7819T.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	PUSH BUTTON FOR BOOT LOCK ACTUATOR <i>✓ ee.</i>	S	1,181.00 9111.80
22	LED LICENCE PLATE LIGHT <i>✓ ✓</i>	2 S	187.00 149.38
23	LOCK STRIKER <i>✓ / BT</i>	S	76.00 60.72
24	PACKING ADHESIVE <i>/</i>	S	15.00 11.60
25	AUDI EMBLEM <i>/</i>	S	108.00 86
26	A3 ' EMBLEM <i>/</i>	S	83.00 66.16
27	TFSI' EMBLEM <i>/</i>	S	83.00 66.16
28	REAR WINDSCREEN <i>/</i>	S	675.00 540
29	PRIMER <i>/</i>	S	19.00 14.56
30	SPOILER <i>✗ / ee.</i>	S	1,467.00 1173.60
31	1 SET OF FOAM STRIPS <i>✗ / NW</i>	S	123.00 ✗
32	ADDITIONAL BRAKE LIGHT <i>✗ / NW</i>	S	155.00
33	FIXING PARTS FOR SPOILER <i>✗ / NW</i>	S	147.00
34	LED TAIL LIGHT - LH/RH <i>✗ / NW</i>	S	1,460.00 730 584
35	COUPLING ELEMENT BLACK <i>/</i>	2 S	45.00 36.16
36	COUPLING ELEMENT <i>/</i>	2 S	45.00 35.84
37	CORRUGATED PIPE <i>/</i>	S	73.00 57.84
38	HOSE <i>/</i>	3 S	48.00 38.16
39	1 SET:SHRINK FIT SLEEVES HOSE <i>/</i>	2 S	262.00 209.60
40	WIPER MOTOR <i>✓ / NW</i>	S	403.00 332
SUB TOTAL SPARE PARTS CHARGES		:	\$ 6,655.00

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Material List for Accident Vehicle Regn No. SLN 7819T.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
41	1 SET BEARING BRUSHES / <i>abc</i>	\$ 46.00	36.56
42	WIPER ARM /	\$ 73.00	57.84
43	WIPER BLADE /	\$ 23.00	18.04
44	WATER JET /	\$ 25.00	19.60
45	CAP /	\$ 17.00	12.88
46	REAR LID TRIM PANEL - LOWER <i>✓ re</i>	\$ 500.00	399.60
47	REAR LID TRIM PANEL SOUL(BLACK) <i>✓ re</i>	\$ 250.00	199.60
48	COVER FOR LUGGAGE COMPARTMENT <i>✓ re</i>	\$ 394.00	314.80
49	WARNING TRIANGLE <i>✓ NN</i>	\$ 187.00	X
50	REAR CROSS PANEL <i>✓ buc</i>	\$ 216.00	172.80
51	REINFORCEMENT FOR CROSS PANEL <i>✓ buc</i>	\$ 645.00	515.60
52	CONNECTING PLATE - LH/RH <i>✓ mcl</i>	\$ 72.00	56.32
53	TRIM FOR REAR CROSS PANEL SOUL(BLACK) <i>✓ NN</i>	\$ 135.00	X
54	SECTIONAL PART - SIDE PANEL - LH REAR <i>✓ buc</i>	\$ 1,938.00	1550.40
55	C - PILLAR PLATE - LH OUTER <i>✓ mcl</i>	\$ 18.00	14.08
56	FILLER PLATE - LH UPPER <i>✓ NN</i>	\$ 330.00	X
57	SIDE PANEL - RH REAR <i>✓ buc</i>	\$ 660.00	528
58	CONNECTING PLATE - RH OUTER <i>✓ NN</i>	\$ 49.00	
59	SIDE WINDOW - LH <i>✓ mcl</i>	\$ 225.00	179.60
60	PRIMER	\$ 19.00	14.56
SUB TOTAL SPARE PARTS CHARGES :		\$ 5,822.00	

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Material List for Accident Vehicle Regn No. SLN 7819T.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
61	LUGGAGE COMPARTMENT TRIM - LH <i>✓ ✓ TN</i>	\$ 914.00	731.20
62	WHEEL HOUSING LINER - LH <i>✓ ✓ Re</i>	\$ 215.00	171.60
63	ATTACHMENT PARTS FOR WHEEL <i>✓ ✓ Re</i>	\$ 49.00	39.44
64	LED TAIL LIGHT-LH/RH <i>Ad. - LH - RH - X NN</i>	2 \$ 1,460.00	730 (584)
65	SECURING ELEMENT	2 \$ 20.00	15.68
66	GROMMET	4 \$ 60.00	47.36
67	MOLDING - ROOF CHROME - LH <i>✓</i>	\$ 509.00	407.20
68	TRIM STRIPS FOR SIDE WINDOW CHROME-LH REAR <i>✓</i>	\$ 226.00	180.80
69	CORNER TRIM BLACK-GLOSSY - LH <i>X NN</i>	\$ 64.00	X
70	WINDOW SLOT SEWAL WITH TRIM STRIP CHROME - LH REAR <i>✓</i>	\$ 234.00	186.80
71	BOOT FLOOR PLATE <i>✓</i>	\$ 1,603.00	1283.40
72	CROSS MEMEBER - CENTRE <i>✓</i>	\$ 313.00	
73	CONNECTING PLATE - LH/RH <i>✓</i>	2 \$ 162.00	
74	CROSS MEMEBER - REAR <i>✓</i>	\$ 190.00	152
75	CROSS PANEL FOR SIDE MEMBER - LH <i>✓</i>	\$ 58.00	
76	D-PILLAR TRIM - LH UPPER <i>✓</i>	\$ 141.00	112.40
77	D-PILLAR TRIM - RH UPPER <i>✓</i>	\$ 141.00	
78	PLASTIC TRAY <i>✓</i>	\$ 253.00	202
79	LUGGAGE COMP.FLOOR COVERING BLACK <i>✓</i>	\$ 875.00	700
80	FLOOR SILENCER <i>✓</i>	\$ 442.00	X
SUB TOTAL SPARE PARTS CHARGES		\$ 7,929.00	

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Premium Automobiles

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Material List for Accident Vehicle Regn No. SLN 7819T.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
81	REAR SILENCER <i>✓ DD</i>	\$ 556.00	444.80
82	DUAL CLIP <i>✓ MC</i>	\$ 53.00	41.84
83	RETAINER FOR EXHAUST SYSTEM <i>✓ MC</i>	2 \$ 72.00	57.12
84	3 POINT AUTOMATIC SEAT BELT WITH BELT TENSIONER - LH	\$ 956.00	764.80
85	3 POINT AUTOMATIC SEAT BELT WITH BELT TENSIONER - RH <i>✓ Act</i>	\$ 956.00	764.80
86	SEAT BELT HEIGHT ADJUSTER <i>✓ ✓ MC</i>	2 \$ 343.00	274.40
87	CONTROL UNIT FOR AIRBAG <i>✓ Act</i>	\$ 1,525.00	1320
88	CRASH SENSOR FOR AIRBAG <i>✓ Act</i>	\$ 239.00	190.80
89	CAR PLATE - REAR <i>✓ SR</i>	S/N \$ 25.00	25
90	ARCYLIC SEALANT <i>✓</i>	S/N \$ 180.00	180
91	CAVITY WAX <i>✓</i>	S/N \$ 140.00	140
92	STONE CHIP TREATMENT <i>✓</i>	S/N \$ 180.00	180
93	MEATAL FILLER POWDER <i>✓</i>	S/N \$ 280.00	280
94	REAR WINDSCREEN SEALANT <i>✓</i>	S/N \$ 200.00	200
95	1/4 GLASS SEALANT <i>✓</i>	S/N \$ 100.00	100
96	SUNDRIES <i>✓ ✓ MC</i>	\$ 1,000.00	15144
TOTAL SPARE PARTS CHARGES		: \$ 33,733.00	
TOTAL LABOUR CHARGES		: \$ 39,524.00	32264
GRAND TOTAL		: \$ 73,257.00	

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Spare parts are Special Nett.

82,813

20404.36

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

24/18 Days.

before paint photos

Good Repair.

21/8/18.

Not Authorised.

23/8/18

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

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Telefax

Material List for Accident Vehicle Regn No. SLN 7819T.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
41	1 SET BEARING BRUSHES / <i>del</i>	\$	46.00
42	WIPER ARM /	\$	73.00
43	WIPER BLADE /	\$	23.00
44	WATER JET /	\$	25.00
45	CAP /	\$	17.00
SK- 46	REAR LID TRIM PANEL - LOWER <i>X</i> / <i>del</i>	\$	500.00
602 - 47	REAR LID TRIM PANEL SOUL(BLACK) ?	\$	250.00
SK- 48	COVER FOR LUGGAGE COMPARTMENT ?	\$	394.00
49	WARNING TRIANGLE ?	\$	187.00
SK- 50	REAR CROSS PANEL ?	\$	216.00
SK- 51	REINFORCEMENT FOR CROSS PANEL ?	\$	645.00
SK- 52	CONNECTING PLATE - LH/RH ?	2 \$	72.00
SK- 53	TRIM FOR REAR CROSS PANEL SOUL(BLACK) ?	\$	135.00
54	SECTIONAL PART - SIDE PANEL - LH REAR <i>del</i>	\$	1,938.00
55	C - PILLAR PLATE - LH OUTER / <i>del</i>	\$	18.00
56	FILLER PLATE - LH UPPER ?	\$	330.00
57	SIDE PANEL - RH REAR <i>X</i> repair / <i>nn</i>	\$	660.00
58	CONNECTING PLATE - RH OUTER <i>X</i>	\$	49.00
59	SIDE WINDOW - LH / <i>del</i>	\$	225.00
60	PRIMER /	\$	19.00
SUB TOTAL SPARE PARTS CHARGES		\$	5,822.00

All charges are not inclusive of GST.

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Rasul 31/8/18

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dep Tel: 6841 0055 / Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/0947/2018/PH 30-Aug-18 CHANG 1 of 1 SLN 7819 T Audi A3 SEDAN 1.0 TFSI
Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	FRONT REINFORCEMENT BEAM	\$ 501.00	7H - 400.40
2	REAR SILENCER HEAT SHIELD	\$ 146.00	BT - 116.80
3	KEY LESS ANTENNA	\$ 65.00	CA - 51.28
4	REAR FENDER VENT TRIM	\$ 29.00	CA - 22.88
5	REAR BRACKET MOUNT	\$ 45.00	CA - 35.65
6	REAR END PANEL CONNECTING PLATE - LH	\$ 49.00	7H - 35.56
7	REAR LID BALL STUD	\$ 71.00	7H - 56.64
8	REAR END PANEL TRIM	\$ 135.00	7H - 107.60
9	RETAINER FOR JACK	\$ 156.00	7H - 124.80
GRAND TOTAL :		\$ 1,197.00	BT

Rasul
31/8/18

For Premium Automobiles Pte Ltd

Authorised Signature