

## Veron Chen (LKKAUTO)

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**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Thursday, 5 December 2019 4:12 PM  
**To:** Veron Chen (LKKAUTO); Adrian Ling (LKKAUTO); Guo Qiang (LKKAUTO); SUR  
**Cc:** claims@premiumauto.com.sg  
**Subject:** RE: LOD - FINAL REVISION - SLN7819T - OD AIG - SURVEYED 21 Aug 18  
**Attachments:** SAftersales19120516112.pdf

Dear Veron,

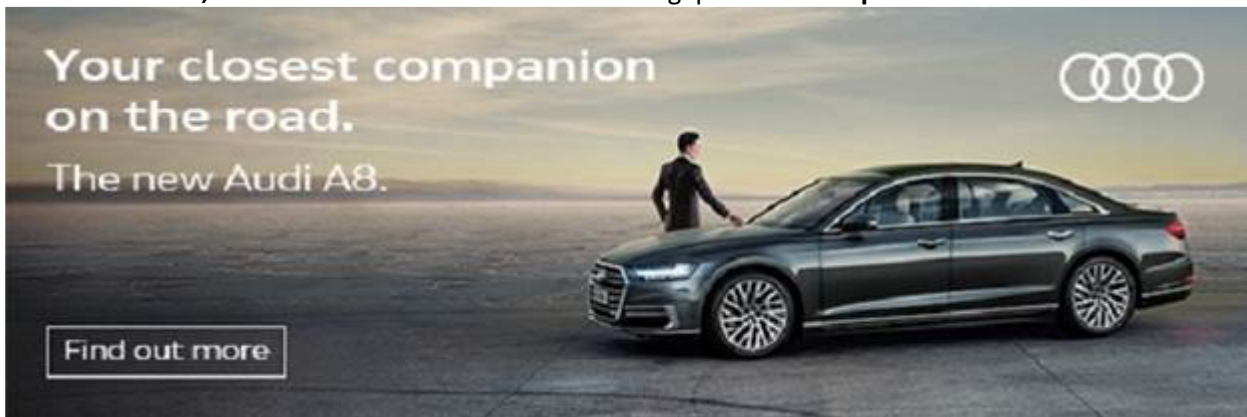
Attached LOD for your perusal. We will submit over original documents by hand to Adrian.

Kindly keep a look out and organize for payment upon receipt.

Thank you.

**Best Regards,**  
**Nadia**  
**Claims Administrator**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
**p.** +65 8826 8736 **p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183  
**e.** claims@premiumauto.com.sg **w.** www.audi.com.sg  
**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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**From:** Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]  
**Sent:** Monday, 2 December, 2019 10:53 AM  
**To:** Carrine Leong <carrine.leong@premiumauto.com.sg>; Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** jiayee.yap@premiumauto.com.sg; 'Chang Chee Sing' <claims@premiumauto.com.sg>; (boojohnny@gmail.com) <boojohnny@gmail.com>  
**Subject:** RE: FINAL REVISION - SLN7819T - OD AIG - SURVEYED 21 Aug 18

Dear Carrine,

Labour No.11 follow \$9000

Final amount \$52,525.88 before GST @ 24 working days.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAuto)

**Sent:** Thursday, 31 October 2019 5:07 PM

**To:** Carrine Leong <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>; Guo Qiang (LKKAuto) <[GuoQiang@lkkauto.com](mailto:GuoQiang@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** [jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg); 'Chang Chee Sing' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; ([boojohnny@gmail.com](mailto:boojohnny@gmail.com)) <[boojohnny@gmail.com](mailto:boojohnny@gmail.com)>

**Subject:** RE: FINAL REVISION - SLN7819T - OD AIG - SURVEYED 21 Aug 18

Dear Carrine,

After surveyor's has review, kindly take out

- 1) No. 34 LED TAIL LIGHT RH-\$584
- 2) No. 64 LED TAIL LIGHT RH-\$584

Labour No.11 revised to \$7500

Please confirm repair cost of **\$51,025.88** before excess GST @ **24 days instead of 36 days.**

We need to get approval from AIG.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Carrine Leong <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>

**Sent:** Thursday, 29 August 2019 4:45 PM

**To:** Adrian Ling (LKKAuto) <[adrianling@lkkauto.com](mailto:adrianling@lkkauto.com)>; Guo Qiang (LKKAuto) <[GuoQiang@lkkauto.com](mailto:GuoQiang@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Cc:** [jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg); 'Chang Chee Sing' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** RE: FINAL REVISION - SLN7819T - OD AIG - SURVEYED 21 Aug 18

Hi Guo Qiang,

**Reminder**

We have yet receive your confirmation of repair cost and days of repair for above vehicle.  
Revised estimate was mailed to you on 31 Jan, 21 Feb & 15 Jul 2019.  
We sincerely appreciate your early closure.

**Thanks & Best Regard**  
**Carrine Leong**  
Claims Administrator

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
**p.** +65 6388 2323 **d.** +65 6768 9925 **f.** +65 6841 1183  
**e.** [carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)  
**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223

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**From:** Carrine Leong [<mailto:carrine.leong@premiumauto.com.sg>]  
**Sent:** Monday, 15 July, 2019 3:22 PM  
**To:** 'Adrian Ling' <[adrianling@lkkauto.com](mailto:adrianling@lkkauto.com)>; 'Guo Qiang (LKK Auto)' <[guoqiang@lkkauto.com](mailto:guoqiang@lkkauto.com)>; 'sur@lkkauto.com' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'Veron Chen' <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Cc:** 'jiayee.yap@premiumauto.com.sg' <[jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg)>; 'Chang Chee Sing' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** RE: FINAL REVISION - SLN7819T - OD AIG - SURVEYED 21 Aug 18

Hi Guo Qiang,

**Reminder**

We have yet receive your confirmation of repair cost and days of repair for above vehicle.  
Revised estimate was mailed to you on 31 Jan & 21 Feb 2019.  
We sincerely appreciate your early closure.

**Thanks & Best Regard**  
**Carrine Leong**  
Claims Administrator

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
**p.** +65 6388 2323 **d.** +65 6768 9925 **f.** +65 6841 1183  
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**From:** Carrine Leong [<mailto:carrine.leong@premiumauto.com.sg>]

**Sent:** Thursday, 21 February, 2019 4:43 PM

**To:** 'Adrian Ling' <[adrianling@lkkauto.com](mailto:adrianling@lkkauto.com)>; 'Guo Qiang (LKK Auto)' <[guoqiang@lkkauto.com](mailto:guoqiang@lkkauto.com)>; 'sur@lkkauto.com' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** 'jiayee.yap@premiumauto.com.sg' <[jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg)>; 'Chang Chee Sing' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** RE: FINAL REVISION - SLN7819T - OD AIG - SURVEYED 21 Aug 18

Hi Adrian,

**Reminder**

We have yet receive your confirmation of repair cost and days of repair for above vehicle.

Revised estimate was mailed to you on 31 Jan 2019.

We sincerely appreciate your early closure.

**Thanks & Best Regard**

**Carrine Leong**

Claims Administrator

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9925 **f.** +65 6841 1183

**e.** [carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)

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**From:** Boo seng yak [<mailto:boojohnny@gmail.com>]

**Sent:** Thursday, 31 January, 2019 5:29 PM

**To:** Adrian Ling <[adrianling@lkkauto.com](mailto:adrianling@lkkauto.com)>; Guo Qiang (LKK Auto) <[guoqiang@lkkauto.com](mailto:guoqiang@lkkauto.com)>; [sur@lkkauto.com](mailto:sur@lkkauto.com);  
Carrine Leong <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>; [jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg); Chang Chee Sing  
<[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** FINAL REVISION - SLN7819T - OD AIG - SURVEYED 21 Aug 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$53,693.88 @ 36 days of repairs.

Please retrieve all pictures from our office and Ubi.

Your early closure is well appreciated.

Best regards - jb