

**Vivian Lau (LKKAUTO)**

**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Wednesday, 17 April, 2019 2:39 PM  
**To:** Vivian Lau (LKKAUTO); Admin A  
**Cc:** Hsiao Tong (LKKAUTO); Alfred Toh  
**Subject:** RE: Direct Settlement - Accident Involving GBB6517C (OI: SNM18D03996C02/7) and SHC7282X (TP : LKK REF - CC3/CTI18015268/R1wa3) on 15.08.2018

LKK REF - CC3/CTI18015268/R1wa3  
CTI REF - SNM18D03996C02/7 (GBB6517C)

Dear Vivian

We refer to your email of even date pertaining to the above matter.

Please proceed to resolve the property damage claim at \$6,815.83.

**Best Regards**

**Alfred Toh**  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #XX-00 Springleaf Tower Singapore 079909  
DID : (65) 6389 6183  
FAX: (65) 6224 7478  
W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Vivian Lau (LKKAUTO) [mailto:vivianlau@lkkauto.com]  
**Sent:** Wednesday, 17 April, 2019 11:46 AM  
**To:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Subject:** RE: Direct Settlement - Accident Involving GBB6517C (OI: SNM18D03996C02/7) and SHC7282X (TP : LKK REF - CC3/CTI18015268/R1wa3) on 15.08.2018

Your ref: SNM18D03996C02/7  
Our Ref: CC3/CTI18015268/R1wa3

Dear Alfred,

**Accident involving Vehicle GBB 6517C & SHC 7282X on 15/08/2018**

We refer to the above matter.

This accident happened O/D overtake TP and TP make a right turn and collided. We spoke to PIC Ms May Lim (67453833) she aware on the CCTV and agree to settle at best.

We have surveyed the vehicle, and relevant supporting documents was enclose for your perusal.

We seek your approval to offer to TP repairer **ComfortDelGro Engineering Pte Ltd** is as follows:

Amount Claimed	Amount Revised
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1. Cost of Repair (+GST)	S\$ 7,512.04	S\$ 5,735.84
2. Loss of RENTAL (\$115.00 x 6.5 days)	S\$ 720.00	S\$ 747.50 ( Surveyor recommend 6 days)
3. Loss of Income (\$ 50.00 x 6.5days)	S\$ 520.00	S\$ 325.00
3. GIA SEARCH	S\$ 7.49	S\$ 7.49
	S\$ 8,759.53	S\$ 6,815.83

**Amount of claim at liability 100% S\$ 6,815.83**

**For your approval please.**

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Wednesday, 17 April, 2019 10:55 AM

**To:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Subject:** FW: Direct Settlement - Accident Involving GBB6517C (OI: SNM18D03996C02/7) and SHC7282X (TP : LKK REF - CC3/CTI18015268/R1wa3) on 15.08.2018

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, 7 March 2019 2:34 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** Direct Settlement - Accident Involving GBB6517C (OI: SNM18D03996C02/7) and SHC7282X (TP : LKK REF - CC3/CTI18015268/R1wa3) on 15.08.2018

**LKK REF - CC3/CTI18015268/R1wa3**

**CTI REF - SNM18D03996C02/7 (GBB6517C)**

Dear Hsiao Tong

We refer to the above matter.

Please proceed to negotiate the third party claim at best possible terms as there is no response from mutual client.

**Best Regards**

**Alfred Toh**

**Senior Executive**

**Claims Department**

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
Tel (65) 6389 6183  
Fax (65) 6224 7478  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Claims Dept of CTI  
**Sent:** Tuesday, 5 March, 2019 5:47 PM  
**To:** MAY <[jaeauto@pacific.net.sg](mailto:jaeauto@pacific.net.sg)>; [weegiap@singnet.com.sg](mailto:weegiap@singnet.com.sg)  
**Cc:** Hsiao Tong <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GBB6517C (OI: SNM18D03996C02/7) and SHC7282X (TP : LKK REF - CC3/CTI18015268/R1wa3) on 15.08.2018

**M/s JAE Auto Pte Ltd**  
**Attn: Ms May**

Dear May

We refer to the accident involving GBB6517C & SHC7282X on 15 August 2018.

Based on the nature, we are of the opinion that liability is not in GBB6517C's favour.

Please advise on the status of your claim against SHC7282X urgently (**SUCCESSFUL or REJECTED**)

**Best Regards**

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
Tel (65) 6389 6183  
Fax (65) 6224 7478  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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501 Yishun Industrial Park A  
Singapore 768732



OXFORD  
UNIVERSITY PRESS



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI18015268/R1wa3

30 November 2018

**JAE Auto Pte Ltd**

3018 Ubi Road 1

#01-121

Singapore 408710

Dear Sir/Madam,

**ACCIDENT INVOLVING GBB 6517C AND SHC 7282X ON 15/08/2018**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau

Case Handler

DID: 6841 8625

FAX: 6741 4108

EMAIL: Vivianlau@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****I 40 SHC7282X , GBB6517C  
ALONG UBI AVE 4 , OUTSIDE LOT 82****ON 15-Aug-18 19:40**

I / We

**LEE CHOO SIONG**(Hirer) NRIC No.: **S0080051A**

and/or

(Relief) NRIC No.:

Taxi Number

**SHC7282X**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**16-Aug-2018**Name of Hirer  
Hirer NRIC**LEE CHOO SIONG  
S0080051A**

Signature :



Address

**56 CHAI CHEE DRIVE #06-150  
460056**

Contact No.

**96360590**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN3078091700

Claim No : SNM18D03996C02/7

Claimant : CITYCAB PTE LTD

Amount : S\$ 6,700.00

Singapore Dollar Six Thousand Seven Hundred Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 7282Z

Insured Vehicle No. : GBB 6517C

Date of Loss : 15/06/2018

Place of Accident : 81 UBI AVE 4

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : M/S JAE AUTO PTE LTD

Driver Name : YAP CHENG CHOON

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

Global Sum	S\$ 6,700.00
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TOTAL	S\$ 6,700.00
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CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
88 LIDANG DRIVE  
SINGAPORE 538888

Claimant Name:  18-4-19 NRIC No : \_\_\_\_\_

Signature : \_\_\_\_\_ Date : \_\_\_\_\_

"The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Please forward your cheque made payable to:  
COMFORTDELGRO ENGINEERING PTE LTD

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SHC7282X

MAKE  
HYUNDAI

MODKI,  
I-40

DATE OF REG  
11.08.2016

CHASSIS CODE  
KMHLB41UMGU092642

INV. NO/DATK  
91396412 19.09.2018

JOB NO.  
305200885

ODMETER READING

DATE/TIME IN  
15.08.2018 21:15

Description : 3P 15.08.2018

S/No	Part No.
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Qty	Unit Price	%Disc	Net
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## PART REQUISITION

0001	04-01-0103-0575	140V2 PANEL ASSY-QUARTER	1	2,020.10	20.00	1,616.08
0002	04-01-0103-0595	140VC PANEL ASSY-RR DR RH	1	2,201.10	20.00	1,760.88
0003	04-01-0103-0883	140VC GLASS + MOULDING AS	1	109.45	20.00	87.56
0004	04-01-0103-0658	140VC CAP ASSY-WHEEL HUB	1	150.70	20.00	120.56
0005	04-01-0103-0745	140VC MOULDING-RR W/O GLA	1	60.00	20.00	48.00
0006	03-01-0103-0122	140VC GUARD ASSY-RR WHEEL	1	164.40	20.00	131.52
0007	28-01-0103-2014	140V3 APP LOGO RKAR IXOR	1	80.00	0.00	80.00
0008	05-01-0199-0032	(ALL)WINDSCREEN ADHESIVE-3	2	23.00	0.00	46.00

SUB-TOTAL	:	3,890.60
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### JOB NATURE

ComfortDelGro Engineering Pte Ltd

A member of **ComfomDecoro**

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHO No.
8010012	91396412	5,735.84	



GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SHC7282X

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
11.08.2016

CHASSIS CODE  
KMHLB411UMGU092642

INV. NO/DATE  
91396412 19.09.2018

JOB NO.  
305200885

ODOMETER READING

DATE/TIME IN  
15.08.2018 21:15

S/No	Part No.		Qty	Unit Price	%Disc	Net
0001	20-05	RENEW ADVERTISEMENT STICKER-	200.00		200.00	
0002	L	PANEL HEATING	540.00		540.00	
0003	23-502	SPRAYPAINT ON AFFECTED AREA	400.00		400.00	
0004	17-01	CHECK ALL LIGHTING	30.00		30.00	
0005	20-204	REMOVE/REFIX UPHOLSTERY ASST REPAIR	60.00		60.00	
0006	20-20	REMOVE/REFIX RR W/SCREEN TO ASST R/P	120.00		120.00	
0007	20-02	REMOVE/REFIX DOOR PARTS TO ASSIST REP	60.00			60.00
0008	20-08	ADJUST REAR WHEEL ALIGNMENT	60.00		60.00	
SUB-TOTAL:				:		1,470.00

1. COMPANY TAKES ALL RESPONSIBILITY FOR THE VEHICLE AND THE DRIVER OR ACCIDENTAL DAMAGE TO THE VEHICLE AND THE DRIVER'S RESPONSIBILITY FOR DAMAGE OR OTHER INCIDENTS BELONGING TO CUSTOMERS AND VEHICLES AND LOANED AND TRUCKS AT OWNERS RISK.

2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 5 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED BY CUSTOMER.

3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY ACCOUNT DUE AND OVERDUE TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT OR AFTER 30 DAYS FROM THE INVOICE DUE DATE AND/OR DEFAULT.

4. PLEASE EXAMINE THIS INVOICE IMMEDIATELY AFTER RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91396412	5,735.84	

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 3

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SHC7282X

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
11.08.2016

CHASSIS CODE  
KMHLB41UMGU092642

INV. NO/DATE  
91396412 19.09.2018

JOB NO.  
305200885

CYCLISTER READING

DATE/TIME IN  
15.08.2018 21:15

Items total		5,360.60
Add GST @	7.000 %	375.24
Invoice amount		5,735.84

Issued by : KATHKRINETAN 19.09.2018 14:28:01

Repair type : CFSO/57/57

Payment Type/Term: /Credit 30 days

1. Whilst taking all reasonable precautions, CLAIMS FOR THEFT OR ACCIDENTAL DAMAGE TO THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARDS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS RISK.

2. CUSTOMERS SHALL INSPECT THEIR VEHICLE IMMEDIATELY UPON DELIVERY AND SIGN WITHIN 3 DAYS FROM SUCH DELIVERY DATE. ACTION IN WRITING TO THE COMPANY ON ANY COMPLAINTS, IF ANY, MUST BE RECEIVED BY THE COMPANY TO HAVE ANY ACCIDENT INVESTIGATED.

3. INTEREST ON ALL PER MONTHS WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND CHARGED TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT OR AFTER 30 DAYS FROM THE INVOICE DATE FOR THE REMAINING DUE DATE.

4. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY DISCREPANCY OR INCOMPLETENESS WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECTLY ISSUED.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91396412	5,735.84	

Our Ref: CC18080471



Date: 18 September 2018

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                      15/08/2018    @   19:40 hrs  
ALONG                              ALONG UBI AVE 4 , OUTSIDE LOT 82  
INVOLVING                      GBB6517C

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC7282X** (the "Taxi"). The Taxi was hired to **LEE CHOO SIONG IC NO S0080051A** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$115.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SHC 7282 x

[illegible]

**Enquire Vehicle Insurer**

Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name

GBB6517C 15 Aug 2018 / 19:40:00 Successful C01 CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

[Previous](#)[OK](#)

SHC7282X