

## Vic (LKKAuto)

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**From:** Vic (LKKAuto)  
**Sent:** Thursday, 10 January, 2019 9:03 AM  
**To:** Zuhaidah Samsuri  
**Cc:** Admin A; Vic (LKKAuto)  
**Subject:** RE: Accident Involving FBJ7384U & SH8871H on 12/08/2018 LKK REF CC4/III18015253/Uha3  
**Attachments:** ESTIMATE.pdf

Dear Aida,

We refer to your below email.

Please be informed that we had sought mandate in merimen for your approval.

We had further reviewed and our surveyor had confirmed that one item was being replaced (item 29 – helmet) as per attached revised estimate. Our report has been updated in merimen as well for your review.

Our surveyor also commented that COR was finalized on a repair sum basis as the parts being replaced to the TP vehicle are all new parts.

For your approval please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** Zuhaidah Samsuri [mailto:[aida@iii.com.sg](mailto:aida@iii.com.sg)]  
**Sent:** Tuesday, 8 January, 2019 5:29 PM  
**To:** Vic (LKKAuto); Admin-D (LKKAuto)  
**Cc:** Raymond  
**Subject:** RE: Accident Involving FBJ7384U & SH8871H on 12/08/2018

Hi Vic,

Matter not settled yet as per Merimen.

Please check and reply us.

Please follow-up with Raymond.

Best Regards

**Aida Samsuri**

Motor Claims Dept

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 257 Fax: 6224 4174

Email: [aida@iii.com.sg](mailto:aida@iii.com.sg)

Co. Reg Number: 198703792K

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**From:** Raymond [<mailto:raymond@bhh.com.sg>]

**Sent:** Tuesday, 8 January, 2019 5:25 PM

**To:** Zuhaidah Samsuri <[aida@iii.com.sg](mailto:aida@iii.com.sg)>

**Subject:** RE: Accident Involving FB17384U & SH8871H on 12/08/2018

Dear Ms. Aida,

Please advise the payment status of the above third party claims.

Thanks

Best Regards,

**Raymond**

**Ban Hock Hin Co., Pte Ltd**

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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**From:** Zuhaidah Samsuri <[aida@iii.com.sg](mailto:aida@iii.com.sg)>

**Sent:** Friday, 7 December, 2018 5:25 PM

**To:** Raymond <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>

**Subject:** RE: Accident Involving FB17384U & SH8871H on 12/08/2018

Hi Raymond,

We shall process payment upon receipt of the signed DV and original invoice from LKK.

Please note that the cut-off date for payment is on 14 Dec 18.

Best Regards

**Aida Samsuri**

Motor Claims Dept

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 257 Fax: 6224 4174

Email: [aida@iii.com.sg](mailto:aida@iii.com.sg)

Co. Reg Number: 198703792K

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**From:** Raymond [<mailto:raymond@bhh.com.sg>]

**Sent:** Friday, 7 December, 2018 5:02 PM

**To:** Zuhaidah Samsuri <[aida@iii.com.sg](mailto:aida@iii.com.sg)>

**Cc:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Subject:** RE: Accident Involving FBJ7384U & SH8871H on 12/08/2018

Dear Ms. Aida,

We attached the signed Discharge Voucher, Authorisation To Act, Tax Invoice and LTA Search Invoice for your perusal.

Original copy of the above document had sent to LKK Auto Consultants office for forwarding to you.

Appreciate for you to advise the payment status of the above direct settlement.

Thanks

Best Regards,

**Raymond**

**Ban Hock Hin Co., Pte Ltd**

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Sent:** Tuesday, 21 August, 2018 9:01 AM  
**To:** Raymond <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>; 'sur@lkkauto.com' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Catherine Chong (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** Zuhaidah Samsuri <[aida@iii.com.sg](mailto:aida@iii.com.sg)>  
**Subject:** RE: Accident Involving FBJ7384U & SH8871H on 12/08/2018

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [FBJ7384U](#) and let us have your report urgently.

This claim will be handled by [Ms Aida](#).

\*Kindly upload this survey request email to merimen.

Thank You.

*Best Regards,*  
**Gabriel Wee**  
Motor Claims Dept.  
**India International Insurance Pte Ltd**  
64 Cecil Street | #05 IOB Building | Singapore 049711  
Tel: 6347 6100, Ext - 248

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**From:** Raymond [<mailto:raymond@bhh.com.sg>]  
**Sent:** 20 August, 2018 4:57 PM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Subject:** RE: Accident Involving FBJ7384U & SH8871H on 12/08/2018

Dear Gabriel,

Please assign LKK Auto Consultants Pte Ltd for the pre-repair survey.

[Thanks](#)

*Best Regards,*  
**Raymond**  
**Ban Hock Hin Co., Pte Ltd**  
Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969  
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**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Sent:** Monday, 20 August, 2018 4:54 PM  
**To:** Raymond <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>  
**Subject:** RE: Accident Involving FBJ7384U & SH8871H on 12/08/2018

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*

**Gabriel Wee**

Motor Claims Dept.

**India International Insurance Pte Ltd**

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

**From:** Raymond [<mailto:raymond@bhh.com.sg>]  
**Sent:** 20 August, 2018 4:43 PM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Subject:** Accident Involving FBJ7384U & SH8871H on 12/08/2018

Dear Sir / Madam,

We attached the third party claim documents for your perusal.

Appreciate for you to arrange for the pre-repair survey at our workshop.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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Registration No. 198703792-K

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