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	(HA	3393X			
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Name of Insured	0110	<u> </u>	Policy No.		
Insured Tel No.	\$1.	HP:	Make / Model		
Excess Sec II :SS		D.O.A: 3 8 7018	Place of Accid	ient: Havelook ped	
Is driver the owner	7 (YES / 🔞 )	Nature of Accident :		· ·	
If NO, Driver Nar	نم با ا	Nor	OLGIA REPO	RT: YES/ NO , TP GIA REPORT: YES/ NO	
Driver Tel	h	61 (V/L: (GS / NO)	Insured Liabil		
JJ 758	B - SHA	35951	IN M	18R	
INSRS: WSP:	INSRS WSP:		INSRS:	INSRS:	
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	CC3/AIG16022260/Htps36	2 SHA 5393X GBE	8265A	After call ltr to OI:	
	CC1/AIG17002926/H1pa3d		3749K	Documentation Check List: Handler Typist	
	CC1/AIG17009875/K1pa3q	2 SHA 3393X SLH	7567X \ \ \ \	Notification ltr (if non-pickup)	
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	CC3/LCR17010358/H1pa3i CC3/LCR17018148/K12a3i		E70U 25/5/2017 1218Y 19/9/2017	Authorisation To Act:	_
	CC3/QBE17018667/K1pab	Carrier Bartha Strategies Control	9303.1 26/9/2017	Final Repair Bill:	=
	NA/INC1701599304		3393X 17/8/2017	Car Rental Invoice:	_
	NS/INC15010825/H1gy3d1		9209H 27/6/2015	Towing Invoice	
	NS/INC18817826/H1gbd1 NS/INC17887861/H1gb3e2		M76D 1W10/2015	LTA/GIA:	
	NS/INC17016003/K1gbn2		2139E 8/4/2017 2245S 17/8/2017	Medical Bill:	
18.0.0				PIR	
39.8.18	SEEK MANDERS FOR USE DINORS MARDIE DABINA			Manufate/Reject Instruction:	=
	EMPIL VOOR DABLURY (USA			Payment Breakdown Form:	_
PRELIMINARY ADVICE	Date/Time:	Sent By:		Post-Repair Photos:	
******				Others:	
FINALIZATION Repair Cost:	Date/Time:	Confirm with:	**	Confirm by:	
FINAL SETTLEMENT	Date/Time: 24 9 19	days) Reduction: Confirm with hcv	56	Email Call Call	
		Assessed)-BOLA S/N No		If NO or B 28, Ass. Lia : 0%	
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Loss of Use (LOU):	SBW-00 (SI5V x	V days)			
Loss of Income (LOI):	SS — (S x	days)	0.000		
LOR only LOU only GIA/LTA Search	SS -	OR + LOI Tick onl	y onej	maula 1	
Medical:	ss -			1) Claim status: Normal/Reject/Private Settle	
Disbursement.	ss —	(e.g. Tow/ Indep	endent)	2) Report Format:	
Legal Cost	SS			3) Survey fee \$35VW	
Total:	ss 1910-35	Global Sum SS:			
FINAL PAYMENT	Date/Time:	Confirm with:	- AL 11	Email Call	
Payee 1:	s491V-3		ng Pte (td	/	
(Strike if N.A.)	SS	Fry.			
CALL THUS FOLK	23	1.700.5			

REF:	III 15257 (Neas + @
w diringer 171	ASSIGNMENT
From: Date:	Veh No: YN 2468 B Yr Regn: 10 Au 4/ 201  Typr M. Cor 1 M. Cycle / Bus / Van / Corry (Taxi / Prime Mover /
OD/TP/WS/TP RES/OD RES/EVA/INV/MV	Truck / Trailer or
To Inspect Vehicle No:	Make: ISUZU NFR75UHSA ac 5,193
at Workshop m/s	Colour GREEN AC: (Insural Visid I NI / P
of	Sp.Reading 196 OS7 T/Radig/Ersevel/Std / NI / I
Insured:	Eng/No:
Policy No.	CNO: JAAN PR75487101619
Claims No.	Gen. Cond: Good (Toll / Poor / Burnt
Sum Insured: Excess:	Steering in Odd / Jammed / Leaked / Burnt or
(Client's Record)	Brake: En d/dv. / Jammed / Leaked / Burnt or
Make of Veh:	Modi: Nil / S/Rim (STDA/Rim or
	Tyre Size: F: 215 / 75 217 - 5
(Policy Condition)	R: 215/75 817.5
Remark: The veh had commenced its N/S C	D/S BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYO/YOKO or MILC CO
Bal. or Market Value:	Front Rear
IDAC Accident Rport: Consistent? : Yes or No	R/Bal. 6 mm R/Bal. 5 mm
GIA / PR Seen: Consistent? ; Yes or No	L/Bal.   mm L/Bal. ) mn
Est. Repairs: 2 days Res.: Yes or No	D.O.A. 3/8/18 D.O.I. 5/9/18
Lum Sum: % 3 Val.: Yes or No	Survey held at Hya Hong
CA / REV / REP. / 24 HRS	Des. of Damages : Frt (ROW) O/S / N/S / U/C / Rooftop or
Vehicle: IN / O Date: Person Contacted:	
Date / Time   Action / Instruction	The U/C / Chassis frame / Body Structure affected due to collision
	TI US
VID # 1505 (Real #	540 344
Date/Time, File Pass to? : Preli. Report	Days Of Repair:
1) : Final Report	Resurvey No. of Trip: Survey Fee:
Dale/Firne, File Roturn to?	Transportation:
2) Add Fe	e: : Site Insp (\$ )s+85si
	: Interview (\$ ) Photos
Report Format :	:Tech. Invs (\$ ), Others
Lump Sum / I.B.I: (\$	:Weekend (\$
	TOTAL

# HUA HONG PRIVATE LIMITED

25D Sungei Kadut Street 1 Singapore 729332 Tel: (65) 6661 9688 Fax: (65) 6661 9699 Email: info@huahong.com.sg

## Estimate Repair List

29 August 2018

HHTPClaims18-87

India International Insurance Pte Ltd 64 Cecil Street, IOB Building #04-00 / #05-00 Singapore 049711

Attn: Motor Claims Department

# ACCIDENT INVOLVING YN 2468 B, SHA 3393 X & SJJ 758 B ON 3/8/2018 ALONG HAVELOCK RD AT ABOUT 1210 HOURS

Insured

TONG SENG PRODUCE PTE LTD

Vehicle Registration No

YN 2468 B

Vehicle Make

ISUZU

Vehicle Model

NPR75UH5A

Vehicle Chassis No

JAANPR75HB7101619

Policy No

GA245186/1

Date of Accident

Date of Accident : 3/8/2018 Type of Cl		im: Third Party			
5/N	Quantity	Description	Unit Price S\$	- Ar	mount S\$
	1	Rear Number Plate Lamp		\$	150.00
	1	Rear Number Plate Lamp Holder		\$	50.00
				\$	200.00
			Less 10%	\$	(20.00)
				\$	180.00
3	1	Rear Number Plate	NETT	\$	25.00
			70	\$	205.00
o p	erform wi	re checking		\$	20.00
o di	smantle 8	supply rear wooden strip		\$	250.00
o di	smantle 8	supply rear bumper		\$	400.00
To di	smantle &	k re-align rear exhaust pipe		\$	200.00
		Il straight rear LH/RH bumper bracket, rear chas ed by accident	ssis frame &	\$	500.00

To spray rear bumper, rear bumper bracket & rear chassis frame



Authorised by Claims Dept Mrs Tan @ 9639 9195

NAZ LKK 579/18 1115 FR WELAR PHOPO

LICK Auto Consult Ints hence 500,00 the Repairer of th\$follow2c075.00 7% GST before \$81 spray pa145.25 - Totales are sut\$ct to cor2,220.25 Third party survey is on a No illegal modification(x) is allowed · Supplementary item(x) must be resurveyed and is subject to final approval from Insurance Company Acknowledged by Repairer Signature: Date:

## Nivitha (LKK Auto)

From:

Motor Claim - III < motorclaim@iii.com.sg>

Sent:

Monday, 20 August 2018 4:39 PM

To:

Jerleen Tang; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)

Cc:

yvonne@huahong.com.sg; Sundari Nagarajan - III

Subject:

RE: Accident Involving YN 2468 B, SHA 3393 X & SJJ 758 B on 3/8/2018 along

9.16am@2118118 Vehicle not In person@Mrs-Ten

Havelock Rd

Attachments:

GIA REPORT-TP.PDF

Dear Sir / Mdm.

Please conduct a survey on TP vehicle YN2468B and let us have your report urgently.

This claim will be handled by Ms Sundari.

\*Kindly upload this survey request email to merimen.

Thank You.

Best Regards, Gabriel Wee

Motor Claims Dept. India International Insurance Pte Ltd 64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Jerleen Tang [mailto:jerleen@huahong.com.sg]

Sent: 20 August, 2018 3:16 PM

To: Motor Claim - III < motorclaim@iii.com.sg>

Cc: yvonne@huahong.com.sg

Subject: RE: Accident Involving YN 2468 B, SHA 3393 X & SJJ 758 B on 3/8/2018 along Havelock Rd

Dear Gabriel

We choose LKK Auto Consultants Pte Ltd. Kindly advise liability before survey

Thank you.

Regards

Jerleen Tang

Claims Department



HUA HONG PRIVATE LIMITED 25D SUNGEI KADUT STREET 1 SINGAPORE 729332 T. 6661 9688 | F. 6661 9699 | W. huahong.com.sg









From: Motor Claim - III < motorclaim@iii.com.sg>

Sent: Monday, 20 August 2018 9:38 AM

To: Jerleen Tang < jerleen@huahong.com.sg>

· Cc: yvonne@huahong.com.sg

Subject: RE: Accident Involving YN 2468 B, SHA 3393 X & SJJ 758 B on 3/8/2018 along Havelock Rd

Dear Sir / Mdm,

We acknowledge receipt of your email.

We proprose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards, Gabriel Wee

Motor Claims Dept. India International Insurance Pte Ltd 64 Cecil Street | #05 IOB Building | Singapore 049711 Tel: 6347 6100, Ext - 248

From: Jerleen Tang [mailto:jerleen@huahong.com.sg]

Sent: 17 August, 2018 5:08 PM

To: Motor Claim - III < motorclaim@iii.com.sg>

Cc: yvonne@huahong.com.sg

Subject: Accident Involving YN 2468 B, SHA 3393 X & SJJ 758 B on 3/8/2018 along Havelock Rd

Dear Sir/Mdm

Kindly advise liability for this accident case.

Our insured claiming third party (SHA 3393 X). GIA report as per attached.

Should you have any clarification, please contact us at 6661 9688.

Thank you.

Regards

Jerleen Tang

Claims Department



HUA HONG PRIVATE LIMITED 25D SUNGEI KADUT STREET 1 SINGAPORE 729332 T. 6661 9688 | F. 6661 9699 | W. huahong.com.sg f in a









Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim,

which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Registration No. 198703792-K.

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Registration No. 198703792-K.

# **Print Received Message**

This mail is associated with:

\*YN2468B (MCT18080065) [SHA3393X] TP TONG SENG PRODUCE PTE LTD Aug 3 2018 12:00PM

Hua Hong Pte Ltd

From

India International Insurance Pte Ltd (HQ) (III\_SG), sent on 27/08/2018 17:23 PM.

Subject

Alert - Adj Mandate Approved (S\$0.00) - YN2468B - Claim Handler: Sundari Nagarajan

Approved:0.00:Agreed to do direct settlement. Please revert with your quantum advice

## Asher Sng (LKKAuto)

From: As

Asher Sng (LKKAuto)

Sent: Wednesday, 29 August 2018 11:03 AM

To: 'Jerleen Tang'

Cc: yvonne@huahong.com.sg; Admin A; Joy Irene (LKKAuto); Hsiao Tong (LKKAuto); Mei

Kwan (LKKAuto)

Subject: RE: Accident Involving YN 2468 B, SHA 3393 X & SJJ 758 B on 3/8/2018 along Havelock

Rd \*\*\* LKK REF: CC4/III18015251/ea3

#### WTHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards.

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Bk 51, Paya Ubl Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Jerleen Tang <jerleen@huahong.com.sg>

Sent: Monday, 27 August 2018 10:50 AM

To: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Cc: yvonne@huahong.com.sg; Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Hsiao

Tong (LKKAuto) <chewht@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: Accident Involving YN 2468 B, SHA 3393 X & SJJ 758 B on 3/8/2018 along Havelock Rd \*\*\* LKK REF:

CC4/III18015251/ea3

Dear Asher

Kindly advise on liability

Thank you.

# Regards Jerleen Tang

Claims Department



## HUA HONG PRIVATE LIMITED 25D SUNGEI KADUT STREET 1 SINGAPORE 729332 T. 6661 9688 | F. 6661 9699 | W. huahong.com.sg

13





From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Tuesday, 21 August 2018 6:10 PM

To: Jerleen Tang < jerleen@huahong.com.sg>

Cc: yvonne@huahong.com.sg; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Joy

Irene (LKKAuto) < Joylrene@lkkauto.com >; Hsiao Tong (LKKAuto) < chewht@lkkauto.com >

Subject: RE: Accident Involving YN 2468 B, SHA 3393 X & SJJ 758 B on 3/8/2018 along Havelock Rd \*\*\* LKK REF:

CC4/III18015251/ea3

Dear Caroline,

Thank you for your email.

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

### Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jerleen Tang < jerleen@huahong.com.sg>

Sent: Tuesday, 21 August, 2018 3:32 PM
To: Admin A <a href="mailto:admin.a@lkkauto.com">admin.a@lkkauto.com</a>

Cc: yvonne@huahong.com.sg

Subject: RE: Accident Involving YN 2468 B, SHA 3393 X & SJJ 758 B on 3/8/2018 along Havelock Rd

Dear LKK

Kindly advise on the liability for this accident case.

Our insured is claiming against SHA 3393 X

#### Thank you.

#### Regards

## Jerleen Tang

Claims Department



## HUA HONG PRIVATE LIMITED 25D SUNGEI KADUT STREET 1 SINGAPORE 729332 T. 6661 9688 | F. 6661 9699 | W. huahong.com.sg





From: Motor Claim - III < motorclaim@iii.com.sg>

Sent: Monday, 20 August 2018 4:39 PM

To: Jerleen Tang < jerleen@huahong.com.sg>; 'sur@lkkauto.com' < sur@lkkauto.com>; Catherine Chong (LKK Auto)

<admin-d@lkkauto.com>

Cc: yvonne@huahong.com.sg; Sundari Nagarajan - III <sundari@iii.com.sg>

Subject: RE: Accident Involving YN 2468 B, SHA 3393 X & SJJ 758 B on 3/8/2018 along Havelock Rd

Dear Sir / Mdm.

Please conduct a survey on TP vehicle YN2468B and let us have your report urgently.

This claim will be handled by Ms Sundari.

\*Kindly upload this survey request email to merimen.

Thank You.

Best Regards, **Gabriel Wee** 

Motor Claims Dept. India International Insurance Pte Ltd 64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Jerleen Tang [mailto:jerleen@huahong.com.sg]

Sent: 20 August, 2018 3:16 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: yvonne@huahong.com.sg

Subject: RE: Accident Involving YN 2468 B, SHA 3393 X & SJJ 758 B on 3/8/2018 along Havelock Rd

Dear Gabriel

We choose LKK Auto Consultants Pte Ltd. Kindly advise liability before survey

Thank you.

Regards

# Jerleen Tang

### Claims Department



## HUA HONG PRIVATE LIMITED 25D SUNGEI KADUT STREET 1 SINGAPORE 729332 T. 6661 9688 | F. 6661 9699 | W. huahong.com.sg







From: Motor Claim - III < motorclaim@iii.com.sg >

Sent: Monday, 20 August 2018 9:38 AM To: Jerleen Tang < jerleen@huahong.com.sg>

Cc: yvonne@huahong.com.sg

Subject: RE: Accident Involving YN 2468 B, SHA 3393 X & SJJ 758 B on 3/8/2018 along Havelock Rd

Dear Sir / Mdm,

We acknowledge receipt of your email.

We proprose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

**Gabriel Wee** Motor Claims Dept.

India International Insurance Pte Ltd 64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Jerleen Tang [mailto:jerleen@huahong.com.sg]

Sent: 17 August, 2018 5:08 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: yvonne@huahong.com.sg

Subject: Accident Involving YN 2468 B, SHA 3393 X & SJJ 758 B on 3/8/2018 along Havelock Rd

Dear Sir/Mdm

Kindly advise liability for this accident case.

Our insured claiming third party (SHA 3393 X). GIA report as per attached.

Should you have any clarification, please contact us at 6661 9688.

Thank you.

Regards

Jerleen Tang

Claims Department



## HUA HONG PRIVATE LIMITED 25D SUNGEI KADUT STREET 1 SINGAPORE 729332 T. 6661 9688 | F. 6661 9699 | W. huahong.com.sg









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Registration No. 198703792-K

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Registration No. 198703792-K

## Hsiao Tong (LKKAuto)

From:

Asher Sng (LKKAuto)

Sent:

Friday, 5 July 2019 8:57 AM

To:

Ashley Tan; Hsiao Tong (LKKAuto)

Cc:

SUR: Admin A: Admin-B

Subject:

RE: LOD for Vehicle No. YN2468B

# 'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

#### Hi Hsiao Tong,

### Kindly assist.

Thank You.

Best Regards.

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Ashley Tan <ashley@huahong.com.sg>

Sent: Thursday, 4 July 2019 6:24 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-B <admin-b@lkkauto.com>

Subject: RE: LOD for Vehicle No. YN2468B

Dear all

I refer to my email sent below.

The LOD were submitted on 25 Feb 2019.

Til date, we have not received any payment or settlement offer.

Please kindly assist to expediate in this matter.

Thanks & Regards

Ashley Tan



# HUA HONG PRIVATE LIMITED 25D SUNGEI KADUT STREET 1 SINGAPORE 729332 T. 6661 9690 | M. 9816 4151 | F. 6661 9699

Follow us @ huahong.com.sg







From: Ashley Tan <ashley@huahong.com.sg>

Sent: Friday, 7 June 2019 3:51 PM

To: 'Asher Sng (LKKAuto)' < Asher Sng@lkkauto.com>

Cc: 'SUR' <sur@lkkauto.com>

Subject: RE: LOD for Vehicle No. YN2468B

Dear Asher

I refer to my email sent below.

Til date, we have not received any payment or settlement offer.

Please kindly assist to expediate in this matter.

Thanks & Regards

Ashley Tan



HUA HONG PRIVATE LIMITED 25D SUNGEI KADUT STREET 1 SINGAPORE 729332 T. 6661 9690 | M. 9816 4151 | F. 6661 9699 Follow us @ huahong.com.sg









From: Ashley Tan <ashley@huahong.com.sg> Sent: Monday, 15 April 2019 12:00 PM

To: 'Asher Sng (LKKAuto)' < Asher Sng@lkkauto.com>

Cc: 'SUR' <sur@lkkauto.com>

Subject: RE: LOD for Vehicle No. YN2468B

Dear Asher

I refer to my email sent below.

Til date, we have not received any payment or settlement offer.

Please kindly assist to expediate in this matter.

Thanks & Regards

Ashley Tan



# HUA HONG PRIVATE LIMITED 25D SUNGEI KADUT STREET 1 SINGAPORE 729332 T. 6661 9690 | M. 9816 4151 | F. 6661 9699

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From: Ashley Tan <ashley@huahong.com.sg> Sent: Monday, 25 February 2019 6:03 PM

To: 'Asher Sng (LKKAuto)' < Asher Sng@lkkauto.com>

Subject: LOD for Vehicle No. YN2468B

Dear Asher

Please refer to the LOD as attached.

Cost of repairs \$1610.35

LOU

\$300.00

Total

\$1910.35

Thanks & Regards

Ashley Tan



**HUA HONG PRIVATE LIMITED** 25D SUNGEI KADUT STREET 1 SINGAPORE 729332 T. 6661 9690 | M. 9816 4151 | F. 6661 9699 Follow us @ huahong.com.sg









# Claim Audit

= 1	AUDIT TRAIL			-
lo.	On	Audit	Remarks	8y
1	21 Aug 2018 18:07	Clm Veh Model Changed	(204170) ISUZU NPR75UH5A 5.2 D (M).	[A] HOW MEI KWAN
2	21 Aug 2018 18:07	Clm Created	Reg No: YN24688. Acct Date: 2018/08/03. Claim Type: TP. Insurer: India Internationa I Insurance Pte Ltd (HQ). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Hua Ho ng Pte Ltd (Sungei Kadut)	[A] HOW MEI KWAN
3	21 Aug 2018 18:07	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
4	21 Aug 2018 18:07	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/08/31	[A] HOW MEI KWAN
5	21 Aug 2018 18:07	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
6	21 Aug 2018 18:07	Label Added	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] HOW MEI KWAN
7	21 Aug 2018 18:07	Adj Adjuster Assigned	[None] -> Asher Sng Rong Yi	[A] HOW MEI KWAN
8	27 Aug 2018 13:03	Adj Mandate Request	Cur.Req:0.00:PODS: LIABILITY: 100% REMARK: B:28 3VEH CC OID 2ND	[A] Ashe Sng Ron Yi
9	27 Aug 2018 17:23	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/08/31. Mandate Remarks: Agreed to do direct settl ernent. Please revert with your quantum advice	[I] Sundari Nagaraja
10	27 Aug 2018 17:23	Adj Mandate Set	$\label{eq:Approved:0.00:Agreed to do direct settlement. Please revert with your quantum advice} \\$	[1] Sundari Nagaraja
11	10 Sep 2018 15:13	Label Removed	(30651): Vehicle Not In.	[A] HOV MEI KWAN
12	10 Sep 2018 15:13	Clm Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] HOV MEI KWAN
13	10 Sep 2018 15:13	Clm Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimaint's ID: -> 19930 3821R.	[A] HOV MEI KWAN
14	03 Jun 2019 11:34	Adj Adjuster Assigned	Asher Sng Rong Yi -> Muhammad Nazril Bin Abdullah	[A] Ashe Sng Ron Yi
15	01 Aug 2019 14:13	Adj Rpt Initiated		[A] SHIA CHAN
16	01 Aug 2019 14:13	Clm Dtl Modified	JP3 Reg. Date: -> 2011/08/10.	(A) SHIA CHAN
17	01 Aug 2019 14:13	Clm Details Notified		(A) SHIA
18	12 Aug 2019 10:25	Adj Mandate Request	Cur.Req:1910.35:PODS Liability: 100% Quantum: (a)CORw/GST: \$1,610.35 + (b)LOU (2days x \$150.00): \$300.00 = Total: \$1,910.35 Vehicle Model: Isuzu NPR75UH5A (51 93cc) 2 recommendation repair days For your approval please.	HSIAO TONG

◀ ■ ▶ Date To ▼ Go ◀ ■ ► Audit Type None Date From

A	c	п	n	/1	т	Y
т,	•	• •	٠,		٠.	

No record

Merimen Billing for this case - Transaction History									
Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount		
2233168	01/08/2019 14:13	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HO)	YN2468B	SHA3393X	11.77		

# **Print Received Message**

This mail is associated with:

\*YN2468B (MCT18080065) [SHA3393X] TP TONG SENG PRODUCE PTE LTD Aug 3 2018 12:00PM [COMFORT TRANSPORTATION PTE LTD] Hua Hong Pte Ltd

From

India International Insurance Pte Ltd (HQ) (III\_SG), sent on 13/08/2019 10:35 AM.

LKK HQ

Alert - Adj Mandate Approved (S\$1910.35) - YN2468B - Claim Handler: Sundari Nagarajan Subject

Approved:1910.35:Please request TP WS to raise Tax Invoice for Cost of repairs in III's name

## Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Thursday, 22 August 2019 11:45 AM

To:

Ashley Tan

Subject:

RE: LOD for Vehicle No. YN2468B //LKK REF: CC4/III18015251/Npa3

Attachments:

III GIRO FORM.pdf; DV\_YN2468B.pdf

#### Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We confirm settlement at \$1,910.35(all-in).

Please duly sign the DV enclosed and return together with the following document to us (LKK) for our necessary action: -

- Original LOD.
- Original Repair Tax Invoice.
- Original Authorisation to Act signed by your client.
- GIRO FORM (if not provided to III before)

#### Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 12 August 2019 10:23 AM To: Ashley Tan <ashley@huahong.com.sg>

Subject: RE: LOD for Vehicle No. YN2468B //LKK REF: CC4/III18015251/Npa3

#### Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We are seeking mandate approval from III.

Kindly advise if there is any after repair/ after paint photos for YN2468B. If so, kindly let us have a copy of the photos.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ashley Tan <ashley@huahong.com.sg>

Sent: Friday, 12 July 2019 1:45 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

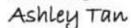
Cc: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-B <admin-b@lkkauto.com>

Subject: RE: LOD for Vehicle No. YN2468B

Dear Hsiao Tong

Any update on the settlement offer?

Thanks & Regards





HUA HONG PRIVATE LIMITED 25D SUNGEI KADUT STREET 1 SINGAPORE 729332 T. 6661 9690 | M. 9816 4151 | F. 6661 9699

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From: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com >

Sent: Friday, 5 July 2019 8:57 AM

To: Ashley Tan <ashley@huahong.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-B <admin-b@lkkauto.com>

Subject: RE: LOD for Vehicle No. YN2468B

#### 'WITHOUT PREJUDICE'

#### SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

#### Hi Hsiao Tong,

#### Kindly assist.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Ashley Tan <ashley@huahong.com.sg>

Sent: Thursday, 4 July 2019 6:24 PM

To: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-B <admin-b@lkkauto.com>

Subject: RE: LOD for Vehicle No. YN2468B

Dear all

I refer to my email sent below.

The LOD were submitted on 25 Feb 2019.

Til date, we have not received any payment or settlement offer.

Please kindly assist to expediate in this matter.

#### Thanks & Regards

# Ashley Tan



HUA HONG PRIVATE LIMITED

25D SUNGEI KADUT STREET 1 SINGAPORE 729332

T. 6661 9690 | M. 9816 4151 | F. 6661 9699

Follow us @ huahong.com.sg









From: Ashley Tan <ashley@huahong.com.sg>

Sent: Friday, 7 June 2019 3:51 PM

To: 'Asher Sng (LKKAuto)' < Asher Sng@lkkauto.com>

Cc: 'SUR' <sur@lkkauto.com>

Subject: RE: LOD for Vehicle No. YN2468B

#### Dear Asher

I refer to my email sent below.

Til date, we have not received any payment or settlement offer.

Please kindly assist to expediate in this matter.

#### Thanks & Regards

# Ashley Tan



HUA HONG PRIVATE LIMITED 25D SUNGEI KADUT STREET 1 SINGAPORE 729332 T. 6661 9690 | M. 9816 4151 | F. 6661 9699 Follow us @ huahong.com.sg









From: Ashley Tan <ashley@huahong.com.sg> Sent: Monday, 15 April 2019 12:00 PM

To: 'Asher Sng (LKKAuto)' < Asher Sng@lkkauto.com>

Cc: 'SUR' <sur@lkkauto.com>

Subject: RE: LOD for Vehicle No. YN2468B

Dear Asher

I refer to my email sent below.

Til date, we have not received any payment or settlement offer.

Please kindly assist to expediate in this matter.

#### Thanks & Regards

# Ashley Tan



HUA HONG PRIVATE LIMITED 25D SUNGEI KADUT STREET 1 SINGAPORE 729332 T. 6661 9690 | M. 9816 4151 | F. 6661 9699 Follow us @ huahong.com.sg









From: Ashley Tan <ashley@huahong.com.sg> Sent: Monday, 25 February 2019 6:03 PM

To: 'Asher Sng (LKKAuto)' < Asher Sng@lkkauto.com>

Subject: LOD for Vehicle No. YN2468B

Dear Asher

Please refer to the LOD as attached.

Cost of repairs \$1610.35

LOU

\$300.00

Total

\$1910.35

Thanks & Regards

# Ashley Tan



HUA HONG PRIVATE LIMITED

25D SUNGEI KADUT STREET 1 SINGAPORE 729332 T. 6661 9690 | M. 9816 4151 | F. 6661 9699

Follow us @ huahong.com.sg









## Asher Sng (LKKAuto)

From:

Ashley Tan <ashley@huahong.com.sg>

Sent:

Monday, 25 February 2019 6:03 PM

To:

Asher Sng (LKKAuto)

Subject:

LOD for Vehicle No. YN2468B

Attachments:

TAX INVOICE.pdf

Follow Up Flag:

Follow up

Flag Status:

Completed

Dear Asher

Please refer to the LOD as attached.

Cost of repairs \$1610.35

LOU

\$300.00

Total

\$1910.35

Thanks & Regards

Ashley Tan



HUA HONG PRIVATE LIMITED

25D SUNGEI KADUT STREET 1 SINGAPORE 729332

T. 6661 9690 | M. 9816 4151 | F. 6661 9699

Follow us @ huahong.com.sg









# AUTHORIZATION TO ACT

I. Tong Sing Produce Pit Ha ("the third party claimant")
of 33 Senoko S Rd Simpapore 758 085 (address).
owner of M 3468 (vehicle no.) hereby authorize
thun Hong He Uta
("the workshop") to act for me with respect to my claim for
repair costs and/or rental and/or loss of use ("claim") for my
vehicle no. YN >468 B that was damaged pursuant to the
accident which occurred on 03/08/2015 (date) along
Havelock Road (Iocation)
involving vehicle no/s SHA379X
("the accident").
I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.
I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.
Dated this month) 20 16 (year)  Signed by "the workshop"
(with chop)



#### INDIA INTERNATIONAL INSURANCE PTE LTD

Co. Reg. No. 190703792k | GST. Reg. No. M2-0070806-X 64 | Cecil Street | #04 | #05 | #06-02 | 108 Building | Singapore 049711

Office (65) 63476100 Email insure@it.com.ag Fax (65) 62244174 Website www.ill.com.ag

# **EXPRESS SETTLEMENT**

# DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT18080065 Claimant Ref: YN2468B

200.00	We/l,	Hua Hong Pte Ltd (*	the workshop") he	reby confirm that w	e/I have reached ar	agreement
(search fee), vehicle no. YN2468B that was damaged pursuant to the accident which occurred in 03/08/2018 (date) at Havelock Road (location) involving vehicle no. SHA3393X (insured rehicle). This is pursuant to the inspection conducted on 05/09/2018 (date) at the workshop.  Veri confirm that wer/ are/am authorized by the owner TONG SENG PRODUCE PTE LTD ("the third party damant") of vehicle no. YN2468B to make the claim as set out in the above paragraph and wer/ have full authority to settle he matter on his/her behalf in a manner that wer/ deem fit. Wer/ enclose herein the letter of authority given by "the third party claimant".  Veri further confirm that wer/ will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that her wer already incurred in the event that "the third party claimant" after the above said agreement lodges a urther claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to YN2468B (vehicle no.) as a result of the accident.  Veri confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" are usuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability asis.  In agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any spute arising out of the same.  Veri authorize you to pay the total amount of SS 1,910.35 to Hua Horg Pte Ltd  WITNESS:  Signature:  Signatur	with the appoin	nted Surveyor of India International Insu	rance Pte Ltd	LKK Auto Consu	Itants Pte Ltd	(name
Havelock Road (location) involving vehicle no. SHA3393X (insured ehicle). This is pursuant to the inspection conducted on 05/09/2018 (date) at the workshop*.  Well confirm that we/l are/am authorized by the owner TONG SENG PRODUCE PTE LTD ("the third party airmant") of vehicle no. YNZ468B to make the claim as set out in the above paragraph and we/l have full authority to settle are matter on his/her behalf in a manner that we/l deem fit. We/l enclose herein the letter of authority given by "the third arry claimant".  Well further confirm that we/l will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that sey will or have already incurred in the event that "the third party claimant" after the above said agreement logges a other claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss ruse pursuant to the damage to YNZ468B (vehicle no.) as a result of the accident.  Well confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" ursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability asis.  With a subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any spute arising out of the same.  With a subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any spute arising out of the same.  With a subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any spute arising out of the same.  With a Hua Hong Pte Ltd  With Ess:  Signed by appointed Surveyor Signature:  Signed by appointed Signature:  Nationality:  Nationality:  Nationality:  Nationality:  Nationality:	f Surveyor) w	ith respect to the amount claimed for	or S\$ 1,610.35	(repair cost)	ss300.00	(loss of
thicle). This is pursuant to the inspection conducted on 05/09/2018 (date) at the workshop."  TONG SENG PRODUCE PTE LTD	se/mater), SS	(search fee), vehicle no. YN	12468B that was	damaged pursuant	to the accident whi	ch occurred
refl confirm that we/l are/am authorized by the owner TONG SENG PRODUCE PTE LTD (The third party alimant') of vehicle no. YNZ468B to make the claim as set out in the above paragraph and we/l have full authority to settle array claimant'.  If further confirm that we/l will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that you will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a rither claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss to use pursuant to the damage to YNZ468B (vehicle no.) as a result of the accident.  If one confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" array and to the accident and that further this settlement is reached on a without prejudice and without admission of liability asis.  It is agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any spute arising out of the same.  If authorize you to pay the total amount of SS 1,910.35 to Hua Hong Pte Ltd  WITNESS:  Signature:  S	n 03/08/201	8 (date) at Havelock Road	- Area (4.25)	(location) involving	yehicle no. SHA33	93X (insured
amant") of vehicle no. YN2468B to make the claim as set out in the above paragraph and we/l have full authority to settle matter on his/her behalf in a manner that we/l deem fit. We/l enclose herein the letter of authority given by "the third party claimant".  Idef further confirm that we/l will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that you will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a rither claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss to use pursuant to the damage to YN2468B (vehicle no.) as a result of the accident.  Idef confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" arises that the third party claimant is reached on a without prejudice and without admission of liability asis.  In agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any spute arising out of the same.  Idef authorize you to pay the total amount of SS 1.910.35 to Hua Hong Pte Ltd  WITNESS:  Signature:  Si	ehicle). This is	pursuant to the inspection conducted on _	05/09/2018 (dat	e) at "the workshop".		
The matter on his/her behalf in a manner that we/l deem fit. We/l enclose herein the letter of authority given by "the third arty claimant".  The further confirm that we/l will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that ye will or have already incurred in the event that "the third party claimant" after the above said agreement lodges at the claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss use pursuant to the damage to YN2468B (vehicle no.) as a result of the accident.  The confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" around to the accident and that further this settlement is reached on a without prejudice and without admission of liability asis.  This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any spute arising out of the same.  The Hua Hong Pte Ltd  WITNESS:  Signed by appointed Surveyor and the Hua Hong Pte Ltd  WITNESS:  Signed by appointed Surveyor Name:  LKK Auto Consultants Pte Ltd  Signed by appointed Surveyor Address:  51 Ubl Avenue 1  Signed Dy Apportant  Nationality:  Nationality:  Nationality:  Nationality:						
Arry claimant*.  Well further confirm that we/l will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that eye will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a rither claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss to use pursuant to the damage to YN2488B (vehicle no.) as a result of the accident.  Well confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" around to the accident and that further this settlement is reached on a without prejudice and without admission of liability asis.  In agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any spute arising out of the same.  WITNESS:  Signed by the vorted by appointed Surveyor and the Singapore Courts have exclusive jurisdiction over any spute arising out of the same.  WITNESS:  Signed by appointed Surveyor Name:  LKK Auto Consultants Pte Ltd  Name:  LKK Auto Consultants Pte Ltd  NRIC:  199607198R  Address:  51 Ubl Avenue 1  \$01-25 Paya Ubi Ind. Park \$(408) and the Singapore Nationality:						
Verification of the confirm that we/l will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that new will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a arther claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to YN2468B (vehicle no.) as a result of the accident.  Verification that the agreement reached above is in full and final settlement of all claims of "the third party claimant" ursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability asis.  In agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any spute arising out of the same.  Verification to pay the total amount of SS 1,910.35 to Hua Hong Pte Ltd  WITNESS:  Signature:  Si	e matter on	his/her behalf in a manner that we/l de	eem fit. We/I encl	ose herein the letter	r of authority given	by "the third
rey will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a urther claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to YN2468B (vehicle no.) as a result of the accident.  If confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" ursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability asis.  In agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any spute arising out of the same.  If all authorize you to pay the total amount of \$\frac{1}{2} \frac{1}{2} \fr	arty claimant".					
wither claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to YN2468B (vehicle no.) as a result of the accident.  (vell confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" ursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability asis.  In agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any spute arising out of the same.  In all Hua Hong Pte Ltd  WITNESS:  Signed by appointed Surveyor and the Singapore Ltd  WITNESS:  Signed by appointed Surveyor Signed by appointed Surveyor Name:  Signed by appointed Surveyor Name:  Signed by appointed Surveyor Name:  Signed by appointed Surveyor Address:  Signed by appointed Surveyor Address:  Signed by appointed Surveyor Name:	/e/I further co	onfirm that we/l will indemnify India Inte	rnational Insurance	e Pte Ltd for all dan	nages, loss and/or e	expense that
ruse pursuant to the damage to YN2488B (vehicle no.) as a result of the accident.  If you confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" ursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability asis.  It is agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any spute arising out of the same.  If it is agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any spute arising out of the same.  Hua Hong Pte Ltd  WITNESS:  Signed by appointed Surveyor same:  Signed by the workshop" (with chop)  Name:  Signed by appointed Surveyor Name:  LKK Auto Consultants Pte Ltd  Address:  Signed by The Workshop Surveyor Name:  Signed by The Workshop Surveyor Name:  Signed by The Workshop Surveyor Name:  Name:  Signed by The Workshop Surveyor Name:  Name:  Nationality:  Nationality:  Nationality:	ey will or he	ave already incurred in the event that	"the third party o	laimant" after the a	bove said agreeme	nt lodges a
WITNESS:  Signed by "the workshipp" (with chop)  ARMUNET  Signed by appointed Surveyor  Name:  LKK Auto Consultants Pte Ltd  NRIC:  199607198R  Address:  51 Ubi Avenue 1  Signed by Apporent  Nationality:  Nationality:  Nationality:					epairs and/or rental	and/or loss
without prejudice and without admission of liability asis.  In a spreament is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any spute arising out of the same.  In a Hong Pte Ltd  WITNESS:  Signed by "the workshop" (with chop)  Address:  Signed by "the workshop" (with chop)  Name:  LKK Auto Consultants Pte Ltd  NRIC:  199607198R  Address:  51 Ubi Avenue 1  WO1-25 Paya Ubi Ind. Park S(408)	f use pursuan	nt to the damage to YN2468B (vehicle	no.) as a result o	of the accident.		
without prejudice and without admission of liability asis.  In a sqreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any spute arising out of the same.  In a Hong Pte Ltd  WITNESS:  Signed by "the workshop" (with chop)  Address:  Signed by "the workshop" (with chop)  Signed by "the workshop" (with chop)  Address:  Signed by "the workshop" (with chop)  Name:  LKK Auto Consultants Pte Ltd  NRIC:  199607198R  Address:  Signed by Appointed Surveyor Name:  LKK Auto Consultants Pte Ltd  WO1-25 Paya Ubi Ind. Park S(408)  Stionality:  Nationality:  Nationality:  Nationality:	fall confirm t	that the parament reached above is	in full and final a	attlement of all place	on of the third on	ah ahata and
Asia agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any spute arising out of the same.  Without the same and the Singapore Courts have exclusive jurisdiction over any spute arising out of the same.  Hua Hong Pte Ltd  Without Signature:  Signed by "the workshop" (with chop)  Name:  Signed by appointed Surveyor Name:  LKK Auto Consultants Pte Ltd  NRIC:  199607198R  Address:  51 Ubi Avenue 1  Signed by appointed Surveyor Name:  Signed by appointed Surveyor Name:  Signed by appointed Surveyor Name:  Name:  Name:  Nationality:  Nationality:  Nationality:  Nationality:  Nationality:						
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Signed by "the workshop" (with chop)  Alamant:  Signed by "the workshop" (with chop)  Name:  LKK Auto Consultants Pte Ltd  NRIC:  199607198R  Address:  Signed by appointed Surveyor  Name:  LKK Auto Consultants Pte Ltd  NRIC:  199607198R  Address:  Signed by appointed Surveyor  Name:  LKK Auto Consultants Pte Ltd  NRIC:  199607198R  Nationality:  Nationality:  Nationality:	stato.					
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Address: Signed by "the workshop" (with chop)  RIC: 199607198R  Address: Signed by The workshop to the worksho			ore law and the Si	ngapore Courts have	e exclusive jurisdicti	on over any
ated this day of August 20 1 WITNESS:  Signed by "the workshop" (with chop)  Signed by "the workshop" (with chop)  Name:  Signed by "the workshop" (with chop)  Name:  Signed by appointed Surveyor  Name:  LKK Auto Consultants Pte Ltd  NRIC:  199607198R  Address:  Signed by appointed Surveyor  Name:  LKK Auto Consultants Pte Ltd  NRIC:  199607198R  Address:  Signed by appointed Surveyor  Name:  LKK Auto Consultants Pte Ltd  NRIC:  199607198R  Address:  Signed by appointed Surveyor  Name:  Name:  NRIC:  NRIC:  NRIC:  NRIC:  NAME:  Nationality:  Nationality:  Nationality:	spute ansing	out of the same.				
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Signature:		(0)16 a	Ž.	- (	(VV)	
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Name: LKK Auto Consultants Pte Ltd  SIC: S8407621 NRIC: 199607198R  Idress: J5D Shinger Kadlut St I Address: 51 Ubi Avenue 1  Spore 121737 #01-25 Paya Ubi Ind. Park S(408)  Stionality: S1-paparean Nationality:	granura.	Signed by "the workshop" (with cho	n)	Signature:	Signed by appoint	ed Surveyor
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		A Thomas		Nationality:		

## TAX INVOICE

31 January 2019

HHTPClaims18-87F

India International Insurance Pte Ltd 64 Cecil Street, IOB Building #04-00 / #05-00 Singapore 049711

Attn: Motor Claims Department

# ACCIDENT INVOLVING YN 2468 B, SHA 3393 X & SJJ 758 B ON 03/08/2018 ALONG HAVELOCK ROAD AT ABOUT 1210 HOURS

Insured

TONG SENG PRODUCE PTE LTD

Vehicle Registration No

YN 2468 B

Vehicle Make

ISUZU

Vehicle Model

NPR75UH5A

Vehicle Chassis No

JAANPR75HB7101619

Policy No

GA245186/1

Policy No		GA245186/1	Time of Claim: Third Pa		
of Accident	:	03/08/2018			
Quantity	Description		Unit Price S\$	57.00	mount S\$
1	Rear Number Plate	Lamp		5	150.00
1	Rear Number Plate	Lamp Holder		5	50.00
					200.00
			Less 10%		(20.00)
				14.	180.00
1	Rear Number Plate		NETT		25.00
3				\$	205.00
erform wir	re checking			\$	20.00
ismantle 8	supply rear woode	n strip		\$	180.00
ismantle &	supply rear bumpe	r		\$	350.00
lismantle &	& re-align rear exhau	st pipe		\$	150.00
		H bumper bracket, rear chassis	frame &	\$	300.00
pray rear	bumper, rear bumpe	er bracket & rear chassis frame	14	\$	300.00
pidy iou	earliper, realization pro-			\$	1,505.00
			7% GST	\$	105.35
		¥		\$	1,610.35
s of use @	2 days x \$150 per	day.		\$	300.00
			Total	\$	1,910.35
	of Accident Quantity 1 1 1 serform wire dismantle & di	Quantity Description 1 Rear Number Plate 1 Rea	Quantity Description 1 Rear Number Plate Lamp 1 Rear Number Plate Lamp Holder  1 Rear Number Plate  2 Rear Number Plate  3 Rear Number Plate  2 Rear Number Plate  3 Rear Number Plate  4 Rear Number Plate  5 Rear Number Plate  6 Rear Number Plate  7 Rear Number Plate  8 Rear Number Plate  8 Rear Number Plate  9 Rear Number Plate  1 Rear Number	Of Accident : 03/08/2018 Type of Claim  Quantity Description Unit Price S\$  1 Rear Number Plate Lamp 1 Rear Number Plate Lamp Holder  Less 10%  1 Rear Number Plate  NETT  Perform wire checking  Itismantle & supply rear wooden strip  Itismantle & re-align rear exhaust pipe  Innock & pull straight rear LH/RH bumper bracket, rear chassis frame & rea affected by accident  Impray rear bumper, rear bumper bracket & rear chassis frame  7% GST	of Accident : 03/08/2018 Type of Claim: Tr  Quantity Description 1 Rear Number Plate Lamp 1 Rear Number Plate Lamp Holder  1 Rear Number Plate Lamp Holder  1 Rear Number Plate Lamp Holder  1 Rear Number Plate Lamp 1 NETT 1 S 1 NETT 1 S 1 S 1 NETT 1 S 1 NETT 1 S 1 S 1 NETT 1 S 1 S 1 NETT 1 S 1 S 1 NETT 2 S 3 S 1 NETT 3 S 1 S 1 NETT 3 S 3 S 1 NETT 3 S 3 S 5 S 5 S 5 S 5 S 5 S 5 S 5 S 5 S 5 S 5

Authorised by Claims Dept Mrs Tan @ 9639 9195

# ...CLAIM SUBFOLDER...(Pending for Survey Report) Direct Settlement

Casse	Natified	Est Submitted	Adj Assigned	Adj Rpt	7	dj Sutmitted	Ins Auth'ed	Status		
Main	21 Aug 2018 Edit Reg		20 Aug 2018 00:00 Edit Adj Rpt	5\$1,505 Edit Esti	1	\$\$1,505.00 View Rpt		Pending for Surve Report Cancel Case		
	Main	∏ R	eference	CI	aim Detail	* 1	Documents	Sh	ow All	
CLAIM SU	BFOLDER DE	TAILS				[Created	by adjuster]			
Insured:	COMFORT	TRANSPORTAT	ION PTE LTD, Co.	Reg. No.: 1	993038216	1				
Main Claimant:	TONG SE	NG PRODUCE PT	ELTD, Co. Reg. N	io.: 1990031	33W					
Vehicle Res	YN2468	В			Date of Lo		8 12:00 - :59 and <b>24</b> Days From I	TA Reg Date (Ma	ın Yr)]	
Claim Type	TP / MC	T18080065			Policy/Covi	MCOMB015	MCOM0015			
Vehicle Reg No. (Insured):		SHA3393X				GA245186/	GA245186/1			
					Excess:					
Repairer:	Hua Hong	Pte Ltd (Sunge	Kadut) 25D Sung	ei Kadut Stre	et 1, 7293	32 Sungei Kadu	t - Tel: 6760 8815 / i	6760 0539		
Handling Insurer:	India Inte	ernational Insur	ance Pte Ltd (HQ)	- Tel: 63476	5100 [H	andled by Sund	ari Nagarajan - 634	7 6071]		
Claimant's Insurer:	AXA Insu	rance Pte Ltd (H	Q) - Tel: 6338 728	3						
Adjuster:	31/08/20		Ltd (HQ) - Tel: 62	56-3561	Handled b	y Muhammad I	Nazril Bin Abdullah	] [Final Rpt	due	
ASSOCIAT	TED MAIL RE	CEIVED					View A	Compose C	ase Mar	
							er: Sundari Naga Sundari Nagaraj			
ALL ASSO	CIATED TAS	KS∃				View All S	earch Tasks Creat	e New Task C	omplet	
Due Dat		Type Task	Group Subjec	t Handle	Ass	igned By	Completed On	Created On	Done	

### Claim Documents

\*YN2468B (MCT18080065)

[SHA3393X]

TP

TONG SENG PRODUCE PTE LTD

Aug 3 2018 12:00PM

[COMFORT TRANSPORTATION PTE LTD]

Hua Hong Pte Ltd

Pho	otos/Images		3 per	page V	V
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10	06/09/18 22:23	General View	0	Load JPG	52
11	06/09/18 22:23	General View	0	Load JPG	V
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Doc	cumentation		I per	page V	V
No:	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	_
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2	21/08/18 18:07	TP GIA REPORT	0	Load PDF	
3	10/09/18 19:52	TP ESTIMATE - MARKED	0	Load PDF	
4	02/08/19 09:53	WORKSHOP INVOICE	0	Load PDF	
5	02/08/19 09:53	LOD	0	Load PDF	
6	11/09/19 09:00	DISCHARGE VOUCHER	0	Load PDF	
7	11/09/19 09:00	AUTHORISATION TO ACT FORM	0	Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
t	23/08/18 08:50	Singapore Accident Statement	0	Load PDF	

### **Documents Checklist**

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
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	V
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

## LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC4/III18015251/NPA3Q2

Date:

11/09/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle YN2468B

Insured Vehicle No:

SHA3393X

No: Date of Loss:

03/08/2018

Nature of Claim:

TP

Claim No: MCT18080065

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

YN2468B

Make & Model:

ISUZU NPR75UH5A, 5.2 D (M)

Engine No: Chassis No: 4HK1911410

Reg. Date: Colour:

10/08/2011 (Man. Year: 2011) Green

Odometer:

196057 km

JAANPR75HB7101619

Engine Capacity:

5193 cc

Market Value/New Car Price: N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Yes Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable): CONDITION OF TYRES

Rear Tyre Size:

215/75 R17.5

Front Tyre Size: Front Left Side:

Michelin 6 mm

215/75 R17.5

Rear Left Side:

Michelin 5 mm

Front Right Side:

Michelin Energy 6 mm

Rear Right Side:

Michelin 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		205.00	205.00	0.00	0.00
Miscellaneous Items		0.00	0.00	0.00	
Labour		1,870.00	1,300.00	570.00	30.48
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Gross Total (S\$)	2,075.00	1,505.00	570.00	27.47
	+ GST 7.00/7.00% (S\$)	145.25	105.35	39.90	27,47
	Nett Amount (S\$)	2,220.25	1,610.35	609.90	27,47
	+ Loss of Use (2.0 x S	\$150.00/day) (S\$)	300.00		
		Nett Liability (S\$)	1,910.35		

INSPECTION

Date of Assignment:

20/08/2018

Date Inspected:

05/09/2018 Inspected At:

Hua Hong Pte Ltd (Sungei Kadut)

25D Sungei Kadut Street 1

Singapore 729332

Estimated Period of Repair:

2.0 days

Adjuster: Muhammad Nazril Bin Abdullah

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

Reference

Part Source: (Last Synchronised: 01 Aug 2019)

Parts: N/A ISUZU NPR75UH5A 5.2 D (M) (Model not available in database)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for YN2468B)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

# Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR NUMBER PLATE LAMP	Distorted	150.00 FL	*150.00 FL
2	1		*REAR NUMBER PLATE LAMP HOLDER	Distorted	50.00 FL	*50.00 FL
3	1		*REAR NUMBER PLATE	Bent	25.00 FS	*25.00 FS
F=Fra	inchise	part. S=SpcN	lett. L=ListItemDisc	Sub Total (S\$)		
					225.00	225.00
	- List Item Discount on L Items 10.00/10.00% (S\$) Total Parts (S\$)		20.00	20.00		
			Total Parts (S\$)	205.00	205.00	

Report was unsubmitted during this print-out.

# Recommended Miscellaneous Items

There are no new miscellaneous items selected.

# Recommended Labour

Particulars	Lab.Type	Repairer's	Amount
ur Items			
TO PERFORM WIRE CHECKING.	New	20.00	20.00
TO DISMANTLE & SUPPLY REAR WOODEN STRIP.	New	250.00	180.00
TO DISMANTLE & SUPPLY REAR BUMPER.	New	400.00	350.00
TO DISMANTLE & RE-ALIGN EXHAUST PIPE.	New	200.00	150.00
TO KNOCK & PULL STRAIGHT REAR LH/RH BUMPER BRACKET, REAR CHASSIS FRAME & ALL AREA AFFECTED BY ACCIDENT.	New	500.00	300.00
TO SPRAY REAR BUMPER, REAR BUMPER BRACKET & REAR CHASSIS FRAME.	New	500.00	300.00
Gross Labo	eur Cost (S\$)	1,870.00	1,300.00
	TO PERFORM WIRE CHECKING. TO DISMANTLE & SUPPLY REAR WOODEN STRIP. TO DISMANTLE & SUPPLY REAR BUMPER. TO DISMANTLE & RE-ALIGN EXHAUST PIPE. TO KNOCK & PULL STRAIGHT REAR LH/RH BUMPER BRACKET, REAR CHASSIS FRAME & ALL AREA AFFECTED BY ACCIDENT. TO SPRAY REAR BUMPER, REAR BUMPER BRACKET & REAR CHASSIS FRAME.	TO PERFORM WIRE CHECKING.  TO DISMANTLE & SUPPLY REAR WOODEN STRIP.  TO DISMANTLE & SUPPLY REAR BUMPER.  TO DISMANTLE & RE-ALIGN EXHAUST PIPE.  TO KNOCK & PULL STRAIGHT REAR LH/RH BUMPER BRACKET, REAR CHASSIS FRAME & ALL AREA AFFECTED BY ACCIDENT.  TO SPRAY REAR BUMPER, REAR BUMPER BRACKET & New	TO PERFORM WIRE CHECKING.  TO DISMANTLE & SUPPLY REAR WOODEN STRIP.  TO DISMANTLE & SUPPLY REAR BUMPER.  TO DISMANTLE & RE-ALIGN EXHAUST PIPE.  TO KNOCK & PULL STRAIGHT REAR LH/RH BUMPER BRACKET, REAR CHASSIS FRAME & ALL AREA AFFECTED BY ACCIDENT.  TO SPRAY REAR BUMPER, REAR BUMPER BRACKET & New 500.00  TO SPRAY REAR BUMPER, REAR BUMPER BRACKET & New 500.00

< END OF ESTIMATES >