

ASS. REC. BY:

REF:

CS/FWD18015279/R19602

Special Instructions:

Surveyor

Raxel

ASSIGNMENT (Office)

From (Person):

Josey Loh

of

FWD

Date/Time:

20082018 1:06pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SGR 9352Y

Insured:

STD 7175D

at Workshop m/s

Ah Chang Motor

Tel:

6485 5434

of

Blk 10 Amk Ind Park 2A #03-16

Policy No:

PNPV2018-00002179

Claim No:

1201800010356

Sum Insured:

Excess:

Make of Veh:

D.O.A.

14082018

(Client's Record)

CA / REV / REP. / REV 24 HRS wpi

H.O.D. Endorsement:

Date/Time:

20082018 4pm

Person Contacted:

Diana

Vehicle IN / OUT

Date/Time

Action/Instruction (✓) Estimate

SGR 9352Y - NA / UNCL601773 / HUI

QA: 240616

STD 7175D - X

Raxel Analyzed LG \$4500, 8 days.

(Fed \$21153.33, 82%)

Signature: *[Signature]*

REF:

24970

ASSIGNMENT

COE XPRY: 2022/P63

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: SGR 93524
 at Workshop m/s AH CHANG
 of Amk Auto Point #03-16
 Insured FWD/up
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 8 days Res: Yes or No
 Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SGR 93524 Yr Regn: 2007 / P63
 Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: TOYOTA UNIST 1.8 A C.C. 1794
 Colour: Grey A/C: Insured / Std / NI / NA
 Sp. Reading: 236908 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: 2NE 100339684
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 195/65R15
 R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or CRUCERO

Front: _____ Rear: _____
 R/Bal: S mm R/Bal: S mm
 L/Bal: S mm L/Bal: S mm
 D.O.A. 14/08/18 D.O.I. 03/09/18
 Survey held at: AH CHANG
 Des. of Damages: FR / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 12 DEC 2018

[Signature]
 7/12/2018

Date/Time: File Pass to? ☐ : Prel. Report

1) 12/12/2018 *[Signature]* ☐ : Final Report

Date/Time: File Return to?

2)

Days Of Repair: 8

Resurvey No. of Trip: 2

Survey Fee:

Transportation: _____ \$ + R/S _____ \$

Photos

Other: _____

TOTAL

Add Fee: ☐ Site Insp. (\$

☐ Interview (\$

☐ Tech. Invs (\$

☐ Weekend (\$

Report Format: MER-TP

Lump Sum / I.B.F. (\$

4500

300
50+50

10

410

Catherine Chong (LKK Auto)

From: motorclaims.sg@fwd.com
Sent: Monday, 20 August, 2018 1:06 PM
To: assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com
Cc: motorclaims.sg@fwd.com
Subject: FW: Notice of Accident - Traffic accident involvingSGR 9352 Y and SGD 7175 D (your insured) on 14 August 2018 at/along Yishun Blk 283 Ave 6 ; Our ref: LCH.my/AMK10-80741.18 (FWD Ref: 1201800010356)
Attachments: 80741 (Notice of Accident).pdf

Hi LKK team,

Please refer to the attached and liaise with TP repairer for PRS.

Please create the case in Merimen.

Thank you.

Kind Regards

Josey Loh
Executive, Claims

FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872
E josey.loh@fwd.com
W fwd.com.sg



From: Cheong Hoh Lee [mailto:mail@cheonghoh.sg]
Sent: Monday, 20 August, 2018 12:56 PM
To: Motor Claims SG - SG Common
Subject: ===Email Spoofing Detected=== Re: ===Email Spoofing Detected=== Notice of Accident - Traffic accident involvingSGR 9352 Y and SGD 7175 D (your insured) on 14 August 2018 at/along Yishun Blk 283 Ave 6 ; Our ref: LCH.my/AMK10-80741.18 (FWD Ref: 1201800...

Dear Sir/ Madam,

We refer to the above matter and your email of 17 August 2018.

Our client hereby nominate surveyor from LKK Auto Consultants Pte Ltd named in paragraph 2 serial no 1 of your said email for the pre-repair survey ("PRS") of the damages to our client's vehicle arising out of the above mentioned accident.

Please be informed that our client's vehicle, SGR 9352 Y is currently laying at our client's workshop, Ah Chang Motor Service Centre, Blk 10 Ang Mo Kio Industrial Park 2A, Ang Mo kio Point #03-16 Singapore 568047.

Kindly proceed to do the needful.

Regards,
Melody
Cheonghoh Law Corporation
Blk 53 Chin Swee Road #03-05
Singapore 160053
Tel: 6337 8700
Fax: 6337 3700

On Aug 17, 2018, at 5:10 PM, motorclaims.sg@fwd.com wrote:

WITHOUT PREJUDICE

Dear Melody,

We refer to your letter dated 17 August 2018 of the PRI Notice of your client's vehicle SGR9352Y.

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. Appraisals Associates Pte Ltd
5. VICOM Ltd

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

**Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com. Thank you.*

Kind Regards
Josey Loh
Executive, Claims

FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872
E josey.loh@fwd.com
W fwd.com.sg

<image001.png>

<image002.jpg>

From: Cheong Hoh Lee [<mailto:mail@cheonghoh.sg>]
Sent: Friday, 17 August, 2018 4:24 PM
To: Motor Claims SG - SG Common
Subject: ===Email Spoofing Detected=== Notice of Accident - Traffic accident involvingSGR 9352 Y and SGD 7175 D (your insured) on 14 August 2018 at/along Yishun Blk 283 Ave 6 ; Our ref: LCH.my/AMK10-80741.18

Dear Sir/ Madam,

Please see attached Notice of Accident for your attention and reply.

Regards,
Melody
Cheonghoh Law Corporation
Blk 53 Chin Swee Road #03-05
Singapore 160053
Tel: 6337 8700
Fax: 6337 3700

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any

attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

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The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	14/08/2018 16:17
Date Of Accident	14/08/2018 07:40
Exact Location Of Accident	YISHUN BLK 283 AVE 6
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGR9352Y
Insured/Policyholder	
Name Of Registered Owner	SG MOTOR RENTAL & LEASING PTE LTD
Co Reg No	201608497E
Email Address	ACM.CHANG@OUTLOOK.COM
Mobile Phone No	
Alternative Phone No	OFFICE-64835434

Vehicle Particulars

Manufacturer	TOYOTA
Model	WISH-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	PTE HIRE

Are you claiming under your own insurance policy for repair to your vehicle?

NO

If No, Please state action to be taken

THIRD PARTY

Vehicle Category

PRIVATE HIRE

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	NO
Policy Number	5088688596-01
Cover Note Number	17/03/2018 - 25/02/2019

Driver

Name of Driver	MUHAMMAD AIDI BIN ABU BAKAR
NRIC No	S8305532D
Date Of Birth	13/02/1983
Occupation	OUTDOOR
Date Of Driving Pass	12/08/2011
Driving Experience	7 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-87534081
Fax Number	
Contact Number	
Email Address	AIDI.HTCDREAM@GMAIL.COM

Address	BLK 316A YISHUN AVE 9 #12-240
Postcode	761316
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO STATEMENT

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SGD7175D
Vehicle Make/Model/Colour	TOYOTA WISH
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	JASON LOH
NRIC/Passport Number	
Contact Number	93384875
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

VEHICLE NO.: SAR 952 Y
INSURER : NTUC
DATE & TIME: 14/08/18 @ 0740

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



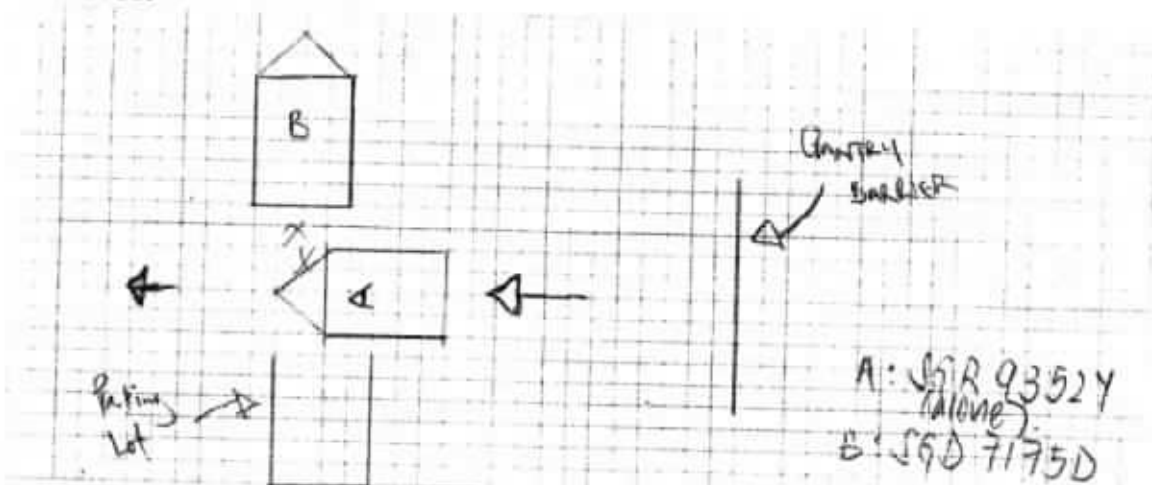
Policyholder's Signature
Date & Time:

Driver's Signature
(if driver is not the policyholder)
Date & Time: 14/8

Reporting Centre Personnel's Signature
Name: Neddy (Mark)
NRIC/FIN No.: 14/08/18

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Vehicle No: SSR 9352Y (ALONE)

Incident took place at around 0440hrs location at blk 283 Yishun Ave 6. After went thru the gantry barrier, my vehicle was at a complete stop due to compare was partly congested. Without me realising, vehicle B^{from} reversed as wanted park his vehicle and therefore vehicle B reversed and knocked on my vehicle.

Note : Please note that your insurer may have 14days Time Frame for you to submit an Own Damage Claim under your own comprehensive policy. Please check with your policy for more information.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time: 14/10

Reporting Centre Personnel's Signature
Name: J. (Anita)
NRIC/FIN No.:

☒ Claim Own Policy ☐ Claim Third Party ☐ Reporting Only
☒ Claim ODP at other workshop



WHEEL ALIGNMENT SYSTEM

Customer:	ACM AH CHANG	Reg. N.:	SGR 9352 Y
Description:	TOYOTA WISH ZGE20G 2WD 1.8X	Repair order no.	
Reference Diameter:	15"	Mileage:	km
Working Notes:			
Date:	03/09/2018	Time:	17.30.10
Operator:			

	Databank				Previous Values		Final Values	
	Data		- Tolerance	+ Tolerance	LH	RH	LH	RH
	LH	RH						
FRONT AXLE								
Total toe	00°00'		-00°10'	+00°10'				
Half-toe	00°00'	00°00'	-00°05'	+00°05'	+01°56'		+01°58'	
Max Dif.					+00°06'	+01°50'	+00°06'	+01°52'
Camber	-00°35'	-00°35'	-00°45'	+00°45'	-00°56'	-01°39'	-00°56'	-01°40'
Max Dif.		00°00'	-00°30'	+00°30'			+00°44'	
Caster	+03°05'	+03°05'	-00°45'	+00°45'	+03°41'	+02°58'	+03°41'	+02°58'
Max Dif.		00°00'	-00°30'	+00°30'			+00°44'	
King-pin angle	+11°25'	+11°25'	-00°45'	+00°45'	+10°08'	+11°13'	+10°08'	+11°13'
Max Dif.								
Included angle					+09°12'	+09°34'	+09°12'	+09°33'
Steering angle diff. at 20°								
Max Int. Steering Angle								
Max Ext. Steering Angle								
Set Back					-00°09'		-00°09'	
Tyre							LH	RH
Pressure measured								
Tread depth (mm)								
REAR AXLE								
Total toe								
Half-toe	+00°07'	+00°07'	-00°07'	+00°07'	+00°31'		+00°31'	
Max Dif.					+00°18'	+00°14'	+00°18'	+00°14'
Camber	-01°30'	-01°30'	-00°30'	+00°30'	-00°58'	-01°08'	-00°58'	-01°09'
Max Dif.		00°00'	-00°30'	+00°30'			+00°11'	
Set Back					-00°12'		-00°13'	
Thrust angle					+00°02'		+00°02'	
Track difference					-00°30'		-00°30'	
Tyre							LH	RH
Pressure measured								
Tread depth (mm)								



WHEEL ALIGNMENT SYSTEM

Customer:	ACM AH CHANG	Reg. N.:	SGR 9352 Y
Description:	TOYOTA WISH ZGE20G 2WD 1.8X	Repair order no.	
Reference Diameter:	15"	Mileage:	km
Working Notes:			
Date:	05/09/2018	Time:	17.40.21
Operator:			

FRONT AXLE	Databank				Previous Values		Final Values	
	Data		- Tolerance	+ Tolerance	LH	RH	LH	RH
	LH	RH						
Total toe	00°00'	00°00'	-00°10'	+00°10'	-00°02'	-00°02'	+00°10'	+00°10'
Half-toe	00°00'	00°00'	-00°05'	+00°05'	+00°20'	-00°22'	+00°05'	+00°05'
Max Dif.								
Camber	-00°35'	-00°35'	-00°45'	+00°45'	-00°57'	-00°38'	-00°55'	-00°39'
Max Dif.	00°00'	00°00'	-00°30'	+00°30'	-00°19'	-00°19'	-00°15'	-00°15'
Caster	+03°05'	+03°05'	-00°45'	+00°45'	+03°37'	+02°54'	+03°41'	+02°52'
Max Dif.	00°00'	00°00'	-00°30'	+00°30'	+00°43'	+00°43'	+00°49'	+00°49'
King-pin angle	+11°25'	+11°25'	-00°45'	+00°45'	+09°29'	+10°35'	+09°29'	+10°35'
Max Dif.								
Included angle					+08°32'	+09°57'	+08°35'	+09°56'
Steering angle diff. at 20°								
Max Int. Steering Angle								
Max Ext. Steering Angle								
Set Back					-00°13'	-00°13'	-00°16'	-00°16'
Tyre							LH	RH
Pressure measured								
Tread depth (mm)								

REAR AXLE	Databank				Previous Values		Final Values	
	Data		- Tolerance	+ Tolerance	LH	RH	LH	RH
	LH	RH						
Total toe	+00°15'	+00°15'	-00°15'	+00°15'	+00°32'	+00°32'	+00°27'	+00°27'
Half-toe	+00°07'	+00°07'	-00°07'	+00°07'	+00°22'	+00°10'	+00°16'	+00°11'
Max Dif.								
Camber	-01°30'	-01°30'	-00°30'	+00°30'	-00°59'	-01°07'	-01°01'	-01°13'
Max Dif.	00°00'	00°00'	-00°30'	+00°30'	+00°08'	+00°08'	+00°13'	+00°13'
Set Back					-00°17'	-00°17'	-00°13'	-00°13'
Thrust angle					+00°06'	+00°06'	+00°02'	+00°02'
Track difference					-00°22'	-00°22'	-00°22'	-00°22'
Tyre							LH	RH
Pressure measured								
Tread depth (mm)								

**AH CHANG MOTOR SERVICE CENTRE**

Bik 10 Ang Mo Kio Industrial Park 2A #03-16, AMK Autopoint, Singapore 568047
 Email : acm.chang@outlook.com / FB : www.facebook.com/AcmServiceCentre
 Tel / Fax : (65) 6483 5434 / 6484 2124 Co Reg No. 53188714 / GST Reg No. M90368883C

Car Plate No. **SGR 9352Y**Date of Accident : **14-08-2018**Model **Toyota Wish**

<u>No.</u>	<u>Qty</u>	<u>Parts Description</u>	<u>Estimated Parts Price</u>
1	1	Front bumper assy	\$ 550 859.20 DE ✓
2	1	Front bumper right bracket	\$ 44.30 Am ✓
3	1	Front bumper right side retainer	\$ 46.20 Am ✓
4	1	Front bumper left fog lamp garnish	\$ 88.70 X ✓
5	1	Front bumper right fog lamp garnish	\$ 88.70 X } su
6	1	Front bumper sponge	\$ 175.10 X ✓
7	1	Front grille assy	\$ 127.10 227.30 CR ✓
8	1	Front right head lamp	\$ 680.70 CR ✓
9	1	Front right fender	\$ 578.60 1,180.50 Pt ✓
10	1	Front right fender inner cowl	\$ 211.50 Cut ✓
11	1	Front right fender lamp	\$ 76.30 X su
12	1	Front right door panel	\$ 1,465.20 repair
13	1	Front ABS brake pump module assy	\$ 3,800.10 X su
14	1	Front right water tank	\$ 89.70 DE ✓
15	1	Front right suspension assy	\$ 458.90 882.30 Pt ✓
16	1	Front right lower arm	\$ 381.90 420.40 Pt ✓
17	1	Front right wheel hub bearing	\$ 182.50 279.40 Pt ✓
18	1	Front right knuckle arm	\$ 329.70 432.20 Pt ✓
19	1	Front stabilizer bar	\$ 280.30 X ✓
20	1	Front right stabilizer link	\$ 181.50 X ✓
21	1	Front right quarter glass	\$ 262.30 X } su
22	1	Front right brake sensor	\$ 360.80 X ✓
23	1	Front bonnet	\$ 1,123.70 X ✓
24	1	Front support panel wheel house	\$ 410.80 Pt 783.40 repair
25	1	Bonnet chrome grille	\$ 395.60 X ✓
26	2	Bonnet hinge	\$ 335.60 X ✓
27	1	Front power steering rack and pinion assy	\$ 3,880.50 X } su
28	1	Front engine cross member	\$ 2,550.20 X ✓
29	1	Front right drive shaft assy	\$ 1,868.30 X ✓
30	1	Front left engine mounting	\$ 388.70 X ✓
31	1	Front right engine mounting	\$ 388.70 X ✓
32	1	Front bumper reinforcement	\$ 295.20 387.90 Pt ✓
33	1	Front wiper tank motor	\$ 160.80 X } su
34	1	Radiator spare tank	\$ 275.00 X ✓
			\$ 24,671.10
			Less 25% \$ 6,167.78
			<u>\$ 18,503.33</u>

4417.10

25%

3312.82



AH CHANG MOTOR SERVICE CENTRE

Blk 10 Ang Mo Kio Industrial Park 2A #03-16, AMK Autopoint, Singapore 568047
 Email : acm.chang@outlook.com / FB : www.facebook.com/AcmServiceCentre
 Tel / Fax : (65) 6483 5434 / 6484 2124 Co-Reg No. 53188714 / GST Reg No. M90368993C

Car Plate No. SGR 9352Y

Date of Accident : 14-08-2018

Model Toyota Wish

No.	Qty	Parts Description	Estimated Parts Price
-----	-----	-------------------	-----------------------

Special Nett Items

1	10	Front bumper clips	\$ 50.00 / nec
2	2	Front bumper left fog lamp garnish clips	\$ 10.00 Xny
3	2	Front bumper right fog lamp garnish clips	\$ 10.00 Xny
4	4	Front grille clips	\$ 20.00 nec
5	1	Front right sport rim	\$ 750.00 300 9/2
6	1	Front right tyre	\$ 350.00 Xny
7	6	Front right fender inner cowling clips	\$ 20.00 nec
8	1	Radiator coolant	\$ 80.00 Xny
9	1	Aircon gas	\$ 80.00 X 60 nec
			<u>\$ 1,370.00</u>

Total Parts \$ 19,873.33

450



AH CHANG MOTOR SERVICE CENTRE

Bik 10 Ang Mo Kio Industrial Park 2A #03-16, AMK Autopoint, Singapore 568047
 Email : acm.chang@outlook.com / FB : www.facebook.com/AcmServiceCentre
 Tel / Fax : (65) 6483 5434 / 6484 2124 Co Reg No. 53188714 / GST Reg No. M90368983C

Car Plate No. SGR 9352Y

Date of Accident : 14-08-2018

Model Toyota Wish

<u>No.</u>	<u>Parts Description</u>	<u>Labour Charges</u>
	<u>Supplementary</u>	
1	To remove and install front engine mounting to facilitate the repair	\$ 350.00 X n y
2	To remove and install front engine assy to facilitate the repair	\$ 350.00 X n y
3	To remove and install front engine cross member to facilitate the repair	\$ 350.00 X n y
4	To remove and install front power steering assy to facilitate the repair	\$ 250.00 X n y
5	To supply power steering oil including top up oil	\$ 180.00 X n n
Total Labour		\$ 1,480.00

**AH CHANG MOTOR SERVICE CENTRE**

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 Tel / Fax: (65) 6483 5434 / 6484 2124 Co Reg No. 53188714 / GST Reg No. M90368983C

Car Plate No. **SGR 9352Y**Date of Accident : **14-08-2018**Model **Toyota Wish**

<u>No.</u>	<u>Parts Description</u>	<u>Labour Charges</u>
1	Labour for panel beating, cut, weld, straighten front right affected area and replace accident damage parts	\$ 1,600.00 750
2	To putty & spray painting front right and front portion	\$ 1,600.00 850
3	To apply anti rust proofing to front right and front affected area	\$ 150.00 40
4	To transfer front right door glass to new door	\$ 80.00 X 11
5	To transfer front right door lock mechanism	\$ 80.00 X 11
6	To check door central locking for function	\$ 80.00 X 11
7	To repair, straighten and align front support panel	\$ 180.00 X 11
8	To balance front right wheel	\$ 50.00 X 11
9	To conduct wheel alignment	\$ 80.00 60
10	To remove and install front right under carriage parts	\$ 300.00 150
11	Towing service	\$ 100.00 50 X
Total Labour		\$ 4,300.00
Total Parts		\$ 19,873.33
Total Labour		\$ 5,780.00
Total Repair Cost		\$ 25,653.33

LKK Auto Consultants hence notify the Repairer of the following:

- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed.
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

RASUL
 HP 90000068

7 days (8 days)

03/09/18 @ 1600

Resurvey after repair

Note: Require wheel alignment copy

P - 3312.82
 S/K - 450.00
 L - 1850.00
 T - 5612.82
 20%
 4490.25
 43-4,500
 7 days

Receipt
 1850

...CLAIM SUBFOLDER...(Pending for Survey Report)

PR]






































CLAIM SUBFOLDER TRACKING



















































Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	23 Aug 2018 Edit Reg		20 Aug 2018 00:00 Edit Adj Rpt	S\$4,500.00 Edit Estimates	S\$4,500.00 View Rpt		Pending for Survey Report Cancel Case










































Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Low Chee Khan, ID: S2556607F								
Main Claimant:	SG MOTOR RENTAL & LEASING PTE LTD, Co. Reg. No.: 201608497E								
Vehicle Reg. No.:	SGR9352Y	Date of Loss:	14/08/2018 07:00 - :59 [137 Months and 19 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1201800010356	Policy/Cover Note No.:	PNPV2018-00002179 (TP, Fire & Theft)						
Vehicle Reg. No. (Insured):	SGD7175D	Policy No. (Claimant):							
		Excess:							
Repairer:	Ah Chang Motor Service Centre (HQ) 10 ANG MO KIO INDUSTRIAL PARK 2A, ANG MO KIO POINT #03-16, 568047 Ang Mo Kio - Tel: 64835434								
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Josey Loh]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 31/08/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SGR9352Y (1201800010356)**
[SGD7175D]
TP
SG MOTOR RENTAL & LEASING PTE LTD
Aug 14 2018 7:00AM
[Low Chee Khan]
Ah Chang Motor Service Centre

Upload Documents Upload Photos Compose New Letter			View View in Browser		
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Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

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Show Remarks To: ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/FWD18015229/R1QBE2

Date: 13/12/2018

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2018-00002179
 Claimant Vehicle No: SGR9352Y Insured Vehicle No: SGD7175D
 Date of Loss: 14/08/2018 Nature of Claim: TP Claim No: 1201800010356

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SGR9352Y Engine No: 1ZZ2765971
 Make & Model: TOYOTA WISH, 1.8 (A) Chassis No: ZNE100339684
 Reg. Date: 26/02/2007 (Man. Year: 2006) Odometer: 236908 km
 Colour: Grey
 Engine Capacity: 1794 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: Crucero 5 mm Rear Left Side: Crucero 5 mm
 Front Right Side: Crucero 5 mm Rear Right Side: Crucero 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	19,873.32	3,762.82	16,110.50	81.07
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,780.00	1,850.00	3,930.00	67.99
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	25,653.32	5,612.82	20,040.50	78.12
Approved Total (Overridden) (S\$)		4,500.00		
(S\$)	25,653.32	4,500.00	21,153.32	82.46
+ GST 7.00/7.00% (S\$)	1,795.73	315.00	1,480.73	82.46
Nett Amount (S\$)	27,449.05	4,815.00	22,634.05	82.46

INSPECTION

Date of Assignment: 20/08/2018
 Date Inspected: 03/09/2018 Inspected At: Ah Chang Motor Service Centre (HQ)
 10 ANG MO KIO INDUSTRIAL PARK 2A,
 ANG MO KIO POINT #03-16
 Singapore 568047
 Estimated Period of Repair: 8.0 days

Adjuster: MOHD RASUL**Manager:** SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 13 Dec 2018)
Parts:	M1-MPV	TOYOTA WISH 1.8 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SGR9352Y)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER ASSY	Deformed	859.20 FL	*550.00 FL
2	1		*FRONT BUMPER RIGHT BRACKET	Necessary	44.30 FL	*44.30 FL
3	1		*FRONT BUMPER RIGHT SIDE RETAINER	Necessary	46.20 FL	*46.20 FL
4	1		*FRONT BUMPER LEFT FOG LAMP GARNISH	Serviceable	88.70 FL	*- FL
5	1		*FRONT BUMPER RIGHT FOG LAMP GARNISH	Serviceable	88.70 FL	*- FL
6	1		*FRONT BUMPER SPONGE	Serviceable	175.10 FL	*- FL
7	1		*FRONT GRILLE ASSY	Cracked	227.30 FL	*127.10 FL
8	1		*FRONT RIGHT HEAD LAMP	Cracked	680.70 FL	*680.70 FL
9	1		*FRONT RIGHT FENDER	Bent	1,180.50 FL	*578.60 FL
10	1		*FRONT RIGHT FENDER INNER COWLING	Cut	211.50 FL	*211.50 FL
11	1		*FRONT RIGHT FENDER LAMP	Serviceable	76.30 FL	*- FL
12	1		*FRONT RIGHT DOOR PANEL	Repair	1,465.20 FL	*- FL
13	1		*FRONT ABS BRAKE PUMP MODULE ASSY	Serviceable	3,800.10 FL	*- FL
14	1		*FRONT RIGHT WATER TANK	Deformed	89.70 FL	*89.70 FL
15	1		*FRONT RIGHT SUSPENSION ASSY	Bent	882.30 FL	*488.90 FL
16	1		*FRONT RIGHT LOWER ARM	Bent	420.40 FL	*381.90 FL
17	1		*FRONT RIGHT WHEEL HUB BEARING	Bent	279.40 FL	*182.50 FL
18	1		*FRONT RIGHT KNUCKLE ARM	Bent	432.20 FL	*329.70 FL
19	1		*FRONT STABILIZER BAR	Serviceable	280.30 FL	*- FL
20	1		*FRONT RIGHT STABILIZER LINK	Serviceable	181.50 FL	*- FL
21	1		*FRONT RIGHT QUARTER GLASS	Serviceable	262.30 FL	*- FL
22	1		*FRONT RIGHT BRAKE SENSOR	Serviceable	360.80 FL	*- FL
23	1		*FRONT BONET	Serviceable	1,123.70 FL	*- FL
24	1		*FRONT WHEEL HOUSE	Bent	783.40 FL	*410.80 FL
25	1		*BONNET CHROME GRILLE	Serviceable	395.60 FL	*- FL
26	2		*BONNET HINGE	Serviceable	335.60 FL	*- FL
27	1		*FRONT POWER STEERING RACK AND PINION ASSY	Serviceable	3,880.50 FL	*- FL
28	1		*FRONT ENGINE CROSS MEMBER	Serviceable	2,550.20 FL	*- FL
29	1		*FRONT RIGHT DRIVE SHAFT ASSY	Serviceable	1,868.30 FL	*- FL
30	1		*FRONT LEFT ENGINE MOUNTING	Serviceable	388.70 FL	*- FL
31	1		*FRONT RIGHT ENGINE MOUNTING	Serviceable	388.70 FL	*- FL
32	1		*FRONT BUMPER REINFORCEMENT	Bent	387.90 FL	*295.20 FL
33	1		*FRONT WIPER TANK MOTOR	Serviceable	160.80 FL	*- FL
34	1		*RADIATOR SPARE TANK	Serviceable	275.00 FL	*- FL
35	10		*FRONT BUMPER CLIPS	Necessary	50.00 FS	*50.00 FS
36	2		*FRONT BUMPER LEFT FOG LAMP GARNISH CLIPS	Not Necessary	10.00 FS	*- FS
37	2		*FRONT BUMPER RIGHT FOG LAMP GARNISH CLIPS	Not Necessary	10.00 FS	*- FS
38	4		*FRONT GRILLE CLIPS	Necessary	20.00 FS	*20.00 FS
39	1		*FRONT RIGHT SPORT RIM	Scratched	750.00 FS	*300.00 FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
40	1		*FRONT RIGHT TYRE	Not Necessary	350.00 FS	*- FS
41	1		*FRONT RIGHT FENDER INNER COWLING CLIPS (6PCS)	Necessary	20.00 FS	*20.00 FS
42	1		*RADIATOR COOLANT	Not Necessary	80.00 FS	*- FS
43	1		*AIRCON GAS	Necessary	80.00 FS	*60.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

	Sub Total (S\$)	26,041.10	4,867.10
- List Item Discount on L Items 25.00/25.00% (S\$)	6,167.78	1,104.28	
Total Parts (S\$)	19,873.32	3,762.82	

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND INSTALL FRONT ENGINE MOUNTING TO FACILITATE THE REPAIR	New	350.00	0.00
2	TO REMOVE AND INSTALL FRONT ENGINE ASSY TO FACILITATE THE REPAIR	New	350.00	0.00
3	TO REMOVE AND INSTALL FRONT ENGINE CROSS MEMBER TO FACILITATE THE REPAIR	New	350.00	0.00
4	TO REMOVE AND INSTALL FRONT POWER STEERING ASSY TO FACILITATE THE REPAIR	New	250.00	0.00
5	TO SUPPLY POWER STEERING OIL INCLUDING TOP UP OIL	New	180.00	0.00
6	LABOUR FOR PANEL BEATING, CUT, WELD, STRAIGHTEN FRONT RIGHT AFFECTED AREA AND REPLACE ACCIDENT DAMAGE PARTS	New	1,600.00	750.00
7	TO PUTTY & SPRAY PAINTING FRONT RIGHT AND FRONT PORTION	New	1,600.00	850.00
8	TO APPLY ANTI RUST PROOFING TO FRONT RIGHT AND FRONT AFFECTED AREA	New	150.00	40.00
9	TO TRANSFER FRONT RIGHT DOOR GLASS TO NEW DOOR	New	80.00	0.00
10	TO TRANSFER FRONT RIGHT DOOR LOCK MECHANISM	New	80.00	0.00
11	TO CHECK DOOR CENTRAL LOCKING FOR FUNCTION	New	80.00	0.00
12	TO REPAIR, STRAIGHTEN AND ALIGN FRONT SUPPORT PANEL	New	180.00	0.00
13	TO BALANCE FRONT RIGHT WHEEL	New	50.00	0.00
14	TO CONDUCT WHEEL ALIGNMENT	New	80.00	60.00
15	TO REMOVE AND INSTALL FRONT RIGHT UNDER CARRIAGE PARTS	New	300.00	150.00
16	TOWING SERVICES	New	100.00	0.00
Gross Labour Cost (\$\$)			5,780.00	1,850.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >