

## Poh Kin (LKKAUTO)

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**From:** Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>  
**Sent:** Monday, 25 February 2019 9:53 AM  
**To:** Poh Kin (LKKAUTO)  
**Cc:** Admin A; Janet Tan  
**Subject:** EQ Ref: DM18HO02153, ACCIDENT INVOLVING VEHICLE NOS. GBH 5500A (OI) AND SHC 5769Y (TP) ON 10-08-2018; LKK ref : CC3/EQ18015221/Kfb3

Dear Poh Kin,

Your email below refers.

We are agreeable to \$11,232.67 (all in).

Please proceed.

Thank you.

Regards,

**Tan Wei Yin**

Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 64969882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190  
www.eqinsurance.com.sg



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**From:** Poh Kin (LKKAUTO) [mailto:pohkin@lkkauto.com]  
**Sent:** Saturday, February 23, 2019 11:40 AM  
**To:** Joel Goh <joel.goh@eqinsurance.com.sg>; Janet Tan <janet.tan@eqinsurance.com.sg>  
**Cc:** EQI PRS <EQIPRS@eqinsurance.com.sg>; Admin A <admin-a@lkkauto.com>  
**Subject:** SEEK MANDATE; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. GBH 5500A (OI) AND SHC 5769Y (TP) ON 10-08-2018; LKK ref : CC3/EQ18015221/Kfb3; EQ ref: TBA  
**Importance:** High

**WITHOUT PREJUDICE**

Your ref : TBA

Our ref : CC3/EQ18015221/Kfb3

Dear Sir/Madam,

## Poh Kin (LKKAUTO)

**From:** Poh Kin (LKKAUTO)  
**Sent:** Saturday, 23 February 2019 11:40 AM  
**To:** 'Joel Goh'; 'Janet Tan'  
**Cc:** 'eqiprs@eqinsurance.com.sg'; Admin A  
**Subject:** SEEK MANDATE; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. GBH 5500A (OI) AND SHC 5769Y (TP) ON 10-08-2018; LKK ref : CC3/EQ18015221/Kfb3; EQ ref: TBA  
**Attachments:** LKK Adjustment report.pdf; LKK Inspection report.pdf; LKK Survey photo.pdf; TP LOD\_SHC 5769Y.pdf  
**Importance:** High

### WITHOUT PREJUDICE

Your ref : TBA  
Our ref : CC3/EQ18015221/Kfb3

Dear Sir/Madam,

### **ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. GBH 5500A AND SHC 5769Y ALONG HAVELOCK ROAD ON 10/08/2018**

We refer to the above matter.

Liability: OID collided into rear of TP vehicle. Liability is down against our insured.

We did clarify with PIC the nature of the accident and they agreed to settle and aware NCD (if any) is affected.

We seek your approval to offer Third Party repairer "**Trans-Cab Auto Service Pte Ltd**" at **\$ 11,232.67(all-in).**

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 66,727.51	\$ 10,165.00 (\$9,500.00 +7% gst)
2. Loss of Rental	\$ 710.22 (7 days x \$101.46)	\$ 710.22 (7 days x \$101.46)
3. Loss of Income	\$ 350.00 (7 days x \$50.00)	\$ 350.00 (7 days x \$50.00)
4. LTA search fee	\$ 7.45	\$ 7.45
Total	\$ 67,795.18	\$ <b>11,232.67</b>

**\*\*5 days** recommendation for repair + PRI + weekends = 7 days.

Enclosed here with all the relevant documents for your perusal.

**For your approval/instruction please.**



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 13/03/2019

**THIRD PARTY DIRECT SETTLEMENT**

Vehicle No.	GBH 5500A (Insd Veh)	Your Ref. No. : DM18HO02153
	SHC 5769Y (TP Veh)	Our Ref. No. : CC3/EQI18015221/Kfb3s2
Date of Accident	17/8/2018	

Liability	100%	
Final Repair Cost	: \$ 10,165.00	(W/GST)
Loss of Income	: \$ 350.00	7 days
Rental (If any)	: \$ 710.22	7 days
Others:	: \$ 7.45	
	: \$	
	11,232.67	
Final Settlement Sum	: \$ 11,232.67	
Remarks	: PLEASE SEND THE CHEQUE PAYMENT TO TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111	

**Payment Instruction: Payee's Breakdown**

1)	TRANS-CAB AUTO SERVICES PTE LTD	: \$ 11,232.67
		: \$

NUR SHAQILAH  
LKK Auto Consultants Pte Ltd

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1808-142

Your Ref : GBH5500A

Date : 27.September 2018

**EQ INSURANCE LIMITED**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHC5769Y AND GBH5500A ON 17/08/18 11:50 AM ALONG  
HAVELOCK ROAD SLIP ROAD TOWARDS LOWER DELTA ROAD**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	10,165.00
2.	Loss of Rental for <u>7</u> days @ \$ <u>101.46</u> per day	\$	710.22
3.	Loss of Income for <u>7</u> days @ \$ <u>50</u> per day	\$	350.00
4.	LTA Search Fee	\$	7.45
5.	Survey Fee	\$	0.00
	Total	\$	11,232.67

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

**Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.**

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to [claims@transcab.com.sg](mailto:claims@transcab.com.sg) (6603 1259)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/EQ118015221/Kfb3

23<sup>th</sup> August 2018

**LBE ELECTRICAL ENGINEERING PTE LTD**  
19 TUAS VIEW CIRCUIT,  
Singapore 637571.

Dear Sir/Madam,

**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. GBH 5500A AND SHC 5769Y ALONG CTE ON 17.08.2018.**

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Poh Kin, Chong  
Case Handler  
DID: 6841 2132  
FAX: 6741 4108  
Email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)

c.c. *EQ INSURANCE COMPANY LIMITED*  
*(Motor Claims Dept)*

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

**Authorization To Act**

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHC5769Y and GBH5500A along HAVELOCK ROAD SLIP ROAD TOWARDS LOWER DELTA ROAD on 17/08/18 11:50 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 27 (day) of September 2018

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan  
General Manager

**TRANS-CAB SERVICES PTE LTD**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6281 1400

Co./GST Reg. No. 200303878K

**Authorization To Act**I, Neo Aik Hoe (Hirer), S 1267127 Z (NRIC no.)

hereby authorize Trans-cab Services Pte Ltd to act on my behalf to claim

for my loss of earnings for the accident involving SHC 5769 Y andGBH 55004 along Havelock Rd Slip Rd Toward Lower delta Rd.on \_\_\_\_\_ at 1150 hrs.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 17 day of AUG 2018

(Hirer's signature)

Name:- Neo Aik HoeNRIC Number:- S 1267127 ZAddress: 81K 673 B Edgefield Plains# 16-557 S ( 822672 )

**Trans-Cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

**Tax Invoice / Debit Note**

<b>TO:</b> <b>EQ INSURANCE COMPANY LIMITED</b> 5 Maxwell Road #17-00 Tower Block, MND Complex 069110 Singapore  ATTENTION:	<b>INVOICE NO.</b> : INV1809-155 <b>DATE</b> : 27. September 2018 <b>REFERENCE NO</b> : AAD1808-142 <b>TERMS</b> : <b>DUE DATE</b> : 27. September 2018 <b>PAGE</b> : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHC5769Y; DOA 17.08.18 (LUMP SUM-18)	1	10,165.00	10,165.00

**Total SGD Excl. GST : 9,500.00****7% GST : 665.00****Total SGD Incl. GST : 10,165.00****\*\*\*\* TEN THOUSAND ONE HUNDRED SIXTY FIVE SGD ONLY \*\*\*\***

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

**E. & O. E.****THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**



**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

27 September, 2018

To Whom It May Concern

Dear Sir / Madam,

Accident on 17/08/18 11:50 AM at HAVELOCK ROAD SLIP ROAD TOWARDS LOWER DELTA ROAD

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHC5769Y. The taxi was hired to NEO AIK HOE a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$101.46 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

17-08-2018

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
<b>Accident No.</b>	AAD1808-142	<b>Accident Date</b> 17-08-2018
17/8/2018 14:45	24/8/2018 15:30	SHC5769Y

Yours Faithfully,

**Trans-Cab Services Pte Ltd**



**Jasmine Tan**

**General Manager**

8/17/2018

> Back to OneMotoring

Land Transport Authority

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Receipt

Print Date/Time : 17 Aug 2018 / 17:51:45  
Receipt Date/Time : 17 Aug 2018 / 17:51:45

# Tax Invoice/Receipt

Receipt No. : ITNET-00000-180817-001823

Previous Receipt No. :

S/N Item Description/  
Business Transaction Reference  
No.

Result of Insurance Enquiry - FV2473T / AAD1808-138 / SHC58389  
As at 17 Aug 2018/09:05:00  
Insurance Co: NTUC INCOME INS CO-OP LTD  
1 Insurance Enquiry - FV2473T  
Enquiry Fee  
20180817175011457387

Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
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7.00	0.49	7.49
7.00	0.49	7.49

Sub-Total

Result of Insurance Enquiry - SLL2906T / AAD1808-135 / SHF0627R  
As at 16 Aug 2018/16:45:00  
Insurance Co: LIBERTY INS P L  
2 Insurance Enquiry - SLL2906T  
Enquiry Fee  
20180817175011499538

7.00	0.49	7.49
7.00	0.49	7.49

Sub-Total

Result of Insurance Enquiry - YM2346A / SHB7978C / AAD1808-146  
As at 17 Aug 2018/16:00:00  
Insurance Co: ERGO INSURANCE PTE. LTD.  
3 Insurance Enquiry - YM2346A  
Enquiry Fee  
20180817175011577892

7.00	0.49	7.49
7.00	0.49	7.49

Sub-Total

Result of Insurance Enquiry - GBH5500A / AAD1808-142 / SHC57694  
As at 17 Aug 2018/11:50:00  
Insurance Co: EQ INSURANCE COMPANY LTD  
4 Insurance Enquiry - GBH5500A  
Enquiry Fee  
20180817175011771795

7.00	0.49	7.49
7.00	0.49	7.49
28.00	1.96	

Sub-Total

Total Before Rounding  
Rounding Difference  
Total Amount Payable

\$ 7.49

Paid By

xxxxxxxxxxxx5043

Credit Card:  
Visa/MasterCard

Total

Cash Change

Tendered Amount

Excess Refundable Amount