

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 2 March 2021 9:14 AM
To: 'Foo Chit Yan (Auto Svcs/Claims & IA/Claims & IA)'
Subject: RE: OUR REF: BUS/07/18/7022; YOUR REF: CC4/ASM18015200/T1wb3; ACCIDENT INVOLVING SMB1399D & SLC1076S ON 19.07.18 ALONG WOODLANDS AVE 3
Attachments: DS FORM_SMB1399D.pdf; ATA_SMB1399D.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Foo Chit Yan (Auto Svcs/Claims & IA/Claims & IA) <FooChitYan@smrt.com.sg>
Sent: Monday, 1 March 2021 10:32 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: OUR REF: BUS/07/18/7022; YOUR REF: CC4/ASM18015200/T1wb3; ACCIDENT INVOLVING SMB1399D & SLC1076S ON 19.07.18 ALONG WOODLANDS AVE 3

Without Prejudice

Dear Hsiao Tong,

We refer to your email dated 27.02.21

We are pleased to accept your offer \$830.00 in settlement of your claim.

Please forward a copy of your discharge voucher to us. We will sign and return the attached discharge voucher upon receipt.

Kind Regards,

Jimmy Foo
Claims and Insurance Agency
Direct line +65 6556 3521 | ChitYan@smrt.com.sg
6 Ang Mo Kio Street 62
Singapore 569140



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: 27 February 2021 13:44
To: Foo Chit Yan (Auto Svcs/Claims & IA/Claims & IA) <FooChitYan@smrt.com.sg>
Subject: Re: OUR REF: BUS/07/18/7022; YOUR REF: CC4/ASM18015200/T1wb3; ACCIDENT INVOLVING SMB1399D & SLC1076S ON 19.07.18 ALONG WOODLANDS AVE 3

Without Prejudice

Hi Jimmy,

We refer to the above matter.

We propose settlement at a global sum of **\$830.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Foo Chit Yan (Auto Svcs/Claims & IA/Claims & IA) <FooChitYan@smrt.com.sg>
Sent: Friday, 26 February 2021 11:55 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: OUR REF: BUS/07/18/7022; YOUR REF: CC4/ASM18015200/T1wb3; ACCIDENT INVOLVING SMB1399D & SLC1076S ON 19.07.18 ALONG WOODLANDS AVE 3

Without Prejudice

Dear Hsiao Tong,

We refer to your email dated 16.02.21.

Without any admission of liability, we are prepared to counter propose our client's losses \$850.00 in full and final settlement as follow:

} Cost of Repair:
Loss of Use: \$850.00
LTA receipt: (Global Sum)

Total: \$850.00

Kindly let us hear from you soon

Kind Regards,

Jimmy Foo
Claims and Insurance Agency
Direct line +65 6556 3521 | ChitYan@smrt.com.sg
6 Ang Mo Kio Street 62
Singapore 569140



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: 16 February 2021 11:21
To: Foo Chit Yan (Auto Svcs/Claims & IA/Claims & IA) <FooChitYan@smrt.com.sg>
Cc: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <TanWeiTeck@smrt.com.sg>; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <ChanSiauChin@smrt.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF: BUS/07/18/7022; YOUR REF: CC4/ASM18015200/T1wb3; ACCIDENT INVOLVING SMB1399D & SLC1076S ON 19.07.18 ALONG WOODLANDS AVE 3

Without Prejudice

Hi Jimmy,

We refer to the above matter.

We propose settlement at a global sum of **\$800.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 30 July 2020 10:30 AM

To: Foo Chit Yan (Auto Svcs/Claims & IA/Claims & IA/Buses) <FooChitYan@smrt.com.sg>

Cc: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <TanWeiTeck@smrt.com.sg>; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <ChanSiauChin@smrt.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: BUS/07/18/7022; YOUR REF: CC4/ASM18015200/T1wb3; ACCIDENT INVOLVING SMB1399D & SLC1076S ON 19.07.18 ALONG WOODLANDS AVE 3

Without Prejudice

Hi Jimmy,

Thank you for your email.

We will get back to you asap.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Foo Chit Yan (Auto Svcs/Claims & IA/Claims & IA/Buses) <FooChitYan@smrt.com.sg>

Sent: Wednesday, 29 July 2020 5:05 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <TanWeiTeck@smrt.com.sg>; Karen Chan Siau Chin

(Auto Svcs/Claims & IA/Claims & IA/Buses) <ChanSiauChin@smrt.com.sg>

Subject: OUR REF: BUS/07/18/7022; YOUR REF: CC4/ASM18015200/T1hb3; ACCIDENT INVOLVING SMB1399D & SLC1076S ON 19.07.18 ALONG WOODLANDS AVE 3

Without Prejudice

Dear Hsiao Tong,

We refer to your email dated 17.12.18 between yourself and Ms. Audrey.

Please let us have a copy of your insured's video footage as mentioned in the email to support your basis that our client changed lane while your insured was moving straight.

Kindly let us hear from you soon

Kind Regards,

Jimmy Foo
Claims and Insurance Agency
Direct line +65 6556 3521 | ChitYan@smrt.com.sg
6 Ang Mo Kio Street 62
Singapore 569140

