

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Monday, 17 December, 2018 3:09 PM  
**To:** audrey@smrt.com.sg  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: LOD to AXA - SMRT BUS/07/18/7022/AW - Accident involving SMB1399D and SLC1076S on 19 July 2018 along Woodlands Avenue 3 LKK REF CC4/ASM18015200/T1hb3  
**Attachments:** img-Z07120202-0001.pdf; STATEMENT.pdf

Without Prejudice

Dear Audrey,

We refer to your below email.

Please be informed that our Insured insisted that it was your client who cut into his lane (please see attached statement).

As such, we are currently pending for a copy of our Insured's video footage to prove his statement.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** Shu Pei (LKKAUTO)  
**Sent:** Friday, 7 December, 2018 2:33 PM  
**To:** audrey@smrt.com.sg  
**Cc:** Admin A; Vic (LKKAUTO); Vivian Lau (LKKAUTO); SG AXA Insurance SM Changi Travel Services Pte Ltd; CHAN Kian Chuan  
**Subject:** FW: LOD to AXA - SMRT BUS/07/18/7022/AW - Accident involving SMB1399D and SLC1076S on 19 July 2018 along Woodlands Avenue 3  
**Importance:** High

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/ASM18015200/T1hb3	Vic

*To check availability of the case handler, you may contact the undersigned*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses) <[audrey@smrt.com.sg](mailto:audrey@smrt.com.sg)>

**Sent:** Friday, 7 December 2018 12:15 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Bevan Lim (LKK Auto) <[bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com)>

**Cc:** SG AXA Insurance SM Changi Travel Services Pte Ltd <[cts@axa.com.sg](mailto:cts@axa.com.sg)>; kianchuan.chan (<[kianchuan.chan@axa.com.sg](mailto:kianchuan.chan@axa.com.sg)> <[kianchuan.chan@axa.com.sg](mailto:kianchuan.chan@axa.com.sg)>

**Subject:** LOD to AXA - SMRT BUS/07/18/7022/AW - Accident involving SMB1399D and SLC1076S on 19 July 2018 along Woodlands Avenue 3

**Importance:** High

SMRT Ref : BUS/07/18/7022/AW

AXA Ref : SLC1076S

Dear AXA c/o LKK,

We claim on behalf of SMRT BUSES LTD, owner of the vehicle registration number SMB1399D. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$ 527
Loss of Use (1 Day x \$350, 18 metres Bendy Bus)	\$ 350
LTA search fee	\$ 7
Total	\$ 884

We enclose the following documents,

- Repair Invoice
- LTA Search
- GIA report
- Survey Report and Bus Photos to be furnished by AXA's own appointed surveyor LKK.
- CCTV Faulty, No Footage available.

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT BUSES LTD.

**Audrey Woo** | DID : 6556 3521 | FAX : 6368 7421 | Email : [audrey@smrt.com.sg](mailto:audrey@smrt.com.sg) | Claims  
Department | SMRT BUSES LTD | 6 Ang Mo Kio Street 62 Singapore 569140

