

## Vic (LKKAuto)

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**From:** Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses) <audrey@smrt.com.sg>  
**Sent:** Friday, 7 December, 2018 12:15 PM  
**To:** Admin A; Vivian Lau (LKKAuto); Bevan Lim (LKK Auto)  
**Cc:** SG AXA Insurance SM Changi Travel Services Pte Ltd; kianchuan.chan (kianchuan.chan@axa.com.sg)  
**Subject:** LOD to AXA - SMRT BUS/07/18/7022/AW - Accident involving SMB1399D and SLC1076S on 19 July 2018 along Woodlands Avenue 3  
**Attachments:** img-Z07120202-0001.pdf  
**Importance:** High

SMRT Ref : BUS/07/18/7022/AW  
AXA Ref : SLC1076S

Dear AXA c/o LKK,

We claim on behalf of SMRT BUSES LTD, owner of the vehicle registration number SMB1399D. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$ 527
Loss of Use (1 Day x \$350, 18 metres Bendy Bus)	\$ 350
LTA search fee	\$ 7
<b>Total</b>	<b>\$ 884</b>

We enclose the following documents,

- Repair Invoice
- LTA Search
- GIA report
- Survey Report and Bus Photos to be furnished by AXA's own appointed surveyor LKK.
- CCTV Faulty, No Footage available.

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT BUSES LTD.

**Audrey Woo** | DID : 6556 3521 | FAX : 6368 7421 | Email : [audrey@smrt.com.sg](mailto:audrey@smrt.com.sg) | Claims Department | SMRT BUSES LTD | 6 Ang Mo Kio Street 62 Singapore 569140

