

(05/2018)

INS. CASE OWNER:

Richard

CC ASM  
AXA1801

5198, 4eb3/4

LKK:

IDAC:

Surveyor:

JCS

DOI:

ASSIGNMENT

21/8/18

Date / Time:

21/8/18

Registered in Merimen:

Pre-assign / CCU / FTE

SJK 8916D



Insured Vehicle No.:

Name of Insured:

TAN LHOON KHIMB. DOMARD

Insured Tel No.:

HP:

Excess Sec II : \$5

D.O.A.:

18/8/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: LEE KHOO JIE BRANDON

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

S8MOOSQT / 64511

Policy No.:

GA034897

Make / Model:

LUVON

Place of Accident:

TAN RIVERUNE VR 2

Pnnh60v KO

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SJK 8916D



INSRS:

WSP:

Tel:

Liability:

RMKS:

Specialist



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

21/8/18  
Pshar

SJK 8916D - 4

SJK 8916D - 4

\* Smoked alarm

28-8-2018

CALLED DID NO RESPONSE. LETTER SENT TO OI.

Email wsp latency (same).

RECEIVED 2 13 11 2018

STAGE

DATE / PIC

Non-Reporting hr (1st):

Non-Reporting hr (2nd):

Non-Reporting hr (Final):

Notification hr (if non-pickup):

Call OI:

10492 12.9.18

After call hr to OI:

Documentation Check List: Handler Typist

Notification hr (if non-pickup)

After call hr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

Confirm by:

JCS

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

PIF \$54,525.60

( 4 days) Reduction:

6. %

Email

Call

FINAL SETTLEMENT

Date/Time: 31-11-18

Confirm with: RENE

Email

Call

Final Liability:

100

(Agreed / Assessed) BOLA S/N No. : 21

Repair Cost:

w/LOI: \$59,842.39

DID RENE ENDED TO.

Loss of Rental (LOR):

\$5 -

( 5 days)

Loss of Use (LOU):

\$5,500.00

(\$ 60 x 5 days)

Loss of Income (LOI):

\$5 -

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LO

(Tick only one)

GIA/LTA Search

\$52.00

Medical:

\$5 -

Disbursement:

\$5 -

(e.g. Tow/ Independent)

Legal Cost

\$5 -

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: 4300

Total:

\$55,144.39

Global Sum \$5:

FINAL PAYMENT

Date/Time: 01.12.18

Confirm with: RENE

Email

Call

Payee 1:

\$55,144.39

Name 1:

SPECIALISTS MOTOR PTE LTD

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

**ASSIGNMENT**

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SKU 2547Kat Workshop m/s: Specialist 2pm

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 113K

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR-Seen: ✓ Consistent? : Yes or NoEst. Repairs: 4 days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

LA 78947  
Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SKU 2547K Yr Regn: 14/7.15Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /Truck / Trailer or CAMake: Mer Benz C180 c.c. 1800Colour: ling A/C: Insured / Std / NI / NASp. Reading: 38168 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: WDD 2050402 R 075355Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / SRim / STD A/Rim orTyre Size: F: 225/50 R17

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 6 mmL/Bal. 6 mmD.O.A. 18/8/18

Survey held at \_\_\_\_\_

Rear

R/Bal. 6 mmL/Bal. 6 mmD.O.I. 24/8/18Des. of Damages: Front / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

no second hand parts

PIP: \$4525.00 (Red: +7,115.90 (1/1))

Date/Time, File Pass to?

☐ : Preli. Report

Days Of Repair: \_\_\_\_\_

1)

☐ : Final Report

Resurvey No. of Trip: \_\_\_\_\_

Date/Time, File Return to?

2)

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)☐ : Interview (\$ \_\_\_\_\_)☐ : Tech. Invs (\$ \_\_\_\_\_)☐ : Weekend (\$ \_\_\_\_\_)

Survey Fee:

Transportation:

Photos

Others

TOTAL

Report Format : \_\_\_\_\_

Lump Sum / I.B.I: (\$ \_\_\_\_\_)



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18015198/eb3

8 SHENTON WAY #24-01  
AXA TOWERS SINGAPORE 068811

Date : 21-08-2018



Code : ASM

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJK 8916D	Veh. Inspected	SKU 2547K
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	21/08/2018

## 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

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## 5. General Information

Accident Date	18/08/2018	Inspection Date	
Survey held at	SPECIALISTS MOTOR PTE LTD BLK 3018A UBI ROAD 1 #01-24-26 SINGAPORE 408711		

## 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

# SPECIALISTS MOTOR PTE LTD

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711

Tel: 67472112 (5 lines) Fax: 67438032

Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

SM/SKU2547K/18008122

20<sup>th</sup> August 2018

The Manager  
Motor Claim Department  
AXA Insurance Pte Ltd  
8 Shenton Way,  
#27-01 AXA Tower  
Singapore 068811

not Allowed  
to take photo before pay.  
24/8/18  
4 day  
P/P \$4525.60/2

Date of Accident : 18<sup>th</sup> August 2018

Location : Junction of Rivervale Drive & Punggol Road

Third Party Claim Vehicle No : SJK 8916 D

Repair Cost For Vehicle No : SKU 2547 K Mercedes C180

\$4525.60

Estimate Supply of Parts & Labours *negotiation*

No.	Particulars	Qty	Price	Amounts
1	Rear bumper fascia D.S	1	1,687.00	\$ 1,687.00
2	Rear bumper clips <i>new</i>	1 set	12.00	\$ 12.00
3	Rear bumper side retainer L&RH <i>new</i>	2	52.00	\$ 104.00
4	Rear bumper lower lip D.S	1	215.00	\$ 215.00
5	Rear bumper towing cover <i>new</i>	1	64.00	\$ 64.00
6	Rear bumper reinforcement beam <i>new</i>	1	632.00	\$ 632.00
7	Rear bumper parking sensor <i>shed</i>	4	282.00	\$ 1,128.00
8	Rear bumper chrome L&RH <i>new</i>	2	92.00	\$ 184.00
9	Rear bumper chrome centre <i>new</i>	1	247.00	\$ 247.00
10	Rear bumper dust cover RH & centre <i>new</i>	2	87.00	\$ 174.00
11	Rear bumper inner bracket L&RH <i>new</i>	2	34.00	\$ 68.00
12	Rear bumper lower bracket <i>new</i>	1	35.00	\$ 35.00
13	Rear bumper bracket L&RH <i>new</i>	2	58.00	\$ 116.00
14	Tail lamp L&RH <i>new</i>	2	732.00	\$ 1,464.00
15	Rear end panel <i>new</i>	1	1,372.00	\$ 1,372.00
16	Rear boot w/strip <i>new</i>	1	178.00	\$ 178.00
17	Rear bumper lower flash guard <i>new</i>	1	108.00	\$ 108.00
18	Rear end panel sealer (s/net) <i>new</i>	1	180.00	\$ 180.00
				\$ 7,968.00

*50% 10%* *3319*

*P-3484*  
*less 10%*  
*3135.60*

## SPECIALISTS MOTOR PTE LTD

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711

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Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

SM/SKU2547K/18008122

20<sup>th</sup> August 2018

Balance b/f \$ 7,968.00

### Labour Charges :-

	<u>Amounts</u>
Cut out, renew, knocking & welding rear end panel, rear bumper reinforcement beam, rear bumper fascia, remove & install all damage parts, straighten & re-align body	\$ 1,800.00 580
Spray painting on damage parts	\$ 1,400.00 680
Tuff-kote on damage parts	\$ 40.00 x
Remove & refix, diagnostic & reset rear bumper sensor	\$ 280.00 100
Check all lighting after repairs	\$ 65.00 30

Labour Charge \$ 3,585.00

Total Amount \$11,553.00 1390

GST will be reflected in the final bills.

Notes : -Please inform us within 14 days, from the date of this letter, in the event that the owner/driver is in breach of its policy with your company, failing which we shall hold your company liable for all costs of repairs, loss of use and storage.

LKK Auto Consultants hence notify

the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## SPECIALISTS MOTOR PTE LTD

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711

Tel: 67472112 (5 lines) Fax: 67438032

Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

SM/SKU2547K/18008122

07<sup>th</sup> September 2018

The Manager  
Motor Claim Department  
AXA Insurance Pte Ltd  
8 Shenton Way,  
#27-01 AXA Tower  
Singapore 068811

Date of Accident : 18<sup>th</sup> August 2018

Location : Junction of Rivervale Drive & Punggol Road

Third Party Claim Vehicle No : SJK 8916 D

Repair Cost For Vehicle No : SKU 2547 K Mercedes C180

### Supplementary Supply of Parts & Labours

<u>No.</u>	<u>Particulars</u>	<u>Qty</u>	<u>Price</u>	<u>Amounts</u>
1	Rear floor end cover	CM 1	55.00	\$ 55.00
2	Rear bumper centre cover	CM 1	110.00	\$ 110.00
				\$ 165.00

GST will be reflected in the final bills.

# SPECIALISTS MOTOR PTE LTD

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711

Tel: 67472112 (5 lines) Fax: 67438032

Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

SM/SKU2547K/18008122

20<sup>th</sup> August 2018

The Manager  
Motor Claim Department  
AXA Insurance Pte Ltd  
8 Shenton Way,  
#27-01 AXA Tower  
Singapore 068811

not Allowed  
take photo before party.  
24/8/18  
4 Lg.  
p/p 2

Date of Accident : 18<sup>th</sup> August 2018  
Location : Junction of Rivervale Drive & Punggol Road  
Third Party Claim Vehicle No : SJK 8916 D  
Repair Cost For Vehicle No : SKU 2547 K Mercedes C180

Estimate Supply of Parts & Labours *net item*

No.	Particulars	Qty	Price	Amounts
1	Rear bumper fascia <i>D.S</i>	1	1,687.00	\$ 1,687.00
2	Rear bumper clips <i>rec</i>	1 set	12.00	\$ 12.00
3	Rear bumper side retainer L&RH <i>but</i>	2	52.00	\$ 104.00
4	Rear bumper lower lip <i>D.S</i>	1	215.00	\$ 215.00
5	Rear bumper towing cover <i>7m1</i>	1	64.00	\$ 64.00
6	Rear bumper reinforcement beam	1	632.00	\$ 632.00
7	Rear bumper parking sensor	4	282.00	\$ 1,128.00
8	Rear bumper chrome L&RH <i>rec</i>	2	92.00	\$ 184.00
9	Rear bumper chrome centre <i>one</i>	1	247.00	\$ 247.00
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18	Rear end panel sealer (s/net) <i>11</i>	1	180.00	\$ 180.00
				<u>\$ 7,968.00</u>

50%?

## SPECIALISTS MOTOR PTE LTD

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711

Tel: 67472112 (5 lines) Fax: 67438032

Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

SM/SKU2547K/18008122

20<sup>th</sup> August 2018

Balance b/f \$ 7,968.00

### Labour Charges :-

### Amounts

Cut out, renew, knocking & welding rear end panel, rear bumper reinforcement beam, rear bumper fascia, remove & install all damage parts, straighten & re-align body

\$ 1,800.00

Spray painting on damage parts

\$ 1,400.00

Tuff-kote on damage parts

\$ 40.00

Remove & refix, diagnostic & reset rear bumper sensor

\$ 280.00

Check all lighting after repairs

\$ 65.00

Labour Charge

\$ 3,585.00

Total Amount

\$11,553.00

GST will be reflected in the final bills.

Notes : -Please inform us within 14 days, from the date of this letter, in the event that the owner/driver is in breach of its policy with your company, failing which we shall hold your company liable for all costs of repairs, loss of use and storage.

LKK Auto Consultants hence notify the Repairer of the following:

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- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	2640E
<b>Vehicle Details</b>	
Vehicle No.:	SKU2547K
Vehicle to be Exported:	No
Intended De-registration Date:	24 Aug 2018
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	C180 AVANTGARDE (R17 LED)
Primary Colour:	Grey
Manufacturing Year:	2015
Engine No.:	27491030390516
Chassis No.:	WDD2050402R075355
Maximum Power Output:	115.0 kW (154 bhp)
Open Market Value:	\$35,294.00
Original Registration Date:	14 Jul 2015
First Registration Date:	14 Jul 2015
Transfer Count:	0
Actual ARF Paid:	\$36,412.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	13 Jul 2025
PARF Rebate Amount:	\$27,309.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	13 Jul 2025
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$75,002.00
COE Rebate Amount:	\$51,638.00
<b>Total Rebate Amount:</b>	<b>\$78,947.00</b>

The information contained herein is correct as at 24 Aug 2018

OK



### Post an Advertisement

Sell it yourself! Advertise it at just

**\$58 until it's SOLD!**

[Post an Ad](#)
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[Ways of Selling](#)

### New 5 Year COE Renewal Toyota Vios 1.5A



\$2000 Downpayment! Monthly  
\$488 Onwards! Lowest 3.68%  
P.A. @ GV Cars Financing!  
GV Credit Pte Ltd StarAd


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[Sort by](#)

22 vehicles

Mercedes-Benz c180

[Advertiser](#)

Make Model Price Depreciation Reg Date Eng Cap Mil

#### Search Selection

Mercedes-Benz c180

Any

Any

2015

Any



#### Mercedes-Benz C-Class C180 Avantgarde

\$123,800

\$14,850 /yr

02-Oct-2015

1,595 cc

39

1 Owner Only. Low Depreciation New Model. Agent Maintained. Showroom Condition, Accident Free, Low Down Payment! Loan Available! Please Call Or Visit Us Now For Further Deta...

Posted: 24-Aug-2018 Tags: 2015 Mercedes-Benz C180, Mercedes-Benz C180, Mercedes-Benz, C180, Used Mercedes-Benz



#### Mercedes-Benz C-Class C180 Avantgarde

\$107,800

\$14,740 /yr

02-Jan-2015

1,595 cc

10% Down Payment Powerful Yet Fuel Efficient, Empowered By Blue Efficiency Technology. Prestige Condition, As Good Shelter With Daily Meticulous Grooming. High Trade-In/Fle...

Atlantic Automobile Pte Ltd

Posted: 24-Aug-2018 Tags: 2015 Mercedes-Benz C180, Mercedes-Benz C180, Mercedes-Benz, C180, Used Mercedes-Benz



#### Mercedes-Benz C-Class C180 Avantgarde

\$125,800

\$14,850 /yr

18-Nov-2015

1,595 cc

57

Mercedes Benz C180 That Look Exudes Stylish And Elegance, Offering You Enormous Power, Help Fuel Efficiency, Fantas Handling, Cycle And Carriage Unit With Full Service Records And...

Atlantic Automobile Pte Ltd

Posted: 24-Aug-2018 Tags: 2015 Mercedes-Benz C180, Mercedes-Benz C180, Mercedes-Benz, C180, Used Mercedes-Benz



#### Mercedes-Benz C-Class C180 Avantgarde

\$114,500

\$14,910 /yr

06-Apr-2015

1,595 cc

57

Pristine Black With Beautiful Interior, Full C&C Service Since Day 1, 100% Genuine Mileage! Very Well Maintained By Pre Brand New Road Tax! 20% Down Payment, Trade In Welcome,...

Atlantic Automobile Pte Ltd

Posted: 24-Aug-2018 Tags: 2015 Mercedes-Benz C180, Mercedes-Benz C180, Mercedes-Benz, C180, Used Mercedes-Benz

[Compare](#)



## MANDATE REQUEST FOR S8M00SQT

Type

 Question

Message

Liability: Insured rear ended third party vehicle. Spoken to insured and he aware that his NCD is affected and AXA to settle at best. Settlement: Repair Cost : \$4,842.39 (w/GST) Loss of Use: \$300.00 (5days x \$60) LTA Search: \$2.00 Total: \$5,144.39 Immediate Advice with Mandate and marked estimate uploaded for your easy reference. Please kindly let us have your approval / instruction if any. Thank you - Asher Sng (19/10/2018)

Reply



## Re:MANDATE REQUEST FOR S8M00SQT

Type

🔗 Question

Message

Hi LKK, pls proceed as per mandate. Thank you.

Reply

# SPECIALISTS MOTOR PTE LTD

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711

Tel: 67472112 (5 lines) Fax: 67438032

Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

SM/SKU2547K/1808122

LK - Marcus

10<sup>th</sup> September 2018

WITHOUT PREJUDICE

The Manager  
Motor Claim Dept.  
AXA Insurance Pte Ltd  
8 Shenton Way,  
#27-01 AXA Tower  
Singapore 068811

**RE: ACCIDENT INVOLVING VEHICLES SKU 2547 K AND SJK 8916 D ON 18<sup>TH</sup> AUGUST 2018 AT 2035 HRS AT JUNCTION OF RIVERVALE DRIVE & PUNGGOL ROAD**

Dear Sirs,

We refer to the above matter.

Our Client Bak Soo Ha the registered owner of SKU 2547 K.

You are the insurer of motor vehicle no. SJK 8916 D, which was involved in the above accident. Please be informed that the collision was caused by the negligent owner/driver of the motor vehicle no. SJK 8916 D, in consequence of which our client has suffered damages and consequential loss.

Attached a few documents for your reference:

- a) Repair bill
- b) GIA report & LTA search
- c) An authorisation letter from the owner (SKU 2547 K)

We are claiming as follows: -

LTA search	S\$ 2.00
Repair cost	S\$ 4,842.39
Loss of use	S\$ 400.00
	<hr/>
	S\$ 5,244.39

Dollar: Five Thousand Two Hundred Forty Four And Cents Thirty Nine Only.

Kindly let us know whether you are prepare to settle the claim within the next ten (10) days from the date herewith.

Please remit the cheque in favour to "Specialists Motor Pte Ltd" as soon as possible.

Thank you,

Yours faithfully,

Karen Ong



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62563312

12 SEPT 2018

**TAN CHOON KHIANG DONALD**  
BLK 213 SERANGOON AVENUE 4  
#15-66  
SINGAPORE 550213

Dear Sir/ Mdm

**OUR REF : CC4/ASM18015198/Ueb3**  
**YOUR REF : SJK 8916D**  
**ACCIDENT INVOLVING SJK 8916D AND SKU 2547K ALONG JUNCTION RIVERVALE DRIVE & PUNGGOL RD ON 18/08/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s SPECIALISTS MOTOR PTE LTD acting on behalf of the owner of SKU 2547K against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had rear ended Third Party vehicle SKU 2547K. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62563315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Asher  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. AXA Insurance Pte Ltd (AXA)  
(Motor Claims Dept)

ACCIDENT INVOLVING VEHICLE

SKU 2547 K And SKR 5916 D on 15<sup>th</sup> August 2018 at  
2035 hrs at junction of Rivervale drive & pugol Road

Letter Of Authority And Undertaking

I/ We Bak Soo Ha (NRIC NO) S0082640E of  
6 Saraca Road Singapore 807381

the owner / driver of Vehicle No. SKU 2547 K hereby authorise your esteem  
company Specialists Motor pte ltd

as my repairer for my Damaged Vehicle involved in the above accident and to claim  
against the negligent party and/or insurance company.

I/ We hereby agreed to be bound by the following:-

1. You are authorised to use my /our name to claim against the negligent party and/or insurance company pertaining to the above accident including any other incidental losses. All payments / settlement monies shall be made in favour of your company M/S Specialists Motor pte ltd
2. All documents receive by me from third party or insurance company will be sent to your office for follow-up action.
3. Any offer of settlements by the insurer and /or negligent party will be accepted only with your concurrence and approval.
4. I/We agree to sign/execute the Discharge Receipt within 7 working days of issue of notice, by post, electronic mail, social media or text messaging, by your company.
5. If I/We fail to sign/execute the Discharge Notice after 7 working days from the Issue of notice, I/We hereby authorise your company's authorised representative to sign and execute the said Discharge Receipt on my/our behalf.
6. Throughout the process of claim, I / We will be obligated to assist and to provide your company with accurate and correct information.
7. I / We agree that I / We shall pay to your company all cost /expenses / damages incurred or suffered by you as a result of the unsuccessful recovery of the claims for the full repair cost and any other incidental cost / expenses by you on my / our behalf.
8. I / We warrant and undertake that all information and statement provided by me /us to you are true and accurate.

Thanking you in anticipation.

Yours faithfully

AP Sah

Date : 20/08/2018





redefining / insurance

CLAIM REF : S8M00SQT/  
INSURED : TAN CHOON KHIANG DONALD

DISCHARGE VOUCHER

We/I BAK SOO HA, NRIC NO. S0082640E hereby agree to accept the sum of dollars [FIVE THOUSAND ONE HUNDRED FORTY FOUR AND CENTS THIRTY NINE ONLY.] [S\$5,144.39] paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their insured or the driver of motor vehicle no. [SJK 8916D] as a result of an accident along [JUNCTION OF RIVERVALE DRIVE & PUNGGOL ROAD] on [18/08/2018] of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. [SKU 2547K].

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. [SJK 8916D] in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. [SJK 8916D].

Dated this 20<sup>th</sup> day of December 2018

Claimant's Signature

: *[Signature]* \*

NRIC no./ Company Stamp

: S 0082640E \*

Occupation/ Business

: \_\_\_\_\_

Address

: 6 Saraca Rd (807353) \*

Telephone No.

: 65-9784 8822 \*

Witness's Name

: *[Signature]*

Witness's Signature

: *[Signature]*

Witness's NRIC No.

: S7780906

# **SPECIALISTS MOTOR PTE LTD**

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711

Tel: 67472112 (5 lines) Fax: 67438032

Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

SM/SKU2547K/1808122

10<sup>th</sup> September 2018

## **TAX INVOICE**

The Manager  
Motor Claim Department  
AXA Insurance Pte Ltd  
8 Shenton Way,  
#27-01 AXA Tower  
Singapore 068811

Date of Accident : 18<sup>th</sup> August 2018

Location : Junction of Rivervale Drive & Punggol Road

Third Party Claim Vehicle No : SJK 8916 D

Repair Cost For Vehicle No : SKU 2547 K Mercedes C180

### Supply of Parts & Labours

<u>No.</u>	<u>Particulars</u>	<u>Qty</u>	<u>Price</u>	<u>Amounts</u>
1	Rear bumper fascia	1	1,687.00	\$ 1,687.00
2	Rear bumper clips	1set	12.00	\$ 12.00
3	Rear bumper side retainer L&RH	2	52.00	\$ 104.00
4	Rear bumper lower lip	1	215.00	\$ 215.00
5	Rear bumper towing cover	1	64.00	\$ 64.00
6	Rear bumper parking sensor	2	282.00	\$ 564.00
7	Rear bumper chrome L&RH	2	92.00	\$ 184.00
8	Rear bumper chrome centre	1	247.00	\$ 247.00
9	Rear bumper dust cover RH & centre	2	87.00	\$ 174.00
10	Rear bumper inner bracket L&RH	2	34.00	\$ 68.00
11	Rear floor end cover	1	55.00	\$ 55.00
12	Rear bumper centre cover	1	110.00	\$ 110.00
				\$ 3,484.00
		Less	10%	\$ 348.40
				\$ 3,135.60

## SPECIALISTS MOTOR PTE LTD

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SM/SKU2547K/1808122

10<sup>th</sup> September 2018

Balance b/f \$ 3,135.60

**Labour Charges :-**

**Amounts**

Cut out, renew, knocking & welding rear end panel, rear bumper reinforcement beam,  
rear bumper fascia, remove & install all damage parts, straighten & re-align body \$ 580.00

Spray painting on damage parts \$ 680.00

Remove & refix, diagnostic & reset rear bumper sensor \$ 100.00

Check all lighting after repairs \$ 30.00

\$ 4,525.60

Add 7% GST \$ 316.79

**Total Amount**

**\$ 4,842.39**

S/ Dollars :- Four Thousand Eight Hundred Forty Two And Cents Thirty Nine Only.

SPECIALISTS MOTOR PTE LTD

  
.....

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-18-127610

Date of Request: 20/08/2018

Your Ref No: Online Purchase

Specialists Motor Pte Ltd  
Blk 3018A Ubi Road 1  
#01-24/25/26  
Singapore 408711

Dear Sir/Madam,

Enquiry Date 20/08/2018  
Enquiry By Irene Ting Yen Hui  
TP Vehicle No. SJK8916D  
Accident Date 18/08/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJK8916D	AXA Insurance Pte Ltd	07/05/2018-06/05/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJK 8916D (Insd veh)	Model:	MERCEDES BENZ C180
	SKU 2547K (TP veh)		(A)
Date of Accident:	18/08/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	12,538.26
Final Repair Cost	:	\$	4,842.39
Loss of Use	:	\$	300.00
Rental (if any)	:	\$	
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00

	:	\$	
Final Settlement Sum	:	\$	5,144.39
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO   (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability _____ 100 _____ (%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No <input checked="" type="checkbox"/> BOLA Scenario No: _____	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____ _____			

Payment Instruction: Payee's Breakdown			
1)	SPECIALISTS MOTOR PTE LTD	:	\$ 5,144.39

JOANNE LEE KHANG MIN  
LKK Auto Consultants Pte Ltd

04/01/2019  
Date

Please attach all the supporting documents to the form. /  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18015198/Ueb3q2

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811  
ATTN:RICHARD ANG

Date : 04-01-2019



Code : ASM

**1. Policy Particulars :- THIRD PARTY CLAIM**

Insured Veh.	SJK 8916D	Veh. Inspected	SKU 2547K
Policy No.	GA038897	Coverage (\$)	0.00
Claim No.	S8M00SQT	Excess (\$)	0.00
Assign From		Assign Date	21/08/2018

**2. Vehicle Particulars & Condition**

Make & Model	MERCEDES BENZ C180 (A)	c.c	1595
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	WDD2050402R075355	Colour	GREY
Odometer	35168	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

**3. Conditions of Tyres**

	Size	Make	Balance
R/H Front Tyre	225/50 R17	GOODYEAR	6 mm
L/H Front Tyre	225/50 R17	GOODYEAR	6 mm
R/H Rear Tyre	225/50 R17	GOODYEAR	6 mm
L/H Rear Tyre	225/50 R17	GOODYEAR	6 mm

**4. Description of Damages**

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

**5. General Information**

Accident Date	18/08/2018	Inspection Date	24/08/2018
Survey held at	SPECIALISTS MOTOR PTE LTD BLK 3018A UBI ROAD 1 #01-24-26 SINGAPORE 408711		

**5a. Remarks**

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	<b>4 Working Days</b>
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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKU 2547K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR BUMPER FASCIA (CONSISTENT)	DISTORTED	1,687.00	1,687.00
1	SET REAR BUMPER CLIPS (CONSISTENT)	NECESSARY	12.00	12.00
2	REAR BUMPER SIDE RETAINER L&RH @\$52.00 (CONSISTENT)	BENT	104.00	104.00
1	REAR BUMPER LOWER LIP (CONSISTENT)	DISTORTED	215.00	215.00
1	REAR BUMPER TOWING COVER (CONSISTENT)	TWISTED	64.00	64.00
1	REAR BUMPER REINFORCEMENT BEAM (CONSISTENT)	TO REPAIR SEE LABOUR	632.00	-
4	REAR BUMPER PARKING SENSOR @\$282.00 (CONSISTENT)	SHORTED (2 PCS ONLY)	1,128.00	564.00
2	REAR BUMPER CHROME L&RH @\$92.00 (CONSISTENT)	NECESSARY	184.00	184.00
1	REAR BUMPER CHROME CENTRE (CONSISTENT)	CRACKED	247.00	247.00
2	REAR BUMPER DUST COVER RH & CENTRE @\$87.00 (CONSISTENT)	CRACKED	174.00	174.00
2	REAR BUMPER INNER BRACKET L&RH @\$34.00 (CONSISTENT)	CRACKED	68.00	68.00
1	REAR BUMPER LOWER BRACKET (CONSISTENT)	NOT NECESSARY	35.00	-
2	REAR BUMPER BRACKET L&RH @\$58.00 (CONSISTENT)	NOT NECESSARY	116.00	-
2	TAIL LAMP L& RH @\$732.00 (CONSISTENT)	NOT NECESSARY	1,464.00	-
1	REAR END PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	1,372.00	-
1	REAR BOOT W/STRIP (CONSISTENT)	NOT NECESSARY	178.00	-
1	REAR BUMPER LOWER FLASH GUARD (CONSISTENT)	NOT NECESSARY	108.00	-
1	REAR FLOOR END COVER (CONSISTENT) (ADDITIONAL)	CRACKED	55.00	55.00
1	REAR BUMPER CENTRE COVER (CONSISTENT) (ADDITIONAL)	CRACKED	110.00	110.00
	LESS 10% DISCOUNT		-	-348.40
			7,953.00	3,135.60
<b>SPECIAL NETT ITEMS</b>				
1	REAR END PANEL SEALER (SN) (CONSISTENT)	NOT NECESSARY	180.00	-
			180.00	-

Report Ref No. CC4/ASM18015198/Ueb3q2



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No. 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>LABOUR</b>			
	CUT OUT ,RENEW ,KNOCKING & WELDING REAR END PANEL ,REAR BUMPER REINFORCEMENT BEAM,REAR BUMPER FACIA ,REMOVE & INSTALL ALL DAMAGE PARTS ,STRAIGHTEN & RE-ALIGN BODY ,INCLUSIVE OF THE REPAIR OF REAR BUMPER REINFORCEMENT BEAM AND REAR END PANEL .		1,800.00	580.00
	SPRAY PAINTING ON DAMAGE PARTS.		1,400.00	680.00
	TUFF-KOTE ON DAMAGE PARTS.	NOT NECESSARY	40.00	-
	REMOVE & REFIX ,DIAGNOSTIC & RESET REAR BUMPER SENSOR .		280.00	100.00
	CHECK ALL LIGHTING AFTER REPAIR.		65.00	30.00
			3,585.00	1,390.00
	<b>GRAND TOTAL</b>		<b>11,718.00</b>	<b>4,525.60</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>4,525.60</b>

Report Ref No. CC4/ASM18015198/Ueb3q2

CHUA KANG SENG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.



Service Request Details

Claim	S8M005QT
Reference	CC4/ASM18015198/UelQa2
Loss Date	18 August 2018
Request Date	29 November 2018
Due Date	
Vendor Name	LKX AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for Approval Invoice

ADD INVOICE

Vehicle Information	
Incident Vehicle Registration #	SKU2547K
Make	TPVO MERCEDES-BENZ
Model	C180 AVANTGARDE
Service Address	
...	

Primary Contact/Insured	
TAN CHOON KHANG DONALD BLK 213 SERANGOON AVENUE 4, #15-06, S50213, Singapore 96843502 brandonleej@gmail.com	

Claim Handler	
ANG Richard	
richard.ang@aia.com.sg	

Additional Instructions

Document Type

Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKXInvoice1 (1).pdf	Invoice	Surveyor/ Assessor expense	LKX AUTO CONSULTANTS PTE LTD (TP)	9 January 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
payment breakdown.pdf	Forms / Claims Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	9 January 2019
LOD.pdf	Forms / Claims Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	9 January 2019
LKK Inspection.pdf	Forms / Claims Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	9 January 2019
LKK Adjustment 1a (1).pdf	Forms / Claims Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	9 January 2019
GIA SEARCH.pdf	Forms / Claims Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	9 January 2019
DISCHARGE VOUCHER.pdf	Forms / Claims Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	9 January 2019
AUTHORISATION TO ACT FORM.pdf	Forms / Claims Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	9 January 2019
WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	9 January 2019
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	9 January 2019
TP ESTIMATE - MARKED (REVISED).pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 October 2018
LTA PAIR COE Release Details.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 October 2018
LKK Survey Photo.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 October 2018
LKK Resurvey Photo.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 October 2018
Immediate Advice with Mandate.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 October 2018

NAME	TYPE	SUB TYPE	AUTHOR	DATE UPLOADED
 TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LUX AUTO CONSULTANTS PTE LTD (TP)	27 August 2018
 SKU2547K TP CIA REPORT.PDF	Reports & Statement	CIA Report	DHAKAL Raghav	21 August 2018
 SKM91AD INCD CIA REPORT.PDF	Reports & Statement	CIA Report	DHAKAL Raghav	21 August 2018
 TP PRI FROM WORKSHOP WITH ESTIMATE.mng	Letters and Correspondence	Workshop	DHAKAL Raghav	21 August 2018