

PTE/SLG5794E/20180819/DS-CL
14/09/2018

M/s EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block
MND Complex
Singapore 069110
Attn: Motor Claims Department

WITHOUT PREJUDICE

Dear Sirs

ACCIDENT ON 19/08/2018 INVOLVING SLG5794E & SJU6253T
ALONG KELLOCK ROAD

We are the authorised repair workshop for the owner of vehicle, SLG5794E, which was involved in the captioned accident with your insured's vehicle. The vehicle owner has requested and authorised us to assist him/her in presenting his claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured, SJU6253T, we are submitting these claims for your consideration on behalf of the owner/driver/claimant.

1. Cost of Repairs	7,410.38
2. Car Rental	-
3. 11.0 days Loss of Use @ \$120	1,320.00
4. Surveyor Fee	-
5. LTA Fee	-
6. TP/GIA Fee	2.00
7. Medical	-
8. Others	-

(E&OE) 8,732.38

We enclose the following documents to support the claims: -

<input checked="" type="checkbox"/> Repair/Excess Bill	<input checked="" type="checkbox"/> Insurance Certificate
<input checked="" type="checkbox"/> Surveyor Report	<input checked="" type="checkbox"/> Power of Attorney
<input checked="" type="checkbox"/> Coloured Photographs	<input checked="" type="checkbox"/> Car Rental Bill
<input checked="" type="checkbox"/> GIA/Police Report(s)	<input checked="" type="checkbox"/> Medical Bill
<input checked="" type="checkbox"/> GIA/TP Search	<input checked="" type="checkbox"/> Witness Statement
<input checked="" type="checkbox"/> Others:	

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Yours faithfully

Cecilia Lee

CDGE Claims Department

59 Loyang Drive S(508969)

DID: 6214 8354 FAX: 6214 1843 Email: cecilialee@sparkcarcare.com



ComfortDelGro Engineering

ComfortDelGro Engineering Pte Ltd

Corporate Office
205 Braddell Road Singapore 579701
Hotline +65 6383 8280
Facsimile +65 6290 9750

Company Registration No: 199703000P

Car Care Centres

Braddell
205 Braddell Road
Singapore 579701
Tel 6383 8110

Loyang
59 Loyang Drive
Singapore 508969
Tel 6214 8300

Pandan
45 Pandan Road
Singapore 605286
Tel 6358 6778

Sin Ming
383 Sin Ming Drive
Singapore 575717
Tel 6553 0400

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791
Tel 6360 7388

Ubi
320 Ubi Road 3
Singapore 408949
Tel 6848 5721

www.SPARKcarcare.com

A member of
COMFORTDELGRO





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/EQ118015188/Kfa3

19th September 2018

CHUA LYE SWEE PETER@MOHD SHAFIQ ABDULLAH

66 Toh Tuck Road,
#04-03,
Singapore 596730.

Dear Sir/Madam,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SJU 6253T AND SLG 5794E ON 19.08.2018.

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have reviewed the matter and based on the accident report and accident scenario, Third Party moving straight ahead within its own lane has the right of way, your vehicle moving off from stationary position, should keep a proper lookout and give way to approaching traffic and should proceed only when there is no passing/overtaking vehicle. As such, based on the information on hand, we are of the opinion that liability is not in our favor.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Poh Kin, Chong
Case Handler

DID: 6841 2132

FAX: 6741 4108

Email: pohkin@lkkauto.com

c.c. *EQ INSURANCE COMPANY LIMITED*
(Motor Claims Dept)

COMFORTDELGRO ENGINEERING PTE LTD

A member of COMFORTDELGRO

POWER OF ATTORNEY

ACCIDENT INVOLVING (Owner's Vehicle No.) SLG 5794E and (Third Party's Vehicle No.)
STU6253T on 19/08/18 along KELIOCK ROAD

Policy Nos: _____

BY THIS POWER OF ATTORNEY, *I/We, _____ *NRIC/Passport

No. _____ (Address)* _____

_____, LCRE PTE LTD a company

incorporate in Singapore and having its registered office at (Address)* _____
owner of Vehicle Registered No. SLG 5794E

_____ hereby irrevocably appoint ComfortDelGro Engineering Pte Ltd (CDGE), a
company incorporated in Singapore and having its registered office at 205 Boddell Road

its agents or any person authorized by CDGE to be *my/our Attorney and in *my/our name(s) and on *my/our behalf
to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or alternatively under Insurance Policy No. _____ taken up by *me/us in respect of the cost of repairs, loss of use and at all other costs and expenses, etc. suffered by *me/us arising from the Accident (loss and damage).
2. For the purpose of such claim(s) as aforesaid, to appoint solicitors on *my/our behalf as *my/our Attorney shall in his absolute discretion, deem fit.
3. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of cheque in favor of ComfortDelGro Engineering Pte Ltd, CDGE and to give a valid receipt and discharge therefor.
4. For any of the purposes aforesaid, to execute, sign, seal and deliver all documents whatsoever in relation thereto.
5. Generally do all such acts as it shall deem necessary for the purpose of settling such claim(s) and
6. To agree to any settlement at the absolute discretion of CDGE.

*I/We hereby declare that all acts, instruments and documents done by virtue of this Power of Attorney on *my/our behalf by the Attorney, its agents or any person authorized by CDGE in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/We hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the powers and authority hereby conferred shall remain irrevocable.

*I/We further confirm that the acceptance by CDGE of the settlement amount in respect of such constitute the full discharge of my/our claim(s) in respect of such loss and damage.

*IN WITNESS WHEREOF, *I/We have hereunto to set *my/our hand and seal this day 21 of the month of 08, Year Two Thousand 18 (2018)

Signed, Sealed & Delivered By



Customers Name:
NRIC No.:
Co's rubber Stamp

delete as appropriate. Insurance

ComfortDelGro Engineering Pte Ltd

Corporate Office
205 Braddell Road
Singapore 179701
Mainline + 65 6383 6280
Facsimile + 65 6280 9735
www.cde.com.sg

Car Care Centres
205 Braddell Road Singapore 179701
59 Luyang Drive Singapore 508960
45 Pandan Road Singapore 609280
383 Sin Ming Drive Singapore 575717
7 Sungei Kadut Way Singapore 728791
220 Ubi Road 2 Singapore 408649
801 Yishun Industrial Park A Singapore 768733
www.SPARKcarcare.com

Tel: 6383 6110
Tel: 6274 6300
Tel: 6338 6778
Tel: 6553 0400
Tel: 6369 7569
Tel: 6848 3721
Tel: 6757 7896



ComfortDelGro Engineering
COMPANY REG. NO: 199506048W
GST REG. NO. M23021817

TAX INVOICE

8010325
RO INSURANCE COMPANY LIMITED
5 MAXWELL ROAD TOWER BLOCK #17-00
SINGAPORE SG 069110
CONTACT NO: 62239433

VEHICLE NO
SLG5794E
MAKE
TOYOTA
MODEL
PRIUS HYBRID

INVOICE NO./DATE
91394455 07.09.2018
JOB NO.
305201975
ODOMETER READING

DATE OF REG
05.10.2016
CHASSIS CODE
JTDKB3FU503535449

Description : TP - AIG - RO

S/No	Part No. Description	Qty	Unit Price	Net
01	20-501 LABOUR CHARGES	1 EAC	1,250.00 SGD	1,250.00
02	20-501 WHEEL ALIGNMENT	1 EAC		
03	20-501 REPLACE RIM	1 EAC		
04	1979 FRONT BUMPER	1 PC	360.60 SGD	360.60
05	1979 FRONT BUMPER BADGE LOGO	1 PC	65.32 SGD	65.32
06	1979 FRONT BUMPER HOLE COVER LH	1 PC	19.77 SGD	19.77
07	1979 FRONT BUMPER RETAINER LH	1 PC	61.72 SGD	61.72
08	1979 FRONT BUMPER CLIPS	10 PC	1.87 SGD	18.70

1) BY SIGNING THIS INVOICE, THE CUSTOMER AGREES TO THE TERMS AND CONDITIONS OF THE SERVICE PROVIDED BY THE COMPANY.
2) THE COMPANY SHALL BE RESPONSIBLE FOR THE QUALITY OF THE WORK DONE AND THE MATERIALS USED.
3) THE CUSTOMER SHALL BE RESPONSIBLE FOR THE QUALITY OF THE WORK DONE AND THE MATERIALS USED.
4) THE COMPANY SHALL BE RESPONSIBLE FOR THE QUALITY OF THE WORK DONE AND THE MATERIALS USED.
5) THE CUSTOMER SHALL BE RESPONSIBLE FOR THE QUALITY OF THE WORK DONE AND THE MATERIALS USED.
6) THE COMPANY SHALL BE RESPONSIBLE FOR THE QUALITY OF THE WORK DONE AND THE MATERIALS USED.
7) THE CUSTOMER SHALL BE RESPONSIBLE FOR THE QUALITY OF THE WORK DONE AND THE MATERIALS USED.
8) THE COMPANY SHALL BE RESPONSIBLE FOR THE QUALITY OF THE WORK DONE AND THE MATERIALS USED.
9) THE CUSTOMER SHALL BE RESPONSIBLE FOR THE QUALITY OF THE WORK DONE AND THE MATERIALS USED.
10) THE COMPANY SHALL BE RESPONSIBLE FOR THE QUALITY OF THE WORK DONE AND THE MATERIALS USED.

Cheque should be crossed and made payable to "ComfortDelGro Engineering Pte Ltd"

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Blk C Ext 1 Level 2
Singapore 179701

Attn: Finance Department

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ N
8010325	91394455	7,410.38	

ComfortDelGro Engineering Pte Ltd

Corporate Office
205 Braddell Road
Singapore 379701
Mainline + 65 6383 8280
Facsimile + 65 6280 9735
www.cdge.com.sg

Car Care Centres
205 Braddell Road Singapore 379701
59 Looyang Drive Singapore 508969
45 Pandan Road Singapore 605286
283 Sin Ming Drive Singapore 575717
7 Sungei Kadut Way Singapore 728781
320 Ulu Road 3 Singapore 408049
501 Yishun Industrial Park A Singapore 768732
www.SPARKCarCare.com

Tel: 6363 8110
Tel: 6214 8302
Tel: 6358 8778
Tel: 6553 0460
Tel: 6369 7369
Tel: 6648 5721
Tel: 6157 7898



ComfortDelGro Engineering

COMPANY REG. NO: 199506048W
GST REG. NO. M2-8021817

TAX INVOICE

8010325
EO INSURANCE COMPANY LIMITED
5 MAXWELL ROAD TOWER BLOCK #17-00
SINGAPORE SG 069110

VEHICLE NO
SLG5794E

MAKE
TOYOTA

MODEL
PRIUS HYBRID

DATE OF REG
05.10.2016

CHASSIS CODE
JTDKB3FU503535449

INVOICE NO./DATE
91394455 07.09.2018

JOB NO.
305201975

ODOMETER READING

S/No	Part No. Description	Qty	Unit Price	Net
09	1979 FRONT BUMPER FOG LAMP LH	1 PC	683.02 SGD	683.02
10	1979 HEADLAMP LH	1 PC	1,919.16 SGD	1,919.16
11	1979 LH FRONT FENDER	1 PC	699.82 SGD	699.82
12	1979 LH FRONT FENDER EMBLEM - HYBRID	1 PC	37.33 SGD	37.33
13	1979 LH FRONT FENDER INNER SHIELD	1 PC	139.50 SGD	139.50
14	1979 LH FRONT FENDER INNER SHIELD CLIPS	9 PC	1.88 SGD	16.92
15	1979 LH FRONT WHEEL RIM	1 PC	1,166.32 SGD	1,166.32
16	1979 FRONT BUMPER TOP SEAL	1 PC	18.30 SGD	18.30
17	1979 FRONT BUMPER LOWER GRILLE	1 PC	111.45 SGD	111.45
18	1979 FRONT BUMPER SPONGE	1 PC	52.72 SGD	52.72
19	1979 FRONT BUMPER SPONGE CLIPS	2 PC	4.16 SGD	8.32
20	1979 FRONT BUMPER REINFORCEMENT NO. 2	1 PC	183.97 SGD	183.97
21	1979 FRONT BUMPER LOWER ABSORBER	1 PC	112.65 SGD	112.65

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office should be crossed and made payable to
205 Braddell Road
Blk C Ext 1 Level 2
Singapore 379701

Attn: Finance Department

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ N

ComfortDelGro Engineering Pte Ltd

Corporate Office
201 Braddell Road
Singapore 579701
Mainline + 65 6383 6280
Facsimile + 65 6280 9755
www.cdge.com.sg

Car Care Centres
205 Braddell Road Singapore 579701
59 Loyang Drive Singapore 508989
45 Pandan Road Singapore 606286
383 Sin Ming Drive Singapore 575717
7 Sungei Kadut Way Singapore 728791
820 Ubi Road 3 Singapore 408649
501 Yishun Industrial Park A Singapore 768732
www.SPARKcarcare.com

Tel 6383 8110
Tel 6214 8300
Tel 6338 8779
Tel 6332 0400
Tel 6369 7389
Tel 6848 5721
Tel 6757 7898



ComfortDelGro Engineering

COMPANY REG. NO: 199506048W
GST REG. NO. M2-8821817

TAX INVOICE

8010325
BO INSURANCE COMPANY LIMITED
5 MAXWELL ROAD TOWER BLOCK #17-00
SINGAPORE SG 069110

VEHICLE NO
SLG5794E
MAKE
TOYOTA
MODEL
PRIUS HYBRID

INVOICE NO./DATE
91394455 07.09.2018
JOB NO.
305201975
ODOMETER READING

DATE OF REG
05.10.2016
CHASSIS CODE
JTDKR3FU503535449

Items total	6,925.59
Add GST @ 7.000 %	484.79
Invoice amount	7,410.38

Issued by : SIEWHWA 07.09.2018 11:37:56
Repair type : C850/52/5T
Payment Type/Term: /

1) WHILE TAKING ALL PRECAUTIONS, PANG SYSTEMS, BEING A CAR REPAIRING WORKSHOP, CANNOT BE HELD RESPONSIBLE FOR DAMAGE TO OTHER VEHICLES, BODIES, PARTS, OR EQUIPMENT, AND ANY DAMAGE TO THE OWNERS RISK.
2) CUSTOMERS SHALL BE RESPONSIBLE FOR THE DAMAGE TO THE VEHICLE, BODY, PARTS, OR EQUIPMENT, AND ANY DAMAGE TO THE OWNERS RISK.
3) NOTICE IN WRITING TO THE COMPANY OR AGENT/OWNER, TO REPORT THE DAMAGE TO THE VEHICLE, BODY, PARTS, OR EQUIPMENT, AND ANY DAMAGE TO THE OWNERS RISK.
4) INTEREST OF 5% PER ANNUM WILL BE CHARGED ON THE AMOUNT OF THE DAMAGE TO THE VEHICLE, BODY, PARTS, OR EQUIPMENT, AND ANY DAMAGE TO THE OWNERS RISK.
5) COMPANY OR THE CUSTOMER SHOULD HOLD THE VEHICLE, BODY, PARTS, OR EQUIPMENT, AND ANY DAMAGE TO THE OWNERS RISK.
6) PLEASE EXAMINE THIS INVOICE WITHIN 14 DAYS OF THE DATE OF THE DAMAGE TO THE VEHICLE, BODY, PARTS, OR EQUIPMENT, AND ANY DAMAGE TO THE OWNERS RISK.
7) PLEASE EXAMINE THIS INVOICE WITHIN 14 DAYS OF THE DATE OF THE DAMAGE TO THE VEHICLE, BODY, PARTS, OR EQUIPMENT, AND ANY DAMAGE TO THE OWNERS RISK.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office should be crossed and made payable to:
205 Braddell Road
Blk C Ext 1 Level 2
Singapore 579701

Attn: Finance Department

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHK N



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-127668

Date of Request: 20/08/2018

Your Ref No: Online Purchase

ComfortDelGro Engineering Pte Ltd
205 Braddell Road
Singapore 579701

Dear Sir/Madam,

Enquiry Date 20/08/2018
Enquiry By Kristy Tay Siew Hwa
TP Vehicle No. SJU6253T
Accident Date 19/08/2018**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJU6253T	MSIG Insurance (Singapore) Pte. Ltd.	07/03/2018-06/03/2019	+65 6827 7888
SJU6253T	EQ Insurance Company Ltd	13/08/2018-12/08/2019	6223 9433

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-127668

Date of Request: 20/08/2018

Your Ref No: Online Purchase

ComfortDelGro Engineering Pte Ltd
205 Braddell Road
Singapore 579701

Dear Sir/Madam,

Enquiry Date 20/08/2018

Enquiry By Kristy Tay Siew Hwa

TP Vehicle No. SJU6253T

Accident Date 19/08/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Hsiao Tong (LKKAuto)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Friday, 25 October 2019 11:14 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A; Jaime Tay
Subject: RE: <SEEK MANDATE> LOD AGAINST EQ - SLG5794E / SJU6253T DOA 19/08/2018 *** LKK REF: CC4/EQI18015188/Kfa3 (DM18HO02154-JT)
Attachments: LKK Survey Report & Photos.pdf; TP LOD & Docs.pdf

Dear Hsiao Tong

Please proceed to resolve up to \$8,052.38.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Saturday, October 19, 2019 12:41 PM
To: Joel Goh
Cc: Admin A
Subject: <SEEK MANDATE> LOD AGAINST EQ - SLG5794E / SJU6253T DOA 19/08/2018 *** LKK REF: CC4/EQI18015188/Kfa3 (DM18HO02154-JG)

EQ ref : DM18HO02154-JG
LKK ref : CC4/EQI18015188/Kpa3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING SJU6253T(EQ-OI) SLG5794E(TP) ON 19/08/2018

We refer to the above matter.

The accident occurred when our insured vehicle came out from parking lot and collided with third party who was driving straight on main driveway. Liability is not ins our insured's favour.

We seek your approval to offer Third Party repairer "**ComfortDelGro Engineering Pte Ltd**" at **\$8,052.38(all-in)**.

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 11,809.96	\$ 7,410.38
2. Loss of Use (11days x \$120.00)	\$ 1,320.00	\$ 640.00 (8days x \$80.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 13,131.96	\$ 8,052.38

Surveyor recommended 5 days for repair + 1PRS + 1PH + 1Sunday = 8days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Tuesday, 20 August 2019 11:53 AM

To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: 3rd Reminder to LKK for offer: LOD AGAINST EQ - SLG5794E / SJU6253T DOA 19/08/2018 *** LKK REF: CC4/EQI18015188/Kfa3 (DM18HO02154-JG)

Importance: High

Dear Poh Kin

Please advise on the status of this settlement.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Cecilia Lee Peng Geok <cecillalee@sparkcarcare.com>
Sent: Tuesday, 20 August 2019 11:02 AM
To: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>
Cc: LKK Admin LKK <admin-a@lkkauto.com>; KK Lau LKK <kklau@lkkauto.com>
Subject: Re: 3rd Reminder to LKK for offer: LOD AGAINST EQ - SLG5794E / SJU6253T DOA 19/08/2018 *** LKK REF: CC4/EQ18015188/Kfa3
Importance: High

Without Prejudice

Dear Sir/Madam

This matter has been long protracted.

Please advise if there's any prospect of amicable settlement.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok
Sent: Tuesday, 7 May 2019 2:09 PM
To: Tan Wei Yin EQ <weiyin.tan@eqinsurance.com.sg>
Cc: LKK Admin LKK <admin-a@lkkauto.com>; KK Lau LKK <kklau@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>
Subject: Re: 3rd Reminder to LKK for offer: LOD AGAINST EQ - SLG5794E / SJU6253T DOA 19/08/2018 *** LKK REF: CC4/EQ18015188/Kfa3

Without Prejudice

Dear Wei Yin

Despite our repeated reminders, we received no response from your loss adjuster.

Appreciate your assistance to expedite the settlement.

Note: No video footage as indicated in our client's GIA report.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok
Sent: Friday, 25 January 2019 11:34 AM
To: Poh Kin (LKKAUTO)
Cc: LKK Admin LKK; KK Lau LKK
Subject: 3rd Reminder to LKK for offer: LOD AGAINST EQ - SLG5794E / SJU6253T DOA 19/08/2018 *** LKK REF: CC4/EQI18015188/Kfa3

3rd Reminder

Without Prejudice

Dear Sir/Madam

This matter has been long protracted. Please revert with your offer without further delay.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok
Sent: Monday, 3 December 2018 4:52 PM
To: Poh Kin (LKKAUTO)
Subject: 2nd Reminder to LKK for offer: LOD AGAINST EQ - SLG5794E / SJU6253T DOA 19/08/2018 *** LKK REF: CC4/EQI18015188/Kfa3

2nd Reminder

Without Prejudice

Dear Sir/Madam

Please look into the matter and revert with your offer within the next seven (7) days.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok
Sent: Thursday, 1 November 2018 3:46 PM
To: Poh Kin (LKKAUTO)
Subject: Re: LOD AGAINST EQ - SLG5794E / SJU6253T DOA 19/08/2018 *** LKK REF: CC4/EQI18015188/Kfa3

Without Prejudice

Dear Sir/Madam

Liability is very clear as per BOLA S24. Your insured was moving out from the parking lot and collided with our client's vehicle who was going straight.

Please revert with your settlement offer within 7 days.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Poh Kin (LKKAUTO) <pohkin@lkkauto.com>

Sent: Thursday, 1 November 2018 2:54 PM

To: Cecilia Lee Peng Geok

Subject: RE: LOD AGAINST EQ - SLG5794E / SJU6253T DOA 19/08/2018 *** LKK REF: CC4/EQ18015188/Kfa3

WITHOUT PREJUDICE

Our Ref: CC4/EQ18015188/Kfa3

Your Ref: PTE/SLG5794E/20180819/DS-CL

Dear Cecilia,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SJU 6253T AND SLG 5794E ON 19.08.2018

We refer to the above matter and your letter of demand dated 14th September 2018.

Please be informed that liability is unclear on this matter. There is no conclusive evidence yet to substantiate either party's version. Below is a copy of our insured's accident report statement for your perusal. As such, We would like to request a copy of video footage as stated in your client accident report for our necessary action.

Circumstances of Accident

I was in a parallel parking lot, wanting to move off from the lot. I'm signal my indicator lights for the right. I check my blind spot and I acknowledge that there was a vehicle very far back on the lane. It was safe for me to turn out. As I turn out right, suddenly the vehicle that I saw that was far away hit my right side of my vehicle. The driver of that vehicle has video footage of the accident. We exchange particulars No injury involved.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

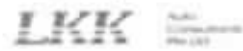
Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

Sent: Friday, 26 October 2018 12:05 PM

To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: Re: LOD AGAINST EQ - SLG5794E / SJU6253T DOA 19/08/2018 *** LKK REF: CC4/EQI18015188/Kfa3

Without Prejudice

Dear Poh Kin

Please look into the matter and revert with your offer soon.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 14 September 2018 2:49 PM

To: Cecilia Lee Peng Geok; Poh Kin (LKKAuto)

Cc: Admin A; Hsiao Tong (LKKAuto)

Subject: RE: LOD AGAINST EQ - SLG5794E / SJU6253T DOA 19/08/2018 *** LKK REF: CC4/EQI18015188/Kfa3

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC4/EQI18015188/Kfa3	Poh Kin - 6841 2132

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Friday, 14 September, 2018 2:48 PM

To: Admin A <admin-a@lkkauto.com>

Subject: LOD AGAINST EQ - SLG5794E / SJU6253T DOA 19/08/2018

Without Prejudice

Dear Sir/Madam

Attached herewith our LOD dated 14/09/2018 for your attention and early settlement.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843