

CASE OWNER: Jul

CC

Y, 501/180

15188, Kfuz4

LKK:

IDAC:

Surveyor:

KSC

ASSIGNMENT

21/8/2018

21/8/2018

Registered in Motor:

Pre-assign / CCU / FTE

Ju 6253T



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :S\$

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SL657946



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

3/8/2018

SL657946 X:

5/11/2018 - 15/11/2018 - 17/11/2018

4/11/18

sent follow letter, spoke to OJ (Mr Chan), explained accident
Statement # (BOLA 14), internal TP claim and NCD 15542. OJ
dispute on liability, OJ insist TP speeding and mention he did only
in driver lights, explain to him, liability not in our favor
as per BOLA 14, 20. the insist both party at fault. tell him
very hard to settle the matter at also.

19/11/2018

sent letter to OJ, 100% against OJ. OJ had back and want
us to request video footage from TP.

LAD

3/1/2020

pass file to type mandata ap1
File - MK to cloud

before point photo

STAGE	DATE / PIC
Non-Reporting Itr (1st):	
Non-Reporting Itr (2nd):	
Non-Reporting Itr (Final):	
Notification Itr (if non-pickup):	
Call OE: 4/11/18	
After call Itr to OE: 11/11/18	
Documentation Check List: Handler Typist	
Notification Itr (if non-pickup)	
After call Itr to OE:	
Authorisation To Act:	
Release Voucher:	
Final Repair Bill:	
Car Rental Invoice:	
Towing Invoice:	
LTA / GIA:	
Medical Bill:	
PIR:	
Max date/Reject Instruction:	
LOD:	
Payment Breakdown Form:	
Post-Repair Photos:	
Others:	

PRELIMINARY ADVICE		Date/Time: 24/8	Sent By: h
FINALIZATION		Date/Time:	Confirm with:
Repair Cost:	S\$	() days	Reduction: %
FINAL SETTLEMENT		Date/Time: 3/1/2020	Confirm with: (RECEIVED)
Final Liability:	% 80 (100)	(Agreed / Unagreed)	BOLA S/N No.: 14/14
Repair Cost:	S\$ 7410.38		
Loss of Rental (LOR):	S\$	() days	
Loss of Use (LOU):	S\$ 640.00	(20) 8 days	
Loss of Income (LOI):	S\$	() x days	
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]		
GIA/LTA Search:	S\$ 2.00		
Medical:	S\$ -		
Disbursement:	S\$ -	(e.g. Tow/ Independent)	
Legal Cost:	S\$		
Total:	S\$ 8052.38	Global Sum S\$: 8050.00	
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	S\$ 8050.00	Name 1:	ComfortPegro Engineering Pte Ltd.
Payee 2 (Strike if N.A.):	S\$	Name 2:	
Payee 3 (Strike if N.A.):	S\$	Name 3:	

COPY SENT

- 1) Claim status: No / Reject / Private Settle
- 2) Report Format: OP
- 3) Survey fee: \$400.00

on 4/1/20

er

ASS. REC. BY:

REF: EQ 1

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent?: Yes or No

GIA / PR Seen:

Consistent?: Yes or No

Est. Repairs:

4-5 days

Res.: Yes or No

Lum Sum:

1-Bel %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time

Action / Instruction

23/8

File pass to Catherine

PP # 6925.59 (Red # 411.76 / 3770)

51 1 PH + 1 PRS + 1 Sun

Veh No:

SLG 5794E Yr Regn: 10.16

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toy Prius

c.c.

1798

Colour:

M.P. White

A/C:

Insured / Std / NI / NA

Sp. Reading

177013

T/Radio:

Insured / Std / NI / NA

Eng No:

C/No:

JTDKB3FU50535449

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / R/Rim or

Tyre Size:

F:

195 185R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Davanti

Front

Rear

R/Bal.

9

mm

R/Bal.

9

mm

L/Bal.

9

mm

L/Bal.

9

mm

D.O.A.

19/8/18

D.O.A.

21/8/18

Survey held at

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

N/S 151

The U/C / Chassis frame / Body Structure affected due to collision.

Date/Time, File Pass to?

☐

: Prel. Report

☐

: Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S - RS - SI

Fixes

Others

TOTAL

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Report Format:

Lump Sum / I.B.I. (\$



ComfortDelGro Engineering

205 Braddell Road S(579701)

ACCIDENT REPAIR ESTIMATE

Our Ref:

Type of Claim : TPVehicle No. : SLG5194EMake & Model : TOTOTA PRIUS HYBRID 1.8 CVTYear of Manufacture : 2016Chassis No. : JTDKB3FU503535449Ins Company : AIG VS EQEngine No. : 2ZRR952349Excess : -Policy No. : -Date of Accident : 19.08.2018Time of Accident : 19:30

Suggested Days of Repair : _____

In-house Vehicle Assessor**Repair Estimate**

Case Owner : _____

Signature : _____

Parts (a) Cost / List Price Items \$ -

Plus/Less 20% \$ -

Total of Cost / List \$ -

(b) Nett Price Items \$ -

Less _____

Total of Nett Item _____

(c) Special Nett Items \$ -

Total Parts Cost (Appendix A) \$ -

Labour (Appendix B) \$ 2,760.00

Total Repair Cost \$ 2,760.00

Contact No

Frt Counter Operation

63837103 - Patrick Tia

63837730 - Brenda Ng

63837466 - Rohani

braddell_cr@sparkcarcare.com

Workshop Operation

63837656 - Ngo Toh Wee

63837362 -

63838115 - William Wang

63838115 - Andrew Goh

braddell_operation@sparkcarcare.com

*Not Authorized
Resurvey By paint*

The above total will be subjected to 7% G.S.T.

Name of Surveyor : KennethCompany : UACSurvey conducted on : 21/8/18 at _____**Remarks By Surveyor**(a) The repair of this vehicle is authorized / is not authorized until further notice.(b) Recommended Days of Repair : 04-5 day(s)(c) Resurvey : Required / Not Required

(d) Excess : \$ _____

(e) Signature of surveyor : Le Date: 21/8/18

Spark Car Care

ComfortDelGro Engineering Pte Ltd

205 Braddell Road S (579701)

Tel: 63837168 / 63837466 Fax: 62844284, 62815767

Page 1

Spare Parts

Vehicle No : SLG5794E Case Owner : 0

Make & Model : TOTOTA PRIUS HYBRID 1 Year Manufacture : 2016

Chassis No : JTDKB3FU503535449 Engine No : 2ZRR952349

Sales Order : _____ Supplier : _____

Order By : _____ Type of Claim : TP

S/No	Part Description	QTY	Cost Price	List Price	Nett Price	S/N	Disposition By Surveyor
1	Front bumper	1	<i>By</i>	\$ 480.80	✓		
2	Front bumper badge logo	1	<i>me</i>	\$ 87.10	✓		
3	Front bumper hole cover LH	1	<i>me</i>	\$ 26.37	✓		
4	Front bumper retainer LH	1	<i>CM</i>	\$ 82.30	✓		
5	Front bumper retainer RH	1	<i>me</i>	\$ 82.30	X		
6	Front bumper top seal	1	<i>me</i>	\$ 24.40	✓		
7	Front bumper clips	10	<i>me</i>	\$ 25.00	✓		
8	Front bumper lower grille	1	<i>me</i>	\$ 148.60	✓		
9	Front bumper under cover	1	<i>me</i>	\$ 78.30	X		
10	Front bumper fog lamp LH	1	<i>CM</i>	\$ 910.70	✓		
11	Front bumper sponge	1	<i>CM</i>	\$ 70.30	✓		
12	Front bumper sponge clips	2	<i>me</i>	\$ 11.00	X		
13	Front bumper reinforcement no. 2	1	<i>By</i>	\$ 245.30	✓		
14	Front bumper reinforcement no. 2 bracket LH	1	<i>R</i>	\$ 115.10	X		
15	Front bumper reinforcement no. 2 bracket RH	1	<i>R</i>	\$ 109.44	X		
16	Front bumper reinforcement	1	<i>R</i>	\$ 691.50	X		
17	Headlamp LH	1	<i>me/CM</i>	\$ 2,558.90	✓		
18	LH front fender	1	<i>By</i>	\$ 933.10	✓		
19	LH front fender emblem - HYBRID	1	<i>me</i>	\$ 49.78	✓		
20	LH front fender inner shield	1	<i>CM</i>	\$ 186.01	✓		
21	LH front fender inner shield clips	9	<i>me</i>	\$ 22.50	✓		
22	LH front fender protector	1	<i>me</i>	\$ 84.96	X		
23	LH front fender top seal	1	<i>me</i>	\$ 65.90	X		
24	LH front wheel rim (original)	1	<i>me</i>	\$ 1,555.10	✓		
25	LH front tyre (DAVANTI DX390)	1			<i>me</i>	\$ 250.00	X
26	LH front wheel hub sub-assy	1	<i>me</i>	\$ 530.25			X
27	Steering knuckle arm LH	1	<i>me</i>	\$ 489.12			X
28	LH front lower arm	1	<i>me</i>	\$ 371.79			X
29	LH front lower arm ball joint	1	<i>me</i>	\$ 81.58			X
30	LH front shock absorber set	1	<i>me</i>	\$ 424.46			X

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

10541.94

21/08/2018

7426.26

4:37 PM

Spark Car Care

ComfortDelGro Engineering Pte Ltd

205 Braddell Road S (579701)

Tel: 63837168 / 63837466 Fax: 62844284, 62815767

Labour

SLG5794E

Vehicle No. : SLG5794E Case Owner : 0
 Make & Model : OTA PRIUS HYBRID 1.8 CVT Year of Manufacture : 2016

S/No	Labour Description	Estimated Price	Adjusted Price
1	To dismantle/replace front suspension and undercarriage <i>nr</i> to facilitate repairs and bleed brakes system.	\$240.00	<i>X</i>
2	Labour charges to repair and panel beat the LH front fender inner panel, front support panel, re-align bonnet and replace damaged parts. (per day \$240.00)	\$960.00	<i>600</i>
3	To check wiring functions and focus headlamps.	\$40.00	<i>20</i>
4	To putty, apply primer & spray-paint the front bumper, LH front fender, LH front fender inner panel, front support panel and affected areas. (per panel \$250.00)	\$1,250.00	<i>500</i>
5	To apply rust-proofing on repaired/replaced panels.	\$150.00	<i>20</i>
6	To check/re-set steering geometry and wheel alignment.	\$120.00	<i>80</i>
<i>TO = Kenneth</i>			<i>1250</i>
<i>Parts = 7406.26</i> <i>+ Supp 161.20</i> <i>= 7567.46</i> <i>- 25% 1891.87</i> <i>= 5675.59</i> <i>+ Labour 1250.00</i> <i>= 6925.59 ✓ ok</i> <i>6/9/18</i>			
<div style="border: 1px solid black; padding: 5px;"> <p>Signature of Repairer</p> <p>Signature of Customer</p> <p>Date</p> </div>			

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

Supplementary

VEHICLE NO.: **SLG5194E**
MAKE: TOYOTA
MODEL: PRIUS HYBRID 1.8 CVT
YEAR OF MAKE: 2016
CHASSIS NO.: JTDKB3FU503535449

#REF!

PAGE 1

COST / LIST

S/N	Parts Description	PART NUMBER	Qty	Remarks	
				COST	LIST
1	Front bumper lower absorber ☆	5261847090 <i>cm</i>	1	/	150.20
2	Front bumper side clips ☆	89347D <i>ve</i>	2	/	11.00
3					
4					
5					
6					
7					
8					
9					
10					
11					
12					
13					
14					
15					
16					
17					
18					
19					
20					
21					
22					
23					
24					
25					
26					
27					
28					
29					
30					

161.20

Spark Car Care

ComfortDelGro Engineering Pte Ltd

205 Braddell Road S (579701)

Tel: 63837168 / 63837466 Fax: 62844284, 62815767

Spare Parts

Vehicle No : SLG5194E Case Owner : 0

Make & Model : TOTOTA PRIUS HYBRID 1 Year Manufacture : 2016

Chassis No : JTDKB3FU503535449 Engine No : 2ZRR952349

Sales Order : _____ Supplier : _____

Order By : _____ Type of Claim : TP

S/No	Part Description	QTY	Cost Price	List Price	Nett Price	S/N	Disposition By Surveyor
1	Front bumper <i>CM</i>	1					✓
2	Front bumper badge logo <i>RM</i>	1					✓
3	Front bumper hole cover LH <i>SM</i>	1					✓
4	Front bumper retainer LH <i>CM</i>	1					✓
5	Front bumper retainer RH <i>SM</i>	1					X
6	Front bumper top seal <i>RM</i>	1					✓
7	Front bumper clips <i>RM</i>	1					✓
8	Front bumper lower grille	1					?
9	Front bumper under cover <i>SM</i>	1					X
10	Front bumper fog lamp LH <i>CM</i>	1					✓
11	Front bumper sponge	1					?
12	Front bumper sponge clips	1					?
13	Front bumper reinforcement no. 2 <i>R</i>	1					X
14	Front bumper reinforcement no. 2 bracket LH	1					?
15	Front bumper reinforcement no. 2 bracket RH <i>R</i>	1					X
16	Front bumper reinforcement <i>R</i>	1					X
17	Headlamp LH <i>CM</i>	1					✓
18	LH front fender <i>R</i>	1					✓
19	LH front fender emblem - HYBRID <i>RM</i>	1					✓
20	LH front fender inner shield <i>CM</i>	1					✓
21	LH front fender inner shield clips <i>RM</i>	9					✓
22	LH front fender protector <i>SM</i>	1					X
23	LH front fender top seal <i>SM</i>	1					X
24	LH front wheel rim (original) <i>Red</i>	1					✓
25	LH front tyre (DAVANTI DX390)	1					?
26	LH front wheel hub sub-assy	1					?
27	Steering knuckle arm LH	1					?
28	LH front lower arm	1					?
29	LH front lower arm ball joint	1					?
30	LH front shock absorber set	1					?

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

Spark Car Care

ComfortDelGro Engineering Pte Ltd

205 Braddell Road S (579701)

Tel: 63837168 / 63837466 Fax: 62844284, 62815767

Spare Parts

Vehicle No : SLG5194E Case Owner : 0

Make & Model : TOTOTA PRIUS HYBRID 1 Year Manufacture : 2016

Chassis No : JTDKB3FU503535449 Engine No : 2ZRR952349

Sales Order : 0 Supplier : 0

Order By : 0 Type of Claim : TP

S/No	Part Description	QTY	Cost Price	List Price	Nett Price	S/N	Disposition By Surveyor
31	Front stabilizer bar link LH	1					?
32	Steering tie rod end LH	1					?
33	0	0					
34	0	0					
35	0	0					
36	0	0					
37	0	0					
38	0	0					
39	0	0					
40	0	0					
41	0	0					
42	0	0					
43	0	0					
44	0	0					
45	0	0					
46	0	0					
47	0	0					
48	0	0					
49	0	0					
50	0	0					
51	0	0					
52	0	0					
53	0	0					
54	0	0					
55	0	0					
56	0	0					
57	0	0					
58	0	0					
59	0	0					
60	0	0					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

Tel: 63837168 / 63837466 Fax: 62844284, 62815767

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

Catherine Chong (LKK Auto)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 21 August, 2018 10:59 AM
To: assignments
Subject: FW: SLG5794E (LCR) CLAIMING AGAINST SJU6253T DOA19082018 CHECK LIABILITY & ARRANGE SURVEY
Attachments: SLG5794E DOA19082018 EST WO PARTS PRICE.pdf; TP GIA -SLG5794E.PDF; OI GIA - SJU6253T.PDF

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

21.08.2018 @ 1.31pm
William veh in
Kenneth

From: Justin Wong <justin.wong@eqinsurance.com.sg>
Sent: Tuesday, 21 August, 2018 10:56 AM
To: Admin A <admin-a@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: FW: SLG5794E (LCR) CLAIMING AGAINST SJU6253T DOA19082018 CHECK LIABILITY & ARRANGE SURVEY

Dear LKK,

Kindly arrange for survey and direct settlement with third-party repairer.

Thank you.

Regards,

Justin Wong

Executive | Claims

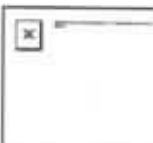
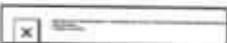


EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: CDGE Braddell Private Cars Crash Repair Operation [mailto:braddell_operation@sparkcarcare.com]
Sent: Tuesday, August 21, 2018 10:07 AM
To: EQI PRS <EQIPRS@eqinsurance.com.sg>
Cc: CDGE Braddell Private Cars Crash Repair Counter <braddell_cr@sparkcarcare.com>; Patrick Chung Chan Kim <patrickchung@cdge.com.sg>; Denis Teo Chin Chye <denisteo@sparkcarcare.com>
Subject: SLG5794E (LCR) CLAIMING AGAINST SJU6253T DOA19082018 CHECK LIABILITY & ARRANGE SURVEY

Dear Sir / Madam,

Please arrange to survey the car at CDGE, Braddell.

And to advice on the liability of the accident.

Car in workshop ready for survey.

William Wang

Best Regards
External Business | ComfortDelGro Engineering Pte Ltd
Off: 6383 7656 (Ngo - Supervisor) / Off: 6383 8115 (William) / Off: 6383 7362 (Andrew)

Fax: 6281 5767
www.SPARKcarcare.com

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Wednesday, 29 August, 2018 12:15 PM
To: 'Justin Wong'
Cc: Admin A; Poh Kin (LKKAuto); Hsiao Tong (LKKAuto)
Subject: RE: SLG5794E (LCR) CLAIMING AGAINST SJU6253T DOA19082018 CHECK LIABILITY & ARRANGE SURVEY
Attachments: LKK SURVEY PHOTO.pdf, TP ESTIMATE - INCOMPLETE (NO PARTS PRICE).pdf
Categories: HMK

WITHOUT PREJUDICE

EQI ref: TBA
LKK REF: CC4/EQI18015188/Kfa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SLG 5794E

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair – incomplete (no parts price)
- Photographs of TP vehicle in its damaged condition

We will revert to you on preliminary advice in due course.

Please take note that the case handler in-charge is Poh Kin and he can be contacted at DID: 6841 2132.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Tuesday, 21 August, 2018 1:33 PM
To: 'Justin Wong' <justin.wong@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; assignments@lkkauto.com
Subject: RE: SLG5794E (LCR) CLAIMING AGAINST SJU6253T DOA19082018 CHECK LIABILITY & ARRANGE SURVEY

Dear Justin,

Thank you for the assignment.

Best Regards,

Best Regards

External Business | ComfortDelGro Engineering Pte Ltd

Off: 6383 7656 (Ngo - Supervisor) / Off: 6383 8115 (William) / Off: 6383 7362 (Andrew)

Fax: 6281 5767

www.SPARKcarcare.com

Hsiao Tong (LKKAUTO)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Tuesday, 20 August 2019 11:02 AM
To: Tan Wei Yin EQ; Poh Kin (LKKAUTO)
Cc: Admin A; KKLau
Subject: Re: 3rd Reminder to LKK for offer: LOD AGAINST EQ - SLG5794E / SJU6253T DOA 19/08/2018 *** LKK REF: CC4/EQ18015188/Kfa3

Importance: High

Without Prejudice

Dear Sir/Madam

This matter has been long protracted.

Please advise if there's any prospect of amicable settlement.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok
Sent: Tuesday, 7 May 2019 2:09 PM
To: Tan Wei Yin EQ <weiyin.tan@eqinsurance.com.sg>
Cc: LKK Admin LKK <admin-a@lkkauto.com>; KK Lau LKK <kklau@lkkauto.com>; Poh Kin (LKKAUTO) <pohkin@lkkauto.com>
Subject: Re: 3rd Reminder to LKK for offer: LOD AGAINST EQ - SLG5794E / SJU6253T DOA 19/08/2018 *** LKK REF: CC4/EQ18015188/Kfa3

Without Prejudice

Dear Wei Yin

Despite our repeated reminders, we received no response from your loss adjuster.

Appreciate your assistance to expedite the settlement.

Note: No video footage as indicated in our client's GIA report.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok
Sent: Friday, 25 January 2019 11:34 AM
To: Poh Kin (LKKAUTO)

Hsiao Tong (LKKAUTO)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Tuesday, 3 September 2019 11:06 AM
To: Tan Wei Yin EQ; Poh Kin (LKKAUTO)
Cc: Admin A; KKLau; Aileen Tan Lee Noi
Subject: [GIA] Acc on 19.08.2019 invlg SLG5794E / SJU6253T; CDGE REF: CDGE/DS/SLG5794E/CL *** LKK REF: CC4/EQ18015188/Kfa3

Importance: High

WITHOUT PREJUDICE

Ms. Wei Yin
M/s EQ Insurance Company Limited

Mr Poh Kin
M/s LKK Auto Consultants Pte Ltd

Kindly review subject case which has remained outstanding.

In your email dated 1 November 2018, you informed that the liability is unclear and requested a copy of video footage. There's no video available as indicated in our client's accident report. Based on both parties' statements, there's no dispute that your insured driver was moving off from the parking lot and collided with our client's going straight vehicle. The liability is **CLEAR** as per **BOLA 524**, your insured moving out from the parking lot should exercise greater caution.

Despite repeated chasers, we have not to date received any reply. In order to move forward, please arrange to let us have consent by 10 September 2019 to escalate this case to GIA for resolution.

We look forward to hearing from you.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok
Sent: Tuesday, 20 August 2019 11:02 AM
To: Tan Wei Yin EQ <weiyin.tan@eqinsurance.com.sg>; Poh Kin (LKKAUTO) <pohkin@lkkauto.com>
Cc: LKK Admin LKK <admin-a@lkkauto.com>; KK Lau LKK <kklau@lkkauto.com>
Subject: Re: 3rd Reminder to LKK for offer: LOD AGAINST EQ - SLG5794E / SJU6253T DOA 19/08/2018 *** LKK REF: CC4/EQ18015188/Kfa3

Without Prejudice

Dear Sir/Madam

This matter has been long protracted.

Please advise if there's any prospect of amicable settlement.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok

Sent: Tuesday, 7 May 2019 2:09 PM

To: Tan Wei Yin EQ <weiyin.tan@eqinsurance.com.sg>

Cc: LKK Admin LKK <admin-a@lkkauto.com>; KK Lau LKK <kklau@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Subject: Re: 3rd Reminder to LKK for offer: LOD AGAINST EQ - SLG5794E / SJU6253T DOA 19/08/2018 *** LKK REF: CC4/EQI18015188/Kfa3

Without Prejudice

Dear Wei Yin

Despite our repeated reminders, we received no response from your loss adjuster.

Appreciate your assistance to expedite the settlement.

Note: No video footage as indicated in our client's GIA report.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok

Sent: Friday, 25 January 2019 11:34 AM

To: Poh Kin (LKKAuto)

Cc: LKK Admin LKK; KK Lau LKK

Subject: 3rd Reminder to LKK for offer: LOD AGAINST EQ - SLG5794E / SJU6253T DOA 19/08/2018 *** LKK REF: CC4/EQI18015188/Kfa3

3rd Reminder

Without Prejudice

Dear Sir/Madam

This matter has been long protracted. Please revert with your offer without further delay.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok

Sent: Monday, 3 December 2018 4:52 PM

To: Poh Kin (LKKAuto)

Subject: 2nd Reminder to LKK for offer: LOD AGAINST EQ - SLG5794E / SJU6253T DOA 19/08/2018 *** LKK REF: CC4/EQI18015188/Kfa3

2nd Reminder

Without Prejudice

Dear Sir/Madam

Please look into the matter and revert with your offer within the next seven (7) days.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok

Sent: Thursday, 1 November 2018 3:46 PM

To: Poh Kin (LKKAuto)

Subject: Re: LOD AGAINST EQ - SLG5794E / SJU6253T DOA 19/08/2018 *** LKK REF: CC4/EQI18015188/Kfa3

Without Prejudice

Dear Sir/Madam

Liability is very clear as per BOLA S24. Your insured was moving out from the parking lot and collided with our client's vehicle who was going straight.

Please revert with your settlement offer within 7 days.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Sent: Thursday, 1 November 2018 2:54 PM

To: Cecilia Lee Peng Geok

Subject: RE: LOD AGAINST EQ - SLG5794E / SJU6253T DOA 19/08/2018 *** LKK REF: CC4/EQI18015188/Kfa3

WITHOUT PREJUDICE

Our Ref: CC4/EQI18015188/Kfa3

Your Ref: PTE/SLG5794E/20180819/DS-CL

Dear Cecilia,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SJU 6253T AND SLG 5794E ON 19.08.2018

We refer to the above matter and your letter of demand dated 14th September 2018.

Please be informed that liability is unclear on this matter. There is no conclusive evidence yet to substantiate either party's version. Below is a copy of our insured's accident report statement for your perusal. As such, We would like to request a copy of video footage as stated in your client accident report for our necessary action.

Circumstances of Accident

I was in a parallel parking lot, wanting to move off from the lot. I'm signal my indicator lights for the right. I check my blind spot and I acknowledge that there was a vehicle very far back on the lane. It was safe for me to turn out. As I turn out right, suddenly the vehicle that I saw that was far away hit my right side of my vehicle. The driver of that vehicle has video footage of the accident. We exchange particulars No injury involved.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

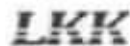
Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Cecilia Lee Peng Geok [mailto:cecilialee@sparkcarcare.com]

Sent: Friday, 26 October 2018 12:05 PM

To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: Re: LOD AGAINST EQ - SLG5794E / SJU6253T DOA 19/08/2018 *** LKK REF: CC4/EQ18015188/Kfa3

Without Prejudice

Dear Poh Kin

Please look into the matter and revert with your offer soon.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 14 September 2018 2:49 PM

To: Cecilia Lee Peng Geok; Poh Kin (LKKAuto)

Cc: Admin A; Hsiao Tong (LKKAuto)

Subject: RE: LOD AGAINST EQ - SLG5794E / SJU6253T DOA 19/08/2018 *** LKK REF: CC4/EQ118015188/Kfa3

Dear Sir / Madam,
Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC4/EQ118015188/Kfa3	Poh Kin - 6841 2132

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Friday, 14 September, 2018 2:48 PM

To: Admin A <admin-a@lkkauto.com>

Subject: LOD AGAINST EQ - SLG5794E / SJU6253T DOA 19/08/2018

Without Prejudice

Dear Sir/Madam

Attached herewith our LOD dated 14/09/2018 for your attention and early settlement.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843



ComfortDelGro Engineering

ComfortDelGro Engineering Pte Ltd

Corporate Office

205 Braddell Road Singapore 579701

Mainline: +65 6383 6280

Facsimile: +65 6280 9155

Company Registration No: 190004988

Car Care Centres

Braddell

205 Braddell Road

Singapore 579701

Tel 6383 8110

Loyang

38 Loyang Drive

Singapore 508669

Tel 6214 8300

Pandan

48 Pandan Road

Singapore 609286

Tel 6338 3778

Sin Ming

983 Sin Ming Drive

Singapore 575717

Tel 6553 9400

Sungei Kadut

7 Sungei Kadut Way

Singapore 728791

Tel 6369 7268

Ubi

320 Ubi Road 3

Singapore 408648

Tel 6943 5721

www.SPARKcarcare.com

Our Ref: CDGE/DS/SLG5794E/CL

Your Ref: CC4/EQI18015188/Kfa3

3 October 2019

M/s EQ Insurance Company Limited
C/O LKK Auto Consultant Pte Ltd
51, Ubi avenue 1,
#01-25, Paya Ubi industrial Park
Singapore 408933
Attn: Motor Claims Department

By Email & Post

Dear Sir

**ACCIDENT ON 19/08/2018 INVOLVING SLG5794E & SJU6253T ALONG
KELLOCK ROAD**

We refer to the subject matter.

We regret that despite reasonable effort having been made to settle our client's claim, there does not appear to be any reasonable prospects of settlement.

We hereby give you 10 clear days' notice that our client intends to proceed with legal proceeding against you/your insured.

All our client's rights in the matter are hereby reserved.

Yours faithfully

Cecilia Lee
CDGE Claims Department
DID: 6214 8354 | Fax: 6214 1843
Email: cecillalee@sparkcarcare.com

cc: client

Hsiao Tong (LKKAUTO)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Friday, 25 October 2019 11:14 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; Jaime Tay
Subject: RE: <SEEK MANDATE> LOD AGAINST EQ - SLG5794E / SJU6253T DOA 19/08/2018
*** LKK REF: CC4/EQI18015188/Kfa3 (DM18HO02154-JT)
Attachments: LKK Survey Report & Photos.pdf; TP LOD & Docs.pdf

Dear Hsiao Tong

Please proceed to resolve up to \$8,052.38.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, October 19, 2019 12:41 PM
To: Joel Goh
Cc: Admin A
Subject: <SEEK MANDATE> LOD AGAINST EQ - SLG5794E / SJU6253T DOA 19/08/2018 *** LKK REF: CC4/EQI18015188/Kfa3 (DM18HO02154-JG)

EQ ref : DM18HO02154-JG

LKK ref : CC4/EQI18015188/Kpa3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING SJU6253T(EQ-OI) SLG5794E(TP) ON 19/08/2018

We refer to the above matter.

The accident occurred when our insured vehicle came out from parking lot and collided with third party who was driving straight on main driveway. Liability is not in our insured's favour.

We seek your approval to offer Third Party repairer "ComfortDelGro Engineering Pte Ltd" at \$8,052.38(all-in).

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 11,809.96	\$ 7,410.38
2. Loss of Use (11days x \$120.00)	\$ 1,320.00	\$ 640.00 (8days x \$80.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 13,131.96	\$ 8,052.38

Surveyor recommended 5 days for repair + 1PRS + 1PH + 1Sunday = 8days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Tuesday, 20 August 2019 11:53 AM

To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: 3rd Reminder to LKK for offer: LOD AGAINST EQ - SLG5794E / SJU6253T DOA 19/08/2018 *** LKK REF: CC4/EQ/18015188/Kfa3 (DM18HO02154-JG)

Importance: High

Dear Poh Kin

Please advise on the status of this settlement.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Tuesday, 20 August 2019 11:02 AM
To: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>; Poh Kin (LKKAUTO) <pohkin@lkkauto.com>
Cc: LKK Admin LKK <admin-a@lkkauto.com>; KK Lau LKK <kklau@lkkauto.com>
Subject: Re: 3rd Reminder to LKK for offer: LOD AGAINST EQ - SLG5794E / SJU6253T DOA 19/08/2018 *** LKK REF: CC4/EQ18015188/Kfa3
Importance: High

Without Prejudice

Dear Sir/Madam

This matter has been long protracted.

Please advise if there's any prospect of amicable settlement.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok
Sent: Tuesday, 7 May 2019 2:09 PM
To: Tan Wei Yin EQ <weiyin.tan@eqinsurance.com.sg>
Cc: LKK Admin LKK <admin-a@lkkauto.com>; KK Lau LKK <kklau@lkkauto.com>; Poh Kin (LKKAUTO) <pohkin@lkkauto.com>
Subject: Re: 3rd Reminder to LKK for offer: LOD AGAINST EQ - SLG5794E / SJU6253T DOA 19/08/2018 *** LKK REF: CC4/EQ18015188/Kfa3

Without Prejudice

Dear Wei Yin

Despite our repeated reminders, we received no response from your loss adjuster.

Appreciate your assistance to expedite the settlement.

Note: No video footage as indicated in our client's GIA report.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok
Sent: Friday, 25 January 2019 11:34 AM
To: Poh Kin (LKKAUTO)
Cc: LKK Admin LKK; KK Lau LKK
Subject: 3rd Reminder to LKK for offer: LOD AGAINST EQ - SLG5794E / SJU6253T DOA 19/08/2018 *** LKK REF: CC4/EQ18015188/Kfa3

3rd Reminder

Without Prejudice

Dear Sir/Madam

This matter has been long protracted. Please revert with your offer without further delay.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok
Sent: Monday, 3 December 2018 4:52 PM
To: Poh Kin (LKKAUTO)
Subject: 2nd Reminder to LKK for offer: LOD AGAINST EQ - SLG5794E / SJU6253T DOA 19/08/2018 *** LKK REF: CC4/EQ18015188/Kfa3

2nd Reminder

Without Prejudice

Dear Sir/Madam

Please look into the matter and revert with your offer within the next seven (7) days.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok
Sent: Thursday, 1 November 2018 3:46 PM
To: Poh Kin (LKKAUTO)
Subject: Re: LOD AGAINST EQ - SLG5794E / SJU6253T DOA 19/08/2018 *** LKK REF: CC4/EQ18015188/Kfa3

Without Prejudice

Dear Sir/Madam

Liability is very clear as per BOLA S24. Your insured was moving out from the parking lot and collided with our client's vehicle who was going straight.

Please revert with your settlement offer within 7 days.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Poh Kin (LKKAUTO) <pohkin@lkkauto.com>

Sent: Thursday, 1 November 2018 2:54 PM

To: Cecilia Lee Peng Geok

Subject: RE: LOD AGAINST EQ - SLG5794E / SJU6253T DOA 19/08/2018 *** LKK REF: CC4/EQI18015188/Kfa3

WITHOUT PREJUDICE

Our Ref: CC4/EQI18015188/Kfa3

Your Ref: PTE/SLG5794E/20180819/DS-CL

Dear Cecilia,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SJU 6253T AND SLG 5794E ON 19.08.2018

We refer to the above matter and your letter of demand dated 14th September 2018.

Please be informed that liability is unclear on this matter. There is no conclusive evidence yet to substantiate either party's version. Below is a copy of our insured's accident report statement for your perusal. As such, We would like to request a copy of video footage as stated in your client accident report for our necessary action.

Circumstances of Accident

I was in a parallel parking lot, wanting to move off from the lot. I'm signal my indicator lights for the right. I check my blind spot and I acknowledge that there was a vehicle very far back on the lane. It was safe for me to turn out. As I turn out right, suddenly the vehicle that I saw that was far away hit my right side of my vehicle. The driver of that vehicle has video footage of the accident. We exchange particulars No injury involved.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

Sent: Friday, 26 October 2018 12:05 PM

To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: Re: LOD AGAINST EQ - SLG5794E / SJU6253T DOA 19/08/2018 *** LKK REF: CC4/EQ18015188/Kfa3

Without Prejudice

Dear Poh Kin

Please look into the matter and revert with your offer soon.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 14 September 2018 2:49 PM

To: Cecilia Lee Peng Geok; Poh Kin (LKKAuto)

Cc: Admin A; Hsiao Tong (LKKAuto)

Subject: RE: LOD AGAINST EQ - SLG5794E / SJU6253T DOA 19/08/2018 *** LKK REF: CC4/EQ18015188/Kfa3

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC4/EQ18015188/Kfa3	Poh Kin - 6841 2132

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Friday, 14 September, 2018 2:48 PM

To: Admin A <admin-a@lkkauto.com>

Subject: LOD AGAINST EQ - SLG5794E / SJU6253T DOA 19/08/2018

Without Prejudice

Dear Sir/Madam

Attached herewith our LOD dated 14/09/2018 for your attention and early settlement.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

Hsiao Tong (LKKAuto)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Monday, 30 December 2019 8:17 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A; KKLau; Aileen Tan Lee Noi
Subject: Re: [10 DAYS NOTICE] Acc on 19.08.2018 invlg SLG5794E / SJU6253T; CDGE REF: CDGE/DS/SLG5794E/CL *** LKK REF: CC4/EQI18015188/Kfa3

Without Prejudice

Dear Sir/Madam

Strictly without admission of any liability and solely for quick amicable settlement, we confirm settlement at \$8,050 for property damage only. Please note that the contents of this document apply to vehicle damages only. It is condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Please forward Discharge Voucher for execution and your cheque made payable to : COMFORTDELGRO ENGINEERING PTE LTD

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843



Think Before Printing

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Saturday, 28 December 2019 10:20 AM
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Cc: Admin A <admin-a@lkkauto.com>; KKLau <kklau@lkkauto.com>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Subject: RE: [10 DAYS NOTICE] Acc on 19.08.2018 invlg SLG5794E / SJU6253T; CDGE REF: CDGE/DS/SLG5794E/CL *** LKK REF: CC4/EQI18015188/Kfa3

Without Prejudice

Dear Sirs/Mdm,

We refer to our email dated 02/12/2019.

Please confirm.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 2 December 2019 8:35 AM

To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Cc: Admin A <admin-a@lkkauto.com>; KKLau <kklau@lkkauto.com>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Subject: RE: [10 DAYS NOTICE] Acc on 19.08.2018 invlg SLG5794E / SJU6253T; CDGE REF: CDGE/DS/SLG5794E/CL

*** LKK REF: CC4/EQI18015188/Kfa3

Without Prejudice

(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We are prepared to improve our offer at a global sum of \$8,050.00(all-in).

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Monday, 4 November 2019 8:43 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; KKLau <kklau@lkkauto.com>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Subject: Re: [10 DAYS NOTICE] Acc on 19.08.2018 invlg SLG5794E / SJU6253T; CDGE REF: CDGE/DS/SLG5794E/CL
*** LKK REF: CC4/EQI18015188/Kfa3

Without Prejudice

Dear Sir/Madam

Subject to client's acceptance, we propose GS \$8160.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843



Think Before Printing

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Saturday, 2 November 2019 9:23 AM

To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Cc: Admin A <admin-a@lkkauto.com>; KKLau <kklau@lkkauto.com>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Subject: RE: [10 DAYS NOTICE] Acc on 19.08.2018 invlg SLG5794E / SJU6253T; CDGE REF: CDGE/DS/SLG5794E/CL

*** LKK REF: CC4/EQI18015188/Kfa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We are prepared to improve our offer at a global sum of \$8,000.00(all-in).

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Tuesday, 29 October 2019 8:28 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; KKLau <kklau@lkkauto.com>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Subject: Re: [10 DAYS NOTICE] Acc on 19.08.2018 invlg SLG5794E / SJU6253T; CDGE REF: CDGE/DS/SLG5794E/CL

*** LKK REF: CC4/EQI18015188/Kfa3

Without Prejudice

Dear Sir/Madam

Subject to our client's acceptance, we propose GS \$8200. Please revert.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843



Think Before Printing

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Saturday, 26 October 2019 10:41 AM

To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Cc: Admin A <admin-a@lkkauto.com>; KKLau <kklau@lkkauto.com>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Subject: RE: [10 DAYS NOTICE] Acc on 19.08.2018 invlg SLG5794E / SJU6253T; CDGE REF: CDGE/DS/SLG5794E/CL

*** LKK REF: CC4/EQI18015188/Kfa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$7,890.00(all-in).

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Thursday, 3 October 2019 3:46 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; KKLau <kklau@lkkauto.com>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Subject: [10 DAYS NOTICE] Acc on 19.08.2018 invlg SLG5794E / SJU6253T; CDGE REF: CDGE/DS/SLG5794E/CL ***
LKK REF: CC4/EQI18015188/Kfa3

Without Prejudice

Dear Hsiao Tong

This matter has been long protracted. We attached herewith our 10 days notice for your attention.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, 3 September 2019 4:36 PM

To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Cc: Admin A <admin-a@lkkauto.com>; KKLau <kklau@lkkauto.com>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Subject: RE: [GIA] Acc on 19.08.2019 invlg SLG5794E / SJU6253T; CDGE REF: CDGE/DS/SLG5794E/CL *** LKK REF: CC4/EQI18015188/Kfa3

Without Prejudice

Dear Cecilia,

We refer to your below email.

As spoken earlier, I am taking over the matter and I will get back to you asap.

Thanks.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecillalee@sparkcarcare.com>

Sent: Tuesday, 3 September 2019 11:06 AM

To: Tan Wei Yin EQ <welyin.tan@eqinsurance.com.sg>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; KKLau <kklau@lkkauto.com>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Subject: [GIA] Acc on 19.08.2019 invlg SLG5794E / SJU6253T; CDGE REF: CDGE/DS/SLG5794E/CL *** LKK REF: CC4/EQI18015188/Kfa3

Importance: High

WITHOUT PREJUDICE

Ms. Wei Yin

M/s EQ Insurance Company Limited

Mr Poh Kin

M/s LKK Auto Consultants Pte Ltd

Kindly review subject case which has remained outstanding.

In your email dated 1 November 2018, you informed that the liability is unclear and requested a copy of video footage. There's no video available as indicated in our client's accident report. Based on both parties' statements, there's no dispute that your insured driver was moving off from the parking lot and collided with our client's going straight vehicle. The liability is **CLEAR** as per **BOLA S24**, your insured moving out from the parking lot should exercise greater caution.

Despite repeated chasers, we have not to date received any reply. In order to move forward, please arrange to let us have consent by 10 September 2019 to escalate this case to GIA for resolution.

We look forward to hearing from you.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok

Sent: Tuesday, 20 August 2019 11:02 AM

To: Tan Wei Yin EQ <welyin.tan@eqinsurance.com.sg>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Cc: LKK Admin LKK <admin-a@lkkauto.com>; KK Lau LKK <kklau@lkkauto.com>

Subject: Re: 3rd Reminder to LKK for offer; LOD AGAINST EQ - SLG5794E / SJU6253T DOA 19/08/2018 *** LKK REF: CC4/EQI18015188/Kfa3

Without Prejudice

Dear Sir/Madam

This matter has been long protracted.

Please advise if there's any prospect of amicable settlement.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok

Sent: Tuesday, 7 May 2019 2:09 PM

To: Tan Wei Yin EQ <weiyin.tan@eqinsurance.com.sg>

Cc: LKK Admin LKK <admin-a@lkkauto.com>; KK Lau LKK <kklau@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Subject: Re: 3rd Reminder to LKK for offer: LOD AGAINST EQ - SLG5794E / SJU6253T DOA 19/08/2018 *** LKK REF: CC4/EQ18015188/Kfa3

Without Prejudice

Dear Wei Yin

Despite our repeated reminders, we received no response from your loss adjuster.

Appreciate your assistance to expedite the settlement.

Note: No video footage as indicated in our client's GIA report.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok

Sent: Friday, 25 January 2019 11:34 AM

To: Poh Kin (LKKAuto)

Cc: LKK Admin LKK; KK Lau LKK

Subject: 3rd Reminder to LKK for offer: LOD AGAINST EQ - SLG5794E / SJU6253T DOA 19/08/2018 *** LKK REF: CC4/EQ18015188/Kfa3

3rd Reminder

Without Prejudice

Dear Sir/Madam

This matter has been long protracted. Please revert with your offer without further delay.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok

Sent: Monday, 3 December 2018 4:52 PM

To: Poh Kin (LKKAuto)

Subject: 2nd Reminder to LKK for offer: LOD AGAINST EQ - SLG5794E / SJU6253T DOA 19/08/2018 *** LKK REF: CC4/EQI18015188/Kfa3

2nd Reminder

Without Prejudice

Dear Sir/Madam

Please look into the matter and revert with your offer within the next seven (7) days.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok

Sent: Thursday, 1 November 2018 3:46 PM

To: Poh Kin (LKKAuto)

Subject: Re: LOD AGAINST EQ - SLG5794E / SJU6253T DOA 19/08/2018 *** LKK REF: CC4/EQI18015188/Kfa3

Without Prejudice

Dear Sir/Madam

Liability is very clear as per BOLA S24. Your insured was moving out from the parking lot and collided with our client's vehicle who was going straight.

Please revert with your settlement offer within 7 days.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Sent: Thursday, 1 November 2018 2:54 PM

To: Cecilia Lee Peng Geok

Subject: RE: LOD AGAINST EQ - SLG5794E / SJU6253T DOA 19/08/2018 *** LKK REF: CC4/EQI18015188/Kfa3

WITHOUT PREJUDICE

Our Ref: CC4/EQ18015188/Kfa3
Your Ref: PTE/SLG5794E/20180819/DS-CL

Dear Cecilia,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SJU 6253T AND SLG 5794E ON 19.08.2018

We refer to the above matter and your letter of demand dated 14th September 2018.

Please be informed that liability is unclear on this matter. There is no conclusive evidence yet to substantiate either party's version. Below is a copy of our insured's accident report statement for your perusal. As such, We would like to request a copy of video footage as stated in your client accident report for our necessary action.

Circumstances of Accident

I was in a parallel parking lot, wanting to move off from the lot. I'm signal my indicator lights for the right. I check my blind spot and I acknowledge that there was a vehicle very far back on the lane. It was safe for me to turn out. As I turn out right, suddenly the vehicle that I saw that was far away hit my right side of my vehicle. The driver of that vehicle has video footage of the accident. We exchange particulars No injury involved.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

Sent: Friday, 26 October 2018 12:05 PM

To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: Re: LOD AGAINST EQ - SLG5794E / SJU6253T DOA 19/08/2018 *** LKK REF: CC4/EQ18015188/Kfa3

Without Prejudice

Dear Poh Kin

Please look into the matter and revert with your offer soon.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 14 September 2018 2:49 PM

To: Cecilia Lee Peng Geok; Poh Kin (LKKAuto)

Cc: Admin A; Hsiao Tong (LKKAuto)

Subject: RE: LOD AGAINST EQ - SLG5794E / SJU6253T DOA 19/08/2018 *** LKK REF: CC4/EQ118015188/Kfa3

Dear Sir / Madam,
Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC4/EQ118015188/Kfa3	Poh Kin - 6841 2132

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Friday, 14 September, 2018 2:48 PM

To: Admin A <admin-a@lkkauto.com>

Subject: LOD AGAINST EQ - SLG5794E / SJU6253T DOA 19/08/2018

Without Prejudice

Dear Sir/Madam

Attached herewith our LOD dated 14/09/2018 for your attention and early settlement.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 10/01/2020

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	SJU 6253T	(Insd Veh)	Your Ref. No. : DM18HO02154-JT
	SLG 5794E	(TP Veh)	Our Ref. No. : CC4/EQI18015188/Kpa3q2
Date of Accident	19/8/2018		

Liability	100%	
Final Repair Cost	: \$ 7,410.38	
Loss of Use	: \$ 640.00	8 days
Rental (If any)	: \$	days
Others:	: \$ 2.00	
	: \$	
	8,052.38	
Final Settlement Sum	: \$ 8,050.00	GLOBAL SUM
Remarks	:	

Payment Instruction: Payee's Breakdown

1)	COMFORTDELGRO ENGINEERING PTE LTD	: \$ 8,050.00
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC4/EQI18015188/Kpa3q2

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 10-01-2020



Code : EQI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJU 6253T	Veh. Inspected	SLG 5794E
Policy No.	DMPPHQ18-005663	Coverage (\$)	0.00
Claim No.	DM18HO02154-JT	Excess (\$)	0.00
Assign From	JOEL	Assign Date	21/08/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS (A)	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	JTDKB3FU503535449	Colour	METALLIC PEARL WHITE
Odometer	177013	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	DAVANTI	9 mm
L/H Front Tyre	195/65 R15	DAVANTI	9 mm
R/H Rear Tyre	195/65 R15	DAVANTI	9 mm
L/H Rear Tyre	195/65 R15	DAVANTI	9 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	19/08/2018	Inspection Date	21/08/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 205 BRADDELL ROAD Blk C, 3rd Floor SINGAPORE 579701.		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLG 5794E

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT BUMPER	BENT	480.80	480.80
1	FRONT BUMPER BADGE LOGO	NECESSARY	87.10	87.10
1	FRONT BUMPER HOLE COVER LH	DENTED	26.37	26.37
1	FRONT BUMPER RETAINER LH	CRACKED	82.30	82.30
1	FRONT BUMPER RETAINER RH	SERVICEABLE	82.30	-
1	FRONT BUMPER TOP SEAL	NECESSARY	24.40	24.40
10	FRONT BUMPER CLIPS	NECESSARY	25.00	25.00
1	FRONT BUMPER LOWER GRILLE	DENTED	148.60	148.60
1	FRONT BUMPER UNDER COVER	SERVICEABLE	78.30	-
1	FRONT BUMPER FOG LAMP LH	CRACKED	910.70	910.70
1	FRONT BUMPER SPONGE	CRACKED	70.30	70.30
2	FRONT BUMPER SPONGE CLIPS	NOT NECESSARY	11.00	-
1	FRONT BUMPER REINFORCEMENT NO 2	BENT	245.30	245.30
1	FRONT BUMPER REINFORCEMENT NO 2 BRACKET LH	TO REPAIR SEE LABOUR	115.10	-
1	FRONT BUMPER REINFORCEMENT NO 2 BRACKET RH	TO REPAIR SEE LABOUR	109.44	-
1	FRONT BUMPER REINFORCEMENT	TO REPAIR SEE LABOUR	691.50	-
1	HEADLAMP LH	MTG CRACKED	2,558.90	2,558.90
1	LH FRONT FENDER	BENT	933.10	933.10
1	LH FRONT FENDER EMBLEM-HYBRID	NECESSARY	49.78	49.78
1	LH FRONT FENDER INNER SHIELD	CRACKED	186.01	186.01
9	LH FRONT FENDER INNER SHIELD CLIPS	NECESSARY	22.50	22.50
1	LH FRONT FENDER PROTECTOR	SERVICEABLE	84.96	-
1	LH FRONT FENDER TOP SEAL	SERVICEABLE	65.90	-
1	LH FRONT WHEEL RIM (ORIGINAL)	DENTED	1,555.10	1,555.10
1	LH FRONT WHEEL HUB SUB-ASSY	SERVICEABLE	530.25	-
1	STEERING KNUCKLE ARM LH	SERVICEABLE	489.12	-
1	LH FRONT LOWER ARM	SERVICEABLE	371.79	-
1	LH FRONT LOWER ARM BALL JOINT	SERVICEABLE	81.56	-
1	SET LH FRONT SHOCK ABSORBER	SERVICEABLE	424.46	-

Report Ref No. CC4/EQ18015188/Kpa3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	FRONT BUMPER LOWER ABSORBER (ADDITIONAL)	CRACKED	150.20	150.20
2	FRONT BUMPER SIDE CLIPS (ADDITIONAL)	NECESSARY	11.00	11.00
	LESS 25% DISCOUNT		-2,675.79	-1,891.87
			8,027.35	5,675.59
	SPECIAL NETT ITEMS			
1	LH FRONT TYRE (DAVANTI DX390)(SN)	SERVICEABLE	250.00	-
			250.00	-
	LABOUR			
	TO DISMANTLE/REPLACE FRONT SUSPENSION AND UNDERCARRIAGE TO FACILITATE REPAIRS AND BLEED BRAKES SYSTEM.	NOT NECESSARY	240.00	-
	LABOUR CHARGES TO REPAIR AND PANEL BEAT THE LH FRONT FENDER INNER PANEL,FRONT SUPPORT PANEL,RE-ALIGN BONNET AND REPLACE DAMAGED PARTS.INCLUSIVE OF THE REPAIR OF FRONT BUMPER REINFORCEMENT NO 2 BRACKET LH,FRONT BUMPER REINFORCEMENT NO 2 BRACKET RH AND FRONT BUMPER REINFORCEMENT.		960.00	600.00
	TO CHECK WIRING FUNCTIONS AND FOCUS HEADLAMPS.		40.00	20.00
	TO PUTTY,APPLY PRIMER & SPRAY-PAINT THE FRONT BUMPER,LH FRONT FENDER,LH FRONT FENDER INNER PANEL,FRONT SUPPORT PANEL AND AFFECTED AREAS.		1,250.00	500.00
	TO APPLY RUST-PROOFING ON REPAIRED/REPLACED PANELS.		150.00	50.00
	TO CHECK/RE-SET STEERING GEOMETRY AND WHEEL ALIGNMENT.		120.00	80.00
			2,760.00	1,250.00
GRAND TOTAL			11,037.35	6,925.59
RECOMMENDED COST OF REPAIRS				6,925.59

Report Ref No. CC4/EQ18015188/Kpa3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

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