

22/03/2012

ASS. RFC. BY:

REF:

CS/UO118015183/Tied3

Special Instruction:

Surveyor

ASSIGNMENT (Office)

From (Person):

Jenny Lew

of

UOI

Date/Time:

21/08/18 9:43am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLC 234J

Insured:

at Workshop m/s

Premium

Tel:

67689911

of

24 Berni. Sector.

Policy No:

Claim No:

MISD08241807

Sum Insured:

Excess:

\$ 750.00

Make of Veh:

(Client's Record)

D.O.A.

06062018

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

Person Contacted:

Chang

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate	DIA: 06062018
	SLC 234J - CS / (CR18)10453 / Tied3	
21/8/18	Revert thm email.	
21/8/18	Authorise repair; Inform repairer to proceed.	
04/9/18 @ 2:37pm	2nd revert to Jenny Lew by email. (getting approval of COR)	

11/7

10453 / (1 job) - U

ASSIGNMENT

Front

Estimated Cost

OO / TP / WS

To inspect vehicle

at Workshop no.

of

Insured

Policy No.

Claims No.

Sum Insured

(Client's Policy)

Make of Vehicle

(Policy Condition)

Remark: The vehicle

Bal or Measurement

IDAC Approved

GIA / FR / SB

Est. Price

Lump Sum

CA / R / S

Date

11/06/2018

Vehicle SLC 2343 - Yr Regd 2016 April

Type: M Car / M Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A1 cc 999

Colour: Grey A.C. Insured / Std / NI / NA

Sp. Reading: 46173 T/Ratio: Insured / Std / NI / NA

Eng/No:

C/No: W14Y2228X9613083576

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / SRM / STD A/Rim or

Tyre Size: F: 215/45R16

R: ~ ~

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Continued

Front R/Bal 0 min Rear R/Bal 6 mm

L/Bal 6 mm L/Bal 6 mm

D.O.A. D.O.I 11/6/18

Survey held at Premium Benin

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

b/s Rear

The U/C / Chassis frame / Body Structure affected due to collision



Yes / No

Yes / No

Yes / No

Yes / No

IN / OUT

21/8/18

Taukh said mv: \$73k

H/9 3.00pm

Confirmed

Final Bq \$6,163.90

and 5 days with Mr Boo. (Red. 512.10, 72)

RECEIVED 06 SEP 2019

Signature: [Handwritten Signature] 4/9/2019

Days of Repair: 5

Resurvey No. of Trip: 1

Survey Fee

Transport

Site Insp

Interflow

Tests

Switch

TOTAL

230
60
80
32
402

Add Fee: Site Insp \$

Interflow \$

Tests \$

Switch \$

Repair to

OO

Ltd

6,163.90

Signature: [Handwritten Signature] 6/9/19

Catherine Chong (LKK Auto)

From: LEW JENNY <jennylew@uoi.com.sg>
Sent: Tuesday, 21 August, 2018 9:43 AM
To: Claims
Cc: 'SUR'; 'assignments'
Subject: RE: SLC 234 J - OD UOI - DOA: 06/06/2018 / M12D08241807

Dear Chee Sing,

As spoken, we have informed LKK - Ms Nivitha on 22.6.2018 @ 12:40 to arrange the survey.
Excess: S\$750.00

Dear Ms Nivitha,

Please assist.

Thank You.

Warmest Regards

Jenny Lew

Claims Department

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909
Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • jennylew@uoi.com.sg

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From: PAL Claim [<mailto:claims@premiumauto.com.sg>]
Sent: Friday, 10 August, 2018 1:47 PM
To: LEE KATIE <katielee@uoi.com.sg>
Cc: 'PAL Claim' <claims@premiumauto.com.sg>
Subject: RE: SLC 234 J - OD UOI - DOA: 06/06/2018 / M12D08241807

Dear Katie,

Please check if ok for LKK Auto to survey this vehicle?

Thank you.

Best regards,
Chang Chee Sing
Estimator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

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From: LEE KATIE <katielee@uoi.com.sg>
Sent: Friday, 22 June 2018 12:16 PM
To: PAL Claim <claims@premiumauto.com.sg>
Subject: RE: SLC 234 J - OD UOI - DOA: 06/06/2018 / M12D08241807

Dear Mr Chang,

We will appoint our surveyor to contact you today for the survey.

Regards,

Katie Lee

Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909
Main • (65) 6222 7733 | DID • (65) 6490 9318 | Fax • (65) 6327 3869 | Email • katielee@uoi.com.sg

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From: PAL Claim [<mailto:claims@premiumauto.com.sg>]
Sent: Friday, 22 June, 2018 11:43 AM
To: LEW JENNY <jennylew@uoi.com.sg>
Cc: LEE KATIE <katielee@uoi.com.sg>; 'PAL Claim' <claims@premiumauto.com.sg>
Subject: RE: SLC 234 J - OD UOI - DOA: 06/06/2018

Dear Jenny,

Kindly find attached is the Repair estimate for your reference.
Please let us know who should we looking for arrange survey.

Thank you.

Best regards,
Chang Chee Sing
Estimator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223

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From: LEW JENNY <jennylew@uoi.com.sg>
Sent: Wednesday, 20 June 2018 3:14 PM
To: claims@premiumauto.com.sg
Cc: LEE KATIE <katielee@uoi.com.sg>
Subject: RE: SLC 234 J - OD UOI - DOA: 06/06/2018

Dear Chee Sing,

As spoken, please let us have the estimate first before we arrange for survey.

Thank You.

Warmest Regards

Jenny Lew

Claims Department

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3669 | Email • jennylew@uoi.com.sg

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From: PAL Claim [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, 19 June, 2018 7:00 PM

To: LEE KATIE <katielee@uoi.com.sg>

Cc: 'PAL Claim' <claims@premiumauto.com.sg>

Subject: RE: SLC 234 J - OD UOI - DOA: 06/06/2018

Dear all,

Kindly register OD claims for this vehicle. Attached is GIA report for your reference.
We will forward you the estimate once is available.

Please let us know who should we looking for arrange survey.

Thank you.

Best regards,

Chang Chee Sing

Estimator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road, U Road Singapore 408699

p. +65 6388 2123 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223

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Celine Fong (LKKAuto)

To: Boo seng yak; Adrian Ling (LKKAuto); SUR; Carrine Leong; jiyee.yap@premiumauto.com.sg; Chang Chee Sing
Subject: RE: FINAL REVISION - SLC234J - OD UOI - SURVEYED 11 JUN 18
Attachments: OD Template.pdf

Dear Mr Boo,

Confirm repair cost of \$6,163.90 before excess \$750 and GST @ 5 days of repairs.

Please use the attached discharge voucher and submit together with your relevant documents to UOI.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>

Sent: Thursday, 8 August 2019 4:46 PM

To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Celine Fong (LKKAuto) <celinefong@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiyee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SLC234J - OD UOI - SURVEYED 11 JUN 18

Hi Adrian, Taufikh and all,

Revised estimate and photo file is attached.

Please confirm repair cost of \$6163.90 @ 5 days of repairs.

Your early closure is well appreciated.

Best regards - jb

Shiau Chan (LKKAuto)

From: LEW JENNY <jennylew@uoi.com.sg>
Sent: Wednesday, 4 September 2019 3:15 PM
To: Shiau Chan (LKKAuto)
Cc: SUR
Subject: RE: SLC 234J - OD UOI - DOA: 06/06/2018 / M12D08241807
Attachments: OD Template.zip

Dear Shiau Chan,

Please authorise repair at S\$6,163.90.
Excess: S\$750.00

Enclosed the discharge voucher for client due execution.

Warmest Regards

Jenny Lew

Claims Division

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909
Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • jennylew@uoi.com.sg

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From: Shiau Chan (LKKAuto) [<mailto:siewsc@lkkauto.com>]
Sent: Wednesday, 4 September, 2019 2:37 PM
To: LEW JENNY <jennylew@uoi.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: SLC 234J - OD UOI - DOA: 06/06/2018 / M12D08241807

Dear Jenny,

Enclosed herewith 2nd preliminary advice of SLC 234J.
Kindly approve repair cost of \$6,163.90

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Wednesday, 4 September 2019 2:37 PM
To: LEW JENNY
Cc: SUR
Subject: SLC 234J - OD UOI - DOA: 06/06/2018 / M12D08241807
Attachments: CSUOI18015183T1cd3.pdf

Dear Jenny,

Enclosed herewith 2nd preliminary advice of SLC 234J.
Kindly approve repair cost of \$6,163.90

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Janice Lee (LKKAuto)

From: Janice Lee (LKKAuto)
Sent: Tuesday, August 21, 2018 5:58 PM
To: 'PAL Claim'
Cc: SUR
Subject: SLC 234J OD UOI

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SLC 234J (excess \$750/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Janice Lee (LKKAuto)

From: LEW JENNY <jennylew@uoi.com.sg>
Sent: Tuesday, August 21, 2018 5:41 PM
To: Janice Lee (LKKAuto)
Cc: SUR
Subject: RE: SLC 234 J - OD UOI - DOA: 06/06/2018 / M12D08241807

Dear Janice,

Please proceed with authorisation up to S\$6,076.00.
Excess: S\$750.00.

Thank You.

Warmest Regards

Jenny Lew

Claims Department

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909
Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • jennylew@uoi.com.sg

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From: Janice Lee (LKKAuto) [mailto:JaniceLee@lkkauto.com]
Sent: Tuesday, 21 August, 2018 5:26 PM
To: LEW JENNY <jennylew@uoi.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SLC 234 J - OD UOI - DOA: 06/06/2018 / M12D08241807

Dear Jenny,

Enclosed preliminary revised for SLC 234J.

Repair day: 5 days

We have not authorize repair.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Janice Lee (LKKAuto)

From: Janice Lee (LKKAuto)
Sent: Tuesday, August 21, 2018 5:26 PM
To: 'LEW JENNY'
Cc: SUR
Subject: RE: SLC 234 J - OD UOI - DOA: 06/06/2018 / M12D08241807
Attachments: SLC 234J OD.pdf

Dear Jenny,

Enclosed preliminary revised for SLC 234J.

Repair day: 5 days

We have not authorize repair.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: LEW JENNY [mailto:jennylew@uoi.com.sg]
Sent: Tuesday, August 21, 2018 9:43 AM
To: Claims <claims@premiumauto.com.sg>
Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: SLC 234 J - OD UOI - DOA: 06/06/2018 / M12D08241807

Dear Chee Sing,

As spoken, we have informed LKK - Ms Nivitha on 22.6.2018 @ 12:40 to arrange the survey.
Excess: S\$750.00

Dear Ms Nivitha,

Please assist.

Thank You.

Warmest Regards

Jenny Lew

Claims Department

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: D12D08241807

Date: 04th September 2019

Our Ref: CS/UOI18015183/T1cd3

The Motor Claims Department
United Oversea Insurance

Attn: Jenny

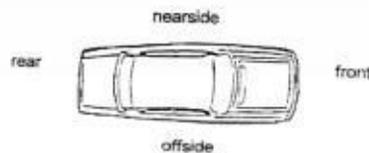
Dear Sirs/Mdm

PRELIMINARY ADVICE OF VEHICLE NO. SLC 234J

Please be informed that we had conducted the inspection of the abovementioned vehicle on 11/06/2018 at the premises of M/s PREMIUM AUTOMOBILES PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$	<u>7,016.00</u>	.
Revised Estimate Amount	: S\$	<u>6,163.90</u>	.
"Check" Items Amount	: S\$	<u>-</u>	.
Market Value	: S\$	<u>73,000.00</u>	.
LTA Reimbursement Value	: S\$	<u>41,311.00</u>	.
Nett Value	: S\$	<u>31,689.00</u>	.

Description of Damage:
The vehicle sustained damages at the o/s rear portion.



Comments/ Present Status:
Damages consistent.
Repair cost economical.
Recommend days of repair: 5 days

Yours faithfully

Mohd Taufikh
Automotive Assessor



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: M12D08241807

Date: 21 August 2018

Our Ref: CS/UOI18015183/T1rb

The Motor Claims Department
United Oversea Insurance

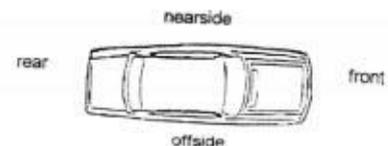
Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO. SLC 234J

Please be informed that we had conducted the inspection of the above mentioned vehicle on 11/06/2018 at the premises of M/s PREMIUM AUTOMOBILES PTE LTD and have the following to report:-

Repairer's Estimate (Gross)	: S\$ 6,676.00 .
Revised Estimate Amount	: S\$ 5,744.00 .
"Check" Items (Estimated)	: S\$ 332.00 .
Total Estimate Amount	: S\$ 6,076.00 .
Pre-Accident Value	: S\$ 73,000.00 .
COE/PARF value	: S\$ 41,311.00 .
Nett Value	: S\$ 31,689.00 .

Description of Damage:
The vehicle sustained damages at the o/s rear portion.



Comments/ Present Status:
Damages consistent.
Repair cost economical.
Repair day : 5 days
We have not authorize repair.

Yours faithfully
Mohammad Taufikh
Automotive Assessor

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	07/06/2018 15:47
Date Of Accident	06/06/2018 18:40
Exact Location Of Accident	BUKIT TIMAH ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLC234J
Insured/Policyholder	
Name Of Registered Owner	SONG ZHIWEI
NRIC No	S7887237C
Email Address	SONGZW@GMAIL.COM
Mobile Phone No	(LOCAL) +65-93890921
Alternative Phone No	OTHERS-93890921

Vehicle Particulars

Manufacturer	AUDI
Model	A1-999CC SB 1.0 TFSI (PI) (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	UNITED OVERSEAS INSURANCE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DHOM120034311800
Cover Note Number	

Driver

Name of Driver	SONG ZHIWEI
NRIC No	S7887237C
Date Of Birth	08/03/1978
Occupation	INDOOR
Date Of Driving Pass	12/05/2015
Driving Experience	3 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-93890921
Fax Number	
Contact Number	OTHERS-93890921
Email Address	SONGZW@GMAIL.COM