

Vic (LKKAUTO)

From: Winnie Chai <connect3winnie@gmail.com>
Sent: Monday, 26 November, 2018 10:31 AM
To: Vic (LKKAUTO)
Cc: Admin A; Poh Kin (LKKAUTO); Naz (LKKAUTO); Olivia Lau (LKKAUTO)
Subject: Re: URGENT & FINAL REMINDER: Finalization for CB7614L LKK REF CC4/ASM18015174/Nha3
Attachments: image001.jpg; side view.MOV; Front view.MOV

Hi Vic

Attached is the CCTV for yr ref.

Thanks

On Mon, Nov 26, 2018 at 10:19 AM Vic (LKKAUTO) <vicalpeh@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Winnie,

We refer to the above matter.

We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence yet to substantiate either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us with **any evidence** (if any) your client have to support your claim.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: Winnie Chai [mailto:connect3winnie@gmail.com]
Sent: Monday, 26 November, 2018 8:34 AM
To: Vic (LKKAuto); Naz (LKKAuto); Olivia Lau (LKKAuto)
Subject: Re: URGENT & FINAL REMINDER: Finalization for CB7614L

Hi Vic

Pls kindly revert on the offer for this case.

Thanks

On Fri, Nov 16, 2018 at 12:38 PM Winnie Chai <connect3winnie@gmail.com> wrote:

Hi Vic

Pls kindly revert on the offer for this case.

Thanks

On Thu, Nov 8, 2018 at 11:42 AM Winnie Chai <connect3winnie@gmail.com> wrote:

Hi Vic

Pls kindly revert on the offer for this case.

Thanks

On Tue, Oct 30, 2018 at 3:57 PM Winnie Chai <connect3winnie@gmail.com> wrote:

Hi Vic

Pls kindly revert on yr offer for this case.

Thanks

On Tue, Oct 2, 2018 at 9:39 AM Winnie Chai <connect3winnie@gmail.com> wrote:

Hi Vic

I have attached the LOD, LOA & Tax Inv for yr ref.

Pls kindly revert on yr offer to us for a direct settlement.

Thanks

On Tue, Oct 2, 2018 at 9:09 AM Winnie Chai <connect3winnie@gmail.com> wrote:

Hi Naz,

Solely for a direct settlement, we accept the finalization of \$3950 , 04 days.

Thanks

On Tue, Oct 2, 2018 at 8:54 AM Naz (LKKAuto) <Naz@lkkauto.com> wrote:

Dear Ms Winnie,

Apologies for the late reply. Attached herewith is the amended marked estimate following a check on the part prices. We will proceed to finalize if you are agreeable with the amended COR;

PARTS - \$3,718

LESS 10% - \$3,346.20

LABOUR - \$1,600

LESS LUMP SUM 20% - \$3,956.96

TOTAL - \$3,950/ 4 REPAIR DAYS

Thank you.

Best Regards,

Naz | Technical Investigator

LKK Auto Consultants

Phone: 6841-2157 | Email: Naz@lkkauto.com | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Winnie Chai <connect3winnie@gmail.com>

Sent: Friday, 28 September 2018 5:00:29 PM

To: Naz (LKKAUTO)
Cc: Vic (LKKAUTO)
Subject: Re: FINAL REMINDER: Finalization for CB7614L

Hi Naz

Is the finalization ready ?

Thanks

On Tue, Sep 25, 2018 at 12:05 PM, Naz (LKKAUTO) <Naz@lkkauto.com> wrote:

Dear Ms Winne,

Apologies for the late reply. The estimate is being reviewed by the technical adviser. I will proceed to finalize with you once he is done.

Thank you.

Best Regards,

Naz | Technical Investigator

LKK Auto Consultants

Phone: 6841-2157 | Email: Naz@lkkauto.com | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, [Ubi Avenue 1, #02-25](#) | S(408933)

From: Winnie Chai <connect3winnie@gmail.com>
Sent: Tuesday, 25 September 2018 10:34 AM
To: Naz (LKKAUTO); Admin A; Olivia Lau (LKKAUTO)
Subject: FINAL REMINDER: Finalization for CB7614L

Hi Naz

Pls kindly revert on the finalization.

Thanks

On Mon, Sep 17, 2018 at 3:06 PM, Winnie Chai <connect3winnie@gmail.com> wrote:

Hi Naz

Pls kindly revert on the finalization.

Thanks

On Tue, Sep 4, 2018 at 9:27 AM, Winnie Chai <connect3winnie@gmail.com> wrote:

Hi Naz

Pls kindly revert on the finalization.

Thanks

On Mon, Aug 27, 2018 at 9:14 AM, Winnie Chai <connect3winnie@gmail.com> wrote:

Hi Naz,

Attached is the after repair photos for yr ref.

Pls kindly revert on the finalization.

Thanks

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Winnie Chai

Connect3

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