

Hsiao Tong (LKKAUTO)

From: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>
Sent: Saturday, 2 March 2019 5:14 PM
To: Hsiao Tong (LKKAUTO); Claims Dept of CTI
Cc: Admin A
Subject: RE: <Seek Mandate> Direct Settlement - Accident Involving YN5140B (OI : CTI - SNM18D04095C02) AND SGJ768H (TP : LKK REF - CC6/CTI18015110/Upa3) on 17/08/2018

Dear Hsiao Tong,

Please proceed to settle third party as per your advice.

Thank you.

Regards,

Ong Chin Kiat
Assistant Claims Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
Direct (65) 6389 6174
Fax (65) 6224 7174 / 6224 7478
www.sg.cntaiping.com



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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Thursday, 21 February, 2019 9:29 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>
Subject: RE: <Seek Mandate> Direct Settlement - Accident Involving YN5140B (OI : CTI - SNM18D04095C02) AND SGJ768H (TP : LKK REF - CC6/CTI18015110/Upa3) on 17/08/2018

Dear Sirs/Mdm,

We refer to our mandate dated 06/11/2018.

Kindly let us have your mandate/instruction as third party is chasing for offer.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 6 November 2018 12:03 PM

To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>; 'chinkiat.ong@sg.cntaiping.com' <chinkiat.ong@sg.cntaiping.com>

Subject: <Seek Mandate> Direct Settlement - Accident Involving YN5140B (OI : CTI - SNM18D04095C02) AND SGJ768H (TP : LKK REF - CC6/CTI18015110/Upa3) on 17/08/2018

Your ref : **SNM18D04095C02**

Our ref : CC6/CTI18015110/Upa3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING YN 5140B(OI) & SGJ 768H(TP) ON 17/08/2018

We refer to the above matter.

The accident occurred when our insured driver collided onto third party parked vehicle. Liability is down against our insured driver.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer " **FASTECH AUTO PTE LTD**" at **\$13,357.72(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$22,799.67	\$12,555.72
2. Loss of Rental (5days x \$180.00)	\$ 900.00	\$ 800.00 (5days x \$160.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$23,701.67	<u>\$13,357.72</u>

**04 days recommendation for repair + 1PRS = 5days

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 26 September 2018 12:36 PM

To: claimsdept@sg.cntaiping.com

Cc: Jowyn Tay <jowyn.tay@sg.cntaiping.com>; Angie Foo <angie.foo@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving YN5140B (OI : CTI - TBA) AND SGJ768H (TP : LKK REF - CC6/CTI18015110/Upa3) on 17/08/2018

Hi Sirs/Mdm,

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Tuesday, 21 August 2018 3:50 PM

To: claimsdept@sg.cntaiping.com

Cc: Jowyn Tay <jowyn.tay@sg.cntaiping.com>; Angie Foo <angie.foo@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving YN5140B (OI : CTI - TBA) AND SGJ768H (TP : LKK REF - CC6/CTI18015110/Upa3) on 17/08/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SGJ 768H at M/s Fastech Auto Pte Ltd - Kaki Bukit.

Enclosed for your perusal is:

- TP GIA report
- Photographs of TP vehicle in its damaged condition

Please note that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 23 March 2019 8:45 AM
To: 'Ong Chin Kiat'; Claims Dept of CTI
Cc: Admin A
Subject: RE: <Seek Mandate> Direct Settlement - Accident Involving YN5140B (OI : CTI - SNM18D04095C02) AND SGJ768H (TP : LKK REF - CC6/CTI18015110/Upa3) on 17/08/2018

Dear Sirs/Madam,

We refer to the above matter.

Case has been settled at a global sum of **\$13,250.00(all-in)** with Third Party repairer.

We are pending for signed DV from third party and will proceed to close file once DV received.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

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3 Anson Road #16-00 Springleaf Tower Singapore 079909
Direct (65) 6389 6174



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Your ref : **SNM18D04095C02**
Our ref : CC6/CTI18015110/Upa3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING YN 5140B(OI) & SGJ 768H(TP) ON 17/08/2018

We refer to the above matter.

The accident occurred when our insured driver collided onto third party parked vehicle. Liability is down against our insured driver.
We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer " **FASTECH AUTO PTE LTD**" at **\$13,357.72(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
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Total	\$23,701.67	<u>\$13,357.72</u>

****04 days recommendation for repair + 1 PRS = 5days**

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

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From: Mei Kwan (LKKAuto)

Sent: Tuesday, 21 August 2018 3:50 PM

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Cc: Jowyn Tay <jowyn.tay@sg.cntaiping.com>; Angie Foo <angie.foo@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

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WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SGJ 768H at M/s Fastech Auto Pte Ltd - Kaki Bukit.

Enclosed for your perusal is:

- TP GIA report
- Photographs of TP vehicle in its damaged condition

Please note that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

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Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 12.09.2018

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SGJ 768H / YN 5140B ON 17.08.2018

We are the authorized repair workshop for the owner of motor vehicle no: **SGJ 768H**, which was involved in the captioned accident with your insured vehicle no: **YN 5140B**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 12,555.72
2) Loss of Rental	\$ 900.00
3) GIA Search Fee	\$ 2.00
	<u><u>\$ 13,457.72</u></u>

We enclosed herewith the following documents to support the claims:

- | | |
|----------------------------------|------------------------------------|
| a) Final Repair Invoice | b) Car Rental Invoice / Agreement |
| c) GIA Search Result | d) Letter of Authorisation, etc... |
| e) GIA Report | f) Police Report |
| g) I/C & Driving Licence | h) Insurance Certificate |
| i) Vehicle Registration Log Card | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)

For Fastech Auto Pte Ltd



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI18015110/Upa3

14 SEPT 2018

N & J SHIPYARD SERVICES
158 RACE COURSE ROAD
SINGAPORE 218601
ATTN: THE MANAGEMENT

Dear Sir/Madam,

ACCIDENT INVOLVING YN 5140B AND SGJ 768H ON 17/08/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SGJ 768H against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG
Case Handler
DID: 6742 3197
FAX: 6741 4108
EMAIL: chewht@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

DATE : 25/08/18

TO : China Taiping Insurance (Singapore) Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. SGJ 768 H / YN 5140 B

ALONG Parked At West Coast Park Carpark 3

ON 17.08.2018

I/We, Wong Kok Fah

of (NRIC No./ROC No.) S 1475541A

of Blk 10 Boon Lay Drive #13-28 Singapore 649929

owner of vehicle no. SGJ 768 H in consideration of M/s FASTECH AUTO

PTE LTD repairing my/our vehicle SGJ 768 H at my/our instruction and hereby
authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever
amount settled/payable by the Insurance Company and/or third party or to commence legal
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and
all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost
which may arisen therewith.

Signature of Owner :

Name of Owner :


WONG KOK FAH

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN3051461800

Claim No : SNM18D04095C02

Claimant : WONG KOK FAH

Amount : S\$13,250.00

Singapore Dollars THIRTEEN THOUSAND TWO HUNDRED FIFTY Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SGJ768H

Insured Vehicle No. : YN5140B

Date of Loss : 17/08/2018

Place of Accident : WEST COAST PARK CARPARK 3

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : N & J SHIPYARD SERVICES

Driver Name : LAKHDEEP SINGH

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 13,250.00
	=====
TOTAL	S\$ 13,250.00
	=====

Claimant Name : 

NRIC No : S1475541A

WONG KOK FAH

Signature : _____

Date : 10/04/19

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909


Attn : Motor Claim Department

Tax Invoice : 20509

Date : 12.09.2018
Vehicle No : SGJ 768H
Make/Model : MERCEDES E250
Chassis/Eng# :
Accident Date : 17.08.2018
Claim No :
Reference : 0818 -20509
Policy No :

	Amount
To proceed on parts by parts repair inclusive of knocking ,spray painting labour charges and etc.	S\$ 11734.32

E. & O. E.	Total : S\$	11734.32
	GST @ 7% : S\$	821.40
	Amount Due : S\$	12555.72


for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: WONG KOK FAH

Invoice : DCR-2018-08-24

Date : 30.08.2018

Agreement No : 20081

Payment Term : LOD

DESCRIPTION

AMOUNT

Rental charges for vehicle : SJR 7314K (0818-20509) \$ 900.00

Rental Period from 25.08.2018 to 30.08.2018

E. & O. E.

Total \$ 900.00

LINA PANG

for Dynamic Car Rental

Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

RENTAL TERMS AND CONDITIONS

No. 20081

Name: Wong Kok Fah (31475541A)			REG. No. SJR 7314E		MAKE MODEL													
ADDRESS					DIESEL		PETROL		E		1/4		1/2		3/4		F	
			KM IN		DATE & TIME IN 30.08.2018 @ 4.27pm													
			KM OUT		DATE & TIME OUT 25.08.2018 @ 4.10pm													
			KM DRIVEN		TIME USED													
NAMED DRIVER Wong Si Ting																		
DRIVING LICENCE NO S 9403002A		DATE OF EXPIRY		PLACE OF ISSUE		HOURS		@SS										
PASSPORT NO		DATE OF ISSUE		PLACE OF ISSUE		5 DAYS		@SS 180		\$ 900								
ADD NAMED DRIVER					WEEKS		@SS											
DRIVING LICENCE NO		DATE OF EXPIRY		PLACE OF ISSUE		MONTHS		@SS										
PASSPORT NO		DATE OF ISSUE		PLACE OF ISSUE		BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)		SUB-TOTAL		\$ 900								
IMPORTANT NOTES: This vehicle is licensed to carry 04 passengers only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay first \$4000 under section I & II in any accident plus loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fine and traffic summonses. Vehicle return during office hour only. No Service on Public Holiday and Sunday. EXCESS: *Sec I - Used in S'pore Only :SGD2000 *Sec II - Used in S'pore Only :SGD2000 *Sec I - Used Outside S'pore Only :SGD4000 *Sec II - Used Outside S'pore Only :SGD4000 *Whomsoever Excess in S'pore: SGD100 *Whomsoever Excess Outside S'pore: SGD200 ADDITIONAL CONDITIONS: * Geographical area: Singapore & West Malaysia. * Driver must be: a) 18 years old and above. b) holding a valid relevant class of driving license. * Additional Own Damage Excess of \$81,000 is applicable for any named/unnamed drivers who: a) age 22 to 23 years old; b) age 66 to 70 years old; c) with driving experience of 1 year to less than 2 years in Singapore on the relevant classes of driving license. * Additional All Claims excess of \$82,000 is applicable for any named/unnamed drivers who: a) is 16 years old to 21 years old and/or b) is 71 years old and above and/or c) with driving experience of less than 1 year on the relevant classes of driving license. * Upon returning the replacement vehicle, you must ensure that all expensive and important items to be removed away from the replacement vehicle. We'll not be responsible for any reporting of such losses. * Hirer is liable to pay first \$4000 under section I & II in any accident plus loss of earnings while damage vehicle is under repair. Hirer is responsible for Additional \$4,000.00 Excess to the THIRD PARTY DAMAGE / INJURY claims.			TOTAL RENTAL															
			DELIVERY FEE															
			COLLECTION FEE															
			PER DAY		PER WEEK		PER MONTH											
BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.) X PER DAY \$ PER WEEK \$ PER MONTH \$ PREPAYMENT TOTAL CHARGE CHECK DEPOSIT CASH RECEIPT NO NETT CHARGE AMOUNT DUE / REFUND																		

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE

DAY OF

X

DYNAMIC CAR RENTAL

X

RENTER'S/DRIVER'S SIGNATURE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-127626

Date of Request: 20/08/2018

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 20/08/2018
Enquiry By Tang Kok Wee, Allan
TP Vehicle No. YN5140B
Accident Date 17/08/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
YN5140B	China Taiping Insurance (Singapore) Pte. Ltd.	30/07/2018-01/10/2019	6389 6111

Thank You.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-127626

Date of Request: 20/08/2018

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 20/08/2018
Enquiry By Tang Kok Wee, Allan
TP Vehicle No. YN5140B
Accident Date 17/08/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque