

## Vivian Lau (LKKAUTO)

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**From:** Vivian Lau (LKKAUTO)  
**Sent:** Wednesday, 26 September, 2018 5:35 PM  
**To:** 'Ler, Bernard-JQ'  
**Cc:** Thin Thin (LKKAUTO)  
**Subject:** RE: Your Ref : 2680539271SG, Our Ref : CC3/AIG18015109/wb3, ACCIDENT INVOLVING GBC 7237Z (Insured) & SLG 1037J ( Third Party) ON 17/08/2018 ALONG LOYANG AVE

Dear Bernard,

We refer to the email below.

We will proceed to close file, no survey done.

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Ler, Bernard-JQ [mailto:Bernard-JQ.Ler@aig.com]  
**Sent:** Wednesday, 26 September, 2018 5:31 PM  
**To:** Vivian Lau (LKKAUTO) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>  
**Cc:** Thin Thin (LKKAUTO) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>  
**Subject:** RE: Your Ref : 2680539271SG, Our Ref : CC3/AIG18015109/wb3, ACCIDENT INVOLVING GBC 7237Z (Insured) & SLG 1037J ( Third Party) ON 17/08/2018 ALONG LOYANG AVE

Dear Vivian,

Further to the below, kindly advise whether there is any survey conducted.

If so, please submit WP report and bill for our closure.

Thank you.

**Best Regards,**

**Bernard Ler**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946 | Fax +(65) 6835 7416

[Bernard-JQ.Ler@aig.com](mailto:Bernard-JQ.Ler@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Ler, Bernard-JQ

**Sent:** 26 September 2018 5:29 PM

**To:** 'Vivian Lau (LKKAUTO)'

**Cc:** 'Thin Thin (LKKAUTO)'

**Subject:** RE: Your Ref : 2680539271SG, Our Ref : CC3/AIG18015109/wb3, ACCIDENT INVOLVING GBC 7237Z (Insured) & SLG 1037J ( Third Party) ON 17/08/2018 ALONG LOYANG AVE

Dear Vivian,

We have repudiated the claim. You may inform TP to redirect their claim to insured directly.

Thank you.

**Best Regards,**

**Bernard Ler**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946 | Fax +(65) 6835 7416

[Bernard-JQ.Ler@aig.com](mailto:Bernard-JQ.Ler@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Ler, Bernard-JQ

**Sent:** 11 September 2018 11:07 AM

**To:** Vivian Lau (LKKAUTO)

**Cc:** Thin Thin (LKKAUTO)

**Subject:** RE: Your Ref : 2680539271SG, Our Ref : CC3/AIG18015109/wb3, ACCIDENT INVOLVING GBC 7237Z (Insured) & SLG 1037J ( Third Party) ON 17/08/2018 ALONG LOYANG AVE

Dear Vivian,

The case is still pending for approval.

You may advise TP to claim OD claim first to expedite repair.

Thank you.

**Best Regards,**

**Bernard Ler**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946 | Fax +(65) 6835 7416

[Bernard-JQ.Ler@aig.com](mailto:Bernard-JQ.Ler@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Vivian Lau (LKKAUTO) [<mailto:vivianlau@lkkauto.com>]

**Sent:** 11 September 2018 10:52 AM

**To:** Ler, Bernard-JQ

**Cc:** Thin Thin (LKKAUTO)

**Subject:** RE: Your Ref : 2680539271SG, Our Ref : CC3/AIG18015109/wb3, ACCIDENT INVOLVING GBC 7237Z (Insured) & SLG 1037J ( Third Party) ON 17/08/2018 ALONG LOYANG AVE

Dear Bernard,

We refer to the email below.

TP is chasing for liability.

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Ler, Bernard-JQ [<mailto:Bernard-JQ.Ler@aig.com>]

**Sent:** Friday, 31 August, 2018 9:56 AM

**To:** Vivian Lau (LKKAUTO) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Cc:** Thin Thin (LKKAUTO) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>

**Subject:** RE: Your Ref : 2680539271SG, Our Ref : CC3/AIG18015109/wb3, ACCIDENT INVOLVING GBC 7237Z (Insured) & SLG 1037J ( Third Party) ON 17/08/2018 ALONG LOYANG AVE

Dear Vivian,

As discussed, we will seek mandate for repudiation as class 3C license can drive motor car only. We will revert to you once approval is obtained.

Kindly inform TP accordingly.

Thanks.

**Best Regards,**

**Bernard Ler**  
**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946 | Fax +(65) 6835 7416

[Bernard-JQ.Ler@aig.com](mailto:Bernard-JQ.Ler@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]

**Sent:** 27 August 2018 2:52 PM

**To:** Ler, Bernard-JQ

**Cc:** Thin Thin (LKKAuto)

**Subject:** Your Ref : 2680539271SG, Our Ref : CC3/AIG18015109/wb3, ACCIDENT INVOLVING GBC 7237Z (Insured) & SLG 1037J ( Third Party) ON 17/08/2018 ALONG LOYANG AVE

Your Ref : 2680539271SG

Our Ref : CC3/AIG18015109/wb3

Dear Bernard,

**ACCIDENT INVOLVING GBC 7237Z (Insured) & SLG 1037J ( Third Party) ON 17/08/2018 ALONG LOYANG AVE**

We refer to the tele conversation.

Please be informed that OID is holding a 3C driving license. Base on one motoring GBC 7237Z (C - Goods Vehicle & Bus).

<https://www.police.gov.sg/resources/traffic-matters/getting-a-licence/motorcar/class-3c>

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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