

Pre-assign / CCU / FTE



Insured Vehicle No. SKV 426Y
 Name of Insured MD. MOORUPPIN MD. IKBAL
 Insured Tel No. HP: 9814972
 Excess Sec II :SS D.O.A: 15/8/18
 Is driver the owner? YES NO) Nature of Accident :
 If NO, Driver Name / Age :
 Driver Tel No. : SLM 1790K (V/L: YES / NO)

Claim No. :
 Policy No. :
 Make / Model :
 Place of Accident : UPPER CHARGES RO NORTH 7
JUN Regimen Traffic Indr.
 OI GIA REPORT: YES/NO ; TP GIA REPORT: YES/NO
 Insured Liability : % Final ? Yes/No



INSRS: WSP: 1st Amb
 Tel :
 Liability :
 RMKS:



INSRS:
 WSP:
 Tel :
 Liability :
 RMKS:



INSRS:
 WSP:
 Tel :
 Liability :
 RMKS:



INSRS:
 WSP:
 Tel :
 Liability :
 RMKS:

Date / Time	STAGE	DATE / PIC
20/8/18	Non-Reporting Itr (1st)	
20/8/18	Non-Reporting Itr (2nd)	
20/8/18	Non-Reporting Itr (Final)	
20/8/18	Notification Itr (if non-pickup)	
20/8/18	Call OI: <u>20/8/18</u>	
20/8/18	After call Itr to OI: <u>Chyeman</u>	
20/8/18	Documentation Check List: Handler Typist	
20/8/18	Notification Itr (if non-pickup)	
20/8/18	After call Itr to OI:	
20/8/18	Authorisation To Ast:	
20/8/18	Release Voucher:	
20/8/18	Final Repair Bill:	
20/8/18	Car Rental Invoice:	
20/8/18	Towing Invoice:	
20/8/18	LTA / GIA:	
20/8/18	Medical Bill:	
20/8/18	PIR:	
20/8/18	Mandate/Reject Instruction:	
20/8/18	LOD:	
20/8/18	Payment Breakdown Form:	
20/8/18	Post-Repair Photos:	
20/8/18	Others:	

PRELIMINARY ADVICE	Date/Time:	Sent By:
FINALIZATION	Date/Time:	Confirm with:
Repair Cost:	\$S	(days) Reduction: %
FINAL SETTLEMENT	Date/Time:	Confirm with:
Final Liability:	%	1W (Agreed / Assessed) BOLA S/N No. : NIL.
Repair Cost:	\$S	
Loss of Rental (LOR):	\$S	(days)
Loss of Use (LOU):	\$S	(\$ x days)
Loss of Income (LOI):	\$S	(\$ x days)
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> (Tick only one)		
GIA/LTA Search:	\$S	
Medical:	\$S	
Disbursement:	\$S	(e.g. Tow/ Independent)
Legal Cost:	\$S	
Total:	\$S	Global Sum \$S:
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	\$S	Name 1:
Payee 2 (if any):	\$S	Name 2:
Payee 3 (if any):	\$S	Name 3:

(08/11/13) wef

ASS. REC. BY:

REF: ALG

ASSIGNMENT

From: Date: 17/8/18

Estimated Cost:

OD ☒ TP ☐ WS ☐ TP RES ☐ OD RES ☐ EVA ☐ INV ☐ MV

To Inspect Vehicle No: SLM1790K

at Workshop m/s First Autoworks

of 23 Kaki Bkt Ave 4 # 04-01

Insured:

Policy No. SKV 42161

Claims No.

Sum Insured: Excess:

(Client's Record)

Make of Veh:

11:30am owner waiting

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

CA / PR Seen: Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS 'up'

98313
Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SLM1790K Yr Regn: 3 / 17

Type: ☒ M. Car / ☐ M. Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /Truck / Trailer or ☒ Car

Make: OPEL ASTRA c.c. 1399

Colour: Red A/C: Insured / Std / NI / NA

Sp. Reading: 33253 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WOLBE6EC5H6024571

Gen. Cond: Good / Fair / Poor / Burnt

Steering: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt orBrake: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size: F:

R: 225/45R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIS / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 6 mm

Rear

R/Bal. 6 mm

L/Bal. 6 mm

L/Bal. 6 mm

D.O.A. 15/8/18

D.O.I. 20/8/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

5/12/18 have video of folder ceramic coating.

Repairer Ronnie said vehicle change workshop Not repair at first workshop.

Submit PIP # 4825.50 (incl \$7320.10 / 60%) - excluded check reins \$919.00

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)☐ : Weekend (\$)

\$ + RS. \$

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$))

FIRST AUTOWORKS

Repair Estimate

Date : 20/08/2018

Reference: SLM 1790K

Make: OPEL
Astra

To Whom It May Concern

Dear Sir,

RE: VEHICLE.: SLM 1790K
CHASSIS NO.: W0LBE6EC5HG024571
ENGINE NO.: B1162637GSGX0842

Name of insured.: Lai Yiu Cheng
Date of accident.: 15/08/2018

Not Attached
to file motor.
take photo before repair
20/8/18
4 day.

We append hereunder the estimated cost of repairs to be carried out to the above vehicle.

Parts

No.	Qty	Part Description	Price (SGD)
1	1	REAR BUMPER UPPER <i>Deep cut</i>	1,750.00 ✓
2	1	REAR BUMPER LOWER <i>11</i>	618.00 X
3	1	REAR BUMPER TOW COVER <i>11</i>	34.00 X
4	1	RHR FENDER INNER PANEL RH <i>11</i>	1906.00 X
5	1	RHR FENDER INNERSHIELD <i>11</i>	105.00 X
6	1	REAR BUMPER REFLECTOR RH <i>11</i>	53.00 X
7	1	REINFORCEMENT, RR END PANEL <i>11</i>	970.00 X
8	1	REAR BUMPER GUIDE RH <i>11</i>	83.00 X
9	1	REAR BUMPER RETAILER RH <i>11</i>	95.00 ✓
10	1	RHR TAILLAMP <i>11</i>	820.00 X
11	1	RHR MUDFLAT <i>11</i>	140.00 X
12	1	RIM <i>11</i>	300.00 ✓

Parts Total: 6,874.00
Less 10%: 687.40
Total : 6,186.60

Labour

No.	Labour Description	Price (SGD)
1	To dismantle / renew the accident damaged portion, to panel beating, reshape, straighten, orientate and align repair <i>650</i> / replacement parts.	2500.00 <i>1625</i>
2	Carry out spray painting on accident affected area. (Rear ,Rear bumper, RHR fender) <i>11-0</i>	2200.00 <i>1100</i>
3	To disconnect wire harness of electrical component to facilitate repairs, reconnect and check electrical function after repair	150.00 <i>30</i>
4	To conduct 4 wheel alignment	150.00 <i>100</i>

Labour Total : 5,000.00

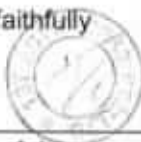
Other

<u>No.</u>	<u>Other Description</u>	<u>Price (SGD)</u>
1	Rear Bumper Clip Set	40.00
2	Ceramic Coating 300?	919.00 ?
Other Total :		959.00

Total : \$12,145.60
Gst (7%) : \$850.19
GRAND TOTAL: \$12,995.79

NB: THIS IS ONLY AN ESTIMATE AND SHOULD ADDITIONAL WORK BE FOUND NECESSARY TO BE CARRIED OUT IN THE COURSE OF REPAIRS, EXTRA MATERIALS AND LABOUR COST WILL BE CHARGED ACCORDINGLY WHICH HOWEVER, YOU WILL BE INFORMED PRIOR TO ACTION TAKEN. PARTS PRICES ARE SUBJECT TO CHANGES.

Yours faithfully



Service Advisor
Ronnie Tan
DID: 6844 1985 Fax: 6844 5185

L&K Auto Consultants hence notify the Repairer of the following:

- To resurvey before after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party liability is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

Hsiao Tong (LKKAUTO)

From: Ikbal Mohamed <ikbal1949@yahoo.com.sg>
Sent: Tuesday, 18 September 2018 11:41 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: SKV4216Y

Dear Sir/Madam

Thanks for your mail.

I never encountered any accident during my driving of 25 years in Singapore and I do not understand several items mentioned in your mail including the video.

I wanted to discuss this with you personally. Unfortunately I am still on overseas business trip and will be back in Singapore on 27th September.

I will contact you upon my arrival to discuss about it. Kindly bear with me until such time.

Meanwhile I do not know the status of my claim which I submitted to Tan Chong.

Appreciate your reply by email.

Thanks for your understanding.

Kind regards

Mohamed Ikbal

Sent from my iPhone

On 10 Sep 2018, at 7:13 AM, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

10 Sept 2018

Mr MOHAMED NOORUDDIN MOHAMED IKBAL

Dear Sir/ Mdm

OUR REF : CC6/AIG18015107/Upa3

YOUR REF : SKV 4216Y

ACCIDENT INVOLVING SKV 4216Y & SLM 1790K ALONG UPPER CHANGI ROAD NORTH ON 15/08/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLM 1790K against your motor insurance policy.

We have reviewed the matter and based on all available information at hand for the accident, we are of the view that we do not have a good defense towards the claim submitted by the owner of SLM 1790K. Kindly refer to the attached video footage from SLM 1790K for your easy reference. As per video footage, we could observe third party (SLM 1790K) was travelling straight within the lane, your vehicle was going straight (on the right-turn only lane) instead of turning right and resulted the collision. As such, we are of the view that liability is not in your favour and we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

If you feel strongly against our settlement offer to the third party, kindly let us have them in writing within the next 10 days i.e. by **21/09/2018**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ikbal Mohamed <ikbal1949@yahoo.com.sg>

Sent: Friday, 31 August 2018 10:18 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Aishah <aishah_mohd_isa@tanchong.com>; hamzah saad@tanchong.com

Subject: RE: SKV4216Y

Dear Sir

Your letter ref: CC 6/AIG18015107/Upa3

The above referenced letter was received by me on 30 Aug 2018 at 5 PM. I tried to call you but unable to reach you.

I would like to provide the following information to you.

I was driving my car (SKV 4216Y) along PIE/TPE and was trying to take a right turn on the Upper Changi road North in order to go to Vicom test center. All of a sudden, I found one Opel Astra (SLM 1790K) came behind very fast and hit my car on the left side front wheel causing dent and damage to left side front wheel and bonnet. This happened on 15 Aug 2018 around 4.30 PM.

I took the particulars of the driver. I went to the police to make a complaint. But they advised me to settle with insurance as there is no damage to any person. I was away on overseas business trip for few days. Later I made a report at Tan Chong and Tan Chong has agreed to follow it up and update me (Please refer to the enclosure about the report).

Meanwhile the other party sent me what's up message on 25th Aug saying that he got a quote for respray and repair of his car for S\$ 500/= and wanted to know that I can pay this money to repair his car for which he will send me a settlement letter.

It is the first time I face this situation and I am not familiar with the procedures. So I told him that I will prefer the insurance to handle as he (other party) has caused the accident and damaged my car.

Please let me know any further action to be taken from my side. I will be away from 4th Sep for 2 weeks on overseas business trip. You can reach me through email and contact me for urgent matters on my mobile Tel No: 9770 6042.

Thank you very much for your co operation.

Dear Mr. Hamzah,

Hope you are doing well.

I understand from Madam Aishah that you will be handling this case.

Please let me know if you require any further information or you need me to meet you (I will be available until 3 Sept and later away for 2 weeks).

I received the enclosed letter from M/S LKK Auto Consultants for which I replied to them.

Thanks for your understanding and support.

Kind regards.

Mohamed Ikbai

Tel: (65) 9770 6042

----- Forwarded message -----

From: Aishah <aishah_mohd_isa@tanchong.com>

To: Ikbai Mohamed <ikbal1949@yahoo.com.sg>

Sent: Monday, 27 August 2018, 10:26:29 AM GMT+8

Subject: RE: SKV4216Y

Dear Sir,

Attached are copies of the addendum report for your records.

Sorry for the missed out of the other photo.

Thank you.

Best Regards,

Aishah Bte Mohd Isa

Snr Admin Asst

Autolution Industrial Pte Ltd

19 Ubi Road 4

Singapore 408623

DID : 67038695 Fax : 68467483

Email : aishah_mohd_isa@tanchong.com

Website : www.tanchong.com :: www.nissan.com.sg

From: Ikbal Mohamed <ikbal1949@yahoo.com.sg>

Sent: Monday, August 27, 2018 9:15:07 AM

To: Aishah

Subject: Re: SKV4216Y

Dear Madam Aishah

Thanks for the information.

Please note you enclosed the same photo TWICE for the other car mainly the accident/damage part is not shown. Kindly correct it and send the revised one.

Thanks and best regards

Mohamed Ikbal

Sent from my iPhone

On 25 Aug 2018, at 12:53 PM, Aishah <aishah_mohd_isa@tanchong.com> wrote:

Dear Sir,

Attached are copies of the accident report for your records.

Thank you.

Best Regards,

Aishah Bte Mohd Isa

Snr Admin Asst

Autolution Industrial Pte Ltd

19 Ubi Road 4

Singapore 408623

DID : 67038695 Fax : 68467483

Email : aishah_mohd_isa@tanchong.com

Website : www.tanchong.com :: www.nissan.com.sg

<SKV4216Y-SAS-15.8.2018.pdf>

<SLM 1790K vs SKV 4216Y - TP VIDEO_FRONT.mp4>

<SLM 1790K vs SKV 4216Y - TP VIDEO_REAR.mp4>

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 28 August 2018 12:19 PM
To: Lee, Ming Yao (MingYao.Lee@aig.com)
Subject: Your Ref: 3773175891SG *Our Ref: CC6/AIG18015107/Upa3 [ACCIDENT INVOLVING SKV 4216Y(OI) & SLM 1790K(TP) ON 15/08/2018]

Your Ref: **3773175891SG**
Our Ref: CC6/AIG18015107/Upa3

Dear Sirs/Madam,

ACCIDENT INVOLVING SKV 4216Y(OI) & SLM 1790K(TP) ON 15/08/2018

We refer to the above matter.

We have uploaded a copy of third party video in Merimen for your easy reference.

From third party video, it shows that our insured was going straight (on the right-turn only lane) instead of turning right and resulted the collision. We are of the view that liability is not in our insured's favour.

Kindly let us have your comments/ instruction after viewing the video.

We will engage insured on this matter once we receive your instruction.

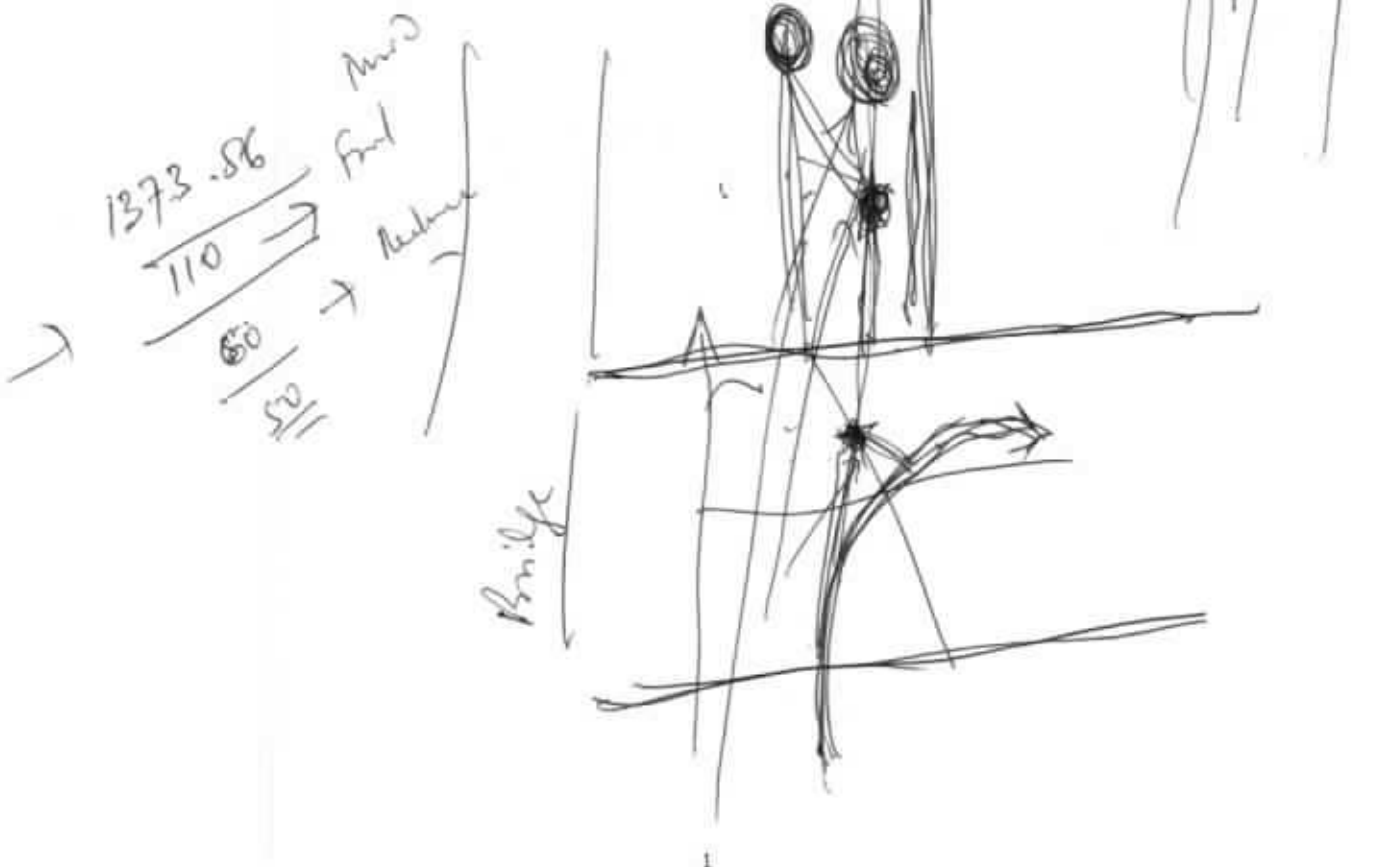
Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Hsiao Tong (LKKAUTO)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>
Sent: Tuesday, 28 August 2018 1:51 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: Your Ref: 3773175891SG *Our Ref: CC6/AIG18015107/Upa3 [ACCIDENT INVOLVING SKV 4216Y(OI) & SLM 1790K(TP) ON 15/08/2018]

Hi Hsiao Tong,

As per video footage, we could observe TPV was travelling straight within the lane, it is very likely that our insured was also travelling straight but on the right-turn only lane. As such, liability is not in our favor. Please proceed to settle claim at best.

However, please do check with insured and clear on this accident.

Regards,
George Lee
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1769 | Fax +(65) 6835 7416

Ming-Yao.Lee@aig.com | www.aig.com.sg

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: 28 August 2018 12:19
To: Lee, Ming-Yao
Subject: Your Ref: 3773175891SG *Our Ref: CC6/AIG18015107/Upa3 [ACCIDENT INVOLVING SKV 4216Y(OI) & SLM 1790K(TP) ON 15/08/2018]

Your Ref: **3773175891SG**
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Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Ikbai Mohamed <ikbal1949@yahoo.com.sg>
Sent: Friday, 31 August 2018 10:18 AM
To: Hsiao Tong (LKKAUTO)
Cc: Aishah; hamzah_saad@tanchong.com
Subject: RE: SKV4216Y
Attachments: SKV4216Y-SAS-ADD-15.8.2018.pdf; LKK Auto Letter.pdf

Dear Sir

Your letter ref: CC 6/AIG18015107/Upa3

The above referenced letter was received by me on 30 Aug 2018 at 5 PM. I tried to call you but unable to reach you.

I would like to provide the following information to you.

I was driving my car (SKV 4216Y) along PIE/TPE and was trying to take a right turn on the Upper Changi road North in order to go to Vicom test center. All of a sudden, I found one Opel Astra (SLM 1790K) came behind very fast and hit my car on the left side front wheel causing dent and damage to left side front wheel and bonnet. This happened on 15 Aug 2018 around 4.30 PM.

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Kind regards.
Mohamed Ikbal
Tel: (65) 9770 6042

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Mohamed Ikbai

Sent from my iPhone

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Dear Sir,

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Thank you.

Best Regards,

Aishah Bte Mohd Isa

Snr Admin Asst

Autolution Industrial Pte Ltd

19 Ubi Road 4

Singapore 408623

DID : 67038695 Fax : 68467483

Email : aishah_mohd_isa@tanchong.com

Website : www.tanchong.com :: www.nissan.com.sg

<SKV4216Y-SAS-15.8.2018.pdf>

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 10 September 2018 8:14 AM
To: 'ikbal1949@yahoo.com.sg'
Subject: RE: SKV4216Y
Attachments: SLM 1790K vs SKV 4216Y - TP VIDEO_FRONT.mp4; SLM 1790K vs SKV 4216Y - TP VIDEO_REAR.mp4

10 Sept 2018

Mr MOHAMED NOORUDDIN MOHAMED IKBAL

Dear Sir/ Mdm

OUR REF : CC6/AIG18015107/Upa3
YOUR REF : SKV 4216Y
ACCIDENT INVOLVING SKV 4216Y & SLM 1790K ALONG UPPER CHANGI ROAD NORTH ON 15/08/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLM 1790K against your motor insurance policy.

We have reviewed the matter and based on all available information at hand for the accident, we are of the view that we do not have a good defense towards the claim submitted by the owner of SLM 1790K. Kindly refer to the attached video footage from SLM 1790K for your easy reference. As per video footage, we could observe third party(SLM 1790K) was travelling straight within the lane, your vehicle was going straight(on the right-turn only lane) instead of turning right and resulted the collision. As such, we are of the view that liability is not in your favour and we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

If you feel strongly against our settlement offer to the third party, kindly let us have them in writing within the next 10 days i.e. by **21/09/2018**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 17 October 2018 4:38 PM
To: 'Ikbai Mohamed'
Subject: RE: SKV4216Y

Hi Mr Muhammad Ikbai,

As discussed during our meeting on 05 Oct 2018, from the car video footage, we could observe third party (SLM 1790K) was travelling straight within the lane, your vehicle was going straight (on the right-turn only lane) instead of turning right and resulted the collision. As such, we are of the view that liability is not in your favour and we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

For your own counter claim against third party insurer, you may check with your workshop for an update.

Please call us if you have any queries.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ikbai Mohamed <ikbal1949@yahoo.com.sg>
Sent: Thursday, 4 October 2018 3:30 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: Re: SKV4216Y

Dear Sir/ Madam

I am busy at the office and cannot make it today.

I will try my best to meet you before 5pm tomorrow.

Thanks for your understanding

Mohamed Ikbai

Sent from my iPhone

On 19 Sep 2018, at 9:51 AM, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Hi Sirs,

Contents noted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ikbal Mohamed <ikbal1949@yahoo.com.sg>

Sent: Tuesday, 18 September 2018 11:41 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: SKV4216Y

Dear Sir/Madam

Thanks for your mail.

I never encountered any accident during my driving of 25 years in Singapore and I do not understand several items mentioned in your mail including the video.

I wanted to discuss this with you personally. Unfortunately I am still on overseas business trip and will be back in Singapore on 27th September.

I will contact you upon my arrival to discuss about it. Kindly bear with me until such time.

Meanwhile I do not know the status of my claim which I submitted to Tan Chong.

Appreciate your reply by email.

Thanks for your understanding.

Kind regards

Mohamed Ikbal

Sent from my iPhone

On 10 Sep 2018, at 7:13 AM, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

10 Sept 2018

Mr MOHAMED NOORUDDIN MOHAMED IKBAL

Dear Sir/ Mdm

OUR REF : CC6/AIG18015107/Upa3

YOUR REF : SKV 4216Y

**ACCIDENT INVOLVING SKV 4216Y & SLM 1790K ALONG UPPER CHANGI ROAD
NORTH ON 15/08/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLM 1790K against your motor insurance policy.

We have reviewed the matter and based on all available information at hand for the accident, we are of the view that we do not have a good defense towards the claim submitted by the owner of SLM 1790K. Kindly refer to the attached video footage from SLM 1790K for your easy reference. As per video footage, we could observe third party(SLM 1790K) was travelling straight within the lane, your vehicle was going straight(on the right-turn only lane) instead of turning right and resulted the collision. As such, we are of the view that liability is not in your favour and we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

If you feel strongly against our settlement offer to the third party, kindly let us have them in writing within the next 10 days i.e. by **21/09/2018**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ikbal Mohamed <ikbal1949@yahoo.com.sg>

Sent: Friday, 31 August 2018 10:18 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Aishah <aishah_mohd_isa@tanchong.com>; hamzah_saad@tanchong.com

Subject: RE: SKV4216Y

Dear Sir

Your letter ref: CC 6/AIG18015107/Upa3

The above referenced letter was received by me on 30 Aug 2018 at 5 PM. I tried to call you but unable to reach you.

I would like to provide the following information to you.

I was driving my car (SKV 4216Y) along PIE/TPE and was trying to take a right turn on the Upper Changi road North in order to go to Vicom test center. All of a sudden, I found one Opel Astra (SLM 1790K) came behind very fast and hit my car on the left side front wheel causing dent and damage to left side front wheel and bonnet. This happened on 15 Aug 2018 around 4.30 PM.

I took the particulars of the driver. I went to the police to make a complaint. But they advised me to settle with insurance as there is no damage to any person. I was away on overseas business trip for few days. Later I made a report at Tan Chong and Tan Chong has agreed to follow it up and update me (Please refer to the enclosure about the report).

Meanwhile the other party sent me what's up message on 25th Aug saying that he got a quote for respray and repair of his car for S\$ 500/= and wanted to know that I can pay this money to repair his car for which he will send me a settlement letter.

It is the first time I face this situation and I am not familiar with the procedures. So I told him that I will prefer the insurance to handle as he (other party) has caused the accident and damaged my car.

Please let me know any further action to be taken from my side. I will be away from 4th Sep for 2 weeks on overseas business trip. You can reach me through email and contact me for urgent matters on my mobile Tel No: 9770 6042.

Thank you very much for your co operation.

Dear Mr. Hamzah,

Hope you are doing well.

I understand from Madam Aishah that you will be handling this case. Please let me know if you require any further information or you need me to meet you (I will be available until 3 Sept and later away for 2 weeks).

I received the enclosed letter from M/S LKK Auto Consultants for which I replied to them.

Thanks for your understanding and support.

Kind regards.

Mohamed Ikbai

Tel: (65) 9770 6042

----- Forwarded message -----

From: Aishah <aishah_mohd_isa@tanchong.com>

To: Ikbai Mohamed <ikbai1949@yahoo.com.sg>

Sent: Monday, 27 August 2018, 10:26:29 AM GMT+8

Subject: RE: SKV4216Y

Dear Sir,

Attached are copies of the addendum report for your records.

Sorry for the missed out of the other photo.

Thank you.

Best Regards,

Aishah Bte Mohd Isa

Snr Admin Asst

Autolution Industrial Pte Ltd

19 Ubi Road 4

Singapore 408623

DID : 67038695 Fax : 68467483

Email : aishah_mohd_isa@tanchong.com

Website : www.tanchong.com :: www.nissan.com.sg

From: Ikbal Mohamed <ikbal1949@yahoo.com.sg>

Sent: Monday, August 27, 2018 9:15:07 AM

To: Aishah

Subject: Re: SKV4216Y

Dear Madam Aishah

Thanks for the information.

Please note you enclosed the same photo TWICE for the other car mainly the accident/damage part is not shown. Kindly correct it and send the revised one.

Thanks and best regards

Mohamed Ikbal

Sent from my iPhone

On 25 Aug 2018, at 12:53 PM, Aishah <aishah_mohd_isa@tanchong.com> wrote:

Dear Sir,

Attached are copies of the accident report for your records.

Thank you.

Best Regards,

Aishah Bte Mohd Isa

Snr Admin Asst

Autolution Industrial Pte Ltd

19 Ubi Road 4

Singapore 408623

DID : 67038695 Fax : 68467483

Email : aishah_mohd_isa@tanchong.com

Website : www.tanchong.com :: www.nissan.com.sg

<SKV4216Y-SAS-15.8.2018.pdf>

<SLM 1790K vs SKV 4216Y - TP VIDEO_FRONT.mp4>

<SLM 1790K vs SKV 4216Y - TP VIDEO_REAR.mp4>

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 14 March 2019 10:13 PM
To: Chityan.Foo@aig.com
Subject: Re: Your Ref: 3773175891SG *Our Ref: CC6/AIG18015107/Upa3 [ACCIDENT INVOLVING SKV 4216Y(OI) & SLM 1790K(TP) ON 15/08/2018]

Hi Jimmy,

We refer to the above matter.

We were informed by third party repairer(1st Autoworks Pte Ltd) that third party claimant did not send in his car for repair at their workshop. Third party repairer had closed the case at their end.

In view of the above, we will proceed to close file and submit wp report to your good office.

Thank you.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 28 August 2018 12:18 PM
To: Lee, Ming Yao (MingYao.Lee@aig.com)
Subject: Your Ref: 3773175891SG *Our Ref: CC6/AIG18015107/Upa3 [ACCIDENT INVOLVING SKV 4216Y(OI) & SLM 1790K(TP) ON 15/08/2018]

Your Ref: **3773175891SG**
Our Ref: CC6/AIG18015107/Upa3

Dear Sirs/Madam,

ACCIDENT INVOLVING SKV 4216Y(OI) & SLM 1790K(TP) ON 15/08/2018

We refer to the above matter.

We have uploaded a copy of third party video in Merimen for your easy reference.

From third party video, it shows that our insured was going straight(on the right-turn only lane) instead of turning right and resulted the collision. We are of the view that liability is not in our insured's favour.

Kindly let us have your comments/ instruction after viewing the video.

We will engage insured on this matter once we receive your instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Unique Car Beauty Shop

53, Ubi Ave 1, #01-40, Paya Ubi Industrial Park Singapore 408934
 Web: www.cs2singapore.com, Email: info@cs2singapore.com

Customer: Kevin Address: Telephone: 91264776

Customer: Kevin Address: Telephone: 91264776

Invoice



Receipt: 00000000000000000000
 Date: 01/10/2010

Item	Name/Description	Quantity	Unit Price	Subtotal
1	Ceramic Coating - Small SLM1790K (Red Opel Astra) - x1	1	919.00	\$919.00
2	FOC Leather Conditioning (Unclaimed) SLM1790K (Red Opel Astra) - x1	1	0.00	\$0.00
3	RIM Coating (\$40/RIM) SLM1790K (Red Opel Astra) - x4	4	40.00	\$160.00
4	Parking Fee	1	-8.00	\$-8.00

Recommendations / Remarks:

Discount:	\$-299.00
Net Total:	\$772.00
SGD Total:	\$772.00

This is computer generated document no signature required.

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC

Owner ID: 9831B

Vehicle Details

Vehicle No.: SLM1790K

Vehicle to be Exported: No

Intended De-registration Date: 20 Aug 2018

Vehicle Make: OPEL

Vehicle Model: ASTRA HB 1.4 AT

Primary Colour: Red

Manufacturing Year: 2016

Engine No.: B1162637GSGX0842

Chassis No.: W0LBE6EC5HG024571

Maximum Power Output: 110.0 kW (147 bhp)

Open Market Value: \$19,772.00

Original Registration Date: 22 Mar 2017

First Registration Date: 22 Mar 2017

Transfer Count: 0

Actual ARF Paid: \$14,772.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 21 Mar 2027

PARF Rebate Amount: \$11,079.00

Intended COE Rebate Details

COE Expiry Date: 21 Mar 2027

COE Category: B - Car above 1600cc or 97kW (130bhp)

COE Period(Years): 10

QP Paid: \$53,300.00

COE Rebate Amount: \$45,763.00

Total Rebate Amount: \$56,842.00

The information contained herein is correct as at 20 Aug 2018

OK

View Received Message

This mail is associated with :

***SLM1790K (3773175891SG)
[SKV4216Y]**

TP

LAI YIU CHEUNG

Aug 15 2018 12:00AM

[MOHAMED NOORUDDIN MOHAMED [KBAL]

1st Autoworks Pte Ltd

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 21/08/2018 12:31 PM.
To LKK_HQ
Subject No OI GIA Report (SKV4216Y VS SLM1790K)

Hi

Pls be advice that no OI GIA report received
Pls find OI details below for your further actions

OI name : MOHAMED NOORUDDIN MOHAMED IKBAL

Address :
57 SIMEI RISE #08-53
Singapore 528792

Mobile No: 98199702

Thank you.

Regards,

Syaza Irdina Azlan

DOCUMENTS SUMMARY

There are no documents.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG18015107/Upa3

23 August, 2018

MOHAMED NOORUDDIN MOHAMED IKBAL

57 SIMEI RISE

#08-53

SINGAPORE 528792

Dear Sirs,

**ACCIDENT INVOLVING SKV 4216Y AND SLM 1790K ON 15/08/2018 ALONG/
AT UPPER CHANGI ROAD NORTH TOWARDS JALAN MAYAANAM
TRAFFIC JUNCTION**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Hsiao Tong

Claims

Tel : 6742 3197

Fax: 6741 4108

Email : chewht@lkkauto.com

c.c. *Claims Manager
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Print Sent Message

This mail is associated with :

***SLM1790K (3773175891SG)
[SKV4216Y]**

TP

LAI YIU CHEUNG

Aug 15 2018 12:00AM

[MOHAMED NOORUDDIN MOHAMED IKBAL]

1st Autoworks Pte Ltd

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 28/08/2018 10:58 AM.
To NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Darshe
ne.Supramaniam@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com
CC AIG_SG; chewht@lkkauto.com
Subject Request for OI GIA [SKV 4216Y; DOA:15/08/2018]

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong

LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: AIG_SG

To: LKK_HQ

Sent On: 21/08/2018 12:31 PM

Subject: No OI GIA Report (SKV4216Y VS SLM1790K)

Hi

Pls be advice that no OI GIA report received

Pls find OI details below for your further actions

OI name : MOHAMED NOORUDDIN MOHAMED IKBAL

Address :

57 SIMEI RISE #08-53

Singapore 528792

Mobile No: 98199702

Thank you.

Regards,

Syaza Irdina Azlan

...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	20 Aug 2018 Edit Reg		20 Aug 2018 00:00 Edit Adj Rpt	S\$4,825.50 Edit Estimates	S\$4,825.50 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: MOHAMED NOORUDDIN MOHAMED IKBAL ID: S2630368									
Main Claimant: LAI YIU CHEUNG ID: S2639831B									
Vehicle Reg. No.:	SLM1790K	Date of Loss:	15/08/2018 16:00 - :59 [16 Months and 24 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 3773175891SG	Policy/Cover Note No.:	2100429445 (Comprehensive)						
Vehicle Reg. No. (Insured):	SKV4216Y	Policy No. (Claimant):	5089148653-01						
		Excess:							
Repairer:	1st Autoworks Pte Ltd (HQ) 23 Kaki Bukit Ave 4, #04-01, 415933 Kaki Bukit - Tel: 68441985								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Foo, Chit Yan] Chityan.Foo@aig.com								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 30/08/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (21/08/2018): Request To Upload TP GIA Report AIG_SG (21/08/2018): No OI GIA Report (SKV4216Y VS SLM1790K) 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SLM1790K (3773175891SG)**
[SKV4216Y]
TP
LAI YIU CHEUNG
Aug 15 2018 4:00PM
[MOHAMED NOORUDDIN MOHAMED IKBAL]
1st Autoworks Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Video															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print				
1	28/08/18 12:11	SLM 1790K vs SKV 4216Y - TP VIDEO_FRONT													Load MP4					
2	28/08/18 12:11	SLM 1790K vs SKV 4216Y - TP VIDEO_REAR													Load MP4					
															3 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
Photos/Images															3 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print				
1	20/08/18 18:21	Chassis Number													Load JPG	<input checked="" type="checkbox"/>				
2	20/08/18 18:21	General View													Load JPG	<input checked="" type="checkbox"/>				
3	20/08/18 18:21	General View													Load JPG	<input checked="" type="checkbox"/>				
4	20/08/18 18:21	General View													Load JPG	<input checked="" type="checkbox"/>				
5	20/08/18 18:21	General View													Load JPG	<input checked="" type="checkbox"/>				
6	20/08/18 18:21	General View													Load JPG	<input checked="" type="checkbox"/>				
7	20/08/18 18:21	General View													Load JPG	<input checked="" type="checkbox"/>				
8	20/08/18 18:21	General View													Load JPG	<input checked="" type="checkbox"/>				
9	20/08/18 18:21	General View													Load JPG	<input checked="" type="checkbox"/>				
10	20/08/18 18:21	General View													Load JPG	<input checked="" type="checkbox"/>				
11	20/08/18 18:21	General View													Load JPG	<input checked="" type="checkbox"/>				
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25	20/08/18 18:21	General View													Load JPG	<input checked="" type="checkbox"/>				
26	20/08/18 18:21	General View													Load JPG	<input checked="" type="checkbox"/>				
27	20/08/18 18:21	General View													Load JPG	<input checked="" type="checkbox"/>				
28	20/08/18 18:21	General View													Load JPG	<input checked="" type="checkbox"/>				
29	20/08/18 18:21	General View													Load JPG	<input checked="" type="checkbox"/>				
															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
Documentation															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print				
1	21/08/18 21:35	TP ESTIMATE + COATING INVOICE													Load PDF					
2	21/08/18 21:35	TP GIA REPORT													Load PDF					

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On			Thumbnail Print
		LKK Auto Consultants Pte Ltd (HQ)	1	
3	23/08/18 08:10	Non reporting letter	1	Load PDF
4	10/09/18 08:17	Email to OI dd 100918	1	Load PDF
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail Print
1	28/08/18 12:04	OI GIA REPORT	1	Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div style="border: 1px solid black; height: 40px; width: 100%;"></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer. <small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG18015107/UPA3Q2

Date: 18/03/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100429445
Claimant Vehicle No : SLM1790K **Insured Vehicle No :** SKV4216Y
 Date of Loss: 15/08/2018 Nature of Claim: TP Claim No: 3773175891SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLM1790K**
 Make & Model: OPEL ASTRA, 1.4 HB (A) Engine No: B1162637GSGX0842
 Reg. Date: 22/03/2017 (Man. Year: 2016) Chassis No: W0LBE6EC5HG024571
 Colour: Red Odometer: 33253 km
 Engine Capacity: 1399 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/45 R17 Rear Tyre Size: 225/45 R17
 Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm
 Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,145.60	1,970.50	5,175.10	72.42
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,000.00	2,855.00	2,145.00	42.90
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	12,145.60	4,825.50	7,320.10	60.27
+ GST 7.00/7.00% (S\$)	850.19	337.79	512.40	60.27
Nett Amount (S\$)	12,995.79	5,163.29	7,832.50	60.27
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 20/08/2018
 Date Inspected: 20/08/2018 Inspected At: 1st Autoworks Pte Ltd (HQ)
 23 Kaki Bukit Ave 4, #04-01
 Singapore 415933
 Estimated Period of Repair: 4.0 days

Adjuster: MARCUS CHUA

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER UPPER	Deep Cut	1,750.00 FL	*1,750.00 FL
2	1		*REAR BUMPER LOWER	Not Necessary	618.00 FL	*- FL
3	1		*REAR BUMPER TOW COVER	Not Necessary	34.00 FL	*- FL
4	1		*RHR FENDER INNER PANEL RH	Repair	1,906.00 FL	*- FL
5	1		*RHR FENDER INNERSHIELD	Not Necessary	105.00 FL	*- FL
6	1		*REAR BUMPER REFLECTOR RH	Not Necessary	53.00 FL	*- FL
7	1		*REINFORCEMENT ,RR END PANEL	Not Necessary	970.00 FL	*- FL
8	1		*REAR BUMPER GUIDE RH	Not Necessary	83.00 FL	*- FL
9	1		*REAR BUMPER RETAINER RH	Necessary	95.00 FL	*95.00 FL
10	1		*RHR TAILLAMP	Not Necessary	820.00 FL	*- FL
11	1		*RHR MUDFLAT	Not fitted	140.00 FL	*- FL
12	1		*REAR RIM O/S	Cut	300.00 FL	*300.00 FL
13	1		*SET REAR BUMPER CLIP	Necessary	40.00 FS	*40.00 FS
14	1		*CERAMIC COATING	*Check	919.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	7,833.00	2,185.00
- List Item Discount on L Items 10.00/10.00% (\$\$)	687.40	214.50
Total Parts (\$\$)	7,145.60	1,970.50

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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO DISMANTLE /RENEW THE ACCIDENT DAMAGED PORTION ,TO PANEL BEATING ,RESHAPE ,STRAIGHTEN ,ORIENTATE AND ALIGN REPAIR /REPLACEMENT PARTS	New	2,500.00	1,625.00
2	CARRY OUT SPRAY PAINTING ON ACCIDENT AFFECTED AREA (REAR,REAR BUMPER,RHR FENDER)	New	2,200.00	1,100.00
3	TO DISCONNECT WIRE HARNESS OF ELECTRICAL COMPONENT TO FACILITATE REPAIRS ,RECONNECT AND CHECK ELECTRICAL FUNCTION AFTER REPAIR	New	150.00	30.00
4	TO CONDUCT 4 WHEEL ALIGNMENT	New	150.00	100.00
Gross Labour Cost (\$\$)			5,000.00	2,855.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >