## **Hsiao Tong (LKKAuto)**

From: Ikbal Mohamed <ikbal1949@yahoo.com.sg>

**Sent:** Friday, 31 August 2018 10:18 AM

**To:** Hsiao Tong (LKKAuto)

**Cc:** Aishah; hamzah\_saad@tanchong.com

**Subject:** RE: SKV4216Y

Attachments: SKV4216Y-SAS-ADD-15.8.2018.pdf; LKK Auto Letter.pdf

Dear Sir

Your letter ref: CC 6/AIG18015107/Upa3

The above referenced letter was received by me on 30 Aug 2018 at 5 PM. I tried to call you but unable to reach you.

I would like to provide the following information to you.

I was driving my car (SKV 4216Y) along PIE/TPE and was trying to take a right turn on the Upper Changi road North in order to go to Vicom test center. All of a sudden, I found one Opel Astra (SLM 1790K) came behind very fast and hit my car on the left side front wheel causing dent and damage to left side front wheel and bonnet. This happened on 15 Aug 2018 around 4.30 PM.

I took the particulars of the driver. I went to the police to make a complaint. But they advised me to settle with insurance as there is no damage to any person. I was away on overseas business trip for few days. Later I made a report at Tan Chong and Tan Chong has agreed to follow it up and update me (Please refer to the enclosure about the report).

Meanwhile the other party sent me what's up message on 25th Aug saying that he got a quote for respray and repair of his car for S\$ 500/= and wanted to know that I can pay this money to repair his car for which he will send me a settlement letter.

It is the first time I face this situation and I am not familiar with the procedures. So I told him that I will prefer the insurance to handle as he (other party) has caused the accident and damaged my car.

Please let me know any further action to be taken from my side. I will be away from 4th Sep for 2 weeks on overseas business trip. You can reach me through email and contact me for urgent matters on my mobile Tel No: 9770 6042.

Thank you very much for your co operation.

Dear Mr. Hamzah,

Hope you are doing well.

I understand from Madam Aishah that you will be handling this case.

Please let me know if you require any further information or you need me to meet you (I will be available until 3 Sept and later away for 2 weeks).

I received the enclosed letter from M/S LKK Auto Consultants for which I replied to them.

Thanks for your understanding and support.

## Kind regards. Mohamed Ikbal

Tel: (65) 9770 6042

---- Forwarded message -----From: Aishah <aishah\_mohd\_isa@tanchong.com> To: Ikbal Mohamed <ikbal1949@yahoo.com.sg> Sent: Monday, 27 August 2018, 10:26:29 AM GMT+8 Subject: RE: SKV4216Y Dear Sir, Attached are copies of the addendum report for your records. Sorry for the missed out of the other photo. Thank you. Best Regards, Aishah Bte Mohd Isa Snr Admin Asst Autolution Industrial Pte Ltd 19 Ubi Road 4 Singapore 408623 DID: 67038695 Fax: 68467483 Email: aishah mohd isa@tanchong.com Website: www.tanchong.com :: www.nissan.com.sg

From: Ikbal Mohamed <ikbal1949@yahoo.com.sg>

Sent: Monday, August 27, 2018 9:15:07 AM

To: Aishah

Subject: Re: SKV4216Y

Dear Madam Aishah

Thanks for the information.

Please note you enclosed the same photo TWICE for the other car mainly the accident/damage part is not shown.

Kindly correct it and send the revised one.

Thanks and best regards

Mohamed Ikbal

Sent from my iPhone

On 25 Aug 2018, at 12:53 PM, Aishah < aishah mohd isa@tanchong.com > wrote:

Dear Sir,

Attached are copies of the accident report for your records.

Thank you.

Best Regards,

Aishah Bte Mohd Isa

Snr Admin Asst

Autolution Industrial Pte Ltd

19 Ubi Road 4

Singapore 408623

DID: 67038695 Fax: 68467483

Email: aishah mohd isa@tanchong.com

Website: www.tanchong.com :: www.nissan.com.sg

<SKV4216Y-SAS-15.8.2018.pdf>