

Letter of Claims
Request of direct settlement.

We are submitting a claim on behalf of our customer Yeo Ping Yong Gary
NRIC S1039619J insured of vehicle SGG9777M against
your insured vehicle number SFW1996 C. (AIC)
On the accident dated on 17/8/18 (ddmmyyy) along B2 Raffles City Carpark.

Dated this 17 (day) of 8 (month) 20 18.



Volkswagen Group Singapore
1 Kampong Ampat
Singapore 368314
DID: 69223502
HP: 93867833
shushi.tang@vw.com.sg



PDI TUAS

YEO PING YONG GARY
Mr
20 LENGKOK MARIAM
Singapore, 509123
Singapore

PDI TUAS

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV027138
Quote No. SER/QUO/1801354
QuoteDate 17/08/18
Salesperson Anthony Yong
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Touran 6 1.6 TDI (DSG7) BMT	64,018	Tang Shu Shi
License No.	VIN	Initial Registration	Sales Advisor
SGG9777M	WVGZZZ1TZEW086996	23/10/14	Anthony Yong
Engine Code	Labor Type	Engine No.	Model Code
	1N	CAY Z53071	1T332Z

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR	3	UNIT		2,520.00
P B&P MACP LABOUR	R&R BOOTLID	1	UNIT		840.00
P B&P MACP PAINT	SPRAY PAINT	4	UNIT		3,200.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		280.00
P B&P MECH	CHECK WIRE HARNESS, ECU, S Nett	1	Time Un		480.00
	Sum Labor				7,320.00
P 1K0867388A	CLIP	2	Pieces		6.27
P 1T0807305D	REINFORCEMENT	1	Pieces		631.94
P 1T0807393D	LHR BUMPER BRACKET	1	Pieces		39.47
P 1T0807394D	RHR BUMPER BRACKET	1	Pieces		39.47
P 1T0807421K GRU	REAR BUMPER	1	Pieces		1,329.72
P 1T0807453	LHR TAILLIGHT BRACKET	1	Pieces		48.60
P 1T0807454	RHR TAILLIGHT BRACKET	1	Pieces		83.75
P 1T0807521H GRU	SPOILER	1	Pieces		627.52
P 1T0807863D	REAR CENTRE BRACKET	1	Pieces		81.86
P 1T0853630D ULM	VW EMBLEM	1	Pieces		126.99
	Use Predecessor 1T0853630C UL				
P 1T0853675AEGQF	TDI EMBLEM	1	Pieces		78.12
P 1T0853675AGWWS	BLUEMOTION EMBLEM	1	Pieces		78.62
P 1T0853687C 739	TOURAN EMBLEM	1	Pieces		100.44
P 1T0945105C	LHR REFELCTOR	1	Pieces		97.34
P 1T0945106C	RHR REFELCTOR	1	Pieces		97.34
	Sum carried forward				10,787.41

Payments to: - BBN: - Acc.-No...



PDI TUAS

YEO PING YONG GARY
Mr
20 LENGKOK MARIAM
Singapore, 509123
Singapore

PDI TUAS

Phone No.
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E-Mail

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Engine Code	Labor Type	Engine No.	Model Code
	1N	CAY Z53071	1T332Z
Continued			10,787.41
Sum Item			3,467.41
Sum Labor			7,320.00
Sum Item			3,467.41
Total SGD			10,787.41
7% GST			10,787.41 755.16
Total SGD Incl. GST			11,542.57

Explanations

P = Proportionately Charged

Payment Terms No Credit

Payments to: - BBN: - Acc.-No.:

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	17/08/2018 17:12
Date Of Accident	17/08/2018 12:05
Exact Location Of Accident	B2 RAFFLES CITY CAR PARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGG9777M
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Insured/Policyholder

Name Of Registered Owner	YEO PING YONG GARY
NRIC No	S1039619J
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97873746
Alternative Phone No	OFFICE-97873746

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	TOURAN 6 1.6 TDI (DSG7) BMT
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A80415732AVW
Cover Note Number	

Driver

Name of Driver	YEO PING YONG GARY
NRIC No	S1039619J
Date Of Birth	03/08/1946
Occupation	INDOOR
Date Of Driving Pass	10/01/1968
Driving Experience	50 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97873746
Fax Number	
Contact Number	OFFICE-97873746
Email Address	NOEMAIL

Address	20 LENGKOK MARIAM SINGAPORE
Postcode	509123
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SFW1996C
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

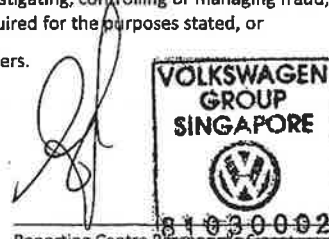
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Carmy Yeo
Policyholder's Signature
Date & Time:

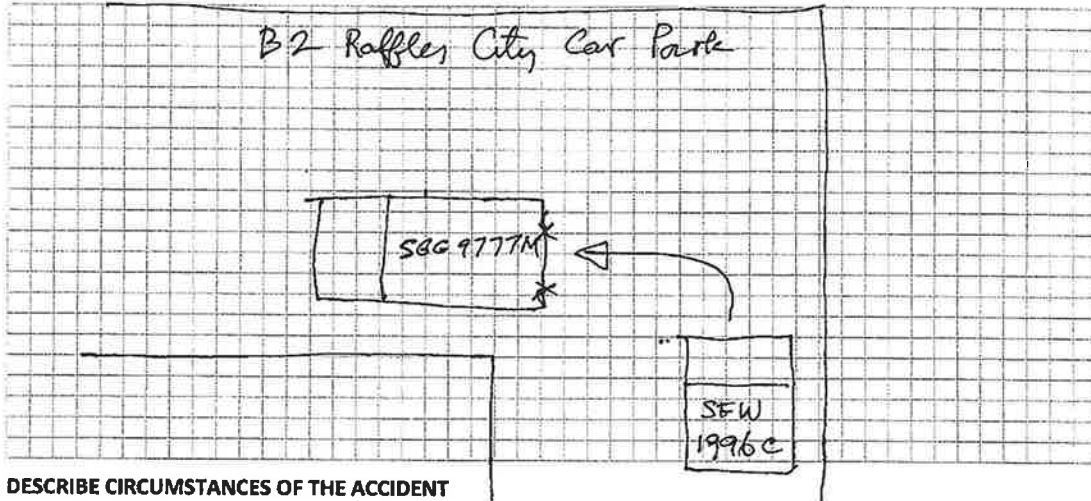
17/8/18 1714hr.

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: *Stenn*
NRIC/FIN No.:



SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

17 Aug 2018

At about 12.05 pm, I was parking my vehicle SGG 9777M in B2 Raffles City Car Park.

Suddenly I felt an impact to the rear of my vehicle. I immediately stepped out of the car and saw that the rear car reg no SFW 1996C had hit the rear of my car. After exchanging IC, we (myself & the driver of ~~the~~ SFW 1996C) took pictures of the damages of both cars.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Carmy Yeo
 Policyholder's Signature
 Date & Time:
17/8/18 1714 hr.

Carmy Yeo
 Driver's Signature
 (If driver is not the policyholder)
 Date & Time:

[Signature]
 Reporting Centre Person's Signature
 Name: Steven
 NRIC/FIN No.: 81030002





MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way #21-01 SGX Centre 2 Singapore 068807
Tel: (65) 6827 7888 Fax: (65) 6827 7800
Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

Certificate of Insurance

ORIGINAL

ROAD TRANSPORT ACT 1987 (MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
(REPUBLIC OF SINGAPORE)
THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)
OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.1
Individual Ownership

VW DRIVEEASY
Comprehensive

Certificate No. A 80415732 AVW

Excess : SGD1,500

Windscreen Excess : SGD100

1. Index Mark and Registration Number of Vehicle

SGG9777M

2. Name of Policyholder

YEO PING YONG GARY

3. Effective Date of the Commencement of Insurance for the purposes of the Act

23/10/2016

4. Date of Expiry of Insurance

22/10/2017

5. Persons or Classes of Persons entitled to drive*

YEO PING YONG GARY

FOO YU MING

SERENE YEO SHU LIN

Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use*

Use only for social domestic and pleasure purposes and for the Policyholder's business.

The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

PLEASE NOTE ALL CLAIMS RELATED REPAIR MUST BE CARRIED OUT AT VOLKSWAGEN CENTRE SINGAPORE.

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the Insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.



Signature
12/10/2016

Signature / Date

Counter-Signatory:

Winner Consultancy Pte. Ltd.

MSIG Insurance (Singapore) Pte. Ltd.
Approved Insurers

Signature

Amy Ler
Senior Vice President, Agencies

This certificate is not valid unless it is signed for & on behalf of the Company and Counter-Signed by a duly authorised representative of the Counter-Signatory.

XWCPLOHC2016101115169787

REPUBLIC OF SINGAPORE DRIVING LICENCE


Licence Number: **S1039619J**

Name: **YEO PING YONG GARY**

Birth Date: **03 Aug 1946**

Issue Date: **02 Jan 2003**

1000084680F



REPUBLIC OF SINGAPORE

IDENTITY CARD NO. **S1039619J**


Name: **YEO PING YONG GARY**

Race: **CHINESE**

Date of Birth: **03-08-1946**

Sex: **M**

Country of Birth: **SINGAPORE**



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE: **10 Jan 1968**

NP 428A

Licence No: **S1039619J**

2738871

NRIC No: **S1039619J**

20 LENGKOK MARIAM
SINGAPORE 509123

NRIC No: **S1039619J**

Date: **31-01-2002**

No: **4176712**

