

Hsiao Tong (LKKAuto)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Friday, 9 November 2018 9:35 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: Direct Settlement - Accident Involving GY3874K (OI : EQI - DM18HO02178-JG) AND SLE8227S (TP : LKK REF - CC6/EQI18015105/Upb3) on 17.08.2018

Dear Hsiao Tong

Please put this direct settlement on hold.
There is a potential breach of the policy T&C

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Thursday, October 18, 2018 8:27 AM
To: Joel Goh
Cc: Admin A
Subject: RE: Direct Settlement - Accident Involving GY3874K (OI : EQI - TBA) AND SLE8227S (TP : LKK REF - CC6/EQI18015105/Upb3) on 17.08.2018

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 5 September 2018 4:10 PM

To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GY3874K (OI : EQI - TBA) AND SLE8227S (TP : LKK REF - CC6/EQI18015105/Upb3) on 17.08.2018

Hi Joel,

Attached is a copy of third party video for your reference.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Thursday, 23 August 2018 9:17 AM

To: Shu Pei (LKKAuto) <shupe@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GY3874K (OI : EQI - TBA) AND SLE8227S (TP : LKK REF - CC6/EQI18015105/Upb3) on 17.08.2018

Dear Shu Pei

Attached our insured's accident report for your attention.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

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From: Shu Pei (LKKAuto) [<mailto:shupeilkkauto.com>]

Sent: Tuesday, August 21, 2018 5:17 PM

To: Joel Goh

Cc: Admin A; Hsiao Tong (LKKAuto)

Subject: Direct Settlement - Accident Involving GY3874K (OI : EQI - TBA) AND SLE8227S (TP : LKK REF - CC6/EQI18015105/Upb3) on 17.08.2018

WITHOUT PREJUDICE

Dear Joel,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SLE 8227S at M/s Fastech Auto Pte Ltd.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)