

1582010

INS. CASE OWNER:

Jel. | CC 6 / EQ11801 5105, 4 ph3⁵²

LKK:
IDAC:

Surveyor:

Marcus

DOI: 20/8/18

Date / Time: 20/8/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. : Gy 3874K
Name of Insured : GOOD MCK KITCHEN
Insured Tel No. : HP: 18/8/18
Excess Sec II : SS D.O.A : 18/8/18
Is driver the owner? (YES NO) Nature of Accident :

Claim No. : DM19K00128
Policy No. : DMCP18-001285
Make / Model : MITSUB
Place of Accident : LTE / PLE

If NO. Driver Name / Age : YAMU 211 BEND.
Driver Tel No. : (V/L YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO
Insured Liability : % Final ? Yes / No

SLE 8223



INSRS:
WSP: Fastech
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:

Date / Time	STAGE	DATE / PIC
20/8/18	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	20/8/18
	After call ltr to OI:	
	Documentation Check List: Handler Typist	
	Notification ltr (if non-pickup)	<input type="checkbox"/>
	After call ltr to OI:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	<input checked="" type="checkbox"/>
	LTA / GIA :	<input checked="" type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by:

FINAL SETTLEMENT Date/Time: 31/3/19 Confirm with: Jason Email: Call:

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. : 27.
 Repair Cost: w/6m \$26750.00
 Loss of Rental (LOR): \$1300.00 (13 days) x \$100
 Loss of Use (LOU): \$ (S x days)
 Loss of Income (LOI): \$ (S x days)
 LOR only LOU only LOR + LOU LOR + LO [Tick only one]
 GIA/LTA Search: \$2.00
 Medical: \$
 Disbursement: \$ (e.g. Tow/ Independent)
 Legal Cost: \$
Total: \$28052.00 Global Sum \$28000.00

FINAL PAYMENT Date/Time: Confirm with: Email: Call:

Payee 1: \$28000.00 Name 1: Fastech Auto Pte Ltd
Payee 2: (Strike if N.A.) \$ Name 2:
Payee 3: (Strike if N.A.) \$ Name 3:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
EQ INSURANCE COMPANY LTD		Ref : CC6/EQI18015105/Upp3	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 20-08-2018	
		Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	GY 3874K	Veh. Inspected	SLE 8227S
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	20/08/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	17/08/2018	Inspection Date	20/08/2018
Survey held at	FASTECH AUTO PTE LTD 1 KAKI BUKIT AVENUE 6 #01-46/48/50 AUTOBAY SINGAPORE 417883		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

not Authorized
 2/11/18
 d/s * 25000/-
 20/8/18
 15 day.

FASTECH AUTO PTE LTD
 1 KAKI BUKIT AVENUE 6
 #01-46/48/50
 SINGAPORE 417883

VEHICLE NO: SLE 8227S

QTY	PARTICULAR		
2 PCS	BONNET HINGES @\$85.00	2	\$170.00 X
1 PCS	BONNET INSULATOR	Toin	\$211.30 ✓
1 SET	BONNET INSULATOR CLIPS	17	\$35.00 X
1 PCS	BONNET LOCK	17	\$135.50 X
2 PCS	BONNET RUBBERS @\$32.00	17	\$64.00 X
1 PCS	BONNET	3uc	\$915.00 ✓
1 PCS	FRONT BUMPER	D.S	\$950.00 ✓
1 PCS	FRONT BUMPER REINFORCEMNT	17	\$480.00 ✓
2 PCS	FRONT BUMPER SIDE RETAINERS @\$65.00	45 x 2 = 90	\$130.00 ✓
2 PCS	FRONT BUMPER BRACKETS @\$115.00	ns	\$230.00 X
1 PCS	FRONT BUMPER CENTRE GRILLE	one	\$285.00 ✓
1 PCS	FRONT BUMPER LOWER SPOILER	De	\$525.00 ✓
1 PCS	FRONT BUMPER UNDER COVER	Toin	\$480.00 ✓
1 SET	FRONT BUMPER UNDER COVER CLIPS	rel	\$35.00 ✓
1 PCS	FRONT BUMPER TOW COVER	17	\$45.00 X
2 PCS	FRONT BUMPER FOG LAMP COVERS @\$180.00	98	\$360.00 1pc
2 PCS	FRONT BUMPER FOG LAMPS @\$445.00	17	\$890.00 X
1 SET	FRONT BUMPER CLIPS	nr	\$40.00 ✓
1 PCS	FRONT GRILLE	one	\$525.00 ✓
1 PCS	FRONT GRILLE OUTER GARNISH	one	\$548.00 ✓
1 PCS	FRONT GRILLE 'H' LOGO	sur	\$38.80 ✓
2 PCS	HEADLAMPS @\$2250.00	1759.00	\$4,500.00 1pc
2 PCS	HEADLAMP LOWER BRACKETS @\$85.00	0/5 one	\$170.00 1pc
1 PCS	FRONT SUPPORT PANEL	2	\$745.11 X
1 PCS	FRONT SUPPORT PANEL TOP GARNISH	Toin	\$322.30 ✓
1 SET	FRONT SUPPORT PANEL TOP GARNISH CLIPS	nr	\$50.00 ✓
2 PCS	FRONT FENDERS @\$688.00	180	\$1,376.00 1pc
2 PCS	FRONT FENDER INNER SHIELDS @\$166.50	0/5 toin	\$333.00 1pc
2 PCS	FRONT FENDER OUTER PROTECTORS @\$295.00	210 x 2 = 420	\$590.00 ✓
1 PCS	AIRCON CONDENSER	17	\$1,568.00 X
2 PCS	AIRCON CONDENSER SIDE GARNISH @\$148.00	17	\$296.00 X
1 PCS	RADIATOR	17	\$1,817.50 X
1 PCS	RADIATOR FAN COWLING	17	\$288.30 X
1 PCS	RADIATOR FAN MOTOR	17	\$488.20 X
1 PCS	RADIATOR FAN BLADE	17	\$101.50 X
1 PCS	FRONT FENDER INNER PANEL O/S	Body	\$525.30 ✓
1 PCS	FRONT WHEEL HOUSING PANEL O/S	2	\$988.20 X

(20%)

(1)

1 PCS	FUSE BOX	11	\$2,665.00	X
1 PCS	FUSE BOX BRACKET	11	\$89.60	X
1 PCS	WIPER GARNISH	De	\$166.30	✓
1 PCS	BATTERY TRAY	11	\$180.20	X
1 PCS	WASHER TANK	11	\$305.00	X
1 PCS	FRONT DOOR 'A' PILLAR OUTER	11	\$899.20	X
1 PCS	FRONT DOOR O/S	11	\$866.30	X
1 PCS	FRONT WINDSCREEN	11	\$1,488.20	X
1 PCS	FRONT WINDSCREEN MOULDING	11	\$122.30	X
1 PCS	ENGINE MOUNTING N/S	11	\$188.20	X
1 PCS	ENGINE MOUNTING O/S	11	\$195.30	X
1 PCS	FRONT LOWER ARM O/S 392.30	Buc	\$488.20	—
1 PCS	FRONT KNUCKLE ARM O/S 388.50	Buc	\$499.50	—
1 PCS	FRONT KNUCKLE ARM BEARING O/S 185-20	ner	\$250.00	—
1 PCS	FRONT DRIVESHAFT O/S	Buc	\$1,150.20	X
1 PCS	FRONT ENGINE CROSS MEMBER	Bullone	\$1,660.80	—
1 PCS	STEERING RACK ASSY 2445.90	Bull/For	\$2,715.00	—
1 PCS	SRS AIR BAG IMPACT SENSOR	Acchid	\$150.00	—
1 PCS	SRS AIR BAG STEERING WHEEL 1805	Actual	\$2,448.00	—
1 PCS	SRS STEERING WHEEL SPIRAL SENSOR 268.90	Actual	\$399.00	—
1 PCS	PASSENGER AIR BAG 2436.80	Actual	\$2,880.00	—
1 PCS	INSTRUMENT DASHBOARD ASSY 892.50	Buc	\$1,466.20	—
1 PCS	DRIVER SEAT BELT 780	Acchid	\$980.00	—
1 PCS	PASSENGER SEAT BELT 780	Acchid	\$980.00	—
1 PCS	SRS AIR BAG CONTROL UNIT 980	Acchid	\$1,450.00	—
1 PCS	ROOF LINING 1445.30	T.11	\$1,800.00	—
1 PCS	CURTAIN AIR BAG O/S 1400.50	Acchid	\$1,660.00	—
1 PCS	FRONT MUDFLAP O/S	NT	\$105.30	X
2 PCS	ROCKER PANEL GARNISHS @\$899.20 645.20 x 2 = 1290.40 ground 105	Acchid	\$1,798.40	—
1 PCS	ROCKER PANEL O/S	Acchid	\$850.50	X
1 PCS	STABILIZER BAR	Buc	\$366.30	X
1 PCS	FRONT LINKAGE O/S	ner	\$166.00	—
1 PCS	REAR WINDSCREEN	Smash	\$1,488.20	—
1 PCS	REAR WINDSCREEN MOULDING	ner	\$121.30	—
1 PCS	TAILGATE 953.00	Bod500	\$1,100.90	—
1 PCS	TAILGATE OUTER GARNISH	Bull/ner	\$399.20	—
1 PCS	TAILGATE 'H' LOGO	ner	\$35.80	—
2 PCS	TAILGATE REFLECTORS @\$460.50 260.50	Acchid	\$921.00	—
1 PCS	TAILGATE INNER LOCK	ner	\$198.50	—
1 PCS	TAILGATE INNER TRIM BOARD	Delore	\$321.70	—
1 SET	TAILGATE INNER TRIM BOARD CLIPS	ner	\$40.00	—
2 PCS	TAILGATE DAMPERS @\$299.10	11	\$598.20	X
1 PCS	TAILGATE WEATHERSTRIP	ner	\$135.70	—
1 PCS	TAILGATE KEYLESS SENSOR	Cue	\$180.00	—
1 PCS	REAR BUMPER	ner	\$762.70	—
2 PCS	REAR BUMPER SIDES @\$285.10	M605	\$570.20	17C

2 PCS	REAR BUMPER SIDES RETAINERS @\$35.20	Sub	\$70.40	✓
2 PCS	REAR BUMPER REFLECTORS @\$85.00	nr	\$170.00	X
1 PCS	REAR BUMPER DIFFUSER	2-3	\$348.20	✓
1 SET	REAR BUMPER DIFFUSER CLIPS	nr	\$50.00	✓
2 PCS	TAILLAMPS @\$485.20 460.50	N/S B/S	\$970.40	1PC
2 PCS	TAILLAMP HOUSING PANELS @\$195.00	n	\$390.00	X
1 PCS	REAR END PANEL	Subj/suc	\$514.00	✓
1 PCS	REAR END PANEL TOP GARNISH	nr	\$184.00	✓
1 PCS	REAR FLOOR PANEL	Subj/suc	\$912.00	✓
1 PCS	REAR FLOOR PANEL TOOLS SPONGE 485.00	nr	\$685.00	✓
1 PCS	REAR FLOOR PANEL TOP BOARD 316.00	nr	\$499.20	✓
2 PCS	REAR FENDERS @\$885.10 825.10	N/S B/S	\$1,770.20	1PC
2 PCS	REAR FENDER INNER TRIM BOARDS @\$645.30 450x2=900	Ref/trim	\$1,290.60	✓
2 PCS	REAR FENDER OUTER PROTECTORS @\$288.60	N/S to nr	\$577.20	1PC
1 PCS	REAR EXHAUST	nr	\$899.20	X
2 PCS	REAR EXHAUST MOUNTINGS @\$45.00	nr	\$90.00	X
2 PCS	REAR SHOCK ABSORBER @\$305.00	nr	\$610.00	X
2 PCS	REAR WHEEL HUB BEARING @\$450.00	nr	\$900.00	X
1 PCS	REAR AXLE BEAM	nr	\$1,885.00	X
			\$72,369.81	

(20%)

S.NETT				
1 PCS	REAR WINDSCREEN SEALANT	nr	\$50.00	40
1 PCS	REAR WINDSCREEN INNER SEAL	nr	\$50.00	30
1 PCS	REAR WINDSCREEN SOLAR FILM	nr	\$280.00	150
1 SET	REAR BUMPER REVERSE SENSOR	shubg	\$280.00	200
1 SET	REAR REVERSE CAMERA	Shubg	\$380.00	300
1 PCS	REAR LICENCE PLATE W/HOLDER	Seat	\$50.00	40
1 PCS	FRONT LICENCE PLATE W/HOLDER	Seat	\$50.00	40
2 PCS	FRONT SPORT RIMS @\$800.00	O/S RD	\$1,600.00	480
2 PCS	FRONT TYRES @\$250.00 LP200	O/S cur	\$500.00	600 120
1 PCS	REAR SPORT RIM O/S	2/5 RD	\$800.00	480
1 PCS	REAR TYRE O/S LP200	cur	\$250.00	600 120

LABOUR CHRAGES:

TOWING CHARGE	\$150.00	60
TO CHECK WIRING	\$80.00	30
TO DISMANTLE & REPLACING REAR REVERSE SENSOR	\$80.00	50
TO CONDUCT WHEEL ALIGNMENT	\$150.00	60
TO DISMANTLE & REPLACING REAR WINDSCREEN	\$150.00	120
TO DISMANTLE & REFIX SEAT, CUSHION UPHOLSTREY	\$150.00	80
TO DISMANTLE & REFIX TAILGATE MECHANISM	\$100.00	60
TO TRANSFER TAILGATE COMPONENTS	\$100.00	60
TO SPRAY RUST PROOFING	\$280.00	150
TO REFILL AIRCON GAS	\$150.00	100

TO DISMANTLE & REFIX FRONT WINDSCREEN	11	\$150.00	X
TO MOUNT VEHICLE ON CAR O-LINER	11	\$380.00	X
TO DISMANTLE & REPLACING FRONT UNDERCARRIAGE		\$500.00	350
TO DISMANTLE & REFIX PETROL TANK		\$100.00	60
TO DISMANTLE & REPLACING DASHBOARD		\$380.00	260
TO DISMANTLE & REPLACING AIR BAG ,SEAT BELT		\$300.00	200
TO RESET AIR BAG SYSTEM & REPROGRAMME		\$500.00	300
TO DISMANTLE & REPLACING ROOF LINING		\$200.00	120
LABOUR FOR PANEL BEATING,CUT,WELD,STRAIGHTEN & REPLACING PARTS		\$3,800.00	2400
TO PUTTY & SPRAY PAINTING		\$3,000.00	1800
TOTAL		\$105,560.41	10700

f260

27359.81

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

4



Reg No: 52977287 J

CASH SALE/WORK ORDER

迅速拖車服務

SPEEDWAY RECOVERY SERVICE

Singapore Post Centre Post Office P.O. Box 201 Singapore 914007

Tel: 6841 0080

No: D 18753

Date: 17/08/18

Name/Company CASH (FASTECH)

Vehicle No. PLE J227 V Model H/VEZEC

From CYE/PIC CHANGI

To AUTO SAJ #01-48

Remarks _____

Time: [] : [] - [] : [] - [] : []

- Jump Start
- Tyre Replacement
- Accident Breakdown
- Multi/Basement
- With Load/Cargo Box
- King Dolly
- Transport Charge
- Low Body Kit
- Door Opening Service
- Crane Up/Winch Out
- Collect Doc/Key
- Repo Payment
- Trips

Amount \$ ~~220~~ 2

NOTE: Vehicle is towed at owner's risk. The Company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

Driver/Truck

24 HRS TOWING SERVICE
6841 0080

www.speedwayrecovery.com
Email: speedwaytowing@gmail.com

Received By _____

Shu Pei (LKKAuto)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Thursday, 23 August 2018 9:17 AM
To: Shu Pei (LKKAuto)
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: RE: Direct Settlement - Accident Involving GY3874K (OI : EQI - TBA) AND SLE8227S (TP : LKK REF - CC6/EQI18015105/Upb3) on 17.08.2018
Attachments: GY3874K.PDF; SLE8227S.PDF

Dear Shu Pei

Attached our insured's accident report for your attention.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

A Member of Citistate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]
Sent: Tuesday, August 21, 2018 5:17 PM
To: Joel Goh
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: Direct Settlement - Accident Involving GY3874K (OI : EQI - TBA) AND SLE8227S (TP : LKK REF - CC6/EQI18015105/Upb3) on 17.08.2018

WITHOUT PREJUDICE

Dear Joel,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SLE 8227S at M/s Fastech Auto Pte Ltd.

Enclosed for your perusal is:
- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Jason Fastech Auto <jason@fastechauto.com.sg>
Sent: Wednesday, 5 September 2018 3:55 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: Your Ref: SLE 8227S *Our Ref: CC6/EQI18015105/Upb3 [ACCIDENT INVOLVING GY 3874K(EQ) & SLE 8227S ON 12/08/2018]
Attachments: VIDEO-2018-09-05-15-42-15.mp4; VIDEO-2018-09-05-15-42-16.mp4

Without Prejudice

Dear Hsiao Tong,

As requested.

Thank you.

Best Regards

Jason Tang
Fastech Auto Pte Ltd
1 Kaki Bukit Ave 6
#01-46/48/50 AutoBay
Singapore 417883
Tel: 67465405
Hp: 98218445
jason@fastechauto.com.sg

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Wednesday, September 5, 2018 3:37 PM
To: Jason Fastech Auto (jason@fastechauto.com.sg) <jason@fastechauto.com.sg>
Subject: Your Ref: SLE 8227S *Our Ref: CC6/EQI18015105/Upb3 [ACCIDENT INVOLVING GY 3874K(EQ) & SLE 8227S ON 12/08/2018]

Your Ref: **SLE 8227S**
Our Ref: CC6/EQI18015105/Upb3

ACCIDENT INVOLVING GY 3874K(EQ) & SLE 8227S ON 12/08/2018

We refer to the above matter.

We would like to request a copy of your client's video footage as stated in his accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Wednesday, 9 January 2019 11:14 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: Direct Settlement - Accident Involving GY3874K (OI : EQI - DM18HO02178-JG) AND SLE8227S (TP : LKK REF - CC6/EQI18015105/Upb3) on 17.08.2018

Dear Hsiao Tong

After reviewing this matter, our management has decided to allow this claim.

Please proceed with direct settlement and keep us updated.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

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From: Joel Goh
Sent: Wednesday, January 2, 2019 11:02 AM
To: 'Hsiao Tong (LKKAuto)'
Cc: Admin A
Subject: RE: Direct Settlement - Accident Involving GY3874K (OI : EQI - DM18HO02178-JG) AND SLE8227S (TP : LKK REF - CC6/EQI18015105/Upb3) on 17.08.2018

Dear Hsiao Tong

We have repudiated the claim however insured has appealed and our management is in the midst of reviewing this matter.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Wednesday, January 2, 2019 10:50 AM

To: Joel Goh

Cc: Admin A

Subject: RE: Direct Settlement - Accident Involving GY3874K (OI : EQI - DM18HO02178-JG) AND SLE8227S (TP : LKK REF - CC6/EQI18015105/Upb3) on 17.08.2018

Hi Joel,

Further to your below email.

Kindly let us have your instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Thursday, 22 November 2018 6:09 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GY3874K (OI : EQI - DM18HO02178-JG) AND SLE8227S (TP : LKK REF - CC6/EQI18015105/Upb3) on 17.08.2018

Dear Hsiao Tong

We are still in the midst of seeking approval to repudiate this claim.

Best Regards,

Joel Goh

Executive | Claims


You've Got a Friend

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

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Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Thursday, November 22, 2018 4:52 PM

To: Joel Goh

Cc: Admin A

Subject: RE: Direct Settlement - Accident Involving GY3874K (OI : EQI - DM18HO02178-JG) AND SLE8227S (TP : LKK REF - CC6/EQI18015105/Upb3) on 17.08.2018

Hi Joel,

Further to the below email.

Kindly advise if we may proceed DS.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 9 November 2018 10:24 AM

To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GY3874K (OI : EQI - DM18HO02178-JG) AND SLE8227S (TP : LKK REF - CC6/EQI18015105/Upb3) on 17.08.2018

Hi Joel,

Contents noted.

We await your further instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Friday, 9 November 2018 9:35 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GY3874K (OI : EQI - DM18HO02178-JG) AND SLE8227S (TP : LKK REF - CC6/EQI18015105/Upb3) on 17.08.2018

Dear Hsiao Tong

Please put this direct settlement on hold.

There is a potential breach of the policy T&C

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg

 A Member of Citystate

A handwritten signature in black ink, consisting of a stylized 'S' followed by a horizontal line.

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Thursday, October 18, 2018 8:27 AM

To: Joel Goh

Cc: Admin A

Subject: RE: Direct Settlement - Accident Involving GY3874K (OI : EQI - TBA) AND SLE8227S (TP : LKK REF - CC6/EQI18015105/Upb3) on 17.08.2018

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 5 September 2018 4:10 PM

To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GY3874K (OI : EQI - TBA) AND SLE8227S (TP : LKK REF - CC6/EQI18015105/Upb3) on 17.08.2018

Hi Joel,

Attached is a copy of third party video for your reference.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Thursday, 23 August 2018 9:17 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GY3874K (OI : EQI - TBA) AND SLE8227S (TP : LKK REF - CC6/EQI18015105/Upb3) on 17.08.2018

Dear Shu Pei

Attached our insured's accident report for your attention.

Best Regards,