

Vivian Lau (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 9 October, 2018 11:02 AM
To: Vivian Lau (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: Our Ref: 18/18/18/VP05/020839 RE: PRI REQUEST TO ACCIDENT ON 14.08.2018 INVOLVING SLQ1907X & SLV2417K ***LKK REF:CC4/LPC18015102/T1wb3

Dear Vivian,

Kindly proceed as proposed.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Vivian Lau (LKKAUTO) [mailto:vivianlau@lkkauto.com]
Sent: Monday, 8 October, 2018 2:15 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A
Subject: RE: Our Ref: 18/18/18/VP05/020839 RE: PRI REQUEST TO ACCIDENT ON 14.08.2018 INVOLVING SLQ1907X & SLV2417K ***LKK REF:CC4/LPC18015102/T1wb3

Your ref: 18/18/18/VP05/020839
LKK ref : CC4/LPC18015102/T1wb3

Hi Lili,

We refer to the above matter.

We have highlighted to your good office on 20 August 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This accident happened OI swerved and collided onto parked TP. Liability is 100%

Summary to offer to third party repairer, Prime Auto Claims Service Pte Ltd. is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$2,869.21	\$ 1,819.00
2. Loss of RENTAL (\$ 70.80 x 2days)	\$ 141.60	\$ 141.60(\$ 70.80 x 2days)
3. Loss Of Income (\$ 50.00 x 2days)	\$ 100.00	\$ 100.00 (50.00 x 2days)
GIA SEACH	\$ 2.00	\$ 2.00
Total	\$3,112.81	\$ 2,062.60

**02 days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 20 August, 2018 6:55 PM

To: 'ONG LI LI' <long@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: RE: Our Ref: 18/18/18/VP05/020839 RE: PRI REQUEST TO ACCIDENT ON 14.08.2018 INVOLVING SLQ1907X & SLV2417K ***LKK REF:CC4/LPC18015102/T1wb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SLQ 1907X at M/s Prime Auto Claims Service Pte Ltd.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 16 August 2018 2:42 PM

To: 'ONG LI LI' <long@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 18/18/18/VP05/020839 RE: PRI REQUEST TO ACCIDENT ON 14.08.2018 INVOLVING SLQ1907X & SLV2417K

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Thursday, 16 August 2018 2:17 PM

To: Chrissy <chrissy@primeautoclaims.com>; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com;

Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Cc: aliceleong@primeautoclaims.com; peiyee@primeautoclaims.com

Subject: Our Ref: 18/18/18/VP05/020839 RE: PRI REQUEST TO ACCIDENT ON 14.08.2018 INVOLVING SLQ1907X & SLV2417K

Without Prejudice

Dear Chrissy

As spoken, please liaise LKK Auto Consultant Pte Ltd for the survey.

Dear Nivitha/Catherine

Please arrange TP survey.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Chrissy [<mailto:chrissy@primeautoclaims.com>]

Sent: Thursday, 16 August, 2018 12:50 PM

To: MT_Claim_SG

Cc: aliceleong@primeautoclaims.com; peiyee@primeautoclaims.com

Subject: RE: PRI REQUEST TO ACCIDENT ON 14.08.2018 INVOLVING SLQ1907X & SLV2417K

Importance: High

Hi

The above referred

Our client's GIA report enclosed for your retention. Please arrange PRI on urgent basis.

Please inform surveyor to avoid 1145-1245pm lunch hour.

****We select RT Appraisal Pte. Ltd.**

Thank you.

Best regards,

Chrissy Teo

Prime Auto Claims Service Pte. Ltd.

Office : 6 Benoi Place Singapore 629927

Workshop : 6 Benoi Place Singapore 629927

Tel: 6861 0908 Fax: 6515 2948

A member of the Prime Group

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From: Chrissy [<mailto:chrissy@primeautoclaims.com>]

Sent: Thursday, 16 August 2018 12:37 PM

To: 'geraldpoh@lonpac.com' <geraldpoh@lonpac.com>

Cc: 'aliceleong@primeautoclaims.com' <aliceleong@primeautoclaims.com>; peiyee@primeautoclaims.com

Subject: RE: PRI REQUEST TO ACCIDENT ON 14.08.2018 INVOLVING SLQ1907X & SLV2417K

Importance: High

Hi

The above referred.

Please take note there is an typo error on the subject. Your insured vehicle number should be **SLV2417K** instead of SLL6676E.

Sorry for the confusion caused.

Thank you.

Best regards,

Chrissy Teo

Prime Auto Claims Service Pte. Ltd.

Office : 6 Benoi Place Singapore 629927

Workshop : 6 Benoi Place Singapore 629927

Tel: 6861 0908 Fax: 6515 2948

A member of the Prime Group

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From: Chrissy [<mailto:chrissy@primeautoclaims.com>]

Sent: Tuesday, 14 August 2018 4:57 PM

To: 'geraldpoh@lonpac.com' <geraldpoh@lonpac.com>

Cc: 'aliceleong@primeautoclaims.com' <aliceleong@primeautoclaims.com>; peiyee@primeautoclaims.com
Subject: PRI REQUEST TO ACCIDENT ON 14.08.2018 INVOLVING SLQ1907X & SLL6676E
Importance: High

Hi

The above referred

Our client's GIA report enclosed for your retention. Please arrange PRI on urgent basis.

Please inform surveyor to avoid 1145-1245pm lunch hour.

****We select RT Appraisal Pte. Ltd.**

Thank you.

Best regards,

Chrissy Teo

Prime Auto Claims Service Pte. Ltd.

Office : 6 Benoi Place Singapore 629927

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Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
6 Benoi Place Singapore 629927
Tel: 6861 0908 Fax: 6515 2948

Date: 04.09.2018

Our Ref: SLQ1907K

Lonpac Insurance Berhad
100 Beach Road #19-00
Shaw Tower
Singapore 189702

Without prejudice

Attn: Motor Claims Dept

Dear Sir,

ACCIDENT ON 14.08.2018 INVOLVING VEHICLE NO. SLQ1907K & SLV2417K

On behalf of our client M/S Comfy Limousine Services Pte Ltd owner of vehicle No.SLQ1907K in the above accident.

We are instructed that the negligence of your insured's driver and/or management of vehicle SLV2417K caused the accident.

Appended below our client's claim:-

Cost of repair	\$ 1,819.00
Loss of rental Pre-inspection 1day 15.08.2018	\$ 70.80
Loss of rental @\$70.80 x 2 days	\$ 141.60
Loss of income @\$50.00 x 3 days	\$ 150.00
GIA search fee	\$ 2.00

Grand Total	<u>\$ 2,183.40</u>
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Enclosed please find copy of our Invoice 2368, GIA search receipt, Letter of Authority & Letter of certification (Private hire) for your retention. Please acknowledge receipt. For amicable settlement, please let us have your offer

Regards

Yours faithfully,

Alice Leong

e-mail: aliceleong@primeautoclaims.com

Encl.

LETTER OF AUTHORITY

To: PRIME AUTO CLAIMS SERVICE PTE. LTD.

Re: ACCIDENT ON 14.08.2018 INVOLVING SLQ1907X & SLV2417K
ALONG BLK. 49 STIRLING ROAD OPEN CAR PARK (CAR PARK NO.: QXQ14)

I/ We, M/S Comfy Limousine Services Pte Ltd hereby authorized you to carry out repairs of the damage caused to my / our vehicle no. SLQ1907X in the above accident.

I/ We further also confirm and agree that all sums of money to be recovered by you on my/ our behalf shall be paid to you. I/ We hereby also authorise the third party insurer to release to you such sums of money recovered on my / our behalf.



.....
Signature (Company's stamp if applicable)

Name:

NRIC:



LONPAC INSURANCE BHD

CLAIM NO : 18/18/18/VP05/020839
DATE : 09 October 2018

DISCHARGE VOUCHER

I/We, Comfy Limousine Services Pte Ltd confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of SLV 2417K the sum of Singapore Dollar Two Thousand Fifty Only (\$2,050.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SLQ 1907X on 14 August 2018 along Stirling Rd Twds open Car Park.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/SHARIPPAH BINTE SUKRI**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to Prime Auto Claims Service Pte Ltd.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



.....
Signature of vehicle owner/Date

9/10/18

.....
Name of vehicle owner /Date

TAX INVOICE**No: 2368****Prime Auto Claims Service Pte Ltd**

6 Benoi Place Singapore 629927

Tel: 6861 0908 Fax: 6515 2948

GST Reg. No: 201606560M

Reg No. 201606560M

MESSRS**Lonpac Insurance Bhd**

100 Beach Road

#19-00 Shaw Tower

Singapore 189702

20/8/2018

Date: _____

2371

Works Order No: _____

SLQ1907K

Vehicle No: _____

ITEM	DESCRIPTION	UNIT PRICE	AMOUNT
	Make/Model : Toyota Axio Repair Date : 14/8/2018 Terms of Payment: COD		
	<u>Third Party Claims</u>		
1.	Being lump sum repair to the above vehicle.		\$ 1,700.00
		SUB TOTAL	\$ 1,700.00
		GST 7%	\$ 119.00
		TOTAL	\$ 1,819.00

* Compound interests at the rate of 1% per month
will be charged on late payment.

Prepared by

Prime Auto Claims Service Pte Ltd
Manager



**COMFORT LIMOUSINE SERVICES PTE LTD
PRIME TRANSPORT & LIMOUSINE SERVICES PTE LTD
BEST MOTOR LEASING & LIMOUSINE SERVICES PTE LTD**

Member of Prime Group of Companies
6 Benoi Place Singapore 629926
Tel: 6862 8878 Fax: 6863 6566
Co. Registration No: 201508380W
201544118N 201512366W

Your Ref : Please advise
Date : 14-August-2018
To : Whom it May Concern
From : Comfy Limousine Services Pte Ltd

RE : LETTER OF CERTIFICATION FOR MR. ABDUL RAZAK BIN YUSOF

This letter serves to confirm that Mr. Abdul Razak Bin Yusof of NRIC number S1462627A is a Chauffeur-driven hirer for Comfy Limousine Services Pte Ltd hiring Vehicle Registration Number SLQ1907X at a daily rate of Singapore Dollars Seventy and Cents Eighty (S\$70.80) only.

Should clarification require I can be contacted at 8121 6313.

Thank you with Best Regards.

Yours Sincerely

F.

Ms Veronica Lim
Deputy Manager



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-124351

Date of Request: 14/08/2018

Your Ref No:

Online Purchase

Prime Auto Claims Service Pte Ltd
6 Benoi Place
Singapore 629927

Dear Sir/Madam,

Enquiry Date: 14/08/2018
Enquiry By: Chrissy Teo Ye En
TP Vehicle No: SLV2417K
Accident Date: 14/08/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLV2417K	Lonpac Insurance Bhd	30/01/2018-28/04/2019	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735**TAX INVOICE**

Our Ref No: GR-18-124351

Date of Request: 14/08/2018

Your Ref No: Online Purchase

Prime Auto Claims Service Pte Ltd
6 Benoi Place
Singapore 629927

Dear Sir/Madam,

Enquiry Date 14/08/2018
Enquiry By Chrissy Teo Ye En
TP Vehicle No. SLV2417K
Accident Date 14/08/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque