

**Vivian Lau (LKKAUTO)**

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**From:** Vivian Lau (LKKAUTO)  
**Sent:** Monday, 8 October, 2018 2:15 PM  
**To:** 'ONG LI LI'  
**Cc:** 'MT\_Claim\_SG'; Admin A  
**Subject:** RE: Our Ref: 18/18/18/VP05/020839 RE: PRI REQUEST TO ACCIDENT ON 14.08.2018 INVOLVING SLQ1907X & SLV2417K \*\*\*LKK REF:CC4/LPC18015102/T1wb3  
**Attachments:** LKK Inspection Photos.pdf; LKKAdjustment1.pdf; LKKInspection.pdf; LOD.pdf

**Your ref: 18/18/18/VP05/020839**  
**LKK ref : CC4/LPC18015102/T1wb3**

Hi Lili.

We refer to the above matter.

We have highlighted to your good office on 20 August 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This accident happened OI swerved and collided onto parked TP. Liability is 100%

Summary to offer to third party repairer, Prime Auto Claims Service Pte Ltd. is as follows: -

|                                       | <b>Claimed Amount</b> | <b>Revised Amount</b>        |
|---------------------------------------|-----------------------|------------------------------|
| 1. Cost of Repair (w/GST)             | \$2,869.21            | \$ 1,819.00                  |
| 2. Loss of RENTAL (\$ 70.80 x 2days)  | \$ 141.60             | \$ 141.60(\$ 70.80 x 2days ) |
| 3. Loss Of Income ( \$ 50.00 x 2days) | \$ 100.00             | \$ 100.00 ( 50.00 x 2days)   |
| GIA SEACH                             | \$ 2.00               | \$ 2.00                      |
| <b>Total</b>                          | <b>\$3,112.81</b>     | <b>\$ 2,062.60</b>           |

\*\*02 days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval.**

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shu Pei (LKKAUTO)  
**Sent:** Monday, 20 August, 2018 6:55 PM  
**To:** 'ONG LI LI' <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Cc:** 'MT\_Claim\_SG' <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

**Subject:** RE: Our Ref: 18/18/18/VP05/020839 RE: PRI REQUEST TO ACCIDENT ON 14.08.2018 INVOLVING SLQ1907X & SLV2417K \*\*\*LKK REF:CC4/LPC18015102/T1wb3

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SLQ 1907X at M/s Prime Auto Claims Service Pte Ltd.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Thursday, 16 August 2018 2:42 PM

**To:** 'ONG LI LI' <[llong@lonpac.com](mailto:llong@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Our Ref: 18/18/18/VP05/020839 RE: PRI REQUEST TO ACCIDENT ON 14.08.2018 INVOLVING SLQ1907X & SLV2417K

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Thursday, 16 August 2018 2:17 PM

**To:** Chrissy <[chrissy@primeautoclaims.com](mailto:chrissy@primeautoclaims.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com);  
Catherine Chong (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** [aliceleong@primeautoclaims.com](mailto:aliceleong@primeautoclaims.com); [peiyeel@primeautoclaims.com](mailto:peiyeel@primeautoclaims.com)

**Subject:** Our Ref: 18/18/18/VP05/020839 RE: PRI REQUEST TO ACCIDENT ON 14.08.2018 INVOLVING SLQ1907X & SLV2417K

Without Prejudice

Dear Chrissy

As spoken, please liaise LKK Auto Consultant Pte Ltd for the survey.

Dear Nivitha/Catherine

Please arrange TP survey.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** Chrissy [<mailto:chrissy@primeautoclaims.com>]

**Sent:** Thursday, 16 August, 2018 12:50 PM

**To:** MT\_Claim\_SG

**Cc:** [aliceleong@primeautoclaims.com](mailto:aliceleong@primeautoclaims.com); [peiyee@primeautoclaims.com](mailto:peiyee@primeautoclaims.com)

**Subject:** RE: PRI REQUEST TO ACCIDENT ON 14.08.2018 INVOLVING SLQ1907X & SLV2417K

**Importance:** High

Hi

The above referred

Our client's GIA report enclosed for your retention. Please arrange PRI on urgent basis.

**Please inform surveyor to avoid 1145-1245pm lunch hour.**

**\*\*We select RT Appraisal Pte. Ltd.**

Thank you.

Best regards,

**Chrissy Teo**

Prime Auto Claims Service Pte. Ltd.

**Office : 6 Benoi Place Singapore 629927**

**Workshop : 6 Benoi Place Singapore 629927**

**Tel: 6861 0908 Fax: 6515 2948**

A member of the Prime Group

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**From:** Chrissy [<mailto:chrissy@primeautoclaims.com>]

**Sent:** Thursday, 16 August 2018 12:37 PM

To: 'geraldpoh@lonpac.com' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
Cc: 'aliceleong@primeautoclaims.com' <[aliceleong@primeautoclaims.com](mailto:aliceleong@primeautoclaims.com)>; [peiyee@primeautoclaims.com](mailto:peiyee@primeautoclaims.com)  
Subject: RE: PRI REQUEST TO ACCIDENT ON 14.08.2018 INVOLVING SLQ1907X & SLV2417K  
Importance: High

Hi

The above referred.

Please take note there is an typo error on the subject. Your insured vehicle number should be **SLV2417K** instead of SLL6676E.

Sorry for the confusion caused.

Thank you.

Best regards,

**Chrissy Teo**

Prime Auto Claims Service Pte. Ltd.

Office : **6 Benoi Place Singapore 629927**

Workshop : **6 Benoi Place Singapore 629927**

Tel: 6861 0908 Fax: 6515 2948

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From: Chrissy [<mailto:chrissy@primeautoclaims.com>]  
Sent: Tuesday, 14 August 2018 4:57 PM  
To: 'geraldpoh@lonpac.com' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
Cc: 'aliceleong@primeautoclaims.com' <[aliceleong@primeautoclaims.com](mailto:aliceleong@primeautoclaims.com)>; [peiyee@primeautoclaims.com](mailto:peiyee@primeautoclaims.com)  
Subject: PRI REQUEST TO ACCIDENT ON 14.08.2018 INVOLVING SLQ1907X & SLL6676E  
Importance: High

Hi

The above referred

Our client's GIA report enclosed for your retention. Please arrange PRI on urgent basis.

**Please inform surveyor to avoid 1145-1245pm lunch hour.**

**\*\*We select RT Appraisal Pte. Ltd.**

Thank you.

Best regards,

**Chrissy Teo**

Prime Auto Claims Service Pte. Ltd.

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