

Vivian Lau (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 9 October, 2018 11:02 AM
To: Vivian Lau (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: Our Ref: 18/18/18/VP05/020839 RE: PRI REQUEST TO ACCIDENT ON 14.08.2018 INVOLVING SLQ1907X & SLV2417K ***LKK REF:CC4/LPC18015102/T1wb3

Dear Vivian,

Kindly proceed as proposed.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Vivian Lau (LKKAUTO) [mailto:vivianlau@lkkauto.com]
Sent: Monday, 8 October, 2018 2:15 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A
Subject: RE: Our Ref: 18/18/18/VP05/020839 RE: PRI REQUEST TO ACCIDENT ON 14.08.2018 INVOLVING SLQ1907X & SLV2417K ***LKK REF:CC4/LPC18015102/T1wb3

Your ref: 18/18/18/VP05/020839
LKK ref : CC4/LPC18015102/T1wb3

Hi Lili.

We refer to the above matter.

We have highlighted to your good office on 20 August 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This accident happened OI swerved and collided onto parked TP. Liability is 100%

Summary to offer to third party repairer, Prime Auto Claims Service Pte Ltd. is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$2,869.21	\$ 1,819.00
2. Loss of RENTAL (\$ 70.80 x 2days)	\$ 141.60	\$ 141.60(\$ 70.80 x 2days)
3. Loss Of Income (\$ 50.00 x 2days)	\$ 100.00	\$ 100.00 (50.00 x 2days)
GIA SEACH	\$ 2.00	\$ 2.00
Total	\$3,112.81	\$ 2,062.60

**02 days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 20 August, 2018 6:55 PM

To: 'ONG LI LI' <llong@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: RE: Our Ref: 18/18/18/VP05/020839 RE: PRI REQUEST TO ACCIDENT ON 14.08.2018 INVOLVING SLQ1907X & SLV2417K ***LKK REF:CC4/LPC18015102/T1wb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SLQ 1907X at M/s Prime Auto Claims Service Pte Ltd.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 16 August 2018 2:42 PM

To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 18/18/18/VP05/020839 RE: PRI REQUEST TO ACCIDENT ON 14.08.2018 INVOLVING SLQ1907X & SLV2417K

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Thursday, 16 August 2018 2:17 PM

To: Chrissy <chrissy@primeautoclaims.com>; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Cc: aliceleong@primeautoclaims.com; peiyee@primeautoclaims.com

Subject: Our Ref: 18/18/18/VP05/020839 RE: PRI REQUEST TO ACCIDENT ON 14.08.2018 INVOLVING SLQ1907X & SLV2417K

Without Prejudice

Dear Chrissy

As spoken, please liaise LKK Auto Consultant Pte Ltd for the survey.

Dear Nivitha/Catherine

Please arrange TP survey.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Chrissy [<mailto:chrissy@primeautoclaims.com>]

Sent: Thursday, 16 August, 2018 12:50 PM

To: MT_Claim_SG

Cc: aliceleong@primeautoclaims.com; peiyee@primeautoclaims.com

Subject: RE: PRI REQUEST TO ACCIDENT ON 14.08.2018 INVOLVING SLQ1907X & SLV2417K

Importance: High

Hi

The above referred

Our client's GIA report enclosed for your retention. Please arrange PRI on urgent basis.

Please inform surveyor to avoid 1145-1245pm lunch hour.

****We select RT Appraisal Pte. Ltd.**

Thank you.

Best regards,

Chrissy Teo

Prime Auto Claims Service Pte. Ltd.

Office : 6 Benoi Place Singapore 629927

Workshop : 6 Benoi Place Singapore 629927

Tel: 6861 0908 Fax: 6515 2948

A member of the Prime Group

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From: Chrissy [<mailto:chrissy@primeautoclaims.com>]

Sent: Thursday, 16 August 2018 12:37 PM

To: 'geraldpoh@lonpac.com' <geraldpoh@lonpac.com>

Cc: 'aliceleong@primeautoclaims.com' <aliceleong@primeautoclaims.com>; peiyee@primeautoclaims.com

Subject: RE: PRI REQUEST TO ACCIDENT ON 14.08.2018 INVOLVING SLQ1907X & SLV2417K

Importance: High

Hi

The above referred.

Please take note there is an typo error on the subject. Your insured vehicle number should be **SLV2417K** instead of SLL6676E.

Sorry for the confusion caused.

Thank you.

Best regards,

Chrissy Teo

Prime Auto Claims Service Pte. Ltd.

Office : 6 Benoi Place Singapore 629927

Workshop : 6 Benoi Place Singapore 629927

Tel: 6861 0908 Fax: 6515 2948

A member of the Prime Group

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From: Chrissy [<mailto:chrissy@primeautoclaims.com>]

Sent: Tuesday, 14 August 2018 4:57 PM

To: 'geraldpoh@lonpac.com' <geraldpoh@lonpac.com>

Cc: 'aliceleong@primeautoclaims.com' <aliceleong@primeautoclaims.com>; peiyee@primeautoclaims.com

Subject: PRI REQUEST TO ACCIDENT ON 14.08.2018 INVOLVING SLQ1907X & SLL6676E

Importance: High

Hi

The above referred

Our client's GIA report enclosed for your retention. Please arrange PRI on urgent basis.

Please inform surveyor to avoid 1145-1245pm lunch hour.

****We select RT Appraisal Pte. Ltd.**

Thank you.

Best regards,

Chrissy Teo

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