Shu Pei (LKKAuto)

From: Shu Pei (LKKAuto)

Sent: Monday, 20 August 2018 6:55 PM

To: 'ONG LI LI'

Cc: 'MT_Claim_SG'; Admin A; Vivian Lau (LKKAuto)

Subject: RE: Our Ref: 18/18/18/VP05/020839 RE: PRI REQUEST TO ACCIDENT ON 14.08.2018

INVOLVING SLQ1907X & SLV2417K ***LKK REF:CC4/LPC18015102/T1wb3

Attachments: TP ESTIMATE- MARKED.PDF; Preliminary_Advice.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SLQ 1907X at M/s Prime Auto Claims Service Pte Ltd.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 16 August 2018 2:42 PM

To: 'ONG LI LI' < llong@lonpac.com>; assignments < assignments@lkkauto.com> **Cc:** 'MT Claim SG' < mt claim@lonpac.com>; Admin A < admin-a@lkkauto.com>

Subject: RE: Our Ref: 18/18/18/VP05/020839 RE: PRI REQUEST TO ACCIDENT ON 14.08.2018 INVOLVING SLQ1907X &

SLV2417K

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Thursday, 16 August 2018 2:17 PM

To: Chrissy < chrissy@primeautoclaims.com >; MT_Claim_SG < mt_claim@lonpac.com >; assignments@lkkauto.com;

Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Cc: <u>aliceleong@primeautoclaims.com</u>; <u>peiyee@primeautoclaims.com</u>

Subject: Our Ref: 18/18/18/VP05/020839 RE: PRI REQUEST TO ACCIDENT ON 14.08.2018 INVOLVING SLQ1907X &

SLV2417K

Without Prejudice

Dear Chrissy

As spoken, please liaise LKK Auto Consultant Pte Ltd for the survey.

Dear Nivitha/Catherine

Please arrange TP survey.

Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Chrissy [mailto:chrissy@primeautoclaims.com]

Sent: Thursday, 16 August, 2018 12:50 PM

To: MT_Claim_SG

Cc: aliceleong@primeautoclaims.com; peiyee@primeautoclaims.com

Subject: RE: PRI REQUEST TO ACCIDENT ON 14.08.2018 INVOLVING SLQ1907X & SLV2417K

Importance: High

Hi

The above referred

Our client's GIA report enclosed for your retention. Please arrange PRI on urgent basis.

Please inform surveyor to avoid 1145-1245pm lunch hour.

**We select RT Appraisal Pte. Ltd.

Thank you.

Best regards,

Chrissy Teo

Prime Auto Claims Service Pte. Ltd.

Office: 6 Benoi Place Singapore 629927

Workshop: 6 Benoi Place Singapore 629927

Tel: 6861 0908 Fax: 6515 2948

A member of the Prime Group

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From: Chrissy [mailto:chrissy@primeautoclaims.com]

Sent: Thursday, 16 August 2018 12:37 PM

To: 'geraldpoh@lonpac.com' < geraldpoh@lonpac.com >

Cc: 'aliceleong@primeautoclaims.com' <aliceleong@primeautoclaims.com>; peiyee@primeautoclaims.com

Subject: RE: PRI REQUEST TO ACCIDENT ON 14.08.2018 INVOLVING SLQ1907X & SLV2417K

Importance: High

Hi

The above referred.

Please take note there is an typo error on the subject. Your insured vehicle number should be **SLV2417K** instead of SLL6676E.

Sorry for the confusion caused.

Thank you.

Best regards,

Chrissy Teo

Prime Auto Claims Service Pte. Ltd.

Office: 6 Benoi Place Singapore 629927

Workshop: 6 Benoi Place Singapore 629927

Tel: 6861 0908 Fax: 6515 2948

A member of the Prime Group

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From: Chrissy [mailto:chrissy@primeautoclaims.com]

Sent: Tuesday, 14 August 2018 4:57 PM

To: 'geraldpoh@lonpac.com' <geraldpoh@lonpac.com>

Cc: 'aliceleong@primeautoclaims.com' <a &="" 14.08.2018="" accident="" high<="" importance:="" involving="" liceleong@primeautoclaims.com';="" on="" peiyee@primeautoclaims.com="" pri="" request="" sll6676e="" slq1907x="" subject:="" td="" to="">
Hi
The above referred
Our client's GIA report enclosed for your retention. Please arrange PRI on urgent basis.
Please inform surveyor to avoid 1145-1245pm lunch hour.
** We select RT Appraisal Pte. Ltd.
Thank you.
Best regards,
Chrissy Teo Prime Auto Claims Service Pte. Ltd. Office: 6 Benoi Place Singapore 629927 Workshop: 6 Benoi Place Singapore 629927 Tel: 6861 0908 Fax: 6515 2948
A member of the Prime Group
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