

Vivian Lau (LKKAuto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 11 April, 2019 4:17 PM
To: Vivian Lau (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: PRI Arrangement for SJZ 629 G [External Confidential]

Lonpac External - Confidential

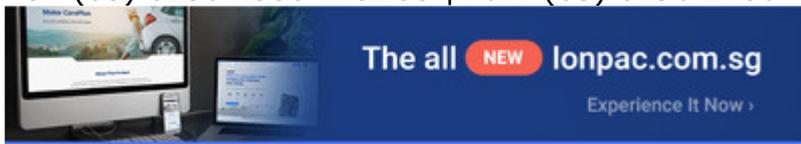
Dear Vivian,

Please proceed as proposed.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]
Sent: Thursday, 4 April, 2019 10:49 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Hsiao Tong (LKKAuto)
Subject: RE: PRI Arrangement for SJZ 629 G

Lonpac Ref: 18/18/18/VP05/020823
LKK Ref: CC4/LPC18015100/R1wb3

Hi Gerald

We refer to the above matter.

We have highlighted to your good office on 20 August 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a chain collision involving 3 vehicles chain collision where OI was the last vehicle

In accordance to the MCF guideline, we have to settle 3rd claim at 100%.

Summary to offer to third party repairer, RICO 60 AUTO SERVICES PTE LTD is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$33,658.03	\$ 6,420.00
2. Loss of USE (\$ 120.00 x 19days)	\$ 2,280.00	\$ 1,200.00(12days x \$100.00)
3. LTA/GIA search fee	\$ 7.49	\$ 7.49

Total \$35,945.52 \$ 7627.49

**3 days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 21 August 2018 9:37 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: PRI Arrangement for SJZ 629 G

Our Ref :18/18/18/VP05/020823

Dear Shu Pei,

Attached copy of insured's GIA report for your attention

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Monday, 20 August, 2018 7:04 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A; Vivian Lau (LKKAuto)

Subject: RE: PRI Arrangement for SJZ 629 G

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SJZ 629G at M/s RICO 60 AUTO SERVICES PTE LTD.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- Estimated cost of repair
- TP GIA report
- Preliminary advice

Our case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Friday, 17 August 2018 11:03 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: PRI Arrangement for SJZ 629 G

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Friday, 17 August 2018 10:32 AM

To: admin-d@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; claims@rico60.com

Subject: FW: PRI Arrangement for SJZ 629 G

Our Ref : 18/18/18/VP05/020823

Dear Nivitha,

Kindly arrange for the survey and revert to them on Direct Settlement.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Rico 60 [<mailto:claims@rico60.com>]
Sent: Friday, 17 August, 2018 10:20 AM
To: MT_Claim_SG
Subject: RE: PRI Arrangement for SJZ 629 G

Dear Lonpac,

As conversed.

Please arrange PRI for the mentioned vehicle.

Thank you.

Best Regards,
John Ong



RICO 60 AUTO SERVICES PTE. LTD.
Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875
Mobile: +65 8811 2101 | Tel: +65 6286 6060 | Fax: +65 6286 7060
Email: claims@rico60.com

From: [Rico 60](#)
Sent: Tuesday, 14 August 2018 9:54 AM
To: bkchew@lonpac.com
Subject: PRI Arrangement for SJZ 629 G

Dear All,

Kindly arrange PRI to survey the said vehicle as follows:

Our Client – SJZ 629 G
Your Insured – SLV 8503 E
DOA – 08/08/2018

Thank you.

Best Regards,
Cass Chua

RICO 60 AUTO SERVICES PTE. LTD.
Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875
Tel: +65 6286 6060 | Fax: +65 6286 7060
Email: claims@rico60.com

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