

Vivian Lau (LKKAuto)

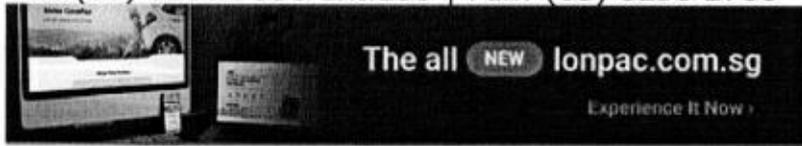
From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 11 April, 2019 4:17 PM
To: Vivian Lau (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: PRI Arrangement for SJZ 629 G [External Confidential]

Lonpac External - Confidential

Dear Vivian,

Please proceed as proposed.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]
Sent: Thursday, 4 April, 2019 10:49 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Hsiao Tong (LKKAuto)
Subject: RE: PRI Arrangement for SJZ 629 G

Lonpac Ref: 18/18/18/VP05/020823
LKK Ref: CC4/LPC18015100/R1wb3

Hi Gerald

We refer to the above matter.

We have highlighted to your good office on 20 August 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a chain collision involving 3 vehicles chain collision where OI was the last vehicle

In accordance to the MCF guideline, we have to settle 3rd claim at 100%.

Summary to offer to third party repairer, RICO 60 AUTO SERVICES PTE LTD is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$33,658.03	\$ 6,420.00
2. Loss of USE (\$ 120.00 x 19days)	\$ 2,280.00	\$ 1,200.00(12days x \$100.00)
3. LTA/GIA search fee	\$ 7.49	\$ 7.49

Total \$35,945.52 \$ 7627.49

**3 days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 21 August 2018 9:37 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: PRI Arrangement for SJZ 629 G

Our Ref :18/18/18/VP05/020823

Dear Shu Pei,

Attached copy of insured's GIA report for your attention

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Monday, 20 August, 2018 7:04 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A; Vivian Lau (LKKAuto)

Subject: RE: PRI Arrangement for SJZ 629 G

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SJZ 629G at M/s RICO 60 AUTO SERVICES PTE LTD.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- Estimated cost of repair
- TP GIA report
- Preliminary advice

Our case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Friday, 17 August 2018 11:03 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: PRI Arrangement for SJZ 629 G

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Friday, 17 August 2018 10:32 AM

To: admin-d@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; claims@rico60.com

Subject: FW: PRI Arrangement for SJZ 629 G

Our Ref : 18/18/18/VP05/020823

Dear Nivitha,

Kindly arrange for the survey and revert to them on Direct Settlement.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Rico 60 [<mailto:claims@rico60.com>]
Sent: Friday, 17 August, 2018 10:20 AM
To: MT_Claim_SG
Subject: RE: PRI Arrangement for SJZ 629 G

Dear Lonpac,

As conversed.

Please arrange PRI for the mentioned vehicle.

Thank you.

Best Regards,
John Ong



RICO 60 AUTO SERVICES PTE. LTD.
Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875
Mobile: +65 8811 2101 | Tel: +65 6286 6060 | Fax: +65 6286 7060
Email: claims@rico60.com

From: Rico 60
Sent: Tuesday, 14 August 2018 9:54 AM
To: bkchew@lonpac.com
Subject: PRI Arrangement for SJZ 629 G

Dear All,

Kindly arrange PRI to survey the said vehicle as follows:

Our Client – SJZ 629 G
Your Insured – SLV 8503 E
DOA – 08/08/2018

Thank you.

Best Regards,
Cass Chua

RICO 60 AUTO SERVICES PTE. LTD.
Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875
Tel: +65 6286 6060 | Fax: +65 6286 7060
Email: claims@rico60.com

This email has been checked for viruses by AVG antivirus software.
www.avg.com

**RICO 60 AUTO SERVICES PTE. LTD.**

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4

Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: enquiry@rico60.com

Our Ref.: SJZ 629 GYour Ref.: SLV 8503 EDate: 28-12-18

ATTN: Motor Claims Department

INS: Lonpac Insurance Bhd.

Dear Sir/Madam,

Accident Involving: SJV 629 G, SLV 8503 E & SH 7099 C
 Date of Accident: 08-08-18
 Location: HOUGANG AVE 9

We refer to the above-mentioned accident.

We are claiming as follows:

Cost of Repair:	\$	<u>6,420.00</u>
Rental		
(\$ 120/ Day x 19 Days):	\$	<u>2,280.00</u>
LTA Search:	\$	<u>7.49</u>
3rd Party Report:	\$	<u>43.00</u>
Grand Total:	\$	<u>8,750.49</u>

The above-mentioned settlement is in respect for our client of damage pertaining to his/her motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his/her personal injuries.

Kindly take note that our office is located at **8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24, Singapore 415875.**

For any further queries, please kindly contact Yvonne Teoh @ 6286 6060, or email to claims@rico60.com.

Thank You,

Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24

Singapore 415875 | Email: enquiry@rico60.com

Tel: +65 6286 6060 | Fax: +65 6286 7060

LETTER OF AUTHORISATION

Accident on 8/Aug/2018, 9pm along HOUGANG AVE 9
involving vehicles nos. SH7099C, SJZ629G, SLU8503E

In consideration of **Rico 60 Auto Services Pte. Ltd., 8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24, Singapore 415875**, repairing my/our motor vehicle no. SJZ629G at my/our request, I/We, HOO HWEE KWANG, KELVIN ("the claimant") of 923 HOUGANG AVE 9 #11-50 S30923 (address) bearing NRIC no. S710007C the owner of motor vehicle no. SJZ629G hereby authorise them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc, to any of their appointed advocates to act of me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorised them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Rico 60 Auto Services Pte. Ltd.** I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith. In the event that my/our claim is unsuccessful, I/we undertake to pay to **Rico 60 Auto Services Pte. Ltd.** the cost of repairs of my/our vehicle. In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instruction to clear the said cheque on my/our behalf by presenting the same for payment directly into **Rico 60 Auto Services Pte. Ltd.** account. Upon clearance of the said cheque, I/we further authorise **Rico 60 Auto Services Pte. Ltd.** and/or their appointed law firm to utilise the monies to pay their charges without further reference to me. I confirm that the payment to **Rico 60 Auto Services Pte. Ltd.** shall amount to a good discharge of **Rico 60 Auto Services Pte. Ltd.** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 08 day of 08 (month) 2018 (year).

[Signature]
"The Claimant's" Signature

Name: Kelvin Hoo Hwee Kwang
NRIC No.: S710007C

[Signature]
Rico 60 Auto Services Pte Ltd

Name: Yvonne Teoh





LONPAC INSURANCE BHD

CLAIM NO : 18/18/18/VP05/020823
 DATE : 18 April 2019

DISCHARGE VOUCHER

I/We, HOO KWEE KWANG KELVIN confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of SLV 8503E the sum of Singapore Dollar Seven Thousand Six Hundred Only (\$ 7,600.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SJZ 629G & SLV 8503E on 08 August 2018 along HOUGANG AVE 9

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/NAGANO PRECISION SINGAPORE PTE LTD AND/OR HO YONG GUAN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **RICO 60 AUTO SERVICES PTE LTD**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


 17/04/2019

 Signature of vehicle owner/Date

"My execution of this Discharge Voucher is only for my claim for property damage and not prejudicial to any other claims"

HOO Kwee Kwang Kelvin 17/04/2019

 Name of vehicle owner /Date



RICO 60 AUTO SERVICES PTE. LTD.
 Co. & GST Reg. No.: 201807623M
 8 Kaki Bukit Avenue 4
 Premier @ Kaki Bukit
 #02-24, Singapore 415875
 Tel: +65 6286 6060 | Fax: +65 6286 7060
 Email: enquiry@rico60.com

TAX INVOICE

Lonpac Insurance Bhd.
 6250 7388

Invoice No. : I201812351
 Invoice Date : December 28, 2018
 Vehicle No. : SJZ629G
 Make & Model : MAZDA MAZDA 3
 Chassis No. : JM6BL10Z1A0146682
 Mileage : -
 Terms : Due upon receipt

NO.	DESCRIPTION	QUANTITY	PER UNIT (SGD)	AMOUNT (SGD)
1	To Carry Out Repair & Respray on Accident Corresponding to Supply on Spare Parts & Labour Charges	1	6,000.00	6,000.00

	7% GST	\$420.00
GRAND TOTAL (INCLUSIVE OF 7% GST)		\$6,420.00
	Amount Paid	\$0.00
	Balance Due	\$6,420.00

Signature/Company Stamp

I agree to the price as listed above and affirm that the goods are received in good condition.

CARS FOR RENT (2016) PTE LTD

Mailing Address: 23 Kaki Bukit Ave 4, #03-01 Vicom Inspection Centre
(South Wing), Singapore 415933
Workshops: 8 Kaki Bukit Ave 4, #08-40/45/46 Premier@Kaki Bukit,
Singapore 415875
Co. Reg'n No.: 201609732N

Invoice #: E1808037
Date: 29-08-18

Bill To:

Hoo Hwee Kwang, Kelvin
Apt Blk 923 Hougang Avenue 9
Singapore 530923

Ship To:

Hoo Hwee Kwang, Kelvin
Apt Blk 923 Hougang Avenue 9
Singapore 530923

1

Description	Amount	Job No.
Vehicle Rental for period 08.08.2018 to 27.08.2018 (Billing for 19days x \$120.00/day) (Vehicle: SJZ629G)	\$2,280.00	SMC2415D N-T



Your Order #: E153010

COMMENT	CODE	RATE	GST	SALE AMOUNT	Total Inv Amt:	
	N-T	0%	\$0.00	\$2,280.00	Amount Applied:	\$0.00
	SR	7%	\$0.00	\$0.00	Balance Due:	\$2,280.00

19

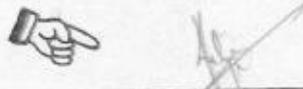
CARS FOR RENT (2016) PTE LTD

5 Tanah Merah Kechil Road #17-05 S 46665
Tel: 6789 5155 Fax: 67835155

R1060
(E1209037) No: E 15301
572296

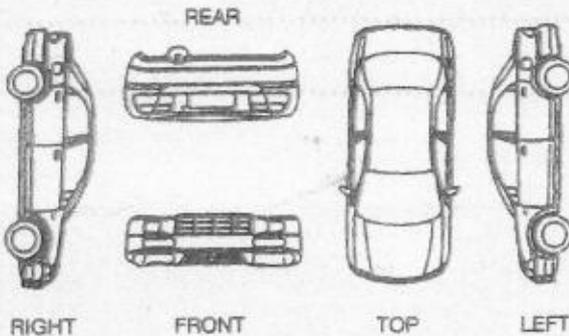
ROC No: 201609732N

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR		Vehicle No: <u>M02415D</u> Replace Veh No:	
Name: (as in IC) <u>HOO HWEE KUANG</u>		Mileage Out: _____ Mileage In: _____	
NRIC/PASSPORT No: <u>S711007C</u>		Make & Model: <u>Toyota Altis</u> Auto / Manual Group:	
Address (Res): <u>AVG 121K 922 HAWTHORN</u>		OUT : Date: <u>26/08/2018</u> Time: <u>12:45</u>	
Name & Address of Employer: _____		HIRE/PERIOD EXPIRY: _____	
Occupation: _____ Driving Exp: _____		COLLISION DAMAGE WAIVER Excess <u>2200</u> YES / NO	
Driving Licence No: _____ D/L Type: Local / International		PERSONAL ACCIDENT INSURANCE YES / NO	
Issue Date: _____ Date of Birth: _____		CHARGES	
Tel: (O) _____ (R) _____ HP/PG <u>9189 2669</u>		Daily <u>19</u> @ \$ <u>120</u> per day <u>4</u> <u>2280.00</u>	
ADDITIONAL DRIVER'S PARTICULARS		Weekly @ \$ _____ per week	
Name: (as in IC) _____		Monthly @ \$ _____ per month	
NRIC/PASSPORT No: _____		Hours @ \$ _____ per hour	
Address (Res): _____		Others @ \$ _____	
Driving Licence No: _____ D/L Type: Local / International		CDW @ \$ _____ per day/month	
Issue Date: _____ Date of Birth: _____		PAI @ \$ _____ per day/month	
Occupation: _____ Driving Exp: _____		Delivery Service	
		SUB-TOTAL \$	
		PETROL LEVEL	
		Out E 1/4 1/2 3/4 F	
		In E 1/4 1/2 3/4 F	
		EXTENSION	
		Collection Service	
		Misc.	
		TOTAL CHARGES \$ 2280.00	
		Rented out by: _____	
		Hirer's Signature 	
		Additional Driver's Signature _____	

VEHICLE CHECK LIST

INDICATE:
D - DENTS
S - SCRATCHES
A - ACCIDENTS



ACCESSORIES CHECK

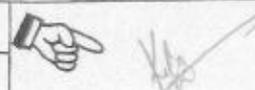
- | | | |
|---------------------------------------|--------------------------------------|------------------------------------|
| <input type="checkbox"/> Ashtray | <input type="checkbox"/> Cig Lighter | <input type="checkbox"/> S/Tyre |
| <input type="checkbox"/> STD Tools | <input type="checkbox"/> Jack | <input type="checkbox"/> Hub Caps |
| <input type="checkbox"/> Radio / Cass | <input type="checkbox"/> CD | <input type="checkbox"/> Catridges |

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/ credit card for payment, I agree that all amount payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CARS FOR RENT (2016) PTE LTD in connection with this agreement is true.

* IMPORTANT

- ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY. CARS FOR RENT (2016) PTE LTD

RETURN OF VEHICLE - THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CARS FOR RENT (2016) PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
<u>27/08</u>	<u>2200</u>				

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 13 Aug 2018 / 18:17:15

Receipt Date/Time : 13 Aug 2018 / 18:17:15

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180813-002047

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBB4865K As at 10 Aug 2018/16:30:00 Insurance Co: ERGO INSURANCE PTE. LTD.				
1	Insurance Enquiry - GBB4865K Enquiry Fee 20180813181613973906	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - GBC3503G As at 31 Jul 2018/13:30:00 Insurance Co: NTUC INCOME INS CO-OP LTD				
2	Insurance Enquiry - GBC3503G Enquiry Fee 20180813181614015146	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SLT8225T As at 08 Aug 2018/20:15:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
3	Insurance Enquiry - SLT8225T Enquiry Fee 20180813181614068316	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SLV8503E As at 08 Aug 2018/21:00:00 Insurance Co: LONPAC INSURANCE BHD				
4	Insurance Enquiry - SLV8503E Enquiry Fee 20180813181614111449	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SLX8077H As at 10 Aug 2018/11:20:00 Insurance Co: NTUC INCOME INS CO-OP LTD				
5	Insurance Enquiry - SLX8077H Enquiry Fee 20180813181614154323	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		35.00	2.45	37.45
Rounding Difference				0.00
Total Amount Payable				37.45

Paid By

xxxxxxxxxxxx6097

Credit Card:
Visa/MasterCard

37.45

Total

37.45

Cash Change

0.00