

ISS2/01

INS. CASE OWNER:

CC 4 / LPC1801 5100, R2 w67<sup>52</sup>

LKK:  
IDAC:

Surveyor: Rasul

DOI: 15/8/18

Date / Time: 15/8/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.: SLV 8403E  
Name of Insured: NATIONAL PRECISION (S) PTE  
Insured Tel No.: \_\_\_\_\_ HP: \_\_\_\_\_  
Excess Sec II :SS \_\_\_\_\_ D.O.A: 8/8/18  
Is driver the owner? ( YES / NO ) Nature of Accident: \_\_\_\_\_

Claim No.: 18/18/18/1005/102123  
Policy No.: 788P15015039  
Make / Model: LITON  
Place of Accident: KOUKAMATI HUA

If NO, Driver Name / Age: HO YIN HUI 65  
Driver Tel No.: \_\_\_\_\_ (V/L: YES / NO)

OI GIA REPORT:  YES / NO : TP GIA REPORT:  YES / NO  
Insured Liability: \_\_\_\_\_ % Final ? Yes / No

SLV 8403E → SJZ 62767 → SH 70990



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS: 01



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS: RICU 60 TP



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date / Time	STAGE	DATE / PIC
<u>21/8/18</u>	Non-Reporting ltr (1st): Non-Reporting ltr (2nd): Non-Reporting ltr (Final): Notification ltr (if non-pickup): Call OI: After call ltr to OI:	
<u>3/1/19</u>	Documentation Check List: Handler Typist	
<u>4/1/19</u>	Notification ltr (if non-pickup): After call ltr to OI: Authorisation To Act: Release Voucher: Final Repair Bill: Car Rental Invoice: Towing Invoice: LTA / GIA : Medical Bill: PIR: Mandate/Reject Instruction: LOD: Payment Breakdown Form: Post-Repair Photos: Others:	
<u>15/6/19</u>		

PRELIMINARY ADVICE Date/Time: \_\_\_\_\_ Sent By: \_\_\_\_\_

FINALIZATION Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Confirm by: \_\_\_\_\_

Repair Cost: \$S \_\_\_\_\_ ( \_\_\_\_\_ days) Reduction: \_\_\_\_\_ % Email  Call

FINAL SETTLEMENT Date/Time: 17/9/19 Confirm with Rasul Email  Call   
Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 28  
Repair Cost: \$S 6420.00  
Loss of Rental (LOR): \$S 1200.00 ( 12 days) x 100  
Loss of Use (LOU): \$S \_\_\_\_\_ ( 5 x \_\_\_\_\_ days)  
Loss of Income (LOI): \$S \_\_\_\_\_ ( 5 x \_\_\_\_\_ days)

LOR only  LOU only  LOR + LOU  LOR + LO  [Tick only one]  
GLA/LTA Search \$S 7.49  
Medical: \$S \_\_\_\_\_  
Disbursement: \$S \_\_\_\_\_ (e.g. Tow/ Independent )  
Legal Cost \$S \_\_\_\_\_

Total: \$S 7627.49 Global Sum \$S: 7600.00  
1) Claim status: Normal/Reject/Private Settle  
2) Report Format:  
3) Survey fee:

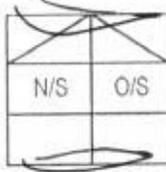
FINAL PAYMENT Date/Time: \_\_\_\_\_ Confirm with: Rasul Email  Call

Payee 1: \$S 7600.00 Name 1: Rico 60 Services Pte Ltd  
Payee 2: (Strike if N.A.) \$S \_\_\_\_\_ Name 2:  
Payee 3: (Strike if N.A.) \$S \_\_\_\_\_ Name 3:

COPY SENT  
17/9/19

**ASSIGNMENT**

From: \_\_\_\_\_ Date: 17/8/18  
 Estimated Cost: \_\_\_\_\_  
 OP:  TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: SJZ 629G  
 at Workshop m/s Rico 60  
 of 8 kaki Bkt Ave 4 #02-24  
 Insured: \_\_\_\_\_  
 Policy No: \_\_\_\_\_  
 Claims No: \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_  
 (Policy Condition)  
 Remark: **The veh had commenced its repair at the time of inspection.**  
 Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Rport: \_\_\_\_\_ Consistent?: Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No  
 Est. Repairs: 7 days Res.: Yes or No  
 Lum Sum: 20 % 3 Val.: Yes or No  
 CA / REV / REP. / 24 HRS (up)  
 Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT



Veh No: 3JZ 629G Yr Regn: 2010 / July  
 Type:  M/Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or  
 Make: MAZDA 3 1.6 LSON c.c. 1598  
 Colour: WHITE A/C: Insured / Std / NI / NA  
 Sp. Reading: 147594 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: 9m6BL1021A6146682  
 Gen. Cond: Good  Fair / Poor / Burnt  
 Steering:  In order / Jammed / Leaked / Burnt or  
 Brake:  In order / Jammed / Leaked / Burnt or  
 Modi: Nil / S/Rim / STD A/Rim or  
 Tyre Size: F: 205/55R16  
 R: \_\_\_\_\_  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO /  YOKO or  

Front		Rear
R/Bal. <u>6</u> mm		R/Bal. <u>6</u> mm
L/Bal. <u>6</u> mm		L/Bal. <u>6</u> mm
D.O.A. <u>08/08/18</u>		D.O.I. <u>17/08/18</u>

 Survey held at RICO 60  
 Des. of Damages:  Fity /  Rear / O/S / N/S / UIC / Rooftop or  
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
<u>17/08/17</u>	<u>Call workshop Kelvin inform him that repair limit offer at 6k. not confirm to repair k-1.v</u>
<u>17/08/19</u>	<u>Confirm us \$6000.00 with 7 working days</u>

(Ref: A-3848.7 80%)

Date/Time, File Pass to?  : Preli. Report  
 : Final Report  
 1) \_\_\_\_\_  
 Date/Time, File Return to?  
 2) \_\_\_\_\_

Days Of Repair: \_\_\_\_\_  
 Resurvey No. of Trip: \_\_\_\_\_

Report Format : \_\_\_\_\_  
 Lump Sum / I.B.I: (\$ \_\_\_\_\_)

Add Fee:  : Site Insp (\$ \_\_\_\_\_)  
 : Interview (\$ \_\_\_\_\_)  
 : Tech. Invs (\$ \_\_\_\_\_)  
 : Weekend (\$ \_\_\_\_\_)

Survey Fee: \_\_\_\_\_  
 Transportation: \_\_\_\_\_  
 S + RS, SI  
 Photos  
 Others  
 TOTAL



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
LONPAC INSURANCE BHD		Ref : CC4/LPC18015100/R1wb3	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555		Date : 20-08-2018	
		Code : LPC2	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	SLV 8503E	Veh. Inspected	SJZ 629G
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	20/08/2018
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
Accident Date	08/08/2018	Inspection Date	17/08/2018
Survey held at	RICO 60		
<b>5a. Remarks</b>			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised  
Our ref: CC4/LPC18015100/R1wb3

Date: 20.08.2018

The Motor Claims Department  
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SJZ629G**

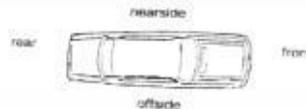
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 17.08.2018 at the premises of M/s Rico 60 Auto Services Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	29,848.70
Revised Estimate Amount	: S\$	5,752.03
"Check" Items Amount	: S\$	4,021.03
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the  
Front & Rear Portion



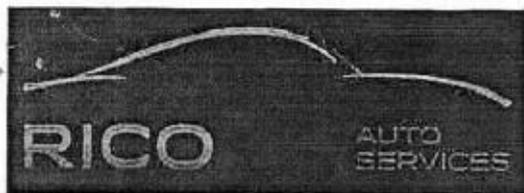
Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 7 days

Yours faithfully,

MOHD. RASUL  
Licensed Appraiser



Rico 60 Auto Services Pte Ltd . Blk 8 , Kaki Bukit Avenue 4 , #02-24  
Premier @ Kaki Bukit Singapore 415875 , Email: claims@rico60.com  
Tel: 6286 6060 , FAX: 6286 7060

VEHICLE NUM:	SJZ 629 G
MAKE & MODEL:	MAZDA 3
MILEAGE:	
TYRE:	
CHASSIS NUM:	JM LBL 1021A 2010

ATTN NO.	DESCRIPTION - PARTS	QTY	PRICE
1	REAR WINDSCREEN GLASS MOULDING	1	\$ 68.00
2	BOOTLID	1	\$ 1,072.00
3	BOOTLID LOGO	1	\$ 64.00
4	BOOTLID EMBLEM 'MAZDA 3'	1	\$ 58.00
5	BOOTLID LAMP L+R	2	\$ 496.00
6	BOOTLID HINGE L+R	2	\$ 286.00
7	BOOTLID DAMPER L+R	2	\$ 294.00
8	BOOTLID INSULATOR L+R	2	\$ 156.00
9	BOOTLID LOCK	1	\$ 253.00
10	BOOTLID WEATHERSTRIP	1	\$ 121.00
11	BOOTLID KEYLOCK	1	\$ 284.00
12	BOOTLID SPRING	1	\$ 132.00
13	BOOTLID THIRD BRAKE LIGHT	1	\$ 198.30
14	TAILLAMP L+R	2	\$ 1,586.00
15	TAILLAMP PANEL L+R	2	\$ 154.00
16	TAILLAMP LOWER BRACKET L+R	2	\$ 64.00
17	REAR BUMPER	1	\$ 843.00
18	REAR BUMPER REINFORCEMENT BAR	1	\$ 385.00
19	REAR BUMPER BRACKET L+R	2	\$ 86.00
20	REAR BUMPER RETAINER L+R	2	\$ 64.00
21	REAR BUMPER REFLECTOR L+R	2	\$ 142.00
22	REAR BUMPER NUMBER PLATE LAMP L+R	2	\$ 68.00
23	REAR BUMPER NUMBER PLATE LAMP HOLDER	1	\$ 226.00
24	REAR BUMPER LOWER BRACKET L+R	2	\$ 76.00
25	REAR FENDER L+R	2	\$ 1,658.00
26	REAR FENDER INNER PANEL L+R	2	\$ 1,242.00
27	REAR FENDER INNER TRIM L+R	2	\$ 486.00
28	REAR FENDER COWLING L+R	2	\$ 82.00
29	REAR FENDER AIR DUCT L+R	2	\$ 98.00
30	END PANEL	1	\$ 435.00
31	END PANEL TOP GARNISH	1	\$ 198.00
32	SPARE WHEEL PANEL	1	\$ 1,347.00
33	SPARE WHEEL PANEL TOP BOARD	1	\$ 176.00
34	BONNET	1	\$ 890.90
35	BONNET LOCK	1	\$ 178.70
36	BONNET LOCK BRACE PANEL	1	\$ 37.60
37	HEADLAMP L+R	2	\$ 1,626.40
38	HEADLAMP LOWER BRACLET L+R	2	\$ 73.20
39	BONNET HINGE	2	\$ 83.80
40	FRONT GRILLE	1	\$ 277.30

4965/10

41	FRONT GRILLE LOGO	nn	1	\$ 38.50
42	FRONT BUMPER	de-	1	\$ 841.10
43	FRONT BUMPER LOWER GRILLE	X	1	\$ 184.20
44	FRONT BUMPER TOW COVER	nn } 4	1	\$ 16.10
45	FRONT BUMPER FOG LAMP COVER	X	2	\$ 85.60
46	FRONT BUMPER SIDE RETAINER	nn	2	\$ 57.40
47	FRONT BUMPER SIDE BRACKET	nn	2	\$ 53.40
48	FRONT BUMPER REINFORCEMENT		1	\$ 517.90
49	FRONT FENDER L+R	suc 9	2	REPAIR
50	FRONT SUPPORT PANEL	cua ✓	1	\$ 778.60
51	FRONT AIRCON CONDENSER	dd ✓	1	\$ 947.30
52	FRONT RADIATOR	suc X	1	\$ 1,024.70
	Airbag sensor rear cua		1480	\$ 1480
	Front bumper sponge cua		238	\$ 238
	Parts = \$10,180.90			
	Less 20% = 98,144.7			
				\$ 20,543.00
				LESS 10%
				\$ 2,054.30
				PARTS TOTAL
				\$ 18,488.70
	SPECIAL NETT			QTY
				PRICE
1	FRONT NUMBER PLATE	2 suc	1	\$ 120.00
2	REAR NUMBER PLATE	ms	1	\$ 120.00
3	REVERSE SENSOR		2	\$ 350.00
4	REAR END PANEL SEALANT	nn	1	\$ 120.00
5	SPARE WHEEL PANEL SEALANT	SPECIAL NETT = \$370 (330)	1	\$ 120.00
6	RADIATOR COOLANT	nn	1	\$ 120.00
	SPECIAL NETT TOTAL			\$ 950.00
	LABOUR			QTY
				PRICE
1	TO RNR ACCIDENT DAMAGE PARTS,CUT/WELD ,KNOCK&REALIGN	700	1	\$ 5,000.00
2	TO PUTTY AND RESPRAY ACCIDENT AFFECTED AREA	800	1	\$ 3,000.00
3	TO RUST PROOF ACCIDENT AFFECTED AREA	60	1	\$ 120.00
4	TO RNR REAR WINDSCREEN	nn X	1	\$ 350.00
5	TO RNR REAR BOOT MECHANISM	40	1	\$ 120.00
6	TO RNR REAR LUGGAGE COMPARTMENT	60	1	\$ 400.00
7	TO RNR UPHOSTERY,GARNISH AND ATTACHMENT PARTS	nn X	1	\$ 350.00
8	TO RNR REVERSE SENSOR & CHECK FUNCTION.	60	1	\$ 350.00
9	TO RNR A/C CONDENSOR ASSY AND REFILL GAS	nn X	1	\$ 120.00
10	TO CHECK WIRING LAYOUT AND HEADLAMP FOCUS	30	1	\$ 120.00
11	TO CHECK WIRING LAYOUT AND TAILLAMP FOCUS	nn X	1	\$ 120.00
12	TO DO DIAGNOSIS AND RESET , REPROGRAM OR CODING FAULT CODE.	60	1	\$ 120.00
13	TO DO WATER LEAK TEST .	30	1	\$ 120.00
14	TO RNR RADIATOR ASSY AND HOSES TO ASSIST WORK LOAD	nn X	1	\$ 120.00
				LABOUR = \$1,840

3094.70  
8059.40  
202  
6447.52  
18549.90

35  
35  
200.00  
40.00  
X  
260.00

	LABOUR TOTAL	\$ 10,410.00
	GRAND TOTAL COST	\$ 29,848.70
	<del>PARTS</del>	
	Gross Total = \$10,854.70	
	Less 20% = \$ 8,500	

PAGE 2 OF 2

29909.90  
31456.10

Person  
Hp 90010068

7 days

L/S

17/08/18 @ 1220

Resurvey after repair

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

6447.52  
330.00  
1840.00  

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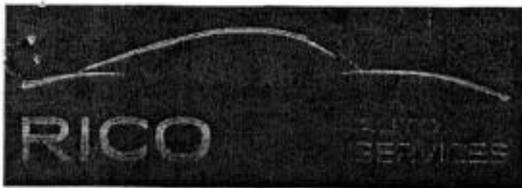
8617.52

20%

6894.01

43-6,900

repair limit \$6000  
7 days  
=



Rico 60 Auto Services Pte Ltd . Blk 8 , Kaki Bukit Avenue 4 , #02-24  
Premier @ Kaki Bukit Singapore 415875 , Email: claims@rico60.com  
Tel: 6286 6060 , FAX: 6286 7060

VEHICLE NUM:  
MAKE & MODEL:  
MILEAGE:  
TYRE:  
CHASSIS NUM:

SJZ 629 G
MAZDA 3

ATTN:

QTY NO	DESCRIPTION - PARTS	QTY	PRICE
1	REAR WINDSCREEN GLASS MOULDING	X	1 \$ 68.00
2	BOOTLID	PA ✓	1 \$ 1,072.00
3	BOOTLID LOGO	new ✓	1 \$ 64.00
4	BOOTLID EMBLEM 'MAZDA 3'	new ✓	1 \$ 58.00
5	BOOTLID LAMP L+R	X	2 \$ 496.00
6	BOOTLID HINGE L+R	X	2 \$ 286.00
7	BOOTLID DAMPER L+R	X	2 \$ 294.00
8	BOOTLID INSULATOR L+R	X	2 \$ 156.00
9	BOOTLID LOCK	PA ✓	1 \$ 253.00
10	BOOTLID WEATHERSTRIP	new ✓	1 \$ 121.00
11	BOOTLID KEYLOCK	X	1 \$ 284.00
12	BOOTLID SPRING	X	1 \$ 132.00
13	BOOTLID THIRD BRAKE LIGHT	X	1 \$ 198.30
14	TAILLAMP L+R	5793 LH-X / RH-1000 ✓	2 \$ 1,586.00
15	TAILLAMP PANEL L+R	X	2 \$ 154.00
16	TAILLAMP LOWER BRACKET L+R	X	2 \$ 64.00
17	REAR BUMPER	DE ✓	1 \$ 843.00
18	REAR BUMPER REINFORCEMENT BAR	X	1 \$ 385.00
19	REAR BUMPER BRACKET L+R	new ✓	2 \$ 86.00
20	REAR BUMPER RETAINER L+R	new ✓	2 \$ 64.00
21	REAR BUMPER REFLECTOR L+R	CR ✓	2 \$ 142.00
22	REAR BUMPER NUMBER PLATE LAMP L+R	AS ✓	2 \$ 68.00
23	REAR BUMPER NUMBER PLATE LAMP HOLDER	X ?	1 \$ 226.00
24	REAR BUMPER LOWER BRACKET L+R	new ✓	2 \$ 76.00
25	REAR FENDER L+R	X	2 \$ 1,658.00
26	REAR FENDER INNER PANEL L+R	X	2 \$ 1,242.00
27	REAR FENDER INNER TRIM L+R	X	2 \$ 486.00
28	REAR FENDER COWLING L+R	X	2 \$ 82.00
29	REAR FENDER AIR DUCT L+R	X	2 \$ 98.00
30	END PANEL	X	1 \$ 435.00
31	END PANEL TOP GARNISH	de ✓	1 \$ 198.00
32	SPARE WHEEL PANEL	X	1 \$ 1,347.00
33	SPARE WHEEL PANEL TOP BOARD	X	1 \$ 176.00
34	BONNET	X	1 \$ 890.90
35	BONNET LOCK	X	1 \$ 178.70
36	BONNET LOCK BRACE PANEL	? X	1 \$ 37.60
37	HEADLAMP L+R	3852 new ✓ - LH-X / RH-X	2 \$ 1,626.40
38	HEADLAMP LOWER BRACKET L+R	37642 LH-? / RH-X	2 \$ 73.20
39	BONNET HINGE	X	2 \$ 83.80
40	FRONT GRILLE	DE ✓	1 \$ 277.30



	LABOUR TOTAL	\$ 10,410.00
	GRAND TOTAL COST	\$ 29,848.70
<del>PARTS</del>		
	Cost total = \$10,854.70	
	less 20% = \$ 8,800	

PAGE 2 OF 2

Paul  
 Hp 90010068  
 7 days  
 L/S  
 17/08/18 @ 1220  
 Resurvey after repair

LKK Auto Consultants hence notify  
 the Repairer of the following:

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- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
 Signature:  
 Date:



Rico 60 Auto Services Pte Ltd . Blk 8 , Kaki Bukit Avenue 4 , #02-24  
Premier @ Kaki Bukit Singapore 415875 , Email: claims@rico60.com  
Tel: 6286 6060 , FAX: 6286 7060 90697882 - kelua

VEHICLE NUM:	SJZ 629 G
MAKE & MODEL:	MAZDA 3
MILEAGE:	
TYRE:	
CHASSIS NUM:	

ATTN:

NO.	DESCRIPTION - PARTS	QTY	PRICE
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2	BOOTLID	1	S 1,072.00
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8	BOOTLID INSULATOR L+R	2	S 156.00
9	BOOTLID LOCK	1	S 253.00
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11	BOOTLID KEYLOCK	1	S 284.00
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26	REAR FENDER INNER PANEL L+R	2	S 1,242.00
27	REAR FENDER INNER TRIM L+R	2	S 486.00
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39	BONNET HINGE	2	S 83.80
40	FRONT GRILLE	1	S 277.30

6817-V CRA ?  
LH-X / RH-X  
@ 46-bu x 5H-? / RH-X



		<b>LABOUR TOTAL</b>	<b>\$ 10,410.00</b>
		<b>GRAND TOTAL COST</b>	<b>\$ 29,848.70</b>

*Resul*  
 Hp 90010068  
 7 days  
 L/S  
 17/08/18 @ 1220  
 Resurvey after repair

LKK Auto Consultants hence notify  
 the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
 Signature:  
 Date:

## Nivitha (LKK Auto)

---

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Friday, 17 August 2018 10:32 AM  
**To:** admin-d@lkkauto.com  
**Cc:** MT\_Claim\_SG; claims@rico60.com  
**Subject:** FW: PRI Arrangement for SJZ 629 G

10.54 am @ 17/8/18  
vehicle in  
person @ john  
SUR @ Renu

Our Ref : 18/18/18/VP05/020823

Dear Nivitha,

Kindly arrange for the survey and revert to them on Direct Settlement.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

---

**From:** Rico 60 [mailto:claims@rico60.com]  
**Sent:** Friday, 17 August, 2018 10:20 AM  
**To:** MT\_Claim\_SG  
**Subject:** RE: PRI Arrangement for SJZ 629 G

Dear Lonpac,

As conversed.

Please arrange PRI for the mentioned vehicle.

Thank you.

Best Regards,  
John Ong



**RICO 60 AUTO SERVICES PTE. LTD.**  
Co. & GST Reg. No.: 201807623M  
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit  
#02-24, Singapore 415875  
Mobile: +65 8811 2101 | Tel: +65 6286 6060 | Fax: +65 6286 7060  
Email: claims@rico60.com

---

**From:** Rico 60  
**Sent:** Tuesday, 14 August 2018 9:54 AM  
**To:** bkchew@lonpac.com  
**Subject:** PRI Arrangement for SJZ 629 G

Dear All,

Kindly arrange PRI to survey the said vehicle as follows:

Our Client – SJZ 629 G  
Your Insured – SLV 8503 E  
DOA – 08/08/2018

Thank you.

Best Regards,  
*Cass Chua*



**RICO 60 AUTO SERVICES PTE. LTD.**

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: [claims@rico60.com](mailto:claims@rico60.com)

## Shu Pei (LKKAuto)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Tuesday, 21 August 2018 9:37 AM  
**To:** Shu Pei (LKKAuto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: PRI Arrangement for SJZ 629 G  
**Attachments:** 21082018093359.pdf

Our Ref :18/18/18/VP05/020823

Dear Shu Pei,

Attached copy of insured's GIA report for your attention

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

---

**From:** Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]  
**Sent:** Monday, 20 August, 2018 7:04 PM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Admin A; Vivian Lau (LKKAuto)  
**Subject:** RE: PRI Arrangement for SJZ 629 G

### WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SJZ 629G at M/s RICO 60 AUTO SERVICES PTE LTD.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- Estimated cost of repair
- TP GIA report
- Preliminary advice

Our case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank you.

Best Regards,

Shu Pei | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto)  
**Sent:** Friday, 17 August 2018 11:03 AM  
**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: PRI Arrangement for SJZ 629 G

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]  
**Sent:** Friday, 17 August 2018 10:32 AM  
**To:** [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [claims@rico60.com](mailto:claims@rico60.com)  
**Subject:** FW: PRI Arrangement for SJZ 629 G

Our Ref : 18/18/18/VP05/020823

Dear Nivitha,

Kindly arrange for the survey and revert to them on Direct Settlement.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

---

**From:** Rico 60 [<mailto:claims@rico60.com>]  
**Sent:** Friday, 17 August, 2018 10:20 AM  
**To:** MT\_Claim\_SG  
**Subject:** RE: PRI Arrangement for SJZ 629 G

Dear Lonpac,

As conversed.

Please arrange PRI for the mentioned vehicle.

Thank you.

Best Regards,  
John Ong



**RICO 60 AUTO SERVICES PTE. LTD.**

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Mobile: +65 8811 2101 | Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: [claims@rico60.com](mailto:claims@rico60.com)

---

**From:** Rico 60

**Sent:** Tuesday, 14 August 2018 9:54 AM

**To:** [bkchew@lonpac.com](mailto:bkchew@lonpac.com)

**Subject:** PRI Arrangement for SJZ 629 G

Dear All,

Kindly arrange PRI to survey the said vehicle as follows:

Our Client – SJZ 629 G

Your Insured – SLV 8503 E

DOA – 08/08/2018

Thank you.

Best Regards,  
Cass Chua



**RICO 60 AUTO SERVICES PTE. LTD.**

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: [claims@rico60.com](mailto:claims@rico60.com)



This email has been checked for viruses by AVG antivirus software.

[www.avg.com](http://www.avg.com)





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-123612  
Date of Request: 13/08/2018

Your Ref No: WALK IN WO

RICO 60 AUTO SERVICES PTE LTD  
8, KAKI BUKIT AVENUE 4, #02-24, PREMIER @ KAKI BUKIT  
SINGAPORE 415875

Dear Sir/Madam,

Date of Accident: 08/08/2018  
Vehicle No: SJZ629G  
Place of Accident: HOUGANG AVE 9  
Involving Vehicle No: SLV8503E

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SLV8503E	HOUGANG AVE 9	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO  Cash  Cheque



RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-123609  
Date of Request: 13/08/2018

Your Ref No: WALK IN WO

RICO 60 AUTO SERVICES PTE LTD  
8, KAKI BUKIT AVENUE 4, #02-24, PREMIER @ KAKI BUKIT  
SINGAPORE 415875

Dear Sir/Madam,

Date of Accident: 08/08/2018  
Vehicle No: SJZ629G  
Place of Accident: HOUGANG AVE 9  
Involving Vehicle No: SH7099C

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SH7099C	HOUGANG AVE 9	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO  Cash  Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-123608  
Date of Request: 13/08/2018

Your Ref No: WALK IN WO

RICO 60 AUTO SERVICES PTE LTD  
8, KAKI BUKIT AVENUE 4, #02-24, PREMIER @ KAKI BUKIT  
SINGAPORE 415875

Dear Sir/Madam,

Your Vehicle No: SJZ629G  
Date of Accident: 08/08/2018  
Place of Accident: HOUGANG AVE 9  
Involving Vehicle No: SH7099C, SLV8503E

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO  Cash  Cheque



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

LONPAC INSURANCE BHD

Ref : CC4/LPC18015100/R1wb3s2

300 BEACH ROAD  
#17-04/07 THE CONCOURSESINGAPORE 199555

Date : 26-04-2019



Code : LPC2

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLV 8503E	Veh. Inspected	SJZ 629G
Policy No.	Z18VP05018079	Coverage (\$)	0.00
Claim No.	18/18/18/VP05/020823	Excess (\$)	0.00
Assign From	GERALD POH	Assign Date	17/08/2018

## 2. Vehicle Particulars & Condition

Make & Model	MAZDA 3 1.6L SDN	c.c	1598
Engine No.	HIDDEN	Year of Reg.	2010
Chassis No.	JM6BL10Z1A0146682	Colour	WHITE
Odometer	197594	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/55R16	YOKOHAMA	6 mm
L/H Front Tyre	205/55R16	YOKOHAMA	6 mm
R/H Rear Tyre	205/55R16	YOKOHAMA	6 mm
L/H Rear Tyre	205/55R16	YOKOHAMA	6 mm

## 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT AND REAR PORTION.  
DAMAGES SEE DETAILS.

## 5. General Information

Accident Date	08/08/2018	Inspection Date	17/08/2018
Survey held at	RICO 60 AUTO SERVICES PTE LTD 8 KAKI BUKIT AVENUE 4 #02-24 PREMIER @ KAKI BUKIT SINGAPORE 415875		

## 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.  
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

## 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	<b>7 Working Days</b>
-------------------------------------	-----------------------



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 3

### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJZ 629G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b><u>REPLACEMENT OF PARTS</u></b>				
1	REAR WINDSCREEN GLASS MOULDING	NOT NECESSARY	68.00	-
1	BOOTLID	BENT	1,072.00	1,072.00
1	BOOTLID LOGO	NECESSARY	64.00	64.00
1	BOOTLID EMBLEM 'MAZDA 3'	NECESSARY	58.00	58.00
2	BOOTLID LAMP L+R	NOT NECESSARY	496.00	-
2	BOOTLID HINGE L+R	NOT NECESSARY	286.00	-
2	BOOTLID DAMPER L+R	NOT NECESSARY	294.00	-
2	BOOTLID INSULATOR L+R	NOT NECESSARY	156.00	-
1	BOOTLID LOCK	BENT	253.00	253.00
1	BOOTLID WEATHERSTRIP	NECESSARY	121.00	121.00
1	BOOTLID KEYLOCK	NOT NECESSARY	284.00	-
1	BOOTLID SPRING	NOT NECESSARY	132.00	-
1	BOOTLID THIRD BRAKE LIGHT	NOT NECESSARY	198.30	-
2	TAILLAMP L+R	N/S NOT NECESSARY / O/S CRACKED	1,586.00	793.00
2	TAILLAMP PANEL L+R	NOT NECESSARY	154.00	-
2	TAILLAMP LOWER BRACKET L+R	NOT NECESSARY	64.00	-
1	REAR BUMPER	DEFORMED	843.00	843.00
1	REAR BUMPER REINFORCEMENT BAR	SERVICEABLE	385.00	-
2	REAR BUMPER BRACKET L+R	NECESSARY	86.00	86.00
2	REAR BUMPER RETAINER L+R	NECESSARY	64.00	64.00
2	REAR BUMPER REFLECTOR L+R	CRACKED	142.00	142.00
2	REAR BUMPER NUMBER PLATE LAMP L+R	DISTORTED	68.00	68.00
1	REAR BUMPER NUMBER PLATE LAMP HOLDER	SERVICEABLE	226.00	-
2	REAR BUMPER LOWER BRACKET L+R	NECESSARY	76.00	76.00
2	REAR FENDER L+R	NOT NECESSARY	1,658.00	-
2	REAR FENDER INNER PANEL L+R	NOT NECESSARY	1,242.00	-
2	REAR FENDER INNER TRIM L+R	NOT NECESSARY	486.00	-
2	REAR FENDER COWLING L+R	NOT NECESSARY	82.00	-
2	REAR FENDER AIR DUCT L+R	NOT NECESSARY	98.00	-

Report Ref No. CC4/LPC18015100/R1wb3s2



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	END PANEL	NOT NECESSARY	435.00	-
1	END PANEL TOP GARNISH	DEFORMED	198.00	198.00
1	SPARE WHEEL PANEL	NOT NECESSARY	1,347.00	-
1	SPARE WHEEL PANEL TOP BOARD	NOT NECESSARY	176.00	-
1	BONNET	NOT NECESSARY	890.90	-
1	BONNET LOCK	NOT NECESSARY	178.70	-
1	BONNET LOCK BRACE PANEL	SERVICEABLE	37.60	-
2	HEADLAMP L+R	N/S CRACKED / O/S SERVICEABLE	1,626.40	813.20
2	HEADLAMP LOWER BRACKET L+R	N/S NOT NECESSARY / O/S SERVICEABLE	73.20	-
2	BONNET HINGE	SERVICEABLE	83.80	-
1	FRONT GRILLE	DEFORMED	277.30	277.30
1	FRONT GRILLE LOGO	NECESSARY	38.50	38.50
1	FRONT BUMPER	DEFORMED	841.10	841.10
1	FRONT BUMPER LOWER GRILLE	NOT NECESSARY	184.20	-
1	FRONT BUMPER TOW COVER	NOT NECESSARY	16.10	-
2	FRONT BUMPER FOG LAMP COVER	NOT NECESSARY	85.60	-
2	FRONT BUMPER SIDE RETAINER	NECESSARY	57.40	57.40
2	FRONT BUMPER SIDE BRACKET	NECESSARY	53.40	53.40
1	FRONT BUMPER REINFORCEMENT	SERVICEABLE	517.90	-
2	FRONT FENDER L+R (NPA)	SERVICEABLE	-	-
1	FRONT SUPPORT PANEL	CRACKED	778.60	778.60
1	FRONT AIRCON CONDENSER	DENTED	947.30	947.30
1	FRONT RADIATOR	SERVICEABLE	1,024.70	-
1	AIRBAG SENSOR REAR (ADDITIONAL)	CRACKED	1,480.00	1,480.00
1	FRONT BUMPER SPONGE (ADDITIONAL)	CRACKED	238.00	238.00
	LESS 10% DISCOUNT		-2,232.90	-
	LESS 20% DISCOUNT		-	-1,872.56
			20,096.10	7,490.24
	<b>SPECIAL NETT ITEMS</b>			
1	FRONT NUMBER PLATE (SN)	SCRATCHED	120.00	35.00
1	REAR NUMBER PLATE (SN)	MISSING	120.00	35.00

Report Ref No. CC4/LPC18015100/R1wb3s2



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:3 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
2	REVERSE SENSOR (SN)	NOT WORKING	350.00	200.00
1	REAR END PANEL SEALANT (SN)	NOT NECESSARY	120.00	-
1	SPARE WHEEL PANEL SEALANT (SN)	NOT NECESSARY	120.00	-
1	RADIATOR COOLANT (SN)	NECESSARY	120.00	60.00
			950.00	330.00
	<b>LABOUR</b>			
	TO RNR ACCIDENT DAMAGE PARTS, CUT / WELD, KNOCK & REALIGN		5,000.00	700.00
	TO PUTTY AND RESPRAY ACCIDENT AFFECTED AREA.		3,000.00	800.00
	TO RUST PROOF ACCIDENT AFFECTED AREA.		120.00	60.00
	REAR RNR REAR WINDSCREEN.	NOT NECESSARY	350.00	-
	TO RNR REAR BOOT MECHANISM.		120.00	40.00
	TO RNR REAR LUGGAGE COMPARTMENT.		400.00	60.00
	TO RNR UPHOLSTERY, GARNISH AND ATTACHMENT PARTS.	NOT NECESSARY	350.00	-
	TO RNR REVERSE SENSOR & CHECK FUNCTION.		350.00	60.00
	TO RNR A/C CONDENSER ASSY AND REFILL GAS.	NOT NECESSARY	120.00	-
	TO CHECK WIRING LAYOUT AND HEADLAMP FOCUS.		120.00	30.00
	TO CHECK WIRING LAYOUT AND TAILLAMP FOCUS.	NOT NECESSARY	120.00	-
	TO DO DIAGNOSIS AND RESET, REPROGRAM OR CODING FAULT CODE.		120.00	60.00
	TO DO WATER LEAK TEST.		120.00	30.00
	TO RNR RADIATOR ASSY AND HOSES TO ASSIST WORK LOAD.	NOT NECESSARY	120.00	-
			10,410.00	1,840.00
<b>GRAND TOTAL</b>			<b>31,456.10</b>	<b>9,660.24</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>				<b>6,000.00</b>

Report Ref No. CC4/LPC18015100/R1wb3s2

**MOHAMMED RASUL BIN MOHD YUNUS**  
Automotive Assessor

**HO LEONG CHUAN**  
Automotive Assessor

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