



Insured Vehicle No.

Name of Insured

Don Kote Kheng

Insured Tel No.

HP:

96725539

Excess Sec II : \$5

D.O.A:

13/8/2018

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

S8M005ET

Policy No.:

VA1/GA065-71

Make / Model:

T. MSH

Place of Accident:

UP of Bllc6A Toa Payoh Lorong 4

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SL888326



INSRS:

WSP:

Tel:

Liability:

RMKS:

81 info.



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

6/9
11/11

SL888326 - X ;
SPL 79092 - N/A/M/L 10/12/2018 - 001 - 06/11/2018

7/18

INFO - Sent out 1st letter.

02/10/18 e
2:20PM

- GPOKE TO OI. HE CONFIRMED ACCIDENT
DETAILS & ACCIDENTALLY HIT PARKED TP.
INFORMED TP CLAIM, AGREED TO SETtle
4 AMOUNT NCD ISSUED. SEND LETTER &
MAIL TO OI.

- MAIL LIABILITY CLARK.

11/6

- ORIGINAL TP LOB IN
- MANDATE APPROVED @ \$2736.05.
- OFFER TP \$2736.05 - Pending acceptance.
- SELL @ \$2736.05 DV send - Pending DV in.
- 19/6 - DV in, FILE PASS OUT.
- 19/6 - FILE PASS Admin to close.

STAGE	DATE / PIC	
Non-Reporting ltr (1st):		
Non-Reporting ltr (2nd):		
Non-Reporting ltr (Final):		
Notification ltr (if non-pickup):		
Call OI:	02/10/18 - JIC	
After call ltr to OI:		
Documentation Check List:	Handler	Typist
Notification ltr (if non-pickup)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
After call ltr to OI:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Authorisation To Act:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Release Voucher:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Final Repair Bill:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Car Rental Invoice:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Towing Invoice:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
LTA / GIA:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Medical Bill:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
PIR:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Mandate/Reject Instruction:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
LOD	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Payment Breakdown Form:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Post-Repair Photos:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Others:	<input checked="" type="checkbox"/>	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time:		Sent By:		Confirm by:	
FINALIZATION Date/Time:		Confirm with:		Email <input type="checkbox"/> Call <input type="checkbox"/>	
Repair Cost:	\$5	() days	Reduction:	%	
FINAL SETTLEMENT Date/Time: 12/6/19 4:30pm		Confirm with: TO JO		Email <input type="checkbox"/> Call <input type="checkbox"/>	
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.:		22	
Repair Cost:	UN667	\$5 2984.05		If NO or B 28, Ass. Ltr:	
Loss of Rental (LOR):	\$5	() days			
Loss of Use (LOU):	\$5	156.00 (560 x 3 days)			
Loss of Income (LOI):	\$5	(5 x days)			
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> (Tick only one)				
GIA/LTA Search:	\$5	2.90			
Medical:	\$5	-			
Disbursement:	\$5	-	(e.g. Tow/ Independent)		
Legal Cost:	\$5	-			
Total:	\$5	2736.05	Global Sum \$5:		
FINAL PAYMENT Date/Time:		Confirm with:		Email <input type="checkbox"/> Call <input type="checkbox"/>	
Payee 1:	\$5	2736.05	Name 1:	CYCLE & CARRIAGE Automotive Pte Ltd.	
Payee 2 (Strike if N/A):	\$5		Name 2:		
Payee 3 (Strike if N/A):	\$5		Name 3:		

19/6/19

Tanpin

REF: ASM(AXA)

15096 / 21ha3 - W.

ASSIGNMENT

OPC

From: Date 08.10.2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MY

To Inspect Vehicle No: SLA 88326
at Workshop no's: Cycle & Carriage
of: 209 Pandan Gardens

Insured

Policy No

Claims No.

Sum Insured: Excess:

(Client's Record)

Make of Veh: COW

(Policy Condition) 10am - 1pm

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: 947K.

IDAC Accident Report: Consistent? Yes or No

GIA / PR Seen: Consistent? Yes or No

Est. Repairs: 3 - days Res: Yes or No

Lump Sum: 1-B-1 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Cole

Veh No: SL 088326 Yr Regn: 20/7 Rly.

Type: M/Cat / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Mitsubishi Attrage CC 1193

Colour: White A/C: Insured / Std / NI / NA

Sp. Reading: 14682 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: 44455TA13HH4005605

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/55R15
R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Maxxis

Front: R/Bal. 6 mm

L/Bal. 6 mm

D.O.A. 8/10/18 @ 115pm

Survey held at: CPC Pandan Gph

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

P/P 82415.00 with 3 repair days.

(Red = 82413 / 49%)

Date/Time File Pass to?

☐ : Preli. Report

11

☐ : Final Report

Date/Time File Return to?

21

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transportation

1 - 8 - 15 - 31

Photos

Other

TOTAL

Report Format :

Lump Sum / I.B.I: (S

Add Fee: ☐ Site Insp (S

☐ Interview (S

☐ Tech. Insp (S

☐ Weekend (S



CYCLE & CARRIAGE

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED

PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

MITSUBISHI
MOTORS

ESTIMATE

Co Reg No : 197701469G

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
MR LIM BOON PENG (LIN WENPING)	Cust No/Name /MR LIM BOON PENG (LIN WENPING)
BLK 98 ALJUNIED CRES	Reg No/Reg Date SLQ8832G / 26/07/201
#12-409	Date In/Mileage / 0
SINGAPORE 380098	Chassis No MMBSTA13AHH005605
Contact No Mobile: 96545475	Engine No 3A92UGA8076
	Make/Model MIT/17MY ATTRAGE 1.2 CVT
	Colour/Trim W05 WHITE PEARL / BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CSM00041	Cash	17/08/2018/ 10:05	COC	442 / CocoLu	29875
Description of Goods / Services		Qty	Unit Price	Disc%	Amount
E PNT88000	RENEW FRT BUMPER				✓ 550.00
E PNT98000	SPRAY PAINT FOR FRT BUMPER				420 500.00
M SUNDRY	FRT NUMBER PLATE WITH FRAME				ok 50.00
M SUNDRY	APPLY LTA RESEAL NUMBER PLATE				✓ 80.00
M SUNDRY	Sundry				✓ 20.00
M FACE,FR BUMPER		1.00	696.00	00.00	de 696.00
M GRILLE,FR UNDER		1.00	163.00	00.00	163.00
M GRILLE,RADIATOR		1.00	548.00	00.00	out 548.00
M MARK,THREE-DIA		1.00	51.00	00.00	out 51.00

Estimate

SURVEYOR NAME: Tanfai

SURVEYOR SIGNATURE: [Signature]

DATE: 8/10/18

REMARKS: Resey before paint.

surp 11/10/18

LK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

 Acknowledged by Repairer
 Signature:
 Date:

Confirm & accepted by

Nett	2,658.00
7% GST on	186.06
Total Payable	2,844.06

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

Nivitha (LKK Auto)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 17 August 2018 1:47 PM
To: assignments
Subject: FW: OUR VEH SLQ8832G, YOUR VEH ON 13/08/2018
Attachments: [Untitled].pdf

3.28 pm @ 17/8/18
Person @ COCO
Vehicle not in yet

Hi Nivitha,

Kindly assist.

TP AXA - Smart.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

Sent: Friday, 17 August, 2018 11:01 AM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua

<kionghua.bong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Tay Jian Ye

<jianye.tay@cyclecarriage.com.sg>

Subject: OUR VEH SLQ8832G, YOUR VEH ON 13/08/2018

Dear officer in charge,

Please advise us the liability for this case. we attached the related documents for your reference.

Best regards

Coco Lu Ting

-----Original Message-----

From: PGMFP06@cyclecarriage.com.sg [mailto:PGMFP06@cyclecarriage.com.sg]

Sent: Friday, 17 August, 2018 10:11 AM

To: Coco Lu Ting

Subject:

DISCLAIMER:-

This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message.

Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

20 August, 2018

SOON KOK KHENG
BLK 233 COMPASSVALE WALK
#10-478
SINGAPORE 540233

Dear Sir,

OUR REF : CC4/ASM18015095/ha3 // S8M00SET
YOUR REF : SFL 7909Z
ACCIDENT INVOLVING SFL 7909Z & SLQ 8832G ON 13/08/2018 ALONG/AT
CARPARK OF BLK 60A TOA PAYOH LORONG 4

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

03 OCTOBER 2018

**SOON KOK KHENG
BLOCK 233 COMPASSVALE WALK
#10-478
SINGAPORE 540233**

By Post & By Email

Dear Sir/Madam,

OUR REF : CC4/ASM18015095/ha3

YOUR REF : SFL 7909Z

**ACCIDENT INVOLVING SFL 7909Z AND SLQ 8832G ALONG CAR PARK OF BLOCK
60 TOA PAYOH LORONG 4 ON 13.08.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s CYCLE & CARRIAGE AUTOMOTIVE PTE LTD, acting on behalf of the owner of SLQ 8832G against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SLQ 8832G. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,


Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)

soonkokkheng@hotmail.com
(Email)



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 11/06/2019

Survey Details:

Date of loss	13-Aug-18
Date of appointment	17-Aug-18
Date of survey	8-Oct-18
Location of survey	CYCLE& CARRIAGE AUTOMOTIVE PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SLQ 8832G
Make and Model	MITSUBISHI ATTRAGE
Date of registration	26/7/2017
Excess	
Market Value	\$47,000
Parf Rebate	\$24,300
Nett Loss	\$22,700

Repair details:

Initial Estimate	\$ 2,658.00
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 2,415.00
Check items (estimate)	\$ -
Labour	\$ -
Total	\$ 2,415.00
Lump Sum(if applicable)	-

Number of days for repair	3
---------------------------	---



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

--

Mandate:

Liability(TP)	100%	
Proposed repair cost (W/GST)	\$ 2,584.05	W/GST
Loss of use (3days x \$60)	\$ 180.00	\$ -
Loss of rental	-	\$ -
Loss of income	-	\$ -
LTA search fees	\$ 2.00	\$ -
Others	-	\$ -
Proposed Total	\$ 2,766.05	\$ -



<MANDATE IA> S8M00SET - ACCIDENT INVOLVING SFL 7909Z (OI) & SLQ 8832G (TP) ON 13/08/2018

Type

🔔 Question

Message

Liability: 100% OI hit parked TP vehicle. Inform OI about TP claim and NCD issue. Agreed to settle at best. We seek your mandate at \$2766.05(claim LOU). Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Cecilia - 11/06/2019

Reply



Re:<MANDATE IA> S8M00SET - ACCIDENT INVOLVING SFL 7909Z (OI) & SLQ 8832G (TP) ON 13/08/2018

Type

🔗 Question

Message

PLS PROCEED AS PROPOSED, LOU @ \$50 PER DAY

Reply



CYCLE & CARRIAGE AUTOMOTIVE PTE LTD

Body & Paint Centre
209 Pandan Gardens, Singapore 609339
Tel +65 6568 4501 · Fax +65 6565 1240
Company No. 197701468G

Our ref : SLQ8832G
Your ref : CC4/ASM18015095/ha3

Date: 26th April 2019

Mr Vic Alpeh(Case Handler)
LKK AUTO CONSULTANTS PTE. LTD.
Blk. 51 Paya Ubi Industrial Park
Ubi Avenue 1 #02-25
Singapore 408933

Dear Sir/ Madam,

RE: SUBMISSION OF DOCUMENTS FOR SLQ8832G – DOA: 13/08/2018

Kindly be informed that our customer, Mr Lim Boon Peng, owner of vehicle registration no. SLQ8832G (insured with AIG) holds vehicle registration no. SFL7909Z which is insured with you at the time of an accident liable and hereby submitting a claim against your insured for the cost incurred.

On behalf of our customer, we provide the following claim for your settlement as below:

Repair Cost	:	\$ 2,584.05	
Loss of Use	:	\$ 180.00	(\$ 60.00 x 03 days)
GIA Search Fee	:	\$ 2.00	
Total	:	<u>\$ 2,766.05</u>	

We are pleased to enclose the documents as set out in the attached checklist.

Please contact Mr. Andre Chow En De at 91449137 or email him at andre.chow@cyclecarriage.com.sg **within 7 working days** from the date of this letter should there be any missing documents or any other additional documents required. If we do not hear from you during these 7 days, we would take it that all documents submitted to you are complete and in order.

Cheque should be make payable to Cycle & Carriage Automotive Pte. Ltd.

We look forward to receiving your early settlement of the invoice(s). Thank you.

Yours faithfully,
CYCLE & CARRIAGE AUTOMOTIVE PTE LTD



MANAGER
SERVICE OPERATIONS - PG

VEHICLE NO : SLQ8832G
MODEL : MIT/ 17MY ATTRAGE 1.2 CVT
WIP : 29875

Material	:	\$	1,295.00
Labour	:	\$	1,120.00
Sub-Total	:	\$	2,415.00
Less Excess	:	\$	-
Total	:	\$	2,415.00
GST 7%	:	\$	169.05
Grand Total	:	\$	2,584.05
Finalise By/Date	:	JoJo dtd	10/01/2019

Email : 10/01/19 12:59pm

☒ REVERT BACK WITHIN 7 DAYS,
OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEYOR'S REPORT REQUIRED

REPAIR TOOK 3 WORKING DAYS + Days () Weekends
+ Days () Public Holiday
TOTAL DAYS REPAIR TOOK = 3

☒ TP Claim AXA - SFL7909Z

☒ Claim GIA / LTA fee \$ 2.00

☒ Claim Loss ☒ Use ☐ Rental

☐ Claim Medical Fee / Others

☐ Third Party Report

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 3 October, 2018 3:33 PM
To: soonkokkheng@hotmail.com
Cc: Admin A; Vic (LKKAUTO)
Subject: YOUR REF: SFL 7909Z_ACCIDENT INVOLVING SFL 7909Z AND SLQ 8832G ALONG CAR PARK OF BLOCK 60 TOA PAYOH LORONG 4 ON 13.08.2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

03 OCTOBER 2018

**SOON KOK KHENG
BLOCK 233 COMPASSVALE WALK
#10-478
SINGAPORE 540233**

By Post & By Email

Dear Sir/Madam,

OUR REF : CC4/ASM18015095/ha3

YOUR REF : SFL 7909Z

ACCIDENT INVOLVING SFL 7909Z AND SLQ 8832G ALONG CAR PARK OF BLOCK 60 TOA PAYOH LORONG 4 ON 13.08.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s CYCLE & CARRIAGE AUTOMOTIVE PTE LTD, acting on behalf of the owner of SLQ 8832G against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SLQ 8832G. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

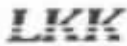
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

AUTHORIZATION TO ACT

I, Lim Boon Peng ("the third party claimant")
of BLK 98 ALJUNIED CRESCENT #12-409 S 380098 (address), owner of
SLP 8832 G (vehicle no.) hereby authorize
Cycle & Carriage Automotive Pte Ltd.
("the workshop") to act for me with respect to my claim for repair costs
and/or rental and/or loss of use ("claim") for my vehicle no. SLP 8832 G
that was damaged pursuant to the accident which occurred on 13.08.2008
(date) along car park of Blk 60A Toa Payoh Lorong 4
(location) Involving vehicle no/s SFL 79098
(*the accident*).

I further authorized the workshop to settle my above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being
made in favour of the workshop.

I further acknowledge that any settlement the workshop any reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 08 day of 08 (month) 20 08 (year)



Signed by "the third party claimant"



Signed by "the workshop"



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SFL 7909Z	(Insd veh)	Model: MITSUBISHI ATTRAGE
	SLQ 8832G	(TP veh)	
Date of Accident/ Time:	13/08/2018 / 13:50		

Repair Estimate	: \$	2,844.06	
Final Repair Cost	: \$	2,584.05	(W/GST)
Loss of Use	: \$	150.00	03 days at \$ 50.00 per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$	2.00	
Others:	: \$		
	: \$		
Final Settlement Sum	: \$	2,736.05	

Payee Name :	CYCLE & CARTRIDGE AUTOMOTIVE PTE LTD.
Is Third Party Workshop GIA Registered?	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: <u>22</u>
	BOLA Liability: <u>100</u> (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks:		

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

 Signature of Workshop representative / Workshop stamp Name of Representative: <u>COO LU</u> Date: <u>12/06/19</u>	 Signature of Witness / Workshop stamp (if applicable) Name of Witness: <u>JOJO CHEN</u> Date: <u>12/06/19</u>
 Signature of AXA's surveyor/representative: Name of AXA's surveyor / Representative: Date: <u>19/06/19</u>	

TAX INVOICE

Co Reg No : 197701469G

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
MR LIM BOON PENG (LIN WENPING)	Cust No/Name /MR LIM BOON PENG (LIN WENPING)
C/O AXA INSURANCE PTE LTD	Reg No/Reg Date SLQ8832G / 26/07/2017
MOTOR CLAIM DEPARTMENT	Date In/Mileage 11/10/2018/ 14510
8 SHENTON WAY #24-01	Chassis/Package MMBSTA13AHH005605 /DC17S3C
SINGAPORE 068811	Engine No 3A92UGA8076
Contact No	Make/Model MIT/17MY ATTRAGE 1.2 CVT
08/10/	Colour/Trim W05 WHITE PEARL / BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CSA00001	Cash	24/04/2019/ 17:03	TLC	881 / Jojo Cheng	29875	41433182

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000 RENEW FRONT BUMPER				550.00
E PNT98000 RESPRAY FRONT BUMPER				420.00
M SUNDRY SUNDRY				20.00
S SPECIALISTJOB TO SUPPLY ONE PC OF FRONT LICENSE PALTE RECTANGULAR & RED				50.00
S SPECIALISTJOB SEND VEHICLE TO VICOM FOR RE-SEAL OPC PLATE				80.00
X FACE,FR BUMPER	1.00	696.00	00.00	696.00
X GRILLE,RADIATOR	1.00	548.00	00.00	548.00
X MARK,THREE-DIA	1.00	51.00	00.00	51.00
Z TEXT AXA TP CLAIM SFL7909Z DOA: 13/08/2018 SURVEYOR: TAUFIKH LKK 08/10/2018				
Cycle & Carriage celebrates 120 years. Visit www.cyclecarriage.com/120 for more info!				

Parts	1,295.00	Nett	2,415.00
Labour	970.00	7% GST on	169.05
Standard Menu	0.00		
Specialist Job	130.00	Total Payable	2,584.05
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	20.00	Total Due	2,584.05
Total(w/o GST)	2,415.00		

Payment should be made strictly by cash, NETS or credit cards. Thank you.
 Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-126348

Date of Request: 17/08/2018

Your Ref No:

Online Purchase

Cycle & Carriage Automotive Pte Ltd
241 Alexandra Road
Singapore 159931

Dear Sir/Madam,

Enquiry Date 17/08/2018
Enquiry By Coco Lu Ting
TP Vehicle No. SFL7909Z
Accident Date 13/08/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SFL7909Z	AXA Insurance Pte Ltd	16/10/2017-15/10/2018	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
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TAX INVOICE

Our Ref No: GR-18-126348
Date of Request: 17/08/2018

Your Ref No: Online Purchase

Cycle & Carriage Automotive Pte Ltd
241 Alexandra Road
Singapore 159931

Dear Sir/Madam,

Enquiry Date: 17/08/2018
Enquiry By: Coco Lu Ting
TP Vehicle No: SFL7909Z
Accident Date: 13/08/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SFL 7909Z (Insd veh)	Model:	MITSUBISHI ATTRAGE
	SLQ 8832G (TP veh)		
Date of Accident:	13/08/2018		

Global Sum Settlement	: [] Yes	[X] No	
Repair Estimate	: \$	2,844.06	
Final Repair Cost	: \$	2,584.05	
Loss of Use	: \$	150.00	3days at \$50.00 per day
Rental (if any)	: \$		days
LTA / GIA Search Fee	: \$	2.00	

Others:	: \$	0.00
---------	------	------

	: \$	
Final Settlement Sum	: \$	2,736.05

Is Third Party Workshop GIA Registered? [X] YES [] NO (Kindly indicate below)	
A) For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No- BOLA Scenario No: _____
	22
BOLA Liability: _____ 100 _____ (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks _____ _____	

Payment Instruction: Payee's Breakdown		
1)	CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED	: \$ 2,736.05

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

02/07/2019
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM18015095/T1ga3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:KIAN CHUAN			Date : 02-07-2019	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SFL 7909Z	Veh. Inspected	SLQ 8832G	
Policy No.	VA1/GA065271	Coverage (\$)	0.00	
Claim No.	S8M00SET	Excess (\$)	0.00	
Assign From		Assign Date	17/08/2018	
2. Vehicle Particulars & Condition				
Make & Model	MITSUBISHI ATTRAGE	c.c	1193	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	MMBSTA13AHH005605	Colour	WHITE	
Odometer	14682	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/55 R15	MAXXIS	6 mm	
L/H Front Tyre	195/55 R15	MAXXIS	6 mm	
R/H Rear Tyre	195/55 R15	MAXXIS	6 mm	
L/H Rear Tyre	195/55 R15	MAXXIS	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	13/08/2018	Inspection Date	08/10/2018	
Survey held at	CYCLE & CARRIAGE AUTOMOTIVE PTE LTD 209 PANDAN GARDENS SINGAPORE 609339			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLQ 8832G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	SUNDRY (SN) (CONSISTENT)	NECESSARY	20.00	20.00
1	FACE,FR BUMPER (SN) (CONSISTENT)	DEFORMED	696.00	696.00
1	GRILLE ,FR UNDER (SN) (CONSISTENT)	NOT NECESSARY	163.00	-
1	GRILLE ,RADIATOR (SN) (CONSISTENT)	CUT	548.00	548.00
1	MARK ,THREE -DIA (SN) (CONSISTENT)	CUT	51.00	51.00
1	FRT NUMBER PLATE WITH FRAME (SN) (CONSISTENT)	BENT	50.00	50.00
			1,528.00	1,365.00
LABOUR				
	RENEW FRT BUMPER .		550.00	550.00
	SPRAY PAINT FOR FRT BUMPER .		500.00	420.00
	APPLY LTA RESEAL NUMBER PLATE .		80.00	80.00
			1,130.00	1,050.00
GRAND TOTAL			2,658.00	2,415.00
RECOMMENDED COST OF REPAIRS				2,415.00

Report Ref No. CC4/ASM18015095/T1ga3q2

MOHAMAD TAUFIKH
M.MATAI, AMSAE-A
Automotive Assessor

HO LEONG CHUAN
Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

SRH005ET

Reference

CC4/ASM18015095/T1ga3q2

Loss Date

13 August 2018

Report Date

17 Aug 2018 11:13:00 AM

Request Date

17 August 2018

Due Date

Vendor Name

LKX AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

SLQ8832G

Make

TPVD MITSUBISHI

Model

ATTRAGE-1.2 CVT (A)

Service Address

Primary Contact/Insured

SOON KOK KHENG

BLK 233, COMPASSVALE WALK, #10-47B, S40233, Singapore

Claim Handler

CHAN Kian Chuan

6568804269

kianchuan.chan@axa.com.sg

Actions

Next Step

Wait for Approve Invoice

Next Step

Wait for Approve Invoice

Additional Instructions

NON REPORTED

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

Document Type

Document SubType

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
<div>Accident Statement</div>	Reports & Statement		Meimian	

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 Email to OI dd 031018.pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 October 2018
 LETTER TO OI.pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 October 2018
 Ltr to Insured -non reporting.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	30 August 2018
 EMAIL RECEIVED FROM WORKSHOP WITH TP GIA REPORT & ESTIMATE.png	Letters and Correspondence	Workshop	RATAN BIHOSALE Pragati	17 August 2018